

The background of the entire page is a light beige color. It features a large, abstract graphic on the right side consisting of many thin, concentric circles that spiral outwards, creating a sense of depth and movement. On the left side, there are several wavy, horizontal lines that flow from the left edge towards the center, blending into the overall design.

flysound

Hearing Aids **OTC**

B02

MANUAL

Please read the instructions carefully before use,
and keep these instructions for future reference

- Thank you for choosing Flysound Hearing Aids to enhance your hearing experience and improve your quality of life.
- These hearing aids are individually fitted and fine-tuned to meet your specific hearing needs; therefore, they are not suitable for use by others.
- Carefully and thoroughly read the user guide before using your hearing aids. It is essential to operate the devices according to the instructions provided. Improper handling may result in damage.
- Should you have any questions regarding the use or maintenance of your hearing aids, please do not hesitate to contact your hearing care professional.

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INSTRUCTIONS FOR USE

PRINCIPLES OF HEARING AIDS

Flysound hearing aids capture ambient sounds via a microphone and convert them into electrical signals. The electrical signals are transmitted to the built-in digital chip of the device, where advanced processing such as filtering and amplification is performed to form clear electrical signals. The processed signals are then sent to the sound outlet, converted into sound waves, and conducted to the ear canal via air. They are then transmitted through the middle ear and inner ear, perceived by the auditory nerve, and relayed to the brain to enable sound perception.

HEARING AIDS STRUCTURAL COMPONENTS

The main components of the hearing aid include the main unit (with built-in microphone, battery and digital chip), sound-collecting nozzle, and charging case.

HEARING AIDS SCOPE OF APPLICATION

Empirical testing for hearing compensation in patients with air-conducted hearing loss.

CONTRAINDICATIONS

Individuals with acute external otitis, tympanitis, acute suppurative otitis media, chronic suppurative otitis media(in the stage of purulent infection), and those allergic to the materials of this product are not suitable for wearing.

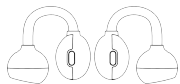
INDIVIDUALS UNDER THE AGE OF 18 SHOULD CONSULT A PHYSICIAN BEFORE USING THIS PRODUCT

Individuals under the age of 18 require specialized care. The use of this device without a proper medical evaluation may potentially exacerbate hearing impairment or related conditions. It is essential that hearing aid users under the 18 undergo a recent medical evaluation performed by a qualified physician, preferably an ear, nose, and throat (ENT) specialist. The physician should assess and confirm the suitability of hearing aid use before the device is utilized.

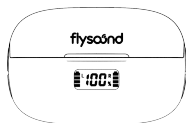
PRECAUTIONS

1. Hearing conditions professionally examined and audiotically tested before, and hearing aids should be under the guidance of a doctor or a professional dispenser of hearing aids.
2. Pay attention to the moisture-proof, shock-proof, high temperature-proof, light-proof, and drop-proof features of the products.
3. Never immerse your hearing aids in any liquid. Remove your hearing aids before swimming and washing your hair and showering; wait for the ear canal to dry after swimming or showering before putting on your hearing aids.
4. Avoid proximity to strong magnetic objects, as this may affect the sensitivity of the hearing aids.
5. If you feel uncomfortable during use, try adjusting the position of the earpiece or replacing it with a more suitable sound-collecting nozzle while ensuring comfort. You may also consult customer service.
6. Keep the hearing aid clean. Regularly clean the sound-collecting nozzle, microphone, and earwax or debris at the connection to the ear.
7. You should correctly use the program and the volume switch to control the program.
8. Please use the accessories provided by our company or authorized dealers, the use of other accessories may affect the safety and effectiveness of the product.

ACCESSORIES



Hearing Aids x2



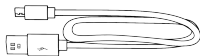
Charging Case x1



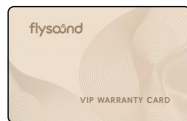
Sound-collecting Nozzles
(Sizes S/M/L/XL) – 4 sets



Cleaning Brush X1



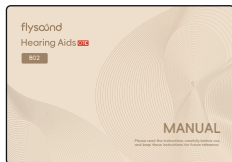
USB Cable X1



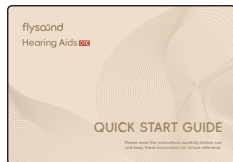
Warranty Card X1



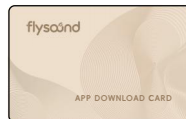
Anti-Lost Lanyard X1



User Manual x1

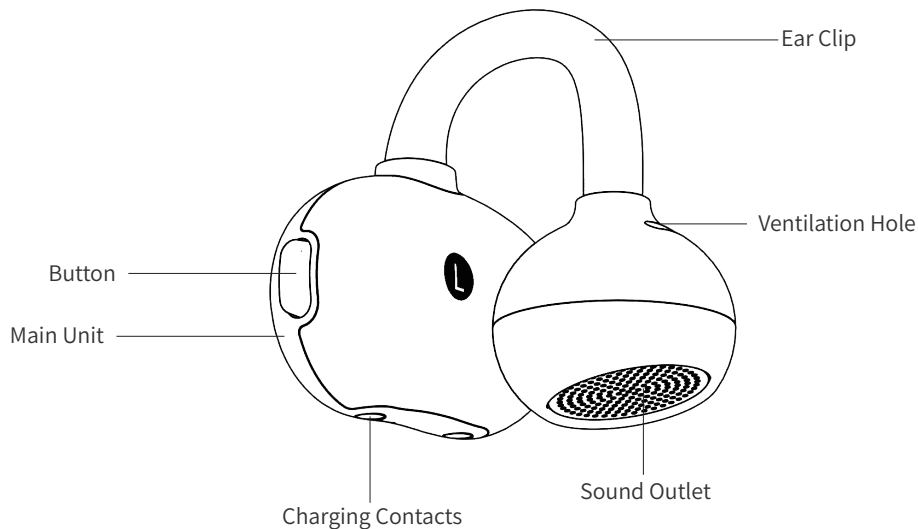


Quick Start Guide x1

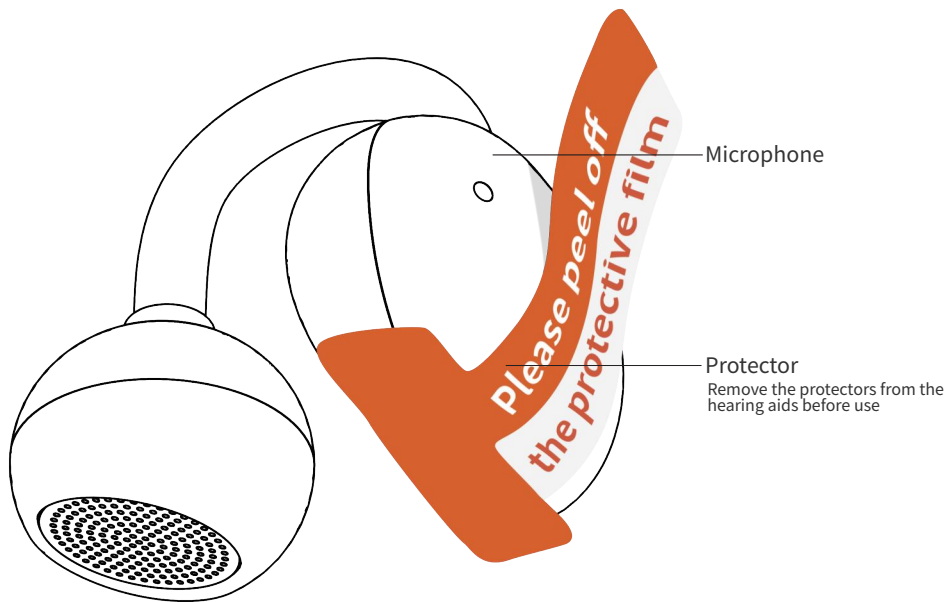


APP Download Card x1

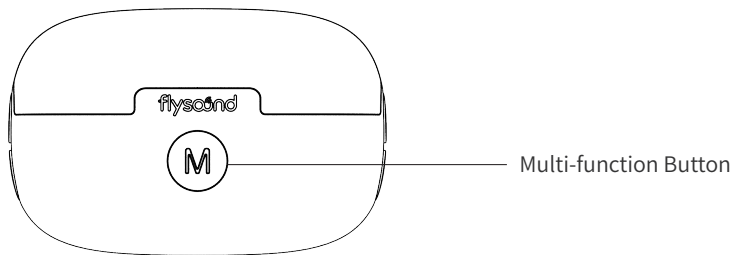
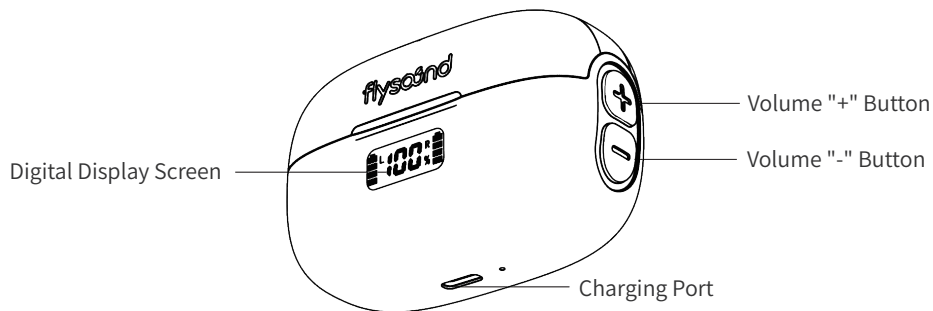
PRODUCT STRUCTURE



BACK



CHARGING CASE

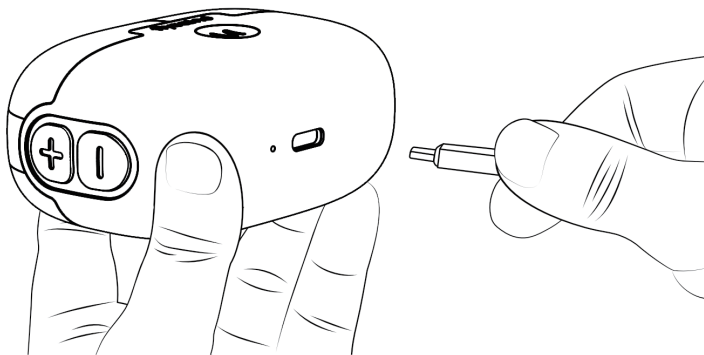


FUNCTION OF CHARGING CASE

Button Function	4 volume buttons: Left: Volume +/-; Right: Volume +/-
	Multi-function button: (1) Mode switch: Press once to toggle hearing aid scenes (Indoor/Outdoor/TV/Wind Noise), indicated by 1-4 consecutive beeps. If the current mode is uncomfortable, press to switch to a more suitable one (2) Hearing Aid Reset: Place the hearing aids in the case, and keep the lid of charging case open, then long press the multi-function button for 10s – the charging case and hearing aids will restore to factory default settings and pair with the hearing aids again
Display Function	The middle of the digital screen displays the charging case's battery percentage; the left and right sides show the battery status of the left and right hearing aids respectively
Reset Function	Place the hearing aids in the charging case and close the lid, then long press the multi-function button for 10s – the charging case will restore to factory default settings and pair with the hearing aids again

OPERATION GUIDE

CHARGING PRIOR TO FIRST USE



When using a hearing aid charging case for the first time, press any button on the charging case and wait for 3–6 seconds to activate it. Once activated, the hearing aids can be remotely controlled using the buttons on the charging case.

APP DOWNLOAD (Apple: FlysoundsMax | Google: Flysound)

The App enables you to set up and personalize your hearing aids according to your hearing preferences and manage its settings. Ensure that you download the App before using the product.

(1) To download the application, search for "Flysound" in the Google Play Store or search for "FlysoundsMax" in the App Store.



(Android)
Flysound APP



(iOS)
FlysoundsMax APP

(2) Connect your hearing aids to your cell phone.

(3) Follow the instructions in the App to complete the setup of your hearing aids.

BLUETOOTH STREAMING

The FLYSOUND B02 has Bluetooth® to connect with devices like Apple iOS or Android phones. When connected to a phone, it can play music and answer calls hands free.

(1) On your phone:

Turn on Bluetooth.

Search for devices.

(2) Open the charging case, then tap "B02" in your phone's Bluetooth list, and it will automatically pair with Bluetooth.

(3) Once connected successfully, your phone's Bluetooth list will show "B02" Connected.

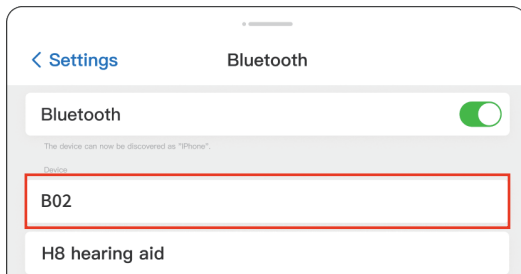
The Bluetooth connection is ready. Now you can use the hearing aids for calls, listening to music, and more.

To play/pause music: Press and hold the headphone button for 2 second.

Answer a Call: When the hearing aids is Bluetooth-connected to the mobile phone and there is an incoming call on the mobile phone, press it briefly once.

End a Call: When the hearing aids is Bluetooth-connected to the mobile phone and a call is in progress,

press and hold for 2 seconds.



Note:

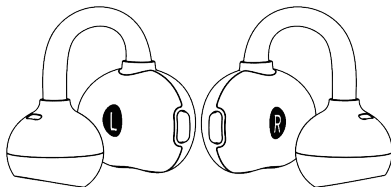
Connect the hearing aids to the phone within 5 minutes after taking them out. After this time, the "B02" Bluetooth won't be detectable. If this occurs, return them to the charging case and then take them out to reconnect.

Before boarding a flight, ensure to deactivate the Bluetooth function unless you receive authorization from the flight crew.

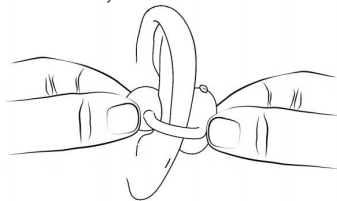
The "B02" is compatible with versions prior to Bluetooth 5.3.

WEARING

(1) Distinguish left and right hearing aids: Identify left/right via the "L"/"R" markings on the device—the left hearing aid is marked "L", and the right one is marked "R".



(2) Wearing steps: Hold the sound outlet of the hearing aid with one hand, and the main unit with the other. Place it on the corresponding ear (ensure the sound outlet is in front and the main unit is behind). Rotate the ear clip to align and fasten it to a comfortable position on the ear. Make sure the sound outlet is aligned with the ear canal, and the fit is stable without obvious pressure.



POWERING ON/OFF

Press the volume up/
down button for 5 seconds



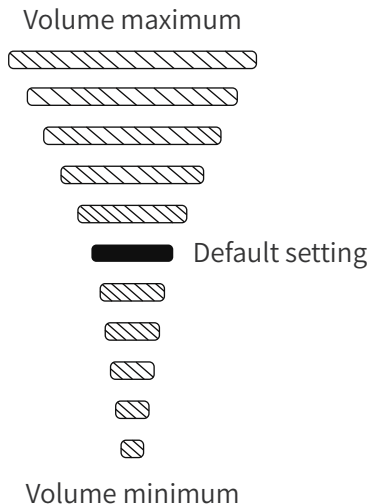
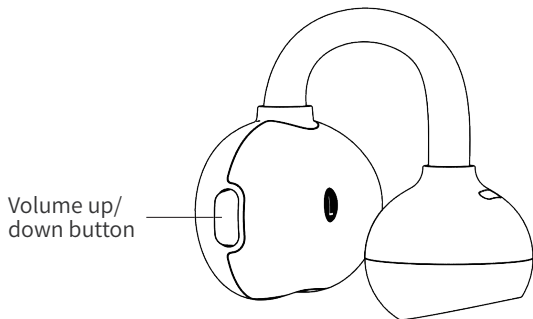
Power On:

The hearing aids will power on automatically when removed from the charging case. Alternatively, when powered off, press and hold the volume up/down button for 5 seconds.

Power Off:

Place the hearing aids into the charging case and close the lid securely. The hearing aids will power off automatically. To power off manually, press and hold the volume up/down button for 5 seconds.

VOLUME UP/DOWN



The buttons have volume up and down controls, with a total of 11 volume levels (5 levels above and 5 levels below the default setting) . Each adjustment step increases or decreases the volume by 3 dB.

HEARING AID BUTTONS

Power on / Power off	Press and hold for 5 seconds
Press once	Volume up: Press the hearing aid button once
Press twice quickly	Volume down: Press the hearing aid button twice quickly
Volume levels	11 volume levels
	Single click: the hearing aids prompts a "beep"
	When it is at the maximum volume, it prompts three beeps
	When it is at the minimum volume, it prompts two beeps
	Factory default volume level: Level 5
Answer a call	Press once to answer a call (highest priority), volume unchanged
End the call	Press and hold for 2 seconds

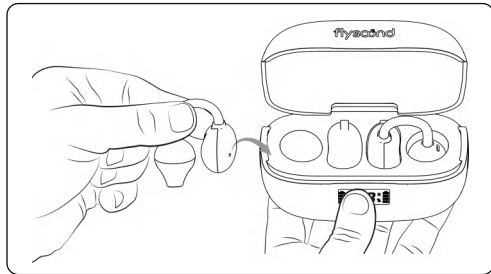
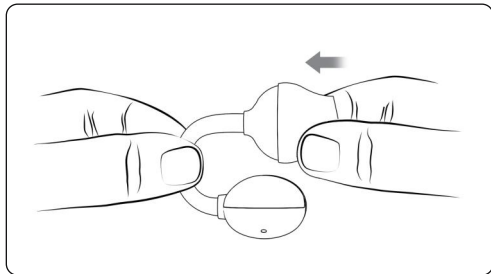
HEARING AIDS PROMPT TONES

The hearing aid emits corresponding pure tone prompts when the following actions or states occur.

Prompt Tones	Actions or States
Power-on prompt tone	Sounds when the hearing aid is turned on
Low battery prompt tone	Notifies when the battery level is insufficient
Bluetooth connected prompt tone	Sounds when the Bluetooth connected
Bluetooth disconnected prompt tone	Sounds when the Bluetooth connection is interrupted

CHARGING

(1) Charging The Hearing Aids

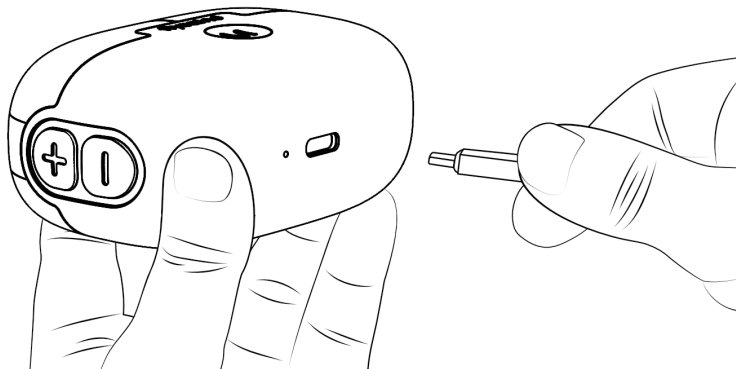


Place the hearing aids in the charging case and make sure the lid is tightly closed, the hearing aids will charge automatically.

Note: If the hearing aids can not be charged, please re-install the ear dome and press the hearing aids into the charging case.

It takes 2 hours to fully charge the hearing aids. In the default setting (hearing aids mode), the battery life is up to 11 hours. The battery provides up to 5 hours of use while streaming audio via Bluetooth.

(2) Charging the charging case

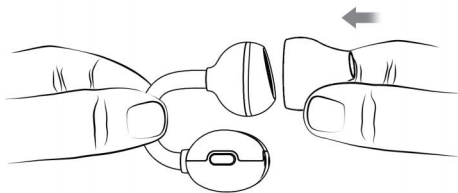


Connect the charging case to the power outlet for full charging. This procedure can take up to 2 hours to fully charge the charging case.

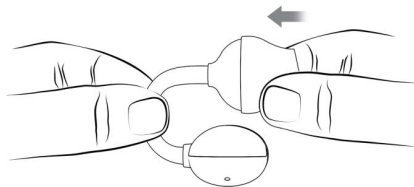
WEARING THE SOUND-COLLECTING NOZZLE

To ensure optimal sound quality, wear a properly sized sound-collecting nozzle and fit the hearing aid correctly. If it feels uncomfortable or the volume is not enough, try a different-sized nozzle.

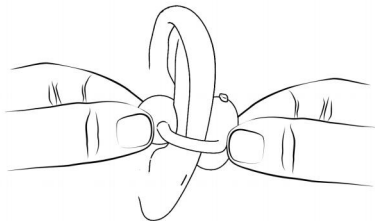
(1) Take a new sound-collecting nozzle and position the sound hole at its center.



(2) Attach the sound-collecting nozzle to the sound outlet. Ensure the sound outlet and the nozzle fit tightly.



(3) Hold the hearing aid's sound outlet with one hand and the main unit with the other. Place it on the corresponding ear (keep the sound outlet in front and the main unit behind), then gently adjust the ear clip to fasten it in a comfortable position on the auricle. Ensure the sound outlet naturally fits the top or side of the auricle, and the fit is stable without noticeable pressure.



(4) Slightly adjust the device's angle so the sound-collecting nozzle aligns with the ear canal entrance (no need to insert it deep into the ear canal; keep an appropriate distance for efficient sound transmission). Ensure the acoustic path between the sound-collecting nozzle and the ear canal is unobstructed.



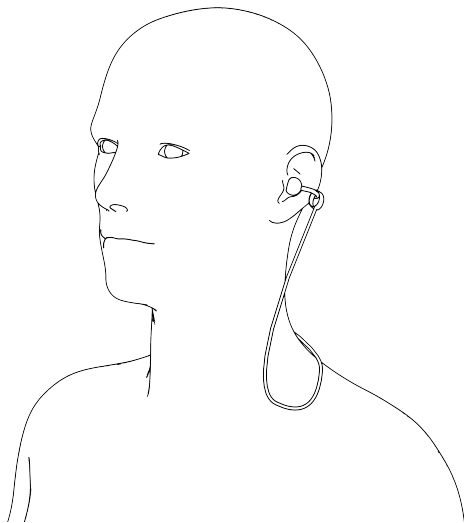
ANTI-LOST LANYARD



(1) Slide the white silicone sleeve of the anti-lost lanyard onto the hearing aid from the sound outlet, then move it to the C-shaped bridge to fit in place. Repeat for both hearing aids.



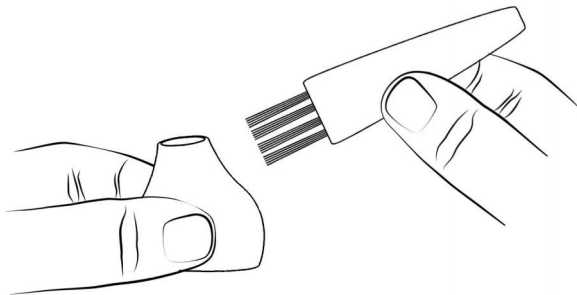
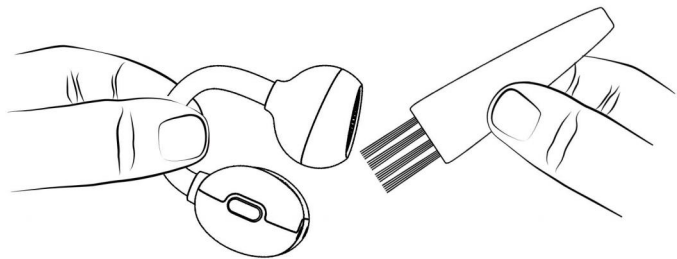
(2) Place the anti-lost lanyard around the back of your neck, then clip the hearing aids with the lanyard onto both ear auricles. Gently pull the hearing aids to ensure a secure and comfortable fit.



MAINTENANCE AND CLEANING

CLEANING

- (1) It is crucial to keep the hearing aid clean and dry. During daily use, prevent water and liquids from entering the device.
- (2) Wipe the surface of the hearing aid with a dry cloth or tissue every day. Use the included cleaning brush to gently clean the sound-transmitting components, microphone, and the connection area to the ear.
- (3) After long-term use, earwax may accumulate on the sound-collecting nozzle. You can use a cleaning brush to remove the earwax, or wipe the nozzle with a damp (not wet) soft cloth. Do not directly rinse the device or sound-collecting nozzle with water or liquid cleaning agents.



TROUBLESHOOTING GUIDE

New hearing aids users often experience an effect known as acoustic feedback, commonly referred to as "whistling."

Reason: Hearing aids volume is too loud

Solution: Turn down the volume or consult an audiologist

Reason: When the hearing aids are placed in the charging case, the charging contacts are not in good contact

Solution: Clean the charging contacts of the hearing aids and the charging case

Reason: The charging case is out of power

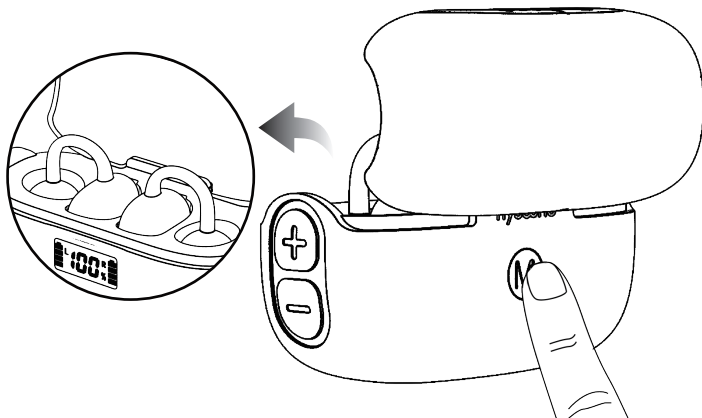
Solution: Charge the charging case

Should the problem remain unresolved, please reach out to our customer service via service@flysounds.com.

THE CHARGING CASE CANNOT CONTROL THE HEARING AIDS

Solution: After placing both hearing aids into the charging case, and keep the lid of charging case open, then press and hold the multi-function button on the charging case for 10 seconds to complete the re-pairing between the charging case and the binaural hearing aids.

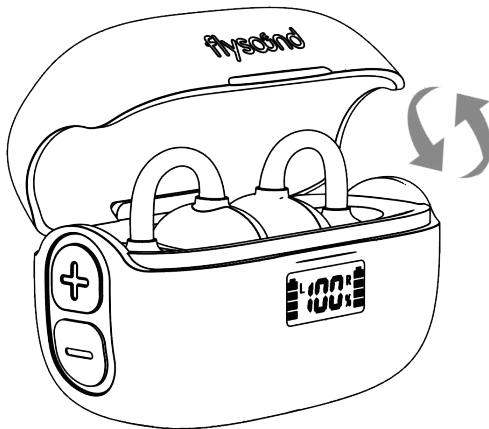
Should the problem remain unresolved, please reach out to our customer service via service@flysounds.com.



THE APP CAN ONLY PAIR WITH ONE HEARING AID

Solution: Place both hearing aids into the charging case, then open and close the case quickly 5 times within 8 seconds to re-pair the hearing aids. The display screen on the charging case flashes, which indicates that the hearing aids are re-paired successfully.

Should the problem remain unresolved, please reach out to our customer service via service@flysounds.com.



SILENT

Reason: The device is switched off

Solution: Power on

Reason: No battery or low battery

Solution: Timely charging

Reason: The sound-collecting nozzle or sound outlet is blocked

Solution: Use a brush to clean the sound-collecting nozzle and sound outlet

Should the problem remain unresolved, please reach out to our customer service via service@flysounds.com.

LOW VOLUME

Reason: Due to the volume settings

Solution: Adjust the volume in the settings

Reason: Battery is low

Solution: Charge the battery in time

Reason: The sound-collecting nozzle is worn incorrectly or the size is inappropriate

Solution: Adjust the way the sound-collecting nozzle is worn, or replace it with a properly sized one

Reason: The sound-collecting nozzle or sound outlet is blocked

Solution: Use a brush to clean the sound-collecting nozzle and sound outlet

Reason: Excessive earwax

Solution: Clean your ear canal or seek medical support

Reason: Changes in hearing condition

Solution: Consult an audiologist

Should the problem remain unresolved, please reach out to our customer service via service@flysounds.com.

BLUETOOTH CONNECTION FAILURE

Reason: Bluetooth on the phone is off

Solution: Turn on the Bluetooth

Reason: Another device is connected to the hearing aids

Solution: You need to disconnect the Bluetooth of the other device first before you can reconnect

Reason: The phone is connected to other Bluetooth device

Solution: You need to unpair the other Bluetooth device in the phone

Reason: The phone version is too low

Solution: You need to use a latest smart phone to connect the hearing aids

Should the problem remain unresolved, please reach out to our customer service via service@flysounds.com.

GENERAL WARNINGS

To ensure your safety and the proper use of your Flysound hearing aids and to avoid possible personal injury or property damage caused by electric shock, high temperature, fire, radiation, explosion, mechanical hazards, and improper use, please read and observe the following items before using this product:

- Hearing aids do not restore normal hearing. They are designed to amplify sound and improve hearing ability in individuals with hearing loss. Hearing aids cannot reverse or prevent hearing loss caused by underlying medical conditions.
- Hearing aids are part of a comprehensive hearing healthcare plan. Optimal benefit may require additional interventions such as auditory training and speechreading therapy. Consistent and regular use of hearing aids is essential for maximizing their effectiveness.
- If you experience any adverse events while using the Flysound hearing aids, such as skin irritation in the ear, injuries caused by the device(including cuts, scratches, or burns from an overheated battery), device fragments becoming stuck in the ear, or a sudden decrease in hearing after using the device, the FDA refers to these issues as "adverse events." You should immediately discontinue use and

contact your hearing care professional. They will provide professional guidance, address your concerns, and report the incidents to the manufacturer. and/or relevant regulatory authorities if necessary. Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-888-INFO-FDA (1-888-463-6332). You can also download a form to mail to FDA.

CONTRAINDICATIONS

- Patients with acute otitis externa, tympanitis, chronic suppurative otitis media (in the period of runny infection), and acute suppurative otitis media.
- Patients who are allergic to the material of this product.

USE OF HEARING AIDS

Do not share hearing aids. Hearing aids are individually programmed and fitted to each user's unique hearing needs. Sharing hearing aids can result in improper amplification levels and potential harm to another person's hearing.

CHOKING AND INGESTION HAZARD

- Keep hearing aids and their components out of reach of children and individuals who may be at risk of swallowing small objects.
- If hearing aids or any of their parts are swallowed, seek immediate medical attention.

EXPLOSION HAZARD

Flysound hearing aids are safe for use in normal environments. However, they have not been tested or certified for use in potentially explosive atmospheres. Do not use hearing aids in environments with explosion hazards, such as mines, areas with high concentrations of oxygen, or locations where flammable anesthetics are handled.

MALFUNCTION RISK

Note that unexpected malfunction can happen on hearing aids. If you rely on your hearing for safety-critical tasks such as driving, be mindful that your hearing aids could stop functioning. This could be due to various factors, including battery depletion, moisture in the sound tube, or earwax blockage.

ENVIRONMENTAL AWARENESS

Avoid operating your hearing aids in situations that require your full attention, as this may divert your focus from potential hazards. Adhere to all local traffic laws and regulations regarding the use of electronic devices while driving.

COCHLEAR IMPLANTS

If you wear a cochlear implant(CI) in one ear and an Flysound hearing aids in the other, maintain a minimum distance of 1cm between the two devices at all times. The magnetic fields generated by the CI components, including the sound processor, coil, and magnet, can permanently damage the speaker in the hearing aids. Avoid placing the devices in close proximity, especially when removing or cleaning them. Do not store the CI and hearing aids together in the same container.

ACTIVE IMPLANTABLE DEVICES

- Flysound hearing aids have undergone rigorous testing and meet international standards for human exposure to electromagnetic emissions, including Specific Absorption Rate(SAR), induced electromagnetic power, and voltage.
- The levels of these emissions are well below the internationally recognized safety limits for human health and are safe for use in proximity to active medical implants, such as pacemakers and defibrillators.
- If you have an active implant, particularly a brain implant, consult with your implant manufacturer regarding potential risks of electromagnetic interference.
- Maintain a safe distance(at least 30cm)between multi-functional tool pen containing magnets(e.g., pens with magnets)and your implanted device.
- Always follow the recommendations and guidelines provided by the manufacturer of your implantable cardiac device, including pacemakers and defibrillators, regarding the use of magnets.

X-RAYS, CT, MR, PET SCANS, ELECTROTHERAPY, AND SURGERY

Hearing aids may be damaged due to strong electromagnetic fields exposure, remove your hearing aids before undergoing X-rays, CT, MR, PET scans, electrotherapy, surgery, or entering other environments with strong electromagnetic fields.

HIGH TEMPERATURES AND CHEMICALS

- Hearing aids should never be exposed to extreme heat or direct sunlight.
- Do not dry hearing aids in a microwave or with hairdryers due to the risk of fire or explosion.
- Chemicals in cosmetics, hairspray, perfumes, lotions, sunscreens, and insect repellents can damage hearing aids. Always remove your hearing aids before using such products and allow them to dry thoroughly before use.

CONNECTING EXTERNAL DEVICES

To ensure the safety of your hearing aids and charging accessories, follow the safety standards of GB9706.1 or IEC60601-1 : When charging your devices, use the approved power adapter and charging cable as described in the user guide, and ensure that the charging accessories are not placed near an induction cooking surface. The conductive structures inside the charging accessories could absorb inductive energy from the cooking surface, potentially leading to thermal destruction.

HIGH POWER DEVICES

Special care should be taken when selecting, testing, and using hearing aids with a maximum sound pressure capability of more than 132 dB SPL (2cc coupler), as there may be a risk of damage to the user's residual hearing.

POSSIBLE ADVERSE REACTIONS

In rare cases, other non-allergenic substances used in hearing aids may cause skin irritation or other side effects. If this occurs, consult your doctor.

USE IN AIRPLANES

Your hearing aids contains Bluetooth functionality. When you are on an airplane, you should turn off your hearing aids unless the flight crew allows.

USE OF THIRD-PARTY ACCESSORIES

Only use accessories, transducers, or cables supplied by the manufacturer. Non-original accessories may reduce the electromagnetic compatibility (EMC) of the device.

NO MODIFICATION OF HEARING AIDS

Changes or adjustments not expressly approved by the manufacturer will void the equipment warranty.

INTERFERENCE

Hearing aids have been thoroughly tested for interference in accordance with the most stringent international standards. However, hearing aids may be interfered with by other devices(e.g., some cell phones, civil band systems, store alarm systems, and other devices). If this happens, increase the distance between the hearing aids and the interfering device.

ENVIRONMENTAL PROTECTION

Please do not discard end of life batteries, the device, or accessories at will. Disposal of waste and residue should be in accordance with corresponding national laws and regulations.

TECHNICAL SPECIFICATIONS

Parameter Name	Hearing Aids	
Full on Gain (50dB SPL Input)	HFA	45dB±5dB
Maximum Output (90dB SPL Input)	Max	110dB+3dB
Total Harmonic Distortion+Noise	500Hz 100dB SPL 500Hz 70dB SPL	≤3%+3%
Self-generated Noise Level Limits		<25dB+3dB
Frequency Response Smoothness	1500Hz	<4dB SPL
Frequency Range		250Hz-6000Hz
Latency		<6ms

TECHNICAL DESCRIPTION

Electrical Safety Classification: Internally powered equipment

Protection Against Electric Shock: Type B applied part

Mode of Operation: Continuous operation

Externally Connected Devices: Any external equipment connected to these hearing aids and powered from the mains supply must comply with GB 9706.1-2020 or equivalent safety standards

Bluetooth Version: 5.3

Software Version: V1.0

OPERATING AND STORAGE CONDITIONS

1. Normal Operating Conditions

- a. Ambient Temperature: -10°C to 40°C (14°F to 104°F)
- b. Relative Humidity: $\leq 80\%$
- c. Atmospheric Pressure: 86 kPa to 106 kPa

2. Storage Conditions

Products should be stored in a well-ventilated area free from corrosive gases and materials. The environment should meet the following conditions.

- a. Storage Temperature: -20°C to 55°C (-4°F to 131°F)
- b. Relative Humidity: $\leq 93\%$
- c. Atmospheric Pressure: 86 kPa to 106 kPa

3. Handle with care, avoid impacts.

4. It takes 1 hour to warm up from minimum storage and cool down from maximum storage temperature before use.

EXPLANATION OF GRAPHICAL SYMBOLS USED IN MEDICAL DEVICE LABELING

MEDICAL DEVICE IMAGES

	Be afraid of rain		Note the attached documents
	Type BF application equipment		Avoid the sun light
	Up		Fragile
	Please follow local regulations		Environmental protection lifespan: 10 years
	Nonionizing radiation		Follow the operating instructions
	Class II equipment		Direct current
	Separate collection of Waste Electrical and Electronic Equipment		Handle with care

FCC REQUIREMENT

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subjected to the following two conditions.

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Warning For Portable Device

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Label:

Hearing Aids Model: B02 Earphone 3.7V 55mAh B02-EP FCC ID:2BP4H-FSB02-EP   	Shenzhen Flysounds Medical Technology Co., Ltd. Input:5V=0.6A Charging Case 3.7V 550mAh B02-CC FCC ID:2BP4H-FSB02-CC Made in China
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The FCC IDs for the earphone and charging case are located on the inner surface of the charging case top cover.

NOTE: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

PRODUCT WARRANTY

TECHNICAL DESCRIPTION

Warranty Coverage: All Receiver in canal hearing aids by the company have 12 month free warranty for non human failure from purchase date.

Exclusions

- Damage from incorrect/improper use.
- Damage from self disassembly or part assembly.
- Damage from force majeure(flood, fire, earthquake, etc.)

Note: Please refer to www.flysounds.com for the latest user manual.

Date of Manual Preparation: 2025-11-04

WARNING

Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.

Even used batteries may cause severe injury or death. Call a local poison control center for treatment information.

Battery type: Rechargeable lithium battery

Battery voltage: 3.7V

Non rechargeable batteries are not to be recharged.

Do not force discharge, recharge, disassemble, heat above 45°C or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.

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Need more help?
The Flysounds customer support team is always at your service.

12 Months
Warranty

service@flysounds.com
+1 8336589090(7 × 24h online)

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