⚠ 蓝色边框尺寸线不印刷，只做示意尺寸作用

正面

背面

70.00 mm | 70.00 mm | 90.00 mm

Warranty card

This card is the only proof of product warranty. In order to protect your rights and provide you with better after-sales service, please fill in and keep it carefully when purchasing the product.

Product Model:
Serial number:
Date of purchase:
Customer Name:
Contact number:
Contact address:

Corporation：Ningbo Feiliu Paper Products Co. Ltd.
Official website：www.ningbofeiliu.com
Service hotline ：15158632537
Head office address：Room 1907, Tower A, Hebang Building, Xinzhou District, Ningbo City.
Production address：No. 18, Zhufeng Road, Yuelin Street, Fenghua District, Ningbo City.

Product executive standard:GB/T 28165 qualified

Product description

Basic operation	
function	**command**
turn on	Press and hold the "Power button" for three seconds
turn off	Press and hold the "Power button" for three seconds while the device is turned on.
paper feeding or print history	Click the "Power button" while the device is turned on.
print a self-test page	Double - click the "Power button" while the device is in a powered - on state.

Indicator light prompts		
indicator light	**status**	**Status Description**
green	always on	on standby
green	always on	fully charged
green	always on	Bluetooth connected
red	flicker	Charging
red	flicker	On standby with low battery
red	flicker	Charging with low battery
red	flicker	Bluetooth connected with low battery

Product parameters			
Product name	Half - inch Printer	Product Model	WQ-02
Product Dimensions	97*77*33mm	Product Weight	250g
Charging Duration	Two hours	Battery parameters	3.7 - Volt Lithium Battery
Battery level	1300mah	Printing Mode	Thermal Printing
Printing Resolution	203dpi	Effective Printing Width	12mm
Maximum Printing Speed	40mm/s	Charging Mode	Type-C

Service Policy

Warranty Instructions

During the valid period of the "Three Guarantees" (repair, replacement and refund), you can enjoy the services of free return, replacement and repair in accordance with these regulations. Repairs, replacements and returns should be handled with invoices or valid vouchers.

1. The print head is under warranty for three months or until the length of printed paper reaches 30 kilometers (whichever comes first) starting from the date when the user purchases the product. Other components are under warranty for one year. In case of malfunctions during normal use, our company will provide free warranty services, replacement of parts and other services according to the specific malfunction situations;
2. This warranty card and the purchase invoice are the vouchers for our company to provide after-sales services to customers. This card must be filled out in detail in the following form and will only be valid after the dealer affixes its official seal;
3. In any of the following circumstances, free warranty services will not be provided, and paid maintenance will be required:
(1) When the warranty period has expired.
(2) When damage is caused by failure to use, maintain or store the product properly as required by the product user manual.
(3) When machine failures or damages are caused by force majeure.
(4) For wearing parts and random accessories.

This card is distributed together with the product, with one card for each product. To ensure that you can fully enjoy the right to free warranty services provided by our company, please keep this card properly. Lost cards will not be reissued.

Non-warranty Regulations

- The valid period of the "Three Guarantees" has expired.
- Unauthorized repairs, misuse, collisions, negligence, abuse, liquid ingress, accidents, alterations, disassembly; or quality problems of the goods caused by incorrect use of non-genuine consumables; the model number and manufacturing serial number of the goods have been altered or torn off, resulting in being unidentifiable.
- The purchased model does not match the model of the repaired product or has been altered.
- Damage caused by force majeure.
- Malfunctions and damages caused by failure to use and maintain the product as required by the user manual.
- Quality problems caused by using non-officially designated genuine consumables or print media that are not supported by the product.

Reminder: This policy only applies to the products sold and used within the territory of the People's Republic of China (excluding Hong Kong, Macau and Taiwan of China). Consumers cannot enjoy the "Three Guarantees" policy of the designated regions when using the products in areas outside the designated regions. In case the terms of this policy conflict with national or local laws, the laws shall prevail.

Safety Precautions

To ensure the correct and safe use of this product and avoid causing personal injury or property damage, please read carefully all the descriptions and warning tips about the product in the instruction manual before using it.

*Warning

1. Please place this product and its accessories in a safe location out of the reach of children, or they must be used under the supervision and guidance of a guardian to prevent danger.
2. When the product gets wet, please turn off the power immediately.
3. When the product malfunctions, please turn off the power at once.
4. If using a power adapter for charging (power supply), you must purchase and use a power adapter that is safe, compliant, has obtained CCC certification and meets the standard requirements.
5. Please do not disassemble this product by yourself to replace the battery. Improper replacement may pose an explosion hazard.
6. Please do not expose this product and the power adapter to high-temperature, high-humidity environments or put them into water, so as to avoid short circuits that may cause the battery to heat up, smoke, deform, be damaged or even explode.
7. When you find that this product or the power adapter is smoking or giving off an unusual smell, please unplug the power adapter immediately and be careful to avoid being burned.

Intelligent Label Printer

WQ-02 User Guide

70.00 mm | 70.00 mm | 90.00 mm

Quick Installation

Dust, foreign matter, sticky substances, or other contaminants adhering to the print head or inside the printer may reduce print quality. Clean the print head according to the following method when it is dirty.

Clean the print head:

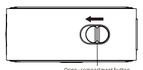
1. **Open the upper cover of the printer and use a cleaning pen or a cotton swab dipped in diluted alcohol to clean from the middle to both sides of the print head.**
2. **After cleaning the print head, do not use it immediately. Wait until the cleaning alcohol has completely evaporated (1 - 2 minutes) and the print head is completely dry before using it.**

Clean the rubber roller and paper path:

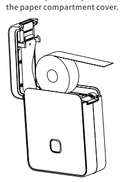
1. **Open the upper cover of the printer and remove the paper.**
2. **Use a dry cloth or cotton swab to wipe away dust or foreign objects.**
3. **Soak the cloth or cotton swab in medical alcohol and use it to wipe away sticky foreign objects or other contaminants.**
4. **Do not use the printer immediately after cleaning these components. Wait until the cleaning alcohol has completely evaporated (1 - 2 minutes) and the print head is completely dry before using it.**

Precautions:

1. **When the print quality or paper detection performance declines, please clean the components.**
2. **Before cleaning, make sure to turn off the printer.**
3. **Since the print head will heat up during printing and touching this component may burn your fingers, you need to turn off the printer and wait for half an hour.**
4. **When cleaning the print head, be careful not to touch the heating part of the print head to avoid damage to the print head caused by static electricity and other factors.**
5. **Be careful not to scratch or damage the print head.**



1. Slide the open - compartment button to the left to open the paper compartment cover.



※Pay attention to the installation direction of the label paper. The printed side should face down.

2. Put the label paper into the paper bin with the printed side facing down, and make sure that the first label paper protrudes from the **paper tear-off opening**.

⚠ When opening the paper bin cover, mind the sharp paper cutter and avoid scratches.

3. Close the paper bin cover and press and hold the power button for 3 seconds to turn on the machine.

Packing List

Software download

APP download

1. Search for "Fan Jian" in the mobile app market.
2. Scan the QR code below and choose to download the APP.

Link printing

1. After the APP is downloaded, make sure that the **Bluetooth has been turned on** of your mobile phone.
※Note: Mobile phone's location permission must be enabled.

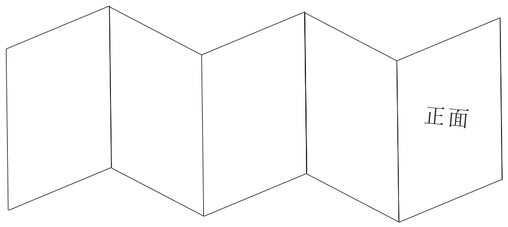
Turn on Bluetooth ✓

2. Open the APP and search for and connect to the device via **Bluetooth in the software**.
※Note: If PIN needed, enter 0000 or 1234 to confirm.
3. After a successful connection, enter the drawing board page to start editing.

Special Note

Special Note: The product, accessory and software interface illustrations herein are for reference only. Product updates may cause differences between the actual and the shown. Refer to the real product. Technical improvements will be made without notice.

立体图



技术要求

1、印刷图案、文字内容符合设计要求；图案内文字清晰可见；
2、零件整洁、干净；
3、符合ROHS标准要求。
4、折叠整齐,页与页之间偏差不大于0.5MM。

镀涂					未注尺寸公差
更改标记	数量	更改单号	签名	日期	名称：005R03英文使用指南WQ
设计		舒晟毓 2024.12.05			NO：CZNEWQ-005R03
审核		王程杰 2024.12.05			启动机型：JXM-005R03 / 单机用量：1/台 / 重量 / 比例：1:1
标准化		庄苗苗 2024.12.05			材料：铜版纸 / 第 1 张 / 共 1 张
批准		邬剑磊 2024.12.05			精芯科技

V0
图纸版本
底图总号
日期 签名

制图 幅面A2

FCC Warning Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement.