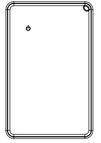
128G铜版纸 尺寸:85x62mm

85 mm

62 mm

iTag Anti-loss Devic



User manual

1. Equipment startup

Long press the device button
⏻ 5 seconds, the device will sound and turn on.

2. Binding devices

•Open Apple's built-in "Find My" App.
•Bring your device close to your iPhone, tap the "Items" tab, select "Add Item", and click "Other Supported Item".
•For devices with the word FD12, tap "Connect".
•Fill in "Enter name" to name your device and select a emoji.
•Agree to register the device with your Apple ID.
•Tap "Finish" to bind successfully.

3. Enable "Lost Mode"

•Open the built-in "Find My" App on Apple, click on "Items" at the bottom of the screen, and then click on the name of the item.
•Under "Lost Mode", click "Enable".
•Follow the on-screen instructions and click "Continue" to enter your contact phone number or email.
•After clicking "Next" to verify the information, please click "Activate" again to complete the settings.

4. Delete device

•Open the built-in "Find My" App on Apple, click on "Items" at the bottom of the screen, and then click on the name of the item.
•Find "Remove Item" at the bottom of the list and tap "Remove" to complete the operation.

Explanation: After deleting the device, the device will emit a beep sound and the indicator light will flash 6 times. The device will not shut down and is in pairing mode. If there is no re-pairing within 10 minutes, the device will leave the pairing state and cannot pair with the App. If you need to pair devices, you need to click the device button once, the device will sound, and the light will flash once. At this point, the device enters pairing mode and can be re-paired with the App.

Main functions of the product

1. "Find My" network location

When the device exceeds the Bluetooth distance from the phone, the device cannot be linked in the "Find My" App. You can choose: Lost Mode, choose: Enable. Enter your contact phone number, etc. If the device is disconnected from your phone for more than a period of time and there are other iPhone near the device, you will receive notifications and the latest location in your "Find My" App.

2. Play sound

When the phone and device are within Bluetooth range (usually around 20 meters), click "play sound" in "Find My"App, and the device will emit music to help you quickly find nearby items.

Instructions for using device buttons

1. Equipment startup

After installing the battery, press the button for five seconds, the device will sound, the light will flash three times, and the device will turn on.

2. Equipment status confirmation

Double click the device button twice, the device will sound and the light will flash three times, indicating that the device is working. If the device does not sound, it indicates that the device is in a shutdown state. Press the button for five seconds to turn on the device.

3. The device enters pairing mode again

After deleting the device, the device will emit a beep and the indicator light will flash 6 times. The device will not shut down and is in pairing mode. If there is no re-pairing within 10 minutes, the device will leave the pairing state and cannot pair with the App. If you need to pair devices, you need to click the device button once, the device will sound, and the light will flash once. At this point, the device enters pairing mode and can be re-paired with the App.

4. Restore factory settings

Firstly, remove the device in the "Find My" App. Then, after the device is turned on, double-click the device button and the device will sound. Immediately press the device button for about eight seconds until the device emits a prompt sound and the indicator light flashes three times. Release the button and the factory settings are restored. The device can be paired with a new account.

5. Shutdown

When the device is turned on, press the device button 5 times continuously within 2 seconds, the device emits a prompt sound and the indicator light flashes three times, and the device enters a shutdown state.

Frequently asked questions

1. When can the device be located by other Apple phones?

When the device is disconnected from the owner's Apple phone for a period of time, the device can start being located by other Apple phones, and the owner can start to obtain the location of the device.

2. How to confirm if the device is turned on?

Please double-click the device button twice, the device will sound and the light will flash three times, indicating that the device is working. If the device does not sound, it indicates that the device is in a shutdown state. Please press the button for five seconds to turn on the device.

3. How to prevent devices from being used for malicious tracking?

When someone else's device mixes with your personal belongings and tracks them for a period of time, you will be reminded in the following two ways:

(1) If you have an iPhone, iPad, or iPod touch or other Apple device, you will receive a reminder on the Apple device; This feature is available on iOS or iPadOS 14.5 and later versions of Apple devices.

(2) When you don't have an Apple device, if someone else's Nutale Air leaves its owner and tracks you for a period of time, it will emit music to remind you when it moves. Of course, if your friends happen to be carrying the device, or if many people on the subway you are taking have this device, there is no need to worry. Because as long as the device does not leave the owner's side, such a reminder will not be triggered.

4. How to protect my privacy?

Where is your device, only you can see it yourself. Your location data and history will never be stored on Apple and Nutale servers. The device that transmits your device's location data always remains anonymous, and the location data is encrypted and protected at every step of the search. Therefore, both Apple and Nutale are unaware of the location of your device and the identity of the device that helped locate it.

5. How to charge the device?

1) Connect the wireless charger to the power supply.
2) Place the magnetic attaching surface of the product on the charger.

● Red status: charging in progress
● Green status: fully charged

6. What is the "Find My" network? How does it work?

The Apple Find My network provides a simple and secure way to find compatible personal items on maps by using the Find My application on iPhone, iPad, iPod touch, Mac, or Find Items of Apple Watch. Simply pair your compatible product with the Apple "Find My" App to view it together with your Apple device. If your item is lost, you can put it in lost mode to display messages and contact information to anyone who may have found it. The Find My network is encrypted and anonymous, so no one else, even Apple or Nutale, can view its location.

Important reminder

When pairing the device with the "Find My" App, it is necessary to connect to the Apple server. If pairing is not possible, it is usually because you are using the

The network is temporarily unable to connect to the Apple server. We suggest the following actions:

1. Change mobile network, such as switching between WIFI and mobile network;
2. To restore the device to its factory settings: After the device is turned on, double-click the device button, and the device will sound. Immediately, press the device button for about 8 seconds until the device emits a second prompt sound and the indicator light flashes. Release the button. Factory reset completed. (Note: After long pressing the device button for 2 seconds, the device will make a "beep, beep, beep" sound, and the indicator light near the button will flash. Do not release it, continue to press the button until the device emits a music prompt sound for the second time, and the indicator light near the button will flash. Release the button).
3. Re-pairing with the "Find My" App.

Apple, Apple Find My,Apple Watch, iPad, iPadOS, iPod touch,Mac, and macOS are trademarks of Apple Inc., registered in the U.S. andother countries. The trademark "iPhone" is used with a license from Aiphone K.K.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended. The Find Items app on Apple Watch requires the latest version of watchOS.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.