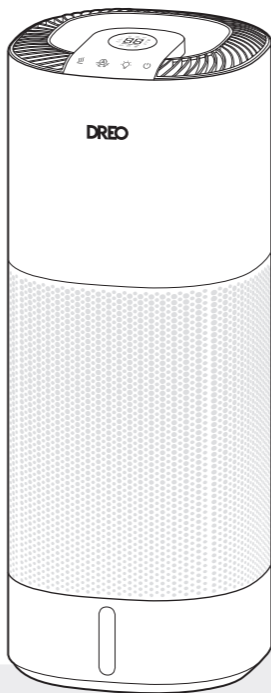


DREO

Humidifier
HM774S

USER MANUAL



”

Thanks for Choosing **DREO!**

Your support means the world to us.
We hope you enjoy our product as much as
we did creating it.

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IMPORTANT SAFETY INSTRUCTIONS

01



READ ALL CAUTIONARY MARKINGS ON THE APPLIANCE AND SAFETY INSTRUCTIONS IN THE USER MANUAL BEFORE USE.



DO NOT block or cover the nozzle while in operation.



DO NOT touch or hold the mains plug with wet hands.



DO NOT let children or pets play with this appliance.

General Safety

1. Children shall not play with the appliance. Cleaning and maintenance shall not be performed by children without supervision.
2. Use the appliance as described in the user manual only. Any other use not recommended in the user manual may cause fire, electrical shock, or personal injury.
3. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Operation Safety

1. Always place this appliance on a firm, flat and level surface to avoid dropping or tilt.
2. Always place this appliance 60 cm above the floor, 30 cm away from the wall or wooden furniture.
3. DO NOT move this appliance while it is on.
4. DO NOT attempt to repair any parts on this appliance. Doing so will void your warranty. The inside of this appliance contains no user serviceable parts. All servicing should be performed by qualified personnel only.
5. Never leave water in the reservoir when the appliance is not in use.
6. Do not permit the area around the humidifier to become damp or wet. If dampness occurs, turn the output of the humidifier down. If the humidifier output volume cannot be turned down, use the humidifier intermittently. Do not allow absorbent materials, such as carpeting, curtains, drapes, or tablecloths, to become damp.
7. Do not immerse in water and any other liquids.

8. Do not use the appliance until the base is installed.
9. Do not insert your fingers, pencil and any other objects into the grilles while in operation.
10. **Warning:** Micro-organisms that may be present in the water or in the environment where the appliance is used or stored, can grow in the water reservoir and be blown in the air causing very serious health risks when the water is not renewed and the tank is not cleaned properly every 3 days.

Electricity Safety

1. Make sure that the voltage of your electricity supply is the same as that indicated on the appliance.
2. Always unplug before cleaning or leaving the appliance unused for a long period of time. Keep your hands dry when plugging/unplugging.
3. To avoid fire hazard, NEVER put the cord under rugs, near heat registers, radiator, stoves or heaters.
4. Do not use this appliance if the cord has been damaged to avoid fire or electric hazard.
5. Keep the cord out of heavy traffic areas and where it will not be tripped over.
6. Do not operate any humidifier with a damaged cord or plug. Discard the appliance or return to an authorized service facility for examination and/or repair.
7. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
8. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
9. **WARNING:** To reduce the risk of fire or electric shock, do not use this humidifier with any solid-state speed control device.

READ AND SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

Gentle Reminder



Check the appliance regularly and refer to TROUBLESHOOTING or contact our customer support if it shows any of the following signs:

- Power cord or plug is damaged.
- Loud noise, unusual smell or excessive heat.

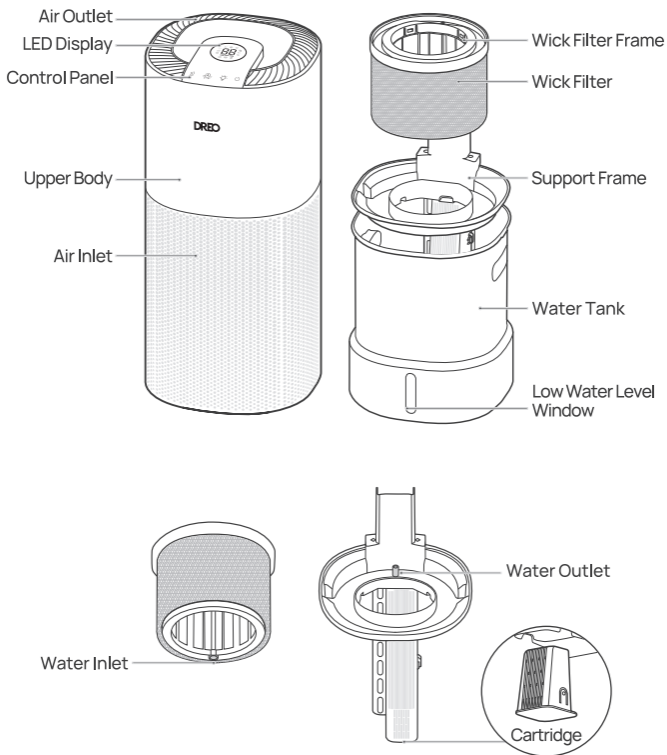
Specifications

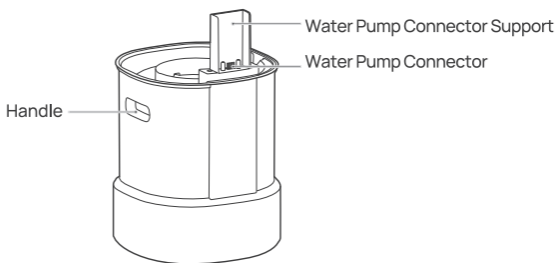
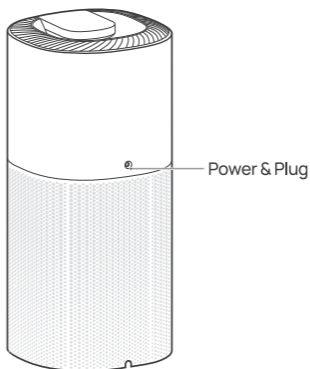
Model No.	DR-HHM014S
Power	12VDC 15W
Adapter	100-240VAC, 50/60Hz, 0.5A Output: 12VDC, 1.25A.
Water Tank Capacity	2.6 Gal (10L)

KNOWING YOUR APPLIANCE

02

Package Contents

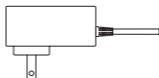




User Manual



Quick Start Guide



Power Adapter



Cleaning Brush

Control Panel



Power Button

- Turn the humidifier on/off.
- When powered on, touch  to enter Dry Mode, then the humidifier turns off automatically.
To stop earlier, touch  again.
- Long press for 7 seconds to restore WiFi and factory settings.



Fan Speed Button

- Switch between low/medium/high fan speed.
- Long press for 3 seconds to enable/disable Dry Mode.



Auto Mode Button

- Turn Auto Mode on.
- Long press for 5 seconds to enter WiFi settings.
- Tap the  button to increase the target humidity by 5% (target humidity ranges from 30% to 90%).
- In Auto Mode, mist level is adjusted according to your target humidity.
- Press the Fan Speed Button  to exit Auto Mode.



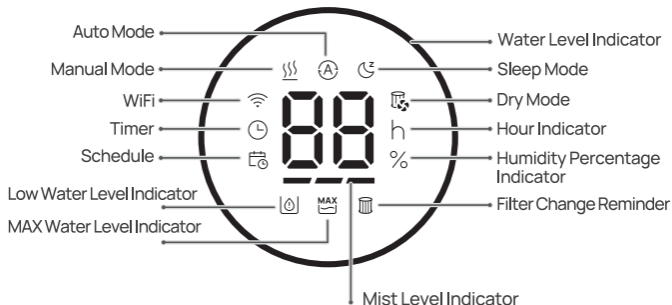
Light Button

- Turn the LED display light and beep sounds on/off.
- When the light turns off, touch any button to wake up the LED display (auto-off after 5 seconds without operation).
- Long press for 3 seconds to set a timer (0-12h).

Dry Mode

1. Before powering off, the humidifier will automatically enter Dry Mode. You can disable this feature by long pressing the Fan Speed Button  for 3 seconds or via the DREO app.
2. To exit Dry Mode, touch the Power Button .
3. Dry Mode helps prevent moisture buildup and mold growth on the wick filter. It is recommended to enable Dry Mode.

LED Display



Note:

- There are five water level indicators in total.
- When the water is low, the Low Water Level Indicator will light up.
- You can activate/deactivate and Sleep Mode through the DREO app.
- When humidity levels are below 10%, the display will show "LO".
- When humidity levels are above 90%, the display will show "HI".
- When receiving Software upgrades, the display will show "UP", and the humidifier can't be operated until the upgrade ends.

CONNECTING TO YOUR APPLIANCE

03



Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search “DREO”, then select and download the app.



Look for “HM774S” when connecting your new humidifier.



You can use the DREO app to connect your smart appliance to **Amazon Alexa** or **Google Home**. Please follow the in-app instruction to set up your voice assistant.

NOTE: You must create a DREO account to access voice assistants.

- 1 Launch DREO and sign in or create account by following in-app instructions.
- 2 Enable Bluetooth on your mobile device and plug in your humidifier.
- 3 Hold  for 5 seconds to start WiFi connection settings.
(Tip: The WiFi icon  will keep flashing when pairing.)
- 4 Tap + **Add Device** and select **HM774S**.
- 5 Follow in-app instructions to complete WiFi connection.
- 6 You're now ready to control the appliance on your app.
(Tip: To restart connection settings, hold  again for 5 seconds)

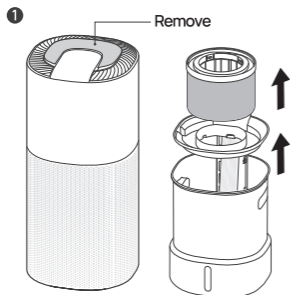
Long press  for 7 seconds to unpair WiFi and restore factory settings.

USING YOUR APPLIANCE

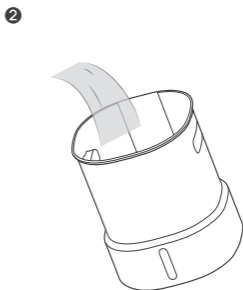
04

Before Use

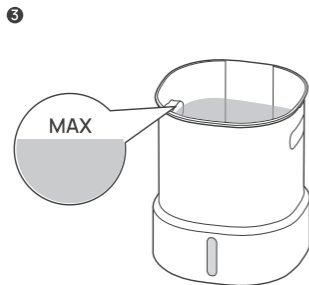
When using your humidifier for the first time, remove the wraps and follow the steps below.



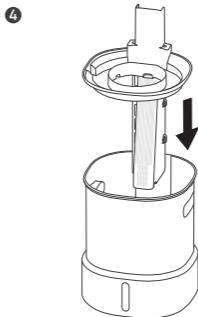
Remove the upper body and the label, wick filter frame, and support frame from the water tank.



Clean the water tank.

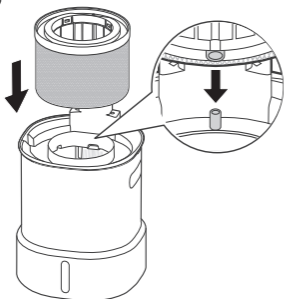


Fill the tank with water, making sure the water doesn't pass the MAX line.



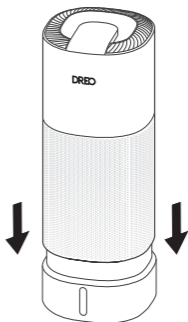
Place the support frame on top of the water tank.

5



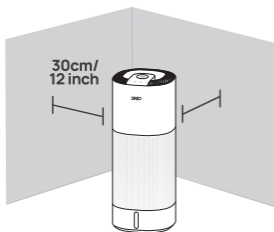
Align the water inlet on the wick filter frame with the water outlet on the support frame, and press firmly.

6



Place the upper body on the water tank, aligning the DREO logo with the low water level window.

7



Place the humidifier on a flat, level surface, keeping at least 30 cm/12 inch away from walls or any major obstacles.

ATTENTION:

- It is recommended to add purified or distilled water to prevent white powder residue from forming.
- Do not add essential oils or other liquid medication into the water tank to avoid damage to the tank.
- Do not place the humidifier on the carpet or floor directly.
- Direct the mist away from walls, furniture and electrical appliances.
- It is recommended to place a water-resistant mat under the humidifier to catch spills and droplets.

CLEANING AND MAINTENANCE

05



Scan the QR code to see the cleaning and installation guide

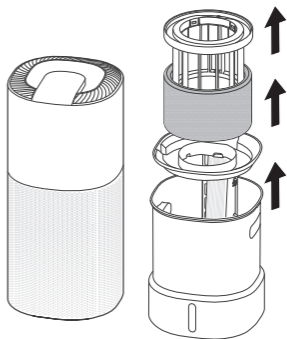


- Always turn off and UNPLUG the humidifier before any cleaning or maintenance.
- Do not clean the main body under running water.
- Do not let water splash into the air outlets.
- Do not use any chemical agents when cleaning the humidifier.
- Store in a cool, dry place and cover it to protect from dust.
- Empty and clean the humidifier before storage. Clean the humidifier before next use.
- Do not overfill the humidifier due to the potential risk of electric shock.

Cleaning

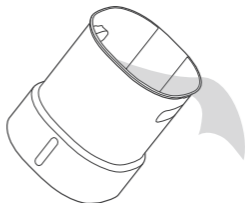
①

Remove the upper body, wick filter frame, wick filter, and support frame from the water tank.



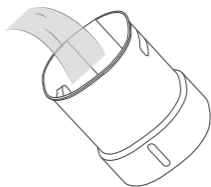
②

Pour out any water from the tank.



3

Rinse the tank with room-temperature water.



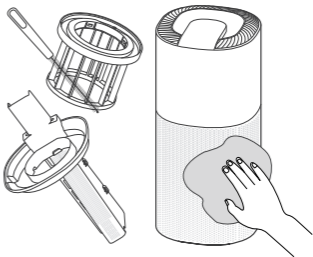
4

Wash the wick filter **by hand or in the washing machine.**



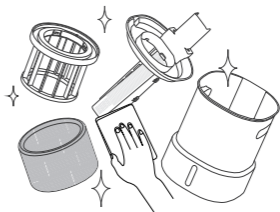
5

Wipe **other parts** with a soft, damp cloth. Use the cleaning brush to scrub any residue off if needed.



6

Dry **all parts** with a clean cloth. Make sure all parts are completely dry before reassembling or storing.

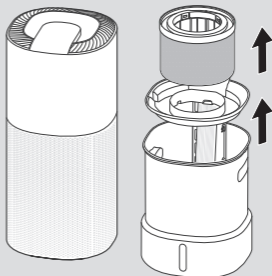


Descaling

RECOMMENDED ONCE A MONTH

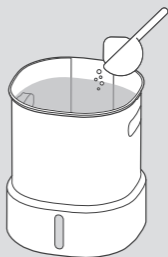
1

Remove the upper body, wick filter frame, and support frame from the water tank.



2

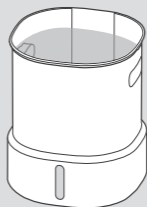
Fill the water tank with a solution of bleach and water (one teaspoon of bleach for each gallon of water).



3

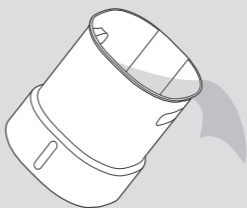
Let the water tank soak for 15-20 minutes so the solution can loosen scale (mineral buildup).

15-20min



4

Pour out the solution.



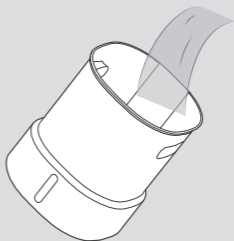
5

Use a soft cloth and the included cleaning brush to remove any scale buildup.



6

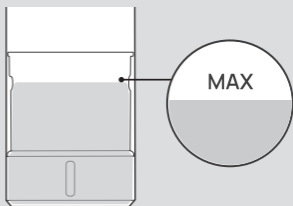
Rinse the water tank until any bleach smell is completely gone.



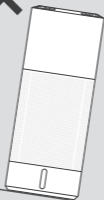
Is Your New Humidifier Leaking?



Make sure not to add water from the upper body.

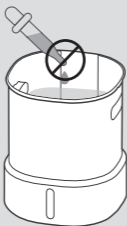


Make sure the water does not pass the MAX line.



Make sure the humidifier is placed on a flat surface.

Contact Customer Service If...



Your water tank has leakage due to prolonged use of essential oils or other liquid medication.

If your humidifier keeps leaking water, please contact customer support (see page 18).

My humidifier does not work.

1. Make sure that the cord is connected to a powered outlet and the mains voltage corresponds with the voltage indicated on the humidifier.
2. The humidifier will shut down automatically in the event of low water.
3. Check if the water tank is installed properly.
4. In Auto Mode, the humidifier will stop adding moisture when it reaches the room humidity target.

My humidifier makes a loud or unusual noise.

1. On startup, the water pump expels air or scale buildup from the pipe to prevent blockage, causing a louder noise that will disappear after 5 seconds.
2. Make sure the water outlet on the support frame is properly inserted in the water inlet on the wick filter frame.
3. Set a lower mist level.
4. Empty the water tank then refill the water tank.
5. The humidifier may be malfunctioning. Stop using the humidifier and contact Customer Support (see page 18).

The wick filter is discolored and has an unpleasant odor.

1. The wick filter functions to humidify and purify the air. It is recommended to clean the wick filter weekly. (see Cleaning and Maintenance).
2. It is recommended to replace the wick filter every 3 months.
3. Using Dry Mode helps extend the life of the wick filter by preventing moisture buildup and mold. To purchase additional wick filter, contact Customer Support (see page 18).

Water leaks from my humidifier.

1. Do not shake the humidifier.
2. Make sure to place the humidifier on a flat, level surface.
3. Check the water tank for leaks. If there are leaks, contact Customer Support (see page 18).

The humidity level isn't changing in my room.

1. Set a higher mist level.
2. Depending on your environment, the humidifier may take longer to humidify your air.

Display shows an incorrect humidity percentage.

1. Moisture may have built up inside the humidity sensor. Turn off the humidifier and allow the sensor to air dry.
2. If the humidifier is placed within 12 inches / 30 cm of a wall or in a corner, the humidity sensor cannot provide a proper reading for the relative humidity in the room.
3. The humidity sensor will give an improper reading if it is exposed to dust. Avoid using the humidifier in dusty rooms.

If your problem is not listed or still persists, contact our Customer Support (**see page 18**).

DREO CUSTOMER CARE

07

12-MONTH LIMITED WARRANTY

What is Covered

DREO warrants to you that your product will be free from original defects in materials and workmanship for a period of twelve (12) months from the date of your purchase, when you use your product for intended purposes in accordance with this User Manual.

Please retain your proof of purchase. If you do not retain your proof of purchase, your warranty will start two (2) months from the date of manufacture printed on your product label.

What is Not Covered

This limited warranty only applies to the original purchaser of your product and is non-transferable. This warranty is only valid if your product is used in the country in which you originally purchased it. In addition, this warranty will not apply, and DREO will not be liable for any costs, damages, or repairs, in connection with any of the following:

- Accidents or use of your product with inappropriate force;
- Damage or destruction caused by wrong voltage or unstable electric current;
- Normal wear and tear;
- Careless operation or handling, misuse, abuse, neglect, and/or failure to maintain or use your product in accordance with this User Manual;
- Any partially or completely altered, modified and/or dismantled products;
- Reduction in battery discharge time due to battery age or use (as applicable);
- Products with altered or removed serial numbers;
- Clearing any blockages from the product;
- Purchases from retailers and distributors not authorized by DREO to sell this product;
- Defects caused by or resulting from damages from shipping or handling by any third party not authorized by DREO to ship or handle your product; or
- Defects caused by or resulting from repairs, service, improper maintenance, or alteration to your product or any of its components by anyone other than a repair person authorized by DREO.

Any service and customer support that DREO provides to you under this limited warranty will not extend the duration of this limited warranty.

Warranty Limitations and Exclusions

ANY IMPLIED WARRANTIES RELATING TO YOUR PRODUCT, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE LIMITED WARRANTY SET FORTH ABOVE AND ARE OTHERWISE DISCLAIMED.

THIS LIMITED WARRANTY SHALL BE THE SOLE REMEDY OF THE PURCHASER OR USER OF THE PRODUCT, AND DREO SHALL NOT BE LIABLE FOR AN ALLEGEDLY DEFECTIVE OR DAMAGED PRODUCT EXCEPT TO REPAIR OR REPLACE IT IN ACCORDANCE WITH THIS LIMITED WARRANTY. DREO WILL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, INDIRECT, CONTINGENT, OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY NATURE THAT YOU MAY INCUR IN CONNECTION WITH YOUR PURCHASE OR USE OF YOUR PRODUCT.

Some jurisdictions do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you also may have other rights which vary from jurisdiction to jurisdiction.

Limited Remedies

If your product fails because of an original defect in material and/or workmanship during the warranty period, DREO will repair or replace (in DREO's sole discretion) your product.

To obtain warranty service on your product, contact us at support@dreo.com or at (888) 290-1688 (available from Monday-Friday, 9:00 AM-5:00 PM PST/PDT) for further instructions.

IN THE EVENT OF AN ORIGINAL DEFECT IN MATERIAL AND/OR WORKMANSHIP, TO THE EXTENT PERMITTED BY LAW, THE REMEDIES SET FORTH IMMEDIATELY ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Model No.: DR-HHM014S
Rev_1.1_EN

We're Here to Help!

 (888) 290-1688 Mon - Fri, 9:00 am-5:00 pm PST/PDT

 www.dreo.com

 support@dreo.com



www.dreo.com

Looking for help?

Contact us to get expert support.



support@dreo.com



[\(888\) 290-1688](tel:(888)290-1688)



www.dreo.com

Mon-Fri, 9:00 am-5:00 pm PST/PDT