

AT&T amiGO Tracker User Manual

Version EN V5 29/08/2025

Integrated with Companion App Wireframes V1.7

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1 Introduction to your device

The AT&T amiGO Tracker is a smart GPS tracker usable in multiple use cases. With the tracker you can locate your pet, your vehicle, your bag or even children and elderly people. For the latter two cases, there is an SOS button to quickly request assistance from pre-registered contacts.

To locate your tracker you will need a smartphone connected to the Internet with iOS or Android operating system and the amiGO application installed.

The AT&T amiGO Tracker combines several unique features:

- Easy to use
- Real-time geolocation
- Activity monitoring algorithms
- SOS button

1.1 Package contents

1. Device
2. Pet rubber case
3. Personal rubber case
4. Charging cable
5. Charger with magnetic Pogo Pin
6. Velcro strap
7. [Key ring](#)
8. QR code Tag

- 9. Quick Start Guide
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1.2 Device Overview

Buttons:

- **Device power on:** Press the side power button for 3 seconds to turn on the device. The LED will stay Green solid for 3 seconds.
- **Device power off:** Press the side power button for 5 seconds to turn off the device. The LED will light up red for 3 seconds.
- **Reset:** Press the side power button for 15 seconds. The LED will turn on white for 5 seconds and then flash
- **Power-on confirmation:** Press the front button to check the device status. The LED will turn on if the device is on.
- **SOS:** Press the front button for 5 seconds. The LED will turn on red

LED indications:

- **LED off:** Normal operating/sleep mode
- **White flashing** (1-second intervals): Tracker is in pairing/registration mode
- **Blue flash** (once): Connected/disconnected from BLE
- **Blue flashing** (every 3 seconds): Firmware is updating (must be in charge in and battery is over 50%)
- **Yellow flashing** (every 3 seconds): No network or signal connection
- **Red flashing** (every 3 seconds): Device is armed and monitoring
- **Red flashing** (1-second intervals): Alarm or Emergency detected
- **Orange flashing** (every 3 seconds): Battery below 20% - charge soon
- **Orange flashing** (1-second intervals): Battery below 5% - charge immediately
- **Green flashing** (1-second intervals): Device is charging
- **Solid green:** Device is fully charged
- **Custom color:** Device-on confirmation

2 Device setup

Before using your device, ensure it's fully charged for at least 1.5 hours.

2.1 Charging the device

1. Connect the cable to the magnetic charger and attach it to the device pogo pins.
 2. Connect the other end of the cable to a USB port on a computer or a charger (5V-1A).
 3. While charging, the device LED will flash green.
 4. The device is fully charged when the LED remains solid green.
- A full charge takes 1.5 hours.

2.2 Installing the device: Use cases

- Pet: Use the black rubber case and Velcro strap to attach to collar.
- Bag: Use the blue rubber case with carabiner, place inside bag or suitcase.
- Vehicle: Use the blue rubber case, place inside cabin.
- People: Use the blue rubber case with carabiner.

3 AT&T amiGO App

Download the amiGO app via Google Play Store (Android) or App Store (iOS)

3.1 Start screen

When the app starts, a start screen is displayed while loading. If the user is already logged in and a device is paired, the app opens directly on the Map page.

3.2 Account creation

Launch screen allows sign in or account creation.

3.2.1 Sign In

Enter email and password. Forgotten password can be reset via email link.

3.2.2 Create Account

Enter name, email, password, accept Terms & Privacy. Add profile picture and phone number.

3.2.3 Verification Email

User receives email with 'Verify Email & Grant Consent'. Clicking validates account and returns to app.

3.3 Forgot password

Enter email, receive reset link, change password, then log in again.

4 Pairing your Tracker

4.1 Select Tracker

The app scans via Bluetooth and shows detected devices. If no device is found, retry scan.

4.2 Connecting

Once detected, connect via Bluetooth. If connection fails, retry.

4.3 Choose Configuration

Select configuration type: Personal or Pet.

4.4 Account Linking

Create the corresponding profile (user or pet). If activation fails, retry up to 3 times.

4.5 Adding a Guest

Add a Guest user with Location Tracking permission. Guest must have amiGO app and account.

5 Menu

5.1 Menu Button

Available on all pages. Tapping opens list of items: Map, My Devices, Contacts, Geofence, Activity Center, My Account, Settings, Support.

6 Map

The Map Page has two views:

6.1 Map Page – Device selected.

If a device is selected on the top bar, the map will show:

- a banner with the selected device information : Battery level, Last time seen, Last Location address.
- the last known location of the device.

Taping on Refresh/Live Tracking will initiate the functionality for the selected device.

6.2 Map Page – No Device selected.

If no device is selected on the top bar, the map will automatically adjust zoom to show all devices on the map. Tapping on Refresh will refresh location for all the devices.

6.3 Manual Refresh

Tapping refresh to request latest location. If no update in 1 min, message is displayed.

6.4 Live Tracking

Enables continuous updates every minute for 15 minutes. Banner confirms active

- Tapping on the “Live Tracking” button will show a popup explaining how the feature works. (This popup has an option to be turned off , so it won’t show up next time Live Tracking is started) .
- If user press ”Confirm” , device will report in real time a location every minute for 15 minutes. However, user can also turn off Live tracking by tapping again on the “Live Tracking” button.

- When the Live Tracking feature is enabled , a banner with “Live tracking Enabled” is showing up. Location will be continuously updated on the Map each time the device reports its location. (every minute for 15 minute) After 15 minutes, the Live tracking will automatically stop.

6.5 Calendar Integration

Add events (Vet, Grooming, Dog sitter) directly to phone’s calendar.

6.5.1 Calendar view

Tapping on Calendar on the Map will let user to create a Calendar event in the default calendar..

6.5.2 Add to Calendar

User can select the calendar Category (dog sitter, grooming, vet, fertile period or other), the start date and end date. Tapping on “Add to Calendar” will save the event to the default calendar.

6.5.3 Event added to the Calendar

Tapping on “Open Calendar” will open the default calendar app. Tapping on “Dismiss” will return you to the Map Page.

7 My Devices

After successful completion of the pairing process the user will be directed to the Map Page. If the user cancels the pairing/onboarding process, they will be directed to the device Menu page where any connected devices will be shown.

7.1 No device paired

The screen displays an empty state, offering the option to add a device or place an order.

7.2 Device paired

Displays device cards with avatars, last seen information, and battery life. Tap on the Map or Profile icons to open them.

7.3 Report Lost / Found

From the device page, report it as lost (provide a description and emergency contact information). Once found, mark it as found.

8 Contacts

Only when a Tracker is paired with an amiGO account, the user can add a Contact with Location Tracking permission. This Contact must have an amiGO account and

the Companion App.

8.1 Add contact

Add a contact with Location Tracking permission. Email is mandatory.

8.2 Edit contact

Update or delete guest contact. Only Location Tracking applies to Tracker.

9 Geofence

9.1 Safe Zones

Create, edit, delete Safe Zones with name, address, radius, and assigned device.

9.2 Danger Zones

Create, edit, delete Danger Zones with name, address, radius, and assigned device.

10 Activity Center

10.1 The Activity Center View shows the total number of steps taken on the current day, the total number of steps taken in the past week, and the total number of steps taken in the past month.

10.2 You can set or edit your step goal by tapping on the pencil icon on the screen, located in the Steps goal card. By default, the step goal is set to 10,000 steps per day.

10.3 When your step goal is reached, the progress bar will turn green.

Note: Assuming Step Goal (SG) is the number defined in 10.1, today's goal is SG, the weekly goal is SG multiplied by 7, and the monthly goal is SG multiplied by the number of days in the current month.

10.4 Tapping on the Steps count card will display a detailed daily view (hourly), a weekly view (Sunday to Saturday), and a monthly view (day by day).

11 Lost & Found

AT&T amiGO's Lost & Found website lists lost trackers, and owners can update their status from the app.

To report a tracker as lost, users tap the "Report as Lost" button. They'll need to provide a pet description and emergency contact information. The app automatically fills in the pet's information from the profile, setting the owner as the

default emergency contact. Users can edit this information if needed. Once they tap “Create a Post,” the information will be submitted to the AT&T amiGO Lost and Found website.

At any time, users can change the tracker’s status to Found, which will remove the report from the website.

12 My Account

Edit the first and last name, phone number, and change the password by entering the old one. The email address cannot be changed.

13 App Settings

Toggle the display of the user’s location on the map (default is ON). Users can also delete their account, which will unpair all devices from the amiGO account and delete the user account and associated data.

14 Support

Access Terms of Service.

Send app logs to support via Developer Feedback option.

15 Tracker Data & Settings

This section provides access to all the information and tools related to the tracker. From here, users can view device-specific data and manage advanced options.

15.1 Location history

The location history feature displays all the positions recorded by the tracker. Users can navigate through the history by selecting a specific date from the calendar and reviewing the daily movement paths.

15.2 Device Profile

The Device Profile shows the details of the person or pet associated with the tracker. It includes information such as name, photo, and size (for pets).

15.3 Device Settings

Device Settings allow the user to configure:

- Firmware Over-the-Air (FOTA) updates.
- LED color customization for status confirmation.
- Home Wi-Fi SSID for energy saving.

- Location update frequency.

15.4 Unpairing device

Unpairing the tracker removes it from the account and resets it to its factory settings. This step is mandatory before transferring the tracker to another user.

16 FOTA (Firmware Over-The-Air)

Firmware updates improve performance, fix bugs, and may introduce new features. Updates are delivered directly via the amiGO app when the tracker is nearby and connected over Bluetooth.

Availability

- The Firmware Update option appears in Device Settings only when the tracker is detected via Bluetooth.
- For reliability, keep the tracker charging and ensure the battery is above 50% before starting.

Statuses shown in the app

- No new firmware available – the device is already up to date.
- New firmware available – shows the version and prompts to update.
- Updating firmware – progress indicator while the new version is transferred and installed.
- Firmware updated successfully – the tracker restarts automatically and reconnects.

How to update

- Place the tracker on the charger and confirm the battery is above 50%.
- Open Device Settings > Firmware Update.
- Tap Check for Update. If an update is available, confirm to start.
- Keep the phone close to the tracker and the app open until the process completes.
- Wait for the tracker to restart and reconnect.

Notes

- Do not unplug the charger or move the tracker out of Bluetooth range during the update.
- If the update fails, reconnect the tracker and try again.

17 Notifications

The app sends push notifications to keep you informed about important events:

- Entering or exiting a Safe Zone or Danger Zone.
- Step goal achievement in Activity Center.
- Low battery alerts at 20% and 5%.
- Firmware update availability and completion.
- SOS button activation from the tracker.

Notifications are immediate and actionable, ensuring timely awareness and response.

18 Specifications

Product name: AT&T amiGO Tracker

Dimensions: 33x52x14 mm

Weight: xx g

Connectivity: LTE-M

Bluetooth: BT 5.2

Processor: Qualcomm MDM9205

Memory: 4MB ROM + 4MB RAM

Battery: 470 mAh

19 Federal Communication Commission Interference Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution:

- Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- The antenna(s) used for this transmitter must not be co-located or operating in

conjunction with any other antenna or transmitter.

- The country code selection is for non-US model only and is not available to all US model. Per FCC regulation, all WiFi product marketed in US must fixed to US operation channels only.
- RF Exposure Information (SAR)

This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model device as reported to the FCC when tested for use at the ear is 1.41 W/kg and when worn on the body, as described in this user guide, is 1.41 W/kg (Body-worn measurements differ among device models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: 2BOZB-DOTS01A.

For body worn operation, this device has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and be positioned a minimum of 0cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.