



Smart Ring

User Guide & Safety Information

Begin your experience by reviewing this guide before using your Velia ring, charger, or app.
Proper setup ensures smooth performance and safety.

Veillez lire attentivement ce document avant d'utiliser votre bague Velia, votre application mobile ou tout autre service associé. Cela garantit une utilisation correcte et sûre du produit.

Bitte lesen Sie dieses Dokument sorgfältig durch, bevor Sie Ihren Velia-Ring, die mobile App oder andere damit verbundene Dienste verwenden. Dies gewährleistet eine korrekte und sichere Verwendung des Produkts.

Si prega di leggere attentamente questo documento prima di utilizzare l'anello Velia, l'app mobile o qualsiasi altro servizio correlato. Ciò garantisce un utilizzo corretto e sicuro del prodotto.

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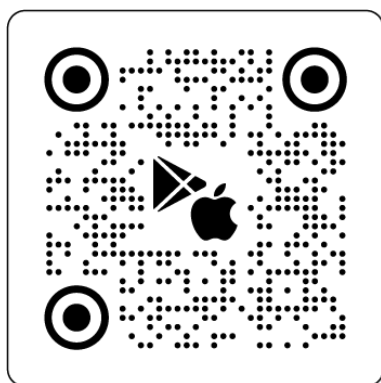
User instructions

Welcome to Velia

To ensure the best experience, please take a moment to review this guide before using your ring, charger, or mobile app. Proper setup and care help prevent damage, malfunction, or injury.

Let's Get Started

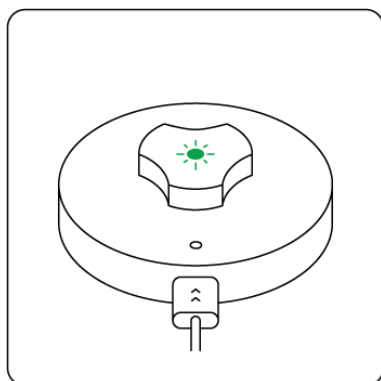
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Download the Velia app from Apple App Store or Google Play.

Or visit: veliarings.com/app

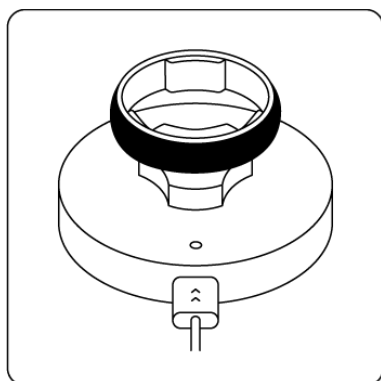
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Connect the charging station to a power source using USB-C cable.

The LED on the top of the charging station will glow a steady green when it's ready.

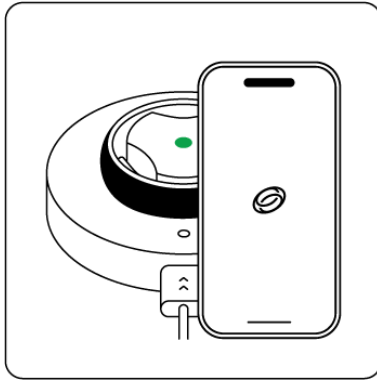
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Place the ring on the charger, aligning the Velia logo inside the ring with the dot on the base of the charger.

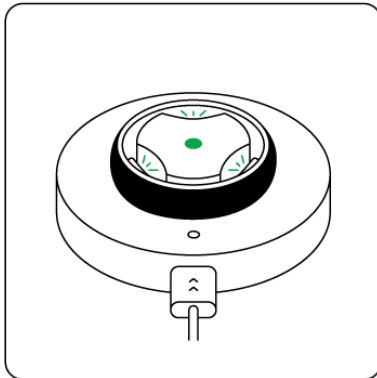
A soft green pulse from the ring confirms it's charging correctly.

4



Open the Velia app and follow the guided steps to create your account and pair your ring.

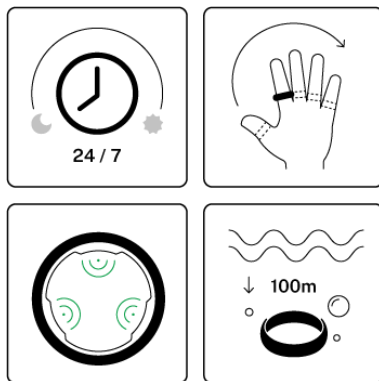
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When the LEDs inside the ring glow steady green, your ring is fully charged and ready to wear.

A Brief Overview

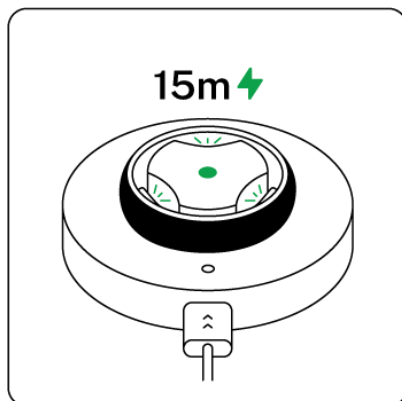
1



Velia is designed for all-day comfort and can be worn on any finger—just choose what feels right for you.

With 360° sensor technology and water resistance up to 100 meters, it delivers accurate insights no matter how it sits on your finger or where your day takes you.

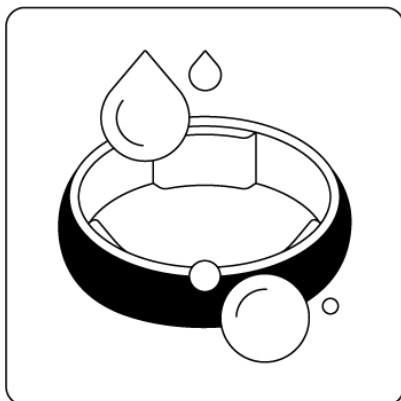
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Just 15 minutes of charge a day keeps you in sync, so you never miss a beat.

Full charging takes 50-70 minutes, and battery levels are always visible in the app.

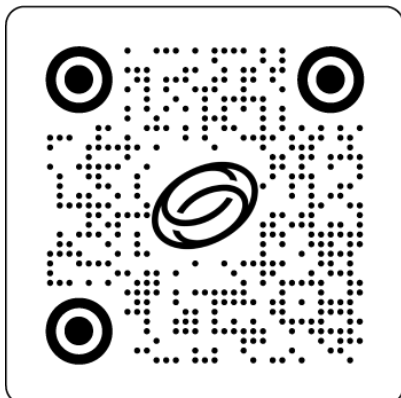
3



Clean your ring gently using a soft cloth with mild soap and water.

Avoid harsh chemicals or abrasive materials, and always dry the ring thoroughly after bathing, swimming, or intense activity.

4



Have a question?

Visit our FAQ or reach out to our support team anytime at velia.com.

English

Using Your Velia Smart Ring

Begin by following the [Let's Get Started](#) section to charge and pair your ring. For the best experience, keep the Velia app up to date to access the latest features and improvements.

Wearing

Your Velia Smart Ring should fit snugly but comfortably on any finger—secure without being restrictive.

⚠ Remove the ring before engaging in high-impact sports, using power tools, or any activity that may cause sudden pressure or abrasion.

Temperature & Environment

Your ring performs best between -10°C and 45°C (14°F to 113°F).

⚠ Avoid extreme temperatures, prolonged sun exposure, and storing the ring in hot environments, such as inside a vehicle.

Travel

Velia is travel-ready and safe to wear through airport security and during air travel.

While in flight, you may continue wearing the ring; however, airplane mode may limit real-time data syncing.

Sleep

Wearing your Velia Smart Ring overnight allows it to track your recovery, heart rate, and sleep stages. For the most accurate insights, wear the ring consistently during sleep.

Heart Rate & Activity

Velia monitors your heart rate, movement, and energy output throughout the day. The longer you wear your ring, the more tailored your insights become.

Wear & Care

Velia is designed for durability, but care is essential for long-term performance and comfort.

- Your ring may be worn during showers, baths, swimming, and snorkeling.
- Finger size may fluctuate due to temperature, activity, or hydration. If the ring becomes difficult to remove:
 - Raise your hand above your heart
 - Apply cold water and mild soap, then gently twist the ring off

⚠ If the ring causes pain or cannot be removed, seek medical attention immediately.

⚠ Avoid:

- Wearing the ring during strength training, shoveling, or while handling heavy metal or stone objects
- Wearing multiple rings in close contact to prevent surface scratching
- Prolonged exposure to heat or direct sunlight
- Contact between the ring and battery terminals or other high-conductivity surfaces

⚠ To reduce the risk of electrical shock, do not handle batteries while wearing your ring. As with any metal ring, there is a potential for short circuiting in rare conditions.

Support & Help

If you need help getting started or encounter any issues, visit our [Help Center](#) for frequently asked questions. If you can't find what you're looking for, reach out via [Contact Us](#) and our team will be happy to assist.

⚠ Safety Notice

Velia products are not medical devices and are not intended to diagnose, treat, cure, or prevent any medical condition. Insights are provided for informational and wellness purposes only and should not replace the advice of a healthcare professional. Always consult a medical provider before making health-related changes.

⚠ Do not ignore symptoms or delay seeking professional care based on Velia insights. If you experience persistent discomfort, fatigue, or unexpected physical changes, stop using the ring and consult a physician.

⚠ If you notice skin redness or irritation, remove the ring immediately. If symptoms persist after a few days, consult a dermatologist.

⚠ Take care to ensure your Velia Smart Ring does not catch on fixed objects during movement.

⚠ This product is not a toy. Do not place the ring in your mouth and keep it out of reach of children. If swallowed, seek emergency medical assistance immediately.

Terms of Use

The use of our products and services implies acceptance of our Terms of Use, as set forth in this document, as well as:

- Our Terms of Sale, available at www.veliaring.com/legals/terms-of-sales,
- Our Privacy Policy, available at www.veliaring.com/legals/privacy

⚠ These terms may be updated periodically without notice. Please refer to the latest versions on our website.

Français

Support et assistance

Si vous avez des questions concernant la configuration ou l'utilisation de votre bague, de l'application mobile ou de tout autre service Velia, ou si vous rencontrez des problèmes avec votre produit, veuillez consulter la section Questions fréquentes (FAQ) sur www.veliaring.com/help. Si vous ne trouvez pas les informations dont vous avez besoin, n'hésitez pas à contacter notre équipe en www.veliaring.com/contact.

Port et entretien

Votre bague Velia est conçue pour être résistante et peut être portée sous la douche, dans le bain, pour nager et faire du snorkeling.

La taille des doigts peut fluctuer au cours de la journée, ce qui peut parfois rendre le retrait de la bague difficile. Si la bague se coince, procédez comme suit :

- ! Levez la main au-dessus du niveau du cœur pour réduire la tension artérielle, puis essayez de retirer la bague.
- ! Appliquez de l'eau froide et un savon doux sur votre doigt, puis faites tourner délicatement la bague pour la retirer.
- ! En cas d'urgence ou de gêne importante, si vous ne parvenez pas à enlever la bague vous-même, sollicitez une assistance médicale immédiate.

Pour préserver l'état de votre bague, évitez de la porter pendant les exercices de musculation, lorsque vous travaillez avec une pelle ou d'autres outils lourds, ou lorsque vous transportez des objets lourds en métal, en céramique ou en pierre. De plus, évitez de porter la bague à côté d'autres bagues ou objets en métal, en céramique, en pierre ou en diamant. La bague Velia risque de se rayer ou de rayer des bijoux en métal plus tendre ou d'autres objets en contact direct, tels que des coques de téléphone en or, en argent ou en aluminium.

Évitez d'exposer la bague à la chaleur, par exemple dans un véhicule ou en plein soleil. Ne percez pas la bague ni sa batterie.

Pour des raisons de sécurité, évitez de manipuler des batteries ou de travailler sur des appareils et machines qui en contiennent lorsque vous portez votre bague Velia. Dans certaines situations, si la cathode et l'anode d'une autre batterie entrent en contact avec la bague, un court-circuit peut survenir, comme cela peut arriver avec une bague métallique standard, ce qui peut occasionner une décharge potentiellement dangereuse. Prenez les précautions nécessaires pour éviter ces situations.

Nettoyez la bague avec un chiffon doux ou lavez-la à la main avec de l'eau et du savon doux.

Sécurité

Veuillez noter que les produits et services Velia ne sont **pas des dispositifs médicaux** et ne sont pas destinés à diagnostiquer, traiter, guérir ou prévenir une maladie ou un problème de santé. Les informations et recommandations fournies ont uniquement un but informatif et ne peuvent en aucun cas se substituer à l'avis d'un professionnel de santé ou d'un médecin. Consultez toujours un médecin si vous avez des doutes concernant un problème de santé ou avant de modifier votre sommeil ou vos activités.

sur la base des informations ou des recommandations fournies par les services Velia. Ne négligez jamais ou ne retardez jamais une consultation médicale en raison d'une information ou recommandation fournie par nos services.

Nous déclinons toute responsabilité concernant d'éventuels problèmes de santé pouvant découler des informations ou recommandations fournies par les services Velia. Si vous décidez de modifier votre sommeil ou vos activités sur la base de nos services, vous le faites à vos propres risques et périls. Il est essentiel d'être à l'écoute de votre corps. Par exemple, si vous ressentez une douleur, une fatigue ou un inconfort inattendu, persistants ou de longue durée après avoir modifié votre sommeil ou vos activités, il est conseillé de consulter un médecin avant de poursuivre. Les informations et recommandations fournies par nos services peuvent être inexacts si vos fonctions et réponses physiologiques diffèrent significativement de la moyenne de la population en raison de problèmes médicaux ou de particularités individuelles.

Si vous remarquez une rougeur ou une irritation de la peau sur votre doigt causée par un produit Velia, retirez-le immédiatement. Si les symptômes ne s'améliorent pas après quelques jours sans utilisation, consultez un dermatologue.

Veuillez faire preuve de prudence afin de vous assurer que la bague ou tout autre produit Velia que vous portez ne se coince pas dans des structures fixes ou des objets lourds lorsque vous vous déplacez ou déplacez ces objets.

Le produit Velia ne doit jamais être mis en bouche. Ce n'est pas un jouet et il n'est pas destiné à être utilisé par des enfants. Les jeunes enfants ne doivent pas être laissés sans surveillance avec ce produit, car il peut présenter un risque d'étouffement. Si vous pensez qu'un enfant a avalé la bague, sollicitez immédiatement une assistance médicale.

Conditions d'utilisation

L'utilisation de nos produits et services implique l'acceptation de nos Conditions d'Utilisation, régies par le présent document, ainsi que par

- Nos Conditions de Vente (Terms of Sales), disponibles sur www.veliaring.com/legals/terms-of-sales, et de notre
- Notre Politique de Confidentialité (Privacy Policy), disponible sur www.veliaring.com/legals/privacy

Nos Conditions d'Utilisation sont susceptibles d'être modifiées sans préavis.

Deutsch

Support und Hilfe

Bei Fragen zur Inbetriebnahme oder Nutzung Ihres Rings, der mobilen App oder anderer Velia-Dienste oder bei Problemen mit Ihrem Produkt lesen Sie bitte die häufig gestellten Fragen (FAQ) unter www.veliaring.com/help. Sollten Sie die benötigten Informationen nicht finden, wenden Sie sich gerne an unser Team unter www.veliaring.com/contact.

Tragen und Pflege

Ihr Velia-Ring ist langlebig und kann beim Duschen, Baden, Schwimmen und Schnorcheln getragen werden.

Die Fingergröße kann im Laufe des Tages schwanken, was das Abnehmen des Rings manchmal erschweren kann. Sollte der Ring feststecken, gehen Sie wie folgt vor:

- ! Heben Sie Ihre Hand über Herzhöhe, um den Blutdruck zu senken, und versuchen Sie dann, den Ring abzunehmen.
- ! Geben Sie kaltes Wasser und eine milde Seife auf Ihren Finger und drehen Sie den Ring vorsichtig, um ihn abzunehmen.
- ! Suchen Sie im Notfall oder bei starken Beschwerden, wenn Sie den Ring nicht selbst abnehmen können, sofort einen Arzt auf.

Um den Zustand Ihres Rings zu erhalten, vermeiden Sie das Tragen beim Krafttraining, beim Arbeiten mit einer Schaufel oder anderen schweren Werkzeugen oder beim Tragen schwerer Gegenstände aus Metall, Keramik oder Stein. Tragen Sie den Ring außerdem nicht zusammen mit anderen Ringen oder Gegenständen aus Metall, Keramik, Steinen oder Diamanten. Der Velia-Ring kann Kratzer bekommen oder weichen Metallschmuck oder andere Gegenstände, die in engem Kontakt mit ihm stehen, zerkratzen, wie z. B. Handyhüllen aus Gold, Silber oder Aluminium.

Vermeiden Sie es, den Ring Hitze auszusetzen, z. B. im Auto oder direkter Sonneneinstrahlung. Durchstechen Sie weder den Ring noch die Batterie.

Aus Sicherheitsgründen vermeiden Sie bitte den Umgang mit Batterien oder die Arbeit an Geräten und Maschinen, die Batterien enthalten, während Sie Ihren Velia-Ring tragen. In bestimmten Situationen, in denen sowohl die Kathode als auch die Anode einer anderen Batterie mit dem Ring in Kontakt kommen, besteht die Gefahr eines Kurzschlusses, ähnlich wie bei herkömmlichen Metallringen. Dies kann zu einem potenziell gefährlichen Stromschlag führen. Treffen Sie die notwendigen Vorsichtsmaßnahmen, um solche Situationen zu vermeiden.

Reinigen Sie den Ring mit einem weichen Tuch oder waschen Sie ihn mit milder Seife und Wasser von Hand.

Sicherheit

Bitte beachten Sie, dass Velia-Produkte und -Dienste **keine Medizinprodukte** sind und nicht zur Diagnose, Behandlung, Heilung oder Vorbeugung von Krankheiten oder Beschwerden bestimmt sind. Die bereitgestellten Informationen und Hinweise dienen ausschließlich zu Informationszwecken und können den Rat von medizinischem Fachpersonal oder Ärzten nicht ersetzen. Konsultieren Sie immer einen Arzt,

wenn Sie Fragen zu einer Erkrankung haben oder bevor Sie aufgrund von Informationen oder Hinweisen der Velia-Dienste Änderungen an Ihrem Schlaf oder Ihren Aktivitäten vornehmen. Ignorieren oder verzögern Sie niemals die Einholung professionellen medizinischen Rats aufgrund von Informationen, die Sie in unseren Diensten gelesen haben.

Wir haften nicht für gesundheitliche Probleme, die sich aus den Informationen oder Hinweisen der Velia-Dienste ergeben. Wenn Sie aufgrund unserer Dienste Änderungen an Ihrem Schlaf oder Ihren Aktivitäten vornehmen, geschieht dies ausschließlich auf Ihr eigenes Risiko. Es ist wichtig, auf die Reaktionen Ihres Körpers zu hören. Wenn Sie beispielsweise nach Änderungen an Ihrem Schlaf oder Ihren Aktivitäten unerwartete, anhaltende oder langfristige Schmerzen, Müdigkeit oder Unwohlsein verspüren, ist es ratsam, vor der Durchführung einen Arzt zu konsultieren. Die Informationen und Hinweise in unseren Services sind möglicherweise nicht korrekt, wenn Ihre physiologischen Funktionen und Reaktionen aufgrund von Erkrankungen oder individuellen natürlichen Gegebenheiten erheblich vom Bevölkerungsdurchschnitt abweichen.

Wenn Sie Rötungen oder Hautreizungen an Ihrem Finger bemerken, die durch ein Velia-Produkt verursacht werden, entfernen Sie es sofort. Sollten sich die Symptome nach einigen Tagen ohne Anwendung nicht bessern, suchen Sie einen Dermatologen auf.

Bitte achten Sie darauf, dass der Ring oder andere Velia-Produkte, die Sie tragen, nicht an festen Strukturen oder schweren Gegenständen hängen bleiben, wenn Sie sich selbst oder diese bewegen.

Das Velia-Produkt sollte niemals in den Mund genommen werden. Es ist kein Spielzeug und nicht für die Verwendung durch Kinder bestimmt. Kleinkinder sollten mit diesem Produkt nicht unbeaufsichtigt gelassen werden, da Erstickungsgefahr besteht. Wenn Sie vermuten, dass ein Kind den Ring verschluckt hat, suchen Sie sofort einen Arzt auf.

Nutzungsbedingungen

Mit der Nutzung unserer Produkte und Dienstleistungen erklären Sie sich Einverstanden mit unseren Nutzungsbedingungen gemäß diesem Dokument sowie unseren

- Verkaufsbedingungen (Terms of Sales) abrufbar unter www.veliaring.com/legals/terms-of-sales und unserer
- Datenschutzrichtlinien (Privacy Policy) abrufbar unter www.veliaring.com/legals/privacy

Unsere Nutzungsbedingungen können jederzeit ohne vorherige Ankündigung geändert werden.

Italiano

Supporto e assistenza

Se hai domande su come iniziare a usare o su come utilizzare il tuo anello, l'app mobile o altri servizi Velia, o se riscontri problemi con il tuo prodotto, consulta la sezione Domande frequenti (FAQ) su www.veliaring.com/help. Se non riesci a trovare le informazioni di cui hai bisogno, non esitare a contattare il nostro team su www.veliaring.com/contact.

Uso e cura

Il tuo anello Velia è progettato per essere resistente e può essere indossato durante la doccia, il bagno, il nuoto e lo snorkeling.

Le dimensioni del dito possono variare nell'arco della giornata, il che a volta può rendere difficile rimuovere l'anello. Se l'anello dovesse incastrarsi, segui questi passaggi:

- ! Solleva la mano sopra il livello del cuore per ridurre la pressione sanguigna, quindi prova a rimuovere l'anello.
- ! Applica acqua fredda e un sapone delicato sul dito e ruota delicatamente l'anello per sfilarlo.
- ! In caso di emergenza o di forte disagio, se non riesci a rimuovere l'anello da solo, richiedi immediata assistenza medica.

Per mantenere in buone condizioni il tuo anello, evita di indossarlo durante allenamenti di forza, quando utilizzi una pala o altri attrezzi pesanti o quando trasporti oggetti pesanti in metallo, ceramica o pietra. Inoltre, cerca di non indossare l'anello insieme ad altri anelli o oggetti in metallo, ceramica, pietre o diamanti. L'anello Velia potrebbe graffiarsi o graffiare gioielli in metallo più morbido o altri oggetti a stretto contatto, come cover per telefoni in oro, argento o alluminio.

Evitare di esporre l'anello a fonti di calore, ad esempio lasciandolo in un veicolo o sotto la luce diretta del sole. Non forare l'anello o la sua batteria.

Per garantire la sicurezza, evita di maneggiare batterie o di lavorare su dispositivi e macchinari che contengono batterie mentre si indossa l'anello Velia. In alcune situazioni, se il catodo e l'anodo di un'altra batteria entrano in contatto con l'anello, c'è il rischio di un cortocircuito, come può accadere con un anello metallico tradizionale. Questo può provocare una scossa potenzialmente pericolosa. Adotta le precauzioni necessarie per evitare tali situazioni.

Pulisci l'anello utilizzando un panno morbido o lavandolo a mano con acqua e sapone delicato.

Sicurezza

Tieni presente che i prodotti e i servizi Velia **non sono dispositivi medici** e non sono destinati a diagnosticare, trattare, curare o prevenire alcuna malattia o condizione medica. Le informazioni e le indicazioni fornite hanno esclusivamente scopo informativo e non sostituiscono il parere di professionisti sanitari o medici. Consulta sempre un medico se hai dubbi su una condizione medica o prima di apportare modifiche al tuo sonno o alla tua attività in base alle informazioni o indicazioni dei servizi Velia. Non ignorare né ritardare la ricerca di un parere medico professionale a causa di qualcosa che hai letto nei nostri servizi.

Non ci assumiamo alcuna responsabilità per eventuali problemi di salute che potrebbero derivare dalle informazioni o indicazioni fornite attraverso i servizi Velia. Se decidi di apportare modifiche al tuo sonno o alla tua attività in base ai nostri servizi, lo fai interamente a tuo rischio e pericolo. È fondamentale ascoltare le reazioni del tuo corpo. Ad esempio, se avverti dolore, stanchezza o fastidi inattesi, persistenti o di lunga durata dopo aver modificato il tuo sonno o la tua attività, è consigliabile consultare un medico prima di procedere ulteriormente. Le informazioni e le indicazioni nei nostri servizi potrebbero non essere accurate se le tue funzioni fisiologiche e le tue reazioni si discostano significativamente dalla media della popolazione a causa di condizioni mediche o differenze naturali uniche.

Se noti arrossamenti o irritazioni sulla pelle del dito causati da un prodotto Velia, rimuovilo immediatamente. Se i sintomi non migliorano dopo un paio di giorni di interruzione dell'uso, consulta un dermatologo.

Fai attenzione a evitare che l'anello o qualsiasi altro prodotto Velia che indossi si impigli in strutture fisse o in oggetti pesanti durante il movimento tuo o di quegli oggetti.

Il prodotto Velia non deve mai essere messo in bocca. Non è un giocattolo e non è destinato all'uso da parte dei bambini. I bambini piccoli non devono essere lasciati incustoditi con questo prodotto, poiché potrebbe costituire un pericolo di soffocamento. Se sospetti che un bambino abbia ingerito l'anello, cerca immediata assistenza medica.

Termini di utilizzo

L'utilizzo di prodotti e servizi implica l'accettazione dei nostri Termini di Utilizzo, che sono disciplinati dal presente documento, unitamente

- Ai Termini di Vendita (Terms of Sales), disponibili su www.veliaring.com/legals/terms-of-sales, e alla nostra
- A l'Informativa sulla Privacy (Privacy Policy), disponibile su www.veliaring.com/legals/privacy

I nostri Termini di Utilizzo possono essere modificati senza preavviso.

Technical and legal information

Product specifications

Ring Materials

- **Outer surface:** Titanium with PVD coating
- **Inner surface:** Non-allergenic polycarbonate (PC) and polymethyl methacrylate (PMMA)

Data Storage

- Stores up to 5 days of activity and biometric data, depending on usage.
- Daily sync with the Velia app is recommended to ensure data is not lost.

Battery

- Rechargeable lithium polymer (LiPo) battery
- Capacity: 3.4–6.0 mAh depending on ring size
- Battery is non-replaceable
- Typical battery life: 1–3 days depending on features enabled and usage behavior
- Charging method: Wireless charging via Velia charger
- Charging time: 50–70 minutes depending on the starting charge level

LEDs and Sensors

- Uses low-power light-emitting diodes (LEDs)
- Safe for users and those nearby

Connectivity

- Wireless communication: 2402–2480 MHz @ 0.251 mW (-6 dBm)
- Encrypted communication between the ring and Velia app
- Automatic firmware updates delivered via the Velia app

App Compatibility

- Velia app available on the App Store and Google Play
- Compatibility details available at: www.veliaring.com/help

Water Resistance

- Ring is water resistant up to 100 meters / 328 feet
- Operating temperature range: –10°C to 45°C (14°F to 113°F)

Charger Specifications and Usage

Usage Guidelines

- Charger is **not water resistant**; intended for **indoor use only**
- Do not use or store in humid environments (e.g., bathrooms)
- Recommended charging temperature: 18–25°C (64–77°F)
- Do not wear the ring while charging

Technical Details

- Input: USB Type-C connector, nominal 5 V
- Must be powered by an external 5 V DC supply compliant with IEC 62368-1
- Power input must not exceed 2.5 W after one second of connection

Disposal and Compliance

- Dispose of the ring and internal battery in accordance with local regulations; special handling may be required
- The charger is classified as electronic waste—follow local e-waste recycling guidelines
- To perform a factory reset prior to disposal, visit: www.veliaring.com/help

Warranty disclaimer

The Services are provided "as is" and "as available" without warranties of any kind. We do not warrant that the Services will be uninterrupted, error-free, or compatible with all devices.

Velia products are not certified medical devices and must not be relied upon for medical diagnosis or treatment. Always consult a qualified healthcare provider for health concerns.

Limited Warranty

We warrant the Velia ring and charger against material defects in workmanship and materials under normal use for the following periods from the date of original purchase:

- **Switzerland & EU:** Two (2) years minimum (per statutory law);
- **United States & Canada:** One (1) year;
- **United Kingdom:** Two (2) years (per UK consumer law);
- **Other jurisdictions:** As required by local law.

If a product is replaced or repaired under warranty, the replacement or repaired unit is covered for the greater of 90 days or the remainder of the original warranty period.

This limited warranty excludes damage from misuse, accidents, unauthorized modifications, or environmental conditions (e.g., extreme temperatures, humidity, exposure to liquids beyond rated

specifications). It also does not cover normal wear and tear, including but not limited to battery degradation over time, cosmetic damage, or performance decline due to regular usage.

For clarity, "battery degradation" refers to the natural and expected decline in battery capacity over time due to charging cycles, environmental exposure, and usage patterns. This form of wear is not considered a defect. Only in cases of abnormal or excessive degradation during the warranty period, as determined by Velia at its sole discretion, may warranty claims be reviewed.

This limited warranty applies only to the original purchaser of the product and is non-transferable. All warranty claims are subject to confirmation of the reported defect by Velia. We reserve the right to request diagnostic information, photos, or return of the product for inspection. Valid proof of purchase from an authorized sales channel is required to process any warranty claim.

Products obtained through unauthorized resellers, third-party marketplaces not listed on our website, or second-hand sales are not covered by this warranty. We reserve the right to request proof of purchase to confirm eligibility.

Warranty remedies are limited to repair, replacement, or refund at our discretion. Any replacement product may be new or refurbished and will be functionally equivalent to the original product. Replaced products or parts become the property of Velia.

Shipping costs associated with returning a product for warranty service are your responsibility, unless otherwise required by applicable law. In addition, original shipping and handling charges paid at the time of purchase are non-refundable under any circumstances, including in the case of valid warranty claims.

To initiate a warranty claim, you must contact our customer support team through our official website or via support@veliarling.com. We do not process warranty requests submitted through unauthorized channels.

Limitation of liability

To the maximum extent permitted by law, Senbiosys SA shall not be liable for:

- Loss of profits or revenues;
- Loss or corruption of data;
- Loss of goodwill or anticipated savings;
- Personal or emotional distress;
- Any indirect, incidental, punitive, special, or consequential damages.

Our total liability shall not exceed USD 100.

Nothing in these Terms excludes liability that cannot be lawfully limited, including death, personal injury, or gross negligence.

Intellectual property rights

All content, software, algorithms, and designs associated with the Services, including the Velia™ name and logo, are the intellectual property of Senbiosys SA or its licensors. You may not use, reproduce, distribute, or alter any of our assets without explicit authorization.

Regulatory information

EU



Product type: smart ring

Frequency range: 2402–2480 MHz

Max output power: 0.251 mW

Product type: charger for smart ring

Frequency range: 614-615 kHz

Wireless output power: 0.55 W

English

Hereby, Senbiosys SA declares that the radio equipment type Velia is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: veliaring.com/declaration-of-conformity.

Čeština

Timto Senbiosys SA prohlašuje, že typ radioveho zařízení Velia je v souladu se směrnicí 2014/53/ EU. Uplně znění EU prohlášení o shodě je k dispozici na této internetové adrese: veliaring.com/declaration-of-conformity.

Dansk

Hermed erklærer Senbiosys SA at radioudstyretypen Velia er i overensstemmelse med direktiv 2014/53/ EU. EU-overensstemmelseserklæringens fulde tekst kan findes på følgende internetadresse: veliaring.com/declaration-of-conformity.

Deutsch

Hiermit erklärt Senbiosys SA dass der Funkanlagentyp Velia der Richtlinie 2014/53/EU entspricht. Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: veliaring.com/declaration-of-conformity.

Eesti keel

Kaesolevaga deklareerib Senbiosys SA et kaesolev raadioseadme tuup Velia vastab direktiivi 2014/53/EL nouetele. Eli vastavusdeklaratsiooni taelik tekst on kattesaadav jargmisel internetiaadressil: veliaring.com/declaration-of-conformity.

Ελληνικά

Με την παρούσα ο/η Senbiosys SA δηλώνει ό τι ο ραδιοεξοπλισμός Velia πληροί την οδηγία 2014/53/ΕΕ. Το πλήρες κείμενο της δήλωσης συμμόρφωσης ΕΕ διατίθεται στην ακόλουθη ιστοσελίδα στο διαδίκτυο: veliaring.com/declaration-of-conformity.

Suomi

Senbiosys SA vakuuttaa, että radiolaitte tyyppi Velia on direktiivin 2014/53/EU mukainen. EU-vaatimustenmukaisuusvakuutuksen täysimittainen teksti on saatavilla seuraavassa internetosoitteessa veliaring.com/declaration-of-conformity.

Français

Le soussigné, Senbiosys SA declare que l'équipement radioelectrique du type Velia est conforme a la directive 2014/53/UE. Le texte complet de la declaration UE de conformite est disponible a l'adresse internet suivante : veliaring.com/declaration-of-conformity

Hrvatski

Senbiosys SA ovime izjavljuje da je radijska oprema tipa Velia u skladu s Direktivom 2014/53/EU. Cjeloviti tekst EU izjave o sukladnosti dostupan je na sljedećoj internetskoj adresi: veliaring.com/declaration-of-conformity

Magyar

Senbiosys SA igazolja, hogy a Velia típusu rádióberendezés megfelel a 2014/53/EU irányelvnek. Az EU-megfelelőségi nyilatkozat teljes szövege elérhető a következő internetes címen: veliaring.com/declaration-of-conformity

Italiano

Il fabbricante, Senbiosys SA dichiara che il tipo di apparecchiatura radio Velia è conforme alla direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: veliaring.com/declaration-of-conformity

Lietuvių kalba

Aš, Senbiosys SA patvirtinu, kad radijo į renginių tipas Velia atitinka Direktyvą 2014/53/ES. Visas ES atitikties deklaracijos tekstas prieinamas šiuo interneto adresu: veliaring.com/declaration-of-conformity

Latviešu valoda

Ar šo Senbiosys SA deklarē, ka radioiekārta Velia atbilst Direktīvai 2014/53/ES. Pilns ES atbilstības deklarācijas teksts ir pieejams šādā interneta vietnē: veliaring.com/declaration-of-conformity

Nederlands

Hierbij verklaar ik, Senbiosys SA dat het type radioapparatuur Velia conform is met Richtlijn 2014/53/EU. De volledige tekst van de EU-conformiteitsverklaring kan worden geraadpleegd op het volgende internetadres: veliaring.com/declaration-of-conformity

Norsk

Herved Senbiosys SA erklærer at radioutstyr type Velia er i samsvar med direktiv 2014/53/EU. Den fullstendige teksten i EU-samsvarserklæringen er tilgjengelig på følgende internettadresse: veliaring.com/declaration-of-conformity

Polski

Senbiosys SA niniejszym oświadcza, że typ urządzenia radiowego Velia jest zgodny z dyrektywą 2014/53/UE. Pełny tekst deklaracji zgodności UE jest dostępny pod następującym adresem internetowym: veliarling.com/declaration-of-conformity

Português

O(a) abaixo assinado(a) Senbiosys SA declara que o presente tipo de equipamento de radio Velia esta em conformidade com a Diretiva 2014/53/UE. O texto integral da declaracao de conformidade esta disponivel no seguinte endereco de Internet: veliarling.com/declaration-of-conformity

Slovenčina

Senbiosys SA týmto vyhlasuje, že rádiové zariadenie typu Velia je v súlade so smernicou 2014/53/EÚ. Úplné EÚ vyhlásenie o zhode je k dispozícii na tejto internetovej adrese: veliarling.com/declaration-of-conformity

Slovenščina

Senbiosys SA potrjuje, da je tip radijske opreme Velia skladen z Direktivo 2014/53/EU. Celotno besedilo izjave EU o skladnosti je na voljo na naslednjem spletnem naslovu: veliarling.com/declaration-of-conformity

Svenska

Harmed forsakrar Senbiosys SA att denna typ av radioutrustning Velia överensstämmer med direktiv 2014/53/EU. Den fullständiga texten till EU-försäkran om överensstämmelse finns på följande webbadress: veliarling.com/declaration-of-conformity

Română

Prin prezenta, Senbiosys SA declară că tipul de echipamente radio Velia este în conformitate cu Directiva 2014/53/UE. Textul integral al declarației UE de conformitate este disponibil la următoarea adresă internet: veliarling.com/declaration-of-conformity

Español

Por la presente, Senbiosys SA declara que el tipo de equipo radioeléctrico Velia es conforme con la Directiva 2014/53/UE. El texto completo de la declaración UE de conformidad está disponible en la dirección Internet siguiente: veliarling.com/declaration-of-conformity

български

С настоящото Senbiosys SA декларира, че този тип радиосъоръжение Velia е в съответствие с Директива 2014/53/ЕС. Цялостният текст на ЕС декларацията за съответствие може да се намери на следния интернет адрес: veliarling.com/declaration-of-conformity

2012/19/EU



This product is compliant with Directive 2012/19/EU. Please dispose used electrical and electronic equipment according to national laws and regulations with electrical waste (WEEE). It should not be mixed with general household waste.

2014/53/EU

In order to satisfy the essential requirements of 2014/53/EU Radio Equipment Directive (RED), the product is compliant with the following standards.

Essential requirement	Standards
Article 3.1 (a) Safety	EN 62368-1:2014+A11:2017
Article 3.1 (a) Health	EN 62479:2010 EN 62311:2020
Article 3.1 (b) EMC	EN 55032:2015+A11:2020+A1:2020 EN 61000-3-3:2013+A1:2019+A2:2021 EN IEC 61000-3-2:2019+A1:2021+A2:2024 EN 55035:2017+A11:2020 EN 301 489-1 V2.2.3 EN 301 489-3 V2.3.2 EN 301 489-17 V3.3.1
Article 3.2 Radio	EN 300 328 V2.2.2 EN 300 330 V2.1.1
Article 3.3 Cyber security	EN 18031-1

France



United Kingdom

Hereby, Senbiosys SA declares that the radio equipment type Velia is in compliance with UKCA. The full text of the declaration of conformity is available at the following internet address:
veliaring.com/declaration-of-conformity.



USA

Senbiosys SA has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment.

California Proposition 65

WARNING: This product may contain chemicals known to the State of California to cause birth defects or other reproductive harm.

FCC regulatory information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF exposure safety

Velia Smart Ring complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Velia Charger complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

FCC ID: 2BKU5-SBDV0106 (Ring US6)

FCC ID: 2BKU5-SBDV0108 (Ring US8)

FCC ID: 2BKU5-SBDV0110 (Ring US10)

FCC ID: 2BKU5-SBDV0112 (Ring US12)

FCC ID: 2BKU5-SBDV02ME (Charger US6 &US8)

FCC ID: 2BKU5-SBDV02LA (Charger US10 &US12)

Canada

This Class B digital apparatus complies with Canadian ICES-003 (B).

Regulatory notices for Canada are available in this website: veliarings.com/declaration-of-conformity.

Innovation, Science and Economic Development Canada (ISED) regulatory information

This device complies with the Interference-Causing Equipment Standards and Innovation, Science and Economic Development Canada's license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference; and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Radiation Exposure Statement

Velia Smart Ring complies with the Canada portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual.

Velia Charger complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 (B) du Canada.

Les avis de conformité à la réglementation du Canada sont disponibles sur le site Web suivant : veliaring.com/declaration-of-conformity.

Avis de conformité aux normes d'Innovation, Sciences et Développement économique Canada (ISED)

Le présent appareil est conforme aux normes sur le matériel brouilleur et aux normes RSS applicables aux appareils exempts de licence de l'organisme fédéral Innovation, Sciences et Développement économique Canada. Son utilisation est soumise aux deux conditions suivantes:

1. L'appareil ne doit pas causer d'interférence ; et
2. L'appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement indésirable.

Déclaration d'exposition aux radiations

Velia Smart Ring est conforme aux limites d'exposition pour les appareils portables RF pour les Etats-Unis et le Canada établies pour un environnement non contrôlé.

Velia Charger est conforme aux limites d'IC RSS-102 sur l'exposition aux radiations qui sont déterminées pour un environnement non contrôlé. Cet équipement doit être installé et utilisé en observant une distance minimum de 20 cm entre la source du rayonnement et votre corps.

CAN ICES(B)/ NMB(B)

IC: 33088-SBDV0106 (Ring US6)

IC: 33088-SBDV0108 (Ring US8)

IC: 33088-SBDV0110 (Ring US10)

IC: 33088-SBDV0112 (Ring US12)

IC: 33088-SBDV02ME (Charger US6 & US8)

IC: 33088-SBDV02LA (Charger US10 & US12)