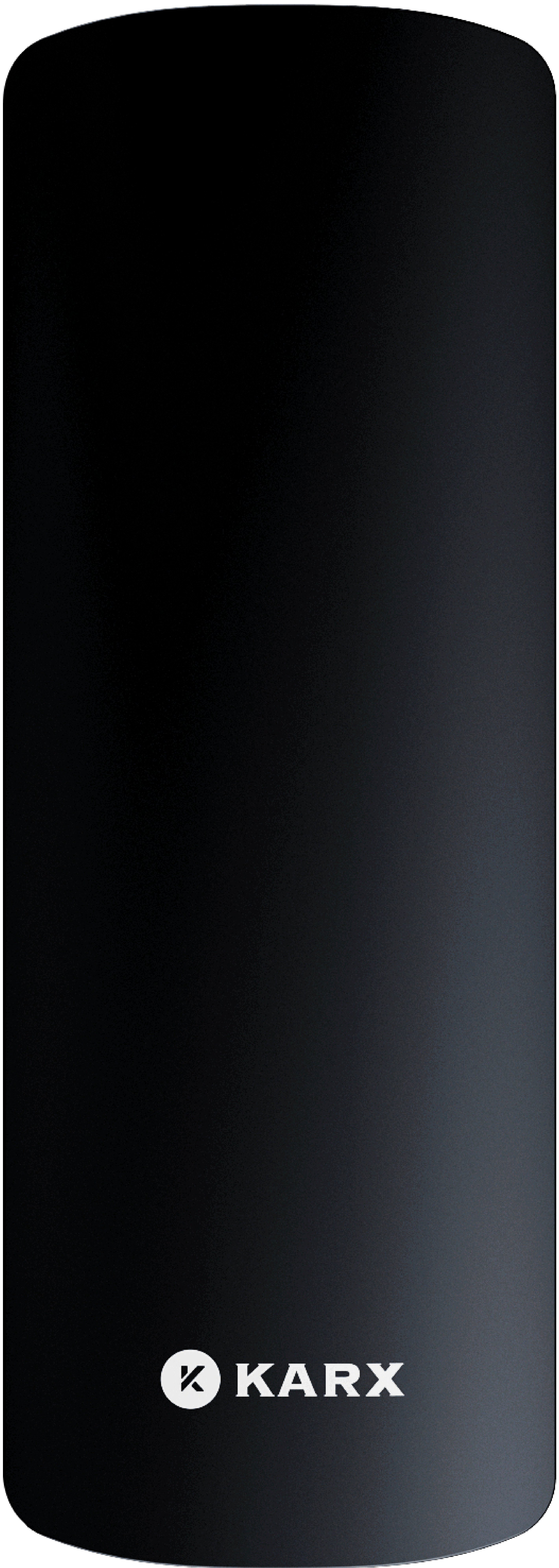




**TALK SMARTER, CONNECT BETTER**

DuduWork Inc

# I Introduction

- ◆ Thank you for purchasing KARX Dock.
- ◆ This manual is designed to help you understand and make the most of the product.
- ◆ Whether you use it for recording phone calls, online meetings, or team calls, KARX Dock aims to provide superior audio quality and user-friendly operation.

# I Attention

- 1: Keep the device away from excessive moisture to prevent damage.
- 2: Avoid dropping or subjecting the device to strong impacts.
- 3: Do not expose the device to direct heat or flame.
- 4: Ensure compliance with local regulations regarding the use of electronic devices.

# I Liability Limitation

Our company shall not be liable for any damages arising from misuse, improper handling, or unauthorized modifications of the device.

# I Overview



**KARX Dock**

- 1: USB-C Interface
- 2: Headphone Jack

# I Product Features

◆ **High-Quality Audio Output**

Experience exceptional sound fidelity that enhances your listening experience, whether enjoying music, online meetings, or making calls.

◆ **Stable Bluetooth Connection**

Enjoy a reliable and uninterrupted Bluetooth connection, allowing seamless audio streaming across devices without dropouts.

◆ **Audio Recording for Phone and Computer**

Record high-quality audio for various, including phone calls, VoIP, and virtual meetings, ensuring clear sound.

◆ **One-Button Audio Switching**

Easily switch between multiple audio sources with a single button press, allowing quick transitions without disrupting your workflow.

◆ **One-Button Call Function on PC**

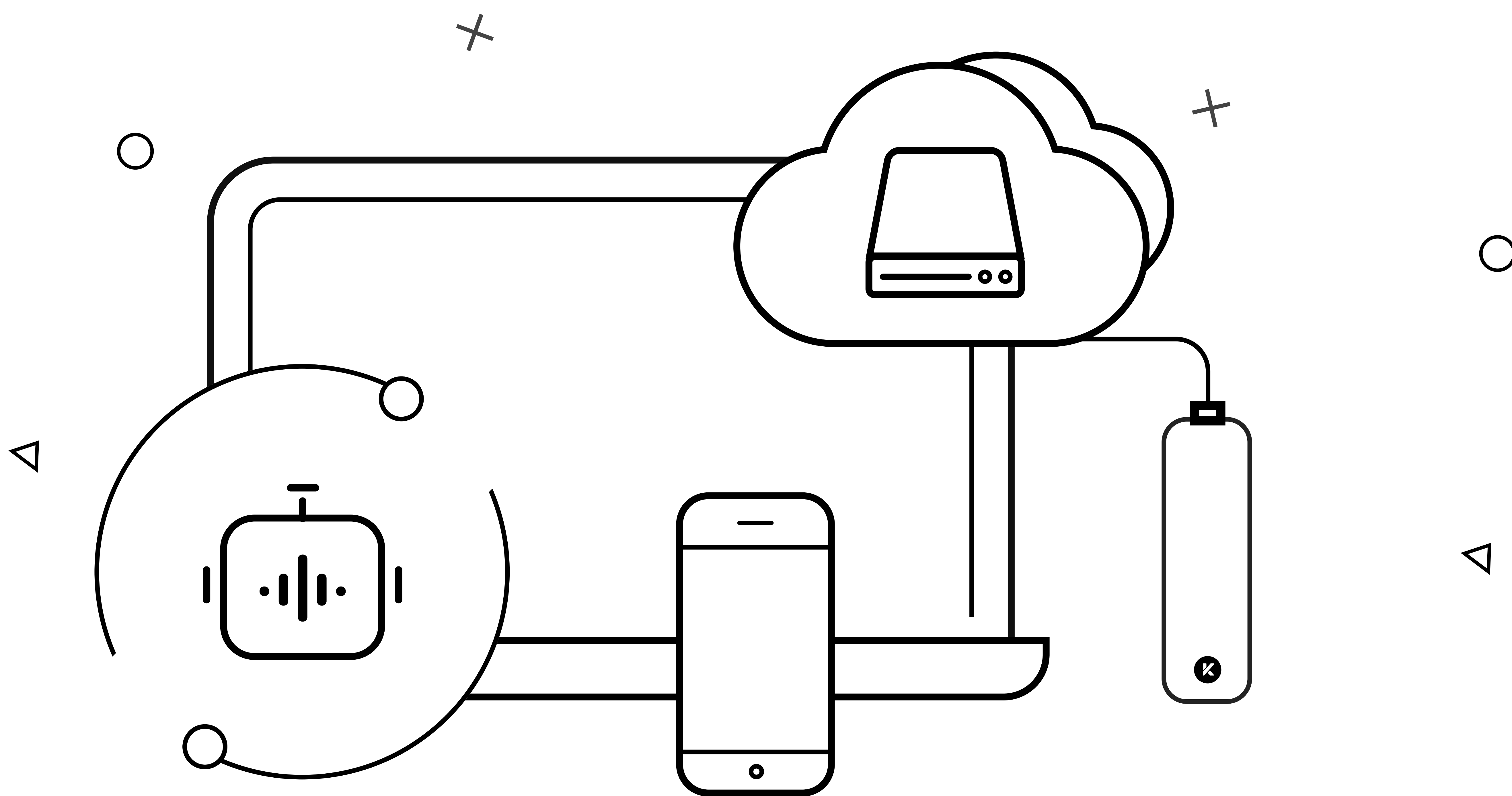
Streamline your communication with a simple one-button feature that allows you to answer or end calls effortlessly, enhancing productivity.

◆ **Continuous Software Support**

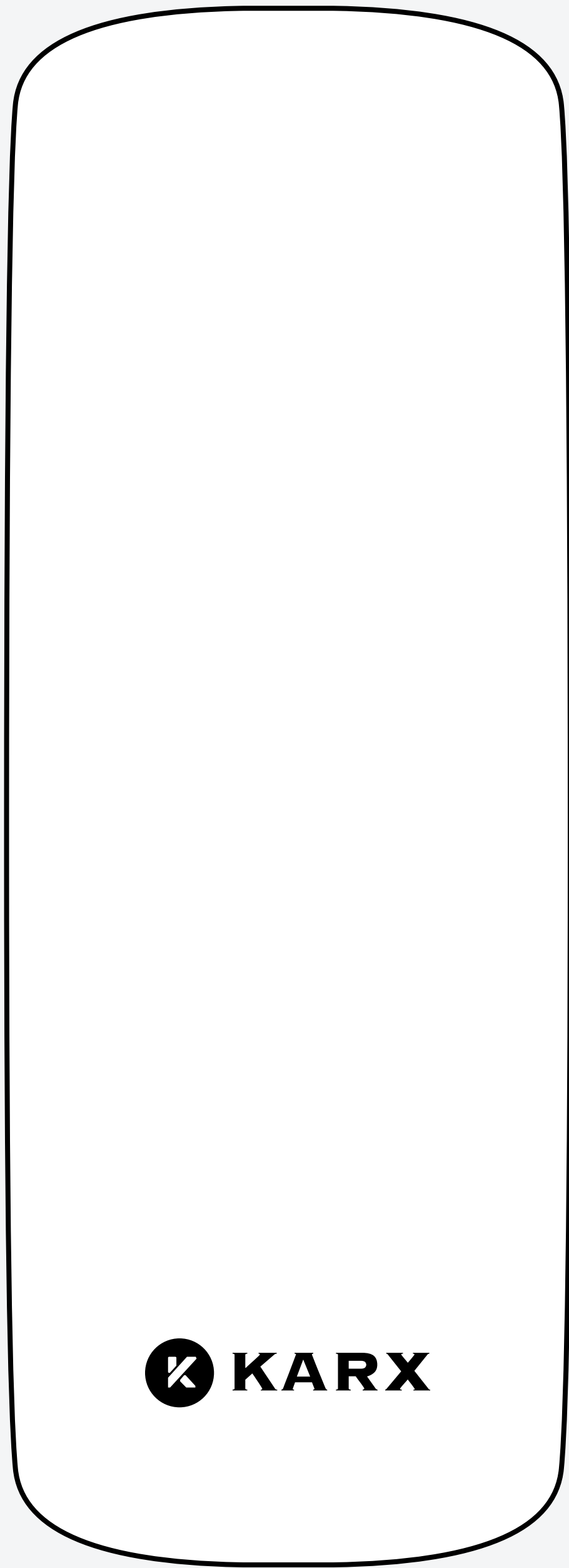
Equipped with multiple recording and call features, continuously updated to enhance functionality and user experience.

Cloud storage and AI intelligent analysis

Coming soon

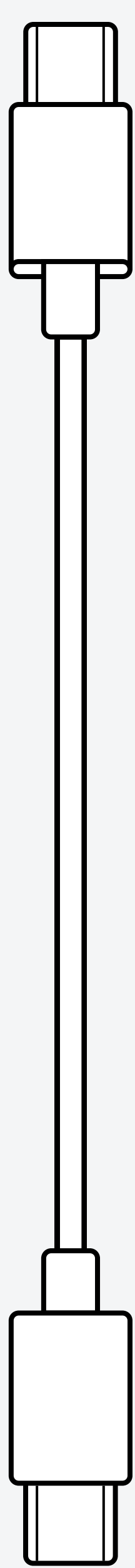


# I Unboxing



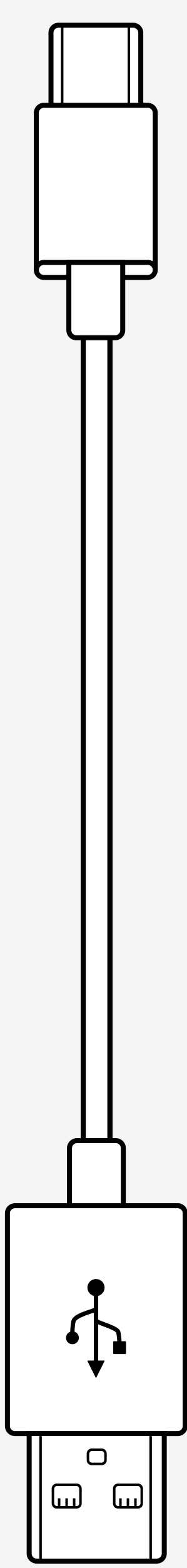
1

1: KARX Dock



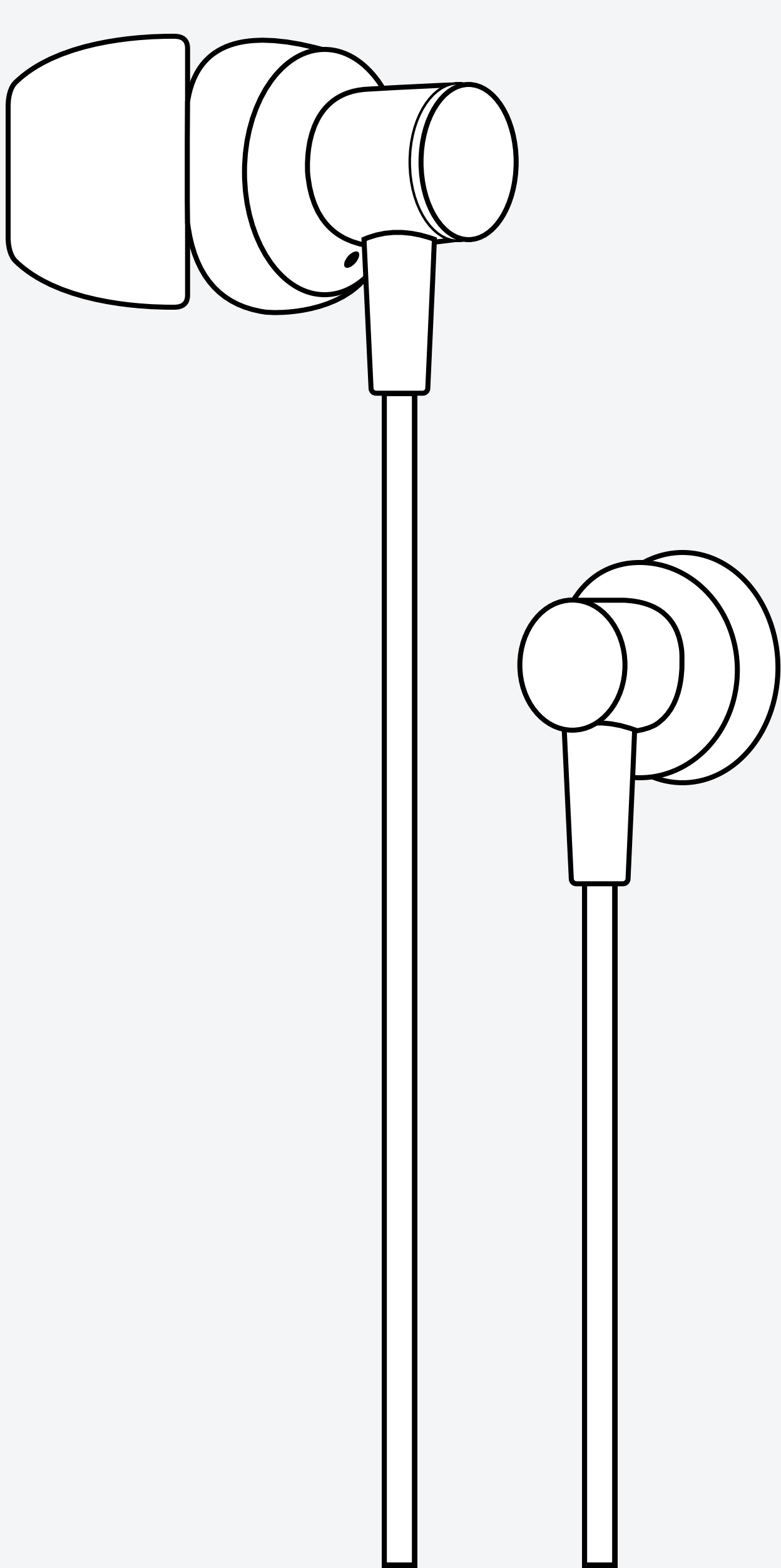
2

2: C-C Cable



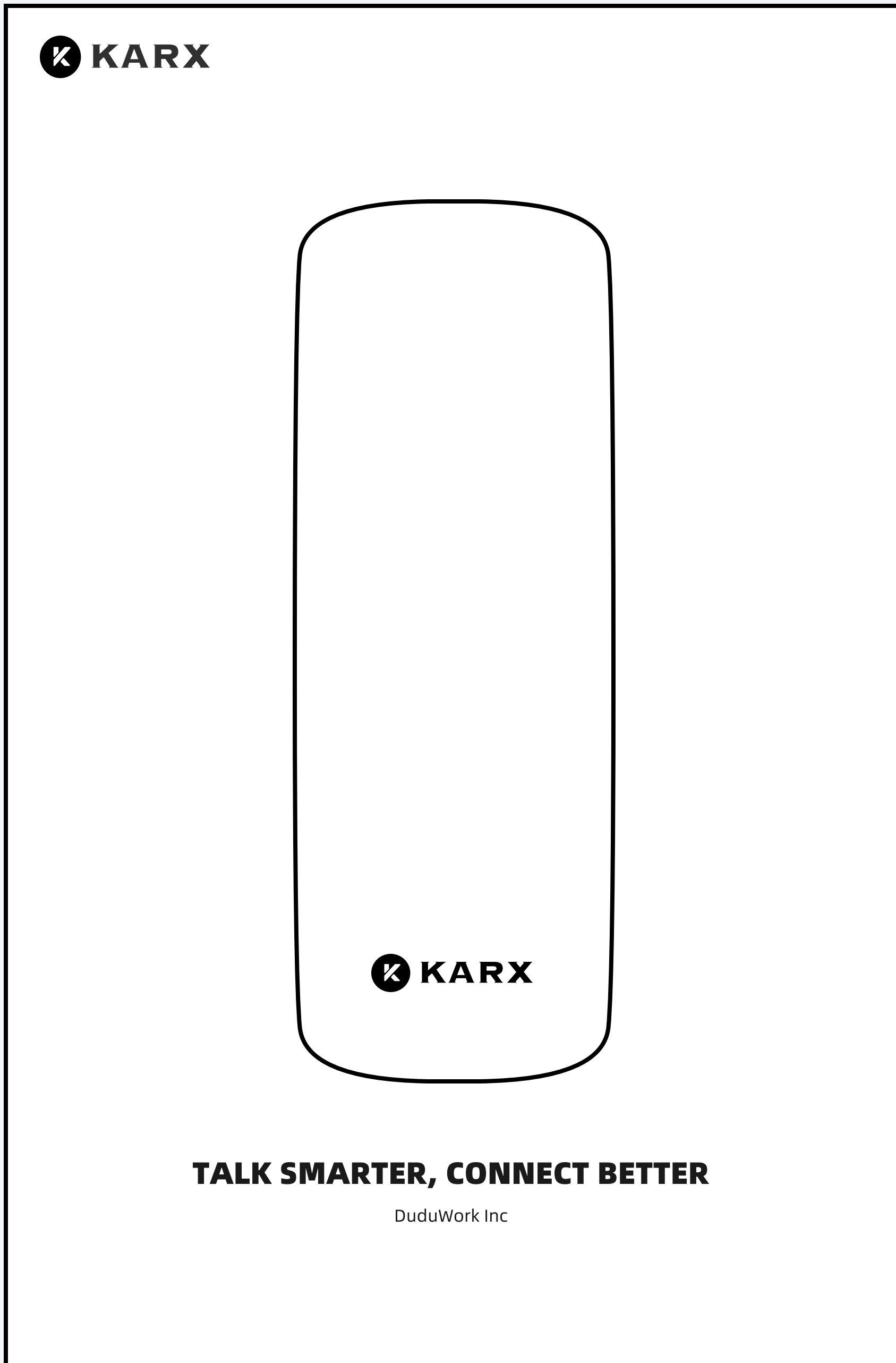
3

3: A-C Cable



4

4: Headphone



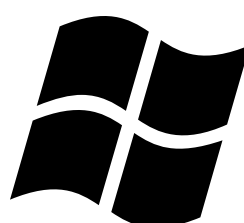
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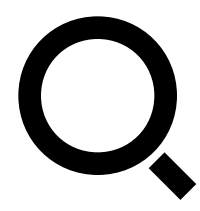
5: User Manual

# I Initial Setup

## ◆ Download the KARX Dock Software

Use the link provided below to download the KARX Dock software for your operating system:

 Windows |  Mac

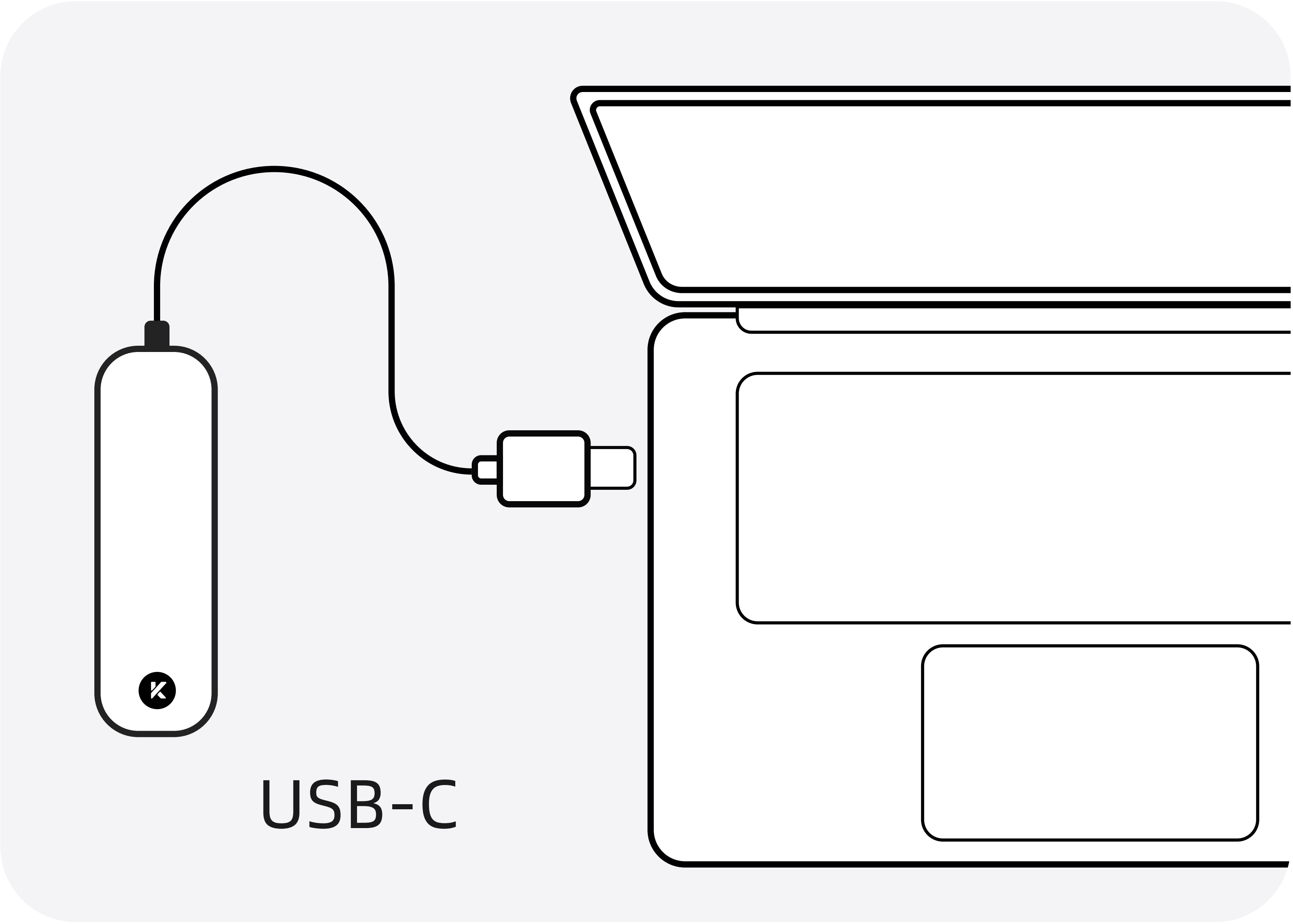
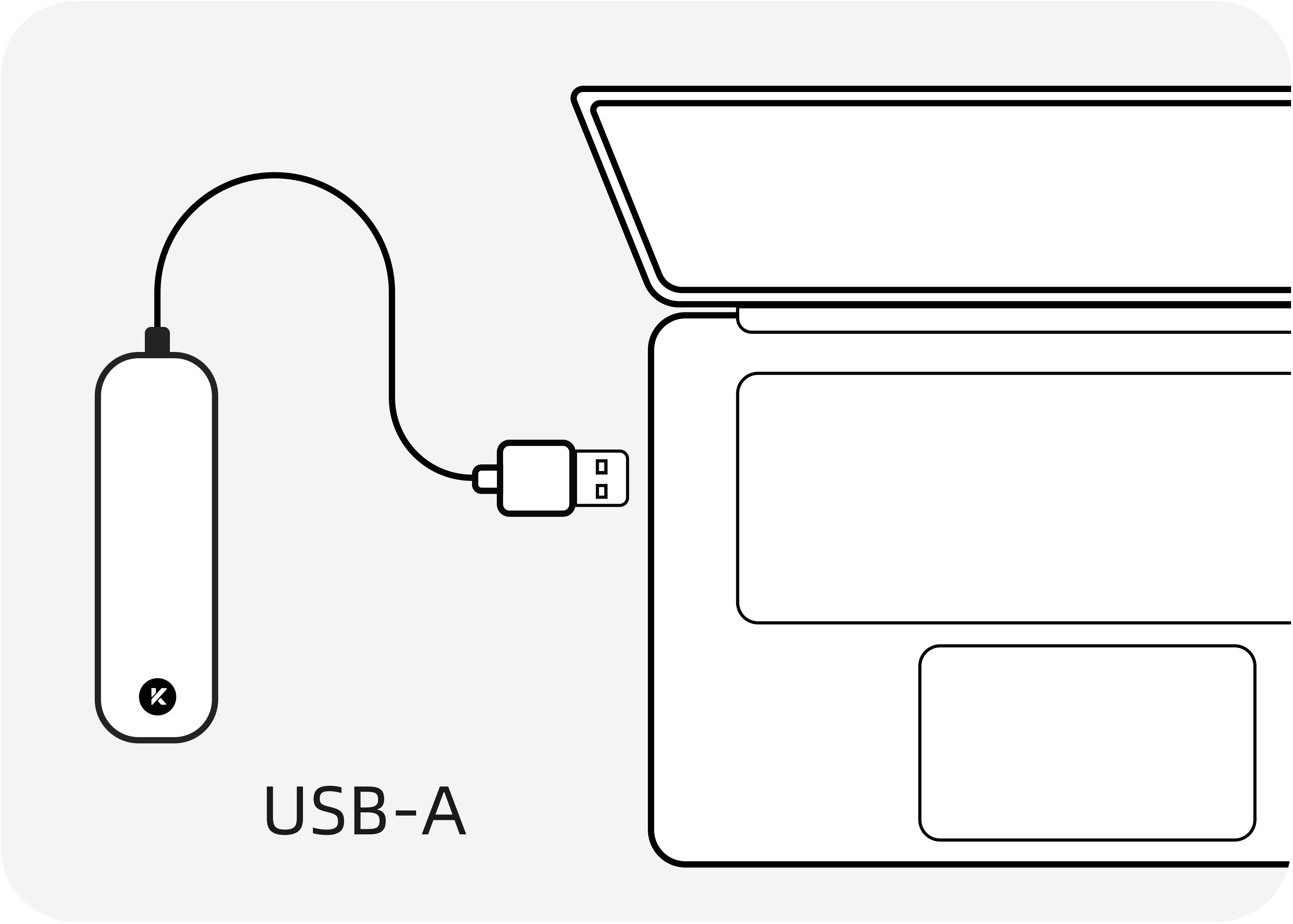
<https://www.duduwork.com/download>

## ◆ Install the Software

Follow the on-screen instructions to complete the installation process.

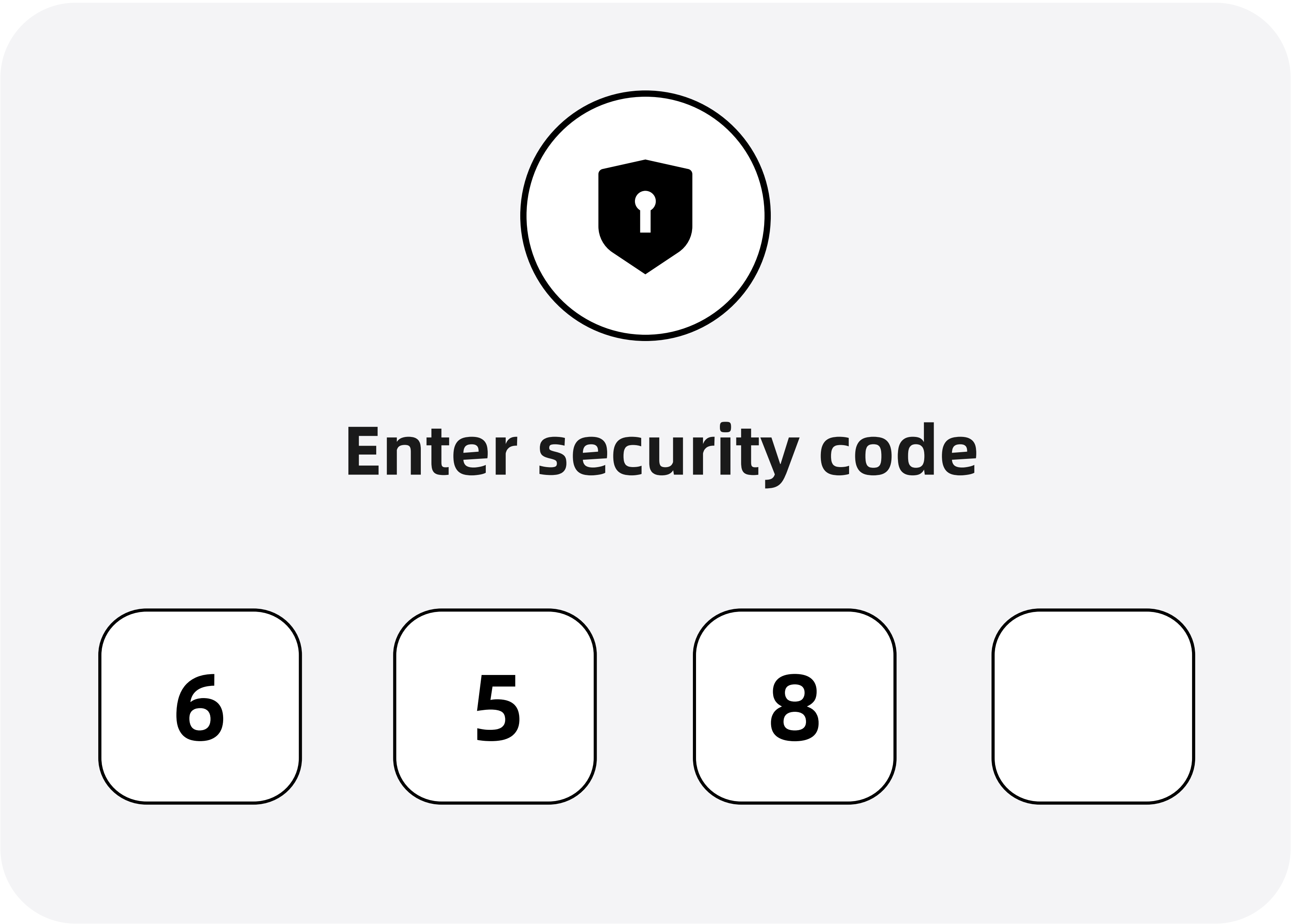
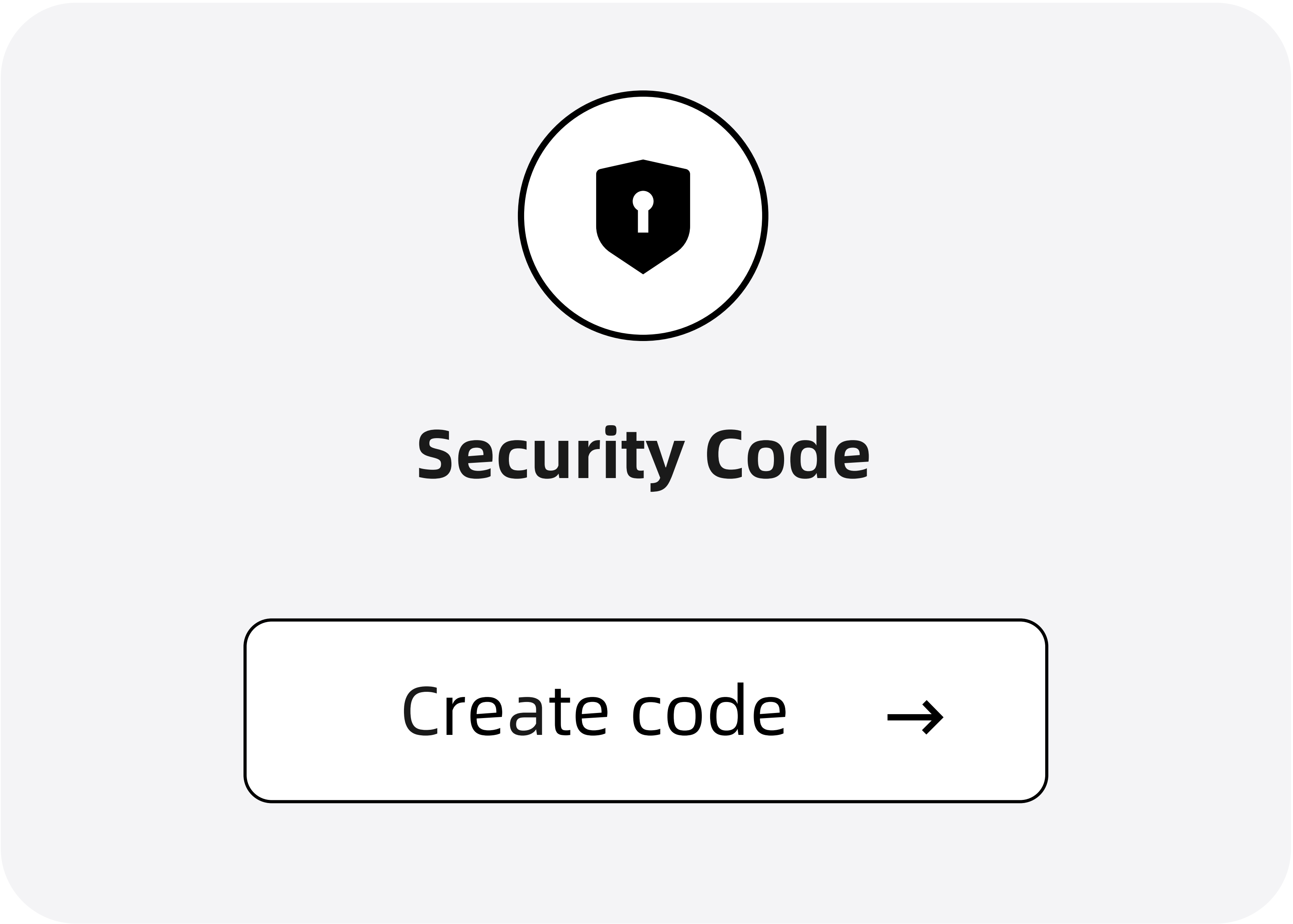
◆ **Connect KARX Dock**

Use an A-C Cable/C-C Cable to connect KARX Dock to the PC.



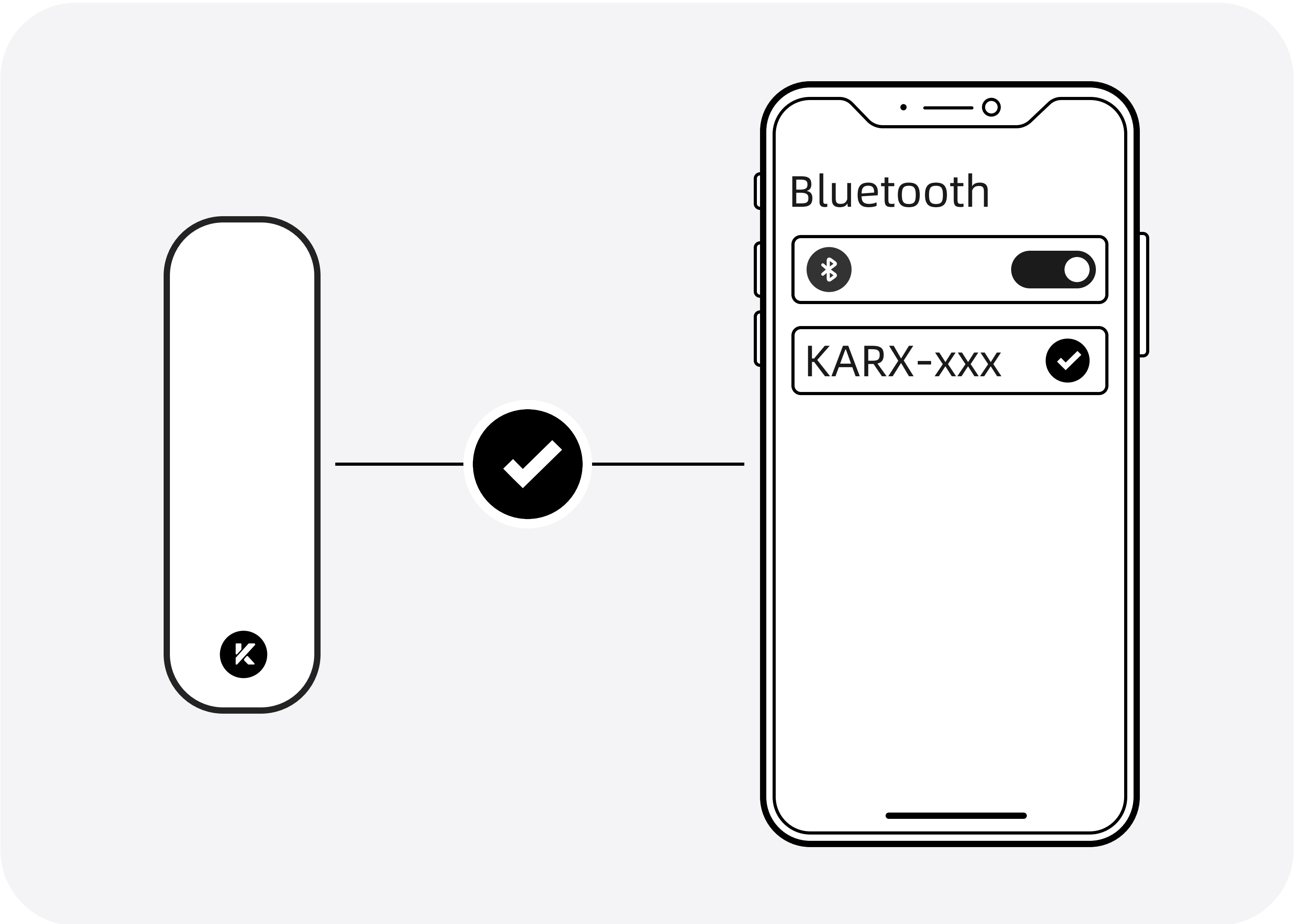
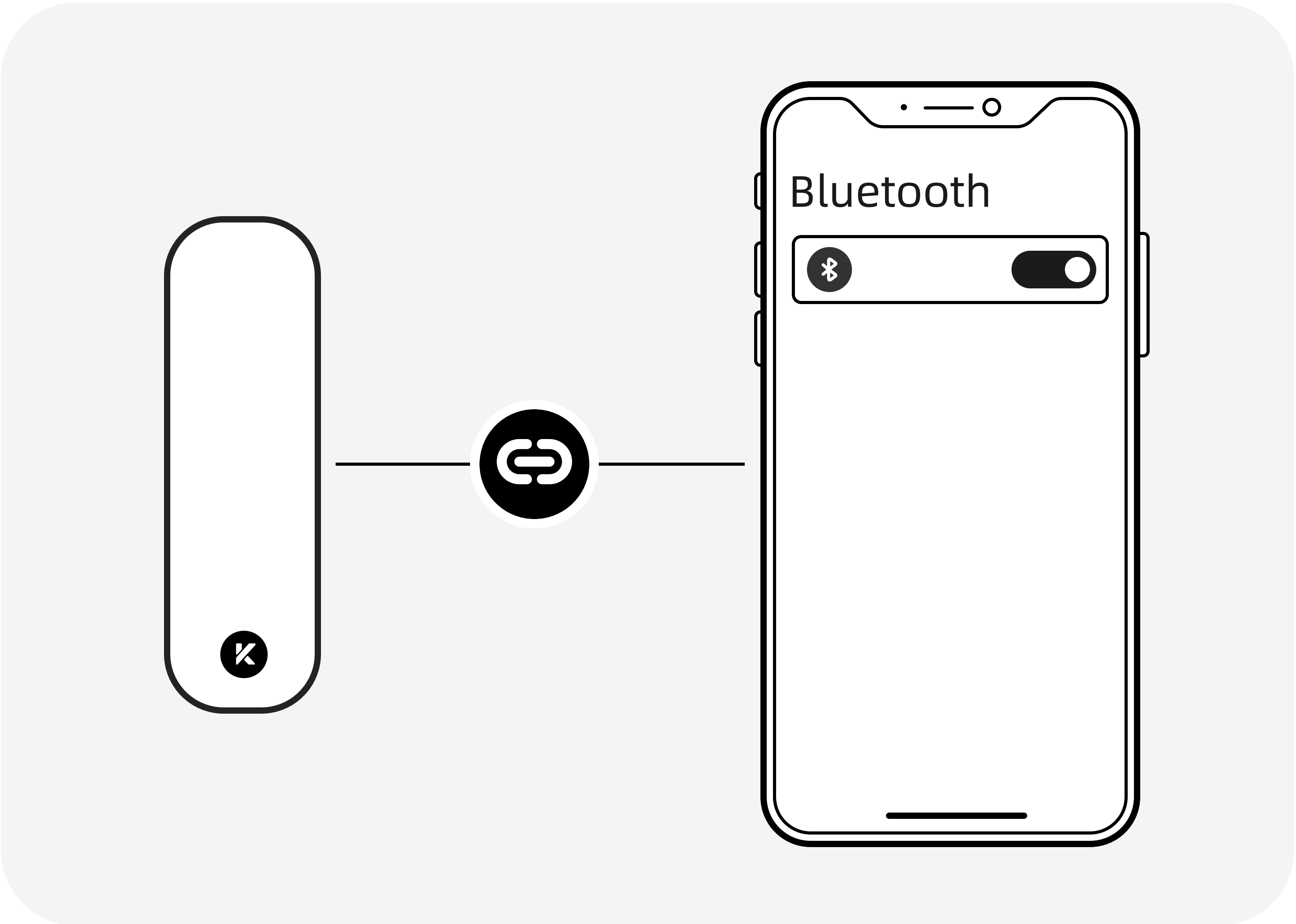
◆ **Set a Security Code**

Set up a security code as prompted after installation.



◆ **Pair Your Phone**

Connect your phone to KARX Dock via Bluetooth.



————— **You are all set!** —————

# I Headphone Functions

 **Call Mode**

Single Click: Answer  
Long Press: Hang Up/Reject Call

 **Music Mode**

Single Click: Play/Pause

 **Please Note**

- 1. KARX Dock has no external speaker and needs headphones for use.
- 2. Other headphones may encounter limitations with certain features.
- 3. The style of headphones may vary depending on different shipping batches.

# I Frequently Asked Questions (FAQ)

 **KARX Dock software cannot run**

The KARX Dock client supports the following operating system versions. If you cannot run the program, please upgrade to the appropriate operating system.

Windows: Windows 10, Windows 11  
Mac: macOS 10.15+ (Apple silicon, Intel chip)

 **Unable to make or receive calls via KARX Dock, and missed call alerts**

Please check your phone to ensure it is currently connected to a Bluetooth device that starts with "KARX", and that the desktop application is running. If the problem persists, try re-pairing the Bluetooth connection and restarting the desktop application.

 **Failed to sync phone contacts**

You need to allow the Bluetooth device that starts with "KARX" to access your phone contacts. The system will automatically sync your phone contacts shortly after.

 **Unable to initiate computer recording**

KARX Dock can record most audio content from the computer. Ensure KARX Dock is properly connected to your computer. If the issue persists, try reconnecting KARX Dock and restarting the desktop application.

◆ **Why can't I enable meeting recording during a phone call recording?**

The system supports only one recording channel. If you need to enable computer recording, please hang up the phone or switch the call to your phone before starting the meeting recording.

**I Technical Specifications**

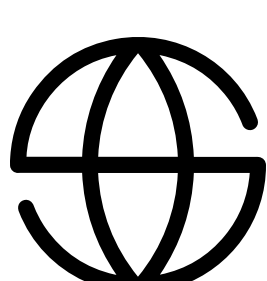
|                             |                       |
|-----------------------------|-----------------------|
| <b>Model Number</b>         | KARX-DB100            |
| <b>Weight</b>               | 246g                  |
| <b>Dimensions</b>           | 11.6mm*95.2mm*33.82mm |
| <b>Headphone Jack</b>       | 3.5mm                 |
| <b>Connectivity</b>         | USB-C                 |
| <b>Bluetooth</b>            | 5.1                   |
| <b>Recording Format</b>     | MP3                   |
| <b>System Compatibility</b> | Windows/Mac           |
| <b>Noise Cancellation</b>   | Yes                   |
| <b>Wi-Fi</b>                | No                    |
| <b>Indicator Light</b>      | No                    |
| <b>Buttons</b>              | No                    |
| <b>External Speaker</b>     | No                    |
| <b>Battery</b>              | No                    |



## Customer Support

For any issues, please contact KARX Customer Support:

 [support@duduwork.com](mailto:support@duduwork.com)

 <https://www.duduwork.com>

We will get back to you in 72 hours.

## **FCC Requirement**

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.