VIVOHOME

THANK YOU!

NOTE:

To continuously improve its products, VIVOHOME reserves the right to modify this information without prior notification.

For any questions regarding assembly, please watch the video on the product page or contact our customer service. Our customer service will gladly assist you with any additional questions, comments, or concerns.

Thank you for using VIVOHOME products in your home!

Thank You for Purchasing from

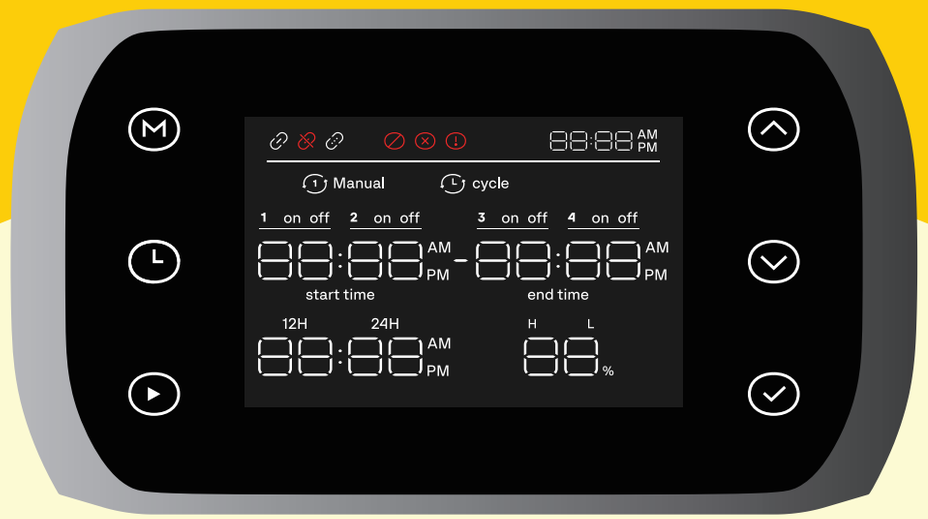
VIVOHOME

Made in China

VIVOHOME

HOW-TO

USER MANUAL



Dual Speed Pool Pump Controller

Assembly is EASY!

WE WANT YOU TO ENJOY LIFE AT HOME

GO TO THE PRODUCT LISTING PAGE
FOR AN INSTRUCTIONAL VIDEO!

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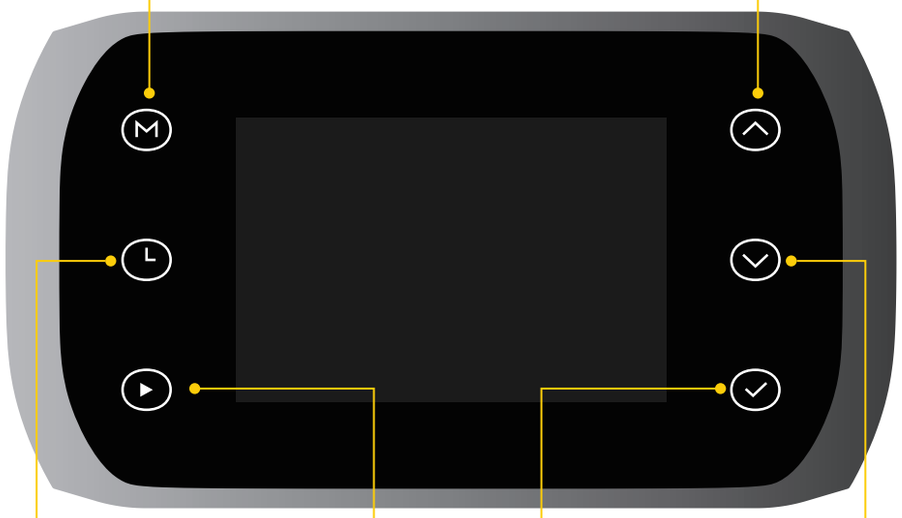
SECTION A

Buttons

Mode Button:
Short press to switch between Manual/Auto mode.
Long press to pair.

Up button:
Short press to increase by 1 digit.
Long press to increase digits rapidly.



Long press to set system time.

Down button:
Short press to decrease by 1 digit.
Long press to decrease digits rapidly.

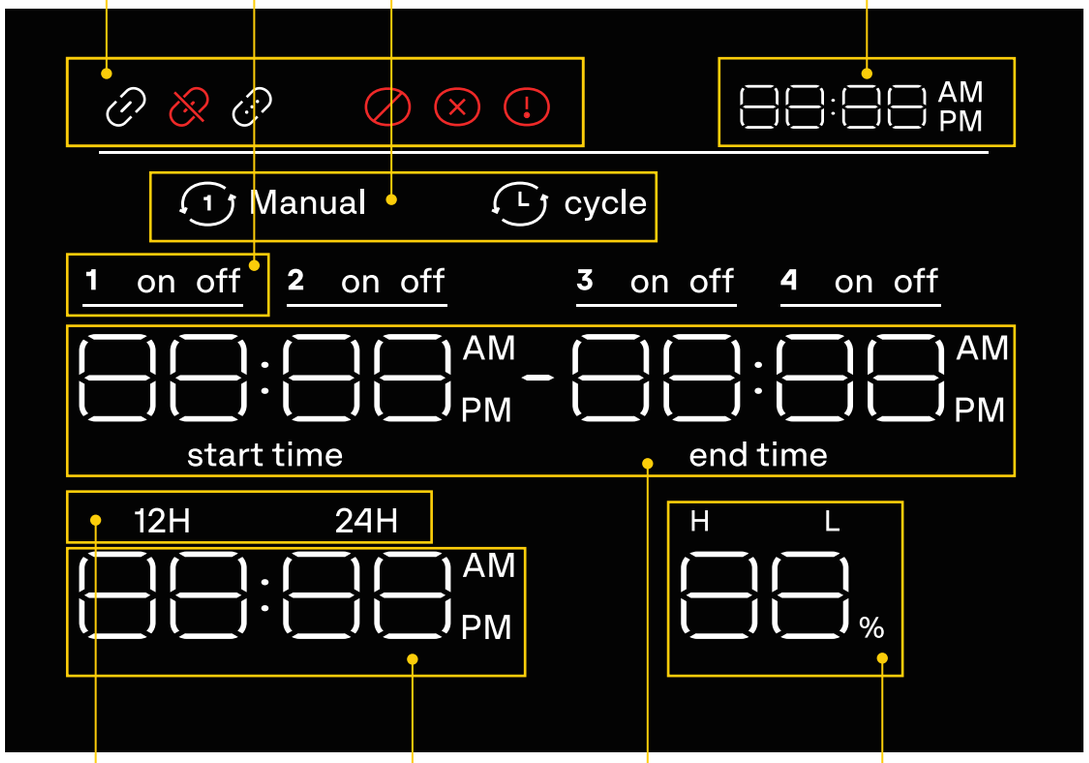
Pause/Start the pump

Confirm button:
Short press to confirm.
Long press to activate/ deactivate a mode.

SECTION B

Interface

Use the Up/Down buttons to enable or disable this time period.



1. Mannul mode time display area
2. System time settings area

Speed Adjustment Area

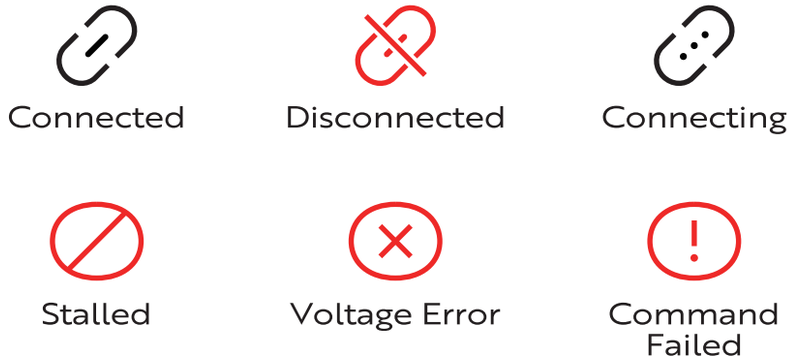
50%	Low Speed
99%	High Speed
--	Stop Running

Use Up/Down to switch 12h/24h format.

Time Area of Cycle Mode

SECTION C

Status Icon



Voltage Error

Note:
This icon has the following two meanings:
1. Incorrect 115V/230V voltage wiring, motor cannot start.
2. The voltage fluctuation is abnormal, but the motor can still start, until the voltage completely exceeds the range in which the motor can start.
Solution: Connect to a normal voltage. Once the motor is running normally, the voltage abnormality indicator will disappear.

Stalled

STALL Icon Indicates:
1. Impeller Jammed – Debris like sand, leaves, or hair may be stuck. Turn off the pump, disassemble the housing, and clean the impeller
2. **Water in Motor** – If the pump leaks and water enters the motor, rust can cause failure. If under warranty, contact VIVOHOME for replacement parts.

Command Failed

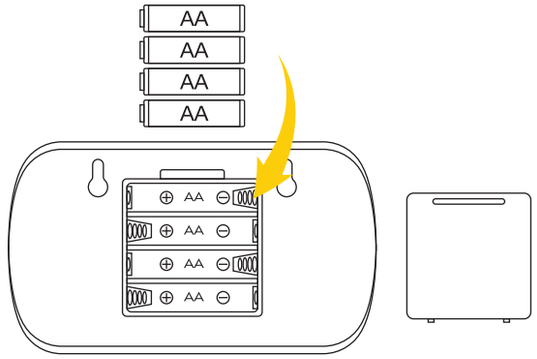
Please check if the signal connection is normal.

SECTION D

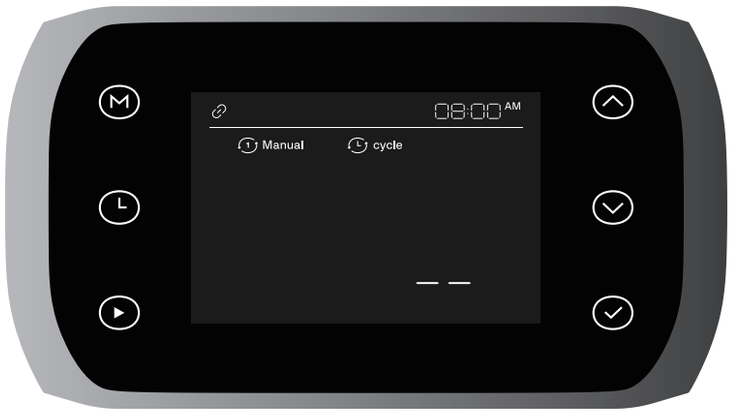
Instructions for Use

1: Insert 4 AA batteries

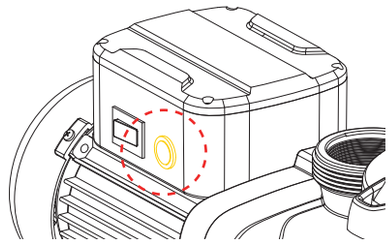
Note:
AA batteries are not included and need to be prepared on your own.



2: Auto Pairing on Power-On
Pairing successful, display shows .
Pairing unsuccessful, display shows .
Long press the Mode button to retry pairing.



Note:
Press and hold the metal button on the pump for 5 seconds. After hearing a sound, press and hold the mode button on the remote control for 5 seconds within one minute to begin pairing.



3: Set the system time

Long press the Time button to set the system time.

Use the Up/Down buttons to select 12H/24H mode.

Before setting

Press the Up/Down buttons and the Confirm button to set the numbers.

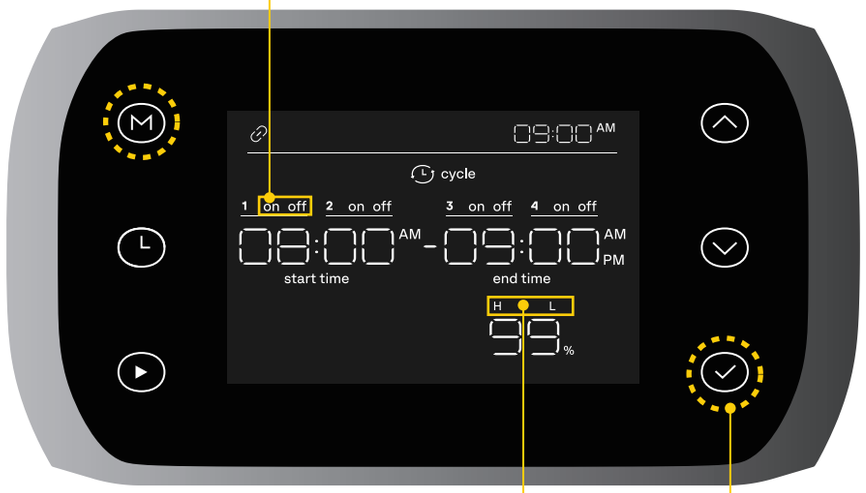
Before setting

After setting

4: Set the cycle mode

Press the Mode button briefly to switch to cycle mode settings. There are four time periods in total. After confirming each time period, proceed to confirm the speed.

Use the Up/Down button to select to turn on/off this time period.



Use the Up/Down buttons to switch between high and low speed.

Short press the Confirm button to confirm.

Note:

- If no operation is performed within 10 seconds, the system will exit the settings mode and return to the main interface.
- By default, the pool pump runs at high speed for the first 10 minutes to start smoothly. After that, it will work according to your settings.

5: Set Manual Mode (Countdown Mode)

Short press the Mode button (M) to switch to Manual Mode settings.
The time range for Manual Mode is 1 minute to 24 hours.

6: Turn on/off a mode

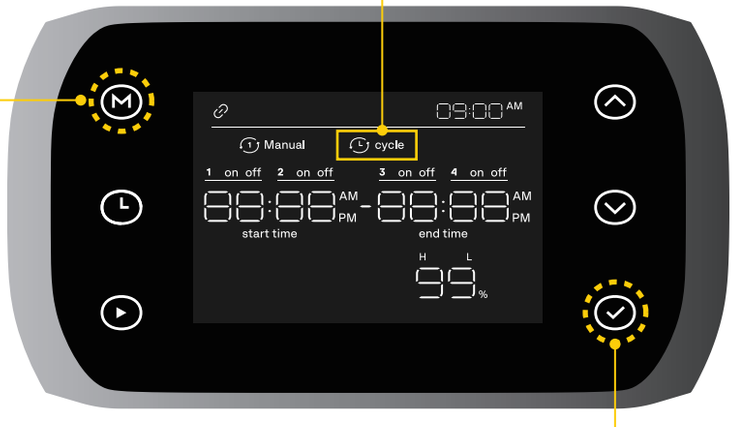
The icon will blink once the mode is activated

Step 1: Switch to this mode.

Step 2: Press and hold for 5 seconds to turn the mode on/off.

The icon will blink once the mode is activated

Step 1: Switch to this mode.



Step 2: Press and hold for 5 seconds to turn the mode on/off.

Note:
Manual mode overrides Cycle mode when both are active. It will automatically return to Cycle mode once Manual mode ends.

7: Pause/Activate the pump

Same function as the pause button on the pump.

SECTION E

Warranty

The VIVOHOME warranty program is our commitment to you. We are committed to providing you with a high-quality product that meets your needs and expectations. To demonstrate our confidence in the durability and performance of our products, we offer the following warranty.

WARRANTY COVERAGE

This warranty applies to all orders, purchases, or use of products sold only by VIVOHOME and is valid for 1 year from the purchase date. Please note, this warranty only covers the original order. If a replacement is provided within the warranty period, it does not extend the warranty.

WARRANTY EXCLUSIONS

This warranty does not cover damages caused by misuse, accidents, unauthorized modifications, or any factors unrelated to product manufacturing and design, including but not limited to:

- Loss of parts during use.
- Normal wear and tear of products or parts.
- Incorrect installation (e.g., using the wrong voltage) or improper assembly.
- Overloading the product's bearing capacity.
- Usage in extremely harsh conditions.
- Improper cleaning or lack of maintenance.
- Damage resulting from unintended use of the product.
- Damage resulting from unauthorized modifications or service.
- Indirect losses or damages related to the product.

HOW TO MAKE A WARRANTY CLAIM

If you encounter any defects affecting the product's functionality or if the product fails and cannot be repaired during the warranty period, please reach out to our customer service team via email, or our app's messaging service at your earliest convenience. To expedite your claim, kindly include:

- Order number
- Photos and/or videos illustrating the issue
- A detailed description of the problem

VIVOHOME will provide technical support, replacement, refund, or other solutions based on the issue's specifics. If you wish to return the original package for any reason, please contact us for confirmation before initiating the return. You can expect a response within 48 hours.

Thank you for choosing VIVOHOME. We are dedicated to ensuring your satisfaction and the quality of your purchase. If you have any questions or need further assistance, please don't hesitate to reach out to our customer service team.

FCC Warnning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.