AGXOV

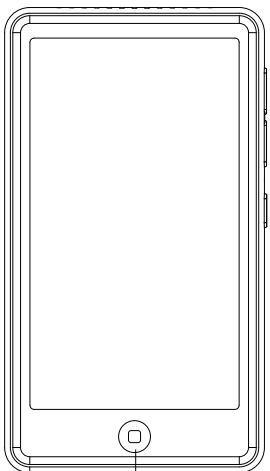
USER MANUAL

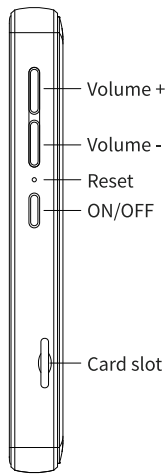
MP3 PLAYER

M302

Thank you for using AGXOV M302. In order to let you experience the product easily, please read the instructions carefully before you start using the machine so that you can use it correctly.
No matter what problems you encounter, please contact our after-sales team:
AGXOV@outlook.com

Button Instructions





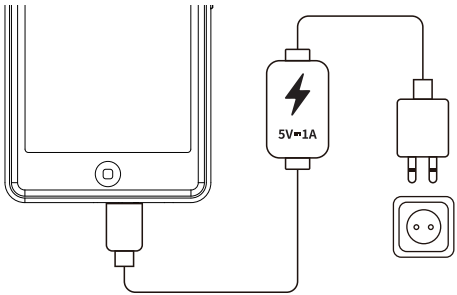
Headphone jack

1. Welcome to use AGXOV M302 music player

1.1 Basic Function Setup

The setup process is very simple and you will be guided through the setup when you turn on the device for the first time.

(1) a. Turn on the M302 music player and set it up. Press and hold the power button on the side until the AGXOV logo appears.
(If it does not turn on, you may need to charge the battery. Please note: Do not use an adapter with a specification of more than 5V/1A, 10W. Excessive voltage will cause the player to enter battery protection state or damage the device. If the device fails during use, please contact the customer service team as soon as possible).
b. Set the language and region.
After completion, you can enter the device.



Do not use an adapter that exceeds 5V/1A, 10W to charge, otherwise it will reduce the battery life or even damage the device.

(2) Set automatic power on and off (the system defaults to automatically shut down after 10 minutes when the device is silent).

(3) Set the screen off time.

(4) Set a password. Click Settings - Security and Location Information - Screen Lock, which contains three password methods: sliding, graphic, and number. (If you forget your password, please contact the customer service team immediately to obtain the universal unlock password.

Note: If you forget the graphic password, you can only restore the factory settings)

1.2 Make M302 your own device

You can customize M302 according to your interests and preferences. Personalize the lock screen and wallpaper. You can move the APP to any position on the screen: you can access it faster by placing it at the bottom.

(1) Customize the APP on the screen

a. Move the APP position: Press and hold the APP until it shakes, then drag the APP to a new position on the current page, another page, or a new page.

b. Create and delete folders: Press and hold the APP until it shakes, drag one APP to another APP, and then drag other APPs to the folder. To rename a folder, tap the folder and tap the name again to rename it. A folder can contain multiple pages of APPs. Delete a folder: Tap to open the folder, drag all the APPs in it to the home screen, and the folder will be automatically deleted when it becomes empty.

b. Remove or uninstall the APP. Press and hold the APP and drag it to the top to remove or uninstall.

(2) Personalize the lock screen.

Press and hold a blank area on the screen, then tap "Wallpaper" at the top of the screen. "My Pictures" and the system default wallpaper theme will appear at the bottom of the screen. To create a custom lock screen photo, tap "My Photos". After selecting, tap Set Wallpaper in the upper right corner. You can set the home screen, lock screen, or both separately.

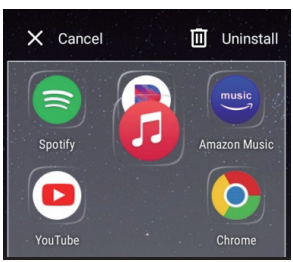
(3) Add, edit, and remove widgets

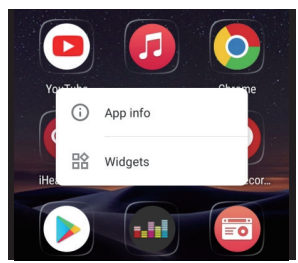
a. Add: Press and hold a blank area on the screen, then tap "Widget" at the top of the screen. The screen will pop up the applications that can add widgets and the styles of the widgets. After selecting, drag the widget to the home screen.

b. Remove widgets: Press and hold a widget and drag it to the top to "Remove".

(4) Screen capture: Press and hold the power button.

(5) Exit background applications: Press and hold the HOME button, then swipe up on the application you want to exit.





2. Equipment parameters

M302	
Android system	Android 9.0
Dominant frequency	Octa-core 1.5G
Memory capacity	2+16GB
File system	FAT32
Screen size	4.02 inch
Resolution ratio	640*1136
TP Touch	G+F
Supported languages	multilingual
Recording method	Motherboard comes with silicon microphone
Recording format	WAV、MP3
Chip	MTK6750
Video format	RM、RMVB、FLV、MP4、DAT、MKV、MPG、MOV、TS
Picture format	JPEG、BMP、GIF、PNG
Music format	MP3、OGG、FLAC、AAC、WAV、WMA、APE
Memory card type	TF Card
Bluetooth	V4.0
WIFI	2.4GHz
Interface	TYPE-C
Earphone type	ϕ3.5 * 1 standard (max 125mW/32Ω)
Battery capacity	2000mAh

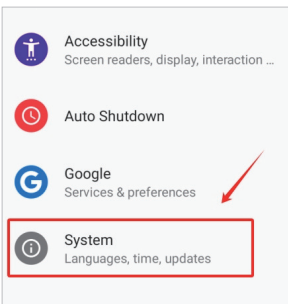
3. How to download songs

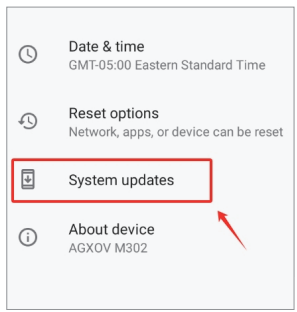
Connect the music player to the computer via a USB cable. After the computer recognizes the device, find the local folder where you downloaded the songs, select the song files you want to transfer, copy them, and then paste them into the storage folder of the music player.

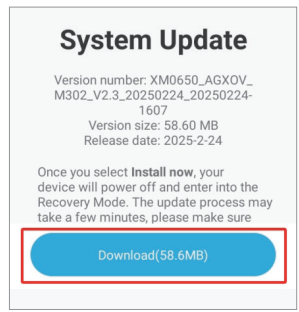
If connected to the computer USB can not be recognised, you need to install the driver.
Driver download address: https://drive.google.com/file/d/11eReNgjCI8LgfGwBz3r4c0HFPD0n_YPX/view.
You can also contact after-sales customer service to get the driver installation software. (AGXOV@outlook.com)

4.How to update your system online

Click 'Settings' - 'System' - 'System Update'.
If you have any suggestions, please feel free to ask us. The online update is like a constant injection of energy into your device, which can promptly fix potential vulnerabilities, optimise system performance, and make your device run more stably and smoothly. Not only that, new features and functions will be unlocked with the upgrade, continuously expanding the boundaries of your device's applications, bringing you a feeling of keeping up with the times and always staying at the forefront of technology.

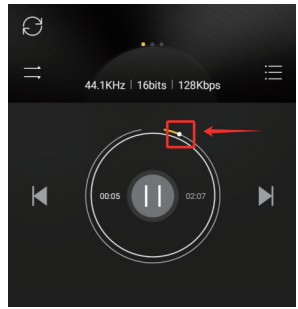






5. Music playback mode, music fast forward and rewind

(taking HiBy Music as an example)



6. Update, format, restore to factory settings

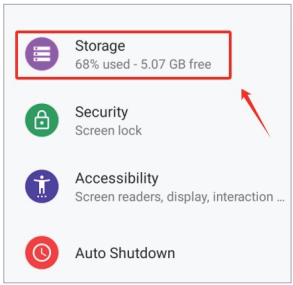
6.1 Update applications and systems

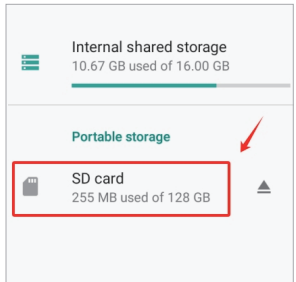
a: To update the application, you can enter the Google Store to update. (If the software cannot be used after the upgrade, please contact customer service)

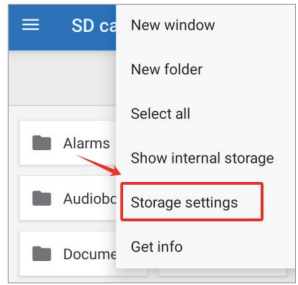
b: Update the system: prepare a memory card in FAT 32 format, and click System-SD card upgrade in the settings. (Contact the customer service team to obtain firmware and operation steps)

6.2 Formatting the Memory Card

Click in order: Settings-Storage-Memory card-" ⋮ " in the upper right corner-Storage settings







6.3 Restore factory settings

Click in order: Setiings-System-Reset options-Erase all data(factory reset)

7. Security

a. Operation. Please handle with care, this product contains sensitive electronic components. If the battery is dropped, burned, exposed to magnetic lighter smoke, or comes into contact with liquid, it may be damaged. If you suspect the battery is damaged, please stop using it as it may cause overheating or damage to your hands.

b. Repair. Repairs should be performed by professional technicians. Disassembling the player may cause damage or may cause harm to you. If it is damaged or malfunctions, you should contact the customer service team for service.

c. Charging. Use the charging cable (included) 5V/1A, 10W adapter to charge the player. (It can be connected to the USB port of a computer for charging).
Never sleep with devices that are plugged into a power source or place them under a blanket, pillow or your body. Please place them in a well-ventilated area. Be especially careful if you have a condition that affects your body's ability to sense heat.

8. Troubleshooting

a.【The device gets hot】There will be a certain amount of heat during use, which is a common phenomenon. Please don't worry. If the temperature is too high and the device is abnormal, please contact the customer service team as soon as possible. Avoid using the device while charging: MP3 has an energy conversion process when charging. During this period, a certain amount of heat will be generated, which will also increase the power consumption during operation, resulting in increased heat generation. Please take a proper rest in high-power consumption scenarios: When watching short videos, listening to music or audio, the processor, screen, WiFi and other functions continue to run, which will generate a certain amount of heat. Try to avoid long-term use in high-temperature environments: In high-temperature or direct sunlight environments, the device will dissipate heat more slowly due to high ambient temperature.

b.【The device cannot recognize the memory card】The device only supports memory cards in three formats: FAT, FAT32, and exfat. After inserting the card, the pull-down notification bar will prompt that formatting is required. Select "Format portable device".

c.【There is no response to charging】Please test whether it is a problem with the line or the device separately, and avoid using adapters exceeding 5V/1A, 10W. If it is a problem with the device, please contact the customer service team.

d.【Charging cannot reach 100%】You can try to press the reset hole with a pin for 5 seconds (the reset hole is below the volume button), and then use the charging cable we provide to connect to the computer for charging. It can be started after charging for one hour. If the device still cannot be turned on, please contact the customer service team.

e.【The battery is exhausted quickly】Close unnecessary background applications and use the required charging device to charge to effectively extend the battery life (super fast charging is prohibited).

f.【Unable to connect to WiFi】Check whether the device's WiFi switch is turned on. The stability of WiFi connection is affected by many factors. (Such as distance, router signal, etc.), you can try to connect to the mobile phone hotspot first. (Please note that the player cannot connect to guest WiFi, because this type of public network requires a data network to log in)

g.【Unable to connect to Bluetooth】Check whether the device's Bluetooth switch is turned on, and the connected device can only disconnect from other devices. The player's Bluetooth version is 4.0. Please pay attention to whether the version can meet the requirements when connecting.

h.【The player runs slowly or freezes】Clean up the player's memory regularly and delete large applications or software that are not often used. Avoid running multiple devices in the background at the same time.

i:【The device keeps shutting down】Please check whether the automatic power on/off in the settings is set to "Never".

j:【After resetting the device, you cannot enter the home screen normally】Click the four corners (upper left-upper right-lower right-lower left) in sequence on the language initial interface or press the power button ten times in a row.

k:【Forgot password】If you forget the device password, please contact customer service to obtain the universal unlock password (to protect the privacy and security of all buyers).
(The above are common problems. If you encounter other problems that cannot be solved, please contact the customer service team in time.)

9. Product Support

When you finish reading this electronic product manual, our professional service guarantee system will be fully activated, committed to escorting your product use journey and ensuring that every moment of experience is accurate, smooth and worry-free. We sincerely invite you to actively feedback your product experience throughout the use process. Each of your professional insights and usage demands will be deeply embedded in the product continuous optimization process, becoming the key driving force for upgrading, and jointly creating an excellent product ecosystem. Service team email: **AGXOV@outlook.com**

FCC Warnning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection againstharmful interference in a residential installation. This equipment generates, uses and can radiateradio frequency energy and, if not installed and used in accordance with the instructions, maycause harmful interference to radio communications. However, there is no guarantee thatinterference will not occur in a particular installation. If this equipment does cause harmfulinterference to radio or television reception, which can be determined by turning the equipmentoff and on, the user is encouraged to try to correct the interference by one or more of thefollowing measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.