



TCL商用信息科技（惠州）有限责任公司
TCL Commercial Information Technology (Huizhou) Co., Ltd.

版本号(Version) : V1.0

物料编码 : J0101-002820
(Part No.)

物料名称 : 说明书
(Part Name)

型号 : E2-W2P
(Model No.)

日期 : 2025.5.22
(Date)

备注: 此物料如是环保物料, 则在BOM中体现。

品牌/区域(Brand/Region): TCL 商用/CN

BOM编号(BOM No.):

公差设定						
尺寸范围	0-60	>60-100	>100-150	>150-200	>200-600	>600
尺寸公差	±1.0	±1.5	±2.0	±2.5	±3.0	±4.0
图文位置偏移公差	±2.0				±3.0	
(此处为默认公差，单独标注的公差范围除外) 单位：mm						

比例: 1:1
尺寸: 210mmX292mm
材料: 105g铜版纸
颜色: 黑白印刷
装订方式: 骑马订

制作人
PREPARED BY: 陈庆耀

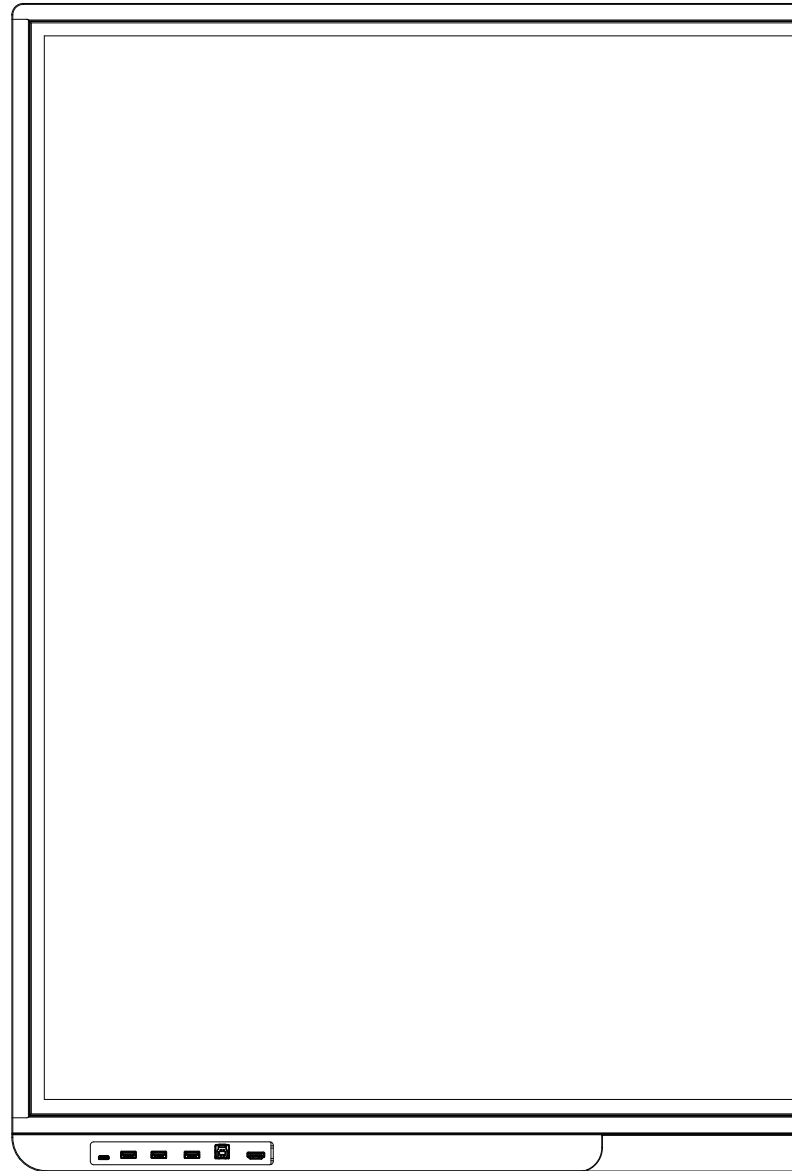
平面审核
CHECKED BY: 在系统上签

电子/结构/认证
工程师审核
CHECKED BY: 在系统上签

开发经理批准
APPROVED BY: 在系统上签

DABLIUTOUCH

User Guide



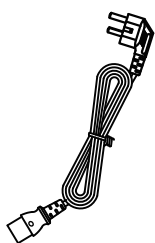
Dear customers, as this device is multi-functional, you should read the Product Manual carefully before use, in order to fully and effectively enable all functions of this device. The functions of the product in kind shall prevail. Functional differences due to product upgrades are subject to no prior notice.

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ACCESSORIES

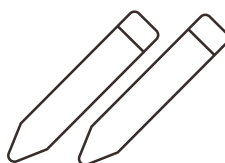
Please check whether the following accessories are in the packing box.
If there is any missing, please contact your local dealer.



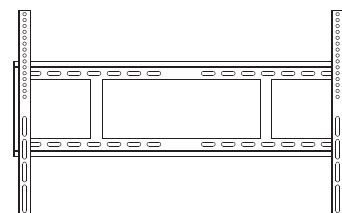
Power Cable*1



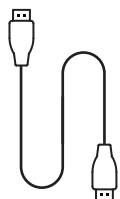
Manual *1



Touch Writing Pen*2



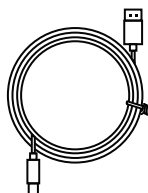
A Set Of Wall Mount Bracket*1



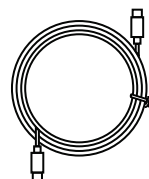
HDMI Cable*1



Remote Control (Optional)*1



Touch Cable*1



Type-C Cable(3m)*1



NFC Card*2

Note : The specific accessories are subject to the actual product and are subject to change without prior notice.

MAIN FUNCTION

- Full support for 3840*2160p super HD video source playback.
- Support 5G/2.4G Internet access, 5G projection screen.
- Support USB 2.0, users can copy and update files using U disk.
- Support a variety of image formats: JPEG, etc.
- Support MP3 and other formats audio (must decode before output), dual channel stereo audio output.
- Android intelligent system, supports various of application's installation and extension.

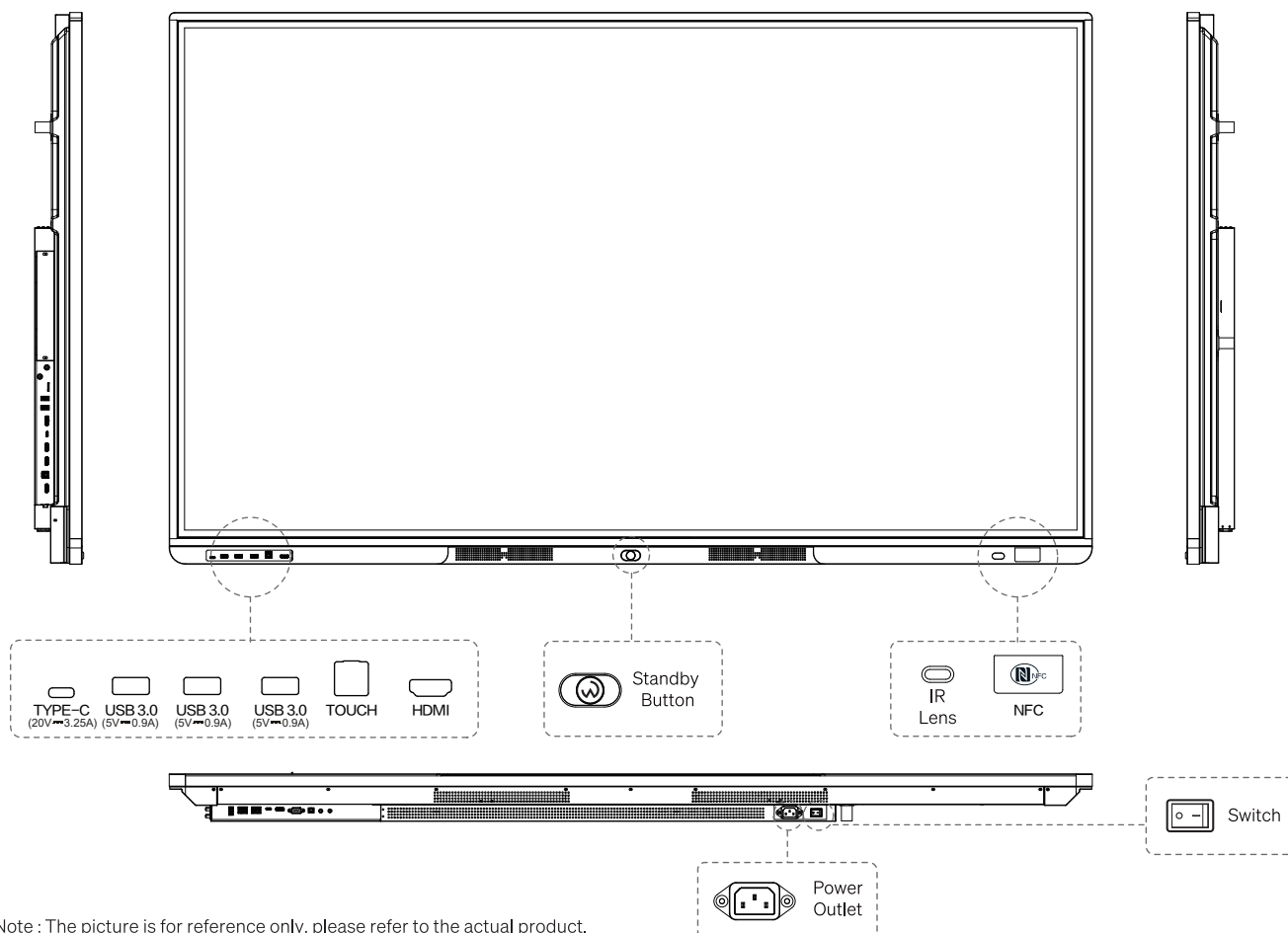
Note :

The performance of this product is under continuous improvement.

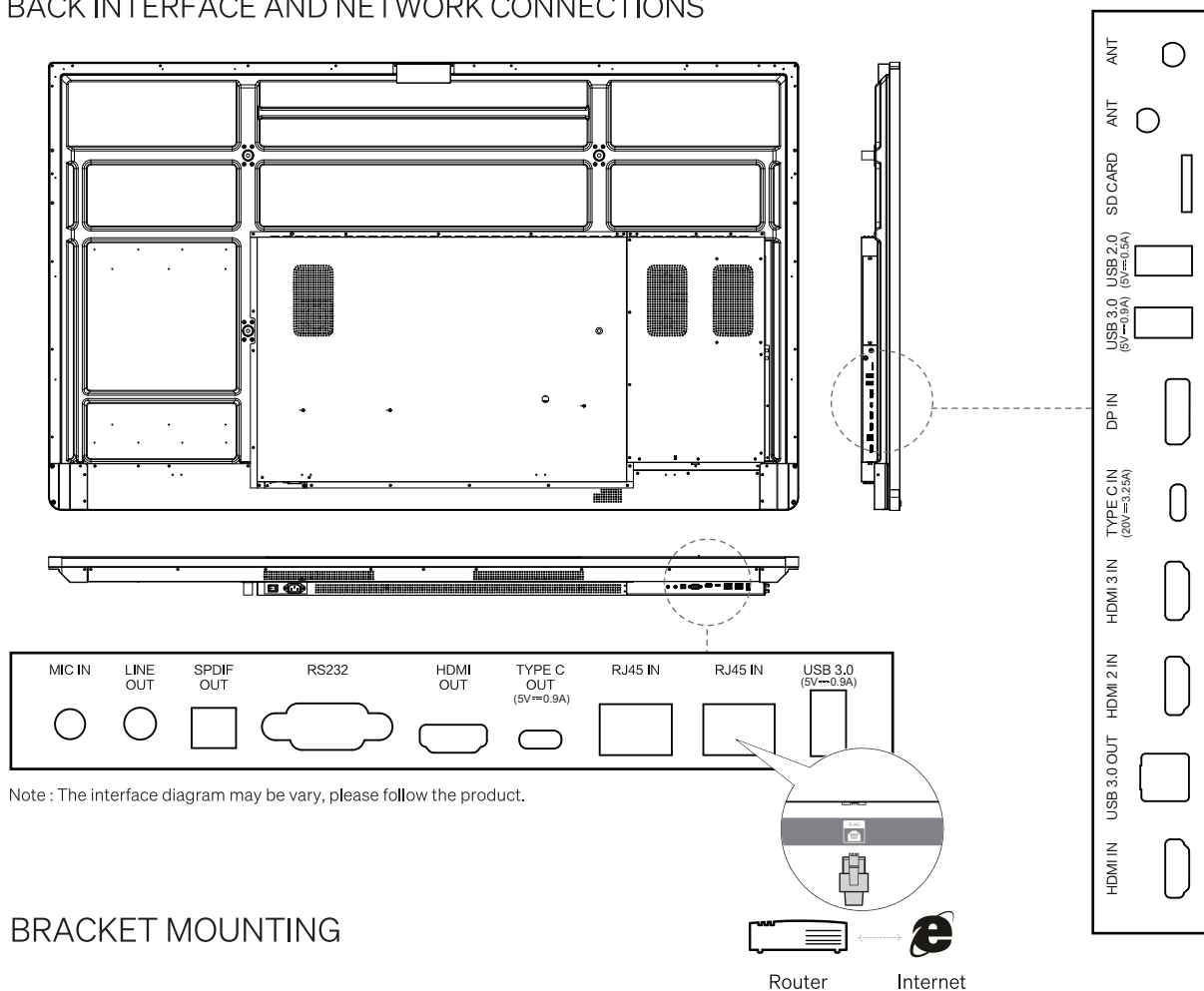
All specifications (including function, appearance and color, etc.) should be following the final delivered product.

Detailed functions are in the Settings menu.

KEY DESCRIPTION



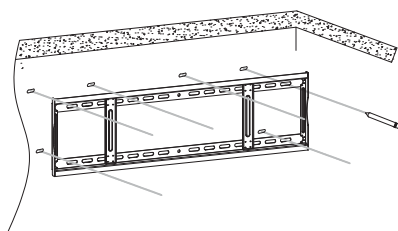
BACK INTERFACE AND NETWORK CONNECTIONS



BRACKET MOUNTING

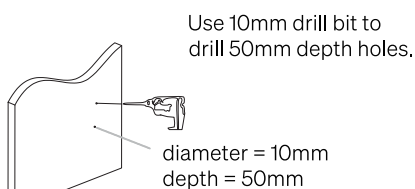
1. Finalize the assembly hole based on different wall types.

1. Follow picture 1 to mark the hole position on the wall, and keep the wall plate level.



Picture 1

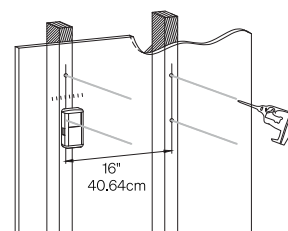
2. Drill holes per wall type.
a. assembly for concrete wall, see picture 2.



Insert the anchor to the holes.

Picture 2

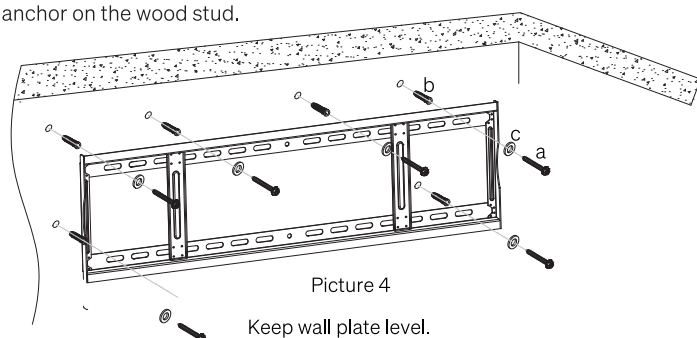
b. picture 3 for wood stud wall.



Picture 3

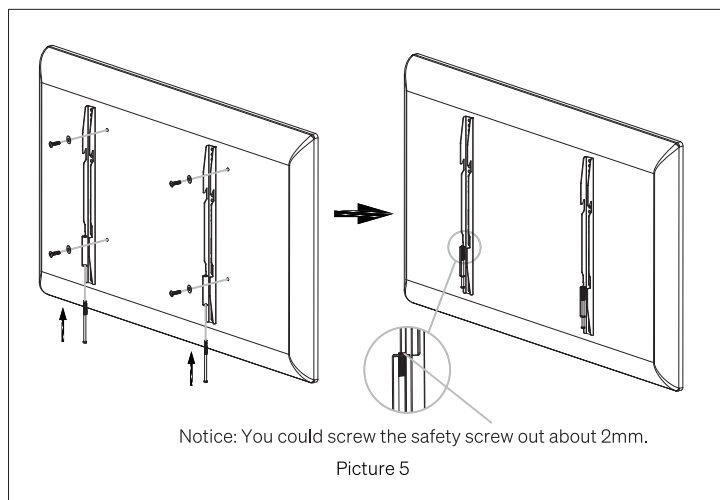
2. Attach the wall plate to the wall, see picture 4.

Cautions: Don't use anchor on the wood stud.



Picture 4

3. Choose suitable screws to assemble the brackets to the back of interactive panel.
And then, screw-in and tighten the safety screws (see picture 5).



◀ Cautions: Please choose the correct bolts and washers according to interactive flat panel's back holes. Using incorrect bolts may damage your interactive flat panel.

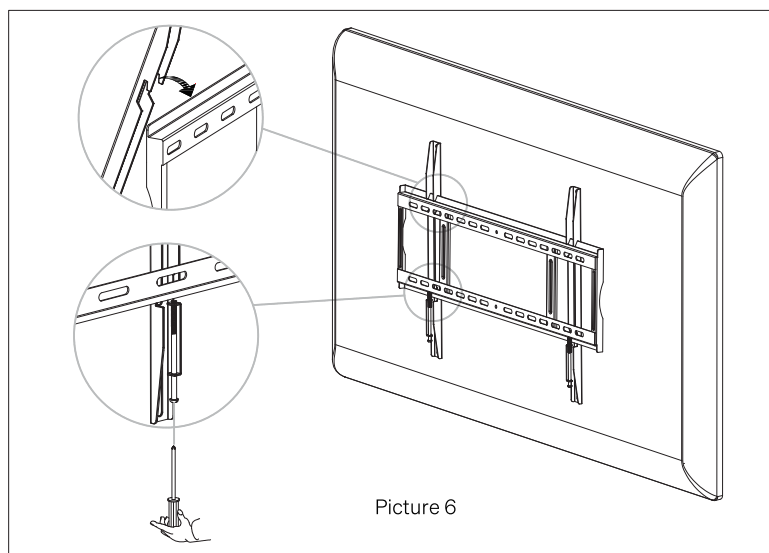
Cautions: The assembly step requires two or more professionals to proceed. ▶



Do not attempt to install this product by yourself to avoid mistakes and the possibility of harm they may cause.

Note: The figures are for reference only, and the exact figures should be subject to the actual product received.

4. Hold the interactive flat panel to the wall plate, see picture 6.
Please note to tighten the safety bolt after the brackets are fully hung on the wall plate.



■ MULTIMEDIA, NETWORK DOWNLOAD FUNCTION QUESTIONS AND ANSWERS

1、What should I pay attention to in software upgrade?

A: (1) Do not power off during the upgrade process; (2) Do not use the remote control for any operation during the upgrade process; (3) The upgrade process may take a long time (generally about 5 minutes), but the process of downloading the upgrade APK through the network is affected by the network, so it cannot be accurately estimated, so you need to wait patiently.

2、Why is there no obvious change after the software upgrade?

A: Sometimes the software upgrade is to add new functions, and sometimes it is to improve the performance of the device. Therefore, the content of each upgrade is different. After the upgrade, new functions may be added and there are obvious changes in the interface. Or there may be no changes in the interface and no added functions, but only improved performance.

3、What if I accidentally touch the power supply during the upgrade process and terminate the upgrade?

A: Specific treatment methods: if there is a USB disk inserted in the device, please do not remove it, with the USB disk restart, should be able to upgrade; If you didn't start the upgrade with the USB disk, you also need to turn off the device and restart it to see whether it is normal; If you still can't upgrade again, please contact the customer service center.

4、Why does the USB device is not detected when the USB drive is plugged in?

A: It may be because the mobile hard disk is faulty or the power supply is insufficient. If it is a mobile hard disk fault, the mobile hard disk needs to access to the computer, then repair the mobile hard disk. Specific steps: first, find the disk on the computer, right-click the mobile hard disk, select "properties" in the pop-up box, and then select "tools". After that, begin to repair the selected mobile hard disk or USB disk. Secondly, if the mobile hard disk power supply is insufficient (the mobile hard disk will have, "click" sound), it will cause the hard disk cannot work normally. A voltage of 5V and current of 500MA-700MA are required to operate USB devices. If the power supply is insufficient, it will cause to read/write errors or even unrecognizable on the mobile hard drive. The device will work fine with USB in this range. If a power shortage occurs, plug both plugs from one end of the USB cable into the USB port at the same time to enhance the power supply. In addition, you can also use an external power supply (please pay attention to choose a suitable model). Please note that you must start the machine before inserting the USB disk.

■ FAULT ANALYSIS AND TROUBLESHOOTING HDMI

HDMI Failure

- 1、Check whether the connection cable from the device to the device is plugged in place or re-plug the HDMI cable
- 2、Check whether the resolution of the external device meets the requirements of the device.

No Picture No Sound

The power outlet switch is not turned on.
Poor connect of power line.
Check the signal source.

The Image Has Messy Ripples

Usually cause by local interference. Such as cars, fluorescent lamps, hair dryers, etc.

No Color

A black screen in computer mode (that is, when it is used as a computer monitor) may be due to the unrecognizable resolution set by the computer. It is recommended to change to the optimal resolution or other Windows system standard resolutions.

Normal Picture, No Sound

Maybe the volume is not turned on, press the volume + key: if there is no physical volume key, adjust the volume in the system settings.

With Sound But No Picture

Adjust the brightness analog amount.

Spark Interference

Black dots, horizontal stripes or images appear to sway and flap. These phenomena are often cause by the ignition system, neon lights, the interference of electric drill or other electronic device.

FAULT ANALYSIS AND TROUBLESHOOTING HDMI

Radio Frequency Interference

This interference produces moving ripple or diagonal lines, which sometimes cause the image to lose contrast. For example : mobile phones, etc.

Keep the device away from sources of interference.

Can't Connect To WiFi

Check the WiFi setting in the menu whether is turned on, and whether the antenna is plugged in.

Touch Shift And Untouchable

Shut down and restart, if it still doesn't work, please contact after-sales technicians.

DEVICE TECHNICAL SPECIFICATIONS

Working voltage : 100-240V~50/60Hz (please refer to the mark on the rear warning plate)

Working temperature : -10℃—45℃

Working humidity : 20%—90%

Storage temperature : -20℃—60℃

Storage humidity : 10%—90%

Status display mode : screen display

Network interface : RJ45/100m.BASE

Adjustment Status Indication : Screen View Menu

SAFETY WARNING STATEMENT

 Please read and understand the following precautions carefully before using this product, and keep the User Guide properly for future inquiry.

The device shall be kept in a well-ventilated environment.

■ No vent holes shall be covered with items such as newspapers, tablecloths and curtains that may impede ventilation.

■ Do not place exposed flame sources, such as lit candles, on the device.

The device shall not be exposed to drops or splashes, and no liquid filled objects such as vases shall be placed on the device.

To prevent tipping hazards, make sure that all edges of the device within the bracket, and do not place the device on any unstable or non-weight bearing carts, racks or tables.

The device must be securely secured to the wall by professionals.

Devices of Class I construction (typically with a three-core power cord that needs to be grounded) should be connected to the grid power output socket with protective ground.

When the multimedia system having the device of Class I construction (typically with a three-core power cord that needs to be grounded) and the device of Class II construction (typically with a two-core power cable without the need to be grounded specially) is connected to the power supply, reliable connection of the protective ground of the device of Class I construction shall be ensured. Devices that need to be connected to the communication network and those that need to be connected to the wired network in the multimedia system must meet the requirements for isolation from the communication network and the wired network. The power plug or appliance coupler serves as the disconnecting device of the device and shall remain readily accessible.

Terminals marked with  are live and dangerous, and shall be connected to external wires by trained personnel or to ready-made leads or cords. After the device is moved from a low temperature area to a warm area, the temperature difference may cause water beads in the device. The device shall be powered on only after water beads there in are fully evaporated and disappeared. Batteries (packs or assembled batteries) shall be kept from sunlight, fire, or similar overheating environment. Waste batteries should be recycled by the local recycling method for environment protection.

The symbol  indicates the use of fuses on the neutral line of single-phase equipment that is permanently connected or equipped with non reversible plugs. After the fuse is activated, components that are still live in the equipment may pose a danger during maintenance.

SAFETY WARNING STATEMENT

Attention

If the battery is not replaced properly, there is a risk of explosion and can only be replaced with batteries of the same or equivalent type.

Warning

To prevent injury, the device must be securely fixed to the floor/wall according to the installation instructions.

The wired network antenna connected to this device must be isolated from the protective grounding, otherwise it may cause fire and other hazards!

SAFETY SYMBOLS

 Attention should be paid to the following safety signs on the device:

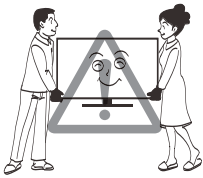


It is only suitable for safe use in areas below an altitude of 2000m.



It is only suitable for safe use in non Tropical climate conditions.

⚠ CAUTION



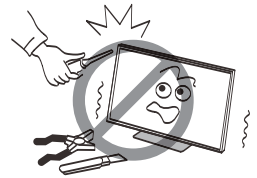
When moving the device, make sure the plug is removed from the power socket and disconnect the audio/video cables and all fixed cables. At least two people are needed for moving the device. The device can be moved upright only.



Do not touch the power cord or other connected wires and cables in case of thunder or lightning strikes.



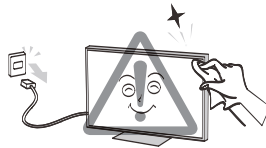
Turn off the device immediately and remove the power plug from the socket if the device falls off or the casing is damaged. Contact the service technicians for inspection and maintenance.



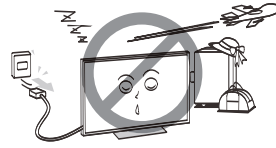
Do not repair, modify or disassemble the device without permission. In case of any faults, contact the service technicians for inspection and maintenance.



Turn off the device immediately and remove the power plug from the socket when the device breaks down or gives off smoke or a peculiar smell. Contact the service technicians after confirming that the smoke and smell have disappeared.



Unplug the power cord before cleaning the device. The device cannot be cleaned by gasoline, thinner or solvents that may deform the casing or damage the finish. There may be stains when rubber or vinyl products come into contact with the device for a long time. If the casing becomes dirty, wipe it with a soft dry cloth. When cleaning the LCD, gently wipe the LCD surface with the soft dry cloth. Note: Do not wipe the display and casing with a wet cloth.



When the device is not in use for a long period of time (e.g., on vacation or travel), unplug the power cord from the power socket. The device is not fully disconnected from the power supply even when in standby mode, and will still draw a small amount of current.



Do not stand on or climb on the device.

A device set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the device set.
- ALWAYS use furniture that can safely support the device set.
- ALWAYS ensure the device set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the device set or its controls.
- ALWAYS route cords and cables connected to your device so they cannot be tripped over, pulled or grabbed.
- NEVER place a device set in an unstable location.
- NEVER place the device set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the device set to a suitable support.
- NEVER place the device set on cloth or other materials that may be located between the device set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the device or furniture on which the device is placed.

If the existing device set is going to be retained and relocated, the same considerations as above should be applied.

Precautions on using batteries:

- Only use the battery types specified.
- Make sure you use the correct polarity.
- Do not mix new and used batteries.
- Do not use rechargeable batteries.
- Do not expose batteries to excessive heat such as sunshine, fire or the like, throw them in a fire, recharge them or try to open them, as this could cause them to leak or explode.
- Remove the batteries from the remote control if you are not using it for a long period of time.

ENVIRONMENTAL PRECAUTIONS AND INSTRUCTIONS

Protecting the environment is the responsibility and obligation of every member of society. Please pay attention to the following matters when using this product. Energy saving : Energy saving is not only a need to protect the environment, but also saves you electricity bills. When not using the device, please turn off the power switch (cut off the power supply) to save energy. The device also consumes power when it is in standby mode. If it is not used for a long time, please turn off the power switch as much as possible, and do not keep the machine in standby mode for a long time. By reducing the brightness of the display screen, the energy consumption during the use of the device can be reduced. It is recommended that you select the working mode according to your needs. If the device you purchased has the function of adjusting the brightness of the back-light, the power consumption of the display can be effectively reduced by reducing the brightness of the back-light of the display.



ENERGY STAR is a program run by the U.S. Environmental Protection Agency(EPA) and U.S. Department of Energy (DOE) that promotes energy efficiency. This product qualifies for ENERGY STAR in the "factory default" settings and this is the setting in which power savings will be achieved. Changing the factory default picture settings or enabling other features will increase power consumption that could exceed the limits necessary to qualify for ENERGY STAR rating. For more information on the ENERGY STAR program, refer to energy.star.gov.

FCC STATEMENT

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or device reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

*5150–5250MHz is restricted to indoor use only.



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