



Hanshow Nebular 350 Series Product Manual

V2.0.6

HS-ESL-EPDN001

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ABOUT THE MANUAL

This document describes Nebular series, including features, specification, package, and precautions.

Please read this manual carefully before using the device in first, retain the manual for subsequent use or for the next owner. If the instructions contained in this manual are insufficient to resolve issues that occur during device operation or maintenance, please contact Hanshow Technical Customer Service Center (China: 400-0365-305; Netherlands: 0800-022-5037; Belgium: 0800-71-335; France: 0800-91-7602; Thailand: 1800-011-185) directly, we will provide you with multi-channel technical services.

TARGET USERS

This document provides engineers with necessary data and related guidelines of Nebular series. Users have to master the basic knowledge on communication and network and so on. This manual is applicable for the below engineers:

- Testing Engineer
- Technical Support Engineer
- After Sales Engineer
- Installation Engineer

SYMBOL DESCRIPTION

Icon	Description
	Information indicated with this icon should be paid special attention and attached great importance by the reader.
	Information indicated with this icon is the explanation on the formal text for the readers to comprehend the text better.
[X-X]	It means special noun definition is provided here.

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1 Overview

The Nebular series is Hanshow's newest generation Electronic Shelf Labels (ESLs). They adopt E-ink screen to achieve page switching, light flashing, pricing and so on based on 2.4GHz wireless communication. With ultra-thin, extended life and high-definition visual effects, the Nebular series widely serves traditional retail, new retail, department stores and fashion, pharmacies, culture, and entertainment.

The features of Nebular series are as follows:

- Nebular ESLs come in 1 ESL sizes: 3.5".
- Model name: Nebular Pro-350Q-N, Nebular Pro-350F-N, Nebular-350R-N, Nebular-350F-N
- Display colors include: BWR (Black-White-Red) display (Only BW (Black-White) display for freezer ESLs).
- Operating frequency band: 2,402MHz ~ 2,480MHz.
- IP68 waterproof and dustproof design.
- Built-in LED indicator: 7-color display assists in product location, promotion reminder, out-of-stock reminder, and low power reminder.
- Supports NFC function.
- The freezer ESLs come in one size: 3.5F", and 3.5" that function in temperature -25°C ~ 0°C.
- Nebular ESLs support multiple functions, including binding/unbinding, updating, instant flashing, multi-page storage, page switching, geolocation, temperature collection, NFC function and so on.
- Supports AES-128 encryption.
- Supports OTA (Over-The-Air) upgrade.

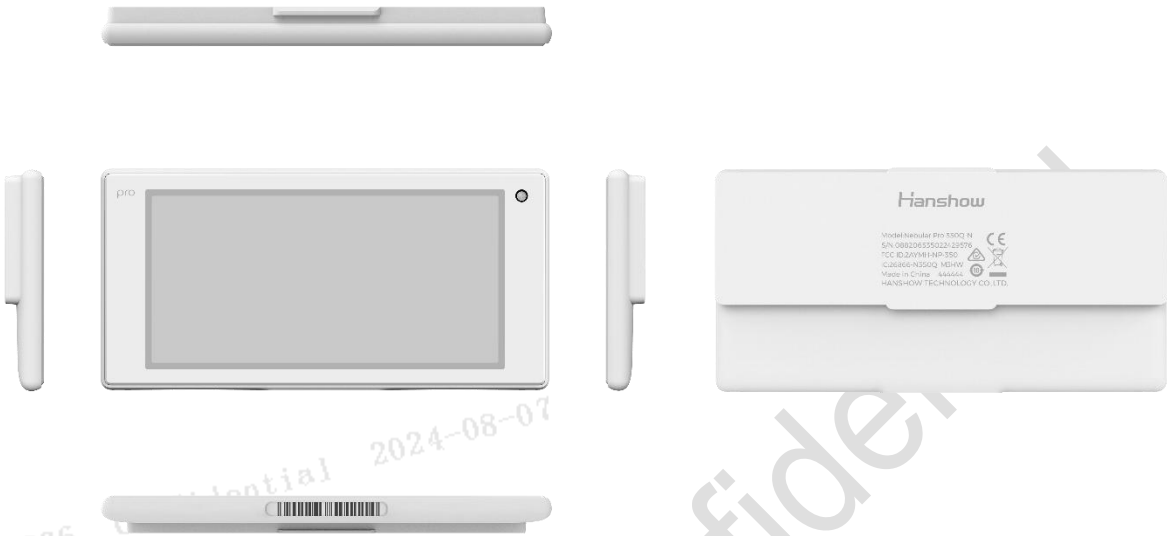


Figure 1-1Nebularpro-350Q-N

2 Hardware performance

Table 2-1 lists the Nebular specifications.

Table 2-1 Nebular specifications

Name	3.5"	3.5" Freezer
Dimensions (mm*mm*mm)	105.8*52.0*9.2	105.8*52.0*9.2
Active display area (mm*mm)	79.7*38.2	79.7*38.2
Size (inch)	3.5	3.5
Resolution (pixel) ^[3-1]	384*184	384*184
DPI ^[3-1]	123	123
Viewing angle	Nearly 180 degrees	
Battery life ^[3-2]	Up to 10 or 15 years	
Page switch	8 pages	
Protection level	IP68	
Operating temperature ^[3-3]	0 ~ 40	-25 ~ 0
Storage temperature ^[3-3]	0 ~ 40	-25 ~ 30
Humidity (%RH)	45 ~ 65	

Note:

- [3-1]: The resolution and DPI might be subject to slight variations.
- [3-2]: Battery life is calculated based on the following scenarios: The battery life is up to 10 years if updated once a day for the following sizes: 3.5"/3.5" Freezer.
- [3-3]: Room-temperature ESLs operate within 0°C ~ 40°C, however temperatures below 10°C might impact the ESL lifespan. Freezer ESLs operate within -25°C ~ 0°C.

3 Application scenarios

Nebular series are available to various zones and shelves of hypermarket, supermarket and retail stores. The ESLs are applicable to areas with different fixtures:

- Shelves
- Hooks
- Fences
- Tables

4 Precautions

During transportation and usage of Nebular series, please note the following precautions.

4.1 Transportation considerations

Avoid the following considerations during transport:

- Waterleakage or heavy moisture.
- Heavy stacking.
- High heat conditions above 40°C.

4.2 Precautions for use

Follow the precautions:

- The room-temperature ESLs operate best in normal operating and storage environment, 0°C ~ 40°C, 45% ~ 65%RH.
- The freezer ESLs operate best in normal operating, -25°C~ 0°C, 45% ~ 65%RH and storage environment, -25°C~ 30°C, 45% ~ 65%RH.
- Keep ESLs within the specified temperature range, otherwise ESL screens might be damaged and the battery life might be shortened.
- The output capacity will degrade at low temperature.
- Frequent communications or updates might shorten battery life during the use.
- Avoid dropping or tossing ESLs.
- Do not disassemble ESLs without permission.
- Do not disassemble ESL batteries.
- Do not scratch ESL bodies with sharp objects.
- Use Nebular dedicated disassembly tools when disassembling.
- The mineral substances in rainwater, moisture or liquids might corrode the electronic circuit. Avoid water on the product as much as possible.
- Regularly clean the screen.
- Promptly remove cosmetics, perfume and other dirty on ESLs to avoid screen, case, or lens damaged.
- Avoid direct contact with chemical detergent.

- Avoid direct sunlight or incandescent light on ESLs.
- Do not install ESLs in a strong magnetic environment.
- Do not place ESLs near or in a fire.
- Do not place ESLs near kitchen appliances such as a stove, a microwave oven.
- ESLs communications might be limited or affected by other wireless communication systems that share the 2.4GHz frequency-band, such as Wi-Fi, Bluetooth, or Zigbee.

5 FCC ID warning

5.1 Warning for nameplate

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

5.2 Warning for product manual

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

6 IC statement

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

(1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils

radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement