

FEOCEY



**FEOCEY Magic keypad
User Manual**

Online Customer Service: lock.feocey.com

Manufacturer: FEOCEY

Email: support@feocey.com

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Precautions

1. Follow the instructions in the user manual and operate in sequence.
2. You need to pair with the X-series smart lock to use this Bluetooth keypad.
3. Please read the entire user manual before contacting customer support.
4. Please contact customer support before returning the product.
5. Equipment damage caused by self-disassembly or use beyond normal environmental conditions will not be covered by the subsequent warranty terms.

Terms and Policies

Before using any FEOCEY products, please read all applicable terms, rules, policies, and usage regulations at **lock.feocey.com/privacy**. Using FEOCEY products means you agree to be bound by the FEOCEY privacy policy.

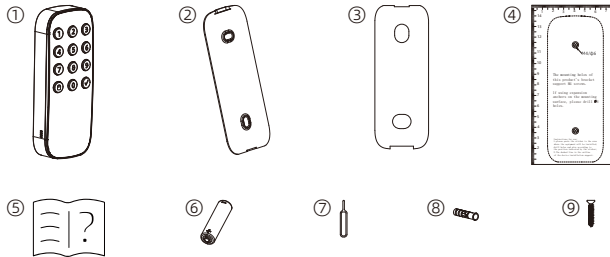
Help

You can get support through the official email: support@feocey.com.
Meanwhile, for more information and FAQ answers, visit lock.feocey.com/support.

Product Introduction

The FEOCEY Magic series keypad is designed for X-series retrofit smart locks, providing additional password-based door unlocking and touch-to-unlock functions. It uses Bluetooth for communication and has a vertical design. It can be wall-mounted through drilling and pasting. It can adapt to an IP65-rated operating environment and is equipped with an anti-tamper alarm function, ensuring safety and peace of mind.

Package Contents



①. Keypad body × 1

②. Bracket × 1

③. Adhesive backing × 1

④. Drilling sticker × 1

⑤. User manual × 1

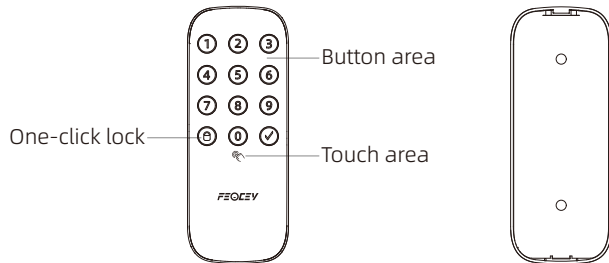
⑥. AAA batteries × 4

⑦. Eject pin × 1

⑧. Expansion tube × 2

⑨. M4 Screw × 2

Structure Introduction



Installation Preparation

The following chapters will guide you through the installation and usage of the FEOCEY Magic keypad. You can scan the QR code below to watch the installation video. The entire installation process usually takes less than 15 minutes.

If you encounter any problems during the installation, please refer to our support documentation (lock.feocey.com/support).



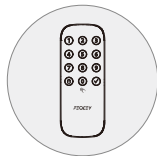
1. Prepare a standard Phillips screwdriver, and follow the video in the QR code or this manual to install the door lock.



2. Download and install the FEOCEY APP for either iOS or Android.



3. Register and log in to the FEOCEY APP. Add the device by scanning the QR code on the device.

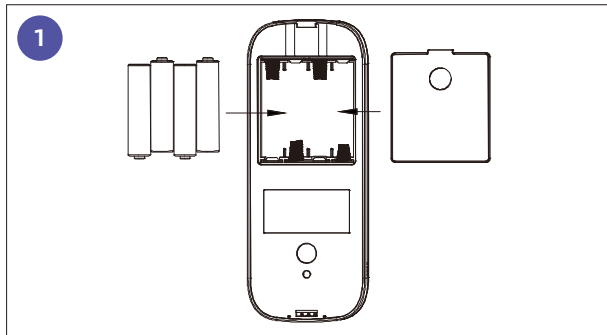


4. Follow the instructions to complete the relevant configurations for binding the keypad and the smart lock, and start using.

Device Installation--step1

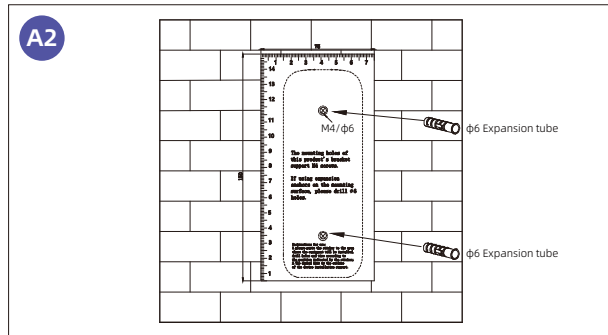
1. Install the battery and the battery cover.

This product has two installation methods: **A.** Punching installation: please follow steps A2-A3 first. **B.** Adhesive backing installation: please follow steps B2-B3 first. After that, the installation steps are the same.



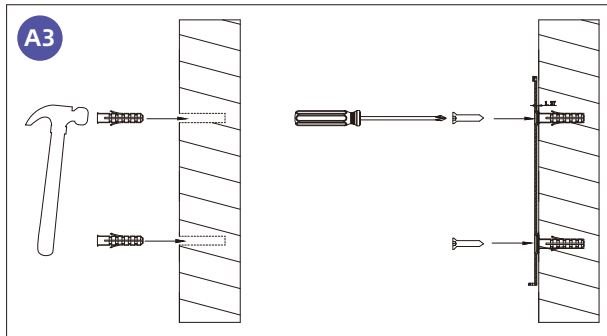
Device Installation--stepA2: installing by drilling holes

A2. If installing by drilling holes: Stick the drilling sticker on the installation surface and drill holes according to the hole positions. Tear off the sticker after drilling.



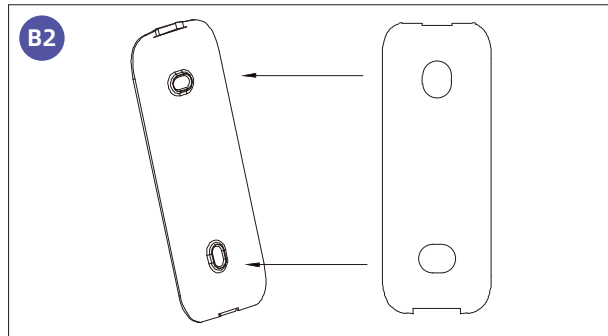
Device Installation--stepA3: installing by drilling holes

A3. Tap the expansion tube into the installation hole. Align the mounting bracket with the hole positions and screw in M4 screws.



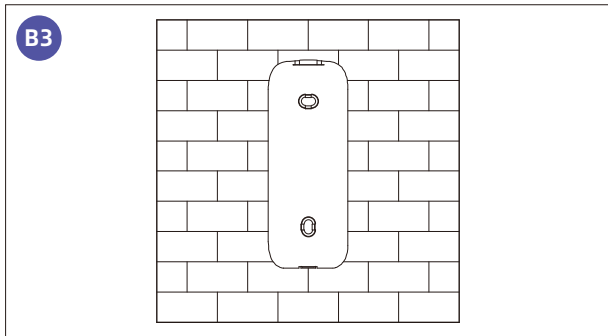
Device Installation--stepB2: installing with adhesive backing

B2. If installing with adhesive backing, stick the adhesive backing on the bracket (the side with the raised screw holes).



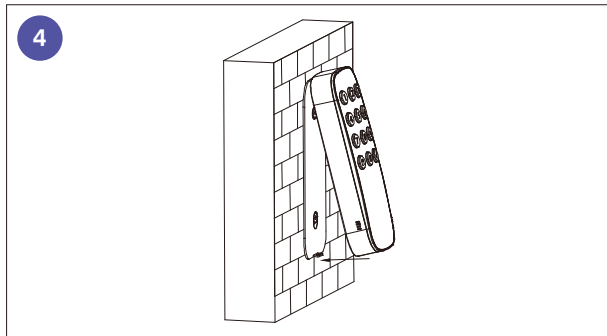
Device Installation--stepB3: installing with adhesive backing

B3. Bond the bracket to the installation surface.



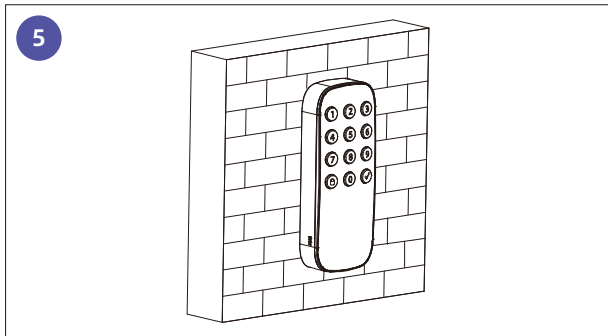
Device Installation--step4

4. Install the product on the bracket at the angle shown in the diagram. Press the bottom of the product to engage the buckle.



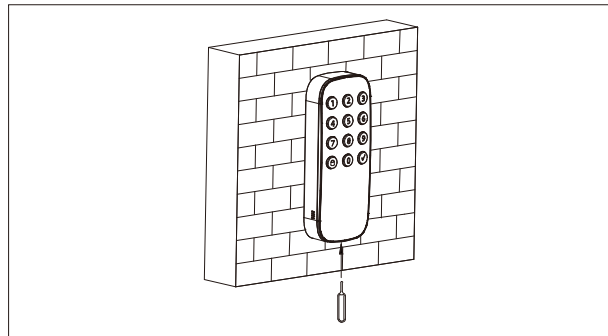
Device Installation--step5

5. Equipment installation completed.



Remove the equipment

To remove the equipment, insert the included eject pin into the bottom circular hole to separate the equipment from the bracket.



Installing the application

Before using the product, you need to make the following preparations:

1. A smartphone or tablet (iOS or Android) that supports Wi-Fi or cellular networks.
2. Ensure that the smart device can connect via Bluetooth and that the connected wireless network is stable and reliable.
3. Please make sure that in the previous step, the keypad has been installed firmly and the battery has been installed correctly.

Note: It is recommended to use original batteries or AAA batteries from other reliable brands to avoid battery leakage and product damage. Also, replace the battery in time when the power is low, as the FEOCEY app will not be able to control the door lock or unlock it automatically once the battery is depleted.

You can scan the following QR code, or search for and download the FEOCEY APP on Google Play or the iPhone App Store.



Google Play



App Store

More guidance

You can scan the following QR code to watch the carefully prepared configuration guidance video. It will guide you through a series of necessary settings, such as the installation of the smart lock, the binding of the Bluetooth keypad, and the setup of the anti-tamper alarm.

You can also visit our support module to obtain the necessary setup information (lock.feocey.com/installation).



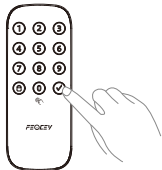
If you want the smart lock to work with your smart home devices, such as Google Assistant or Amazon Alexa, you need to make relevant settings in the FEOCEY APP.

You can follow the guided operations in the Work with module of the APP, or scan the following QR code and visit the Work With module on our website for tutorial guidance and necessary information on seamless collaboration (lock.feocey.com/work-with).



Device operation

1. Enter a six-digit keypad password and click the submit button “✓” in the lower right corner to unlock the door.



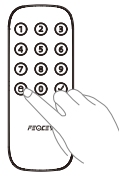
3. **App-based unlocking.** You can use the FEOCEY app and click the unlock button on the home page to unlock the door via network or Bluetooth.



2. **Touch-to-open.** After enabling the auto-unlock function in the app, when you approach the door, you can touch the lower area of the keypad to unlock the door automatically.



4. **One-click locking.** After closing the door, click the lock button “🔒” in the lower left corner to lock the door immediately.



Parameter Information

FEOCEY Magic keypad GEN1
Model Name: KMG1MB
Color: Matte Black
Product Dimensions: 56×142.5×24mm
Material: Flame-Retardant PC + ABS
Weight: 130g
Operating Temperature: -25°C-70°C for use, -40°C-85°C for storage
Operating Power Supply: 6V
Bluetooth: Bluetooth LE 5.3, Bluetooth LE 1Mbps, 2Mbps, Long Range S2 (500Kbps), S8 (125Kbps), 2.4Ghz

FCC ID: 2BPI7-MKG1

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not

installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.



After testing, the service life can reach 100,000 cycles, which is equivalent to an average usage time of 55 years.



It has wide-range adaptability and can operate normally in harsh environments.

Warranty Policy

For FEOCEY smart lock products, the following warranty periods apply from the date of purchase: 24 months for electronic components and 24 months for mechanical components.

For any reason, undamaged products can be returned within 30 days of purchase for a full refund, except for corporate purchases/bulk orders, which may not be refundable. Once the returned item arrives at FEOCEY's warehouse for inspection, the refund process will commence.

Among them:

1. All accessories must be included in the return.
2. The original packaging must be included.
3. For warranty claims unrelated to quality, the buyer is responsible for shipping costs.
4. If the above-mentioned policies are not met, the return request may be rejected.

For warranty claims related to quality, FEOCEY will decide on one or more of the following solutions: replacing parts, repairing, replacing the product with a factory-refurbished device, or providing a brand-new product. Meanwhile, for products out of the warranty period, you are also eligible for paid repair services. You can directly contact support@feocey.com for more information.

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FAQ

-- **Q: The keypad is unresponsive, with no light or sound feedback.**

A: Please check via the APP whether the keypad has been disabled, or if it has entered the locked mode due to too many incorrect password submissions.

-- **Q: The door lock did not open after submitting the correct password.**

A: The keypad uses a short-connection mechanism and automatically connects to the smart lock after waking up. In complex environments, the connection may take too long. Please try again later.

-- **Q: The keypad buzzer is alarming.**

A: The keypad may have triggered the anti-tamper alarm. Please check the installation status of the keypad and wait for the alarm to end or turn it off via the app.

FECEY

Support Email: support@feocey.com

For more information and FAQ answers, please visit
lock.feocey.com/support.