

Security Camera User Manual

Model : SQ17

Download and Install the App:

1. Go to the app store and search for "AJCloud" to download it to your supported device. Alternatively, scan the QR code below to download "AJCloud" to your Android or Apple device.。



Download APP

2. Open the "AJCloud" app and select the option to create and register an account.

Device Power-On and Startup

After the device is powered on, it will perform a self-check of the gimbal in approximately 13 seconds, indicating that the device has successfully started.

Press and hold the RST button for about 5 seconds until the device emits a "beep" sound, and the red light starts flashing quickly. The device will then restart.。

Important Notes for First-Time Connection:

Users must ensure that the Wi-Fi network in the device's location is functioning properly. Check if the current Wi-Fi network is available by testing internet access on a mobile phone. Ensure the device is used in an area with a strong signal.

After powering on the device, wait until the red and blue indicator lights flash alternately (if equipped with dual-color indicator lights) and the "beep-beep" sound is heard. This indicates that the device is ready to be added to the app.

Device Pairing and Binding

Ensure the camera is powered on, with the indicator light flashing red and blue alternately or the "beep-beep" sound playing. This indicates the device is in pairing mode and ready to be added in the app.

1) Pairing via Phone QR Code:

1. Tap "Add Device" or the "+" button.
2. Select "Network Camera."
3. Choose "Configure Wi-Fi via QR Code."
4. Select your Wi-Fi network or manually enter the Wi-Fi details.
5. Align your phone's QR code with the camera lens. Once you hear the confirmation sound, tap "Next."
6. After successful pairing, you can customize the device name.

Friendly Reminder:

If the device is not paired within a certain period, the pairing prompt sound ("beep-beep") will stop. Pairing can still be performed at this time.

If the network connection fails, follow the app's instructions to reconfigure the network or go to the app's bottom menu: My > Diagnostics.

Precautions

Using unauthorized or incompatible power sources may result in fire, explosion, or other hazards.

This product and its accessories include small components. Keep the product and its accessories out of reach of children to prevent accidental damage or ingestion of small parts, which could cause choking or other dangers.

This product is not a toy. Children should only use it under adult supervision.

Use this product within a temperature range of -10°C to 50°C. Operating in excessively high or low temperatures may cause product malfunction.

When using this product, keep it away from appliances with strong magnetic fields or electric fields, such as microwaves and refrigerators.

FAQ

1. Device Binding Failure

Ensure the device has completed the startup process.

Check if the Wi-Fi name and password were entered correctly, as errors may prevent the device from connecting to Wi-Fi.

Verify if the router's firewall settings are blocking the device from accessing the internet.

Restart the router and try adding the device again.

Use the app's diagnostic feature for troubleshooting.

2. Video Lag, Delay, or Freezing

Poor network conditions on the device or phone may cause live streaming to lag or freeze. Switch to the secondary stream to watch the live feed.

Check if the surrounding environment has significant interference or if the phone's Wi-Fi signal strength is weak.

3. Disconnection Issues

Use the app's diagnostic function to check if the network is functioning properly.

Ensure the device is not too far from the router or obstructed by walls, which may cause unstable Wi-Fi connections.

Place the device closer to the router to test if the issue persists.

Restart the router or power-cycle the device and try again.

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.