

POCKETALK S2/S2 Plus VOICE TRANSLATOR

User Manual



This manual describes how to use Pocketalk S2 and S2 Plus.
However, Pocketalk S2 is used for the illustrations and screenshots in this document.

Version: 1.3

Date: October 2021

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From initial setup to translation

Initial setup is required when you turn on the unit for the first time. First, turn on the unit and get started translating.

1 Turn on the unit.

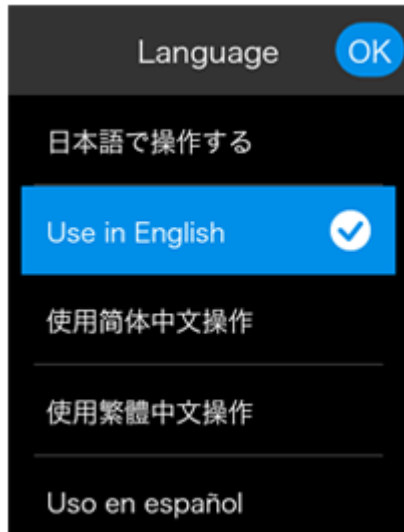
Press and hold the power button on the side of the unit.



2 Select the display language.

Select the language that will be displayed on the unit's screen and tap [OK].

After tapping [OK], global communication will be enabled and is valid for 2 years.

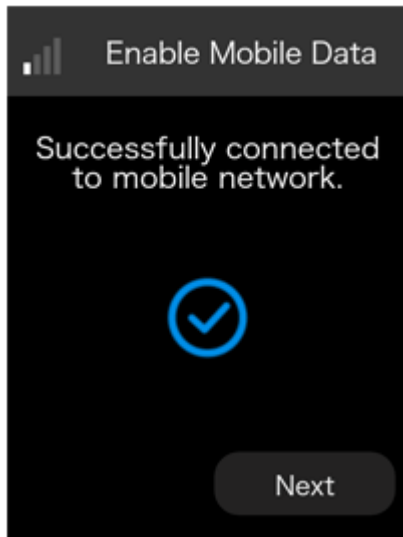


NOTE

Explanations are displayed on the screen in the language selected here.

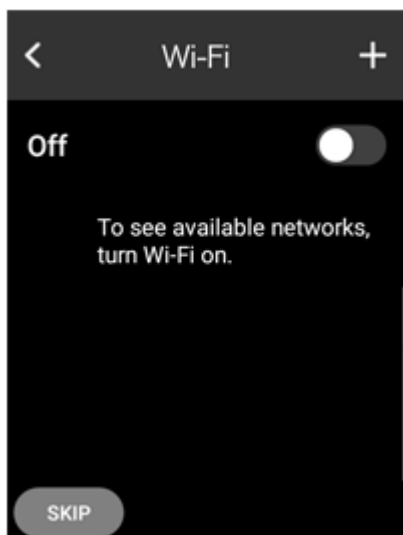
3 Confirm the mobile network status.

Confirm that the unit is connected and then tap [Next].

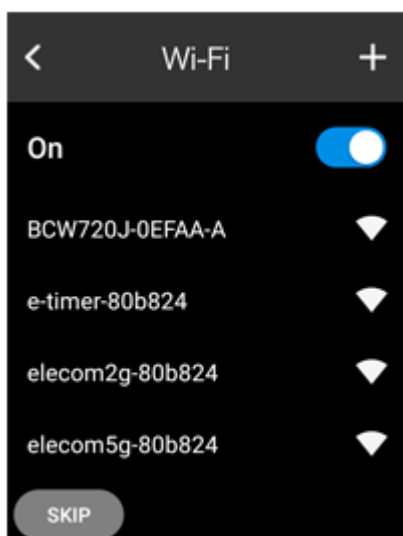


4 Configure Wi-Fi (optional).

If you do not want to configure it now, tap [SKIP].



To configure it, set [Wi-Fi] to [On], tap the name of the network you want to connect to, and input the password.



5 And you're done!

When you are finished with the initial setup, refer to “Usage” and try translating!



NOTE

- To translate, the unit must be connected to the internet through a mobile network or Wi-Fi. To update
- the software to the latest version, the unit must be connected through Wi-Fi.

Safety precautions

Before use

Precautions are categorized as “Warning” or “Caution”. Follow the precautions during use.

 WARNING	This indicates a description that, if not followed and not properly handled, may result in death or severe injury.
 CAUTION	This indicates a description that, if not followed and not properly handled, may result in minor injury.
NOTICE	This indicates a description that, if not followed and not properly handled, may result in product failure, material damage, or loss of data.

Indication examples

The following symbol indicates that the description requires the user’s attention (including warnings). 

Indicates cautionary information involving safety.

The following symbol indicates that the description must not be performed. 

Indicates actions that must not be performed.

The following symbol indicates that the description must be performed. 

Indicates actions that must be performed.

Handling

WARNING

	Do not operate while walking or driving a car, motorbike, or bicycle.
	Never disassemble, repair, or modify the product.
	Do not apply excessive force. • Do not step on or place heavy objects on the product. Do • not drop or throw the product.
	Keep the product away from liquids such as water (or drinking water, sweat, seawater, pet urine, etc.).
	Do not allow conductive foreign objects (such as pieces of metal or pencil lead) to enter or come into contact with the USB port of the unit or the connector of the included USB cable. Also, do not allow dust to collect inside.
	Do not damage the included USB cable.
	If there is an abnormality such as odor, noise, smoke, or heat, turn off the product immediately and discontinue use.

CAUTION

	Do not use, charge, or store in humid, dusty, or extremely hot or cold places.
	Do not touch the product for prolonged periods during use or charging. The product may get hot during continuous use or while charging. This is normal.
	When using the product, keep the unit (and the hand holding it) at least 5 mm away from your body.

NOTICE

	Do not press the touchscreen display with excessive force or operate it with pointed objects.
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Built-in battery

WARNING

	Do not leave or store in places of high temperature such as near fire.
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	Do not prod with sharp objects (such as nails) or strike with hard objects (such as a hammer).
	If the built-in battery leaks or emits a strange odor, discontinue use immediately and keep it away from fire.
	If the built-in battery leaks, keep it away from clothing or your skin such as your face or hands. Failure to do so may cause damage to your eyes and skin.

Electromagnetic interference



	Use the product properly in aircraft according to the instructions of the airline.
	In hospitals and places with electronic devices that require high-precision control and weak signals, use the product properly according to the instructions of the administrator.
	If you wear electronic medical devices, or use electronic medical devices other than implantable medical devices for home treatment, confirm the effects of electromagnetic waves with the electronic medical device manufacturer or distributor before use.

When charging



	Use the included USB cable and charge using the specified procedure. Charging with an unspecified procedure may cause battery leakage, heating, or rupture. Also, when charging overseas, use a USB charger that is compatible overseas.
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When cleaning

NOTICE

	Do not use benzene, thinner, or alcohol. Doing so may deteriorate the exterior or dissolve the parts. If the product is dirty, wipe it with a soft, dry cloth (such as a cloth for glasses).
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When disposing



**Do not throw away the product with normal trash.**

This product uses lithium-ion battery, and throwing it away with normal trash may cause a fire. Dispose products that are no longer used according to the ordinances or regulations related to waste disposal of your local authority.

Communication functions

If you use the product near other electronic devices, electromagnetic interference may occur. In such a case, change locations or turn off the other devices (stop emission of electromagnetic waves).

- When the product is affected by electromagnetic waves, there may be more noise or communication may be disabled (especially when using microwaves).
- If the product is near a TV or radio, it may interfere with reception or the TV screen may be distorted. If multiple wireless LAN access points nearby use the same channel, the product may not be able to search correctly.
- Use this product indoors only when operating in the frequency range of 5150 to 5350 MHz.
- Please note that we are not responsible for data and information leaks that occur during Bluetooth and Wi-Fi communication.

This product complies with the provisions related to Technical Regulations Conformity Certification of Specified Radio Equipment based on the Radio Act, and the provisions related to Technical Regulations Conformity Certification of Terminal Devices based on the Telecommunications Business Act. As proof, you can confirm the “Technical Conformity Mark” with the following operation.

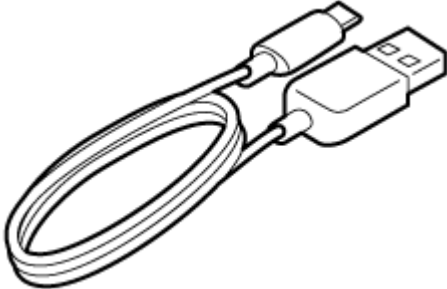
Home screen > Menu > Information > Certification

The Technical Regulations Conformity Certifications will become invalid if the product is modified. Never modify the product, as using it in such a state violates the Radio Act and Telecommunications Business Act. When using the product overseas, confirm the conditions such as the laws and regulations of the country/region.

Confirmation and preparation

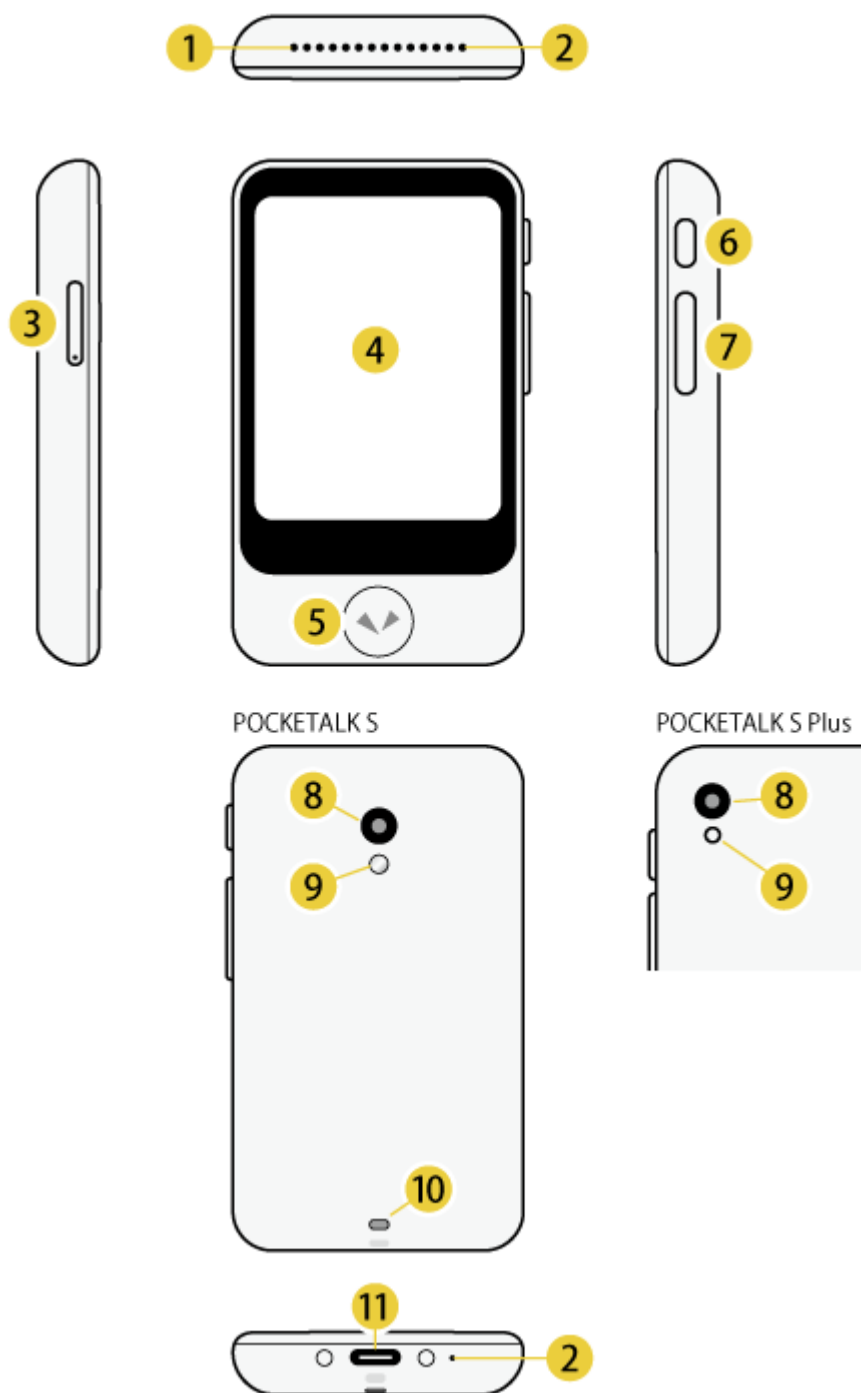
Confirming the packaged items

In addition to the unit, confirm that the following items are included.

		
Unit	USB charger (AC 100-240V 50-60Hz)	USB charging cable (Unit connector: USB Type-C Charger connector: USB Type-A)

- Startup Guide
- User Manual (this document)
- End-user license agreement
- User registration card/Hardware warranty

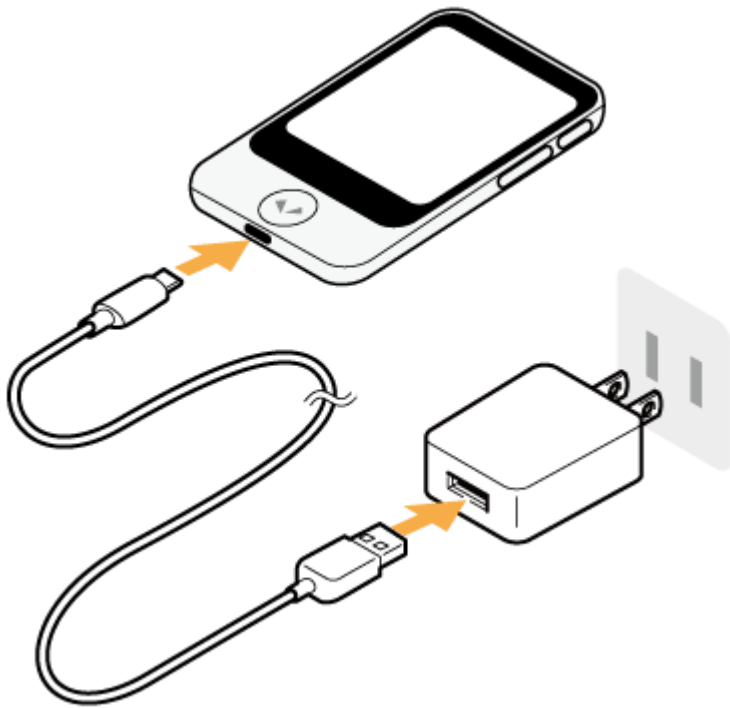
Names of the parts



- 1 Speaker
- 2 Microphone
- 3 SIM card slot
- 4 Touch display
- 5 Talk button
- 6 Power button
- 7 Volume button
- 8 Camera
- 9 Flash
- 10 Strap hole

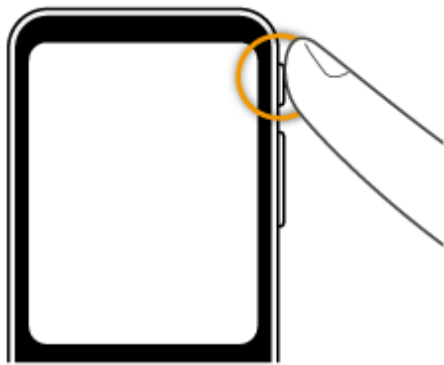
Charging

Charge using the included USB charger and USB cable.



Turning the unit on or off

If you press and hold the power button at the side of the unit, the unit and display will turn on.



To turn off the unit, press and hold the power button again, and tap [Power off].



To restart the unit, tap [Restart].

Operating

The unit features a touch display. This User Manual uses the following terms to describe operations.

Tap

Touching the screen with your fingertip is called a “tap”, which is a commonly used operation. Touching the screen and keeping your finger in place is called “tap and hold”.



Scroll

Swiping repeatedly to view other parts in the screen such as lists is called “scroll”.



Swipe

Dragging your fingertip on the screen in one direction is called a “swipe”.

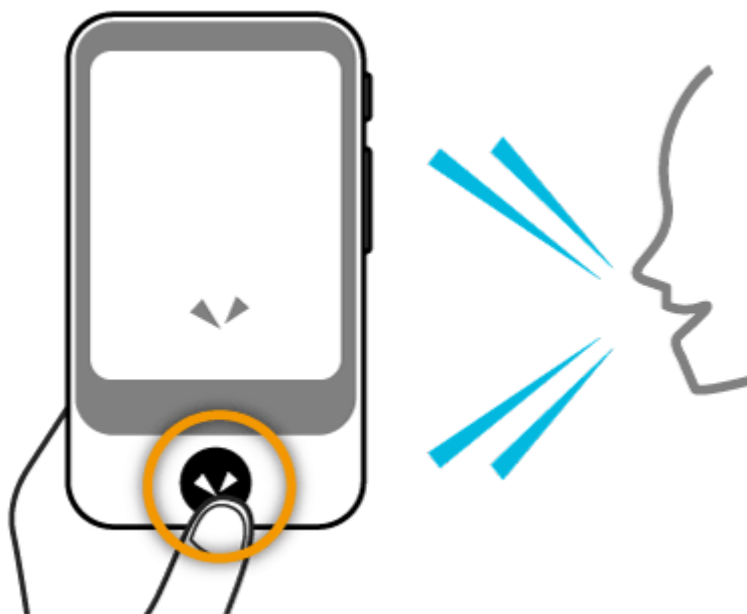


Usage

Translating

You can translate simply by pressing the button and speaking to the unit.

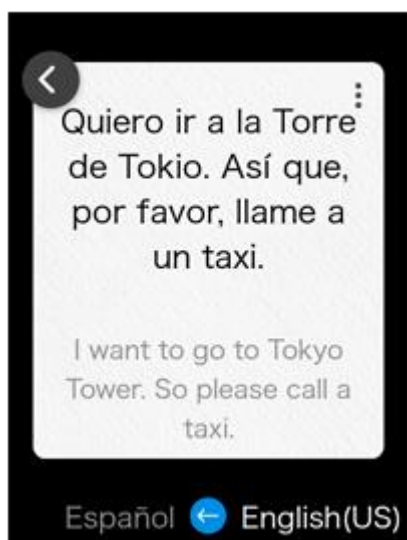
- 1 **While pressing and holding** , speak to the unit when you hear a beep sound (release your finger from the button when you are finished speaking).



- 2 **Check the translation result.**

Your spoken words and the translation result will be displayed as text, and the translation result will be played back as speech.

Some languages are only displayed as text, without speech playback.



Adjust the volume as needed.

» Adjusting the volume

- Tap  to return to the Home screen.
- Tap and hold  at the upper right of the translation result to display the option menu.

» Using the option menu

Changing the translation direction

The translation languages are displayed as a pair at the top and bottom of the screen.

The language with the blue background is translated to the language with the black background (in the direction of the arrow).



You can change the direction of translation by tapping .



NOTE

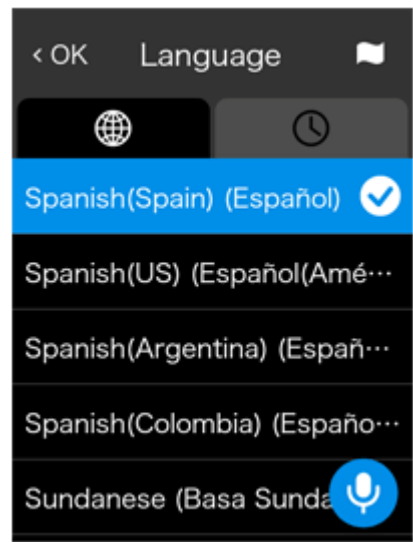
The translation direction can be changed manually or automatically. If [[Translation direction correction](#)] is [ON], the translation direction will be corrected automatically.

Changing the translation language

If you tap a language you want to change, a list of languages is displayed.



Scroll through the list of languages, select the language you want to use, and tap [OK] at the upper left.



You can easily search for the language you want with the following methods.

	Select from languages you have used previously.
	Display a list of countries. Select from the main languages used in a country.
	If this icon is displayed on the screen, press on the unit to search by voice.

NOTE

Some languages do not support voice input or voice output of translation results. In such a case, is displayed when a language is selected.

For details, refer to the website “[List of supported languages](#)”.

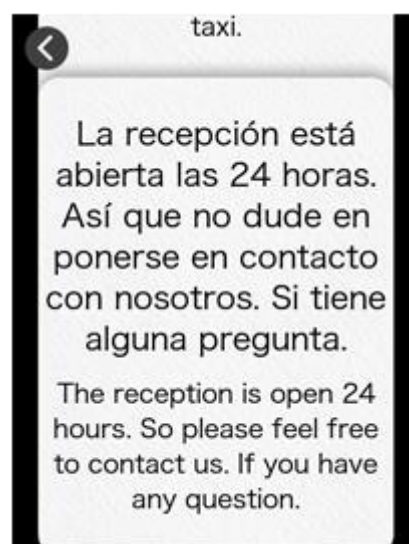
Using the translation history

You can reuse previous translations.

If you swipe the top part of the screen downward, previous translations will be displayed in a list of callout boxes.



You can view older translations as you scroll upward. The history saves up to 10,000 translations.



By tapping one of the callouts from the translation history list, you can add the translation result to Favorites or use the option menu to translate into other languages.

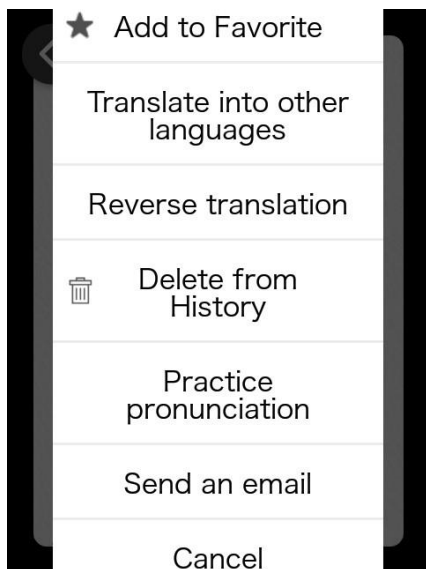
- To display the option menu, tap and hold a translation result or tap  at the upper right. You can also display it by tapping and holding one of the callouts from the translation history list.

 Using the option menu

- Tap  to return to the Home screen.

Using the option menu

You can use the following features immediately after translation and when using the option menu in the translation history.



NOTE

The option menu is displayed immediately after translation and tapping  on the translation result in the translation history, or by tapping and holding the translation result. It is also displayed by tapping and holding the translation history list.

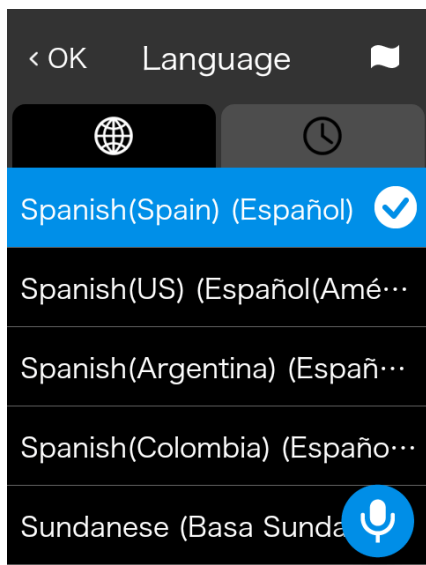
Add to Favorite

Tap this item to register a translation result as a favorite and quickly display it from [Favorites] in the Launcher. You can also register by swiping the callout to the right.

» Using Favorite translations

Translate into other languages

You can translate into a language different from the translated language.



The results of translating into other languages are added to the translation history.

Reverse translation

Translate translated text back into the original language.

The results of translating into the original language are added to the translation history as blue callouts.

Delete from History

Deletes the selected translation result from the translation history list. You can also delete by swiping the callout to the left.



NOTE

This feature is not displayed in the option menu immediately after translation. It is available in the option menu in the translation history.

Practice pronunciation

You can practice pronunciation by reading the translated text out loud to the unit.

Send by mail

You can send the translation result by email. To use this feature, you must register for use of the Pocketalk Center.

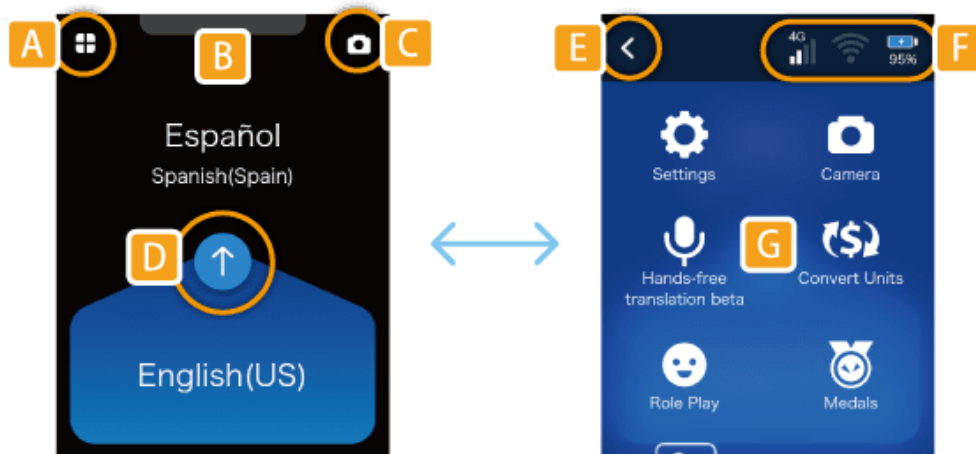
NOTE

This feature is not displayed in the option menu that is displayed by tapping and holding the translation history list. It is available immediately after translation or in the option menu of the translation result displayed by tapping the callouts from the translation history.

Basic screens

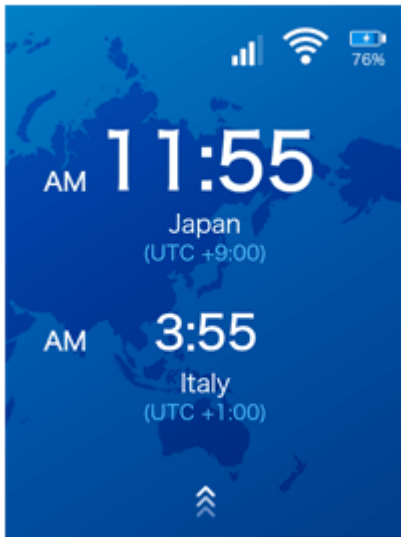
This section describes the Home screen used for translation, the Launcher used for other features, and the lock screen.

Home screen and Launcher



A	Displays the Launcher.
B	Displays the translation history when swiped downward. >> Using the translation history
C	Frequently used features can be placed here. >> Placing frequently used features on the Home screen
D	Changes the language to be translated (blue background indicates the source language).
E	Returns to the Home screen.
F	Displays the status of the following from left to right. • Mobile network status • Wi-Fi network status • Battery level
G	Provides useful features other than translation. For details, refer to Features available from the Launcher .

Lock screen



If the lock screen setting is on, the lock screen will be displayed when the unit is not used for a certain period of time.

To unlock the screen, swipe the slider. If the PIN code is [ON], swipe the slider and then enter the PIN code to unlock.

About the lock screen

The upper row displays the current location and time.

The lower row displays the previously visited location and time.

The battery level and communication status are displayed at the upper right of the screen. For details, refer to “Using the Lock Screen”.

Features available from the Launcher

You can use the following useful features.

	Camera	Translates captured text. You can easily translate languages you do not understand, such as city signs and restaurant menus. » Translating text (image translation)
	Convert Units	Converts currency, length, weight, and temperature to local units. » Using the Convert Units feature
	Favorites	Saves frequently used translation results for later use. » Using Favorite translations
	Group Translation	Group chat is available between multiple "Pocketalk S2". » Using group chat

	Hands-free translation beta	You can translate without pressing  by speaking directly to the unit. >>> Using Hands-free translation beta
	Medals	Displays medals obtained through continuous use in various situations. >>> The Medal feature
	Role play	Uses AI for foreign language conversation practice in many settings such as an airport or hotel. >>> Using the Role play feature
	Settings	Allows configuration of various settings such as network settings, volume, screen brightness, and text size. >>> Various settings for the unit
	Fixed Phrases	Allows addition of the [Fixed Phrases] feature if you use [Settings] - [Pocketalk Center].

Translating text (image translation)

You can easily translate text such as city signs and restaurant menus.

1 Tap - [Camera].

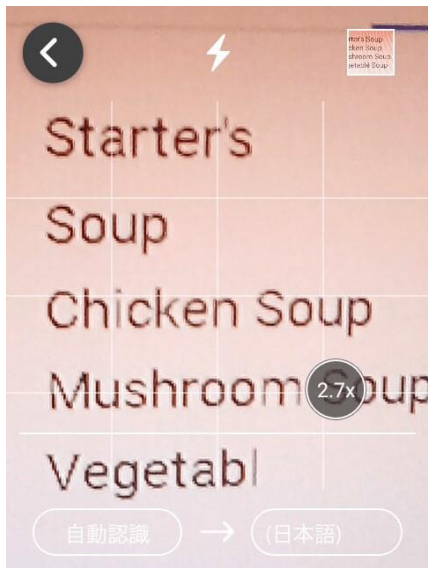
Face the camera toward the text you want to translate.

- If your surroundings are dark, tap  (flash).

To change the target language, tap the language name on the right side.



- To focus, touch the screen where you want to focus with your finger.
- You can change the zoom ratio by moving the handle at the bottom of the screen to the left or right.



2 Take a photo of the text.

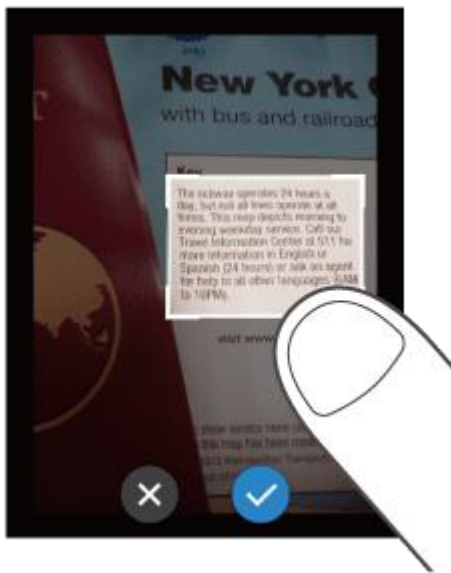
Press the  button to take a photo.

- After the photo is taken, a preview is displayed.



3 Specify the area to translate.

Touch one of the four corners of the frame with your finger and move it to change the size of the frame.



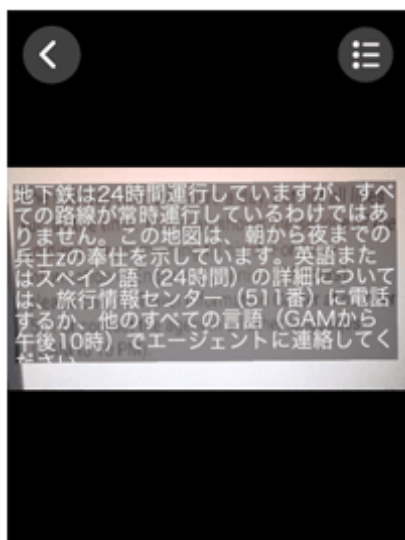
Touch the center of the frame with your finger to move the translation area.

- When you have decided the area to translate, tap .



4 Check the translation result.

The translation result will be displayed over the image text. If you tap the translation result, the text will be displayed as a pop-up.



If you tap [Line Mode icon], Line Mode will start.

If you want to translate line by line such as a restaurant menu, tap [Line Mode icon].



Tapping  at the top of the screen plays back the translated text, and tapping  at the bottom of the screen plays back the source text.

By tapping  at the upper right of the pop-up, you can send the translation result to a smartphone or computer by email. To use this feature, you must register for use of the Pocketalk Center.

- To close the pop-up, tap .
- When you are finished translating, tap  to return to the Home screen.



NOTE

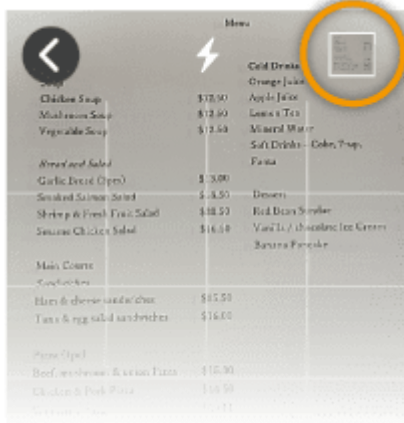
- For a list of languages supported by camera translation, refer to the following website.
<https://rd.snxt.jp/PS864>
- This feature is not available if the [Region of use] is set to [China].

Using the image translation history

You can reuse previous image translations.

If you tap the thumbnail at the top of the screen, the image translation history will be displayed as a list.

- The image translation history saves up to 100 translations.



Tap the image you want to reuse to recall the translation data.



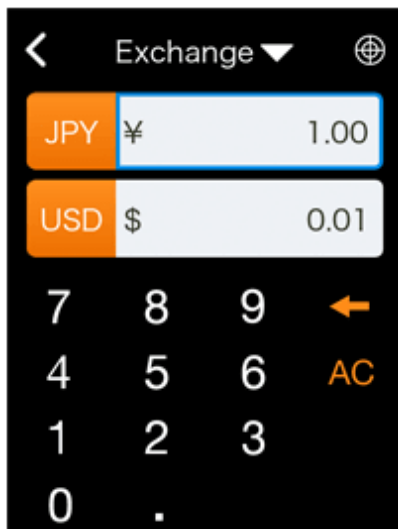
By tapping and holding one of the images from the history list, you can open the translation data or use the option menu to send the image by email. To delete the entire history, refer to Using the Reset feature.

Using the Convert Units feature

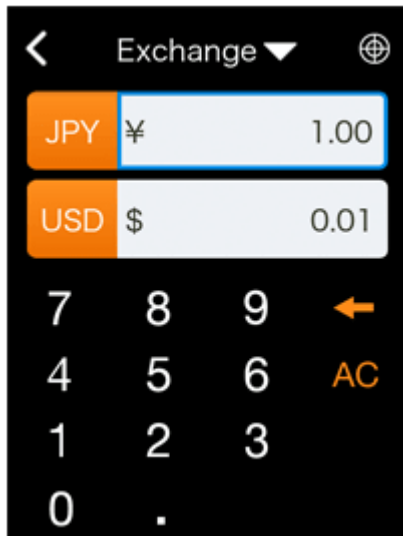
You can convert units such as currency and weight. This feature can be useful in occasions such as shopping overseas.

- 1 Tap  -  [Convert Units].

The [Exchange] screen is displayed.



2 Select the currency to convert.



Tap the currency selection button and select a currency. Upper row:

Source currency

Lower row: Target currency

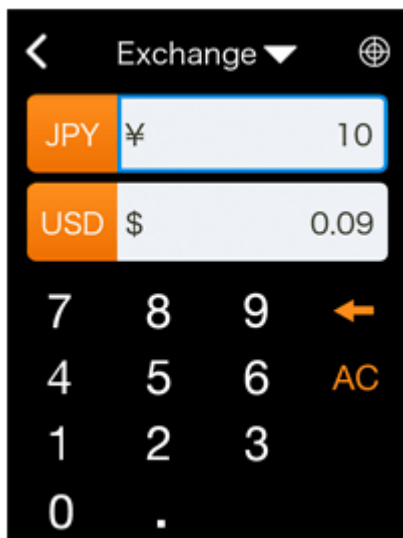
- If you tap , the upper row automatically changes to the currency of the current location.

3 Input the amount in the input field.

When you input an amount in the upper row, the converted amount is displayed in the lower row.

: Deletes a character.

AC: Deletes all numbers.



- The conversion rate is updated once a day when this feature is started.

Switching conversion units

If you input an amount in the lower row, the converted amount is displayed in the upper row.

Changing conversion types

Tap [Exchange ▼] and select from the following four types.

- Currency
- Length Weight
- Temperature

Using the Role play feature

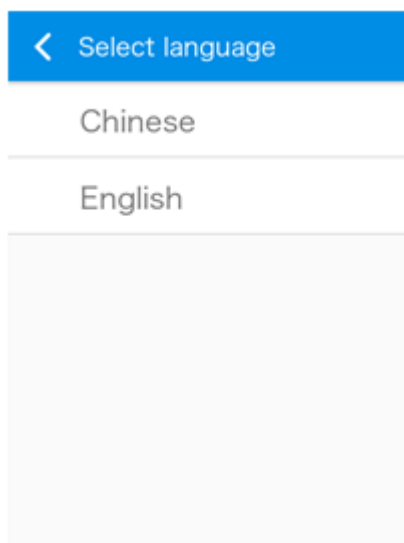
You can practice typical conversations by setting.

NOTE

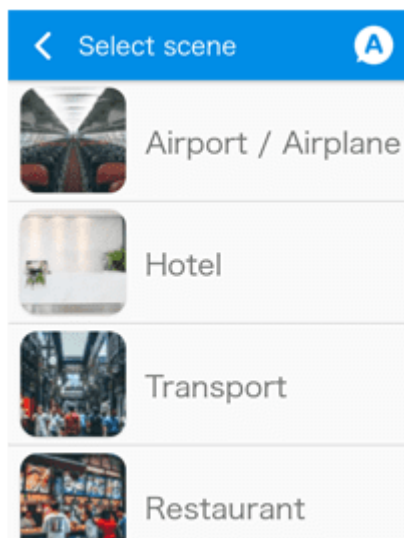
Lessons are available only in English (US) and Chinese (Simplified). (As of October 2021)

1 Tap - [Role play].

Available languages will be displayed.



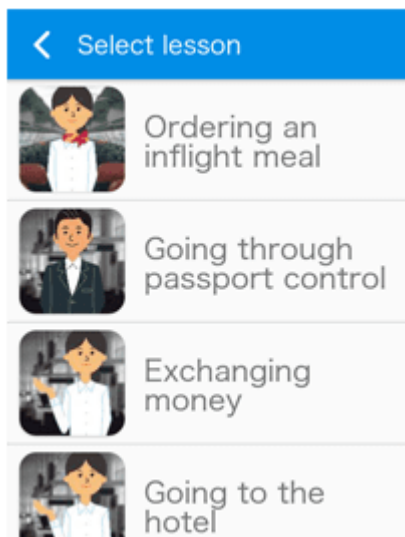
Common settings are displayed such as the airport or hotel.



If you press the button at the upper right, the language selection screen will be displayed.

2 Select a lesson.

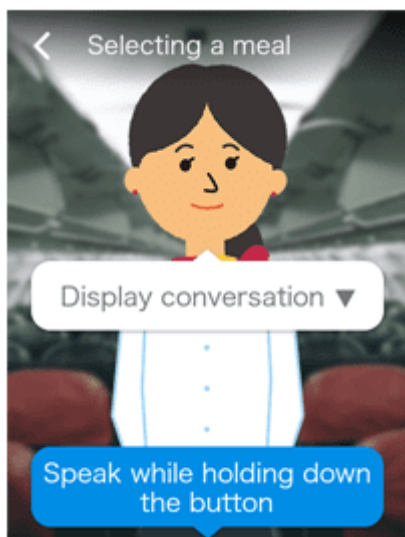
Tap a setting and a list of lessons will be displayed. Tap the lesson you want to practice.



3 Practice conversation.

A character will appear and talk to you.

While pressing , reply to the character with an appropriate response.



When the lesson is finished, tap the button and select another lesson.

Using Favorite translations

You can easily recall the phrases that you added to Favorites from the translation history.

NOTE

When you purchase the unit, [Favorites] is not available in the Launcher at first. It will be displayed when you add phrases displayed in the translation history to Favorites.

» Ad to Favorite

- 1 Tap  -  [Favorites].

Favorites added from the translation history are displayed.



2 Tap the phrase you want to use.

The phrase is played back.



Deleting Favorites

Swipe the phrase to the left to delete it from Favorites.



NOTE

By tapping and holding any one phrase from the Favorites list, you can use the option menu to translate that phrase into other languages or use reverse translation.

» Using the option menu

The Medal feature

You can earn medals by meeting certain conditions, such as the number of times translated, or the number of countries visited.

1 Tap - [Medals].

You can earn medals by meeting conditions such as “Translated 10 times” or “Visited 2 countries”. There are three types of medals based on difficulty: Gold, silver, and bronze.



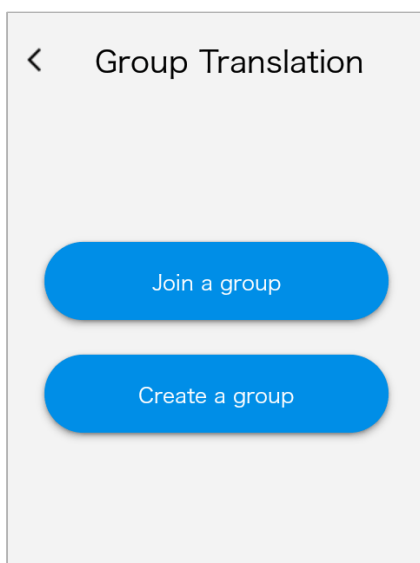
Tap on a medal to check when you earned it.

Using group chat

You can use Pocketalk's Group Translation feature to have a group chat. [Group Translation] is a feature that allows you to have real-time conversations with people in and out of the country between multiple Pocketalk Voice Translators. Simply create a group and speak to "Pocketalk", and the message will be displayed in the native language set by the group members, so you can have a conversation in your own language even if there are speakers with multiple languages in the group.

Creating and joining a chat group (organizer side)

- 1 Tap  -  [Group Translation] - [Create a group].



The person who created the group will be the owner (organizer).

- 2 **Input the group name and tap [Create].**

When the group info (group ID, password, QR code) is displayed, group creation is complete.

- 3 **Share the displayed group info with other members.**

You can show group info and share later without sharing it immediately.

- 4 **Tap [Join] on the [Group Info] screen to continue.**

The [Profile] screen will display on the next screen.

- 5 **Set the user name and native language.**

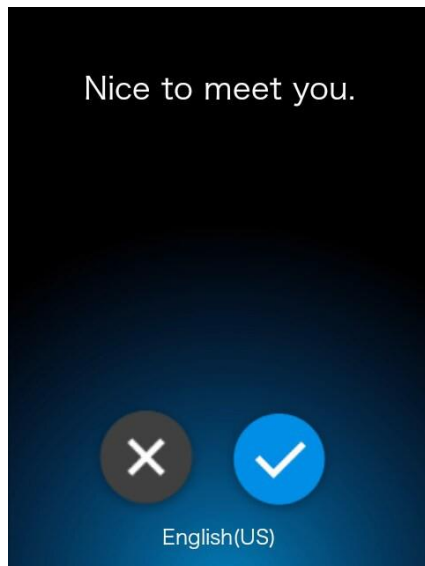
Messages received from group members will be displayed in the language set here. You can tap  to start the camera, and also set the photo as an icon.

- 6 **When the settings are complete, tap [Save].**

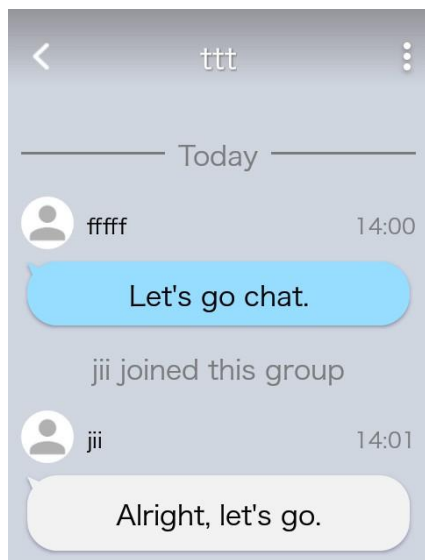
The group chat screen will display on the next screen.

- 7 **On the group chat screen, press and hold  then speak to the unit.**

A confirmation for the speech will display on the screen.



If it was recognized correctly, tap . The words you say will be displayed in the language* of each group member's Pocketalk.



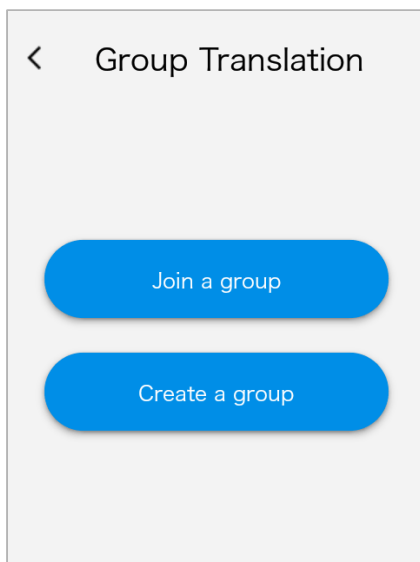
If you tap , the message will not be sent and you will return to the group chat screen.

*Language set by each member on the [Profile] screen.

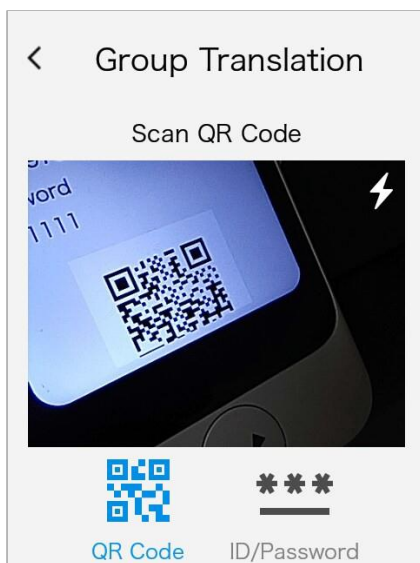
Joining an invited group (member side)

Join using the group ID and password or QR code shared by the group owner (organizer).

- 1 Tap  -  [Group Translation] - [Join a group].



- 2 **Scan the QR code or tap [ID/Password] and then enter the group ID and password.**



- 3 **Tap [Join].**

The [Profile] screen is displayed.

- 4 **Set the name and language.**

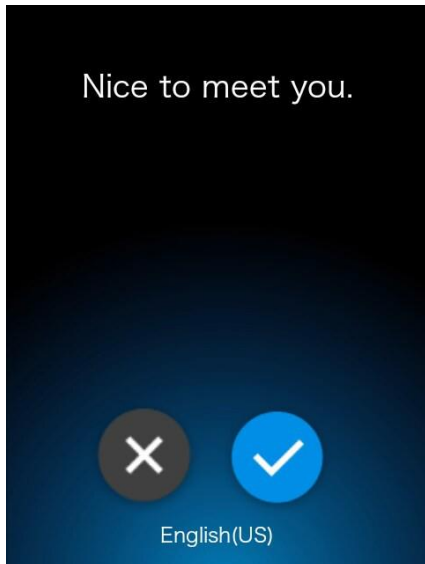
Messages received from group members will be displayed in the language set here. You can tap  to start the camera, and also set the photo as an icon.

- 5 **When the settings are complete, tap [Save].**

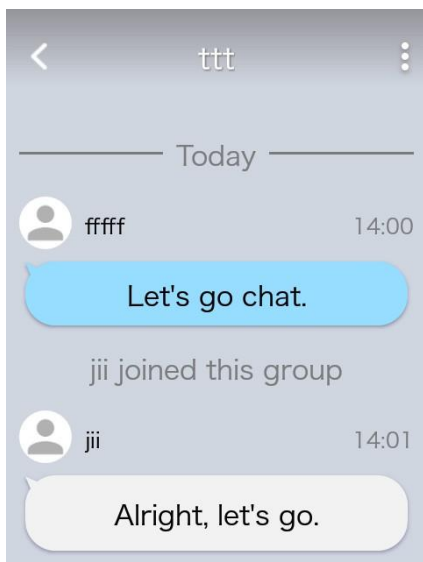
The group chat screen is displayed.

- 6 **On the group chat screen, press  and talk to the unit.**

A confirmation screen for the speech is displayed.



If it was recognized correctly, tap . The words you say will be displayed in the language* of each group member's Pocketalk.



If you tap , the message will not be sent and you will return to the group chat screen.

*Language set by each member on the [Profile] screen.

NOTE

- Tap  to return to the Home screen.
- When you join a group, the group chat screen will be displayed from then on.
- If you are "Using the Notification feature", you will be notified when you receive a message from a group member. The default setting is [OFF].

Things you can do with the option menu

You can use the following features in the option menu displayed by tapping  at the upper right of the group chat screen.

Send a picture

You can take a photo by pressing .

Check the preview screen of the taken photo and tap  to send it.

If you tap , the photo will not be sent.

Show messages in the original language

Displays in the language set by other parties (source text).

Show Group information

Displays the group info. You can leave or delete a group.

NOTE

- Only the group owner (organizer) can change the group name or delete the group.
- To create another group or join another group, delete the group you created or leave the group you joined.
- This feature is not available if the [Region of use] is set to [China].

Edit Profile

You can change the icon, user name, and the language used to display messages from group members.

Using Hands-free translation beta

You can talk to the unit without pressing . The translations are displayed on the screen in real time, which is useful when translating meetings or speeches in a foreign language, or when translating and showing your speech in a foreign language.

NOTE

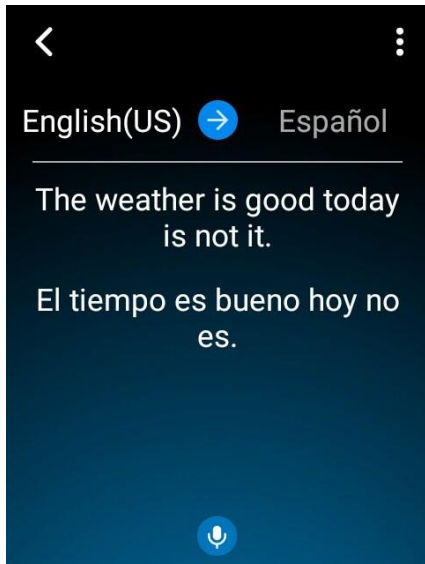
- A Wi-Fi connection is required to use this feature. 
- Connecting to Wi-Fi
- This feature is a β (beta) version. Services may subject to change or termination.

1 Tap  -  [Hands-free translation beta].

2 Tap [Start] and talk to the unit (or listen).

When the transcribed speech reaches a certain amount of characters, the translation result will display on the screen, and new translations will display in ascending order (scroll through the

translation results to see previous translation results).



- Tap  at the bottom of the screen to mute and stop translation in the meantime. Tap it again to resume.
- Tap  to return to the Home screen.
- Tap  to change the translation direction manually. It cannot be changed automatically. To
- change the translation language, refer to "Changing the translation language".

Things you can do with the option menu

You can use the following features in the option menu by tapping  at the upper right of the screen.

View in the browser

In addition to the unit's screen, translation results can be displayed in real-time from a web browser on a smartphone or computer.

1. On the [View in the browser] screen, tap [OFF] to change it to [ON].

Information for using a web browser, such as the URL and QR code, will display on this screen.

NOTE

[View in the browser] is enabled for 3 hours after setting it [ON].

2. Visit the URL shown on screen or scan the QR code.

A dedicated site for Hands-free translation beta will appear.

3. Input the [Shared number] and [Password] displayed on PocketaTalk's [View in the browser] screen into the appropriate fields on the dedicated site, and click [View] (input is not required for the QR code).
4. Talk to the unit (or listen).

Your speech is translated in real-time and the translation will display as characters on the web browser.

Switch display mode

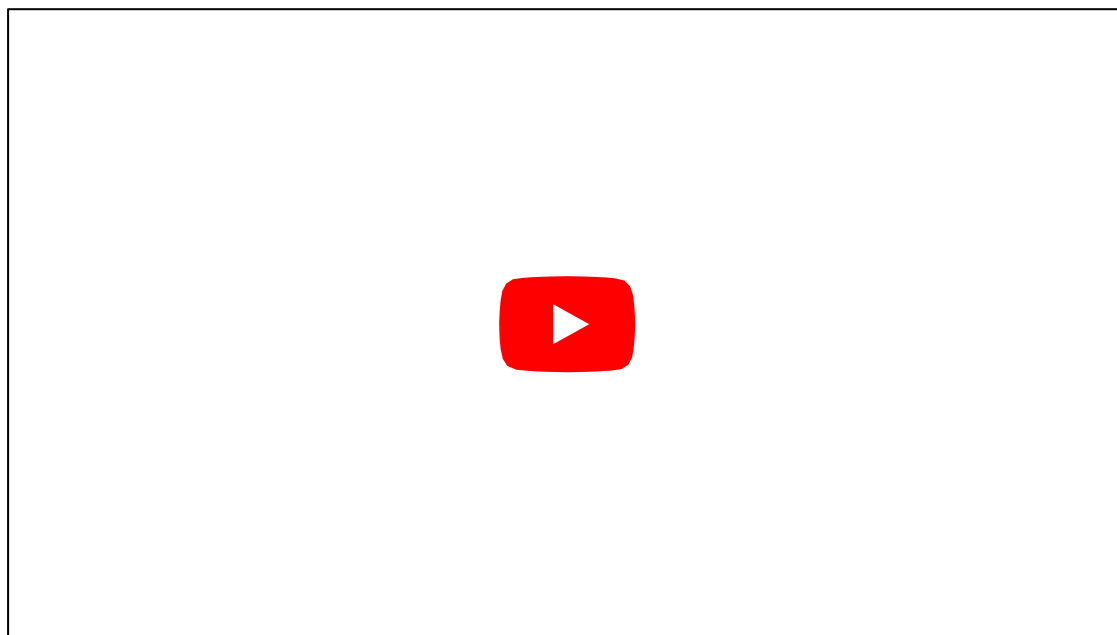
You can switch the placement of speech and translation results to appear next to each other (left/right) or stacked on each other (up/down).

Clear display

Deletes all displayed translation results.

Useful features for web conferences

Using software for Windows "Pocketalk S2ubtitles" and Pocketalk, you can overlay the speech from yourself and other parties on webcam images like movie subtitles.



"Pocketalk S2ubtitles" is used with [Screen sharing] in the unit.

For details, refer to the "[S2ubtitles](#)" website and "[Manual](#)" to use this feature.

NOTE

If the other party does not have Pocketalk, the conversation between you and the other party is translated in real-time using [[Hands-free translation beta](#)] for voice calls such as in web conferencing services, and the translated screen is shared* using [[View in the browser](#)] to allow conversation.

*You can also share the translated screen by informing the other party of the information (URL or QR code) displayed on the screen.

Using the Pocketalk Center

By using Sourcenext's "Pocketalk Center", you can view the unit's translation history on a smartphone or computer, and download useful fixed phrases.

- 1 Tap  -  [Menu] - [Pocketalk Center].

A QR code and URL to access the Pocketalk Center are displayed.

Access using a smartphone or computer, and in the displayed screen, input the authorization

number displayed on the unit.



From here, follow the on-screen instructions.

Various settings for the unit

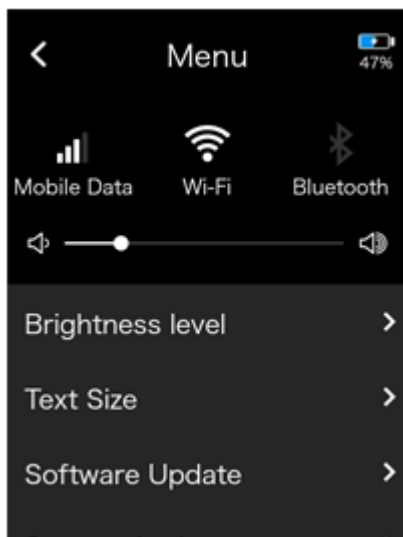
About [Menu]

Allows configuration of various settings such as network settings, volume, screen brightness, and text size.

- 1 Tap  -  [Menu].

A list of various settings for the unit is displayed.

- Scroll the list upward to check all of the features.



You can configure the following.

Mobile Data

Connect the unit to a mobile network. >>>

Mobile network settings

Wi-Fi

Connect the unit to Wi-Fi. »»

Connecting to Wi-Fi

Bluetooth

Connect the unit to a Bluetooth device. »»

Pairing with a Bluetooth device

Volume

Set volumes such as the unit's system sound. »»

Adjusting the volume

Brightness level

Adjust the display brightness with the slider. »»

Changing the display brightness

Text Size

Select from five types.

»» Changing the size of the text displayed on the unit

Software Update

Keep the unit up-to-date with the latest version. »»

Updating the software of the unit

Screen sharing

A useful feature when using a web conferencing service.

»» [Useful features for web conferences](#)

Translation direction correction

Set whether to automatically switch the direction of the language to be translated. »»

Correcting the translation direction

Shortcut

Place frequently used features on the Home screen. »» Placing frequently used features on the Home screen

Lock screen settings

Lock the screen to prevent unintentional operation. »»

Using the Lock Screen

Pocketalk Center

Various features are available by using the Pocketalk Center, such as linking the unit with a smartphone or downloading [Fixed Phrases].

»» Using the Pocketalk Center

Notification settings

Receive notifications such as software updates. »»

Using the Notification feature

Sleep Settings

Select from 15 seconds, 30 seconds, 1 minute, 10 minutes, or Off. »»

Setting the time until the unit sleeps

Language

Select the display language of the unit. »»

Setting the display language of the unit

Region of use

Set the region where the unit is used.

»» Setting when using Wi-Fi in China

Communication Plan

Confirm the validity of your global communication plan. (Only models with built-in global communications) »»

Confirming your Communication Plan

Information

Check information such as the end-user license agreement. »»

Checking various information about the unit

Support

Check the support site from the URL or QR code. »»

Referring to the support site

Reset

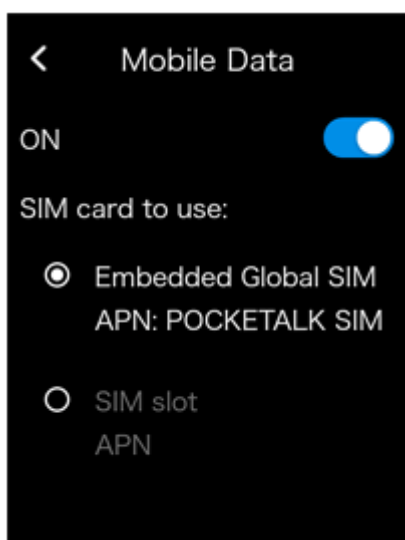
Delete history or Favorites, or restore the unit to factory default settings. »»

Using the Reset feature

Mobile network settings

This section describes how to turn mobile communication on/off and how to switch SIMs.

- 1 Tap  -  [Menu] - [Mobile Data].



Turning mobile communication on/off

Tap the slide switch to switch between [ON] and [OFF].

Switching SIMs

Tap the [SIM card to use] to select the SIM you want to use.

To use a SIM card from a different carrier, refer to “Inserting a SIM” to insert the SIM card, follow the instructions of the SIM card provider, and set the access point.

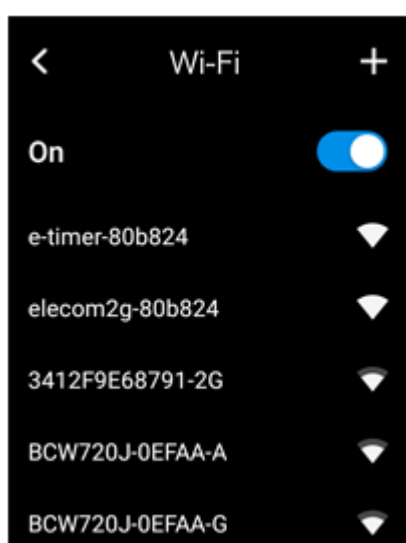
NOTE

The unit supports only nano SIM cards.

Connecting to Wi-Fi

This section describes how to turn Wi-Fi communication on/off and how to set an access point.

- 1 Tap  -  [Menu] - [Wi-Fi].



Turning Wi-Fi communication on/off

Tap the slide switch to switch between [ON] and [OFF].

Connecting to an access point

Tap the access point you want to connect to and input the password. For details, contact the administrator of the access point.

Connecting to an access point that is not displayed

Tap [+] at the upper right of the screen and input the following information.

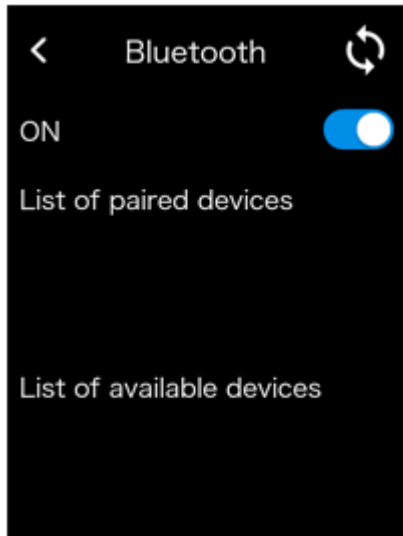
- Network name
- Security Passkey

For details, contact the administrator of the access point.

Pairing with a Bluetooth device

You can connect Bluetooth devices such as headphones or speakers.

- 1 Tap  -  [Menu] - [Bluetooth].



Turning Bluetooth on/off

Tap the slide switch to switch between [ON] and [OFF].

Pairing with a Bluetooth device

If you put the Bluetooth device you want to pair with into pairing mode, it will be displayed in the [List of available devices]. If you tap the displayed device name, it will be paired and displayed in the [List of paired devices]. If it is still not displayed, tap .

Unpairing

Tap the device you want to unpair that is displayed in the [List of paired devices].

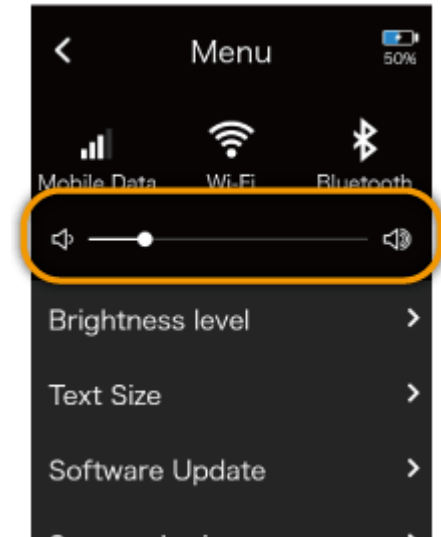
When “Would you like to disconnect from the current Bluetooth device?” is displayed, tap [OK].

Adjusting the volume

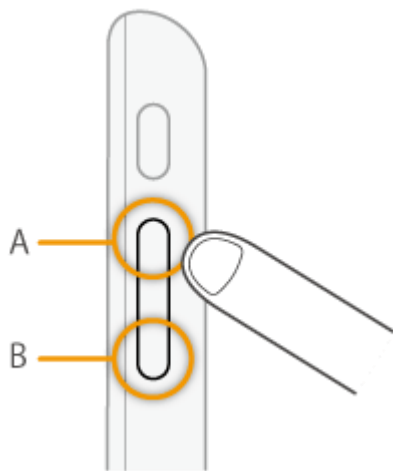
Set the volume for the source language voice or operation sound effects.

- 1 Tap  -  [Menu] and move the  handle.

Move to the right to increase the volume, or move to the left to decrease it.



You can also adjust the volume with the volume button on the right side of the unit.



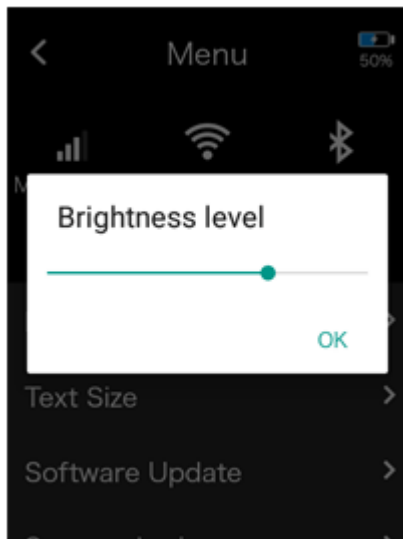
- A. Volume up
- B. Volume down

Changing the display brightness

- 1 Tap  -  [Menu] - [Brightness level].

Move the slider to adjust the display brightness.

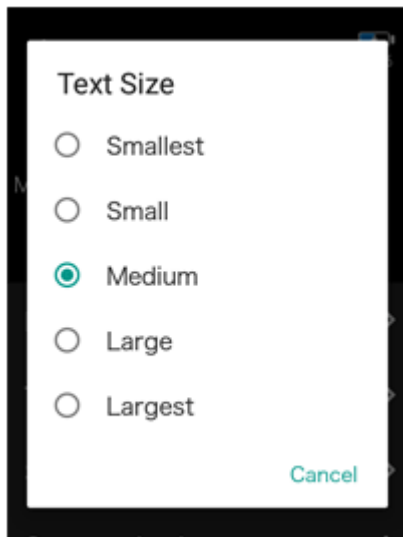
Move to the right to increase the brightness, or move to the left to decrease it.



Changing the size of the text displayed on the unit

- 1 Tap  -  [Menu] - [Text Size].

Select from five types.



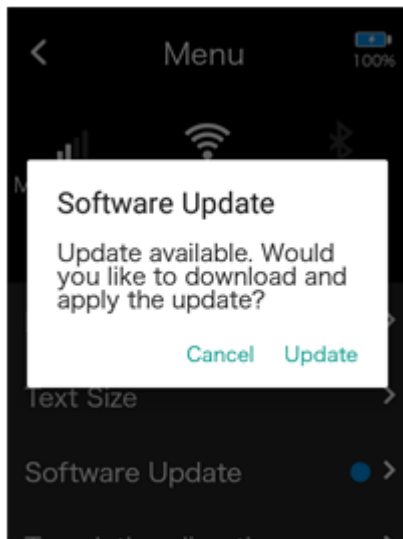
Updating the software of the unit

NOTE

To download software, the battery level must be at least 30% and the unit must be connected to the internet through Wi-Fi.

- 1 Tap  -  [Menu] - [Software Update].

The unit will be updated if there is newer software available. Tap [Update].



To receive notifications about software updates

You can receive notifications when a new software version is released. For details, refer to “Using the Notification feature”.

Correcting the translation direction

The translation direction is automatically corrected and translated. Setting this feature [ON] is useful because it will automatically correct even if you forget to change manually.

For information about translation direction, refer to "Changing the translation direction".

- 1 Tap  -  [Settings] - [Translation direction correction].

Tap the slide switch to turn it [ON].

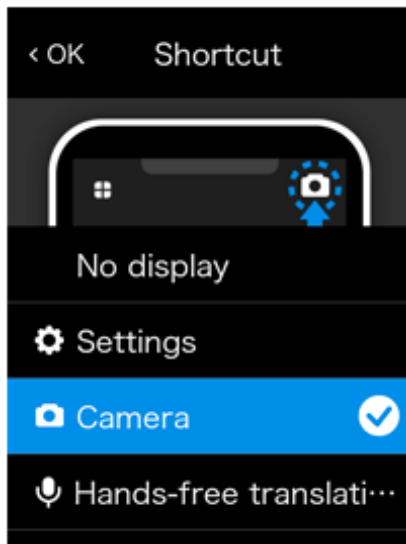
If you want to change manually, set it [OFF].

Placing frequently used features on the Home screen

You can place a shortcut for a frequently used feature at the upper right of the Home screen.

- 1 Tap  -  [Menu] - [Shortcut].

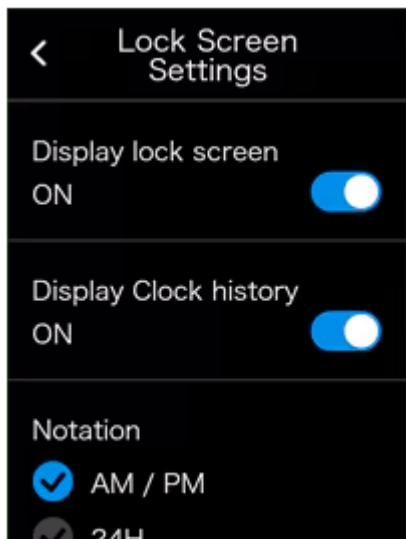
A list of features that can be set as a shortcut is displayed. Tap the name of the feature you want to place.



Using the Lock Screen

This feature locks the screen after the time set in [Sleep Settings] has elapsed.

- 1 Tap  -  [Menu] - [Lock Screen Settings].



Turning the lock feature on/off

Tap the slide switch to switch between [ON] and [OFF].

Displaying the previously visited location and time

The previously visited location and time can be displayed while the screen is locked. Tap [Display Clock history] to turn it [ON].

Setting the time notation (12-hour/24-hour)

You can set the notation of the time displayed on the lock screen. Select the notation from [Notation] according to your preferences.

Displaying the battery level

You can display the battery level while the screen is locked. Tap the slide switch to switch between [ON] and [OFF].

Displaying the communication status

You can display the status of the mobile and Wi-Fi network while the screen is locked. Tap the slide switch to switch between [ON] and [OFF].

Setting the PIN code

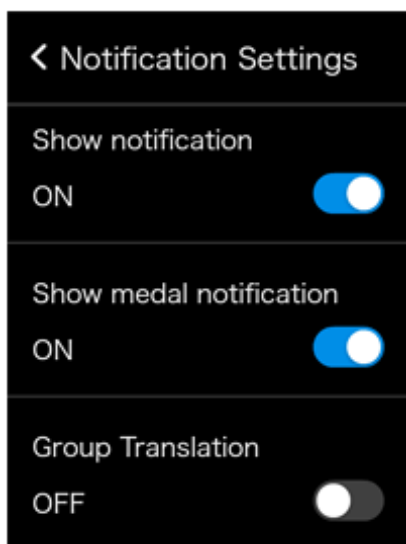
When unlocking the screen, you can set whether to unlock by entering a PIN code. Tap the slide switch to switch between [ON] and [OFF].

Using the Notification feature

- 1 Tap  -  [Menu] - [Notifications Settings].

If you set this feature [ON], you will receive the following notifications.

- When software update is available When a
- medal is earned
- When a message is received from a group translation member

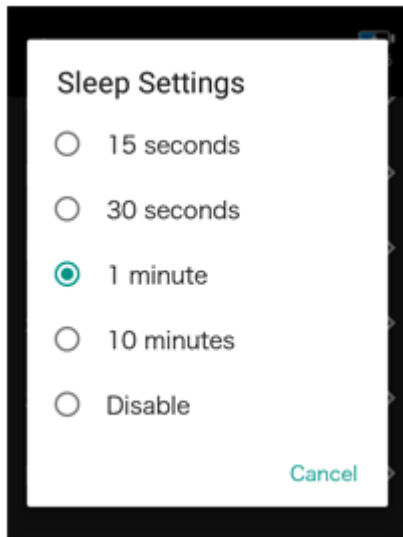


Setting the time until the unit sleeps

The display turns off and saves battery power when the unit is not used for the amount of time set.

- 1 Tap  -  [Menu] - [Sleep Settings].

You can select from five options.



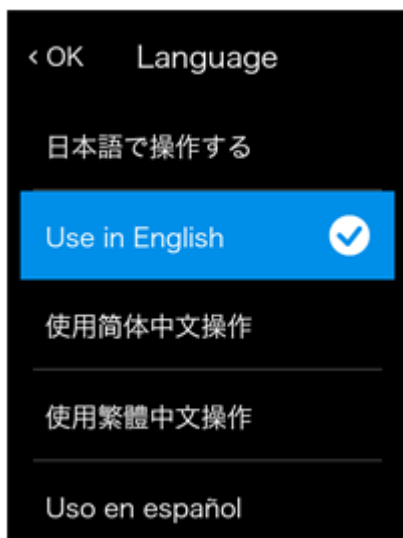
NOTE

If [Lock screen] is [ON], the lock screen will be displayed when the unit wakes up from sleep.

Setting the display language of the unit

- 1 Tap  -  [Menu] - [Language].

Select from the list of languages that will be displayed on the unit and tap [OK]. Scroll the list upward to check all of the languages.

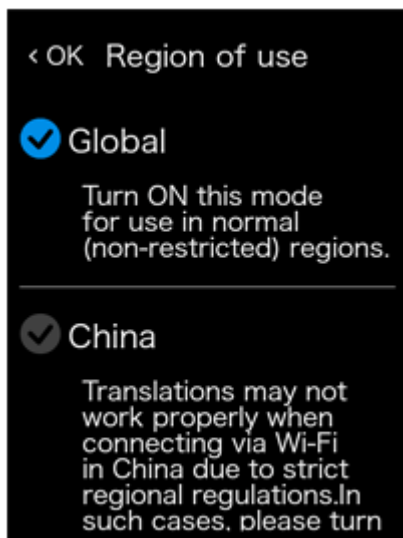


Setting when using Wi-Fi in China

- 1 Tap  -  [Menu] - [Region of use].

If you are using Wi-Fi in China, select [China] and tap [OK]. When you go to other countries, revert to [Global].

A fewer number of supported languages may be displayed while [China] is selected.



Confirming your Communication Plan

- 1 Tap  -  [Menu] - [Communication Plan].

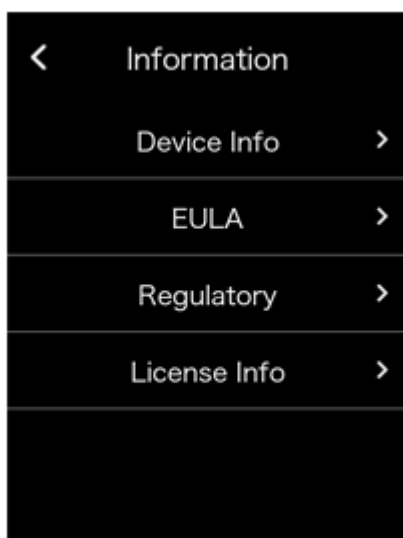
Confirm the contract period of your data transmission plan. If the remaining contract period is less than one year, you will be able to purchase an extension.

Checking various information about the unit

You can check information such as the software version and MAC address of the unit.

- 1 Tap  -  [Menu] - [Information].

Aside from [Device Info], you can check information such as the [EULA].



Referring to the support site

You can refer to the latest information and frequently asked questions about the unit.

- 1 Tap  -  [Settings] - [Support].

A QR code and URL to access the support site are displayed. Access using a smartphone or computer.



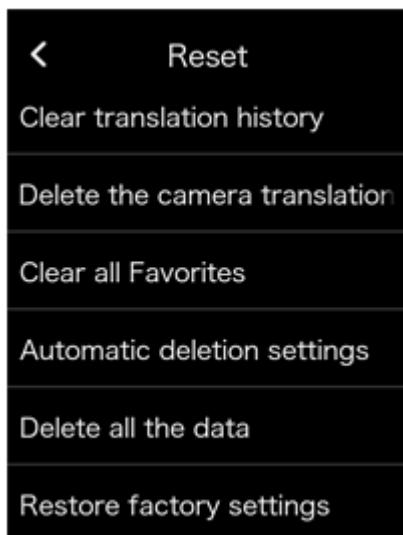
Using the Reset feature

You can use the unit's reset feature to do the following.

- Delete all translation history
- Delete all camera translation history Delete
- all Favorites
- Set the translation history auto delete feature
- Delete all data (setting information and various histories) Restore the
- unit to factory default settings

1 Tap - [Menu] - [Reset].

Tap the displayed items as needed.



NOTE

- The software does not return to a previous version even if the unit is restored to factory default settings.

- All Favorites or translation history will be deleted. To delete individual entries, refer to the following. »»

Deleting a Favorite

»» Delete from History

Inserting a SIM

NOTE

- For global communication models, the SIM is built into the unit and the card slot is empty. The unit
- supports nano SIM cards.
- SIM cards other than those specified by Sourcenext are not supported.

Carefully insert a thinly tipped object to remove the SIM card slot.



Mount a nano SIM card onto the SIM card slot, and insert it into the unit.

Troubleshooting

Issue	Solution
The unit is not operating properly.	1. Restart the unit. Turning the unit on or off 2. Return the unit to factory default settings. Using the Reset feature If the issue persists, supported signals may be out of range. Try connecting through Wi-Fi with a functional device.

Frequently asked questions

This section summarizes frequently asked questions about the unit in a Q&A format.

Issue	Solution
The unit does not charge.	Wait about 15 minutes while it is charging. If there is absolutely no battery level remaining, it may take some time to start charging. If charging does not start even after about 15 minutes, please contact the support center.

Issue	Solution
The unit does not turn on.	Check the battery level. It may not start because there is no battery level remaining. If it does not turn on even after charging it, please contact the support center.
I want to check the supported languages.	Please refer to our website. http://rd.snxt.jp/62495
I want to check what countries support global communication.	Please refer to our website. http://rd.snxt.jp/34280
“No Internet connection” is displayed and translation does not work.	- Restart the unit. Turning the unit on or off - Turn data transmission [OFF], then [ON]. Mobile network settings If the issue persists, supported signals may be out of range. Try connecting through Wi-Fi or tethering with a functional device.
The unit gets hot sometimes while charging or during use.	The unit may get hot while charging or during long periods of use. This is normal.
I want to know the registration procedure for wide extended warranty service.	The procedure depends on whether your registration number is a “serial number (21 digits)” or “PIN (10 digits)”. Refer to the following procedures. - For those with a serial number (21 digits) Visit the following website and register as a user. http://rd.snxt.jp/28471 After registering as a user, registration for wide extended warranty service will also be complete. - For those with a PIN (10 digits) Visit the following website and input your PIN. http://rd.snxt.jp/89224 After inputting your PIN, select the [Next] button to display a serial number. Follow the instructions on the page and register as a user.
How do I continue using the unit after the contract period with global communication ends (built-in eSIM)?	You can either renew (paid) from the dedicated website, or purchase and insert the dedicated global SIM card. For details: https://rd.snxt.jp/PT910

Specifications

Unit size (Height × width × thickness)	Approx. 91 × 53 × 11 mm (Pocketalk S2) Approx. 123 × 65 × 11 mm (Pocketalk S2 Plus)		
Unit weight	Approx. 75 g (Pocketalk S2) Approx. 125 g (Pocketalk S2 Plus)		
OS	Android™ 8.1		
CPU	ARM Cortex53 Quad-Core 1.3 GHz		
Memory	Embedded (ROM/RAM)	8 GB/1 GB	
Display (touch panel)	2.8 inches (Pocketalk S2) 3.97 inches (Pocketalk S2 Plus)		
Camera	Main camera	8 megapixels	
Battery	Lithium ion battery		
Battery capacity	1200 mAh (Pocketalk S2) 1550 mAh (Pocketalk S2 Plus)		
Operating temperature	0°C to 40°C (with no condensation)		
Storage temperature	-20°C to 45°C		
External connections	Wi-Fi	IEEE802.11 a/b/g/n	
		2.4 GHz	1 to 11 channels
		5 GHz	5.2 GHz, 5.3 GHz, 5.6 GHz
	Bluetooth®	4.2	
	External devices/others	USB Type-C™ (for charging)	
Communication system/frequency	Supports the 4G LTE (FDD-LTE) frequency band	2, 4, 5, 7, 12, 13,17,18, 19, 25, 26	
	Supports the 4G LTE (TD-LTE) frequency band	38, 40 ,41	

	Supports the 3G (W-CDMA) frequency band	2, 5, 19
SIM slot	Embedded	eSIM (not detachable)
	External slots	nano-SIM
Accessories	USB Type-C™ cable	Input voltage: 5V Input current: up to 2A
	USB charger	Input: AC 100-240 V 50-60 Hz
		Output: Voltage 5V, Current: 1A

NOTE

Do not insert a SIM for Private LTE (B39) because it cannot be used in Japan.

Contact us

We accept inquiries about the product at our support page. <https://rd.snxt.jp/56824>

For after-sales service, please refer to the support terms of Sourcenext products at the following URL.

<https://rd.snxt.jp/56824>

Inquiries by email <http://rd.snxt.jp/51991>

Inquiries by phone TEL:

0570-000-762

Operating hours: 10 AM to 6 PM (all year round)

Disposal (recycling)

Box and cushioning material

Package sorting varies by region. Dispose of waste according to the rules of your city. Material identification marks are displayed on the outer packaging.

Product

The product uses a lithium ion battery.

If the product is no longer used, dispose of it and the accessories in accordance with the local ordinances or

regulations of your region, rather than disposing it with regular waste.



Li-ion 00

CE:

Warning:- replacement of a battery with an incorrect type that can defeat a safeguard;

- disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
- leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; and
- a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.



Excessive sound pressure from earphones and headphones can cause hearing loss.

Do not use the device in the environment at too high or too low temperature,
never expose the device under strong sunshine or too wet environment.

The suitable temperature for the product and accessories is 0°C-40°C.

Specific Absorption Rate (SAR)• Your device is tested to comply with applicable requirements and regulations of the European Union of human exposure to radio wave.

• Specific Absorption Rate (SAR) is used to measure radio waves absorbed by a body. The device complies with RF specifications when the device used at a distance of 5 mm from your body. The SAR limit is 2.0 W/kg averaged over 10 gram of tissue in the European Union.

• This product (PTS2)was tested and recorded the maximum SAR value was 1.094 W/kg for the body, 2.425 W/kg for the limbs.

• This product(PTS2P) was tested and recorded the maximum SAR value was 1.313 W/kg for the body,3.676 W/kg for the limbs.

The device for operation in the band 5150 – 5350 MHz(for IC:5150-5250MHz) is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

5150 à5250 MHz Pour usage intérieur seulement

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK

This product can be used across EU member states.
EU Regulatory Conformance



Hereby, POCKETALK CORPORATION declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU .

Frequency bands and power---PTS2

	Bands	Operation Frequency	Max.Power/EIRP
WCDMA	1	1920-1980MHz	22.0 dBm
LTE	1	1920-1980MHz	22.0 dBm
	3	1710-1785MHz	23.0dBm
	7	2500-2570MHz	24.0 dBm
	8	880-915MHz	24.0 dBm
	20	832-862MHz	24.0 dBm
	28	718-748MHz	24.0 dBm
	38	2570-2620MHz	24.0 dBm
	40	2300-2400MHz	24.0 dBm
Bluetooth	2.4GHz	2402-2480 MHz	EIRP 11.07 dBm
Wi-Fi	2.4GHz	2412-2472MHz	EIRP 18.79 dBm
	5GHz	5180-5240MHz	EIRP 18.59 dBm
		5260-5320MHz	EIRP 17.98 dBm
		5500-5700MHz	EIRP 17.11 dBm

Frequency bands and power---PTS2P

	Bands	Operation Frequency	Max.Power/EIRP
WCDMA	1	1920-1980MHz	24.0 dBm
LTE	1	1920-1980MHz	23.0 dBm
	3	1710-1785MHz	23.0dBm
	7	2500-2570MHz	22.0 dBm
	8	880-915MHz	24.0 dBm
	20	832-862MHz	24.0 dBm
	28	718-748MHz	24.0 dBm
	38	2570-2620MHz	24.0 dBm
	40	2300-2400MHz	24.0 dBm
Bluetooth	2.4GHz	2402-2480 MHz	EIRP 4.49 dBm
Wi-Fi	2.4GHz	2412-2472MHz	EIRP 16.73 dBm
	5GHz	5180-5240MHz	EIRP 16.06 dBm
		5260-5320MHz	EIRP 15.81 dBm
		5500-5700MHz	EIRP 16.59 dBm

FCC:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types PTS2(FCC ID: 2BGXA-PTS2) has also been tested against this SAR limit.

The highest SAR value reported under this standard during product certification for use when properly worn on the body is 1.031 W/kg. Simultaneous RF exposure is 1.534 W/Kg.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types PTS2P(FCC ID: 2BGXA-PTS2P) has also been tested against this SAR limit.

The highest SAR value reported under this standard during product certification for use when properly worn on the body is 1.009 W/kg. Simultaneous RF exposure is 1.543 W/Kg.

This device was tested for typical body - worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be Avoided.

IC:

IC statements:

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada RSS exemptes de licence standard(s).

Son fonctionnement est soumis aux deux conditions suivantes:

- (1) cet appareil ne peut pas provoquer d'interférences, et
- (2) cet appareil doit accepter toute interférence, y compris celles pouvant causer un mauvais fonctionnement de l'appareil.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device has been tested for compliance with IC SAR values at a typical operating near the body. To ensure that RF

exposure levels below the levels tested, use accessories with this equipment to maintain a minimum separation distance of 10 mm between the body of the user and the device. These accessories should not contain metallic components. It is possible that the accessories used close to the body that do not meet these requirements are not consistent with the SAR limits and it is advisable to avoid using them.

Ce dispositif a été testé pour la conformité avec les valeurs SAR à un fonctionnement typique près du corps . Pour assurer que les niveaux d'exposition aux radiofréquences en deçà des niveaux testés , utiliser des accessoires avec cet équipement pour maintenir une distance de séparation minimale de 10 mm entre le corps de l'utilisateur et l'appareil. Ces accessoires ne doivent pas contenir des composants métalliques. Il est possible que les accessoires utilisés près du corps qui ne répondent pas à ces exigences ne sont pas compatibles avec les limites SAR et il est conseillé d'éviter de les utiliser.

E-label Location:

settings- Device/License Info-Regulatory

EU Declaration of Conformity

Number

POCKETALK_POCKETALK S2 _of Doc

Name and address of the Manufacturer

POCKETALK CORPORATION
4F Hamamatsucho PREX, 2-2-12 Shiba, Minato-ku, Tokyo 105-0014, Japan

This declaration of conformity is issued under the sole responsibility of the manufacturer.

Object of the declaration

PTS2 is a POCKETALK S2 translator

The object of the declaration described above is in conformity with the relevant Union harmonisation legislation

Directive RED: 2014/53/EU

and other Union harmonization legislation where applicable:

Directive RoHS: 2015/863/EU amending 2011/65/EU

Directive WEEE: 2012/19/EU

References to the relevant harmonised standards used or references to the other technical specifications in relation to which conformity is declared.

EN 50663:2017	ETSI EN 301 908-1 V15.2.1 (2023-01);
EN 50566:2017	ETSI EN 301 908-2 V13.1.1 (2020-06);
EN 62209-2:2010+AMD1:2019;	ETSI EN 301 908-13 V13.2.1 (2022-02);
EN IEC 62368-1:2020+A11:2020;	ETSI EN 301 489-1 V2.2.3 (2019-11);
ETSI EN 300 328 V2.2.2 (2019-07);	ETSI EN 301 489-17 V3.2.4 (2020-09);
ETSI EN 301 983 V2.1.1 (2017-05);	ETSI EN 301 489-52 V1.2.1 (2021-11);
	EN 55032:2015+A1:2020;
	EN 55035:2017+A11:2020;

The Notified Body

Performed



Phoenix

Applicable Modules: B+C

This product can be used across EU member states.

Description of accessories and components, including software, which allow the radio equipment to operate as intended and covered by the DoC

Hardware version	V1.0
Software version	V1.0.2
Antenna type	WCDMA/LTE/BT/WIFI: PIFA Antenna
Adaptor Type	PS06CA050K1000UU / PS06CA050K1000JU Output: 5V1A
Battery	Capacity: 1200mAh 3.8V

Please note: In order to fix bugs or further enhance functionalities of your device, Chainway could release software updates after the launch of the product.
All software versions launched by Chainway are verified and compliant with EU regulations. All RF parameters (e.g. frequency range, output power) are not accessible to the end user, and thus cannot be changed or altered.

Signed for and on behalf of:

Shenzhen 2024.07.25
Place and date of issue

SEISHI MIKI, CDO

Name, Function Signature

EU Declaration of Conformity

Number

POCKETALK_POCKETALK S2 Plus_of Doc

Name and address of the Manufacturer

POCKETALK CORPORATION
4F Hamamatsucho PREX, 2-2-12 Shiba, Minato-ku, Tokyo 105-0014, Japan

This declaration of conformity is issued under the sole responsibility of the manufacturer.

Object of the declaration

PTS2P is a POCKETALK S2 Plus translator

The object of the declaration described above is in conformity with the relevant Union harmonisation legislation

Directive RED: 2014/53/EU

and other Union harmonization legislation where applicable:

Directive RoHS: 2015/863/EU amending 2011/65/EU

Directive WEEE: 2012/19/EU

References to the relevant harmonised standards used or references to the other technical specifications in relation to which conformity is declared.

EN 50663:2017	ETSI EN 301 908-1 V15.2.1 (2023-01);
EN 50566:2017	ETSI EN 301 908-2 V13.1.1 (2020-06);
EN 62209-2:2010+AMD1:2019;	ETSI EN 301 908-13 V13.2.1 (2022-02);
EN IEC 62368-1:2020+A11:2020;	ETSI EN 301 489-1 V2.2.3 (2019-11);
ETSI EN 300 328 V2.2.2 (2019-07);	ETSI EN 301 489-17 V3.2.4 (2020-09);
ETSI EN 301 983 V2.1.1 (2017-05);	ETSI EN 301 489-52 V1.2.1 (2021-11);
	EN 55032:2015+A1:2020;
	EN 55035:2017+A11:2020;

The Notified Body

Performed



Phoenix

Applicable Modules: B+C

This product can be used across EU member states.

Description of accessories and components, including software, which allow the radio equipment to operate as intended and covered by the DoC

Hardware version	V1.0
Software version	V1.0.5
Antenna type	WCDMA/LTE/BT/WIFI: PIFA Antenna
Adaptor Type	PS06CA050K1000UU / PS06CA050K1000JU Output: 5V1A
Battery	Capacity: 1550mAh 3.8V

Please note: In order to fix bugs or further enhance functionalities of your device, Chainway could release software updates after the launch of the product.
All software versions launched by Chainway are verified and compliant with EU regulations. All RF parameters (e.g. frequency range, output power) are not accessible to the end user, and thus cannot be changed or altered.

Signed for and on behalf of:

Shenzhen 2024.07.25
Place and date of issue

SEISHI MIKI, CDO
Name, Function, signature