H99

FCC ID: 2BOYF-H99

INSTRUCTION MANUAL

Parameter

Product Model	H99	Earbud Battery Capacity	50mAh
Wireless Version	V5.4	Input	360mA
Transmission Distance	≥10M	Play Time	≈10H
Driver Unit	13mm	Standby Time	≈200H
Frequency Response	20~20KHz	Charging Time	≈2H
Impedance	20Ω	Net Weight	9.0g
Rated Power	10mW	Charging Case Size	73*66*25mm
Charging Case Battery Capacity	500mAh		

Product Operation Instructions

Basic Operations Settings on the Touch Screen: Double-tap to wake up (slide right to unlock)

1.Previous track/Play/Next track
2.Volume up/down
3.Equalizer (standard, rock, pop, classical, jazz)
4.Timer & alarm (short-time timing)
5.Screen brightness adjustment
6.Language switch
7.Lock screen wallpaper replacement
8.Find my earbuds(earbuds will emit a piercing sound)
9.Time/Date setting
10.Next video, like, previous video
11.Take a photo (take a photo remotely)
12.Light (illuminate at night)
13.Charging case button functions: Case button function: Press the charging case button twice to choose among Shutdown, Restart and Restore Factory Settings. After shutting down, users need to press and hold the button for 10s or charge the case to turn it back on.

Operation Method

- Power on: Open the charging case lid to power on
- Power off: Place the earbuds in the charging case and close the lid to power off
- Play/Pause:Left/Right Ear Double Tap
- Previous:Left Ear Triple Tap
- Next song: triple tap on the right ear
- Answer/hang up: double-tap on the left/right ear
- Reject:Left/Right ear long press 2S
- Volume up: right ear click
- Volume down: Left ear click
- Siri on/off: Long press the L/R ears for 2S
- Incoming call prompt on the charging case display screen: Can reject/answer

Basic Functions

- Single-earbud use: Open the charging case and the earbuds will automatically connect.

After successful connection, take out one earbud, close the charging case lid to use the single-earbud function

- Automatic reconnection: When the phone has not deleted the paired name, open the lid and the earbuds will automatically reconnect with the phone.

TWS pairing instructions

1. Please put the wireless earbud and mobile phone (or other wireless device) together;
2. Make sure that the earbuds are of enough power, open the charging case lid and take out the earbuds from the charging case, make sure that the left and right earbuds are connected, and then the earbuds can enter the pairing mode;
3. Turn on the wireless connection function of the mobile phone (or other wireless devices), and search for devices, at this time the mobile phone will search for all nearby wireless devices, click the corresponding earbud name. After successful pairing, users can use the earbuds for calls and music listening.

Precautions for Wireless Connection

1. Please keep the distance between the wireless earbud and your phone (or other wireless devices) within 1 meter, and the closer the better;
2. Make sure the earbuds are placed in the charging case. Open the charging case and it will start connecting with devices;
3. When the earbuds are taken out of the charging case, make sure that the left and right earbuds are connected;
4. Do not close the charging case cover during connection;
5. Make sure that the charging case is of enough power. If the earbuds cannot be powered on when opening the charging case, then put them back in the charging case and plug in the charger to charge for at least 1.5 hours.

Temperature/humidity range

Place the product in a dry and ventilated space, avoid contact with corrosive substances, and keep away from fire and heat sources. The product should be charged once every 3 months during storage.

Working Temperature: 0~40°C Storage Temperature: -10~45°C
Working humidity: Less than 70% Storage humidity: Less than 70%

Warnings:
1. Do not use any abrasive detergent to clean this product.
2. Do not heat this product or keep it close to a fire source, such as a cooking stove.
3. Do not expose this product to direct sunlight for a long time.
4. Do not dispose of this product in the fire to avoid explosion.
5. Do not try to disassemble this product to make any modifications, for it does not contain any maintenance components.
6. Do not use this product in the rain.
7. If the product is not for use for a long period of time, please store it in a dry environment, and charge it at least once a month to extend its life and avoid extreme temperatures and dust.

Cautions

1. Do not use this product under high temperature or environment of high humidity, high cold, high dust, high electromagnetic radiation and lightning conditions;
2. Do not use non-original charging accessories to charge;
3. Charging time does not exceed 3H;
4. Recharge every 60 days when not in use for a long time;
5. Do not exceed 60 decibels when used for a long time to avoid hearing damage;
6. Do not disassemble at will, otherwise no warranty;
7. After the product has expired, it can be sent to a professional recycling agency. Do not drop it at will, so as not to pollute the environment.

General Safety Information

① Do not attempt to disassemble the earbud to avoid damaging your earbud or causing battery spontaneous combustion.Ask authorized maintenance service for help.
② If you use the earbud while driving, follow your local regulations.
③ Do not place this wireless earbud in high temperatures (above 50° C /122° F), for example, exposure to the sun, to avoid damaging its wireless performance or reducing its battery life.
④ Do not leave the earbud in moisture or soak it in liquids.
⑤ Using the earbud at high volume for a long time may damage your hearing.

Troubleshooting

Problems	Causes	Solutions
Cannot Power on	Dead battery	Charge the earbud
Cannot charge	The charger plug was not connected firmly or correctly	Replug the charger
Cannot Power off	Incorrect operation led to an error in the earbud program	Use the charger to charge and reset
Cannot be searched or paired	The earbud did not enter the pairing state	Let the earbud go into pairing mode
	Certain phone' s wireless application program went wrong	Power off and pair with the earbud one more time

Name and composition of hazardous substances in the product

Components	Hazardous substances					
	Lead (Pb)	Mercury (Hg)Cd)	Cadmium (Cd)	Hexavalent chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
Movement	○	○	○	○	○	○
PCBA	○	○	○	○	○	○
Shell	○	○	○	○	○	○

This table is prepared in accordance with the provisions of SJ/T 11364.
O: Indicates that said hazardous substance in all of the homogeneous materials for this part is below the limit requirement of GB/T26572.
X: Indicates that said hazardous substance contained in at least one of the homogeneous materials used for this part is above the imit requirement of GB/T26572.

This product is covered under warranty for a period of one year from the date of sale limited to normal use and maintenance of the machine parts, materials and functions.Problems and failures verified upon further identification will be provided free repair and replacement parts.

This warranty does not apply:

(A) to a product that is out of warranty;
(B) to damage caused by operating the product outside the permitted or intended uses described by Remax;
(C) to a product that has been disassembled, repaired or modified without the authorization of Remax;
(D) if warranty card and proof of purchase cannot be presented;
(E) to damage caused by earthquake, fire or other external causes,natural disasters, etc.

Note: The warranty does not include product transport costs and does not provide on-site maintenance services.

Remax reserves all rights to clarify this warranty interpretation.

Warranty Feedback Form(Tick Off)

A. No sound B. Sound quality deteriorates C. Button mal-function
D. Unable to pair other devices E. Can not be recharged F. Others

Buying time _____

Dealers of sale _____

Time of problems _____

User' s contact info _____

CAUTION:
Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user' s authority to operate the equipment.

CAUTION:
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement:
This equipment has been tested and found to comply with the limits for a Class B digital device,
pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against
harmful interference in a residential installation. This equipment generates, uses and can radiate radio
frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference
to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning
the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.