User Manual

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1. Preface

- This manual is a collection of product usage, precautions, maintenance, trouble shooting, and answers to frequently asked questions. It's designed to help customers use the products correctly and safely. Therefore, in order to make your tablet in perfect condition, please read this pamphlet carefully .
- Our company may edit this mobile tablet without prior written notice and reserves the final right to interpret the performance of this mobile tablet.
- Due to different software and network operators, display on your tablet may be different, refer to your tablet for details.

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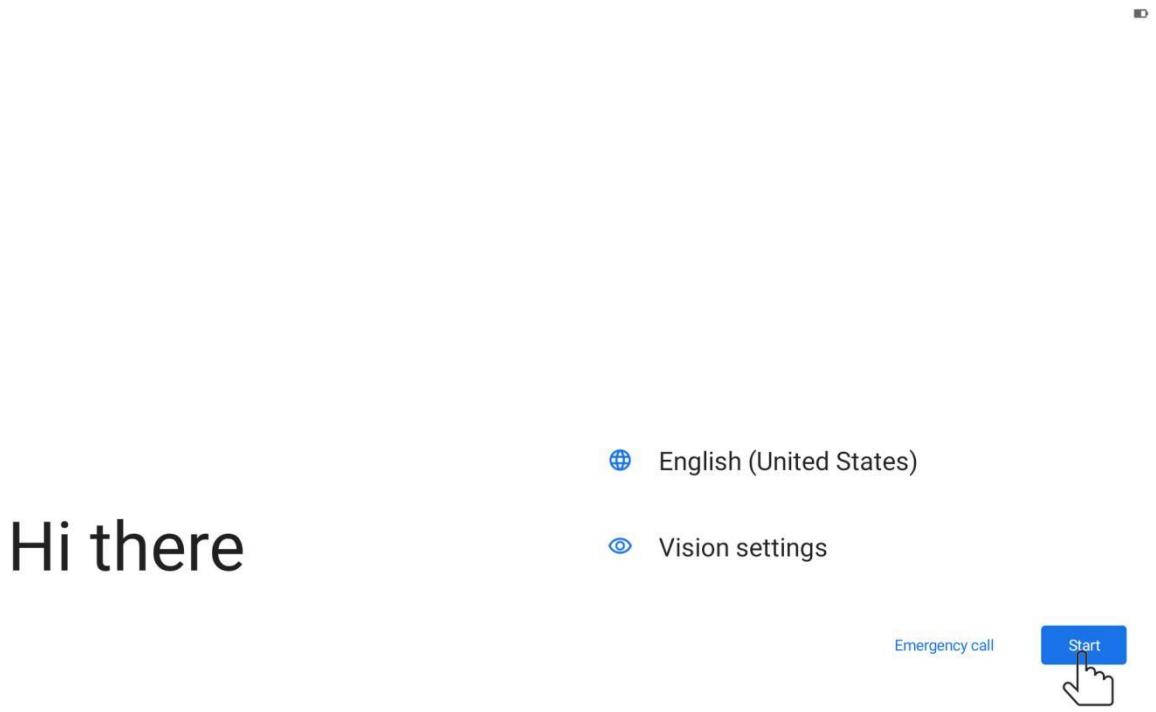
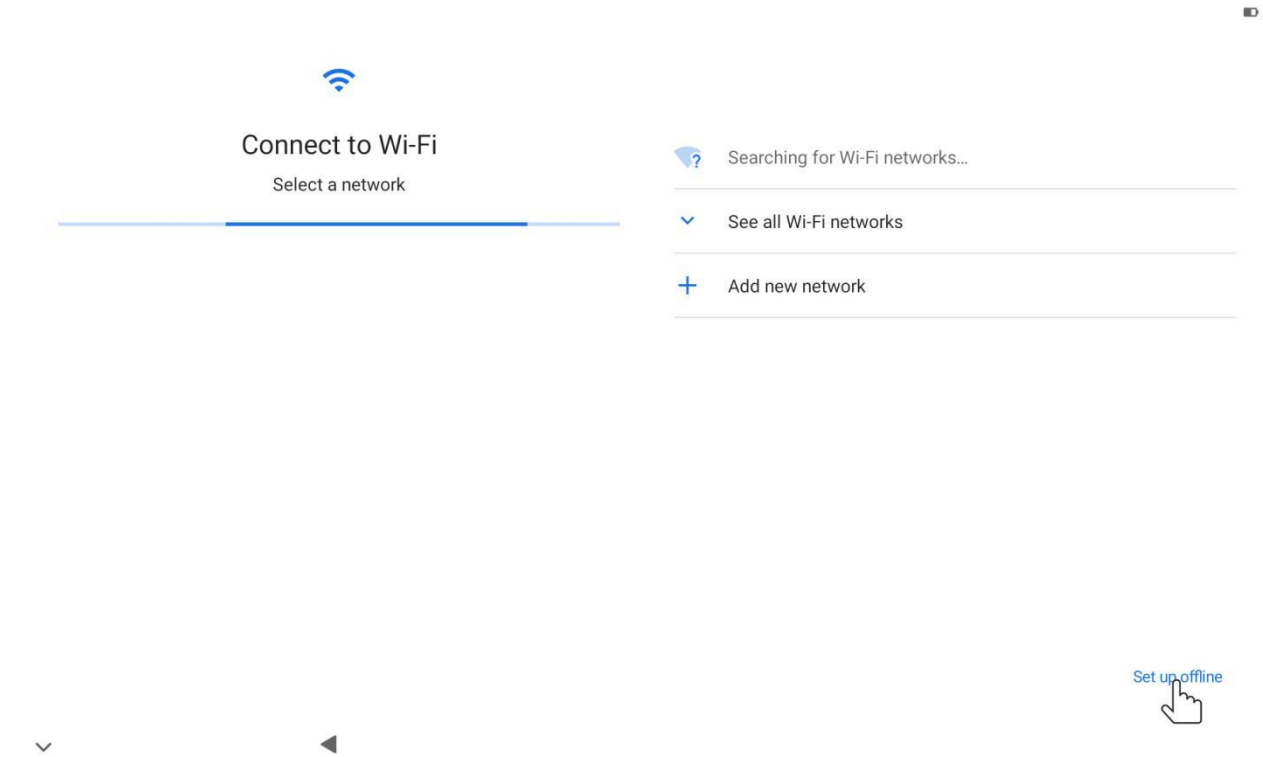
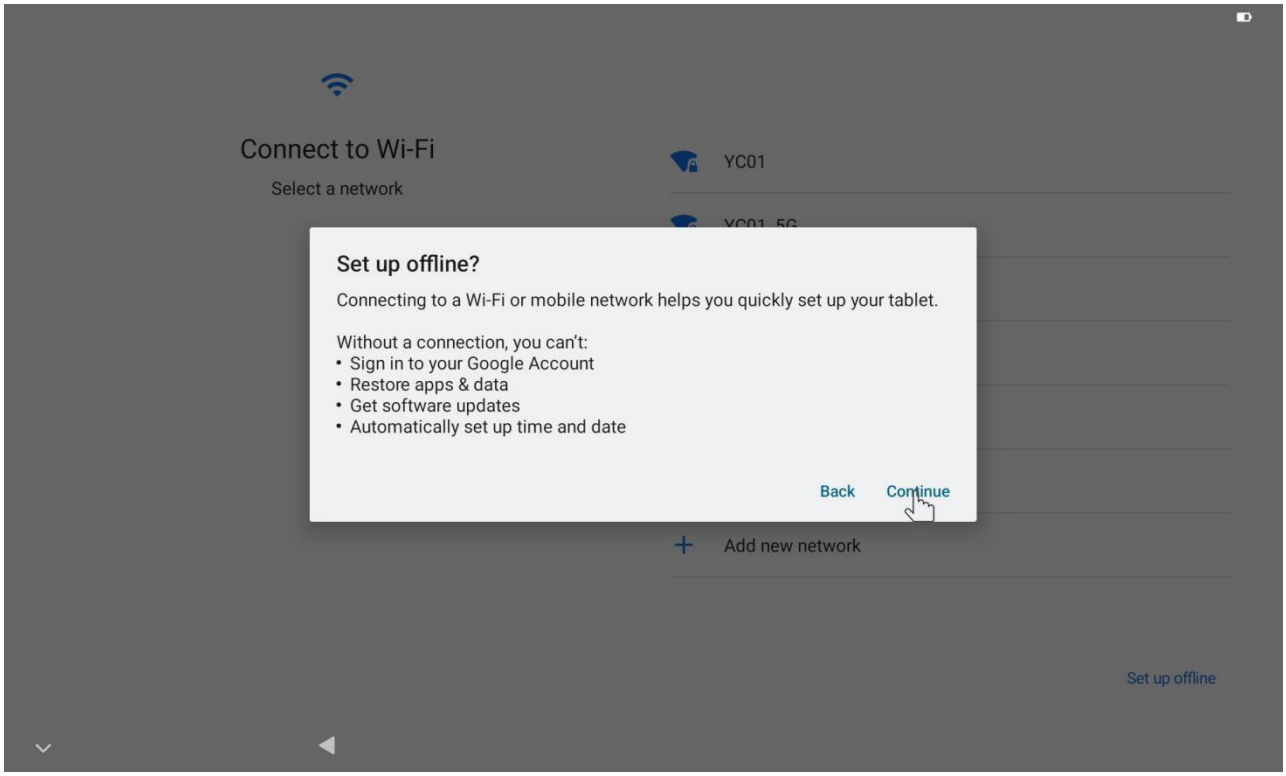
2. Guidance

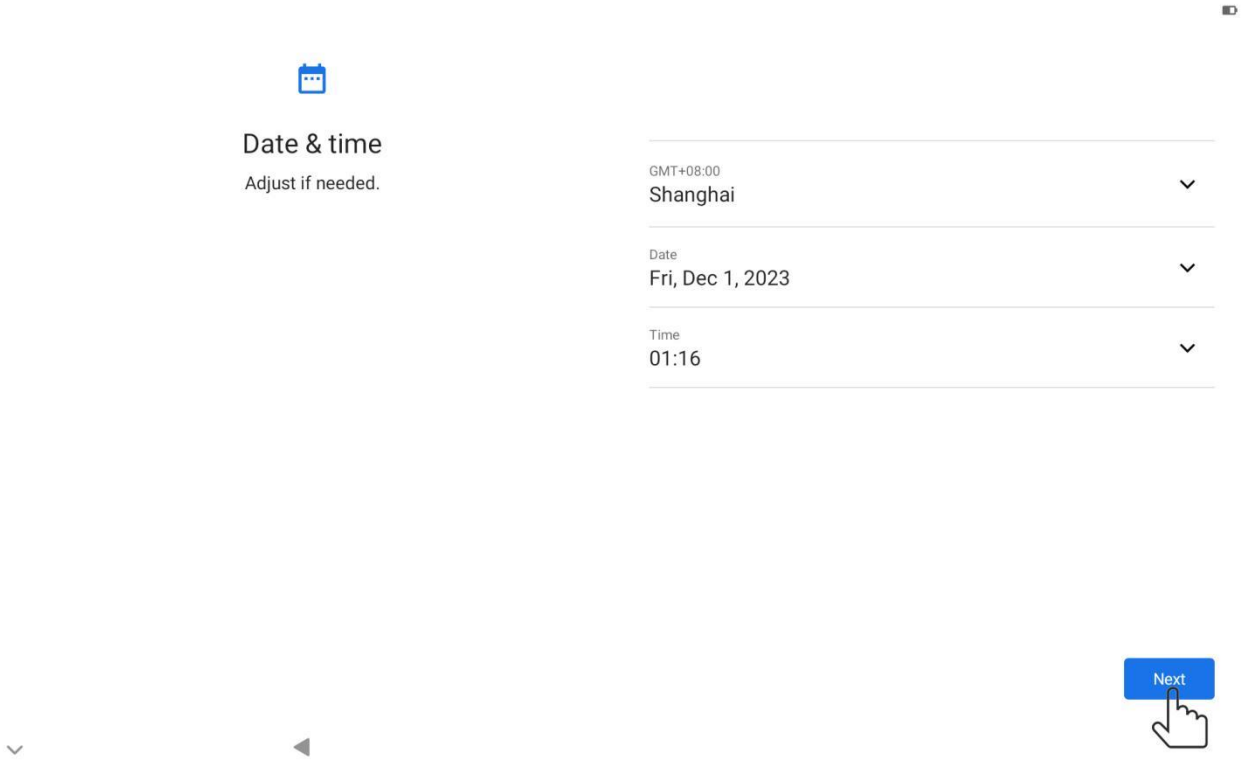

Hi there
English (United States)
Vision settings
Emergency call
Start

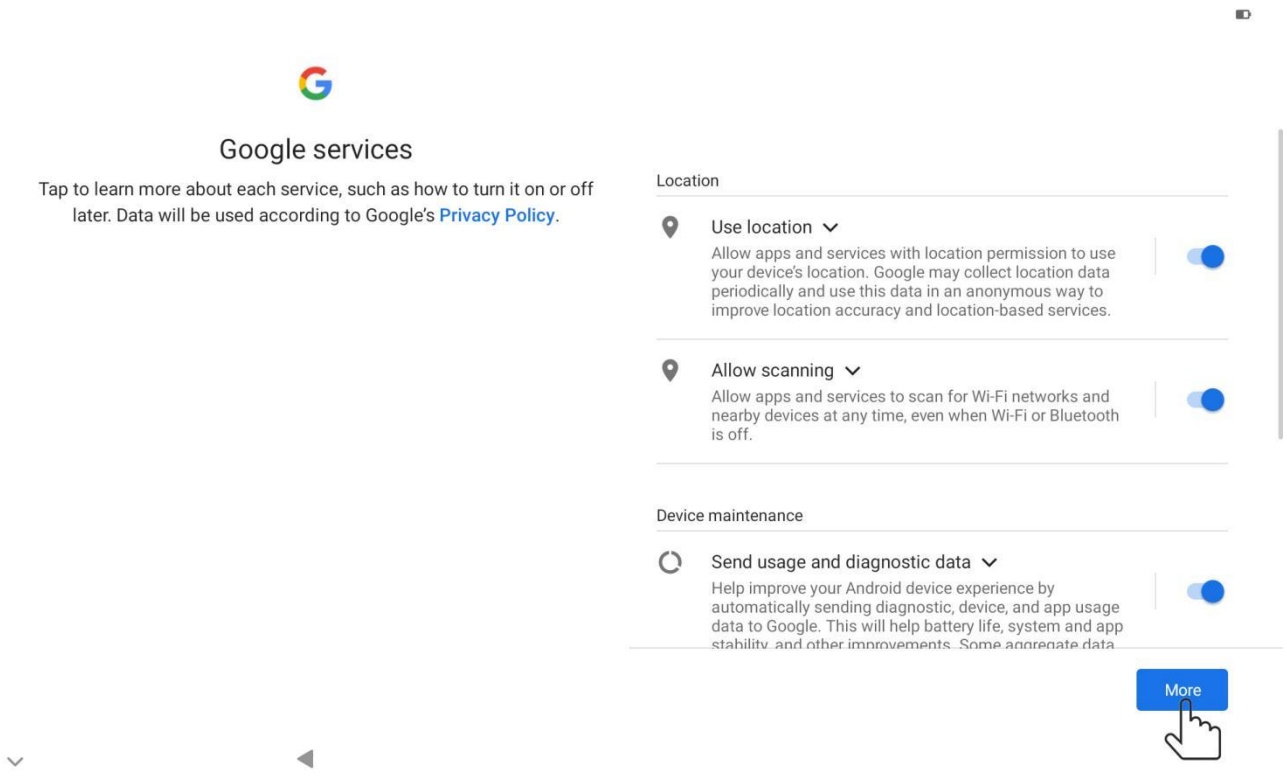
Quickly enter the Home Screen (skip settings)



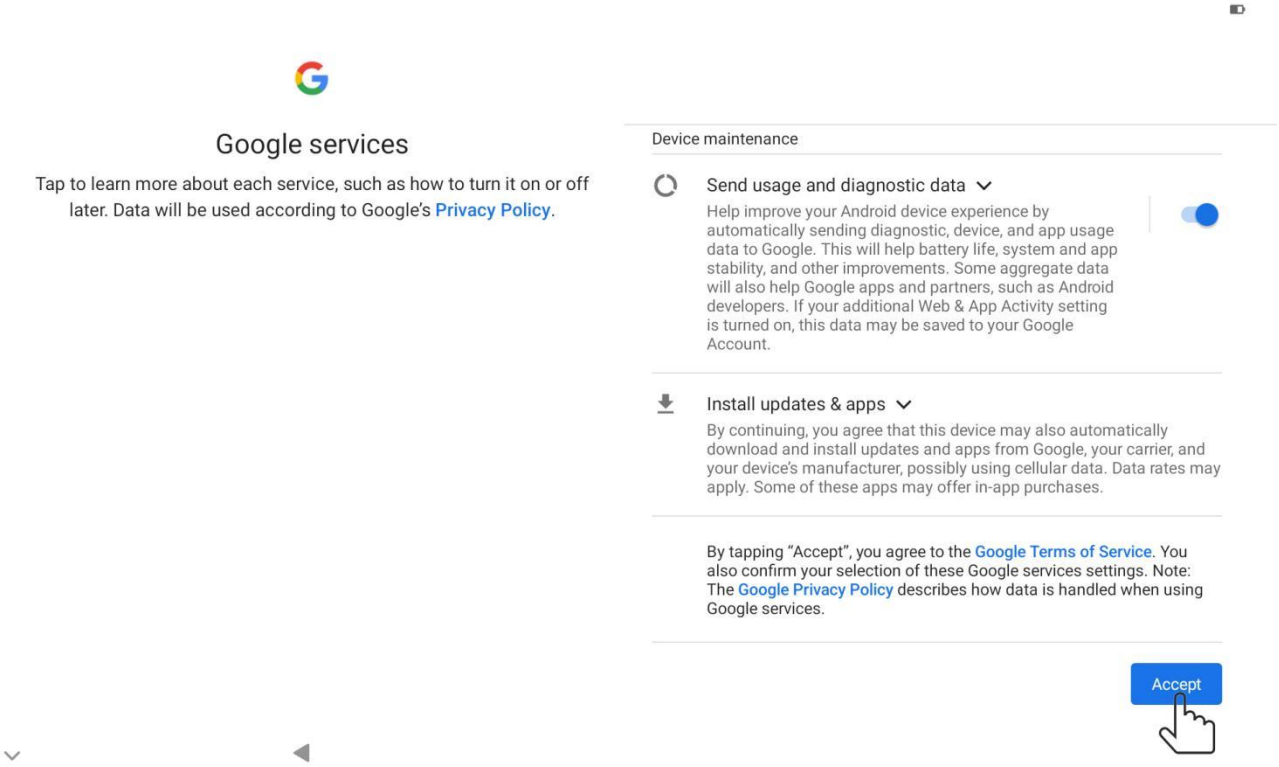


Quickly enter the Home Screen (skip settings)

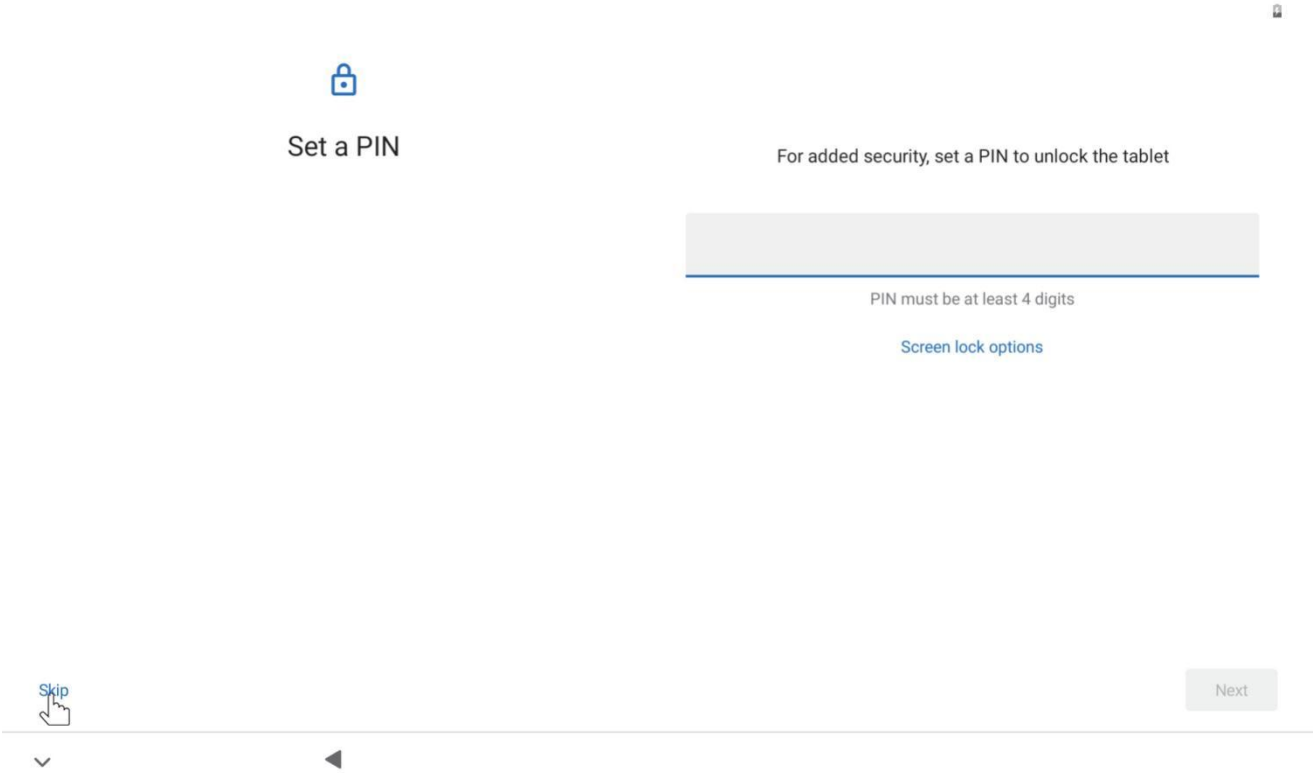


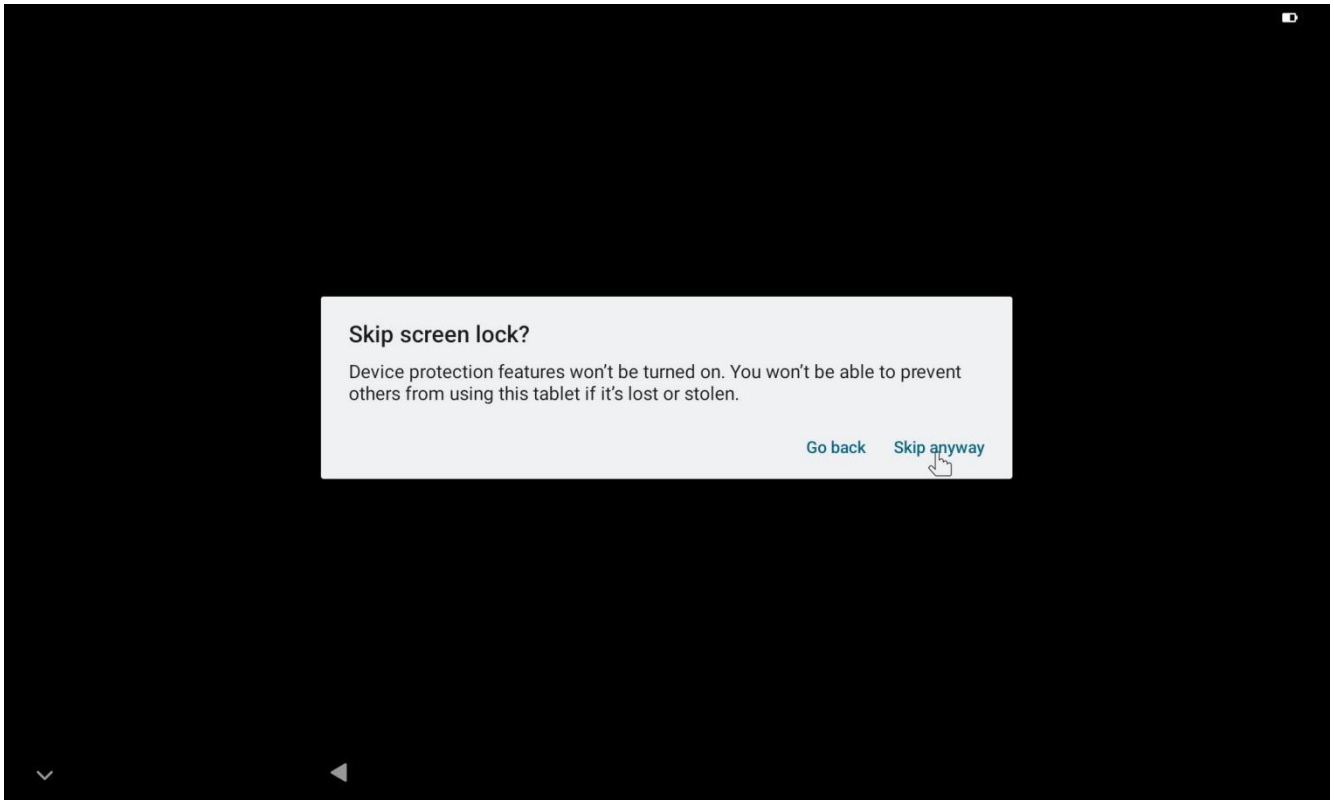


Quickly enter the Home Screen (skip settings)

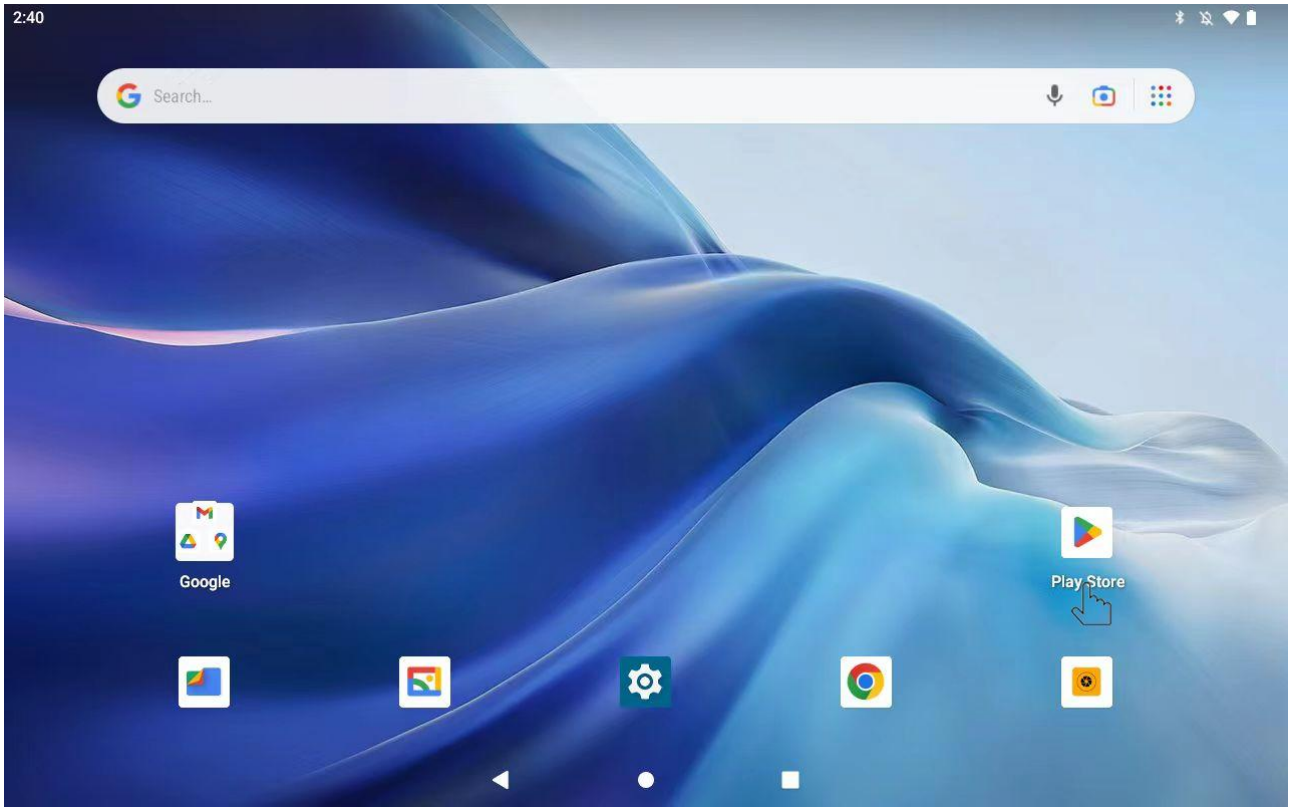


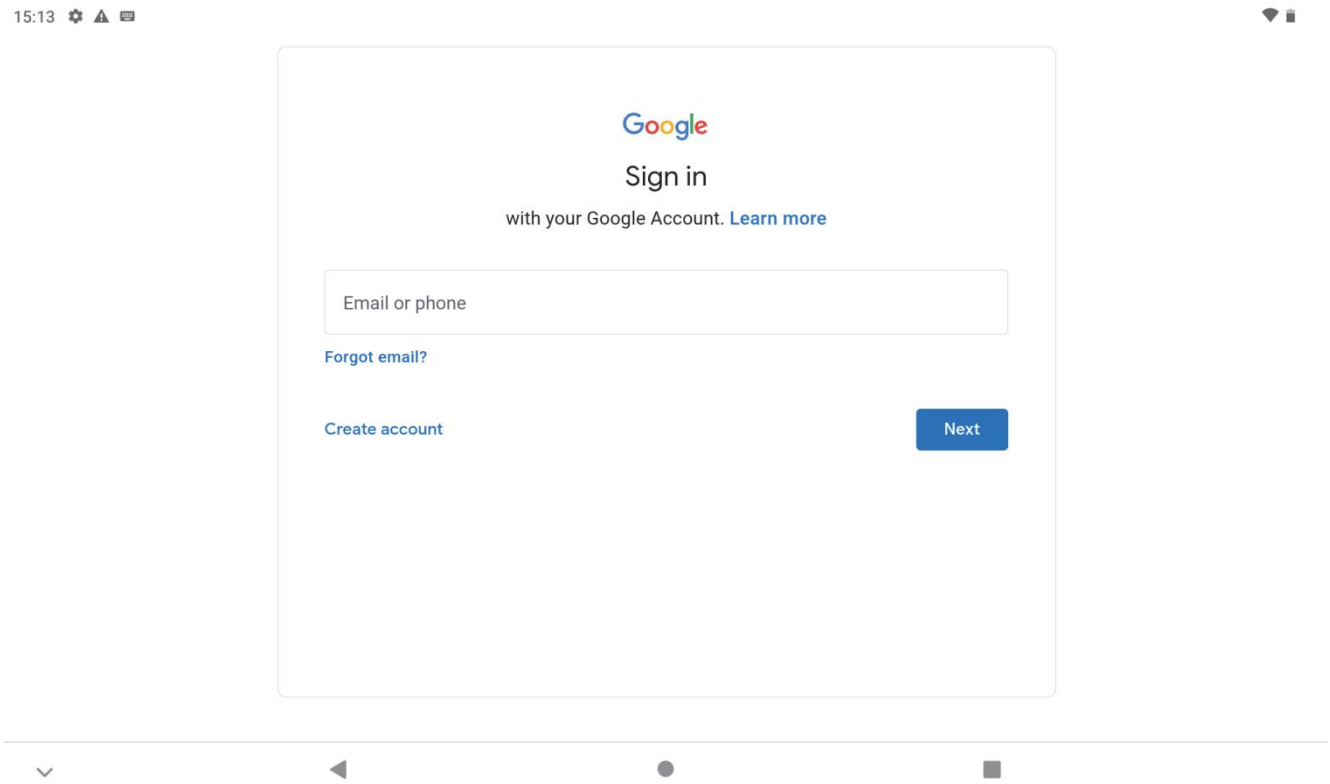
Quickly enter the Home Screen (skip settings)





Enter the Home screen to log in your Google Account





3. How to boot?

Please press and hold the power on button for 2-3 seconds to boot.

4.How to set a language?

Slide up the blank page to the Search APPS page——Settings——System——Language&input——Languages——Add a language——Drag the language you want to the first position.

5. How to restore the factory settings?

5.1 Text Version

Note：Please connect the tablet to the power supply before operation, and keep power of the battery more than 50%.

Please follow the steps below

1. Turn the tablet off.

2. Press and hold the “volume +” key, and then press and hold the “power” key together with the “volume +” key for a few seconds.

3. When the tablet enters the small robot interface, press and hold the “power key”, then press the “volume +” key, then the tablet will enter the “android recovery” interface.

4. After entering the “android recovery” interface, select the“ Wipe data/factory reset” with the “volume up/down” keys, then press the “power” key to confirm, then select the ‘Factory data reset” again and press the “power”key to confirm.

5. When the tablet has cleared the data, it will automatically return to the “android recovery” interface, then select the “reboot system now” , and then press the “power” key to confirm.

6. Finally, please wait patiently for the tablet to finish powering on.

5. How to restore the factory settings?

5.2 Picture Version

1. Press and hold the "volume + "key,
then press the "power" key for 2s to let the tablet on,
than see no command(As shown in Figure 2)

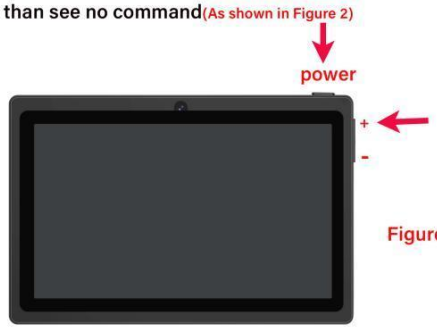


Figure 1

Figure 2

2. Press and hold the "power" key,
then press the "volume +" key,
at this time the tablet will enter the recovery interface

3. Enter the recovery screen
and select "Wipe data/factory reset"
with the volume up/down keys,
then press the "power" button to confirm

4. Then check the "Factory data reset" option
again and press the "power" button to confirm
Wait a while for the data to clear

5. When the tablet cleared the data will automatically
return to the recovery interface,
then select the "Reboot system now" option,
and then press the "power" button to confirm

6. Wait for the tablet to finish powering on

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6. Maintenance

- Understanding the maintenance method of the device can help you use it safely and effectively and extend the service life of the tablet.
- Please follow the instructions in the manual to use the tablet, remove the accessories, and do not try other methods.
- Please avoid falling, knocking, or shaking your tablet. Rough handling of the tablet can crack the screen, damage the internal circuit boards and delicate structures.
- Do not clean the tablet with chemicals or cleaning agents, which will damage the case and corrode the tablet. Use a clean, dry soft cloth to clean the lens and screen will be fine.
- When the charger is not in use, please unplug it from the power outlet. Do not connect fully charged batteries to the charger for a long time because overcharging will shorten battery life.
- When the plate temperature is high, the protective case can be taken off to dissipate heat.
- Timely update the system for your tablet will help optimize the battery better.

7. Precautions

- Do not place the device near or inside heat-generating equipment or high-pressure containers, etc. (e.g., heater, microwave ovens, ovens) .
- The battery of this product is non-detachable, so please do not remove the battery by yourself.
- Do not put the device into a wet or liquid environment, which may cause short-circuit, overheating of the battery or even an explosion.
- Do not place heavy objects on top of the device to avoid deformation or even damage.
- Disconnect the charger from the power outlet when the battery is fully charged.
- The device should be kept away from sharp objects to avoid scratching.
- Incompatible charger may cause fire, explosion or other hazards.
- The company is not responsible for accidents caused by non-standard use.

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8. Q&A

1. Q: Is it downloadable and compatible with software from the Google Play Store?
A: This tablet is GMS certified. You can visit the Google Store and download it.

2. Q: Unable to turn on the tablet after not using it for a long time ?
A: Please note that even if you don't use the tablet frequently, keep charging and discharging at least 2-3 times a week. If the battery is out of power for a long time, it will enter the sleep state, you can try to activate the battery by connecting it to the computer with a data cable. If it still cannot be turned on, please contact us in time, we will help you solve it.【E-Mail：yym0116@outlook.com】

3. Q: Why my tablet's battery life is short ?
A: The speed of charging and power consumption for the first time is slightly faster, but please don't worry, this is a normal phenomenon. After about 3-4 times, the battery life will be greatly improved. In addition, timely cleaning of unused apps can also save battery life.

4. Q: The tablet pops up the system upgrade reminder and settings - the system shows the upgrade, should I upgrade the system ?
A: Please be sure to upgrade system, which can greatly improve the performance of the tablet, and can also solve most tablet failures, such as battery and screen faults. If there is no pop-up reminder, we recommend enter the settings to upgrade the system (settings---system---system update)

5. Q: The tablet is stuck, how to restart ?
A: Please press the power button for 10 seconds, and then the device will restart automatically, If the tablet is still stuck, please try to restore the factory settings. You can find the steps to restore the factory settings in this manual. If the tablet still does not work, please contact us again via email.

6. Q: What should I do if the screen is accidentally broken ?
A: You can contact us through the following after-sales email, provide us with your product model.
【Email: yym0116@outlook.com】

7. Q: Can I use other chargers to charge the tablet ?
A: Yes, the same interface charger can charge the tablet, Power adapter: USB 5V/2A.

8. Q: What should I do if I forget my password ?
A: Please try to restore the factory settings, the steps to restore the factory settings in the manual. If you still cannot reset them, please contact us via the email address below and we will send you the corresponding password reset video【Email: yym0116@outlook.com】

9. Troubleshooting

Fault	Cause	Solution
poor network	Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement.	Move to a place where signals can be effectively transmitted.
	Line congestion occurs when you use the mobile tablet in rush hours.	Avoid using the mobile tablet in rush hours.
Calls cannot be dialed.(This version does not support.)	1.Call barring is activated. 2.The frequency of the SIM card is not supported.	1. Cancel call barring. 2. Use the sim card that support GSM:B2+B3+B5/W:B2+B4+B5 FDD:B2+B4+B5+B7+B12+B13+ B17+B25+B26+28ful; TDD: B38+B40+B41+B66
The mobile tablet can not connect the network.	The problem of home network or being too far away from the network.	Check your home network and bring the tablet close to the router.
	The tablet is stuck.	Restore the factory setting(see page 9-10 for details)
	The signal is poor.	Move to a place where the signal quality is good or connect the hotspot of your cell phone. If it still can't be solved, please contact us. (Email: yym0116@outlook.com)
The battery cannot be charged.	Not charging with alternating current.	Charge the tablet with a power bank or computer.
	An improper charger is used.	Use a compatible charger or a charger in good condition.
	Poor contact	Ensure the charger plug is in good contact with the mobile tablet.
The mobile tablet cannot be powered on..	1.The battery is exhausted. 2.The tablet is stuck. 3. The problem of the tablet	1.Charge the battery. 2.Restore the factory settings(see page 9-10 for details) 3. Pleases contact us for help.

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.