Bulb Camera
TV-XMC-Q09-5G-2MP
Quick Operation Guide

Scan the QR code to view
the video tutorial
(Browser / QR Code Scanner)

Step 1 Download and install the App

Tips one：Scan the QR code below to download the APP.

Tris Home

Download on the App Store

Download on the Google play

Tips two: Search"Tris Home" in the App store and download.

Step 2 Turn on the power

Power on the camera, it will send voice prompt "System starting up, waiting to be configured, waiting for connection, please configure the network according to the instructions" after several seconds.
If the camera does not have a voice prompt for a long time, you can press and hold the camera reset button until you heard the voice prompt "Restore factory settings, please do not power off" and release it to restore factory settings and then configure the network.

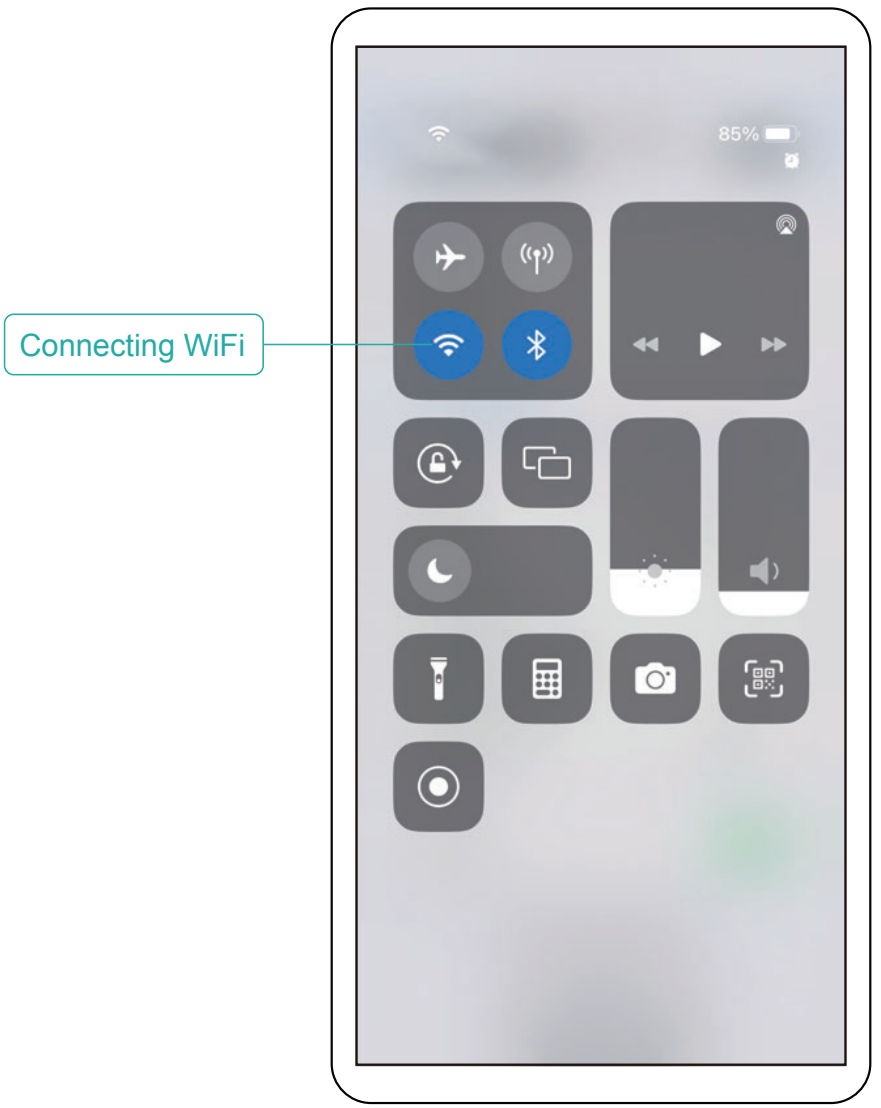
Note:

If you need local storage, please install the memory card firstly, and then power on the device (the memory card does not support hot swapping, please plug and unplug the memory card when the device is powered off). Cloud storage is recommended, which is safe and convenient.

Step 3 Configure the network for the camera

1. Connect your phone to WiFi network.

Figure 1



2. Open the Tris Home app，register an account and login (Figure 2).

3. After successful login，click the “+” button in the center or upper right corner of the screen (Figure 3).

Figure 2

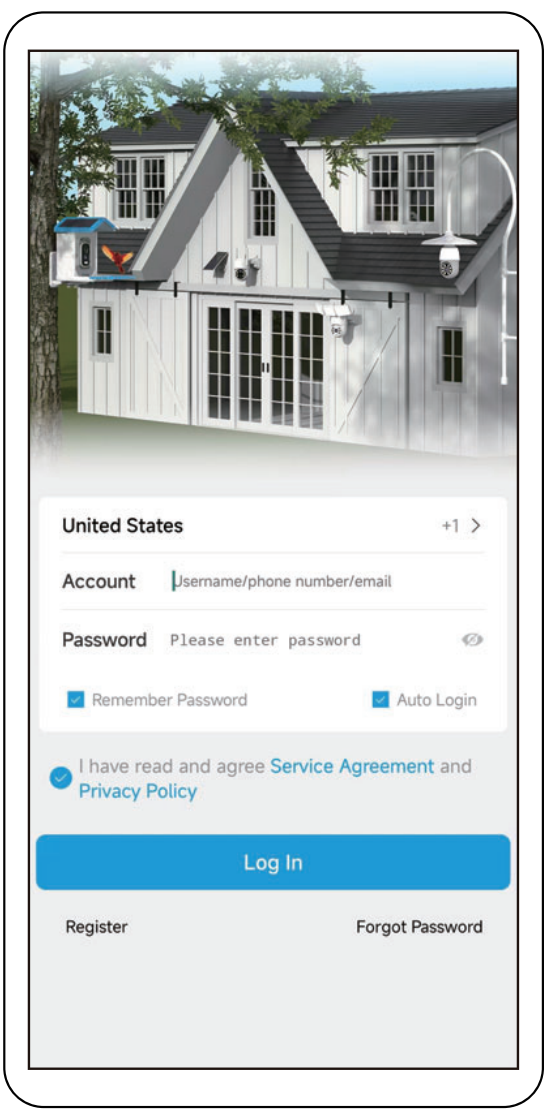
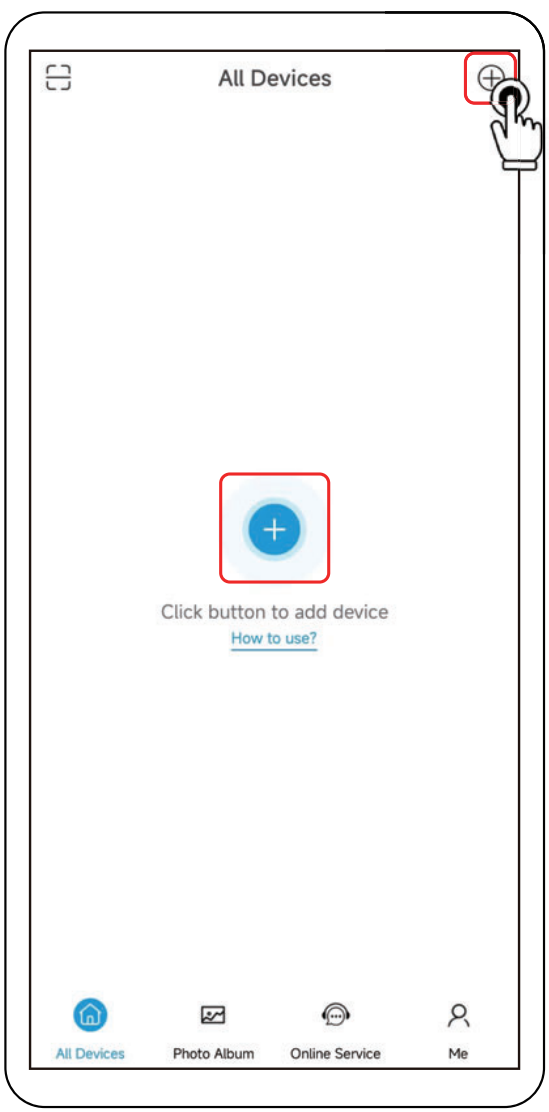


Figure 3



Method 1: Add The Device Via WIFI

① When the APP discovers the WIFI of the device, there will be a pop-up window. Click on the right "OK" to go to the next step (Figure 4).

（Note: Make sure your phone is connected to WiFi turned on）

② Input the wifi password and confirm (Figure 5).

Figure 4

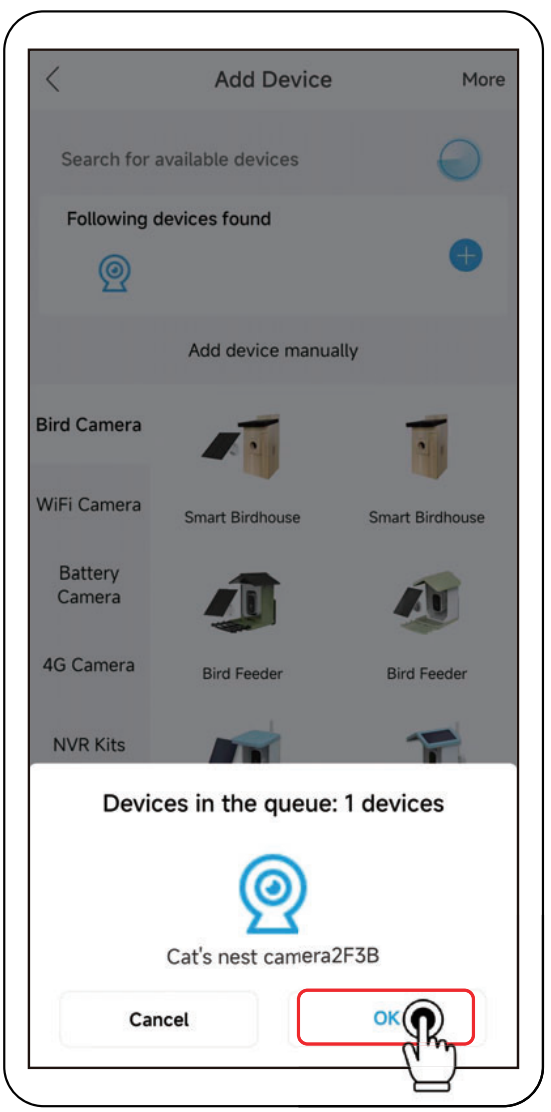
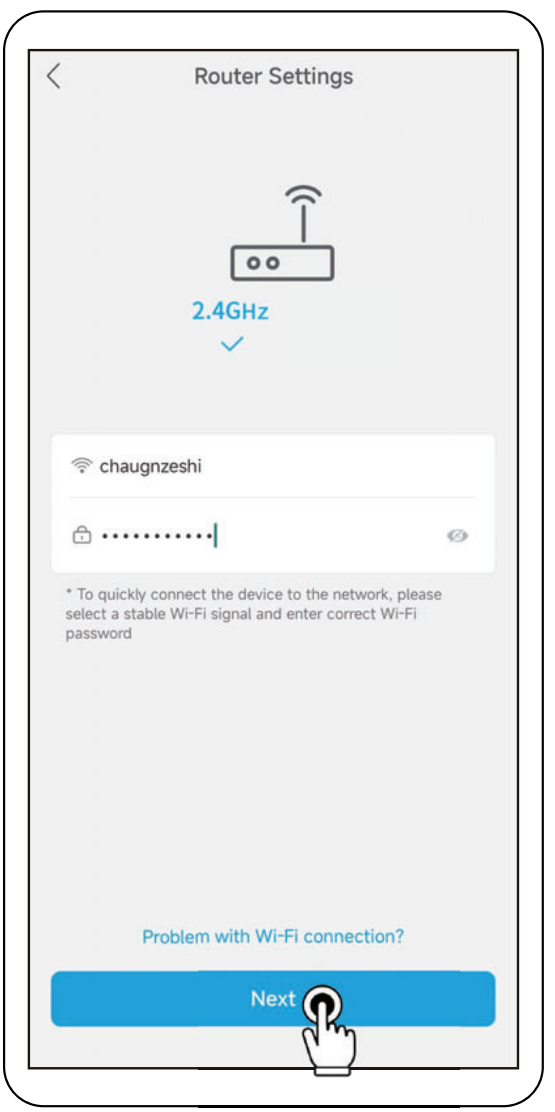


Figure 5



③ Wait for device configuration to complete (Figure 6 and 7).

（Note: If adding device fails, please try method 2）

Figure 6

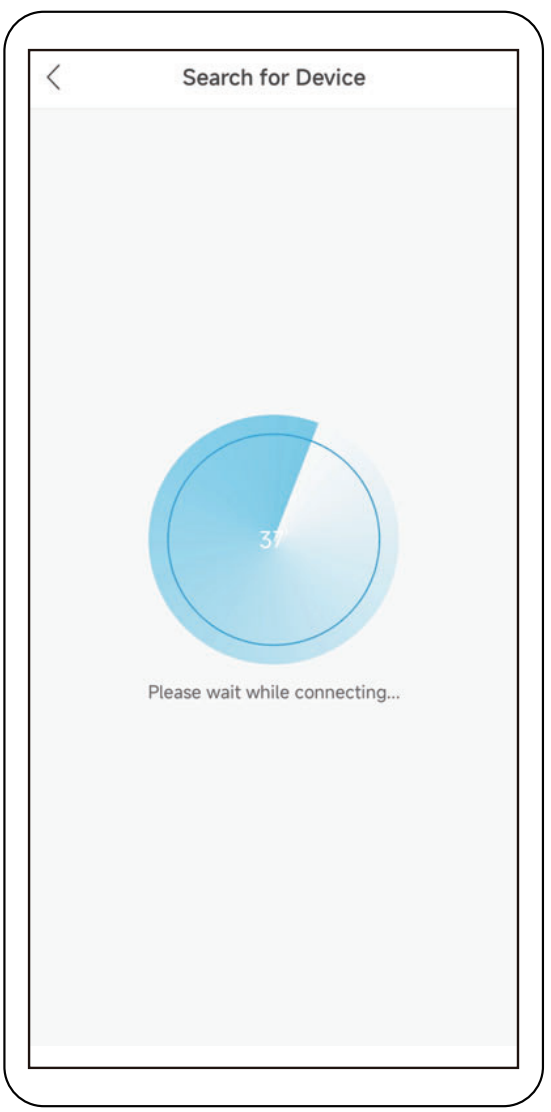
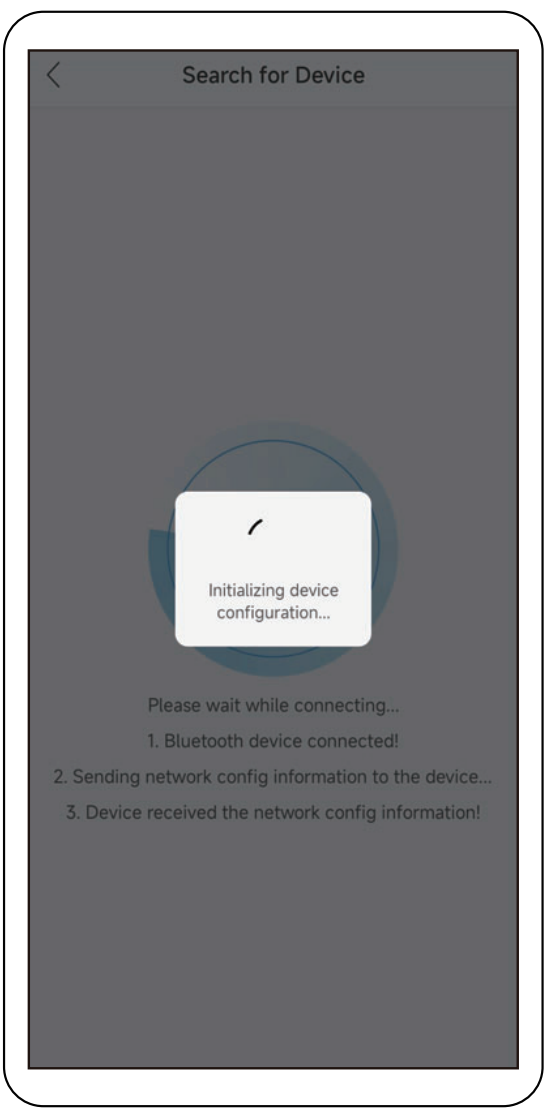


Figure 7



④ Name your device and select the recording mode (Figure 8).

⑤ After configuration is successful, jump to device list page. Click the device to open real-time live view or device setting (Figure 9).

If you have any other questions, you can get help through online customer service.

Figure 8

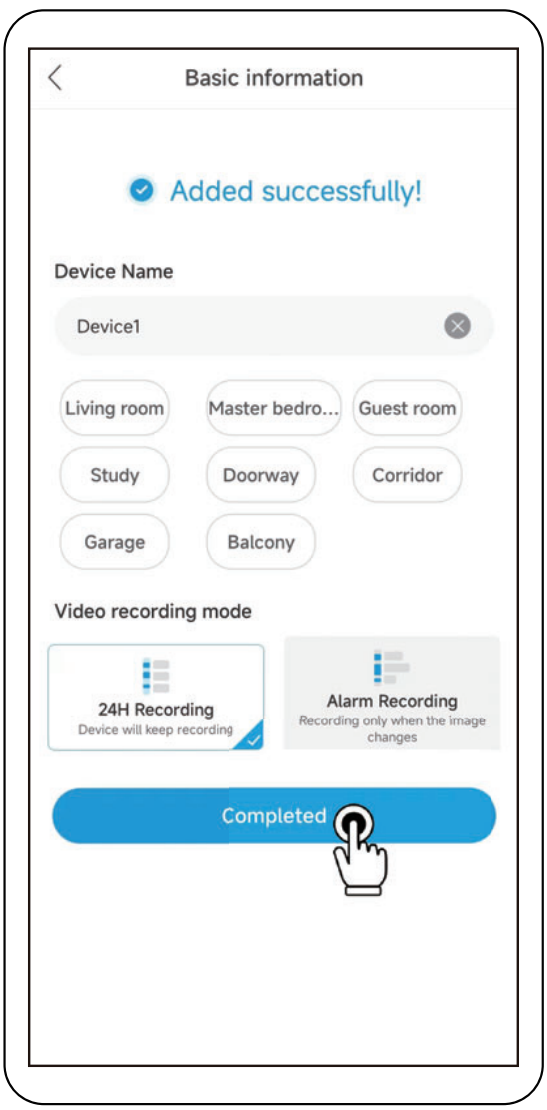
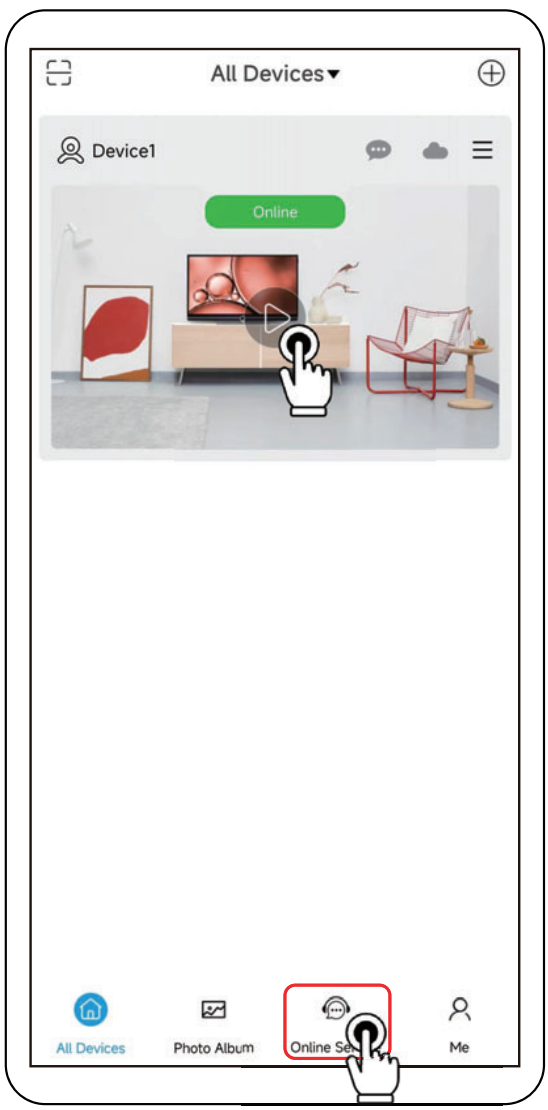


Figure 9



Method 2: Add The Device Via QR Code

① Select "2.4G WiFi Camera". Click on the camera icon which you have purchased(Figure 10).

② Follow the picture and text instructions to power on and reset the camera, enter the WiFi password to confirm (Figure 11).

Figure 10

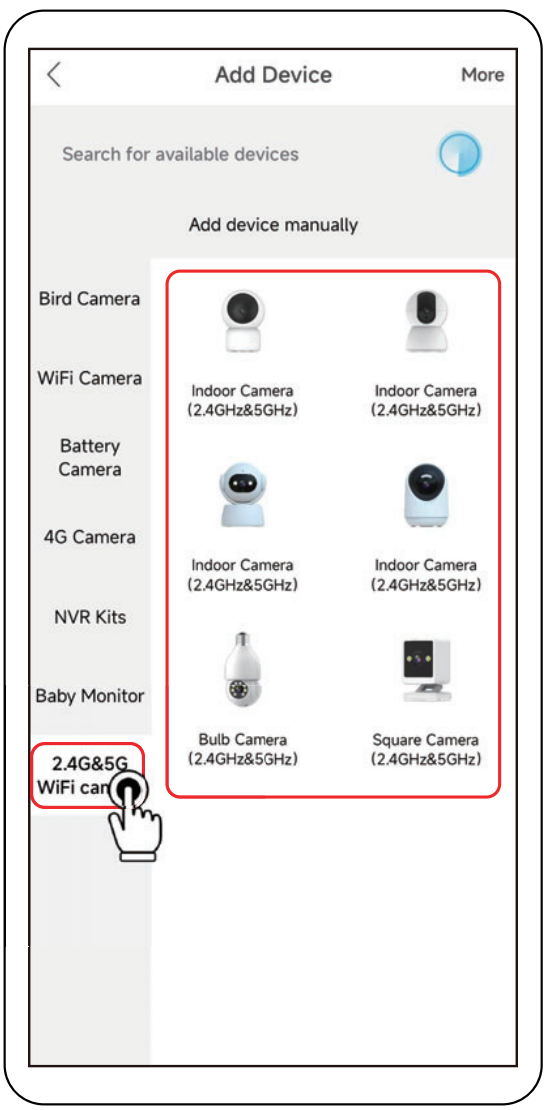
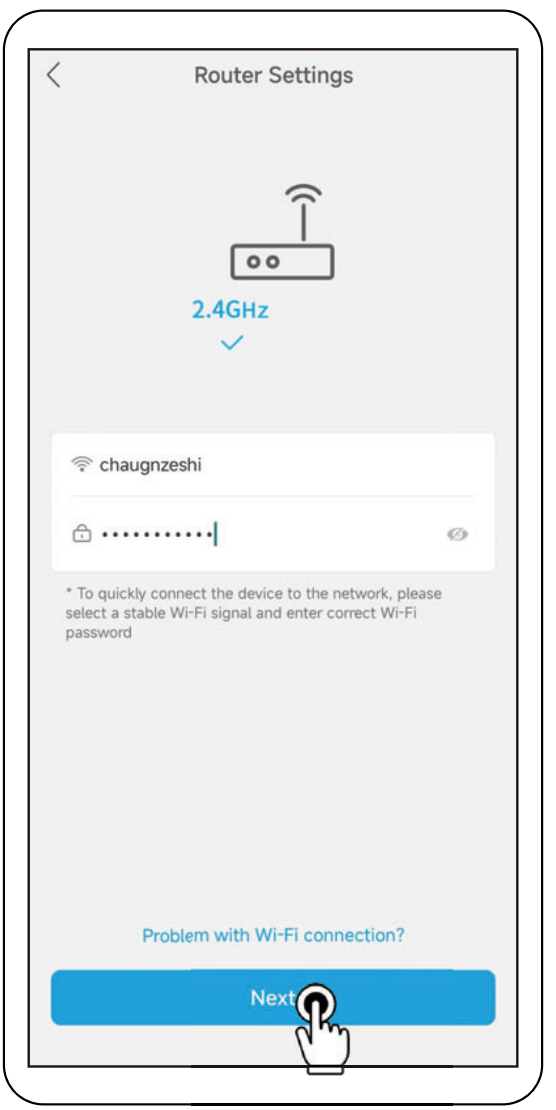


Figure 11



③ The phone will generate a QR code (Figure 14). Place the QR code in front of the camera about 25-35 cm (about 10in-14in) to scan the code to add it (Figure 13).

Figure 13

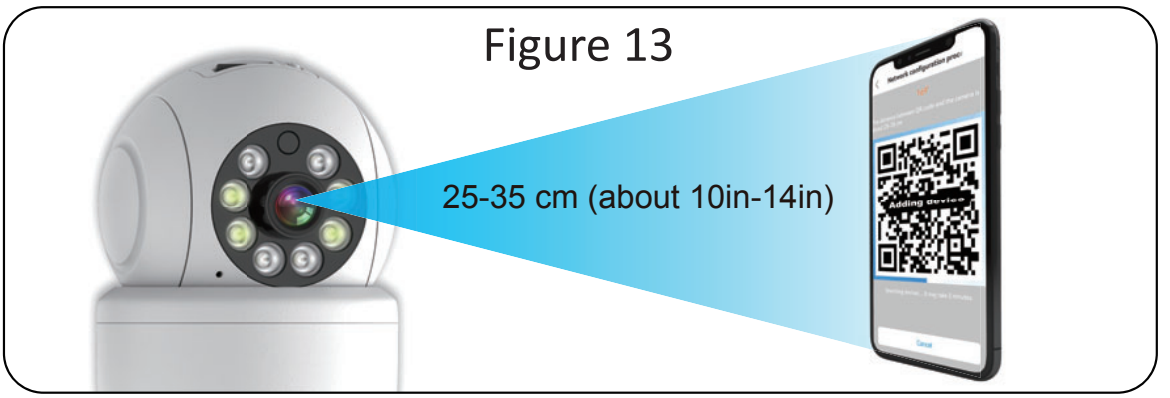


Figure 12

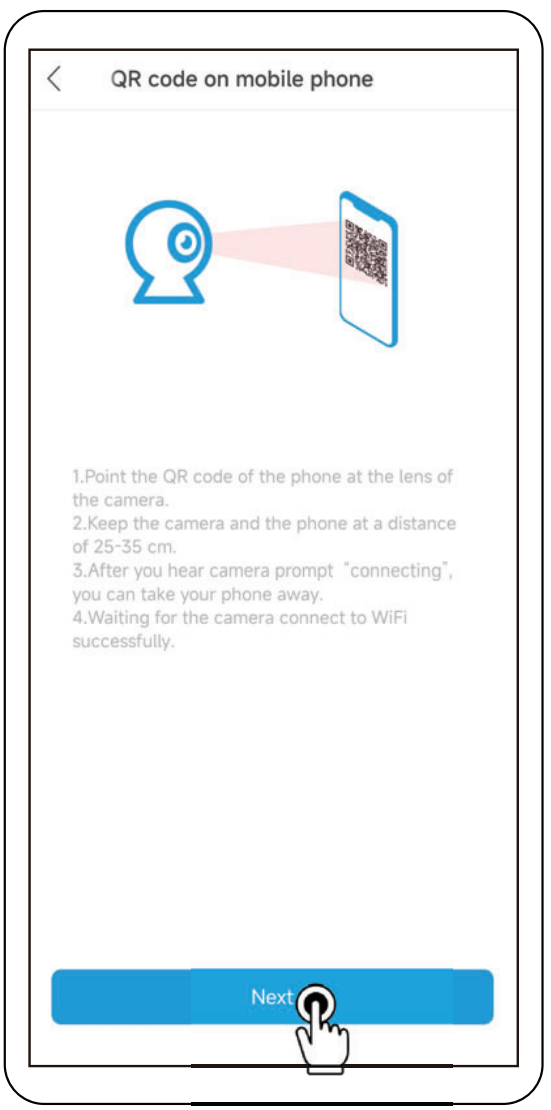
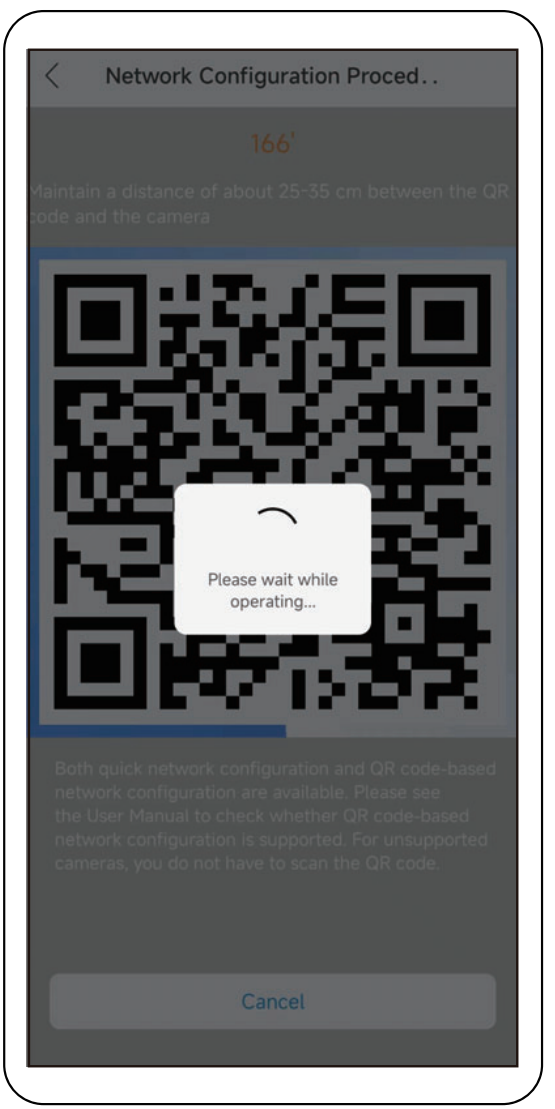


Figure 14



④ Once successfully added, name your device and select the recording mode (Figure 15).

⑤ After configuration is successful, jump to device list page. Click the device to open real-time live view or device setting (Figure 16).

If you have any other questions, You can get help through online customer service.

Figure 15

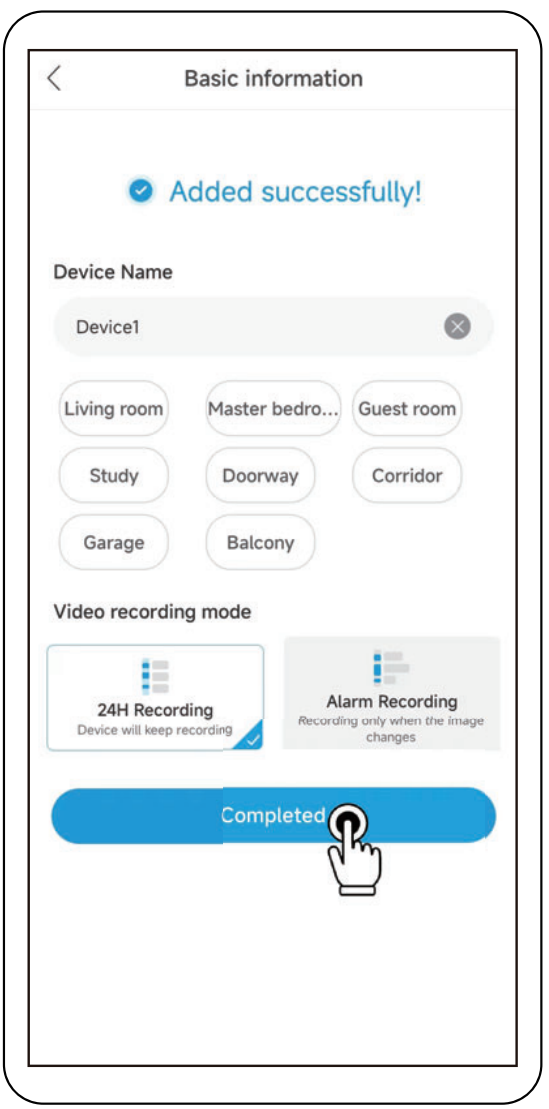
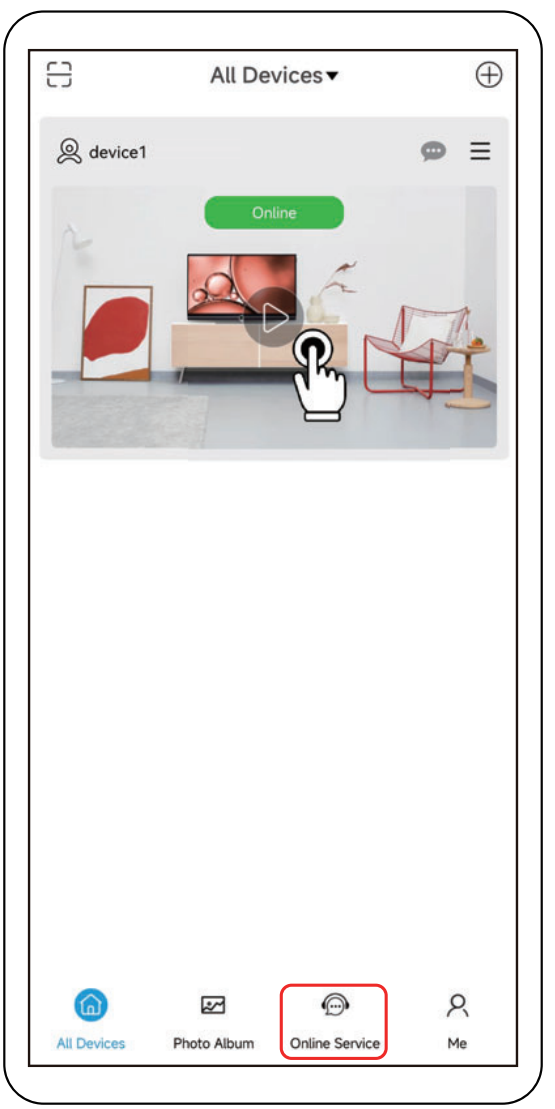
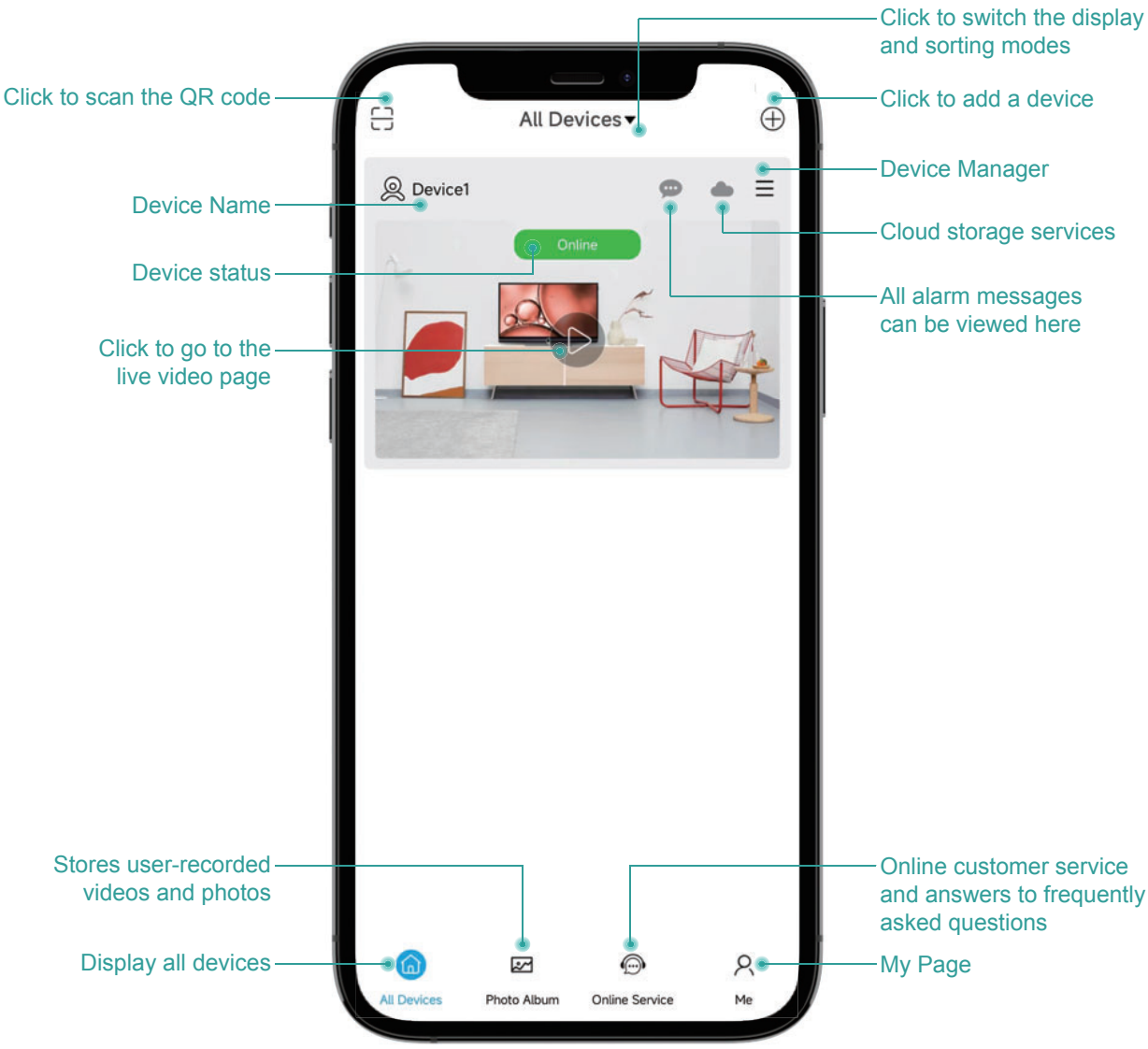


Figure 16



Functional Description



⚠ Notice

1. Please change the user password while using this product to avoid being misappropriated by criminals.
2. Do not install the device in a place that is damp, dusty, or accessible to children.
3. Please use and store within the allowable temperature and humidity range, and do not disassemble the equipment at will.

Federal Communications Commission Notice
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.