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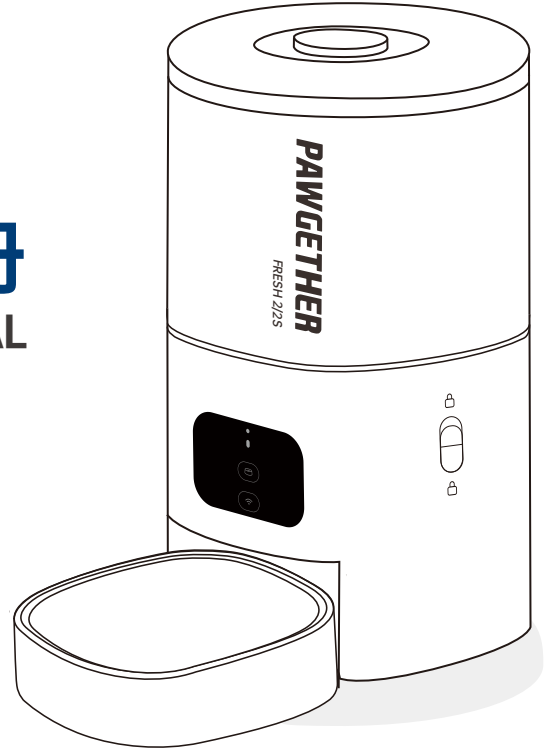
宠小到大®
PAWGETHER

F 2s

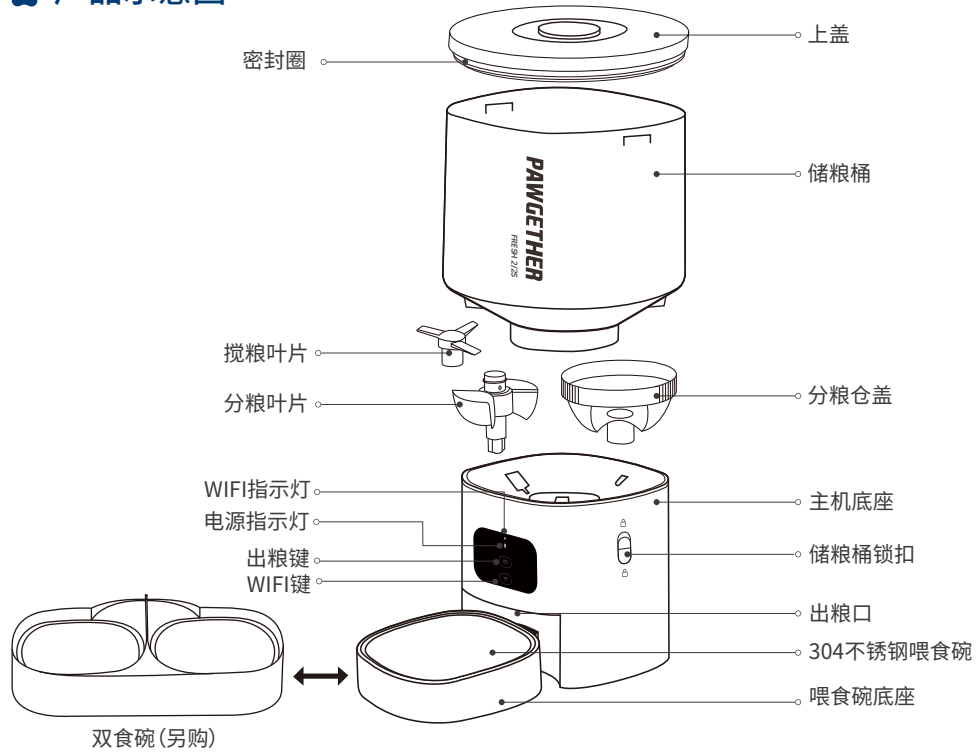
产品使用手册
INSTRUCTION MANUAL

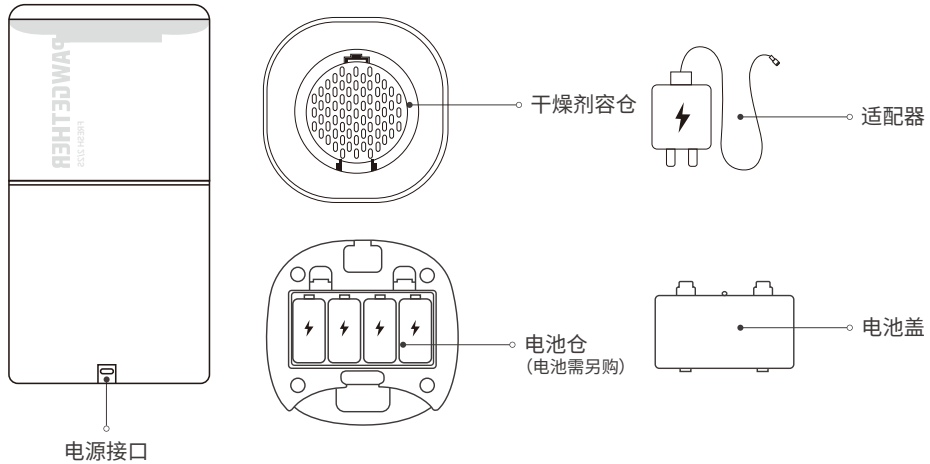


FRESH 2s

宠物智能喂食器F2s
SMART PET FEEDER

产品示意图


上盖
密封圈
储粮桶
PAWGETHER
FRESH 1/2.5
搅粮叶片
分粮叶片
分粮仓盖
WIFI指示灯
电源指示灯
主机底座
出粮键
WIFI键
储粮桶锁扣
出粮口
304不锈钢喂食碗
喂食碗底座
双食碗（另购）



型号	电源	电压功率	尺寸	容量	颜色
F 2s (WIFI版)	DC5V/1号电池*4	DC5V 1W	188X188X355.5mm	4L	○白色 ●黑色

安装步骤

01 | 组装

从包装中取出喂食器，放置平面上；将储粮桶与主机底座安装在一起并上锁，再把喂食碗和碗托，与机身底座结合起来(拆卸可替换单食碗或双食碗)。【图1】

02 | 接通电源

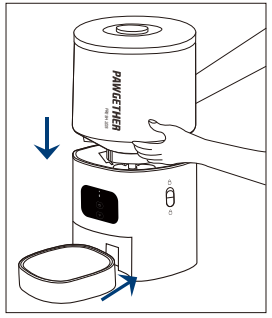
此喂食器为双电源供电，①连接电源将5V/1A电源适配器插入插座、并连接好设备；
②打开设备底部的电池仓，可安装4节碱性1号电池作为备用电源。【图2】

03 | 放入干燥剂(如需)

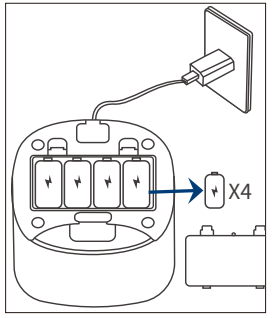
将干燥剂放入密封盖的干燥剂盒里，并扣紧卡扣以免干燥剂落入粮桶。【图3】

04 | 放入宠粮

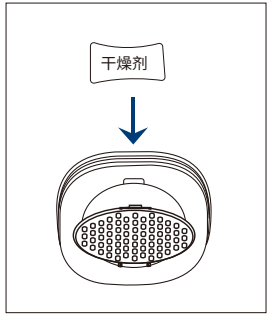
请倒入5-20 mm直径的宠物干粮，请勿倒入湿粮，以免影响使用体验，盖紧盖子，确保密封好。【图4】
(注：数据源于宠小到大研发中心测试结果，不同种类的粮食密度和体积均不同，具体以实际为准。)



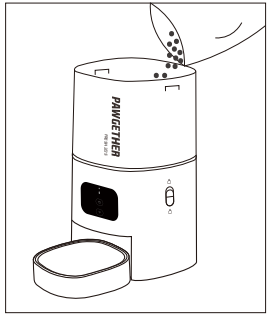
【图1】



【图2】



【图3】

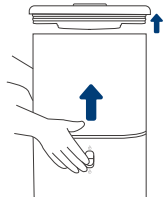


【图4】

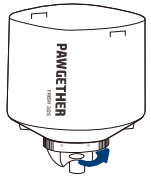
清洗维护

01 | 储粮桶清洁

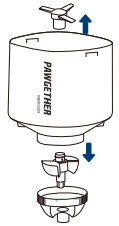
1.上盖请勿水洗，需清洁时用湿巾擦拭。
2.储粮桶及分粮组件可用水清洗，建议每月清洗一次。(请断开电源和移除电池后，再进行拆洗)
3.安装时请务必在零件干燥后，按照原有顺序组装粮桶。(硅胶较难干燥，请在完全晾干后装回主机)



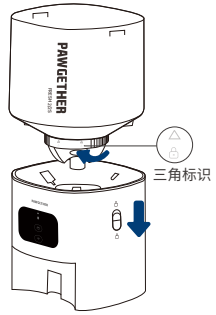
向上拨动解锁主机两边的
储粮桶锁扣后，把储粮桶往上提



逆时针旋转分粮仓盖，
将桶内搅粮片和分粮叶片分离



把分粮组件取出，
并和桶内搅粮片一同进行清洗



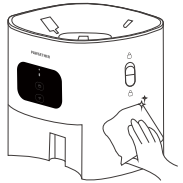
务必将分粮仓盖的三角标识与桶身上的标识
对齐安装后，将储粮桶两侧锁扣向下锁定，
储粮桶以确保组装正确

02 | 主机与喂食碗清理

1.设备主机内含电子元器件以及传感器，不能水洗或浸泡清洗。
* 主机与猫粮接触的出粮口要定期进行清理，在设备断电后，
用湿巾对该位置进行擦拭(避免含有酒精/化学试剂等可能
会腐蚀产品的清洁液)。

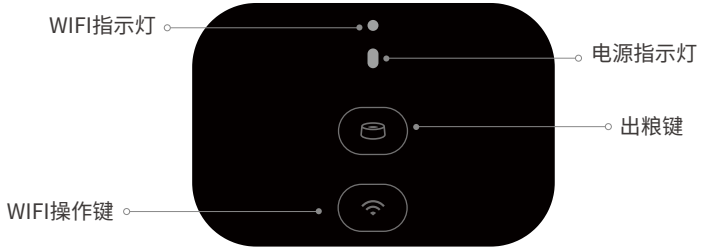
2.不锈钢喂食碗与喂食碗底座均可拆卸水洗，请将喂食碗
和喂食器主机分离后进行拆分清洗喂食碗，
安装时请在完全晾干后装回主机。

水洗,完全晾干后装回主机



湿巾擦拭

指示灯状态与按键功能



一、指示灯状态

WIFI指示灯	蓝灯快闪：蓝牙配网中	
	蓝灯慢闪：AP配网中	
	灯光熄灭：设备已连接WIFI	
电源指示灯	白灯常亮 ◯ ：设备接电正常工作	绿灯常亮 ●：电池供电中
	白灯闪烁3次：设备处于童锁模式	红灯闪烁 ●：余粮不足，出粮堵塞，卡粮
	灯光熄灭：设备无接通电源	
	绿灯闪烁 ●：电池电量低	

首次使用产品，开机后前3分钟，设备会自动进入配网模式 (蓝灯闪烁)
*3分钟内，设备联网成功后，WIFI指示灯蓝灯熄灭；
*若设备突然断网或者未成功连接WIFI，WIFI指示灯持续闪烁蓝灯

二、按键功能

WIFI键+ 出粮键	同时长按3秒：解除童锁模式。若设备30秒内无操作，设备会自动上锁。
出粮键	双击出粮按键：设备出一份粮。
WIFI键	长按WIFI键5秒：重置WIFI。
	连续快速5次点击WIFI键：设备恢复出厂设置。

连接APP

一、下载“宠小到大智能”APP

- **扫描二维码，直接进入下载界面。根据页面指引，下载安装APP。**
- **安卓用户**
  下载安装“应用宝”，搜索“宠小到大智能”并下载APP。
- **苹果用户**
  使用苹果“App Store”，搜索“宠小到大智能”并下载APP。

APP Download / 下载

二、下载后注册登录账号即可使用

三、设备配网方式

1、蓝牙配网设置（仅支持2.4G网络）

1.设备接电后，长按5秒WIFI键，待蓝光快闪时进入蓝牙配网状态，运行APP并打开手机蓝牙进行连接。
2.打开APP，首页点击“添加设备”，进入后等待搜索并待“发现设备...”弹出后，点击 添加 即可；或在“智能喂食器”点击“Fresh 2s图标”，进入后右上角“热点配网”切换到“蓝牙配网”，根据指示连接设备即可。

①请确保手机连接2.4G的WIFI，打开蓝牙

②进入添加设备页面，等待搜索并弹出添加

方法二，选择连接设备图标，进行手动配网

2、热点配网设置（仅支持2.4G网络）

1.打开APP，点击“添加设备”跳转到添加设备界面点击“Fresh 2s图标”，进入后为“热点配网”，根据图示配网。

* 1.选择连接设备WIFI网络。
  2.热点配网时指示灯必须为蓝灯慢闪状态。

① 进入添加设备页面，点击Fresh 2s喂食器图标

② 根据图示，连接设备

操作指南

一、操作面板

喂食器操作界面

二、喂食计划设置

1.进入APP喂食器操作界面，点击 喂食计划 。
2.点击 添加 ，设置喂食时间、喂食周期与喂食份数，点击 保存 即可。
注：最多设置10个喂食计划以及 10份喂食份数。

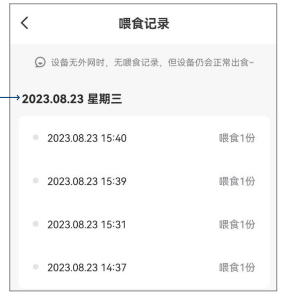
① 添加喂食计划

② 设定当前喂食计划时间/周期/份数

三、手动喂食设置

1.APP端，在喂食器操作界面，可选择“份数”并点击（喂食）即可立即喂食。
2.设备端，在解除童锁后，双击（出粮键）即可出一次粮（约10g）

① 手动喂食



② 喂食记录

四、共享及解绑设备

点击APP喂食器操作界面右上角“编辑”按钮。
1.点击（共享设备），输入被分享人的APP账号或点击“更多”通过其它路径分享即可。
2.点击（移除设备），可解除APP与设备的连接，点击（解绑并清除数据）可解绑设备并清除所有喂食计划及喂食记录。

① 编辑喂食器界面

② 共享设备

五、干燥剂复位与恢复出厂设置

1.更换干燥剂后，点击APP喂食器操作界面的“设置”，选择“干燥剂使用天数”将天数重置为“1”天即可。

2.点击“恢复出厂”，可清除喂食记录并重置设备。

注：恢复出厂设置后会新建一个系统自带的喂食计划。

设置干燥剂时间和恢复出厂设置

注意事项

- 不遵守下列条款,可能导致产品无法正常使用,或其他意外损失,请严格按照说明书安装和使用产品；
- 为防止宠物扑倒该产品，建议放置角落或者靠墙处；
- 本产品仅适用于猫及中小型犬；
- 请勿在设备顶部放置其它杂物；
- 本产品仅限于室内使用，请勿暴晒或放置在温度过高的环境下使用,请远离火源；
- 请勿让儿童单独使用本产品,请在监护人监督下使用；
- 本产品适用于20mm以下的干性宠粮,请勿在设备中放置除宠粮外的各种异物,否则会造成产品使用异常，甚至造成宠物安全问题；
- 本产品可使用Type-C接口充电及安装电池使用。长时间外出前,请确认电源供电,以确保供电充足；
- 请使用标准1号电池作为设备备用电池并按照正负极正确安装；
- 备用电池不使用时请卸下电池以防电池腐蚀损坏设备；
- 机器若长时间不使用时，请关闭电源，拔掉适配器，取出电池，取出储粮桶剩余的粮食，并清洗干净粮桶；
- 请勿将产品浸入水中,否则会造成设备的电子元件损坏，使用干燥剂前请确保包装是否完好无损，请避免干燥剂掉入储粮桶内；
- 请勿私自拆卸设备部件,若出现设备故障请联系宠小到大官方售后；
- 拆卸清洗前，请先断开电源；
- 安装储粮桶后，请务必锁上两侧的锁扣；
- 机器运行时，严禁把手或者异物伸进出粮口处或储粮桶内；
- 请使用双手托举底座进行机器搬运，同时保持机器直立；
- 在仅使用电池供电时，或喂食器不能联网的状态下，机器会按照之前设定好的喂食计划进行喂食。

温馨提示：

1. 当备用电池电量低于15%时，设备会自动提示更换备用电池。
2. 当干燥剂使用时间超过30天（含30天）时，设备会自动提示更换干燥剂。建议每月更换一次干燥剂。
3. 定时喂食计划自动保存，断电后重启无需重新设置喂食计划。
4. 电池需自行购买，建议使用前安装备用电池（4节1号碱性电池），避免断电后无法正常启动。
5. 每份出粮约10g，根据实际粮食颗粒的大小，精确度会略有浮动。

故障指南

当喂食器不能工作或工作不正常，请检查以下情况：

异常情况	对应方法
指示灯不亮	请确保喂食器供电正常，并处于开机状态。
电源指示灯红灯闪烁	1.余粮不足，请及时补充宠粮； 2.设备卡粮或堵粮，请清理分粮叶片和出粮口； 3.电机故障，请联系客服工作人员。
电源指示灯绿灯闪烁	电池电量低，请及时更换电池。
按键无反应	检查是否处于童锁模式，请同时长按“WIFI键”+“出粮键”3秒钟进行解锁。
更换电池后，机器无反应	请检测底座电源弹簧片没有腐蚀发黄等不良现象。
搜索不到设备	1.请确认手机的WI-FI功能、蓝牙以及定位功能均为开启状态以及无线网络为2.4G，且可正常联网工作； 2.将手机靠近设备； 3.确保机器处于DC 5V供电状态。

可以搜索到设备，但连接失败	1.请确认无线网络正常联网工作； 2.请确认使用2.4GWIFI网络进行连接。
其他产品电气故障	请联系客服，应由有资格的专业人员维修。

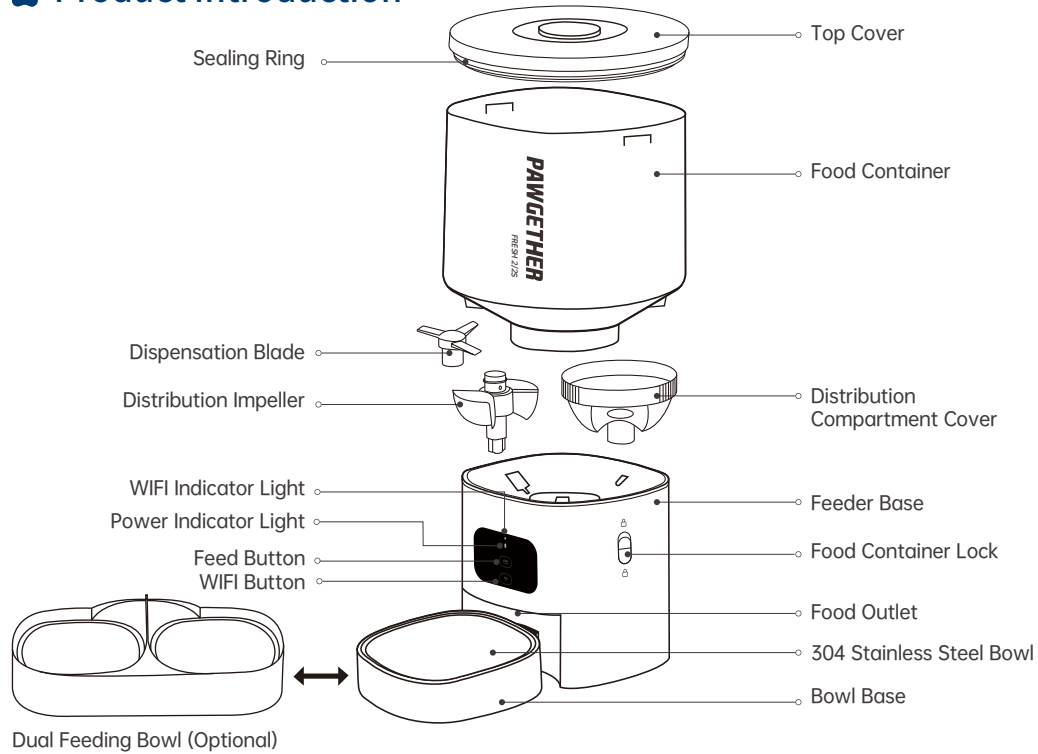
保修说明

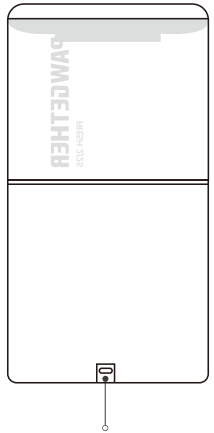
用户姓名		联系电话	
通讯地址			
产品型号		购买时间	
订单编号			
退换货原因			

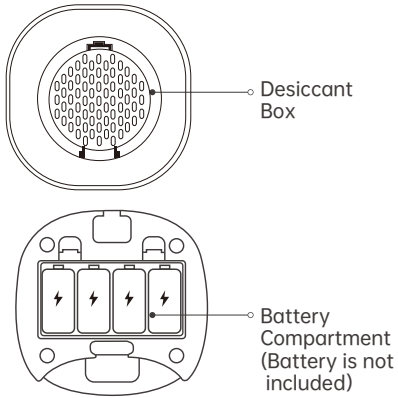
宠物自动喂食器Fresh 2s保修期为一年，若用户未能提供有效发票等证据，则以出厂之日起，最长为18个月。
下列原因不属于保修范围：

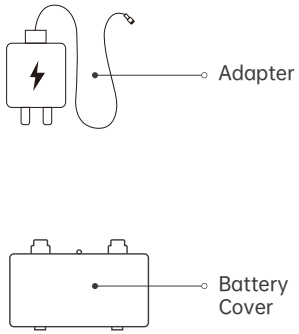
1、未按照使用手册要求使用、维护、保管而造成的损坏；
2、由非授权服务者维修不当造成的损坏；
3、因不可抗力的自然因素及人为因素造成的损坏；
4、因电源电压或功率与产品铭牌不符而造成损坏；
5、产品在使用过程中正常的褪色，磨损和消耗不在保修范围内。

Product Introduction









Model	Power Source	Voltage & Power	Size	Capacity	Colors
F2s (WIFI Version)	DC5V / D Batteries*4	DC5V 1W	188X188X355.5mm	4L	○White ●Black

INSTALLATION

01 | ASSEMBLY

Take out the feeder from the packaging, and place it on a flat surface. Install the food container to the feeder base, then combine the feeding bowl with the feeder base (detach and replace with a single or duo feeding bowl if needed). [Figure 1]

02 | POWER ON

This feeder is dual-powered:

Connect to the power supply: Insert the 5V/1A power adapter into the wall socket and connect it to the device.

Open the battery compartment at the bottom of the device, and you can install 4 alkaline D batteries as backup power. [Figure 2]

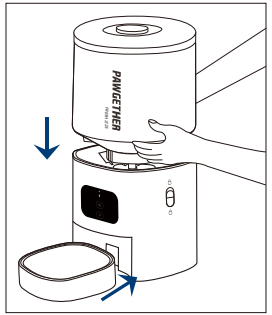
03 | INSTALL DESICCANT (If Needed)

Place the desiccant into the desiccant box inside the sealed cap, secure the latch to prevent the desiccant falling into the food container. [Figure 3]

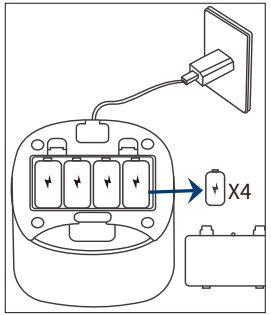
04 | POUR IN PET FOOD

Pour pet dry food with a diameter of 5-20mm into the feeder. Do not use wet food. Close the cover tightly to ensure a proper seal. [Figure 4]

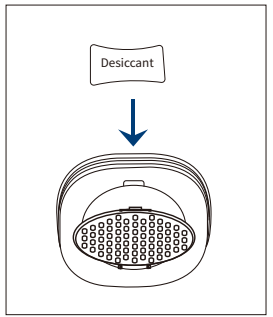
(Note: The density and volume of different types of food May cause different result, please refer to the actual situation for accuracy.)



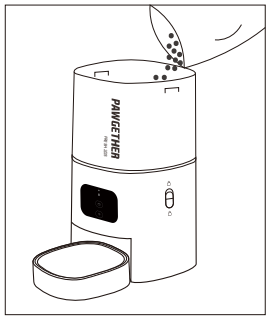
【Figure 1】



【Figure 2】



【Figure 3】

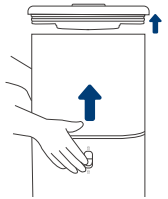


【Figure 4】

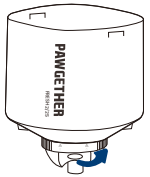
CLEANING AND MAINTENANCE

01 | FOOD CONTAINER CLEANING

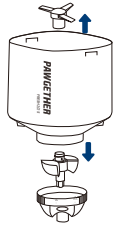
1. Do not wash the top cover. Use a damp cloth to wipe it if needed.
2. The container and distribution impeller are washable and it is recommended to clean once a month. (please disconnect the power and remove the battery before cleanning.)
3. Please assemble in the original sequence, after the assembies are dry. (Silicone gel is relatively difficult to dry. Please ensure it's completely dried before reinstall.)



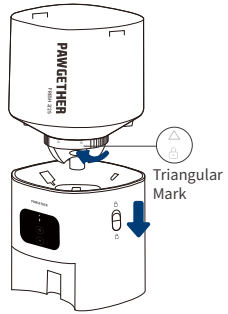
Unlock the container lock on both sides (pushing buttons upwards) and lift the container up.



Rotate distribution compartment cover counterclockwisely, then detach the food dispensation blade and the distribution impeller.



Take out and wash the distribution impeller, food dispensation blade and the container.



Make sure to align the triangular mark on the distribution compartment cover with the same mark on the food container. after alignment, lock the food container on both sides by pushing downward.

02 | FEEDER BASE AND BOWL CLEANING

1. Do not wash or soak the feeder base for cleaning which contains electronic components.

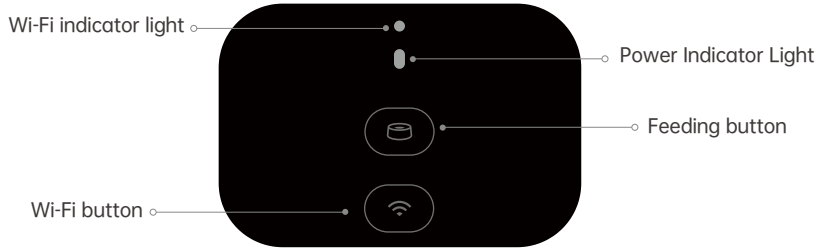
*Regularly clean the food outlet by using a wet wipes, after power off the device. (Avoid using cleaning materials containing alcohol or chemicals that could corrode the product).

2. Both the stainless steel feeding bowl and bowl base are detachable and washable. Please make sure it is completely dry before attaching back.

Wash with water and reinstall after completely drying

Wipe with a wet wipes

INDICATOR LIGHT & TOUCHKEY GUIDANCE



* Indicator Light Status

Wi-Fi indicator light	**Blue Light Flashes Quickly:** Bluetooth pairing in progress.	
	Blue Light Flashes Slowly: AP pairing in progress.	
	Wi-Fi Indicator Light Is Off: Device has connected to Wi-Fi.	
Power Indicator Light	**White Light On ◯:** Device is operating normally.	**Green Light On●:** Power supplied by batteries.
	White Light Flashes 3 Times: The device is in child lock mode.	**Red Light Flashes●:** Insufficient food, or food jammed
	No Light: No power supplied	
	Green Light Flashes●: Low battery level.	

During the first use of the product, within the first 3 minutes, the device will automatically enter the network pairing mode (blue light flashes).

* if the device successfully connects to the network, the WIFI indicator light will turn off.

* If the device loses connection suddenly or fails to connect to Wi-Fi, the WIFI indicator light will continue to flash in blue.

* Button Functions

WIFI Button + Feed Button	**Press And Hold For 3 Seconds:** Unlock Child Lock Mode. If no operation within 30 seconds, the device will automatically lock again.
Feed Button	**Double-click The "Feed Button":** Dispense a portion of food.
WIFI Button	**Press And Hold The "WIFI Button" For 5 Seconds:** Reset WIFI settings.
	Short Click The Button 5 Times: Reset the device to factory settings.

APP SETUP

* Download the " PAWGETHER SMART " APP

- **Scan the QR code to download and install the APP.**
- **For Android User**
  Use " Google Play " app to search " PAWGETHER SMART ", and enter the download page to download and install the APP.
- **For APPLE User**
  Use " App Store " app to search " PAWGETHER SMART ", and enter the download page to download and install the APP.

APP Download

*Register and log in to the account after downloading

*Network Connection Methods

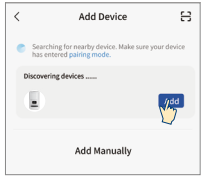
1、Bluetooth Networking Setup (Only supports 2.4G network)

1.After powering on the device, press and hold the WIFI Button for 5s . When the blue light flashes quickly, the device enters Bluetooth pairing mode. Run the app and turn on the Bluetooth to connect.

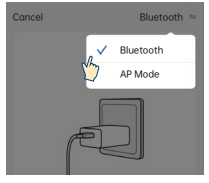
2.Open the app and tap "Add Device" on the homepage. Wait for the device to be discovered and "Device Found..." to appear, then click to add.

Alternatively, in the "Smart Feeder" section, tap on the "Fresh 2s" icon, then switch to "Bluetooth Pairing" in the upper right corner, and follow the instructions to connect the device.

① Make sure your phone is connected to a 2.4G WiFi and Bluetooth is enabled.



② Go to the device adding page and wait for the prompt to appear for adding.

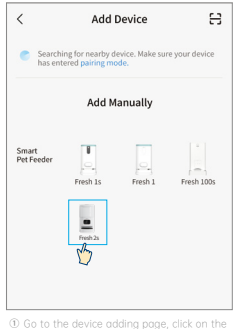


Method 2: select the device connection icon to process with manual pairing.

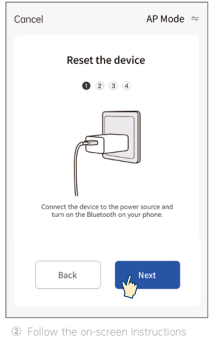
2、Hotspot Pairing Setup (Only supports 2.4G network)

1. Open the app and click "Add Device".On the device adding page, tap on the "Fresh 2s" icon, then switch to "Hotspot Pairing" mode and follow the on-screen instructions.

* 1.Choose the device's WIFI network.
  2.The indicator light must be flashing slowly in blue during hotspot pairing .



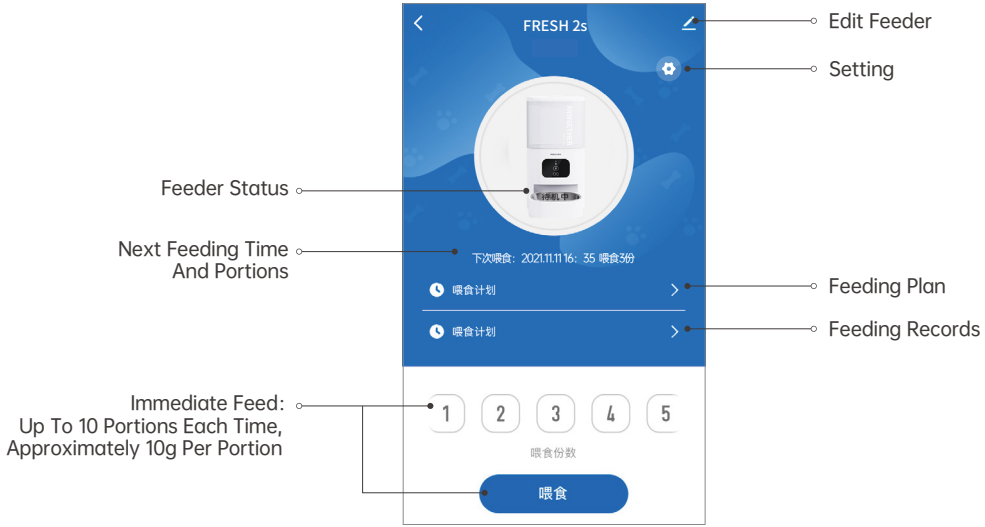
① Go to the device adding page, click on the Fresh 2s Smart Feeder icon.



② Follow the on-screen instructions to connect the device.

INSTRUCTION

* Control Panel



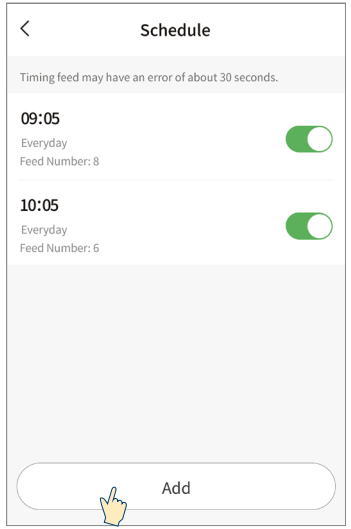
Feeder Control Interface

* Feeding Plan Setting

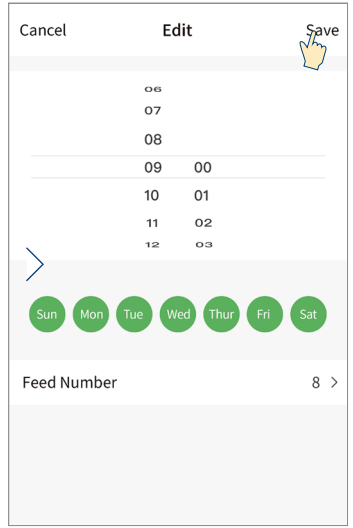
1.Access the Feeder Control Interface on APP, then click on "Feeding Plan."。

2.Click "Add" button to set feeding time, frequency, and portions, then save.

Note: You can preset up to 10 feeding plans with a maximum of 10 portions each plan.



① Add Feeding Plan

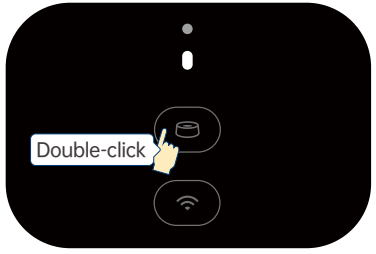


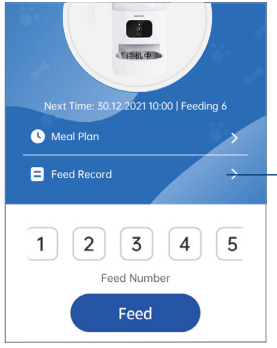
② Set Feeding Plan Time/Frequency/Portions

* Manual Feeding Setup

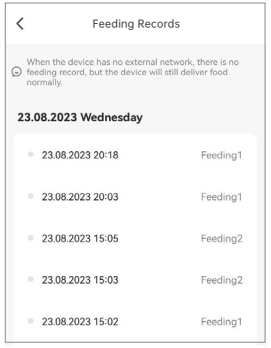
1.Access the Feeder Control Interface on APP, choose "Portions" and click to feed immediately.

2.After unlocking the device, double-click the "Feeding Button" to dispense food one time (approximately 10g).





① Manual Feeding



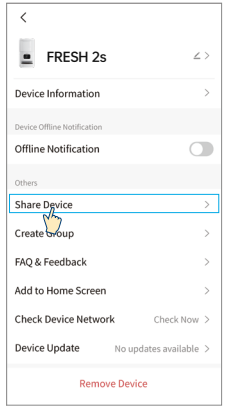
② Feeding Records

* Sharing and Unbinding Device

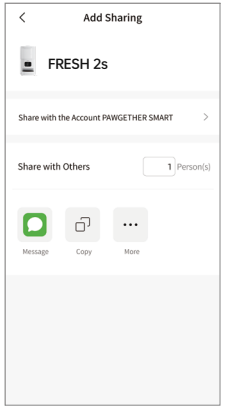
Click the "Edit" button on the top right of the Feeder Control Interface on APP .

1.Click "Share Device," then "Add Sharing." Input the recipient's APP account or click "More" to share through other methods.

2.Click "Remove Device" to unbind the device.
Click "Unbind and Clear Data" to unbind the device and erase all feeding plans and records.



① Edit Feeder Interface

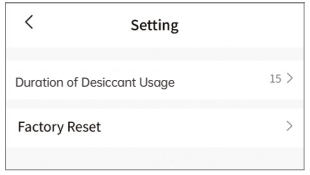


② Share Device

* Desiccant Reset and Factory Reset

1.After replacing the desiccant, click "Settings" on Feeder Control Interface. Choose "Duration of Desiccant Usage" and reset the days to "1."

2.Click "Factory Reset" to clear feeding records and reset the device.
Note: Factory reset will restore a new default feeding plan.



Setting Desiccant Time and Factory Reset

ATTENTION

- Failure to comply with the following terms may result in improper functioning of the product or other unexpected losses. Please strictly follow the instructions manual for installation and use of the product.
- To prevent pets from toppling the product, it is recommended to place it in a corner or against a wall.
- This product is intended for use with cats and small to medium-sized dogs only.
- Do not place any other objects on top of the device.
- This product is for indoor use only. Avoid exposure to direct sunlight or high-temperature environments, and keep it away from heat sources.
- Do not allow children to use this product unsupervised. Use it under adult supervision.
- This product is designed for dry pet food with a size of 20mm or below. Do not place any foreign objects other than pet food in the device, as this may cause abnormal operation or even pose a safety hazard to pets.
- This product can be charged using the Type-C interface or powered by batteries. Before prolonged outings, ensure a stable power supply to ensure sufficient power.
- Use standard D batteries as backup power and install them correctly according to the polarity.
- When not in use, remove the backup batteries to prevent corrosion and damage to the device.
- If the device is not used for an extended period, turn off the power, unplug the adapter, remove the batteries, empty any remaining food from the storage container, and clean the container.
- Do not immerse the product in water, as it may damage the electronic components. Check the integrity of the desiccant packaging before use. Avoid dropping desiccant into the food storage container.
- Do not disassemble device components on your own. In case of device malfunction, please contact official customer service.
- Before disassembly and cleaning, always disconnect the power.
- After installing the food storage container, make sure to lock both sides of the locking clasp securely.
- When the device is running, it is strictly prohibited to insert hands or foreign objects into the dispensing port or the food storage container.
- When operating the device, use both hands to lift the base for transportation, and keep the device upright.
- When operating on battery power without an internet connection, the machine will follow the pre-set feeding schedule.

Helpful Tips:

1.When the backup battery level drops below 15%, the device will automatically remind to replace the backup battery.

2.When the duration of desiccant usage time exceeds 30 days (including 30 days), the device will automatically prompt for replacement. It is recommended to replace the desiccant every month.

3.Scheduled feeding plans are automatically saved, so there's no need to reset them after a power outage and reboot.

4.Batteries are not included; it is recommended to install backup batteries (4 D alkaline batteries) before use to avoid disruptions in case of a power outage.

5.Each portion dispensed is approximately 10g, though the accuracy might slightly vary based on the actual size of the food particles.

TROUBLE SHOOTING

Abnormal Situations	Corresponding Methods
Indicator Lights are off	Please make sure the feeder is powered on and in the operational state.
Power Indicator Light Flashes Red	1.Insufficient food left, please refill more pet food in time. 2.The device gets food jammed or blocked, please check the Distribution Impeller and Food Outlet. 3.Others, please contact customer service for assistance.
Power Indicator Light flashes Green	Low battery power, please replace the batteries.
No Button Response	The device is in child lock mode, please simultaneously press and hold the "WIFI button" and "Feeding button" for 3 seconds to unlock.
No Response After Battery Replacement	Check if there's any corrosion or discoloration on the power spring of the base.
Device Not Found During Search	1.Please ensure that your phone's Wi-Fi, Bluetooth, and location services are all turned on, and that your wireless network is 2.4G and functioning properly. 2.Keep your phone close to the device. 3.Make sure the device is powered by DC 5V.

Device Found but Connection Failed	1.Please confirm that your wireless network is functioning properly. 2.Please ensure that you are using a 2.4G Wi-Fi network for the connection.
Other Electrical Malfunctions	Please contact customer service for assistance.

WARRANTY

Customer Name		Phone Number	
Address			
Product Number		Purchase Time	
Order Number			
Reason For Return Or Exchange			

FRESH Series warranty period is one year. If the user fails to provide evidence such as a valid invoice, then count from the date of manufacture, up to 18 months. The following reasons are not covered by the warranty:

1. Damage caused by failure to use, maintain, and store according to the requirements of the used manual.
2. Damage caused by improper repair by an unauthorized service person.
3. Damage caused by force majeure natural factors and human factors.
4. Damage caused by the power supply voltage not matching the product nameplate.
5. The normal fading of the product during use, wear and consumption are not covered by the warranty.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.