

CKGO

Smart Sleep Device

USER MANUAL
CKGO-A5 APP Cloud Control

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1. Important Information for Users

Please read this manual carefully before using the product and retain it for future reference.

Symbol Description

To avoid personal injury or property damage, be sure to observe the following guidelines.

- The icons below indicate instructions to follow.



Indicates actions that are prohibited



Indicates actions that must be followed as directed

Contraindicated Groups

The following individuals should use the device with caution:

Those who are undergoing treatment in medical institutions or have any of the following conditions must consult a physician or physical therapist before use:

- Pregnant or postpartum individuals
- Individuals with a body temperature exceeding 38°C (100.4°F)
- Individuals with impaired skin temperature sensation
- Individuals with a history of low-temperature burns
- Individuals experiencing abnormal physical sensations



The Following Individuals/Situations Are Strictly Prohibited from Using the Device

Individuals advised by a physician to avoid exercise or stretching activities, such as those with thrombosis, severe aneurysms, acute varicose veins, or any type of skin infection, must not use the device.

- Individuals who are unable to express their own intentions or operate the device independently.
- If you experience symptoms such as dizziness, nausea, palpitations, or any other abnormal physical reactions during use, stop using the device immediately.



Precautions for Use



Before use, always ensure the product is in good condition. If any damage is found, regardless of its extent, discontinue use immediately.



Make sure the battery is sufficiently charged before each use.

If the device malfunctions or you experience any unusual sensations, stop using it immediately and remove the battery pack.



Always remove the battery pack when the device is not in use.



Never disassemble, modify, or attempt to repair the device yourself.



Do not pull the device forcefully, nor should you pierce it with knives or sharp objects.



Before disposing of the device, the battery must be removed. Follow the steps

below:

-  — Open the battery compartment of the device;
- Disconnect all relevant internal wires, then remove the battery;
- Ensure the device is powered off before removing the battery;
- Dispose of the battery safely in accordance with local regulations.
-  The ear muffs have a maximum adjustable range of 2–3 cm. Avoid excessive pulling to prevent internal wiring from becoming detached.

Usage Environment Precautions

-  Do not use the device near stoves, electric heating blankets, or any other heating appliances.
-  Do not use the device in damp or humid environments.
-  Do not use the device near water-filled bathtubs, showers, washbasins, or any other high-humidity containers.

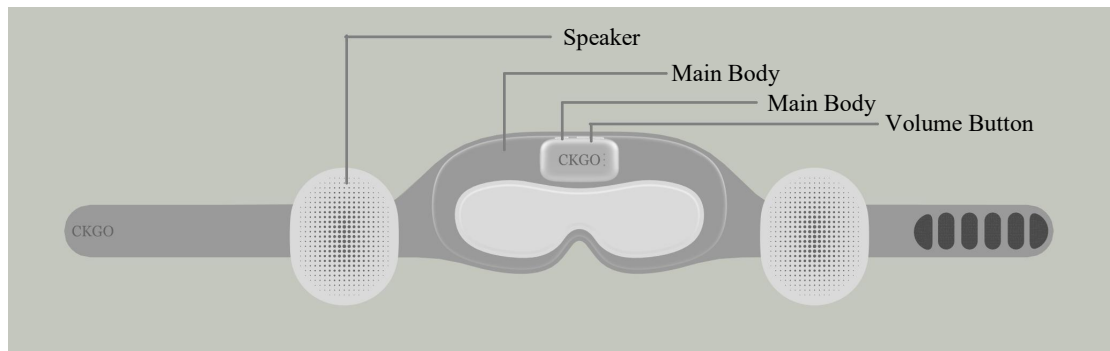
Maintenance Precautions

-  If the device will not be used for an extended period, be sure to disconnect the battery pack from the main body.
-  If the device has not been used for a long time, check that all switches and components are functioning properly before resuming use.
-  Do not drop the main unit or the battery pack.
-  Do not share the device between two users simultaneously.
-  Do not splash water on the product or wash it with water.
-  Do not use the device in environments exceeding 35°C or under direct sunlight.
-  Do not use the device in bathrooms or places with high humidity.
-  During cleaning, do not use volatile oils, thinners, alcohol, strong alkaline detergents, or bleach.

2. Product Features

This product relieves fatigue and quickly revitalizes the body and mind through soothing music. The three-dimensional conduction speaker plays music to relax the body and mind, alleviating stress and promoting better sleep. The built-in microphone enables wireless calls, so you won't miss any important messages while unwinding. The device is compact and lightweight, supports wireless use, and provides comfortable enjoyment anytime, anywhere.

3. Component Overview



Button Functions

Mode	Function	Operation
All Modes	Power On	Press and hold for 3 seconds
	Power Off	Press and hold for 3 seconds
	Volume +	Single click
	Volume -	Single click

Audio Prompts

- (1) Power on/off prompt
- (2) Audio Bluetooth and BLE connection/disconnection prompt
- (3) Incoming call prompt

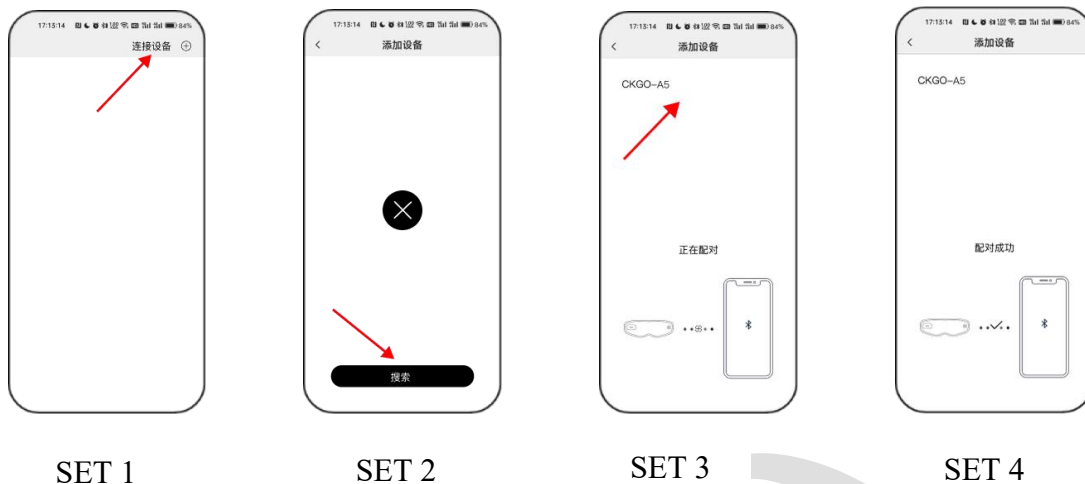
Device BLE Bluetooth Name: CKGO-A5

Audio Bluetooth Name: CKGO-A5

Bluetooth Connection Instructions

Note: Bluetooth must be connected to use the music mode.

To connect the device via BLE Bluetooth: Turn on Bluetooth on your phone → Open the Microhand Life app → Tap “Connect Device” → Tap “Search” → Select CKGO-A5 → Pairing successful.



Charging

Charging

- (1) The indicator light stays on while charging and turns off automatically when fully charged.
 - (2) Charging time is approximately 1.5 hours. Please unplug the charging cable promptly once charging is complete.
- During charging, please detach the battery pack from the device.
 - When the battery is low, the battery pack's light will flash as a reminder until the device powers off.

4. Maintenance & Care

- Take necessary measures to prevent moisture and contamination;
- After use, please store the product in a safe location. Do not place heavy objects on it to prevent damage.
- In case of malfunction, promptly contact technical support for repair. Do not disassemble or modify the product on your own.
- Store the device in a well-ventilated area, avoiding direct sunlight and exposure to corrosive gases or liquids.
- The product is equipped with basic shock protection and is suitable for transport by air, rail, road, or sea. During transportation, avoid exposure to rain or snow, inversion, and impact.
- Keep this product out of reach of children

Cleaning Method

- (1) For surface dirt, use a clean cloth to wipe it off.
- (2) For deeper stains, dampen a cloth with a neutral detergent and gently wipe the surface.
- (3) Do not allow water to enter the interior of the device.

(4) Allow it to air dry naturally.

- Do not place the device in direct sunlight or in excessively humid environments after use. If not used for an extended period, clean the product, store it in the provided pouch, and protect it from dust accumulation.

5. Troubleshooting

This section lists the most common issues related to this product. If you cannot find a solution to your specific problem here, please contact the customer service hotline or an authorized service center in your region.

Issue	Possible Cause	Solution
Battery pack indicator is off	Battery pack is too low	Please recharge the battery and ensure it is properly connected
Battery pack not charging	Charging cable or adapter is damaged; charging port is dirty	Replace the cable or adapter; clean the charging port
No sound from speaker	Bluetooth not connected; battery pack not properly installed	Go to settings and connect to the audio Bluetooth; reinstall the battery pack

Note: If the problem cannot be resolved or the device does not operate properly, please contact after-sales support. Do not attempt to disassemble or repair the product yourself.

6. Technical Specifications

Product Name	Smart Sleep Device		
Model	CKGO-A5	Battery Capacity	400mAh
Operating Voltage	3.0-4.2V	Operating Power	146g/280g
Charging Voltage	0.14W	Charging Current	725x105x52mm
Net Weight / Gross Weight	5V	Product Dimensions	270x112x57mm
Package Dimensions	1A	Compliance Standards	GB4706.1-2005 GB4706.10-2008
Production Date	See Product Certificate of Conformity		

7. Environmental Statement

- (1) This product complies with the *Measures for the Administration of the Restricted Use of the Hazardous Substances Contained in Electrical and Electronic Products*.
- (2) Within the environmental protection use period, consumers will not be exposed to issues such as leakage or release of hazardous substances that may affect health during normal use. The product can be used with confidence.
- (3) The environmental protection use period of this product is 10 years. This “environmental protection use period” is valid only when the product is used under the normal conditions described in this manual.

Component Overview	Names and Content of Hazardous Substances in the Product					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Plastic Components	○	○	○	○	○	○
Leather Cover	○	○	○	○	○	○
PCB (Electronic) Components	X	○	○	○	○	○
Power Cable	○	○	○	○	○	○
Metal Components	X	○	○	○	○	○

This table is compiled in accordance with the requirements of SJ/T 11364.

○: Indicates that the content of the hazardous substance in all homogeneous materials of the component is below the limit requirements specified in GB/T 26572.

X: Indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit requirements specified in GB/T 26572.

(Note: For the components marked with “X” above, the presence of hazardous substances exceeding the limits is due to current industry technological limitations, which temporarily prevent their replacement or reduction.)

8. Warranty and Service Guide

Warranty and Service

Warranty and Service

This product is a personal care device designed with precision and manufactured using high-quality components. When used and maintained properly, it should deliver outstanding performance.

Within one year from the date of purchase, if any malfunction occurs due to manufacturing defects or component failure, CKGO Electrical Appliances China Service Center will provide free repair services for certified users, including component replacement or, if necessary, replacement of the entire product.

Whether within or beyond the warranty period, repair services are available in any country where CKGO Electrical Appliances officially sells this product.

If the product is not sold by CKGO in your country, we will still strive to provide repair services. However, due to the potential unavailability of spare parts in such locations, repair times may be longer. We appreciate your understanding. Please contact your local CKGO distributor or call the customer service hotline.

If you require product information or encounter any difficulties, please consult the CKGO customer service hotline.

Customer Service Hotline (China): 400-893-9880

Website: <http://www.ckgoo.com>

Warranty Terms & Conditions

- Within one year from the date of purchase, if damage occurs under normal use and is confirmed by an authorized service center to be caused by manufacturing defects or component failure, you are entitled to free warranty service.
- This free service does not cover consumable parts and accessories that require regular replacement (such as batteries, chargers, power cords, ice packs, storage bags, auxiliary devices, etc.), nor does it include transportation costs.
- Please retain this warranty card.
- When requesting service, please present this warranty card along with the original purchase invoice.
- Free warranty service will not be provided in the following cases:
 - (1) Damage caused by improper use, including but not limited to connecting to inappropriate power sources, using incompatible accessories, incorrect installation, failure to follow instructions in the user manual, misuse or negligence. Damage resulting from transport or other accidents. Unauthorized repairs or modifications not approved by the company. Damage caused by force majeure events (such as natural disasters, abnormal voltage, etc.);
 - (2) Damage resulting from non-household use (e.g., industrial or commercial purposes);
 - (3) Normal wear and aging from regular use that does not affect the device's proper functioning;

This warranty is valid only within the territory of China.

- The warranty certificate serves as a guarantee for free repair service within the specified period and under stipulated conditions. It does not limit the consumer's statutory rights.

Warranty Card

Product Model		User Name	
Sales Unit		Contact Number	
Purchase Date		Serial No.	
Authorized Technical Service Station		User Address	
Repair Details		Date	Service Personnel

9. Packing List

Main Device	1x	USB Charging Cable	1x
Battery Pack	1x	Certificate of Conformity	1x
User Manual	1x		

FCC STATEMENT:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement in portable exposure condition without restriction.



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CKGO

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Manufacturer Service Line: 400-893-9880

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