



numera®

Libris **Aura**

All-In-One Personal Safety Solution

USER GUIDE



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Libris Aura

Your wearable personal safety device
with 24/7 access to emergency support.

Libris Aura is cellular-enabled to provide
personal emergency response services,
whether you are at home or away from
home, and even in the shower/bath.



How does Libris Aura work?

- 1: Press and hold the call button**
until you hear a voice prompt that says:
“Calling your response team now...”
- 2: When activated, the device will**
automatically detect when you have a fall
and automatically call an operator for you.

Tips:

- Always provide your location if possible
(the GPS locator may not always be fully accurate)
- Position the microphone near your mouth
so that the operator can hear you clearly.
- Accidental false alarm? No problem,
simply let the operator know you are safe.



The trained operator will call your emergency contacts and dispatch an ambulance where needed.

Equipment is Included



Libris Aura
Personal Safety Device



**Lanyard + Belt
Clip Attachments**



**Charging Cradle
+ Power Adapter**

Features



Speaker + Microphone
Integrated to speak
with trained operators



**Automatic Fall
Detection**



Location Tracking*



Water-resistant
(wear it in the shower/bath,
where falls are common)



Cellular Coverage
where wireless service
is available



Access to 24/7 Support
with a press of the button

**Capabilities are approximate and may not always be possible.*

Wearing Your Device

2 Ways to Wear:



Lanyard
Around Your Neck

Belt Clip
On Your Hip

Wear your device all day so you are protected.

- The only time we recommend taking your device off is when you are in bed, so that you can charge the device.
- If you get out of bed in the middle of the night, put your device back on for protection.
- The device is water-resistant up to 1 meter so you can shower and bathe with it safely.

Charging your device

Set up the charging stand on a table **near your bed**, so you can easily access the device when you get up. *Make sure it is not plugged into an outlet controlled by a light switch.*

1. Place the device in the charging station.
Connect pins of the Libris Aura with cradle pins.
2. You will hear an audio beep and see a blinking colored light when it starts to charge.

If there is no audio cue or light:

- Check if your device is properly placed in the charging cradle with pins aligned
- Check if your station is plugged into an outlet
- Be sure charging pins are clean & free of debris

Charge your device **every night** (while sleeping) for a minimum of **2 hours** to get a full battery.

While charging, the battery Indicator lights will show your current cellular signal strength and level of battery charge.

The color of light indicates battery level:



RED
LOW

Charge your
device very soon



GREEN
STRONG

Full & ready
for use

NOTE: When the device is not on the charger, the battery indicator light will not be on. To check the battery level during this time, press and release the call button quickly. The indicator will flash either green or red to let you know the battery level.

Turning Your Device On + Off

You are encouraged to leave the unit on at all times, even while charging. However, follow these instructions to turn the device on/off for situations where transmitters are not permitted (e.g. on an airplane).

TURN ON:

Press and hold the power button until the battery indicator flashes

Listen for audio message:

“Your personal mobile responder is ready.”

TURN OFF:

Press and hold the power button until the battery indicator flashes

Listen for the audio message:

“Powering off now, Goodbye.”

Frequently Asked Questions

How accurate is the location GPS?

The GPS may not always properly determine your exact location – **always verbally provide your location when possible.** Apartment buildings, parking garages, and dense urban areas can make it difficult for the technology to locate your location with accuracy.

Can I use the device away from home?

Yes, the Libris Aura device can be used outside your home anywhere in North America where cellular coverage is available.

How does automatic fall detection work?

The automatic fall detection function collects and analyzes data to predict whether a fall has been triggered. Since a fall can happen in many different ways, the technology currently cannot identify all falls with complete accuracy.

The fall detection function is meant to provide additional safety for instances where you may not be able to press the button for help.

If you do fall, do not wait for the automatic call – always press & hold the button for help when possible.

If you encounter a false alarm from the automatic fall detection, simply let the operator know you are safe.

Can I wear Libris Aura in the shower/ bath?

Yes, the device is water-resistant up to 3 feet, so you can wear it safely while showering or bathing. The device is not water-proof so we recommend against swimming with it and suggest drying it from any excess water.

Should I wear Libris Aura under my shirt?

For improved fall detection, wear the device under your shirt if you're wearing it around your neck.

Should I test the device?

We recommend testing your device **once a month** by pressing the call button:

- If the call connects, kindly let the operator know that it is a test call.
- If the call does not connect, call your Service Provider's customer service.

Can I still use the device if it is not fully charged?

Yes, you can still use the device if it is partially charged. If there is a **red light**  you will want to charge the device soon.

What do the audio prompts mean?

"A fall is detected. Calling your response team now."

If this is a real fall: stay on the line to get connected with the operator for help. If you don't get connected after 30 seconds, press the button.

If this is a false alarm: kindly let the operator know that it was a false alarm.

“Powering off now, goodbye.”

The device is out of battery.
Charge your device immediately.

*“No cellular coverage...
Your personal responder cannot
contact your response team,
but will continue to attempt a call.”*

A fall has been detected but you are beyond cellular range. If possible, try to move into a stronger cellular range then attempt to press the button again.

Flashing light meaning

Actions

Blinking blue: Libris Aura is making a call

Powering up and shutting down

Blinking blue: Libris Aura is booting up

Blinking red: Libris Aura is shutting down

Charging status

Blinking red: Libris Aura has about 2 hours to fully charge

Blinking green: Libris Aura has less than 2 hours to fully charge

Solid green: Libris Aura is fully charged.

Model Numbers

NUML3-AS1: Silver trim model

NUML3-AG1: Gold trim model

NUML3-AW1: White trim model

Terms of Use

By activating your Numera® Libris Aura, you (“user”) agree to these Terms of Use, which govern your use of Numera® Libris Aura. Please read the important safety information in this User Guide carefully.

Numera® Libris Aura contains software code that is protected by U.S. and international copyright laws. MGC retains ownership to all copyrights. Users have a limited license to use Libris Aura only in accordance with the Terms of Use in this user guide. Any modification, copying, reverse engineering, or other use that is not authorized by law, by this license, or by the express written consent of MGC is strictly prohibited. Unauthorized reproduction or distribution of copyrighted materials in the United States is subject to civil and criminal remedies pursuant to Title 17 of the United States Code.

Libris Aura provides User’s location to your Dealer Service Provider and Monitoring Response team in order to respond to an event requiring assistance. By activating the Libris Aura product, User agrees to allow Libris Aura to provide the Dealer Service Provider and Monitoring Center Response team with the User’s location. Similarly, if User subscribes to EverThere® service, by activating Libris Aura, User consents to response team providing location information to those members of the User’s EverThere® network/team. By activating Libris Aura, User consents to the use of their personally identifiable information as described in Malar Group of Companies’ privacy policy and notice, located at www.malargroup.com/privacy-policy/

Your consent will be valid for the duration of your relationship with Libris Aura unless you revoke it. You may revoke your consent by contacting your dealer. If you do not consent or you revoke consent, we may be unable to provide you with assistance during an alert event.

Malar Group reserves the right to revise and update these Terms of Use at any time. User should review these Terms periodically as your continued use of Libris Aura =means you accept such changes and additional terms that may apply.

General Disclaimers

- (i) For proper operation, Libris Aura requires adequate cellular coverage. Poor cellular coverage may result in the inability to place a call and automatically detect a fall.
- (ii) In an emergency, User should provide the response team with as much information as possible about their location.
- (iii) Libris Aura is not a replacement for User's regular contact with caregivers or access to an alternative means of placing an emergency call.
- (iv) While the fall detection system performs well, no such system is 100% reliable. If User experiences a fall that causes actual or potential injury, do not wait for the automatic call. User should always press the Call Button manually if able.
- (v) Libris Aura requires adequate battery charge for proper operation. Low battery may result in the inability to place a call, automatically detect a fall, and/or properly locate User automatically during an emergency.
- (vi) Libris Aura utilizes both Global Positioning System (GPS) and network Location Based Services (LBS) in order to find User's current location. By activating the Libris Aura product, User agrees to allow MGC and their affiliates to use this information to provide services to them in the case of an emergency response.
- (vii) Libris Aura provides User's location to a response team in order to respond to an event requiring assistance. By activating the Libris Aura product, User agrees to allow Libris Aura to provide the response team with User's location.
- (viii) Libris Aura Lanyards are designed to break apart under certain conditions; however, any cord worn around the neck can pose a risk of strangulation, including the possibility of serious injury or death.
- (ix) Libris Aura does not provide medical advice. User should always consult his or her physician or other healthcare professional with any question regarding any medical or mental health condition, or for specific guidance regarding nutrition or physical activity.

Disclaimer of Warranties and Limitation of Liability

Numerix® Libris Aura and all information, content, materials, products (including software) and other services included on or otherwise made available to user through Libris Aura are provided by Malar Group of Companies (MGC) on an "as is" and "as available" basis, unless otherwise specified in writing. MGC makes no representations or warranties of any kind, express or implied, as to the operation of Libris Aura, or the information, content, materials, products (including software) or other services included on or otherwise made available to user through Libris Aura, unless otherwise specified in writing. User expressly agrees that your use of Libris Aura is at your sole risk to the extent permissible by applicable law. MGC disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. MGC does not warrant that the Libris Aura, information, content, materials, products (including software) or other services included on or otherwise made available to user through Libris Aura, or electronic communications sent from MGC, are free of viruses or other harmful components. MGC will not be liable for any damages of any kind arising from the use of Libris Aura, or from any information, content, materials, products (including software) or other services included on or otherwise made available to user through

Libris Aura, including, but not limited to direct, indirect, incidental, punitive, and consequential damages, unless otherwise specified in writing.

Certain state laws do not allow limitations on implied warranties or the exclusion or limitation of certain damages. If these laws apply to you, some or all of the above disclaimers, exclusions, or limitations may not apply to you, and you might have additional rights. User understands that MGC IS NOT AN INSURER and that (a) the amounts due under these Terms of Use are based upon the value of the services provided by MGC, and the scope of liability as herein set forth and are unrelated to the value of the User's property, cost of medical care, loss of life or physical impairment or injuries; (b) the system utilized and relied upon by MGC may not always operate properly for various reasons beyond MGC's control; accordingly, MGC makes no guarantee or warranty, including any implied warranty of merchantability or fitness that the Libris Aura system supplied hereunder will avert or prevent occurrences or the consequences there from which they are designed to detect and/or respond to; (c) it is difficult if not impossible for MGC to determine or control how quickly and adequately police, fire, paramedics, emergency personnel or others may respond to an alarm signal or dispatch. **THEREFORE USER AGREES THAT** even if MGC should be found liable for loss, damage or injury due to a failure of service or equipment in any respect, MGC's liability shall be limited to ten percent (10%) of the annual fees paid by User pursuant to these Terms of Use or \$500, whichever is greater, as the agreed upon damages and not as a penalty, as the exclusive remedy, and that the provisions of this paragraph shall apply if loss, damage or injury irrespective of cause or origin, results directly or indirectly to person or property from performance or nonperformance of obligations imposed by these Terms of Use or from negligence, active or otherwise, of MGC, its agents or employees.

Documentation

The information in this document is subject to change without notice and does not represent a commitment on the part of MGC. No warranty or representation, either expressed or implied, is made with respect to the quality, accuracy, or fitness for any particular purpose of this document. MGC reserves the right to make changes to the content of this document and/or the devices associated with it at any time without obligation to notify any person or organization of such changes.

In no event will MGC be liable for direct, indirect, special, incidental, or consequential damages arising out of the use or inability to use this device or documentation, even if advised of the possibility of such damages.

Wireless Service Carrier Disclosure

- (x) The end user has no contractual relationship with the underlying wireless service carrier and the end user is not a third party beneficiary of any agreement between company and underlying carrier. The end user understands and agrees that the underlying carrier has no legal, equitable, or other liability of any kind to the end user. In any event, regardless of the form of the action, whether for breach of contract, warranty, negligence, strict liability in tort or otherwise, the end user's exclusive remedy for claims arising in any way in connection with this agreement, for any cause whatsoever, including

but not limited to any failure or disruption of service provided hereunder, is limited to payment of damages in an amount not to exceed the amount paid by the end user for the services during the two-month period preceding the date the claim arose.

- (xi) The end user agrees to indemnify and hold harmless the underlying wireless service carrier and its officers, employees, and agents against any and all claims, including without limitation claims for libel, slander, or any property damage, personal injury or death, arising in anyway, directly or indirectly, in connection with this agreement or the use, failure to use, or inability to use Libris Aura except where the claims result from the underlying carrier's gross negligence or willful misconduct. This indemnity will survive the termination of the agreement.
- (xii) The end user has no property right in any number assigned to the device and understands that any such number can be changed from time to time.
- (xiii) The end user understands that company and the underlying carrier cannot guaranty the security of wireless transmissions, and will not be liable for any lack of security relating to the use of the services.
- (xiv) The service is for the end user's use only and the end user may not resell the service to any other party.
- (xv) The end user understands that the underlying carrier does not guarantee any end user uninterrupted service or coverage. The underlying carrier does not warrant that end users can or will be located using the service. The underlying carrier makes no warranty, express or implied, of merchantability or fitness for a particular purpose, suitability, or performance regarding any services or goods, and in no event shall underlying carrier be liable, whether or not due to its own negligence, for any:
 - (A) Act or omission of a third party including, but not limited to, intentional or negligent acts of third parties that damage or impair the network or disrupt service;
 - (B) Mistakes, omissions, interruptions, errors, failures to transmit, delays, or defects in the service provided by or through the underlying carrier;
 - (C) Damage or injury caused by suspension or termination by the underlying carrier; or
 - (D) Damage or injury caused by a failure or delay in connecting a call to any entity, including 911 or any other emergency service. To the full extent allowed by law, the end user releases, indemnifies and holds the underlying carrier harmless from and against any and all claims of any person or entity for damages of any nature arising in any way from or relating to, directly or indirectly, services provided by the underlying carrier or any person's use thereof, including claims arising in whole or in part from the alleged negligence of the underlying carrier.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

We, Malar Group of Companies of 79 Wellington St West Toronto ON, M5K 1J5, declare under our sole responsibility that the device, Libris Aura. 0 complies with Part 15 of the FCC rules.

FCC & IC Notice

This device complies with Part 15 of the FCC Rules and Industry Canada license exempt standard(s). Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference received that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician to help.

WARNING: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The SAR limit of FCC is 1.6 W/kg averaged over one gram of tissue. Device types: Numera Systems US, Inc (FCC ID: 2BN8B-L3) has been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use worn on the body is 1.17 W/kg. This device was tested for typical body-worn operations kept 5mm from the body. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

When using the device's speaker to communicate, hold the device in front of the face with the microphone (and other part of the device) at least 25mm away from the nose and lips. When engaged in Push-To-Talk (PTT) communications to transmit (talk), push the call button.

IC Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods. This equipment should be installed and operated with minimum distance 5mm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Déclaration d'exposition aux rayonnements de l'IC

Cette EUT est conforme au das pour la population générale/limites d'exposition non contrôlée dans IC RSS-102 et a été testée conformément aux méthodes de mesure. Cet appareil doit être installé et utilisé avec une distance minimale de 5mm entre l'émetteur et votre corps. Cet appareil et sa ou ses antennes ne doivent pas être co-localisés ou fonctionner en conjonction avec tout autre antenne ou transmetteur.

Battery Guidelines

- Improper battery use may result in a fire, explosion or other hazard.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery with a charging system that is supplied with the product. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not disassemble, open, crush, bend, deform, puncture or shred battery.
- Promptly dispose of used batteries in accordance with local regulations.
- Avoid dropping the device or battery. If the device or battery is dropped, especially on a hard surface, and you suspect damage to the battery, call your customer service number for instructions.
- The device may only be charged via the charger's power port using the Libris Aura charger included with the product.



Caution - there are specific warnings and precautions associated with the use of this device



Manufacturer



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules



Recycle External Packaging: Cardboard



PETE

Recycle Internal Packaging: Blister Pack, Polyethylene terephthalate

Libris **Aura**

www.numera.com

Contact from USA or Canada

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