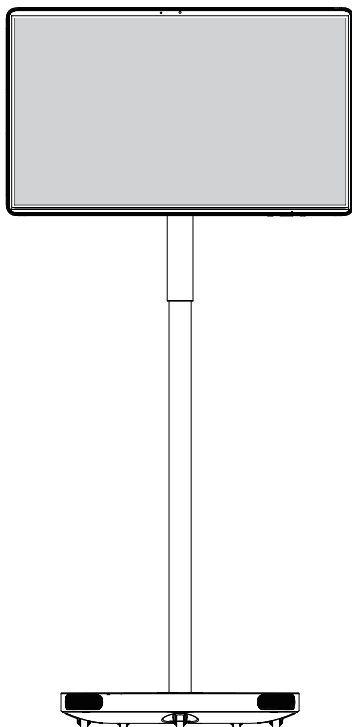




MoveMate Hi-Fi

27" Portable TV

Model: MM-27H1A-WW

User Manual

- To ensure proper use of the product, please read this User Manual carefully before installation and use.
- Please keep this manual properly for future reference
- Pictures shown in this User Manual are only schematic diagrams.

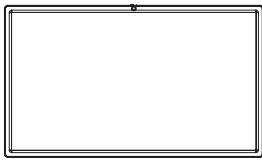
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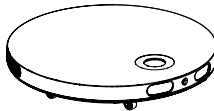
1. Introduction

Thank you for choosing the Nework MoveMate Hi-Fi Series. Designed for modern digital lifestyles, MoveMate combines a brilliant touch display, long-lasting battery, and Hi-Fi playback speakers to create a truly mobile collaboration and entertainment hub. Whether used at home, in classrooms, or in the office, MoveMate delivers a smooth, intuitive, and flexible experience. With powerful performance, immersive sound, and effortless mobility, it empowers you to work, learn, and enjoy content anytime, anywhere.

2. Packing List



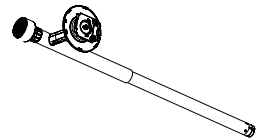
Display Screen



Base



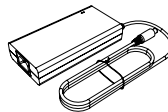
Screws



Lifter



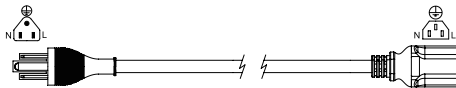
User Manual



Power Adapter



Remote Control



US Power Cord



Japan Power Cord

If any of the above items is missing, please contact your product dealer.

3. Important Information

This manual contains the safety precautions and the product usage guideline. Please read and understand all the instructions before using the device. Damages caused by failure to follow the instructions is not covered by the warranty. Retain this manual for future reference.

4. Safety Warnings and Precautions

Personal safety factors have been taken into account during design of the product, and the product has been tested strictly before delivery. However, improper installation and use could result in electric shock, fire or other hazards. To ensure its safe use, prolong its service life and bring its best performance into full play, please read and understand all operating instructions and nameplate indications and observe the following safety precautions carefully before using the product, and keep this manual properly for future reference.

For Your Safety

Please read the following instructions carefully before using your Network Portable TV. Keep this manual for future reference. Failure to follow these guidelines may result in fire, electric shock, property damage, or serious personal injury.



WARNING
Risk of Electric Shock
Do Not Open
For Indoor Use Only



Caution: In order to reduce the risk of electric shock, please do not remove the cover plate (or back plate). The product does not contain any user-serviceable components. Please consult qualified service personnel for service arrangement.



There is “dangerous voltage” without insulation protection in the product housing, and the voltage strength is high enough to pose the risk of electric shock.

 Warning	May result in casualties		Indicate the behaviors that must be prohibited
 Caution	May result in personal injury or property losses		Indicate the operations that must be performed

- In any of the following situations, turn off the product immediately, disconnect the power plug from the power socket and contact authorized professional service personnel for repair.
 1. The product produces abnormal sound or smell or has any other obvious abnormality.
 2. The power cord or power plug is damaged or worn.
 3. The product gets damaged due to fall, strike or impact. Any liquid flows or foreign object falls into the product.

- In case of any flammable gas leakage, do not connect/disconnect the power plug of the product or any other electrical appliance but close the leaky valve and open the doors and windows immediately.
- **WARNING TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.**
- **CAUTION RISK OF ELECTRIC SHOCK. DO NOT OPEN.**
- **CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**
 - The lightning flash with an arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.
 - The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

4.1. Installation and Placement

- **Stable Surface:** Place the device only on a stable, level, and horizontal surface. Do not place it on an unstable cart, stand, or inclined surface. The device may fall, causing serious injury or product damage.
- **Manufacturer-Approved Mounts:** Use only the stand, cart, or installation method recommended by the manufacturer.
- **Ventilation:**
 - Maintain a minimum clearance of 4 inches (10 cm) around the device for adequate ventilation.
 - Do not block or cover any ventilation openings with items such as fabric or newspapers. The openings are critical for preventing overheating and ensuring reliable operation.
 - Do not install in confined spaces like a bookshelf or enclosed cabinet.
- **Environmental Conditions:** To prevent fire, malfunction, or electric shock, do not place the device in the following environments:
 - Outdoors or exposed to direct sunlight.
 - Areas with high humidity, heat, cold, or excessive dust (e.g., bathrooms, kitchens, near heaters).
 - Near sources of open flame, such as lit candles.
 - Near flammable, explosive, or corrosive substances.
 - Directly in the airflow of an air conditioner, which may cause internal condensation.
- **Electromagnetic Fields:** Keep the device away from sources of strong electromagnetic interference, which can affect its performance.

4.2. Power and Electrical Safety

- **Power Source:** Operate this product only from the type of power source indicated on the marking label. If you are unsure, consult your dealer or local power company.
- **Power Cord Protection:**
 - Do not modify, bend, pinch, or place heavy objects on the power cord.
 - Position the power cord to avoid it being walked on or tripped over.
 - Keep the power cord away from heat sources.
 - When unplugging, grip the plug firmly; do not pull on the cord itself.
- **Outlets and Plugs:**
 - Use only appropriate, undamaged electrical outlets. Do not overload wall outlets, as this can lead to fire or electric shock.
 - Ensure the plug is fully and securely inserted into the outlet. A loose connection can cause sparks and fire.
 - Keep the plug and outlet free from dust or metallic objects.
 - Do not handle the power plug with wet hands.
- **Disconnecting Device:** The power plug is the primary disconnecting device. It must remain readily accessible and operable at all times.
- **Lightning:** During a thunderstorm or when the device is left unattended for long periods, unplug it from the wall outlet to prevent damage from lightning or power surges.

4.3. Built-in Lithium Battery Safety

WARNING: THIS PRODUCT CONTAINS A LITHIUM BATTERY. MISHANDLING CAN RESULT IN FIRE, EXPLOSION, OR SERIOUS INJURY.

- **Charging:**
 - Use only the power adapter and charging cable provided by the manufacturer. Using unapproved accessories may damage the battery or cause a fire.
 - Do not charge the battery using a power source outside the specified voltage range.
 - Keep the charging port clean and free of debris. Use a soft, dry cloth for cleaning.
- **Handling and Storage:**
 - Do not disassemble, crush, puncture, short-circuit, or modify the battery.
 - Do not expose the battery to extreme temperatures, direct sunlight, fire, or heating devices.
 - If the battery is fully discharged and left unused for an extended period, its charging capacity and lifespan may be reduced.
- **Battery Leakage:**
 - If the battery leaks, immediately stop using the product.

- Avoid contact with the leaking fluid. If skin or eyes come into contact with the fluid, rinse immediately with plenty of clean water for at least 15 minutes and seek medical attention.
- **Disposal:** Dispose of the battery according to your local and national environmental regulations. Do not dispose of it in fire or household trash, as this can cause an explosion.

4.4. Operation and Use

- **Child and Pet Safety:**
 - Supervise children and pets near the device. Do not allow them to climb on, push, pull, or hang from the product. Tipping can cause serious injury.
 - Keep all small accessories (e.g., screws, remote control batteries) out of the reach of children to prevent a choking hazard.
- **Screen Care:**
 - Do not press, rub, or strike the screen with hard or sharp objects.
 - If the LCD screen breaks, avoid contact with the liquid crystal material inside. If skin contact occurs, rinse thoroughly with water.
 - Displaying a static image or text for a prolonged period may cause "image retention" or "burn-in." This is not covered by the warranty. Vary the content displayed to prevent this.
- **Safe Viewing:**
 - Watch the screen in a well-lit environment. Poor lighting or prolonged viewing can strain your eyes.
 - Adjust the volume to a comfortable level to prevent hearing damage.
- **Object and Liquid Entry:**
 - Never push objects of any kind into the device through openings.
 - Do not place liquid-filled containers, such as vases, on the device. Do not expose the device to dripping or splashing.

4.5. Moving and Handling

- **Preparation:** Before moving the device, power it off and disconnect all cables, including the power cord.
- **Safe Movement:**
 - Move the device slowly and carefully to prevent it from falling.
 - Be cautious of the wheels. Keep hands, feet, hair, and clothing away to avoid getting them caught.
 - When lifting the device manually, use at least two people. Hold it by its frame and support the bottom; do not apply pressure to the screen.

- **Temperature Changes:** After moving the device from a cold to a warm location, allow it to acclimate for a while before powering it on to prevent internal condensation, which can cause a malfunction.

4.6. Cleaning and Maintenance

- **Cleaning:**
 - Unplug the device from the power outlet before cleaning.
 - Gently wipe the screen and exterior with a soft, dry, clean cloth.
 - ◆ Never spray water or other liquids directly onto the device.
 - ◆ Do not use industrial chemicals, abrasive cleaners, wax, benzene, alcohol, thinners, or insecticides. Improper cleaning can damage the finish or internal components.
- **Servicing:** Do not attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing and repairs to qualified service personnel.

4.7. When to Unplug and Seek Service

Immediately unplug the device from the wall outlet and contact qualified service personnel if any of the following occur:

- The power cord or plug is damaged.
- Liquid has been spilled, or objects have fallen into the device.
- The device has been exposed to rain or water.
- The device emits smoke, a strange odor, or unusual sounds.
- The device has been dropped or the cabinet has been damaged.
- The device does not operate normally when following the operating instructions.

Disclaimer: All product specifications contained in this manual are subject to change without notice. In case of any discrepancy between this manual and the actual product, the latter shall prevail.

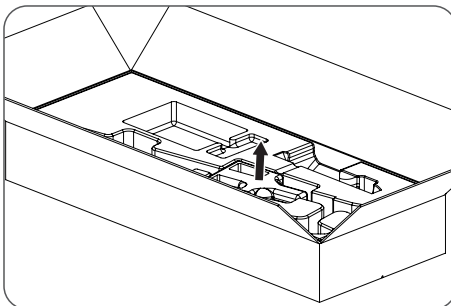
4.8. Installation Instructions



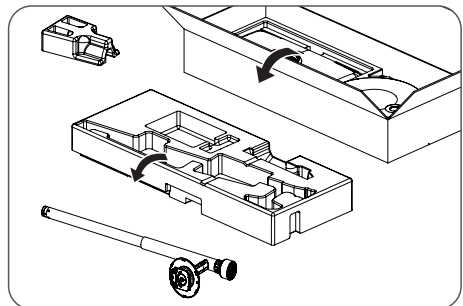
- **Mounting:** To prevent the mount from dropping and causing product damage or personal injury, ensure all mount fixing screws are securely locked during assembly.
- **Unpacking & Installation:** The product is heavy. For your safety and to prevent damage, a minimum of two people are required for unpacking and installation.
- **Assembly:** Do not apply any foreign substances, such as oil or lubricating grease, to the screws during assembly.
- **Post-Installation:** After the product is installed, do not remove the cable holder or screws.
- **Daily Use:** When moving the product, always grip the middle of the lifter. Keep the product upright and avoid tilting it, as this can create a risk of tipping, which may cause product failure or personal injury.

5. Installation Instructions

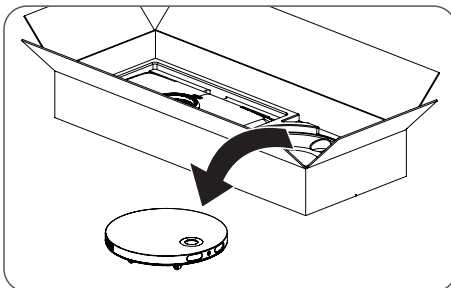
Instructions for Installation of Lifter.



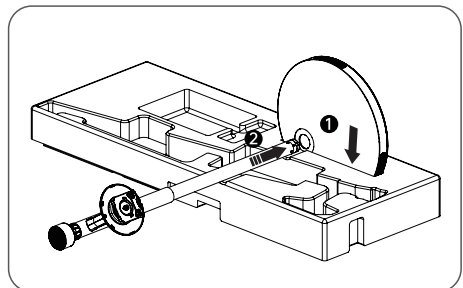
1. Unpack and take out the top protective pad.



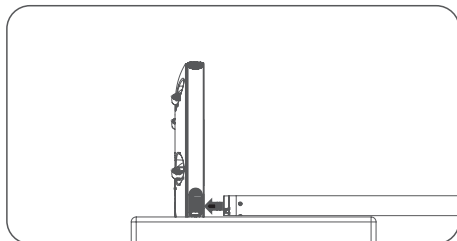
2. Take out the cushion pad and the lifter.



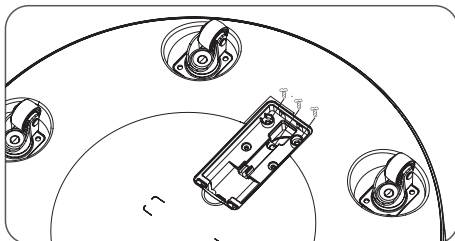
3. Take out the base.



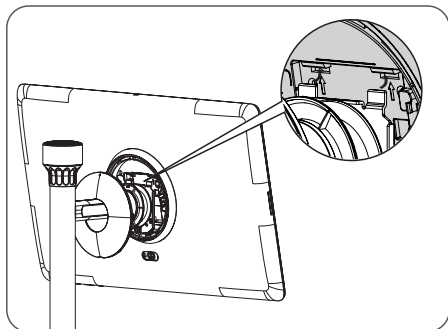
4. Place the base in the slot.



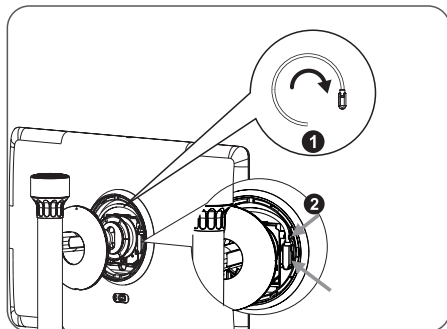
5. Install the lifter to the base by aligning it with the slot position.



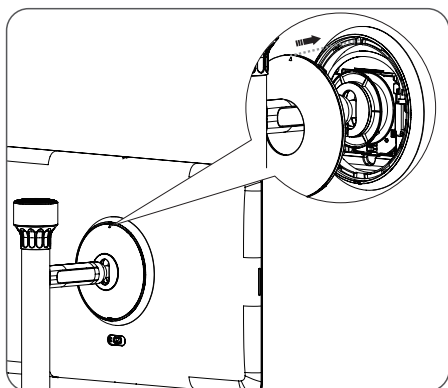
6. Align the screws with the screw holes, and then fasten the screws.



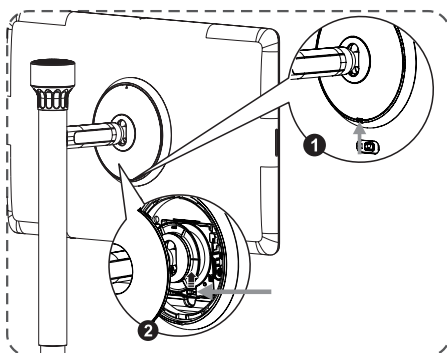
7. Tilt the display screen face up, and install it by alignment with the clipping position.



8. Wind power cable around the lifter clockwise, and insert power cable plug, then arrange power cable and clamp it into the buckle.



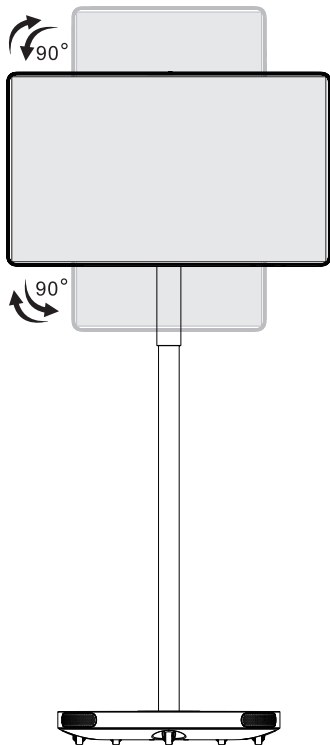
9. Align the locating hole of trim ring with the locating stud on the rear shell of the screen, and simply press to finish installation.



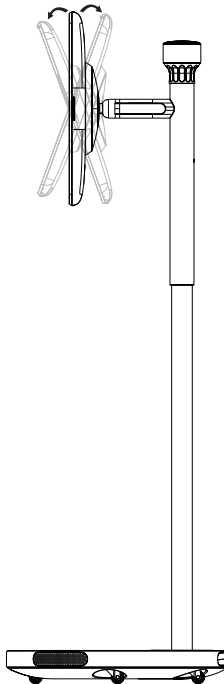
Attention: During disassembly, it is needed to pull upwards the quick release button to remove the display screen from the lifter.

6. Adjustment of Angle and Height

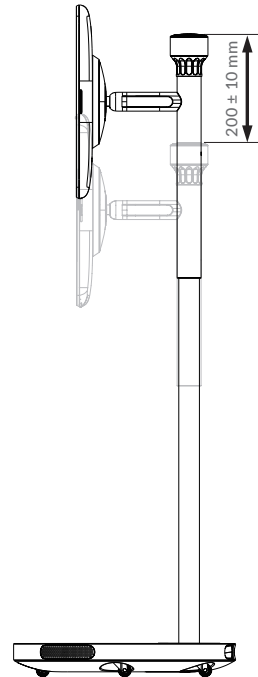
After installation, adjust the product's height and angle to suit your needs, ensuring a comfortable and ergonomic viewing experience.



Forward angle: $25^\circ \pm 3^\circ$
Backward angle: $25^\circ \pm 3^\circ$



The height of the lifter is adjustable within 200 ± 10 mm



Caution

- **Vertical Display:** Some apps may not support vertical display mode.
- **Rotation:** Do not rotate the product beyond its designed limits.
- **Height Adjustment:** Be careful to keep hands and fingers clear of the stand and height adjustment mechanisms to avoid pinching.

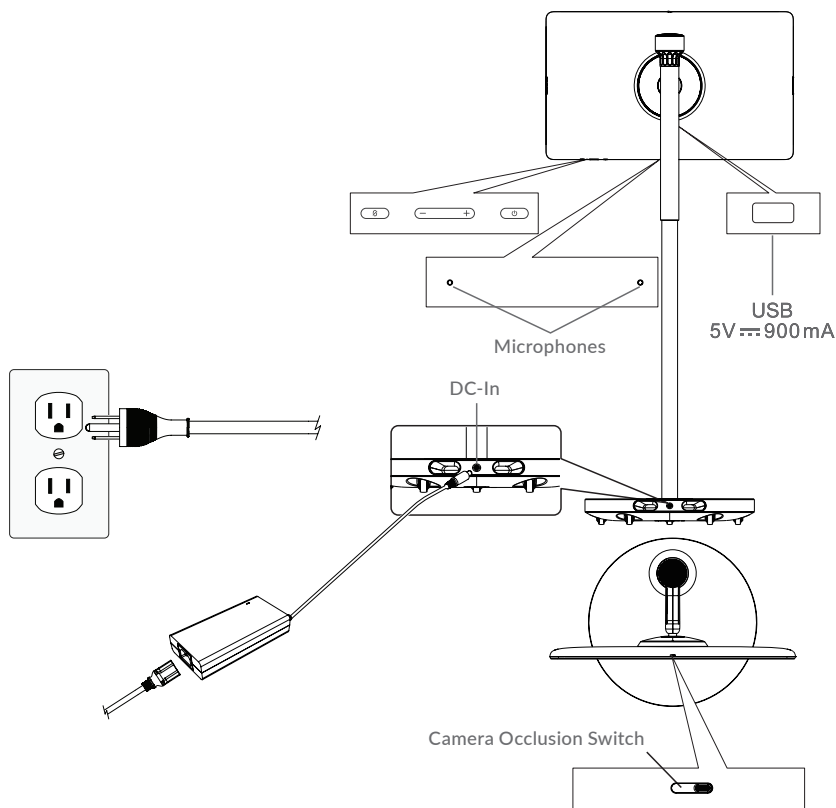
7. Connection of Peripherals



WARNING
Cut off power supply before
connecting/disconnecting any
cable.



Note: Open the port dust cover, and connect to the corresponding port as per need.



Important Power & Battery Information

- After a long period of storage, always connect the product to a wall outlet for its initial startup.
- To prevent the battery from becoming completely discharged, charge the product at least once every three months.

8. Functions of Keys

: Power button

- In standby/screen-off mode, press  button to turn on the product.
- During normal working, press  button to enter screen-off state;
- Press & hold  button to enter the preset screen.
(From the drop-down menu on screen, click "⚙️ > System > Gestures > Press & hold power button", then click "Power menu" or "Digital assistant" to set functions of "Press & hold power button" as needed)

(Note: The Digital assistant functions is only available when you connect to a wireless network and sign into your Google account)

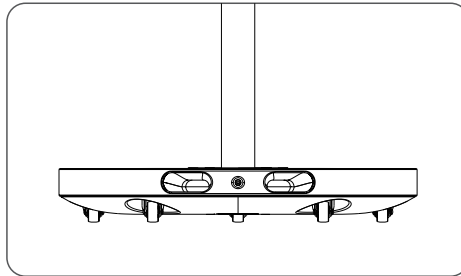
: Increase the volume.

: Decrease the volume.

: Turn the microphone on or off.

9. Use of Internal Battery

This product contains an internal battery in its base, allowing it to operate without an external power source for a period of time.



Important Information

- **Battery Degradation:** Battery life and runtime will naturally decrease over the product's lifespan.
- **Charging Conditions:** Do not attempt to charge the battery in extreme temperatures.
- **Self-Discharge:** The battery's charge will gradually deplete while the unit is in standby mode.
- **Battery Maintenance:** To extend battery life, avoid keeping the battery at 100% charge for prolonged periods. For long-term storage, it's recommended to maintain a charge of approximately 50%.

- **Runtime Variation:** Actual operating time can vary significantly based on connected devices, operating temperature, usage patterns, and user settings.

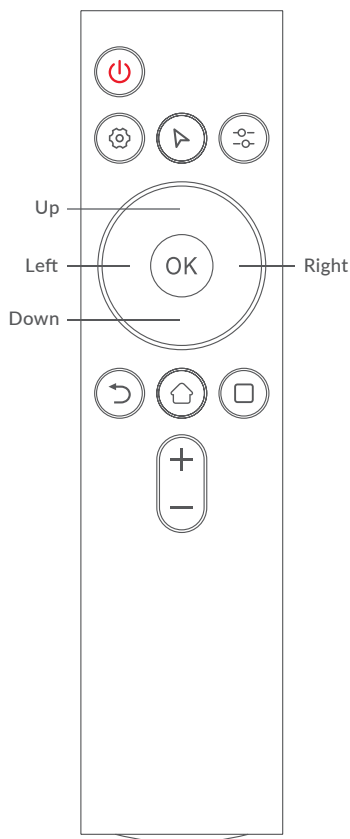
10. Remote Control

10.1. Installing the Batteries

1. Slide off the battery compartment cover on the back of the remote.
2. Insert two AAA batteries. Make sure to align the positive (+) and negative (-) ends of the batteries with the corresponding markings in the compartment.
3. Replace the battery cover.

10.2. Instructions for Pairing Remote Control

The remote control can be used only after it is successfully paired.



1. Click **"Settings > Connected devices > Remote control pairing"** on the screen.
2. Simultaneously press and hold + button on the remote control, and release the keys when the indicator light on the remote control blinks. At this moment, it enters the auto pairing state. Keep a distance of less than 20cm between the remote control and the screen, and wait for the screen to show the pairing successful prompt.
3. If successful pairing cannot be achieved, please retry.

10.3. Description of Control Keys on the Remote Control

	● In screen-off mode, press  button to turn on the product. ● During normal working, press  button to enter screen-off state; ● Press and hold  button to enter the preset screen. (From the drop-down menu on screen, click " > System > Gestures > Press & hold power button", then click "Power menu" or "Digital assistant" to set functions of "Press & hold power button" as needed.)
	Open the Settings menu.
	Enable or disable the mouse function.
	Open the drop-down menu.
Up/Down	Cursor up/down.
Left/Right	Cursor left/right.
OK	Press OK button to confirm the operation.
	Go back to the previous menu.
	Go to the home page.
	Display background apps switching
+	Increase the volume.
-	Decrease the volume.

10.4. Remote Control Precautions

1. Obstructions: Do not place any objects between the remote control and the product's remote sensor window.
2. Lighting Interference: Strong light sources can interfere with the sensor. Adjust the lighting or the product angle, or operate the remote closer to the sensor window.
3. Long-Term Storage: Remove the batteries if the remote control will not be used for an extended period or if the batteries are depleted.

10.5. Battery Safety Warnings

1. Explosion Hazard: Do not expose batteries to excessive heat, such as direct sunlight or fire. Never charge, heat, incinerate, mechanically crush, or cut the batteries, as this may cause an explosion.
2. Extreme Environments: Do not store batteries in extremely high temperatures or in areas of extremely low air pressure, which could lead to an explosion or the leakage of flammable liquids or gas.
3. Battery Replacement: Do not mix battery types (e.g., alkaline and rechargeable) or mix old and new batteries. Always replace both batteries at the same time.

4. Disposal: Dispose of used batteries according to your local environmental protection regulations, as they can contaminate the environment.

11. Basic Operations

11.1. Power-on, Standby, Wake-up, Power-off

11.1.1. To Turn On:

While the product is off, connect the power cord, then **press and hold the physical Power "⏻" Button** (located on the lower right of the screen) for **3 seconds**.

11.1.2. Standby Mode

Enter Standby: Press the physical Power Button once.

Wake Up:

- Press the physical Power Button once.
- Double-tap the screen.
- Single-tap the screen using two fingers.

11.1.3. To Turn Off :

Swipe down from the top edge of the screen to reveal the drop-down menu. Tap "**⏻ > ⏻ Power off**"

11.2. Touch Operation

Click	Tap on the screen.
Click and hold	Tap on the screen for 2 seconds or longer.
Swipe	Swipe on the screen up, down, left and right.
Drag	Tap and hold the target (e.g., an application) to be moved, then swipe to the desired position.
Open/close	Place two fingers on the screen, then open or close these fingers to zoom in or out the content displayed on the screen.

Note: After the screen is off, double click to make the screen on.

Click "**Settings > System > Gestures > System navigation**" to select the system navigation mode.

11.3. Touchscreen Operation Notes:

1. **Zoom Function:** Whether content supports zoom in/out depends on the specific application. Please check the app settings for actual functionality.

2. **Touch Input:** Avoid pressing the screen with excessive force. Use a light fingertip tap to select items. The screen may not respond properly if you wear gloves or use your fingernail.
3. **Moisture:** If the screen is slightly wet or too damp, the touch sensor may not work correctly. Ensure the screen is mostly dry for normal operation.

11.4. Connecting to Wi-Fi

1. Go to **Settings > Network & Internet > Internet**.
2. Toggle **Wi-Fi ON**. The system will automatically search for and display a list of available wireless networks.
3. Tap the network you wish to join.
4. A lock icon (🔒) next to a network indicates it is secured (encrypted). You must enter the correct password to connect.

Note: Additional system configurations can be accessed and performed within Settings as needed.

11.5. AI Assistant (Gemini)

11.5.1. To register Google Assistant Voice command:

1. Go to **"Settings > Google > All services > Search, Assistant & Voice > Google Assistant > Voice Match"**
2. Turn on **"Hey Google"** to register your voice.

11.5.2. Activate Gemini

Once Gemini is registered, you can usually activate it using the same methods you used for Google Assistant:

- Say "Hey Google" (if enabled).
- While the product is on, **press and hold the physical Power "🔴" Button** (located on the lower right of the screen) for **2 seconds**.
- Swipe diagonally up from a bottom corner (left or right) of the screen.
- Tap the Gemini icon on your home screen or in your app drawer.

12. Third-Party Content and Services Disclaimer

All content and services obtained through this product are owned by third parties and protected by copyright, patent, trademark, and other intellectual property laws.

- **Personal Use:** This content and these services are for your **personal, non-commercial use only**. You may not use them in any manner not authorized by the respective content owner or service provider.

- **Limitation of Liability:** Under no circumstances is our Company liable for any direct, indirect, or incidental loss or damage arising from your or any third party's access to content, services, information, or third-party software through this product.
- **Availability and Changes:** Third-party services may be **changed, removed, or discontinued** without prior notice. Our Company does not warrant that any services or content will remain accessible at all times.
- **Support and Responsibility:** Our Company is not responsible for any service or customer support related to this third-party content. For any questions or service requests, please **contact the content or service provider directly**.

13. Troubleshooting

Symptom	Solution
The screen does not display anything; there is no sound, and the indicator does not turn on.	1. Check whether the product has been turned on. 2. Check whether the power cord has been connected.
The product shuts down suddenly.	1. It is possible that the internal battery runs out; please connect the power cord. 2. Check whether the auto shutdown function is activated at the set time point. 3. If the battery overheats, the product will shut down automatically for self-protection.
There is no sound.	Adjust the volume to a proper level.
Short remote control distance, malfunction of remote control	1. Move the object away to avoid blocking the remote receiver. 2. Replace the battery.
Network cannot be connected	1. Ask the network administrator for the available network IP addresses and other parameters. 2. Check whether the network cable is connected normally. 3. Consult the network service provider.

Symptom	Solution
The network is very slow when playing videos online	1. Please upgrade your network bandwidth to a higher one. 2. Please try other VOD addresses to get better resources.

14. Specifications

Model	MM-27H1A-WW
Resolution	1920 x 1080
Built-in System	Android 14 OS
Speaker Output Power	2 x 1 W (Treble) + 20 W (Mid) + 20 W (Bass)
Rechargeable Lithium Battery	11.1 V, 9000 mAh (99.9 Wh)
Power Adapter	Input: 100–240 VAC, 50/60 Hz Output: 3.42 A @ 19 VDC
Environmental Requirements	Operating Temperature: 32 °F – 104 °F / 0 °C – +40 °C Charging Temperature: 14 °F – 122 °F / -10 °C – +50 °C Operating Humidity: 0% – 65% RH non-condensing Storage Humidity: 0% – 80% RH non-condensing Operating Altitude: ≤ 3000 m
Overall Dimensions (without base) (Width x Depth x Height)	49.6 x 20.1 x 7.9 in / 1260 x 510 x 200 mm
Net Weight of Device	34.2 lb (15.5 kg)

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:—Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/ TV technician for help.
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure

15. Customer Services

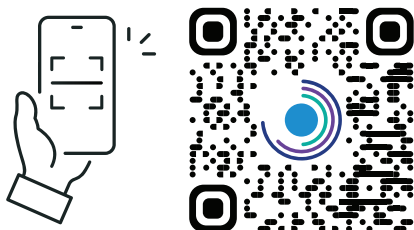


12-month warranty



Lifetime technical support

Scan to download
the electronic user manual.



network.us/pages/download

For more information, please visit our website. If you need assistance, feel free to contact us through our official support channels.

Website: www.network.us

Customer Service: support@network.us

 **NETWORK**
Use it, enjoy it!