

Online Customer Service: lock.feocey.com

Manufacturer: FEOCEY

Email: support@feocey.com

FEOCEY



**FEOCEY X GEN1 Smart Lock
User Manual**

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Precautions

1. Install and test the door lock with the door open to avoid being locked out.
2. Read the entire user manual before contacting customer support.
3. Contact customer support before returning the product.
4. Do not install the battery before the door lock installation is complete.
5. Follow the instructions in the user manual and operate in sequence.

Terms and Policies

Before using any FEOCEY products, please read all applicable terms, rules, policies, and usage regulations at **lock.feocey.com/privacy**. Using FEOCEY products means you agree to be bound by the FEOCEY privacy policy.

Help

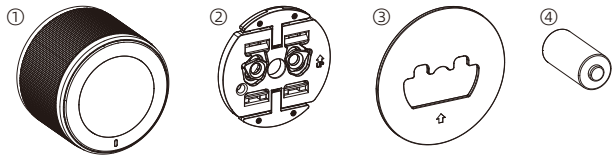
You can get support through the official email: support@feocey.com.
Meanwhile, for more information and FAQ answers, visit lock.feocey.com/support.

Product Introduction

FEOCEY X GEN1 Smart Lock is a retrofit product specifically designed for single-cylinder door locks. It does not require disassembly of the original door lock structure. You only need to replace the indoor thumbwheel and connect the adapter to complete the intelligent upgrade. It supports near-field Bluetooth and remote Wi-Fi control. Combined with the Magic series keypad, it enables password and touch to open the door. The built-in gyroscope can detect the position of the door in real-time, accurately obtain the locking and unlocking status, and push abnormal alarms. The unique anti-jamming shaft design ensures smooth operation even in case of abnormal power outages, providing worry-free security. With its lightweight structure and intelligent sleep technology, the battery life lasts for more than half a year. In addition, it can seamlessly integrate with the Amazon Alexa ecosystem, balancing security, convenience, and long-term stable user experience.

*This product adopts an internal Wi-Fi design, and enabling it may reduce the battery life.
For more information, please visit lock.feocey.com/how-it-works.

Package Contents

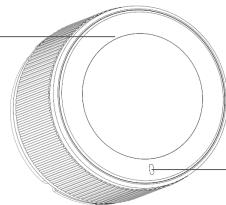


- ①. Main lock body × 1
- ②. Mounting bracket × 1
- ③. Shim × 1
- ④. CR123A batteries × 3
- ⑤. User manual × 1
- ⑥. Long screw × 2
- ⑦. Adapters × 4
- ⑧. Fixing sticker × 1

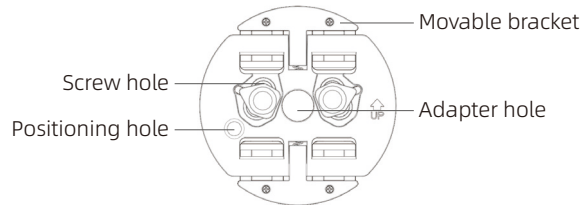
Structure Introduction

Upper cover plate

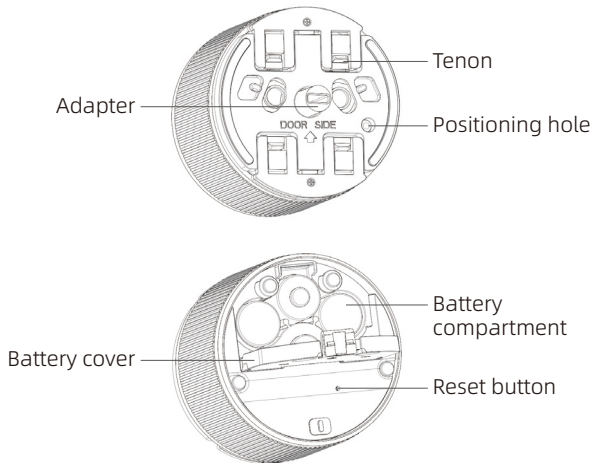
*The battery compartment is located below this side.



Indicator light



Structure Introduction



Installation Preparation

The following chapters will guide you through installing and running your FEACEY smart lock. You can scan the QR code below to watch the installation video. The entire installation process usually takes less than 15 minutes. If you encounter any problems during the process, refer to our support documents (lock.feocyte.com/support).



1. Prepare a standard Phillips screwdriver, and follow the video in the QR code or this manual to install the door lock.



2. Download and install the FEACEY APP for either iOS or Android.



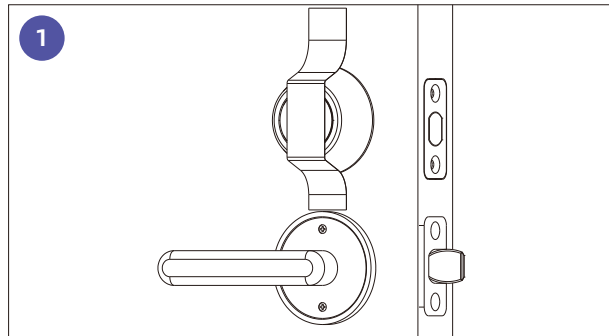
3. Register and log in to the FEOCEY APP. Add the device by scanning the QR code on the device.



4. Follow the instructions for initialization calibration, complete the relevant Bluetooth & Wi-Fi configurations, and start using.

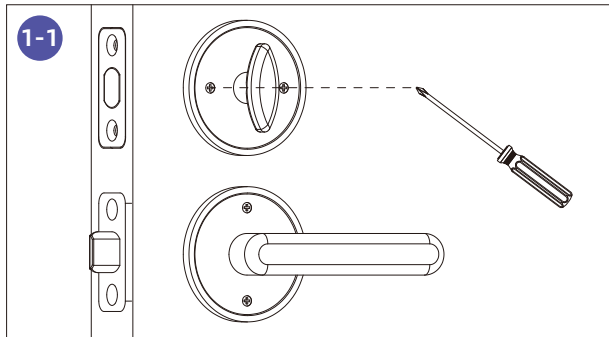
Device Installation--step1

1. Securely tape the outer lock with masking tape.



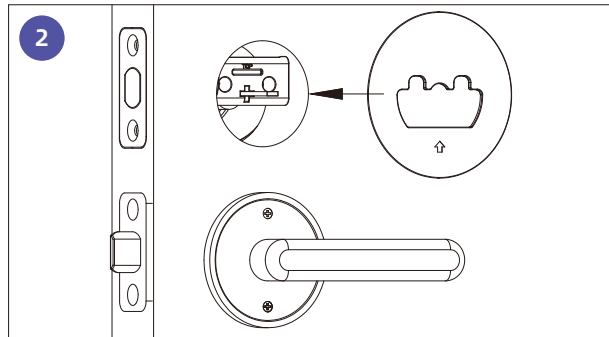
Device Installation--step1-1

1-1. In the door-open state shown in the diagram (with the latch retracted), remove the original anti-lock and prepare to install the smart lock.



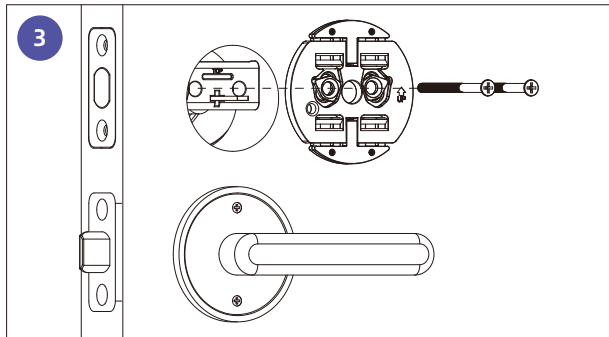
Device Installation--step2

2. If the door hole diameter is larger than 60mm, use a shim to install it on the door panel. If the door hole diameter is smaller than 60mm, no shim is required.



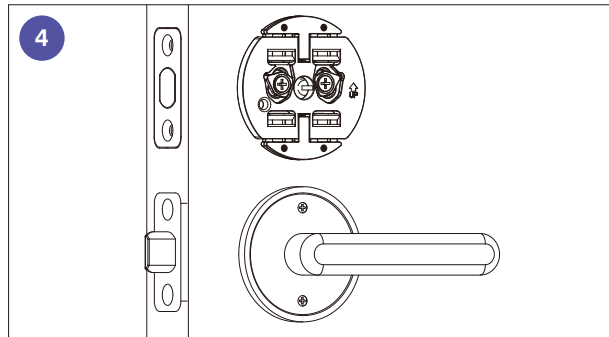
Device Installation--step3

3. Install the mounting bracket as shown in the diagram with the arrow pointing UP.



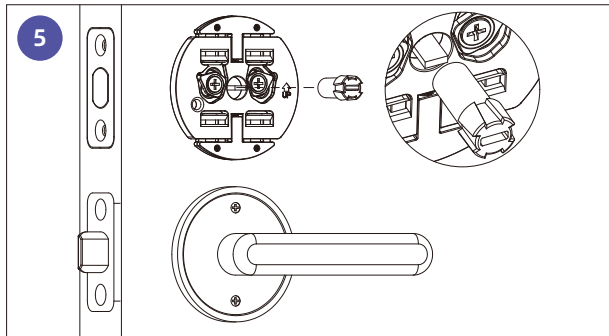
Device Installation--step4

4. Pass two M5X65 screws through the screw holes to tighten the outer lock, and the bracket installation is complete.



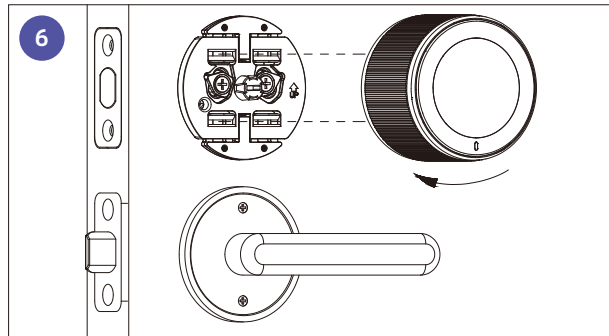
Device Installation--step5

5. Select the matching connector according to the shape of the lock tongue, and insert the smooth end into the lock tongue as shown in the diagram.



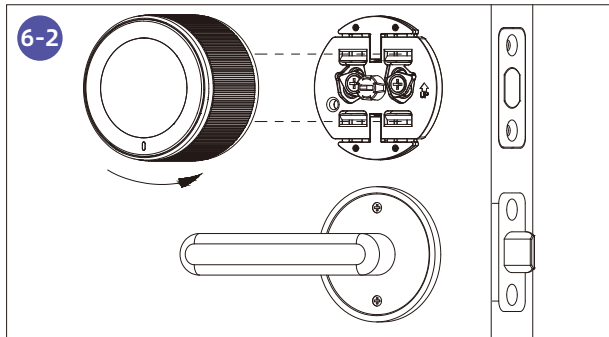
Device Installation--step6: for left-opening door

6. The indicator light of the smart lock is located at the bottom, and the diagram shows a left-handed door. You need to rotate the smart lock casing clockwise to the end, align it with the buckle of the mounting bracket, and then press it down.



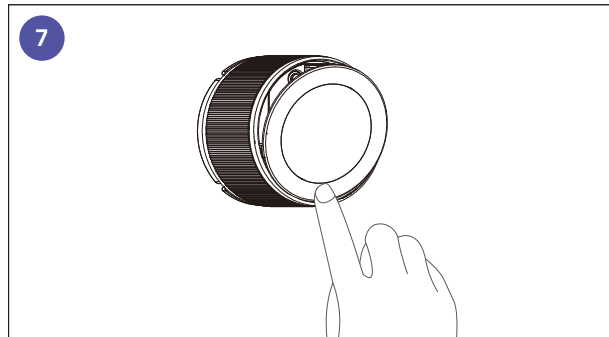
Device Installation--step6-2: for right-opening door

6-2. The indicator light of the smart lock is positioned at the bottom, and the diagram shows a right-handed door. It is necessary to rotate the smart lock casing counterclockwise to the end, align it with the buckle of the mounting bracket, and then press it down.



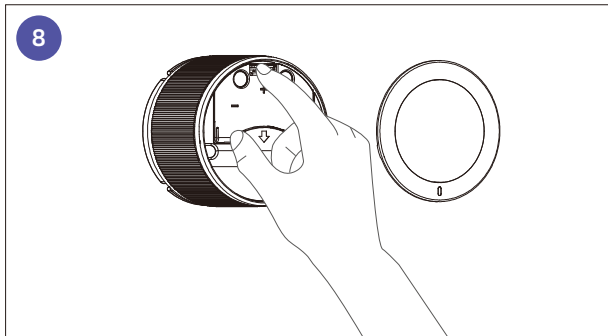
Batteries Installation--step7

7. Press the indicator light position to remove the lock cover.



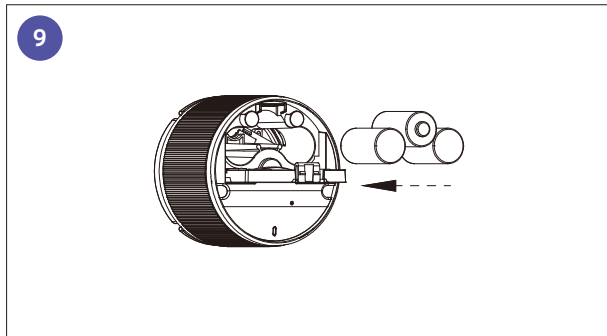
Batteries Installation--step8

8. Open the battery cover at the position shown in the diagram.



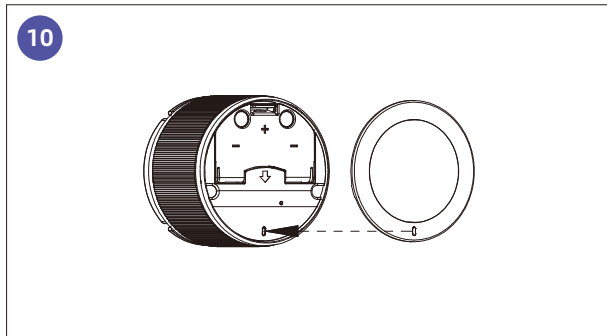
Batteries Installation--step9

9. Install 3 CR123A batteries according to the positive and negative poles shown in the diagram.



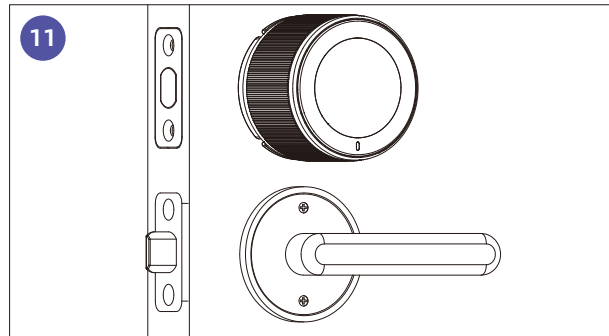
Batteries Installation--step10

10. Close the battery cover and place the lock cover back with the indicator light in the same position.



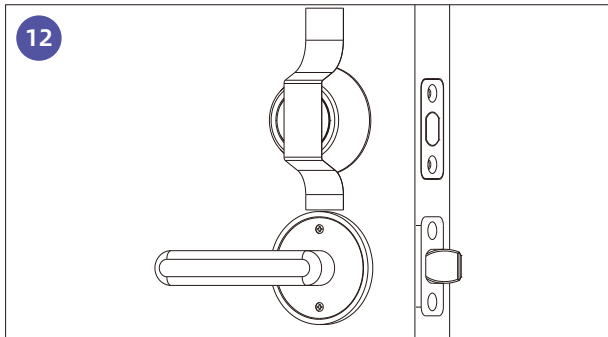
Device Installation--step11

11. Installation completed.



Device Installation--step12

12. Remove the masking tape.



Installing the application

Before using the product, you need to make the following preparations:

1. A smartphone or tablet (iOS or Android) that supports Wi-Fi or cellular networks.
2. Ensure that the smart device can connect via Bluetooth and that the connected wireless network is stable and reliable.
3. Ensure that in the previous step, the smart lock is firmly installed and the battery is properly inserted.

Note:

1. It is recommended to use original batteries or other reliable brand 3V CR123A lithium manganese batteries to avoid battery leakage or product damage.
2. Do not mix new and old batteries, as this may cause equipment damage or reduce usage time.
3. Furthermore, when you notice low battery level or receive a low battery alert, you should replace the battery promptly. Because once

the battery runs out of power, the FEOCEY application will be unable to control the door lock or automatically unlock the door.

You can scan the following QR code, or search for and download the FEOCEY APP on Google Play or the iPhone App Store.



Google Play



App Store

More guidance

You can scan the following QR code to watch our carefully-prepared configuration guide video. It will guide you through a series of necessary setups, such as account registration, home creation, smart lock binding, initialization calibration, and Wi-Fi setup.

You can also visit our support module for necessary setup information (lock.feocey.com/installation).



If you want the smart lock to work with your smart home devices, such as Google Assistant or Amazon Alexa, you need to make relevant settings in the FEOCEY APP.

You can follow the guided operations in the Work with module of the APP, or scan the following QR code and visit the Work With module on our website for tutorial guidance and necessary information on seamless collaboration (lock.feocey.com/work-with).



Parameter Information

FEOCEY X GEN1 Smart Lock	
Model Name:	LXG1SW
Color:	Silver White
Product Dimensions:	70×50.25mm (D-H)
Material:	Aluminum alloy and engineering plastic
Weight:	230 g (bare machine)
Operating Temperature:	-20°C-60°C for use, -30°C-70°C for storage
Operating Power Supply:	9V
Wi-Fi:	2.4GHz, IEEE 802.11b/g/n, 20MHz channel

Bluetooth: Bluetooth LE 5.3, Bluetooth LE 1Mbps, 2Mbps, Long Range S2 (500Kbps), S8 (125Kbps), 2.4Ghz
FCC ID: 2BPI7-LXG1

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against

harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed

and operated with a minimum distance of 20cm between the radiator and any part of your body.



After testing, the service life can reach 100,000 cycles, which is equivalent to an average usage time of 55 years.



It has wide-range adaptability and can operate normally in harsh environments.

Warranty Policy

For FEOCEY smart lock products, the following warranty periods apply from the date of purchase: 24 months for electronic components and 24 months for mechanical components.

For any reason, undamaged products can be returned within 30 days of purchase for a full refund, except for corporate purchases/bulk orders, which may not be refundable. Once the returned item arrives at FEOCEY's warehouse for inspection, the refund process will commence.

Among them:

1. All accessories must be included in the return.
2. The original packaging must be included.
3. For warranty claims unrelated to quality, the buyer is responsible for shipping costs.
4. If the above-mentioned policies are not met, the return request may be rejected.

For warranty claims related to quality, FEOCEY will decide on one or more of the following solutions: replacing parts, repairing, replacing the product with a factory-refurbished device, or providing a brand-new product. Meanwhile, for products out of the warranty period, you are also eligible for paid repair services. You can directly contact support@feocey.com for more information.

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Manufacturer: FEOCEY

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FAQ

-- Q: The calibration process for locking and unlocking fails.

A: Follow the steps shown in the app one by one. If there is an error in the intermediate steps, you need to start over.

-- Q: What permissions does my app need?

A: You need to grant the FEOCEY app the following permissions: Bluetooth, find nearby devices, location, notifications, and camera access. Otherwise, some functions may be restricted.

-- Q: An exception occurs when adding a device, and it cannot be added normally.

A: You can try resetting the device. Press and hold the RESET button on the device to reset it to factory settings, then try adding it again.

-- Q: Why can't the knob and key turn the bolt?

A: You may need to re-check if the installation is correct. During installation, make sure the position of the knob is consistent with the state of the lock.

-- Q: The device fails to connect to the network when configuring WIFI.

A: You cannot connect to a hidden network SSID. Also, check if the configured network supports 2.4 GHz.

-- Q: Why is the keypad not working, with no light or sound feedback?

A: Please check via the app if the device is in vacation mode, or if the keypad has entered lock-out mode due to too many incorrect password submissions.



Support Email: support@feocey.com

For more information and FAQ answers, please visit
lock.feocey.com/support.