

QUICK START GUIDE

Read this manual carefully and save it for future reference.

E1

WHAT'S IN THE BOX



IP
Camera



Power
Adapter

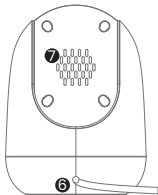
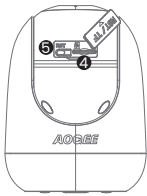
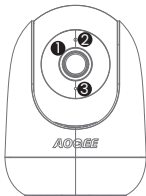


Pack of
Screws



Mounting
Bracket

PRODUCT DIAGRAM



❶ Lens

❷ TF Card Slot

❸ Speaker

❹ Indicator Light

❺ Reset Button

❻ Microphone

❼ Power Cable

SETUP

- ① Download the "Wansview Cloud" APP, then create an account and log in.
- ② Please plug the camera power cable to power it on. The indicator with red light on means the camera is powered on successfully. Then wait for 10 seconds until the indicator flashes red and blue alternately.
- ③ Open the "Wansview Cloud" APP and tap "+" or "Add device" button, find the EI camera in the list, then follow the in-app instructions.



INDICATOR LIGHTS STATUS

Light Status	Camera Status
 Red light on	Camera is powered on
 Flashing red & blue light	Camera ready for connection
 Blue light flashing	WiFi connection in progress
 Solid blue light	Camera working properly
 Flashing red light	Reset/firmware upgrade in progress

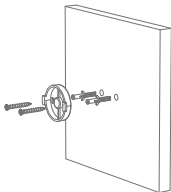
INSTALLATION

Please remove the lens protection film before mounting the camera

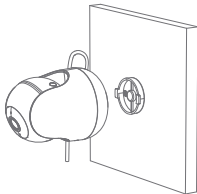
① Attach perforated fixing patch.



② Fix the bracket with screws.



③ Snap camera into bracket.



FAQ

»» Unable to connect the camera to Wi-Fi during setup?

If you are unable to connect the camera to Wi-Fi, please try the following solutions:

- ① Make sure your Wi-Fi meets the network requirements of the camera
- ② Make sure you have entered the correct Wi-Fi password.
- ③ Place your camera near the router to make sure that the Wi-Fi signal is strong enough.
- ④ Check if the indicator flashes red and blue alternately.

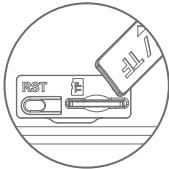
If the problem persists, please contact our customer service:

US CA AU support.us@aoqee.com **UK** support.uk@aoqee.com

»» The light is not flashing red and blue alternately?

If the light does not flash red and blue alternately, please try the following solutions:

- ① Make sure the camera is powered on.
- ② Press and hold the reset button for about 15 seconds to reset the camera.



»» Camera is offline?

- ① Ensure the router is working properly. Reboot the router and camera by unplugging and replugging the power cable to see if the camera connects automatically after that.
- ② If not, reset the camera by holding the Reset button for 5-10s and reconnect the camera.
- ③ Place the camera closer to the router to make sure the connection is strong enough.

»» How to view longer TF card/Cloud recording?

Once you set up TF card or Cloud recording, please click "Replay" under live feed and view TF card&Cloud recording. Do not go to the "Alert", as it only shows 10s alert videos.

»» Do I have to subscribe to the cloud plan?

The "Wansview Cloud" application is free to use. The cloud service is completely optional.

Even if you don't want to subscribe, you can still use the camera normally.

NOTICE

ISED Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

FCC Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: —Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Important: Change or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

-Consult the dealer or an experienced radio/TV technician for help.

-This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Simplified EU Declaration of Conformity

AOQEE declares that the security camera is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

For the declaration of conformity, visit <https://AOQEE.com>

After-service :

US CA AU support.us@aoqee.com

UK support.uk@aoqee.com

 1-323-686-3288 (6:00pm-3:00am PST) (US only) from Monday to Friday



Made in China