Rovesky Digital Photo Frame

Rovesky

user's guide

RPF010101

Guangdong R&E Optical Electronic Technology Co.Ltd.

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Foreword

Congratulations on owning a brand new smart photo frame!

If this is your first time using a smart photo frame, you can start by following the quick settings in the frame or follow the on-screen instructions on the first startup.

Once you have set up the smart photo frame, you can start connecting it with friends and family.

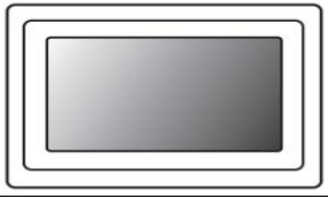
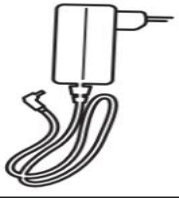
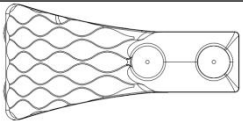
Whale Frame

Whale Frame showcases the exciting moments of mobile device sharing. Easy to operate, vivid and interesting, making it more convenient for users to view and share their precious memories.

Whale Web

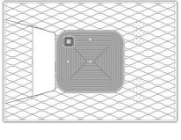
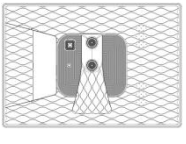
Whale Web is a convenient and fast web-based photo sharing tool that can be accessed without registering an account. It supports sending up to 500 photos at once, making it easy for you to share your precious memories.

1. Packaging List

		
Digital photo frame * 1	Power supply * 1	Type-C USB cable * 1
		
Picture frame bracket * 1	Bracket screws * 2	User Guide * 1

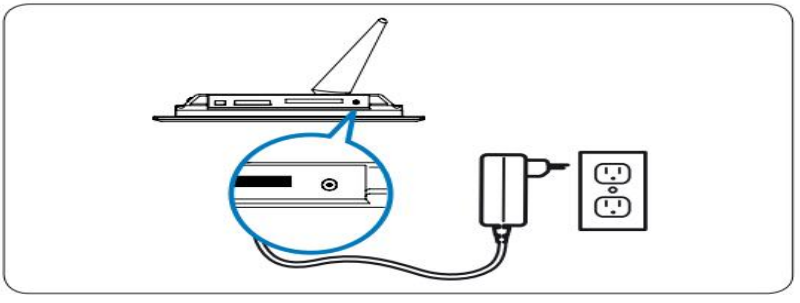
2. Installation and Connection

2.1 Bracket Installation

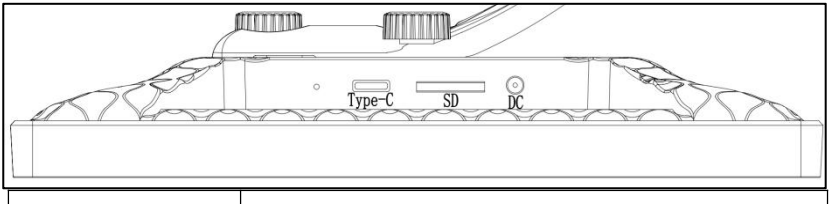
				
Take out the photo frame, with your back facing up, and place it horizontally on the desktop	Remove one bracket	Remove 2 screws	Align the screws with the bracket and the screw holes on the back of the photo frame and tighten them	When the screen is vertical, install it in the direction shown in the diagram

2.2 Power Connection

After removing the power supply from the packaging and connecting it to the DC port of the photo frame, the frame will automatically turn on. Wait for the system to enter and follow the prompts to operate.

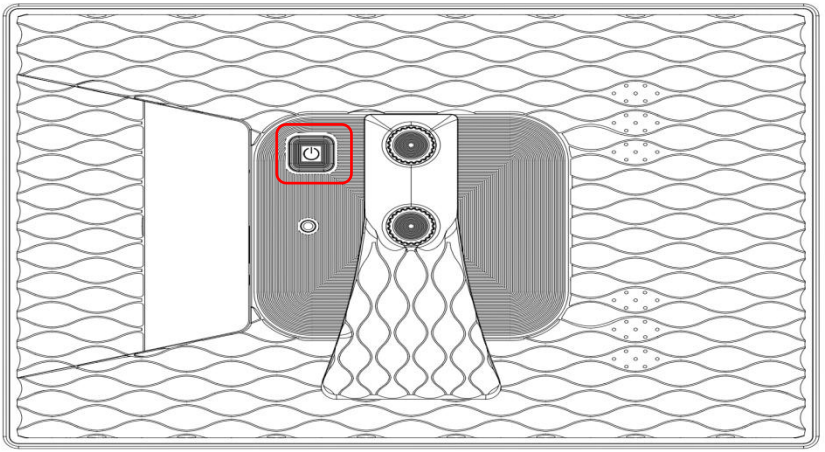


3. Interface Description for Photo Frame



直流电	Power interface 5V2A
TYPE-Cinterface	Support importing photos and videos from computers
微型 SD	Support importing and playing photos and videos from Micro SD cards

4. switch buttons



Function Description:

- Press once: When turned on, press once to turn off the screen; Press once in the off screen state, and the screen will light up.
- Long press for more than 2 seconds: In the power on state, long press for more than 2 seconds, and the screen will display "restart" and "shutdown". Click the "restart" and "shutdown" buttons on the screen with your finger, and the product will execute the corresponding command

5. Basic Parameters

model	RPF010101
size	10.1inches
service life	25000hrs
Screen resolution	800*1280

touch	是

6 Software Usage Instructions

6.1 APP Download

The Whale App mobile supports rich features of Android and iOS systems, making it easy to share with connected photo frame devices anytime, anywhere. No matter where you are in the world, you can send photos anytime.

How to download the Whale App?

	Download by scanning the QR code
	Log in to the relevant mall and download the APP Android: each for Whale' on Google Play IOS: each for 'Whale' on the App Store

6.2 How to use Whale Frame

When starting the frame for the first time, it is necessary to set up the frame.

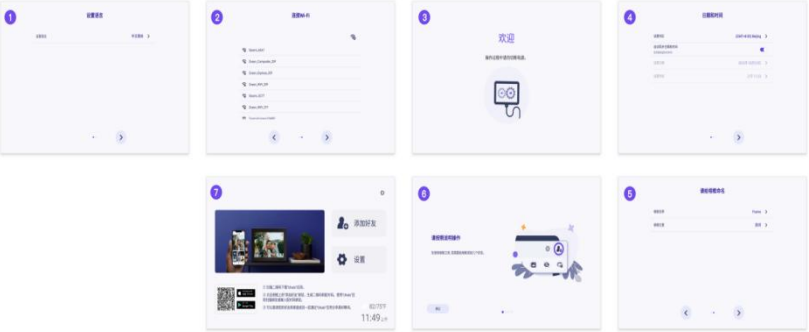
Whale Frame may require you to upgrade to the latest version. If required, it is recommended to upgrade the photo frame before continuing with the operation.

Choose a language. This will be the language used on Whale Frame.

Connect the frame to the Internet via Wi Fi.

Set the date and time, and if necessary, set the time zone.

Enter the name and usage scenario of the photo frame, such as "Jack" and "living room", "kitchen" or "office".
Check the Quick Use Guide to learn about photo frames.



6.3 Share Photos

You can share photos/videos in 4 ways.
You can download the "Whale"app through Google Play and App Store. Before sharing, please bind the photo frame. After successful binding, you can share photos/videos to the frame through the application.

6.3.1 Adding Friends

Ensure that your photo frame is properly connected to the network and that your phone has downloaded and installed the Whale application.

Method 1: Click on the add friend icon on the photo frame. A dialog box will pop up displaying the bound photo frame, and the system will generate a random pairing code and QR code, valid for 48 hours.
Share this invitation code with your friends in the way you like, such as SMS, email, instant messaging tools, making phone calls, etc.

Method 2: Open the Whale App, click on the frame tab, and you can directly use a scan to scan the QR code on the frame to add a frame, or enter the pairing code on the frame to add a frame.

Once the photo frame is successfully added, it will display the bound account in the photo frame settings account management and send photos to the frame at any time.

6.3.2 Whale web

You can visit Whale web to share, address: https://Whale.zeasn.tv

Note: If you have already registered an email account on the Whale App, you can log in by using your account and password or scanning the QR code on the web. If not registered, you can log in using a guest account.

6.3.3 External devices (such as SD cards)

You can copy photos and videos to an external device (such as an SD card), then insert the external device into the photo frame and import photos into the frame by going to Frame - Settings - Manage Photos - Import Photos.

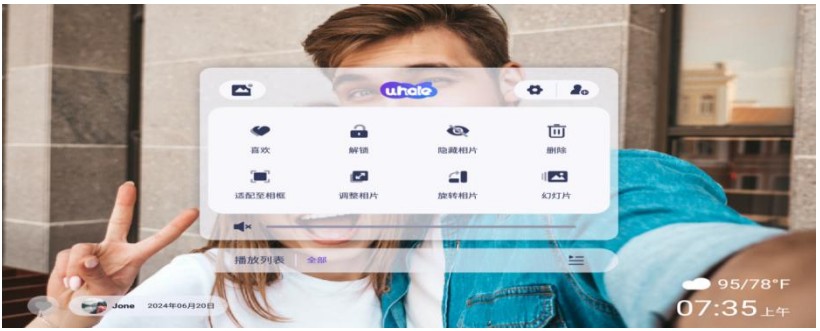
6.3.4 Card insertion playback (such as SD card)

You can directly playphotos and videos from external devices (such as SD cards) without importing them.

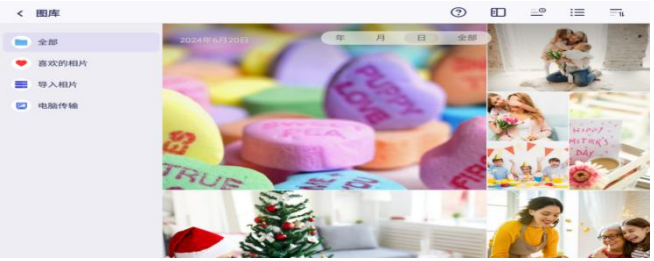
6.4 Homepage Function Description

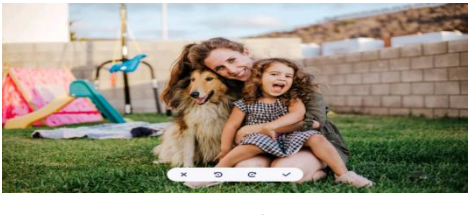
Operate your photo frame through touch screen, swipe left and right to browse photos, and to access the menu, simply click once on the screen to bring up the menu.

You can quickly add friends through the menu, enter the gallery and settings, and also make related settings such as hiding and adjusting the currently displayed photos.

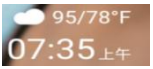
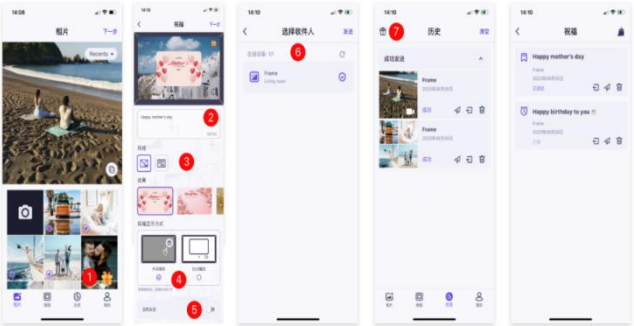


function	describe
Add friend	This operation will generate a pairing code and QR code that you can share with your friends and family, allowing them to connect to your frame and send photos to it.

gallery	 Open the gallery and easily and quickly browse photos in the gallery. In the gallery, you can view photos shared by different accounts by categorizing them. In the gallery, you can hide the category list to view more photos. In the gallery, you can view photos in chronological order. In the gallery, you can only view videos or photos. In the gallery, you can play a specific category separately. In the gallery, you can directly view photos on the SD card/USB. In the gallery,you can directly view photos transferred from the computer. In the gallery, you can easily find and review your photos and videos through the time tab.
lock/unlock	Set the image display mode, select [Lock] to lock the current photo or video; Select [Unlock] to play the contents of the gallery in sequence.
set up	Open the settings.

Hide photos 	Hide the current photo. This means that the photo will no longer be displayed in the slideshow. When needed, you can reset the display of this photo through the Settings - Manage Photos menu.
Adapt/Fill Photo Frame 	 填充相框 适配至相框 This operation can switch the photo display mode. Fill frame: The default selection is the "Fill frame" option. Scale the photo proportionally to fill the entire screen. Adapt to photo frame: Ensure that the entire photo is displayed on the screen.
Adjust photos 	You can adjust the photo up, down, left, right, and select the best display content. After adjustment, click OK to return to the homepage. *Note: Only the fill mode is effective.*
Rotate Photo 	 You can adjustthe rotation of the photo clockwise by 90 degrees. After adjustment, click OK to return to the homepage.

slide 	You can set the photo playback effect through the 'Slides' menu, and select it to take effect; Invalid for video.
Horizontal and vertical screen switching	 Automatically display the corresponding content based on the placement of the photo frame.
Video pause/play	 Tap the screen to pause the currently playing video.
Volume/brightness settings	Volume setting: For videos, you can adjust the volume through the menu or swipe on the right side of the screen to achieve a comfortable auditory experience. Brightness setting: You can adjust it by sliding on the left side of the screen to achieve a comfortable visual experience.
delete	Long press the screen to delete the currentphoto or video. Or delete the current photo or video through the menu delete button. Once deleted, the photo cannot be retrieved.
like 	Click on the screen to save the currentphoto or video. To hide the favorites button on the homepage, you can turn off the "Show Likes" option by going to Settings - Photo Settings; To display, enable this option.
Weather&Time	Display the current weather and time in the region, long press the weather icon to view the weather forecast for the next 7 days.

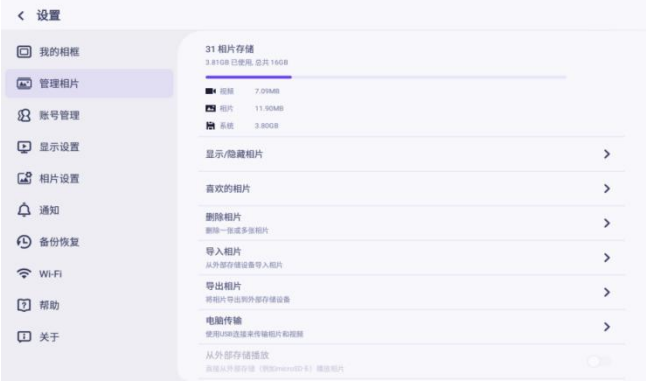
	To hide weather and time information on the homepage, you can turn off the "Show Weather and Time" option by going to Settings - Display Settings; To display, enable this option.
blessing	Display blessing sent by family or friends. You can manage blessings in Settings - Photo Management - Blessings.
send greetings	 1)Open the Whale app on your phone, click on the blessing icon to start creating blessings; 2)Customize your blessing message; 3)Choose a blessing style, supporting greeting card and bullet screen styles; 4)Select frame to send.
ratio print	 放大相片 缩小相片

	Pinching with two fingers allows for zooming in and out, with a maximum support of 3x magnification. Attention: Place two fingers on the photo and slowly separate them, and the photo will begin to enlarge. You can also place two fingers on the enlarged photo and slowly close it, and the photo will start to shrink. When your finger leaves the screen, the current selected area will be retained.

6.5 Settings

Through this setting, you can personalize your photo frame according to your needs.

Function	Describe
My photo frame	 **Picture frame name** Change the name of the photo frame. The name will also be displayed in the list of connected photo frames on the smartphone applications of friends and family. **Position of photo frame** Change the position of the photo frame. This location is displayed in the list of connected frames for your friends and family, helping to distinguish frames from different

	friends. **timezone** Set the time zone used on the photo frame. **system language** Set the language used on the photo frame. **Automatic networking calibration time** After startup, the photo frame will be connected to the internet in real-time to calibrate the time. **Date/Time Setting** After the automatic network calibration time is turned off, the date and time can be manually adjusted. Enable/disable 24-hour clock Enable and disable 24-hour clock. **power supply** Open the power menu, and you can choose from three modes: shutdown, restart, and sleep.
Manage photos	 **Used Memory** In the photo management menu, you can view the number of photos and storage space occupied by the

	frame. You can also check the remaining storage space of the device. **Show/Hide Photos** Select the photo to hide by tapping on it. Hidden photos will not be deleted from the frame and can be re displayed at any time. You can use select all or deselect photos. **My Collection** You can use select all or deselect photos, or use remove photos from your favorites list. **Delete photo** Select the photo you want to permanently delete from the frame by tapping on it. You can use select photos by selecting all or deselecting them, or use deleting them. You can also recall photos/videos that have been sent to the frame from the Whale mobile application (note: recall is only valid when there is a preserved history and the frame remains online). You can select the photo you want to recall in the "History" section of the Whale app, and then recall it.

Import photos

Allow you to import photos from external storage devices such as micro SD cards.

Before attempting to import photos, please ensure that the external storage device (such as a micro SD card) has copied the photos you want to import.

Select the photos to import into the frame. After selection , tap the import button to start importing.

Export photos

Allow you to export photos from the frame to an external storage device (such as a micro SD card).

First, select the photo to export to the frame. After selection, tap the export button to start exporting.

Transfer from computer

Allow you to copy photos and videos from your computer to the frame via a USB cable.

1. Connect the computer and photo frame using a USB cable.

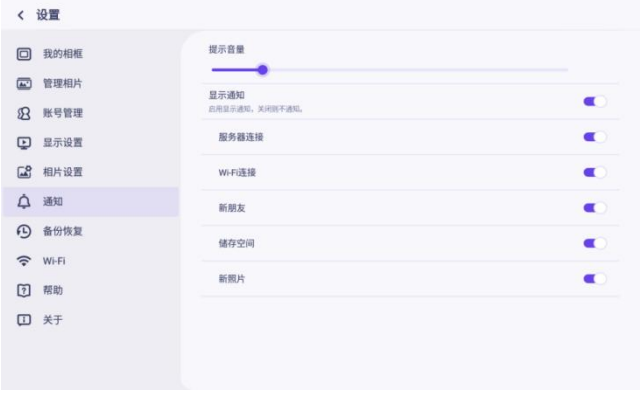
2. On the photo frame, go to Settings - Manage Photos

	and find the option to transfer from computer. 3. Open the computer transfer page, and the photo frame will automatically start connecting to the computer. After successful connection, the connected status will be displayed. When connected, you can copy photos and videos from your computer to the frame. 4. Open your computer and you can find the photo frame folder "DCIM" in File Explorer. 5. Copy the photos and videos you want to copy to the "DCIM" folder. 6. Wait for the data copy to be completed. After the copy is complete, you can view and play the photos and videos you copied in the photo frame gallery. The copying speed depends on the number of photos and videos you have. **Play from external storage** When your photo frame detects an external storage device, it will automatically read and display photos and videos from the external storage device. If you do not wish to display photos and videos from external storage devices, you can choose to turn off this feature. **blessing** Manage the received blessing records, support viewing, batch reading, deletion and other operations.
account management	 This list contains all connected accounts that are allowed

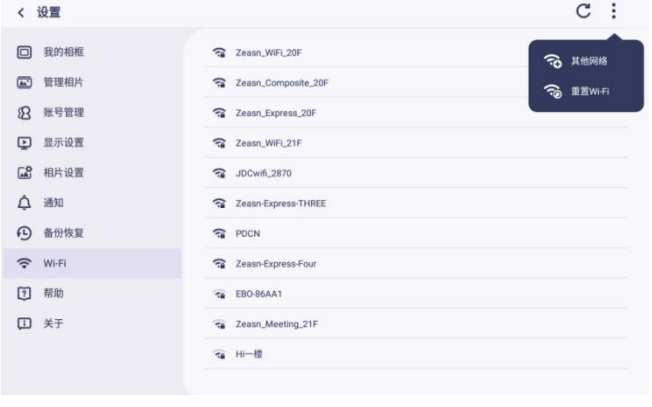
	to send photos to your frame. **Add people** To allow new people to send you photos, simply tap the add friend button and share the displayed pairing code and QR code in your preferred way. **Account Settings** You can manage the accounts on the photo frame. You can delete this account (only delete the account, not the photos it shares) You can delete this account and the photos it shares
Display Settings	 **Brightness setting** Adjust the screen brightness level. **sleep mode** Whale provides a sleep mode, in which the screen is turned off to reduce energy consumption. The default setting is to turn off the screen at 20:00 and turn it back on at 08:00. To change this setting, simply set the sleep mode start/end time. Photos can still be received in sleep mode. **Background effect** Provide multiple different photo background options, and when the photo frame is not filled, the uncovered

	part will display the set background effect. information In the closed state, the title, favorites button, weather, and time will be hidden with just one click; And in the open state, all are displayed. **show heading** Set whether to display photo captions sent by friends with photos. **Show Favorites** Set whether the homepage displays the favorites button. Display when turned on, hide when turned off. **Display weather and time** Enable and disable weather and time. When enabled, the homepage displays weather and time, and when disabled, it does not display them. **Set Weather** View specific weather information and search to switch to other cities. **Weather temperature** Supports switching between Celsius and Fahrenheit degrees. **clock** Enable and disable the clock. When enabled, the clock is displayed when the frame is in sleep mode, and when turned off, the screen goes black directly. font size Default standard font size, supporting 4 levels of font size selection.

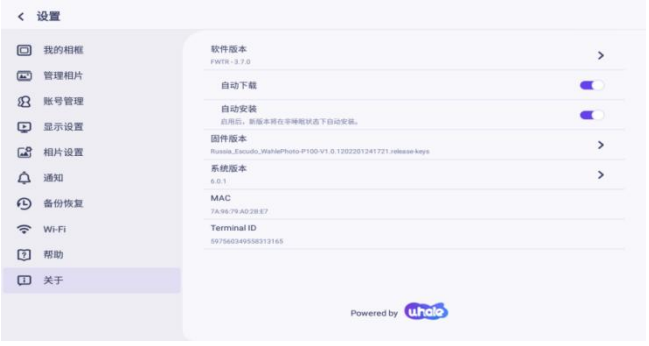
Photo Settings	 **slideshow interval** Set the photo display interval time. **Fill the photo frame** Set default photo frame settings. When selected, set as default fill, and the photo will adapt to the device screen. When not selected, the photo will adapt within the device screen and add blur bands on the left, right, top, and bottom sides **slide** You can set your preferred photo display method. **Photo display order** Set the display order of photos in the frame. By Date: Photos are displayed in chronological order. By User: Display based on the user. Random: Photos are randomly displayed. **Video related settings** *Auto p*lay: When turned on, the video will automatically play, and when turned off, it will display a paused state. *Audio* mute: When turned on, it displays a mute state when playing videos, and when turned off, it plays at the set volume.

	*Video v*olume setting: Adjust the video volume of the frame. **Play mode settings** Determine the display mode for photo playback *Loc*k: Lock the current photo or video and loop it back. *Unl*ock: Play according to the display mode.
Notice	 **Notify volume settings** Adjust the volume level of the photo frame notification. **Display notifications** Enable/disable whether to display notifications on the homepage (e.g. when receiving new photos). **Server connection** Display notifications when server connection fails to enable/disable **Network connections** Display notification when network connection fails to enable/disable **Add friend** Enable/Disable displaying notifications when adding friends

	Storage Enable/disable display notification when frame storage space is insufficient **New photo** Enable/disable displaying notifications when new information is received
Backup and recovery	 **Backups** Backup the content of the photo frame to an external storage device (such as a micro SD card) Tap to backup the photo, and the last successful backup time is also displayed here. Any existing backups on external storage devices will be overwritten. **Restore from backup** Before attempting to restore, first confirm that the backup is up-to-date. You can confirm the backup date under 'Backup'. For example, if the last backup was too early or not backed up, press the "Backup" button to back up again. ***Not**e: If you want to restore backups on a set photo frame, you must first reset the frame or delete all photo data.* **Reset**frame: Press the "Reset Frame" button to achieve

	this. This operation will delete all data on the frame and reset the frame to its factory settings. After a successful reset, select the 'Restore from Backup' button to perform data recovery. **Delete** photos: Please go to "Manage Photos - Delete Photos" to delete all photos. After deletion, select the "Restore from Backup" button in the backup and recovery section to perform data recovery. **Reset the photo frame:** Delete all data from the photo frame. This will permanently delete all photos, friends/connections, and settings.
无线传输系统	 **WiFi Details** Display WiFi details, such as WiFi name, WiFi strength, WiFi status, etc. **Add hidden WiFi** Add hidden WiFi manually. **Refresh** Refresh the current WiFi list.

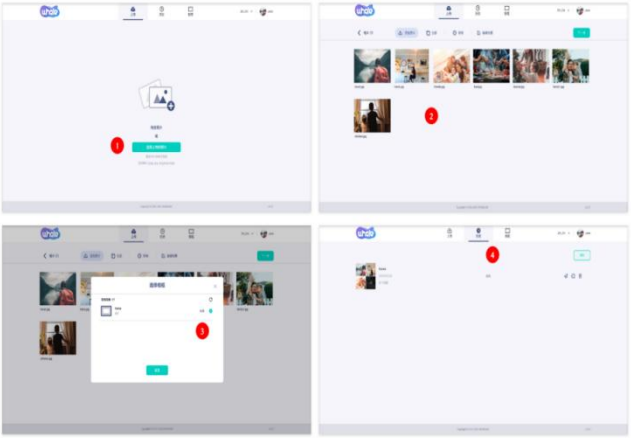
	Reset WiFi After resetting, WiFi will return to its factory state and data cannot be recovered. After the reset is complete, the photo frame will automatically restart.
Help	 **feedback** Quickly submit issues to the Whale support team through the feedback function. **frequently asked questions** Provide answers to common questions for users to quickly solve problems. Quick Use Wizard The quick start guide that pops up when opening the photo frame for the first time. **support** Provide technical support. Privacy Agreement Display the content of the privacy agreement.

About	 **Software version update** Check for updates to the photo frame software version. **Automatic** download: Once enabled, when a higher version is detected, it will be automatically downloaded locally. If disabled, manual detection is required. **Automatic** installation:After enabling, the higher version will be automatically installed after successful download, and manual installation is required to disable it. **Firmware version update** Check the firmware version update of the photo frame. **System version update** Display Android system version information. **mac address** Display the Mac address of the photo frame.

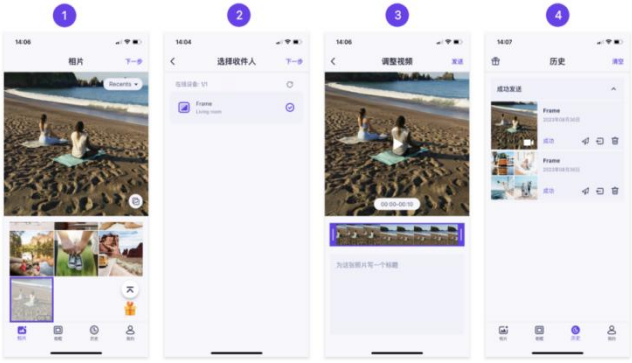
6.6 Whale Web

function	describe

log on	 After successful login, the web end will automatically synchronize the information of the APP end (such as avatar, nickname, and bound device). Supports three ways to log in to the web. **Scan code to log in** You need to access the Whale web website: https://Whale.zeasn.tv **Note:** You need to download, install, and open the "Whale" app on your mobile phone, then use "Scan" to scan the code and log in. **Account login** Support logging in to the web through account and password. *Note:The web version does not support email account registration. You need to download, install, and open the "Whale" app on your mobile device to register your account.* **Tourist account login** The cloud also does not maintain data, and the accounts created are temporary. As long as you change your browser or clear the cache, all temporary accounts and information generated by the account will be deleted.

Photo selection	 1. Select images (up to 500 supported,formats supported: jpeg/jpg/png/bmp/Webp） 2. Image editing 1) New: Add a new photo to the existing list. 2) Select All: Click on "Select All" to select all photos, and the number of selected photos will be displayed in the upper left corner. Click 'Select All' again to cancel the 'Select All' status. 3) Remove: The photo mode has been selected and supports removing photos from the current transfer list. 4) Batch photo naming: The photo mode has been selected and supports batch renaming of photos. 5) Single photo naming: supports editing of individual photos. *Note: Photo sharing is not possible in edit mode. Only by exiting edit mode can you select a photo frame for sharing.* 3. Choose a photo frame (supports sending one or more

	frames) After clicking send, you can check the sending status in the taskbar or history
Quick Settings	The APP is a mobile transmission tool, and you can log in using your tourist account or email account. **Tourist account:** The cloud also does not maintain data, and the accounts created are temporary. As long as you uninstall or reset the app, all temporary accounts and information generated by the account will be deleted. **Email account:** The cloud will retain your usage data (such as profile picture, nickname, frame binding relationship), and the data will exist when you uninstall/reset the app or log in with a different phone.
Photo Sharing	 **Share** photos: divided into image sharing and video sharing. Image sharing:Select an image (up to 50 images) - Choose a frame - Edit the image (adjust key areas and photo

	names) - Send.  **Share** video: Select video (only one video can be selected, 30 second long video) - Select frame - Edit video (video length and video name) - Send.
Send History	You can check the status of the photo sending task and perform some quick operations in the sending history section. **Delete** : Delete local historical data (does not delete frame photos). **Resend** : You can resend this photo to another frame. **Withdrawal** : Delete local historical data and photos on the frame. As long as the historical records on the app exist and the frame is online, the photo can be withdrawn. Clear: Clear historical data (tasks in the sending state will not be deleted).

7 Warranty, Compliance, Technical Support, and Safety Information

7.1 Important safety precautions

be careful:

Please do not disassemble this product; There are no user repairable parts inside. Please consult qualified maintenance personnel for relevant maintenance matters. Do not expose this product to liquids, moisture, or extreme temperature environments. Controlling, adjusting or operating according to the specifications clearly stated here may result in electric shock and/or electric shock or mechanical injury. If the LCD screen is broken, please do not touch the glass or liquid and contact Rovesky customer support.

Using accessories other than those recommended by Rovesky may result in fire, electric shock, or injury.

Only use the AC transformer that comes with the photo frame. Using other AC transformers may damage the photo frame and void your warranty.

Do not place the photo frame near open flames, such as lit candles or heaters.

7.2 Other maintenance and upkeep

Please disconnect the power before cleaning. Please do not use water, cleaning agents, or other adhesives on the photo frame or any part of it. Gently wipe the photo frame and screen with a clean, lint free dry cloth. Wipe the fingerprints on the photo frame with a little force.

Service agreements are available in certain countries (regions). For detailed information, please contact the distributor of Rovesky products. For information on the disposal or recycling of digital photo frames, please contact the relevant local authorities.

Rovesky promises to provide free repair services for material and process faults and defects in electronic products and accessories (hereinafter referred to as "products") within one year from the date of purchase. Please leave the original invoice with the date indicated. For any warranty claim during the warranty period, a purchase voucher with a specified date will be required.

7.3 Limited Warranty Scope

The warranty service is only valid within the country (region) where the product was originally purchased. You may need to bear the cost of sending the product to an authorized technical service agency in the country(region) where the product was originally purchased. If the product cannot function properly due to any circumstances and/or limitations described herein during the warranty period, Rovesky will provide repair or replacement services. The warranty service will include all manual services as well as any necessary adjustments/parts replacements. If Rovesky is unable to repair or replace the product, Rovesky will decide to refund the price paid at the time of purchase, provided that the user returns the product to Rovesky along with a purchase certificate that can prove the product price. Repair, replacement, or refund based on the selling price is the only remedy provided by this warranty. If replacement parts are used during the repair process, those parts may be remanufactured or may include remanufactured materials. If it is necessary to replace the entire product, the substitute may be a remanufactured product. Remanufactured products, parts, and materials still apply the remaining warranty period of the original product, or 90 days from the date of self repair or replacement, whichever is longer as the warranty period.

7.4 Limitations

This warranty does not cover any situations beyond Rovesky's control. This warranty does not apply to damages, accidents, changes, modifications, unauthorized repairs, misuse, abuse, use of incompatible accessories or attachments (such as third-party ink or cartridges), failure to follow Rovesky's operating, maintenance, or repackaging instructions, failure to use Rovesky's accompanying items (such as transformers and cables), and claims after the warranty period. Rovesky makes no other express or implied warranties or guarantees with respect to this product, and denies any implied warranties or guarantees of merchantability or fitness for a particular purpose. According to local laws
Within the scope of the license, Rovesky's warranty periodfor the product is one year or equivalent period as required by law from the date of purchase. Providing repairs, replacements, and refunds is Rovesky's sole obligation. Rovesky is not responsible for any direct, indirect, or accidental damage caused by the sale, purchase, or use of this product, regardless of the reason. Rovesky hereby expressly disclaims any liability for any direct, indirect, or accidental losses

(including but not limited to loss of income or profits; loss of work; loss of equipment use; replacement of equipment, facilities, or service fees; or claims from your customers for damage caused by purchase, use, or product failure), or any joint liability resulting from a breach of written or implied warranty, for any reason.

7.5 Your Rights

Some countries (regions) or jurisdictions do not allow exceptions or limitations for accidental or indirect damage, so the above limitations or exceptions may not apply to you. Some countries (regions) or jurisdictions do not allow limitations on the implied warranty period, so the above limitations may not apply to you. This warranty grants you specific rights, but due to differences in country (region) or jurisdiction, you may also have other rights.

Countries (regions) outside of the United States and Canada

The terms and conditions of this warranty may vary outside of the United States and Canada. Unless Rovesky Company communicates Rovesky's special warranty to the purchaser in writing, the warranty or liability will exceed any minimum requirements set by law, even if the defect, damage, or loss is caused by negligence or other actions.

7.6 License

The provision of this product does not imply the transfer of license, nor does it imply the right to distribute the content produced using this product to for-profit broadcasting systems (terrestrial, satellite, cable and/or other distribution channels), streaming media applications (through the Internet, intranet and/or other networks), other content distribution systems (applications such as pay audio or audio on demand) or physical media

On quality (CDs, DVDs, semiconductor chips,hard drives, memory cards, etc.). To achieve the above purposes, a separate license is required.

7.7 FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
   (1)This device may not cause harmful interference.
   (2)This device must accept any interference received, including

interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.