User Manual

Eye Massager

SKU NO.:M13304A02

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Thank you for purchasing the Mynt13304A02 Meditation Eye Massager!
Please read this user manual carefully and use the device only as directed. Mynt accepts no responsibility for any cause of injuries due to misuse or negligence to follow the instructions outlined. Please keep this manual for future reference.

Important Safety Instructions

When using this device, the following basic precautions should be always followed:

READ ALL INSTRUCTIONS CAREFULLY BEFORE USING.

1. This device is for household use only and is not intended for medical or commercial purposes.
2. This device shall only be used by children aged 8 and above and persons with reduced physical, sensory or cognitive capabilities if they have been given supervision or instruction concerning the use of the device in a safe way and understood the hazards involved.
3. Children shall not play with the device.
4. Cleaning and user maintenance shall not be made by children.

DANGER – To reduce the risk of electric shock:

1. Always unplug the charger from the electrical outlet after charging.
2. Never use pins or other metallic fasteners with this device.

WARNING - To reduce the risk of fire, electric shock, or injury to persons:

1. Please consult your doctor before using if you are a user of the following types:
- Children under 8
- The elderly
- Pregnant or postpartum women
- Allergic to leather materials
- Persons with skin infections, allergies, redness and/or skin burns

- Persons with brain conditions, eye conditions, or any other physical or mental disorders
- Persons with osteoporosis
- Persons who had undergone eye surgery or had eye conditions such as glaucoma, cataract and retinal detachment
- Persons with any swelling or wound around the eyes
- Persons using a pacemaker or other implantable medical devices
- Patients with a heart condition, malignant tumors, or other serious health conditions
- Persons being treated due to medical condition
- Persons with high or abnormal blood pressure

If you feel unwell or have any unusual discomfort, please stop using the device immediately.

2. Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock or injury to persons.
3. Close supervision is necessary when this device is used by, on, or near children, invalids, or disabled persons.
4. Never operate this device if it is not working properly, has been damaged, or dropped into water. Return the device to the service center for examination and repair.
5. Do not expose the device to direct sunlight. Keep the device away from humidity, heat, and/or corrosive gas.
6. Do not use the device with wet hands.
7. Remove contact lenses, glasses, false eyelashes, hairpins, hair accessories, etc. before using.
8. Only use the charger (DC 5V 1A, not included) to charge the device.
9. Do not use the device while charging.
10. Avoid contact with sharp objects.
11. Do not use the device while driving or walking.
12. Do not attempt to disassemble or repair the device.
13. Do not use the device for more than 20 minutes each time.
14. The device has a heated surface. Persons insensitive to heat must be careful when using the device.
15. Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.

16. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on infants or invalids or on sleeping or unconscious persons. Do not use on insensitive skin or on persons with poor blood circulation. Check where the skin is in contact with the heated area of the device frequently to reduce the risk of blistering.

SAVE THESE INSTRUCTIONS

About the Product

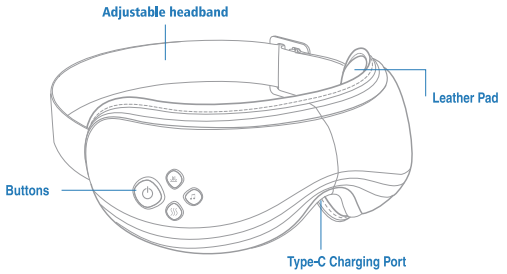
1. What's in the Box

1 × Eye Massager
1 × Type-C USB Cable
1 × User Manual

2. Product Parameters

1. Product Name : Eye Massager
2. SKU NO.:M13304A02
3. Battery capacity: 1500mAh
4. Charging voltage: 5V⎓1A
5. Solenoid valve: use noise reduction air valve
6. Automatic shutdown timer: 15 minutes
7. Standby current: ≤ 30uA
8. Product size: 8.1*4.5*3.8 IN
9. Charging time: ≤ 3H
10. Product weight: 325g/0.7lb

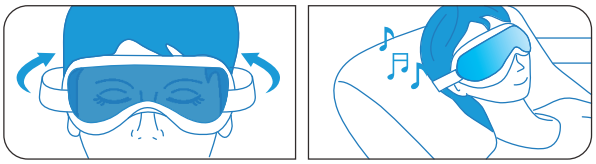
3. Product Introduction



Using the Product

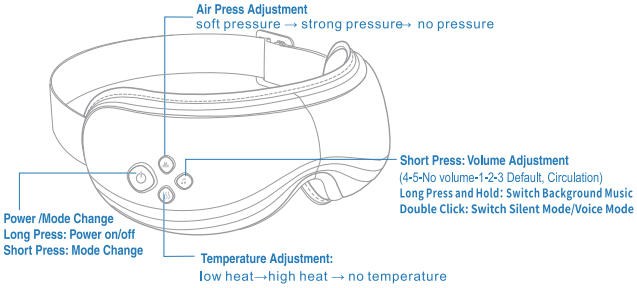
1. Wearing the device

a. Remove any eye accessories (e.g., eyeglasses, contact lenses, false eyelashes, etc.) that may hinder you from using the device.
b. Wear the device and ensure it fits your eyes properly. Adjust the elastic band to fit your head.



Tip: It is not recommended to use the device for more than 20 minutes at a time.

2. Operation Instruction



Power/Normal Mode Button

Massager Programs

Default Setting:

Soft Mode: Low Pressure + Plus Heat + Music

Press POWER button to cyclely changing massager mode:

Everytime short press/touch **POWER** button, Audio voice will confirm mode change. (music will stop during this operation, it will auto restore music after 2 senconds)

Soft Mode	Low Pressure + Plus Heat + Music	(15 minutes)
↓		
Strong Mode	High Pressure + Plus Heat + Music	(15 minutes)
↓		
Relax Mode	Air pressure + Music	(15 minutes)
↓		
Sleep Mode	Heat Only	(15 minutes)
↓		
Wake Up Mode	Music Only	(15 minutes)

Air Pressure Button

Press to switch Strong Pressure/No Pressure/Soft Pressure.

Heat Button

Press to adjust the heat level through No Temperature/ Low Heat/High Heat.

Volume/Silent Mode/Next Track Button

a. Press to adjust the volume level through Level 4/Level 5/No Volume/Level 1/Level 2 Level 3 (Default).
b. Long Press to switch background music
c. ShortPress*2 to switch mute mode/voice mode

Bluetooth Connection

***Bluetooth is activated by default.**

a.Enable your phone Bluetooth setting, search and connect to "Eye Massager"

b. Once the connection is successful, the indicator will turn solid blue.

c. After connection, you can play your own music on the device while massaging when in Normal Mode.

d. To disconnect, turn off Bluetooth on your phone directly. The indicator will turn solid white.

Note: Once paired successfully, the device will be automatically connected to your phone Bluetooth when turned on each time

Auto-Off Timer

***It is not recommended to use the device for more than 20 minutes at a time.**

The device will automatically shut down after 15 minutes of continuous use.

Charging the device

Low Battery Reminder

a. When the device is in low battery, the power indicator will flash red slowly.

b. When the battery runs out, the device will automatically shut down.

c.After low battery alert, switching mode does not repeatedly remind low battery warning voice

Charging

***The device CANNOT be turned on while charging.**

a、Please use the complimentary Type-C and DC 5V 1A mobile charging (not included) when charging, the power indicator red light is always on

b、The charging time is 3 hours, and the indicator light is always on green when fully charged

Note:

1. Do not charge the device at the voltage of 6 or higher.
2. Battery life can vary by application and/or operating conditions.
3. If the device has not been used for over 3 months, please recharge it before use.

Cleaning and Maintenance

1. Turn off the device before cleaning. Use a soft cotton cloth dampened with mild detergent to wipe it clean.
2. Do not expose the device to direct sunlight or high temperature.
3. Do not disassemble the device by yourself. Otherwise, it may cause damage and void the manufacturer's warranty.

Troubleshooting Guide

Problem	Cause	Solution
There is a mechanical or air sound coming from the device.	Normal sound of air pressure or air inflation.	No need to do anything.
Power-on failure.	Low battery shuts the device off.	Charge the device in time.
Low massage intensity or weak air pressure.	1. Low battery. 2. "Soft Pressure" is selected.	1. Charge the device. 2. Press the Pressure Button to choose "Strong Pressure".
The device stops working suddenly.	1. Low battery shuts the device down. 2. Meditation Mode is over. 3. Built-in 15min auto-off timer is activated.	1. Charge the device. 2. Restart the device to experience Meditation Mode while massaging eyes. 3. Turn on the device again for another 15-minute massage. It is not recommended to use this device for more than 20 minutes at a time.

The device cannot be charged.	1. Use other types of charging cables. 2. Use a charger with the voltage of 6 or higher. 3. Low battery protection is triggered due to prolonged non-charging.	1. Use the provided Type-C cable. 2. Use the DC 5V 1A charger only. 3. Contact the after-sales service team.
No heat.	1. Select normal mode with no heat. 2. "No temperature" is selected. 3. Built-in heat protection is triggered due to excessive use.	1. Select the normal mode with the heat function. 2. Switch into "Low Heat" or "High Heat". 3. Turn it off for a while to cool down.
No air pressure.	1. Select the Normal Mode with no air pressure. 2 "No Pressure" is selected.	1. Select the Normal Mode with the air pressure function. 2. Press the Pressure Button to choose "Soft Pressure" or "Strong Pressure".
No broadcast or music.	1. The volume level is too low or "No Volume" is selected. 2. Silent Mode is enabled.	1. Press the Volume Button to adjust the volume level. 2. Press the Volume Button twice to switch into Voice Mode.

Warranty Policy

Your **Eye Massager** product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

We hope you never have the need, but if you do, our service is friendly and hassle-free.

Support@HelloMynt.com

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: -Reorient or relocate the receiving antenna. -Increase the separation between the equipment and receiver. -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.