Size:70mm*80mm　　折页

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Wireless adapter

Wireless Carplay & Android Auto

User Manual

Product Specifications

- Input : 5V/1A
- Working temperature: -10-60 °
- Mobile phone support: iPhone 8 or above, iOS 10 + or upgraded to the latest version; or feature phones with Android Auto 11.0 version.

Function

· Convert the original car Wired Carplay to Wireless Carplay
· Original car Wired Android Auto to Wireless Android Auto

Note: The adapter defaults to CarPlay mode

Indicator Light Description

1.The product defaults to carplay mode. When the product is inserted into the car and can communicate normally, the green light of the working indicator light flashes at this time.

2.When the product switches from carplay mode to Android Auto mode, the blue light of the work indicator flashes at this time.

3. After our mobile phone is successfully projected onto the car, the color of the working indicator light is in color.

4.Fault indicator light: When the product indicator light is not on, or the green light or blue light is always on, it indicates that the communication between the product and the vehicle is faulty.

Switching of 2-in-1 Mode

1. The adapter defaults to CarPlay mode. In CarPlay mode, use iPhone mobile phone to connect to the Bluetooth of the adapter. If you need to use the Android Auto function, you need to turn off the Bluetooth and WiFi of the iPhone mobile phone. At the same time, use the Android mobile phone to connect to the Bluetooth of the adapter. The adapter will automatically switch to the Android Auto mode. After the indicator light flashes, use the Android mobile phone to connect to the Bluetooth of the dapter.

2. If you are currently in Android Auto mode and need to use the CarPlay function, you need to turn off the Bluetooth and WiFi of the Android phone, and use iPhone phone to connect to the Bluetooth of the adapter. The adapter will automatically switch to the CarPlay mode. After the indicator light flashes, use the iPhone phone to connect to the Bluetooth of the adapter.

Wireless CarPlay Usage Method

1. Insert this product into the USB port of the original car and wait for the display of the UI interface of the car. After the UI interface comes out, please use your mobile phone to connect to the Bluetooth name on the interface, and at the same time realize the function of the product under the prompts and guidance of the mobile phone.



Pair Bluetooth　　Allow contacts and favorites sync　　Use CarPlay

Attention

1. Before connecting, please make sure that the Bluetooth and WiFi of the mobile phone are not connected to other devices. If there is a connection, please disconnect the Bluetooth and WiFi of other devices on the mobile phone; before changing the mobile phone connection, please turn off the Bluetooth WiFi of the mobile phone that has been connected to the device before.

2. Restart the phone

3. If the WiFi and Bluetooth of the mobile phone are connecting to other devices, please ignore the Bluetooth and WiFi of other devices on the mobile phone, and connect the Bluetooth and WiFi of our devices. If the connection cannot be made, please ignore the Bluetooth name of this product, and keep the Bluetooth turned off for 5 seconds, and then reconnect to Bluetooth.

4.The device WiFi does not require a password, and the backup password is 88888888.

5. If the connection is unsuccessful, please unplug the product and try again.

6. This product may be used under special circumstances, causing CarPlay to be disconnected or other abnormal states that affect the user experience (such as mobile phone heating, resulting in disconnection or experience degradation)

7. The source of network data (including network content such as audio & video data, map data, call data, etc.) generated by this function has nothing to do with this product

8. If "Allow CarPlay" pops up on the mobile phone during the connection process and you select "Later", the connection will not be successful. You need to select "Device Name" = "CarPlay Car" on the mobile phone. Open "CarPlay Car".

9. To turn off the CarPlay function, you need to disconnect the Bluetooth and WiFi of the device on the mobile phone, or unplug the product.

10. If there is a problem with the connection, please restart the car or restore the factory settings of the car.

11. After the CarPlay connection is successful, the Bluetooth on the mobile phone will be disconnected from our device.

12. If the car cannot be automatically connected again, please delete the Bluetooth and WiFi of this device in the Bluetooth list and WiFi list of the mobile phone, and search for the Bluetooth of this device again and connect it.

Wireless Android Auto Usage Method

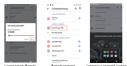


Set Up Your Device

Before connecting the product, please use a mobile phone that supports Android Auto to connect to the Wired Android Auto function of the car to ensure that the wired Android Auto function can be used normally. If the Wired Android Auto cannot be used normally, please set it through the setting process. If the original car does not have the Wired Android Auto function, the product cannot be used.

Connection Product

1. Insert this product into the usb port of the original car.
2. Wait 6-20 seconds
3. Find the search and pair product Bluetooth in the Bluetooth list of Android mobile phones, the Bluetooth name is Cxzconcerter- × × × ×;
4. If the pairing is successful, the Android Auto continue page will appear on the mobile phone, and the indicator light will turn blue at the same time.
5. Please click the Android Auto icon of the original car to enter the wireless Android Auto function.



Connect and pair Bluetooth　　Bluetooth connected　　Connection is successful. Continue

Note: Based on the difference of region, model, mobile phone brand, model and function, it may not be automatically connected before connecting next time. At this time, please delete the Bluetooth pairing information, or re-plug the product, or refer to "If you can't connect again, please try the following" to solve the problem.

1. View and upgrade any updates to Android Auto for mobile devices through the Google Play Store
2. Check and ensure that the Wireless Androidauto feature is enabled in the Androidauto settings on your device
3. First pair the Bluetooth of the mobile phone with the car to confirm that your mobile phone is connected to the car for hands-free calling (Bluetooth HFP). Simply make or receive a call to confirm that your phone is connected to the car for hands-free calls (Bluetooth HFP). Properly handled Bluetooth HFP calls will use the car's own speakers and microphone.
4. Before changing the mobile phone connection, please turn off the Bluetooth and WiFi of the mobile phone that has been connected to the adapter, or turn on the airplane mode.
5. To turn off the wireless Androidauto function, you need to turn off the Bluetooth and WiFi of the product on the mobile phone, or unplug the product.
6. After the wireless Android Auto connection is successful, the Bluetooth on the Android phone will be disconnected from our product.
7. If you have plugged in the product and successfully connected to the Bluetooth of the product, but the Android Auto continue interface has not appeared on the car or mobile phone, please ask for help in the troubleshooting "If you can't connect again, please try the following". If you can't connect after this method, it proves that this device does not support your model.
8. The content generated by the Wireless Android Auto function (including fonts, music, audio, maps, lyrics, touch, calls, etc.) has nothing to do with this product
9. Due to regional differences, mobile phone models, mobile phone brands, and ambient temperature differences, when using the Wireless Android Auto function, the mobile phone may consume too much power or the mobile phone will obviously heat up, resulting in disconnection or decreased experience
10. If there is a problem with the connection, please restart the car or restore the factory settings of the car.
11. If you start the car again, the wireless Android Auto function may not be automatically enabled. You can re-establish the connection by re-pairing the Bluetooth or plugging in the product.
12. Volkswagen,Peugeot , and other models with Mirrorlink function, please do not click the Mirrorlink icon during the connection process, just click the Android Auto icon.
13. Most phone makes and models that shipped from the factory with Android 11 will work with this adapter. You can refer to the Google support page for wireless Android Auto at:
https://support.google.com/androidauto/answer/6348019#wireless
14. If you have problems with wireless Android Auto, you can browse https://Android.com/auto

If You Can't Connect again,Please Try The Following

1: Verify that the Android Auto app on your phone has been updated to the latest version in the Google Play Store.
2: Simply make or receive a call to confirm that your phone is connected to the car for hands-free calls (Bluetooth HFP). Properly handled Bluetooth HFP calls will use the car's own speakers and microphone.
3: Please restart the phone, unplug/reinsert the adapter, and then restart the car's infotainment system.
4: On the car screen, find the Bluetooth phone list and "forget" or "delete" all paired phones.
5: On the phone, find the system settings for Bluetooth, and then "forget" or "delete" the paired car and the paired Cxzconcerter- × × ×
6: On your phone, find the app's system settings; select Android Auto; and under "Storage," tap "Clear Data" (different phone brands may vary slightly).
7: Insert the data cable again and use wired Android Auto to ensure that the wired Android Auto can connect normally.

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8: If the Wired Android Auto can connect normally, plug back in the adapter and reconnect to Bluetooth.
9: If the Wired Android system cannot be connected normally, please reactivate the original car Wired Android through the above (1) (2) (3) (4) (5) (6) methods
10: Start again according to the "connection method".

FAQ Frequently Asked Questions

Q: When connecting the phone's Wi-Fi and Bluetooth, i'm required to enter the Wi-Fi password of the adapter. What is the Wi-Fi password?

A: After the phone and the adapter are successfully paired via Bluetooth, the phone and the adapter's Wi-Fi will be automatically connected without the needto manually enter any password. Did you manually tap on the Wi-Fi hotpot of the adapter? If you did, it will cause communication abnommalities and phone and the adapter from connecting.Therefore, please do not manually tap onprevent the the adapter's Wi-Fi hotpot before the Bluetooth pairing is successful. If you have already done this and it has led to the inability of the phone and the adapter to connect, please follow these steps to solve the problem:
1. Open the Bluetooth and Wi-Fi settings on your phone and forget the Bluetooth and Wi-Fi hotpot of this adapter.
2. Turn off the Wi-Fi and Bluetooth on your phone.
3. Unplug the adapter from the car's USB port and then plug it back in after 20s.
4.After 2 seconds, turn on the phone's Wi-Fi and Bluetooth.
5. In the phone's Bluetooth settings interface, tap on the Bluetooth name of this adapter to complete the Bluetooth pairing.
6. After the Bluetooth pairing is successful, the phone and the adapter's Wi-Fi will be automatically connected.
7. After 30 seconds, the interface of CarPlay orAndroid Auto will be displayed on the car screen.

Q: My car supports both CarPlay and Android Auto. When I pair my Android phone with the adapter, the Android Auto UI doesn't show up on the car.

A: For a car that supports both CarPlay and Android Auto, you need to first select in the settings interface on the car screen whether you want to use CarPlay or Android Auto. Usually, most cars have CarPlay selected by default. If you are making a wireless connection with an Android phone, you should first select Android Auto in the settings interface on the car screen, and then pair your phone with the wireless adapter via Bluetooth.

Q: I've already plugged the adapter into the UsB port, but the CarPlay / Android Auto interface doesn't appear on the car screen, or the working interface is not functioning properly.

A: First, make sure that this mobile phone has been successfully used with wired CarPlay or Android Auto in your car. Confimm that the USB port the adapter is inserted is the one that has been successfully used for wired CarPlay or Android Auto before. Ensure that each step of your connection operation is in line with this manual. Then, follow the steps below to troubleshoot one by one:

1. Check if the problem comes from the car and phone settings:
Connect the car and the mobile phone with a USB data cable to see if wired CarPlay or Android Auto works normally. If not:
(a) Tap on the car settings to check if the CarPlay/Android Auto function has beer enabled. If the CarPlay/Android Auto function is disabled by other applications running in the background and cannot be enabled, or if you don't know how to set it up, you can simply do a factory reset.
Note: Some cars support both CarPlay and Android Auto, and you need to manually select the connection mode. If you are using an Android phone, please select Android Auto. If you are using an iPhone, please select CarPlay.
(b) Tap on the phone settings to check if the CarPlay/Android Auto function has been enabled and if it needs to be upgraded.

2. Check whether the problem is due to the wireless adapter:
Please unplug the adapter and then plug it back in 5 seconds later. Check the working indicator light of the adapter:
(a) When the product indicator light is not on, or the green light or blue light is always on, it indicates that the communication between the product and the vehicle is faulty.
(b) If the indicator light turns The green light or the blue light is flashing it means that the adapter's Bluetooth is working normally and is waiting for the phone to pair. In the phone's Bluetooth settings, search for the Bluetooth of this adapter. If the phone cannot find it, please use a different brand of phone to search.
(a)If two phones fail to find the adapter's Bluetooth within more than 5 minutes, then the adapter may be defective. Please contact us for a free replacement or retur.
(b) If only one phone cannot find the adapter's Bluetooth, please refer to the method in 3 below to reset this phone.

3. Check whether the problem stems from the phone:
After the phone and the adapter are successfully paired via Bluetooth, check if the WiFi is automatically connected. If the WiFi fails to connect automatically, or if the WiFi is automatically connected but the CarPlay /Android Auto interface still doesn't show up on the car screen, it may be caused by the following three reasons:
(a) During this connection process, the abnormal functioning of the phone's Bluetooth or WiFi has caused program chaos among the phone, the adapter, and the car screen (either one or all of them). Resetting is required. The solution is as follows: Unplug the adapter > Do a factory reset on the car screen > Turn off the cai screen and then turn it on again 5s later (make sure to check if the CarPlay/Android Auto has been enab[ed)>, Forget the adapter's Bluetooth and WiFi on the phone > Restart the phone > Plug in the adapter and wait for the indicator light to turn blue > Re-pair the phone's Bluetooth with the adapter (Note that before the Bluetooth pairing is successful, do not manually connect to the adapter's WiFi)
(b)The Google Play Services authentication on the phone fails, resulting in the inability to establish a connection for Android Auto. You need to clear the cache of the Google Play Services on the phone. If you don't clear it, the authentication will continue to fail. The operation method is as follows:
Turn off the phone's WiFi and Bluetooth > Run the phone's settings > Select APPS > Select Manage APPs > Select Google Play Services

Q: The adapter worked fine at first, but later it stopped working.

A: Check if there are other phones connected to the adapter. If so, turn off the Bluetooth and WiFi of other phones. After ensuring there is no interference from other phones, unplug the adapter first and then follow these steps:
1. Select "Restore Factory Settings" in the car screen's setings interface. After a successful reset, turn off the car screen and turn it on again 5 seconds later. Make sure to check whether the CarPlay/Android Auto function has been enabled.
2. Open the phone settings, forget the Bluetooth and WiFi of the adapter, and then turn off the phone's Bluetooth and WiFi.
3. Insert the adapter and observe the working indicator light of the adapter. If the indicator light doesn't turn blue or doesn't turn on at all, then the adapter is probabl damaged. Please contact us for a free replacement or return. If the indicator light turns blue, it means the adapter is working nomally and you need to continue to troubleshoot the phone.
4. Restart the phone, turn on the phone's WiFi and Bluetooth, and re-pair with the adapter. Note that before the Bluetooth pairing is successful, don't manually click on the adapter's WiFi hotspot. ForAndroid phones, you can also try clearing the cache of Google Play Services (Close the phone's WiFi and Bluetooth > Open the settings > Open APPS > Open Manage APPs > Search for and open Google Play Services > Select Clear data > Select manage space > Selectclear all data).

Q: My car supports both Carplay and Android Auto, and I have both an Android phone and an iPhone. Can the adapter switch between Carplay and Android Auto automatically?

A: When you use your iPhone and Android phone altemately, the adapter cannot switch connections automatically. The adapter can only connect automatically to the phone that was last used. If the phone you are using now is not the one that was last connected, you need to turn on your phone's WiFi and Bluetooth and pail with the adapter's Bluetooth manually, it usually takes about 20s to complete.

Q: My wife and I often use the same car alterately. Can the adapter connect to both of our phones automatically?

A: Unfortunately, the adapter can only connect automatically to the phone that was last used. If the phone you are using now is not the one that was last connected, you need to turn on your phone's WiFi and Bluetooth and pair with the adapter's Bluetooth manually, it usually takes about twenty seconds to complete.

Q: After I turned off the car engine, I saw that the indicator light on the adapter was still on, Does the adapter consume a lot of power? Also, since the adapter is still working, my phone's Wi-Fi is still connected to the adaptei at home and I can't access the Internet, What should I do?

A: As long as the USB port is supplying power normally, the adapter will work properly. After you turned off the car engine and saw that the working indicator light on the adapter was still on and your phone was still connected to the adapter's Wi-Fi, it means that although your car engine was turned off, the power supply to the USB interface was not cut off, so the adapter is still working nommally.
The working current of the adapter is 100 mA and the working voltage is 5V. The power consumption is very low. Usually, there is no need to womry that the adapter will consume too much power from the car battery.
If you are still woried about the power consumption of the adapter, you can unplug the adapter from the USB port. As long as your phone's Wi-Fi and Bluetooth are turned on, the next time you plug in the adapter, itll stil auto-connect to your phone. When the adapter is not unplugged and you want to connect to your home Wi-Fi, please follow these steps:
1. Turn off your phone's Wi-Fi and Bluetooth.
2. Turn on your phone's Wi-Fi, tap on your home Wi-Fi and connect.

Q: My car supports both Carplay and Android Auto, and I have both an Android phone and an iPhone. Can the adapter switch between Carplay and Android Auto automatically?

Note: For the phone, the automatic connection priority of the adapter's Wi-Fi is higher than that of the home Wi-Fi. However, when the phone's Bluetooth is turned off, the adapter's Wi-Fi usually will not automatically connect to the phone. If you want to ensure that the phone will not automatically connect to the adapter with priority, you can forget the adapter's Wi-Fi hotspot in the phone's Wi-Fi setting.

Q: Encountering issues related to audio input and output, such as call rejection or transfer to voice mailbox, no sound, microphone not working, music playback interrupted or paused, voice function abnormal etc.

A: 1. Please check your phone's Bluetooth to see if it is connected to another device. If so, please ignore or turn off other Bluetooth devices.
2. During a call, please check if your "audio output" option is CarPlay/Android Auto
3. When using the adapter, please clear the apps running in the background of your phone.

Q:Sudden disconnection or restart

A: 1. The adapter relies on maintaining a connection with the phone's Wi-Fi Disconnection is usually caused by Wi-Fi interference. Are there other Wi-Fi devices in your car, such as a Wi-Fi camera? When using the adapter, please turn off other Wi-Fi devices to prevent interference.
2. The adapter gets power from the USB port. When you accidentally bump into the adapter, it may cause poor contact of the USB interface and power loss.
3. You may have driven through a section with strong signal interference. Once you leave this section, the adapter's wireless connection will return to nommal.

FAQ Frequently Asked Questions

Q: The mobile phone's Bluetooth and Wi-Fi are turned on and not occupied, but it cannot automatically reconnect with the adapter?

A: If it only fails to auto-reconnect occasionally, just unplug and plug in the adapter. If the adapter has never successfully auto-reconnected, please try the following:
1. Check whether "Auto-Connect" in the CarPlay settings is turned on.
2. Please check if the mobile phone settings are correct:
A. Settings>WLAN>Ask to join networks: Select "Notify".
B. Settings>Wireless LAN>Click the symbol on the far right of adapter WiFi name>Turn on "Auto-Join".
3. Wipe out the Bluetooth pairing record on your phone. Restart your phone andre-pair it with the adapter.

Q: When playing videos, audio and video are not synchronized

A: Even the original Wired CarPlay has audio delay when watching videos. This is because video trans coding is more complex than that of audio files and takes longer to process. This is a nomal issue of CarPlay, not a problem of the adapter. We have adopted a dual-core chip to enhance the product's transmission speed.

Q: When the steering wheel buttons change songs, there is a delay?

A: The wireless CarPlay/Android Auto system stipulates that there will be a data delay of 1-2 seconds for media audio to prevent packet loss of instant playback data and cause unstable sound quality.Therefore,it is normal for the sound of media audio to have a delay of 1-2 seconds.

Q: I tried to give Siri a voice command, but there was no response.

A: Please search for"Siri"in the phone settings and confirm that "wake up with "Hey Sir" is turned on, and your voiceprint is entered. Please ensure to add 'Hey Sin' before each voice command.

Troubleshooting

Indicator light

1. After the adapter is powered on, the indicator light flashes, which proves that the device is normal.
2. The indicator light is always on or not, that is, the product is a faulty product, please contact the seller.

EU Compliance

It is hereby declared that this wireless device complies with Article 3 of the Directive 2014/53/EU

RoHs Compliance

It is hereby declared that this product complies with the electrification specification requirements of RoHS Directive 2011/65/EU and Directive (EU) 2015/863 authorizing the amendment.

Online Upgrade

Connect to the adapter WiFi, the WiFi name is Cxzconverter-XXXX, the WIFI password is 88888888. In Safari browser, enter the website: 192.168.31.1 to search for and update the software. This is only applicable to iPhone. Note: Do not turn off the power during the upgrade process.

Packing List

1 x Product
1 x USB A to USB C Adapter cable
1 x User Manuel

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.
To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

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