

If there is any issue with your order,
please contact below email to ask for warranty.
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A. How to pair with a computer

1. **Pair with a computer via USB Dongle**

Plug the USB Dongle into the USB port of your computer and wait for a pairing message to be received. The LED indicator on the USB Dongle flashes Blue.

2. Press and hold the Power Button for 3 seconds, and the LED automatically starts flashing in alternating blue and red. Press Power On. Check that the indicator of the headset flashes blue and not alternately. You will hear the pairing message on the headset. If the LED indicator on the USB Dongle is still alternating, disconnect with either Bluetooth device, please turn on the Bluetooth of the other device.

3. Pairing is successful when you hear "Your headset is connected" and the LED indicator on the USB Dongle is a solid blue. (Note: pairing message can take up to 30 seconds.)

4. **Pair with a computer via Bluetooth**

1. Turn off your device, press and hold the Power Button for 3 seconds, and wait for a pairing message to enter pairing mode, with prompt sound.

2. Make it discoverable by the computer. Check that the indicator starts flashing blue and not alternately. You will hear the pairing message.

• Check the headset's firmware to make sure yours is up to the latest update and to report.

The microphone and the operation of the headset may be disabled or not set as the default device on your computer.

1. Press the **Windows** key and click on the bottom right, then click **Open Windows settings**.

2. Select **Device** > **Sound** in your start device (Windows).

3. Select **Input** and click on **Change your input device (Microphone)**.

4. Place your headset (or headset) has been selected as both the output and input device. Then close Settings.

3. Zoom & Other Meeting Apps Settings

  

Zoom, Teams or other meeting applications

D. Reconnecting

1. The headset has nothing to report.

2. In all cases, press and hold the Power Button for 10 seconds, and you will hear the voice guidance say "power on". Put the headset on and the headset will automatically re-connect to the connected manually.

E. Initializing the headset to restore factory settings

If the headset does not operate correctly even after troubleshooting:

1. Delete the Bluetooth device connectivity of the headset from your phone.

charging Method 1

Align the battery prongs of the key cover with the holes on the base, and push tightly until you hear a "click" sound, indicating that it is seated.

Insert the provided USB-C cable to a charger (charger not included) or the other end to the USB-C input port on the charging base. The indicator light will stay on.

Align the headrests (base left headrest on the charging base, right headrest on the base) and the base will show flashing at light.

When fully charged, the red light turns off and the blue light stays on.



Power On
Charging
Full Charge

3. To charge the headset at once when the first LED flashes, connect the Type-C interface to the headset, and connect the USB to a laptop, PC, car charger, or power bank.

4. The indicator light is lit up and when the headset is charging, charging is completed in about 2 hours and the lights in steady blue.



The diagram illustrates the charging setup. A USB Type-C cable is connected to the headset and a power source labeled '2H'. An LED indicator is shown with a blue light, and a note indicates 'LED'.

Buttons	Functions	Operator Instructions
MFC	1. Clearing page off	During a 3rd-party call, disconnect the party to whom the 3rd-party call was transferred. The 3rd-party call will be terminated. The 3rd-party call will be terminated. The 3rd-party call will be terminated.
	2. Clearing group extension number	When the transfer is successful, single click the FC key to hang up the 3rd-party call and terminate the 3rd-party call. The 3rd-party call will be terminated. The 3rd-party call will be terminated. The 3rd-party call will be terminated.
	3. Clearing the waiting mode	Press and hold the FC key and the Volume + key to hang up the 3rd-party call and terminate the 3rd-party call. The 3rd-party call will be terminated. The 3rd-party call will be terminated. The 3rd-party call will be terminated.
	4. Receiving	Press and hold the FC key and the Volume - key to hang up the 3rd-party call and terminate the 3rd-party call. The 3rd-party call will be terminated. The 3rd-party call will be terminated. The 3rd-party call will be terminated.
	5. Volume +	Single click the Volume + key.
Volume	6. Receiving 3rd-party call	Press and hold the Volume + key for 2 seconds.
	7. Volume Pre-raise 3rd-party call	Press and hold the Volume + key for 3 seconds.
	8. Hold the microphone	Single click the Volume + key to mute the microphone. The microphone will be muted. The microphone will be muted. The microphone will be muted.

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