

USER MANUAL

REC YOUR LIMITS

Tuya Smart

TUYA250201

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LED Indicators

| INDICATOR CODE                                                   | CONDITION                                           |
|------------------------------------------------------------------|-----------------------------------------------------|
| <div><div>BLUE</div>Flashing-quickly</div>                       | Waiting for distribution network(AP mode, no video) |
| Solid <div><div>BLUE</div></div>                                 | Distribution network completed                      |
| <div><div>BLUE</div>Flashing- slowly</div>                       | Disconnected from the network                       |
| <div><div>RED</div> and <div><div>BLUE</div> both ON</div></div> | Long press the reset button to reset                |

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2 Register and log in to the APP

1st Way

Please register an APP account and log in.

2st Way

If already registered, please log in directly.

3 Add device

Steps:

→ Power on the device (BLUE Flashing-quickly)

→ Open your phone "Bluetooth"

→ Open your phone "WLAN" connect to your router's "WIFI"

→ Open "TUYA APP", A "nearby Devices to be added" click add to enter "Wi-Fi and password" information , click "next" to wait Device added successfully .

Tips: If there no "nearby device to be added ", click "+" to "Add Device" to find out the "nearby device" .

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Note: Tips: If there no "nearby device to be added ", click "+" to "Add Device" to find out the "nearby device" . (steps:1-2-3),click "add" to enter "Wi-Fi and password" information , click "next" to wait Device added successfully . (Solid BLUE)

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FAQ

Q1: Could you turn off the "time display" if you want a dark room?

-Device with "time display" buttons : Long press the " PLUS "button 3seconds to turn off the "time display", Click the " PLUS" button again to turn on the "time display".  
-Device come without "time display" buttons : In TUYA APP , enter to camera's live stream choose " Screen Switch " to turn on/off the "time display" .

Q2: How could i change the 12H/24H Function ?

-Device with "time display" buttons : Press the " PLUS/SET "button to active the function .  
-Device come without "time display" buttons : In TUYA APP , enter to camera's live stream choose " time\_system " to active the function .

How to set the time on a clock with buttons: Click (SET) to select 24-hour or 12-hour.

When the desired time is displayed, press and hold the SET button; the time display will switch.  
Click (PLUS) and the time will flash; press SET to set the time.

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Q7: Unable to add camera for the first time?

(When adding a camera for the first time, make sure the camera is turned on, and the working status light is BLUE Flashing-quickly )

1. Make sure the WiFi account and password are correct.  
2. When adding a camera, ensure that the network is smooth, and it is recommended to operate close to the router.  
3. If the above methods still fail to connect to the Internet, it is recommended to restart the router and try again.

Q8: What are the requirements for Wi-Fi ?

Please use 2.4GHZ WiFi or 5G WiFi to configure the network, and please set the WiFi authentication method to WPA2-PSK or other lower-level security methods, and you need to set password

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Q11: How to invite family and friends to use my camera together ?

Open the APP and select your camera on the home page. Click "Share Device" on the camera to enter the sharing page

Q12: How far should the camera be from the router ?

After testing, the Wi-Fi connection distance can normally reach 150 meters in an open area. But the actual situation depends on the strength of WiFi and the surrounding environment (thick walls, electromagnetic equipment, large metal objects can interfere with the Wi-Fi signal) If the camera connection signal is weak or unstable, place the camera as close to the router as possible.

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FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
— Reorient or relocate the receiving antenna.  
— Increase the separation between the equipment and receiver.  
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
— Consult the dealer or an experienced radio/TV technician for help.

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SCAN ME

Scan the QR Code to view the Video Manual , making it easier to fully setup and use this device.

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APP Download & Login in

1 APP Download

1st Way

Download the "Tuya Smart" App from Google Play Store (for Android) or Apple Store (for IOS )

2st Way

Scan the QR code to download the "Tuya Smart" App

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Quick Guide

→ Power on the device (BLUE Flashing-quickly)

→ Open your phone "Bluetooth"

Bluetooth

On >

→ Open your phone "WLAN" connect to your router's "WIFI" (2.4GHz&5GHz)

WLAN

Home router-5.8Ghz >

→ Register and Login in to the APP account

Note: You need confirm all the permission which appear using the TUYA APP for the first time , As shown on the picture below.

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Q3: How could i turn off the working indicator LED light ?

-In TUYA APP, enter to camera's live stream choose more"camera setting menu">" Basic Function Setting">"Status Indicator" , choose ON/OFF

Q4: Why can't I save to my SD card?

If you are using the SD card for the first time, you must format it. Wait for 3mins, the format is successful.

Q5: What to do if the equipment fails ?

Press and hold the reset button to reset..Then restart the device.

Q6: Do I want to transfer videos to my computer? What should I do ?

Enter Camera's "Playback" in the TUYA APP , download the video from SD card into your "Phones' Albums" to transfer/share videos to your computer.

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Q9: Why doesn't the Wi-Fi name appear when I connect to Wi-Fi ?

On Apple devices with iOS 13 and above, you need to open the "Location Permission" of the app in the system settings and change it to "Allow while using"

Q10: Why does the device always show offline ?

- Low battery or unstable WiFi  
- The device is connected to DC 5V2A power supply  
- As close to the router as possible  
- Turn on the device and check the working mode of the working indicator light (AP mode: BLUE Flashing-quickly IP mode: Solid BLUE, and the blue light flashes slowly that the network is disconnected)

Q13: Why can't the TF card be recognized ?

After inserting the TF card into the TF card slot of the camera, check whether the capacity of the TF card will be displayed in the "Settings" and "Recording Settings" of the device in the APP. If it prompts "Micro SD card not inserted", it means that the TF card recognition failed.  
1. Please use a branded TF card.  
2. The TF card can be recognized by the computer normally..  
3. It is recommended that the TF card capacity is between 32-128G.  
4. It is recommended to use a high-speed TF card of C10 or above.  
5. Try to plug and unplug the TF card several times.  
6. It is recommended to try another TF card.  
7. It may take some time for the camera to recognize the TF card. After inserting the card, wait for about 3 minutes before observing

Please comply with local laws and regulations , use the product in a legal and compliant manner.

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Note: The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment. The device has been evaluated to meet general RF exposure requirement.  
This equipment complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna(s) must not be co-located or conjunction with any other antenna or transmitter. The device can be used in portable exposure conditions without restriction.

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