



# Model K3 Pro + Smart Android Box



## User Manual

# Chapter 1: General Introduction

## 1.1 Main Features and Specs

- > Android12,
- > Voice Remote 10m wireless control distance.  
IR mode and IR Remote Learning function.
- > Quad-core ARM Cortex-A53 CPU
- > 4GB DDR3 RAM & 32GB EMMC Memory Flash
- > Built-in WiFi. For more stable and faster streaming
- > 1000Mbps High Speed Ethernet LAN
- > H.264/H.265 10bit HDR 6K@60fps Smooth Decoding
- > HDMI 2.0 up to 6K60

## 1.2 Package



K3 Pro+ TV Box x1



Remote Control x1



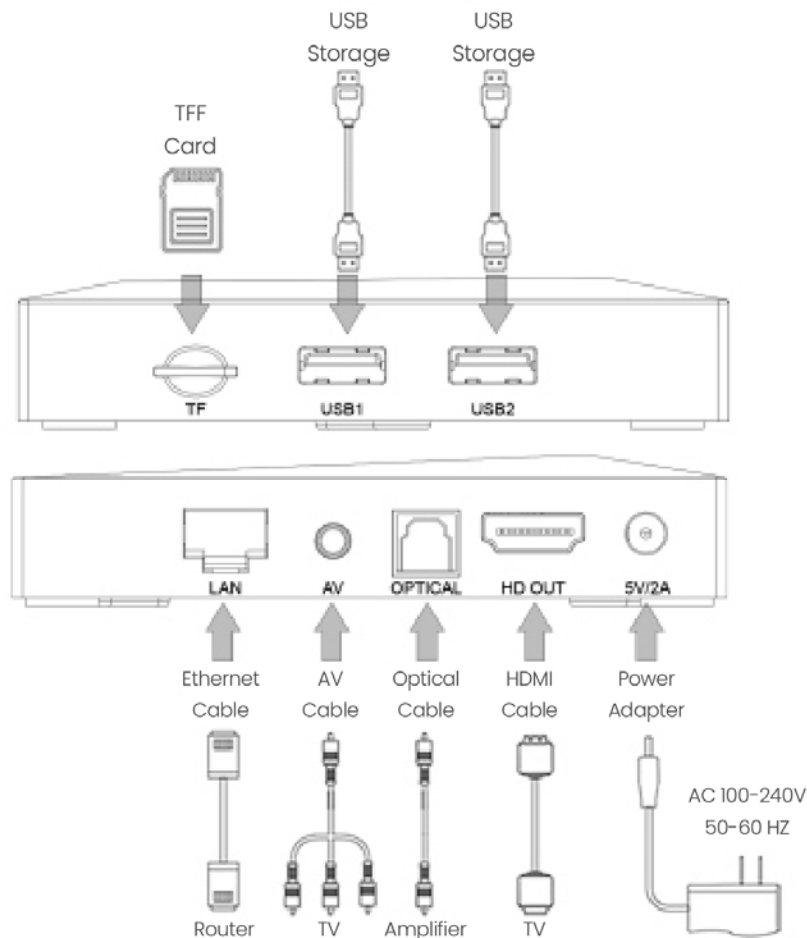
Power Adapter x1



HDMI Cable x1

\* 2x AAA Batteries are Required to Power Up Remote

## 1.3 Connection Diagram



#### 1.4 Basic Setup

1. Connect the Box with power adaptor;
2. Connect the Box to your TV/Monitor with HDMICable provided, or your own AV Cable;
- (optional): Connect Ethernet Cable for hardwire internet

#### 1.5 Start Wizard Program

1. Wait until initializing progress completed,
2. Pair the BT Remote: Hold both [OK] and [VOL-] buttons until red light flashing on the remote indicator. It shows "Remote control connected successfully" when paired and automatically direct you to next step;
3. Select your Language, then press [Right Arrow] to next;
4. Select display options, then press [Right Arrow] to next;
5. Adjust screen ratio, then press [Right Arrow] to next;
6. Select time zone, then press [Right Arrow] to next;
7. Select network by either Ethernet or Wi-Fi connection, then press [Right Arrow] to finish setup.

## Chapter 2: Troubleshooting

Under no circumstances should you try to repair the Box by yourself, as this will invalidate the warranty. Do not open the Box as there is risk of electric shock. Please check with point listed below before taking the Box for repair. If you are still unable to remedy the problem by following list, please consult your dealer for help.

| Problem                       | Solution                                                                                                                                                                                                                                                |
|-------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No power                      | (1) Check if the power adaptor is properly connected to the power and the Box. There is a red light in front of the Box if powered.<br>(2) Press the power on button on the remote to turn on the Box.                                                  |
| No picture                    | (1) Reconnect with HDMI Cable or AV Cable.<br>(2) Check if you have selected the correct input source on TV.<br>(3) Use the HDMI Cable provided.                                                                                                        |
| No sound                      | (1) Adjust the volume of both Box and your TV<br>(2) Check if the Mute button on remote pressed.<br>(3) Check if the TV Soundbar are connected correctly.                                                                                               |
| Remote Control not responding | (1) Replace the batteries in the remote.<br>(2) Reduce the distance between the Box.<br>(3) Aim the remote directly to the sensor on the front of the Box.                                                                                              |
| Network Error                 | (1) [Wi-Fi] Make sure you have entered the correct password. It shows "Connected" if connected successfully, instead of "Remembered" (wrong password).<br>(2) [Ethernet] Check if the Ethernet Cable is properly connected between your router and Box. |

You can do a factory reset to clear the Box up and set it up from scratch. Head to Home Screen > System Settings > Device Preference > Reset > Erase Everything.

## Chapter 3: To Get the Best Performance

- > Use Ethernet for a reliable internet connection.
- > Regularly restart your Box to unclog the CPU and memory, by switching it off, unplug it for few seconds and plug it back.
- > Regularly clear app caches. Head to Home Screen
- > Settings > Apps > Select Apps and Clear Caches,

# FCC Warning Statemen

## Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

## RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, the antenna used with this transmitter must be installed to provide a minimum separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.