ACNARL

ACN-07

MINI PC

User Guide

Table of Contents

Chapter1: Getting to know your Mini PC

Front features 1

Rear features 1

Specifications 2

Package contents 2

Chapter2: Using your Mini PC

Starting for the first time 3

Connect an external display 4

Connect to a Bluetooth-enabled device 5

Start up the computer 5

Turn off the computer 6

Entering Sleep Mode 6

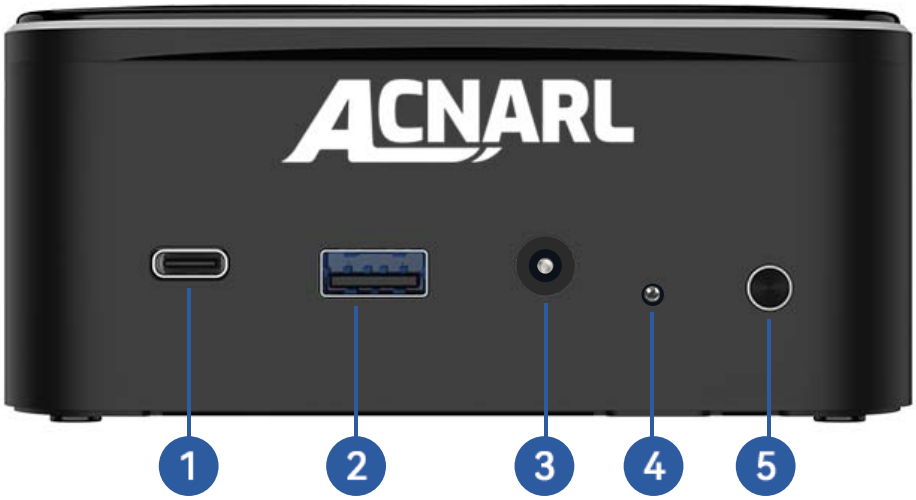
Chapter3：Help and support

Troubleshooting 7-10

Customer Service 11

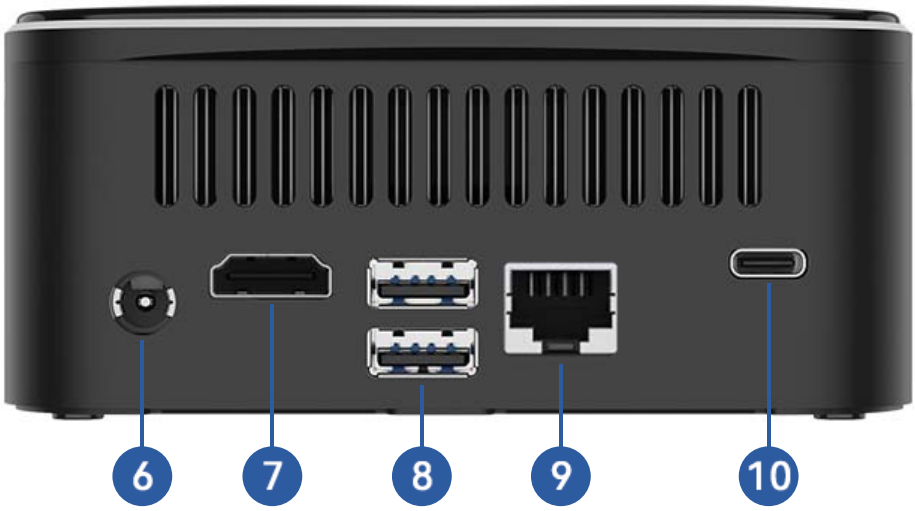
Features and specifications

Front features



1 Type-C 2 USB3.2 3 Earphone 4 Power light 5 Power

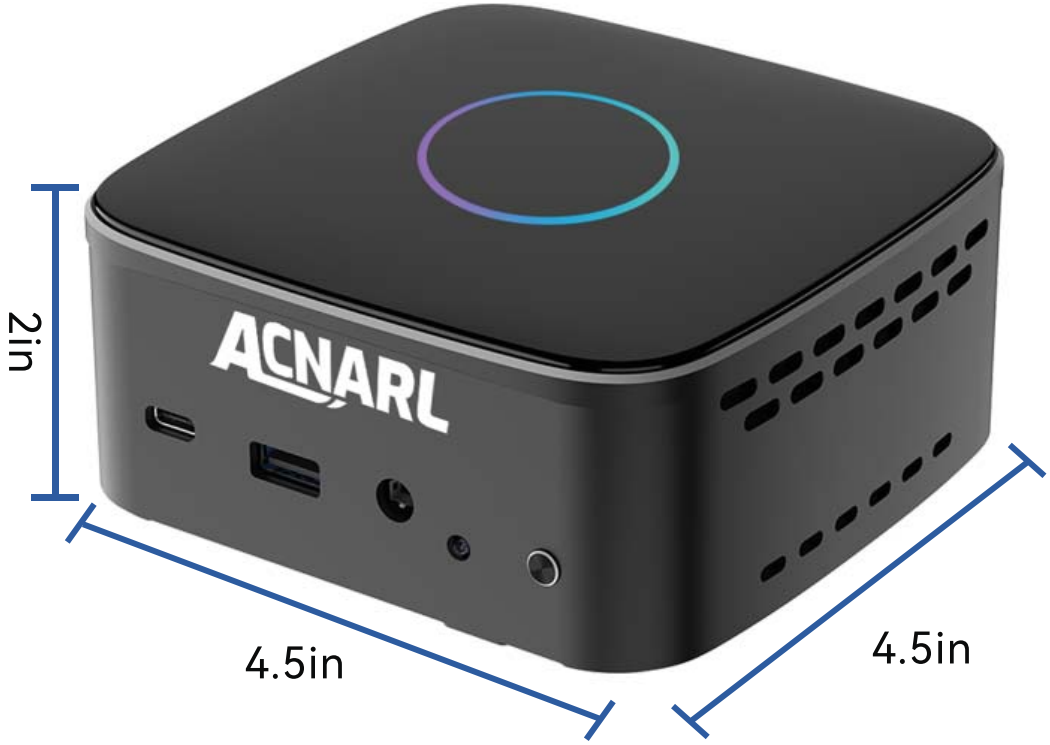
Rear features



6 Power adapter 7 DisplayPort 8 USB 3.2*2 9 LAN (2.5G) 10 Type-C

Getting to know your Mini PC

Specifications



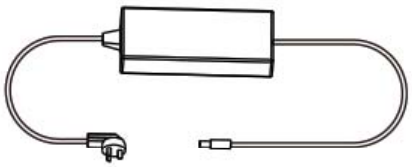
Size: 4.5*4.5*2 inches

Weight: 1.26 pounds

Package contents

Your Mini Desktop PC package contains the following items:

Mini PC



Power adapter

HDMI cable

User Manual

Starting for the first time

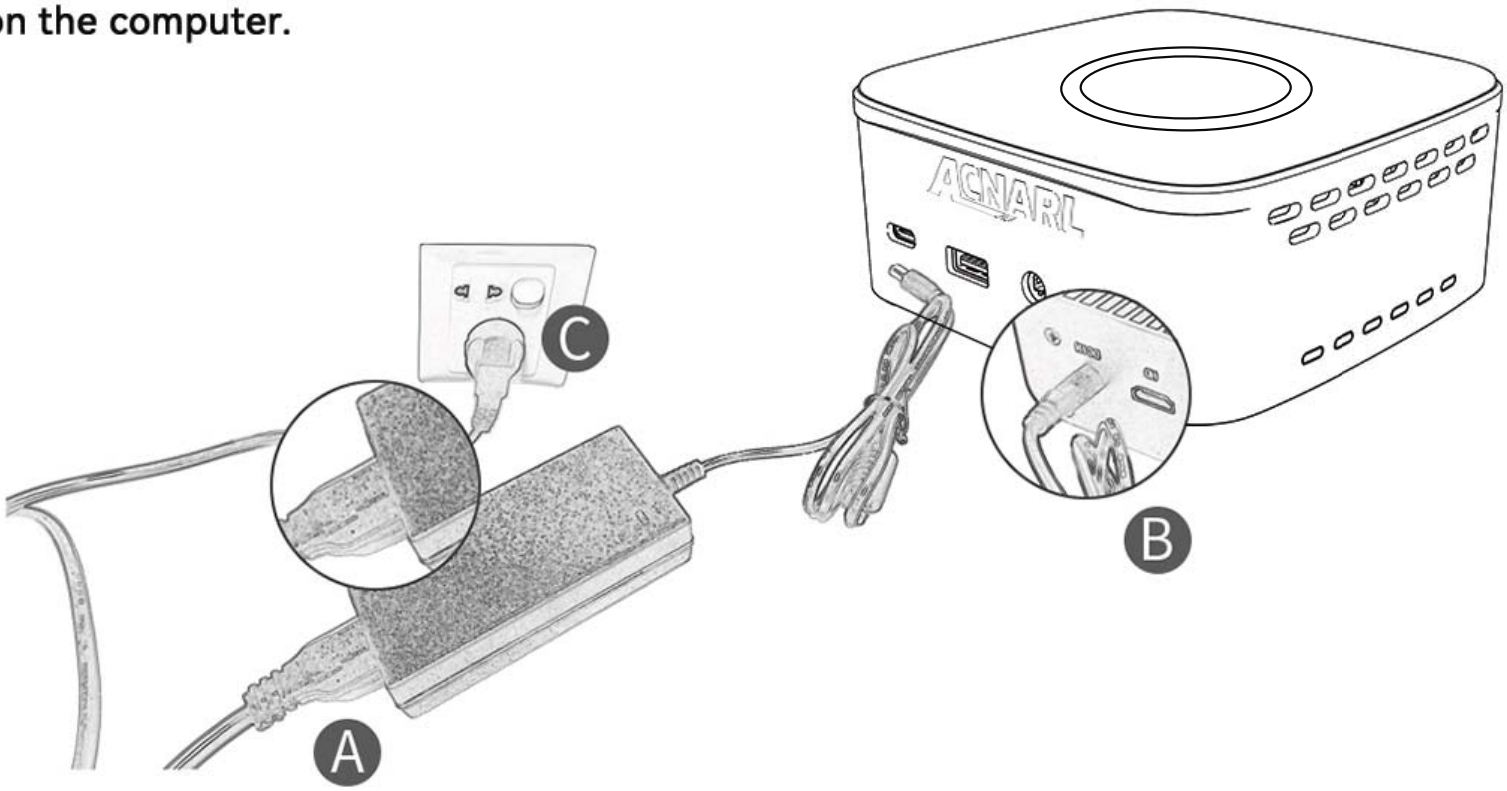
Connecting the Power Supply

Connect the power adapter and power cord to the main unit

A. Connect the power cord and power supply as shown in the illustration.

B. Plug the 5.5*2.5MM power connector of the power adapter into the DC port on the computer side, and the power connector should be plugged to the bottom.

C. Plug the power cord into the socket, and press the host on button to turn on the computer.



CAUTION:

▶ The computer host must use our original power adapter to ensure stable power supply.

▶ Preferably connect the power adapter to an outlet near the computer.

▶ When you turn off the computer, disconnect the power supply and remove the plug from the socket.

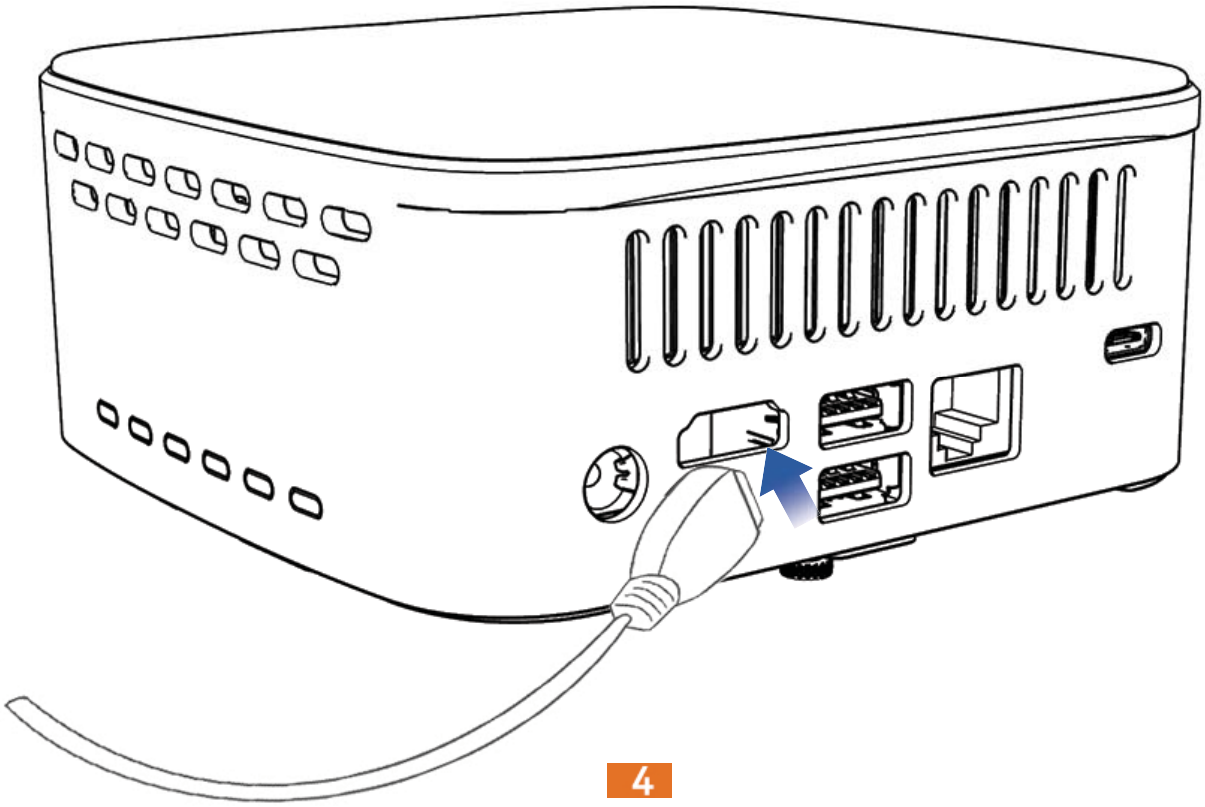
Connect an external display

The compatible interfaces of the display connected to the computer mainframe are as follows:

- DP port
- HDMI port (When the display's port is HDMI, you need to use the HDMI adapter cable.)

※ We are equipped with HDMI cable by default, if you need another interface adapter cable, please communicate with customer service at the time of purchase.

Example: Connect the display through the HDMI adapter cable.



Connect to a Bluetooth-enabled device

You can connect all types of Bluetooth-enabled devices to your computer, such as a keyboard, a mouse, a smartphone, or speakers. To ensure that the connection is successful, place the devices 10 meters (33 feet), at most, from the computer.

1. Click the action center icon in the Windows notification area. Enable the Bluetooth feature.

2. Click the bluetooth options to add a bluetooth device, and then follow the on-screen instructions.

Start up the computer

Lightly press the power on button on the main unit for 1 second, the power on button light will light up immediately. 7 colors of RGB breathing light will light up cyclically to indicate successful power on.

Turn off the computer

Do either of the following to shut down your Mini Desktop PC:
Click from the Charms bar then Click Shut down to Powerdo a normal shutdown.

If your Mini Desktop PC is unresponsive, press and hold the power button for at least four (4) seconds until your Mini Desktop PC turns off.

Entering Sleep Mode

Activate sleep mode on your Mini Desktop PC using either of the following procedures:

▶Press the power button once.

▶Launch the Desktop mode then press <Windows>+ <X> to launch the Shut Down window. Select Sleep from the drop-down list then select OK.

Troubleshooting

Problem	Possible Cause	Action
No power (The power indicator is off)	Incorrect power voltage	• Set your computer's power voltage switch to your area's power requirements. • Adjust the voltage settings. Ensure that the power cord is unplugged from the power outlet.
	Your computer is not turned on.	Press the power key on the front panel to ensure that your computer is turned on.
	Your computer's power cord is not properly connected.	• Ensure that the power cord is properly connected. • Use other compatible power cord.
No display output after turning the computer on (Black screen)	The signal cable is not connected to the correct VGA port on your computer.	• Connect the signal cable to the correct display port (onboard VGA or discrete VGA port). • If you are using a discrete VGA card, connect the signal cable to the discrete VGA port.
	Signal cable problems	Try connecting to another monitor.

Troubleshooting

Problem	Possible Cause	Action
Cannot access the Internet	The LAN cable is not connected.	Connect the LAN cable to your computer.
	LAN cable problems	Ensure the LAN LED is on. If not, try another LAN cable. If it still does not work, contact the ASUS service center.
	Your computer is not properly connected to a router or hub.	Ensure that your computer is properly connected to a router or hub.
	Network settings	Contact your Internet Service Provider (ISP) for the correct LAN settings.
	Problems caused by the anti-virus software	Close the anti-virus software.
	Driver problems	Reinstall the LAN driver

Troubleshooting

Problem	Possible Cause	Action
No Audio	Speaker or headphone is connected to the wrong port.	• Refer to your computer's user manual for the correct port. • Disconnect and reconnect the speaker to your computer.
	Speaker or headphone does not work.	Try using another speaker or headphone.
	Driver problems	Reinstall the audio driver
System speed is too slow	Too many programs are running.	Close some of the programs.
	Computer virus attack	• Use an anti-virus software to scan for viruses and repair your computer. • Reinstall the operating system.

Troubleshooting

Problem	Possible Cause	Action
The system often hangs or freezes.	Hard disk drive failure	• Send the damaged hard disk drive to ACNARL Service Center for servicing. • Replace with a new hard disk drive.
	Memory module problems	• Replace with compatible memory modules. • Remove the extra memory modules that you have installed, then try again. • Contact the ACNARL Service Center for assistance
	There is not enough air ventilation for your computer.	Move your computer to an area with better air flow.
	Incompatible software are installed.	Reinstall the OS and reinstall compatible software.

Troubleshooting

Problem	Possible Cause	Action
Too noisy right after turning on the computer.	Your computer is booting up.	It is normal. The fan runs on its full speed when the computer is powering on. The fan slows down after entering the OS.

NOTE: If the problem still persists, refer to your Mini PC's warranty card and contact the ACNARL Service Center.

Customer Service

Support ways:

1. Order History > Order Issues > View Profile > Ask a Question
   (Please contact us with your order number)
2. Mail: Acnarlservice@outlook.com

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

*RF warning for Mobile device:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.