

VACQUEEN®

Smart Pet Water Fountain

User Manual



Maximum Capacity: 10L/338 Oz

What's in the box



Filter sponge for pump
Host head



Fine cleaning brush



USB cable & Adapter



Filter cotton



Filter element



Filter tank



Water storage cap



Water storage bucket

Product Information

Product Name: Smart Pet Water Fountain

Product Material: 304 Stainless Steel + ABS

Maximum Capacity: 10L/338 Oz

Packaging Weight: 4.52 Pounds

Packaging Size: 342*290*165mm

Input Voltage: 100-240V, 50/60Hz

Output Voltage: 5.0V/1.0A

Filter Material: Filter Cotton + Activated Carbon + Ion Exchange Resin

Filter element replacement cycle: 1 month

Specifications



Plug-In



5000 mAh Battery
Operated



Anti dry burning
system



Intelligent touch
screen



Intelligent induction
water



Use in wireless
scenarios

Features

1.Window design: real-time observation of residual water and water quality to make sure your pets drink safety.

2.It is recommended that the filters & sponges be replaced once a month.

Installation Steps



1. Install the filter cotton into the filter trough.



2. Install the filter tank onto the water storage cover.



3. Install the water storage cover onto the water storage bucket



4. Firstly, install the filter sponge for the main engine electric pump, then.



5. Open the silicone plug of the power port on the back of the host, use the charging cable and charger we provide, and plug in the power supply.



6. Download and install the TUYA App through Google or other app stores, open the tuya app and turn on the host, and tap it 5 times to start the wifi connection pairing.

(When the battery is below 3.5V, the App function will be turned off, and the machine will only keep water)

Functional description of smart pet water fountain

1. Usage status when the host is not connected to the network.
2. Usage status when the host is connected to the network.

The functions of the usage status when the host is not connected to the network are as follows:

1. Long press the power icon of the host for 3 seconds to turn on or shut down; 
2. "Green" represents the induction water mode (30 seconds induction time), and "blue" represents the intermittent water mode; 
3. Double-click the power icon to switch, and the "blue" icon will be displayed (water will be discharged for 30 seconds every 30 minutes). 

Water drop icon on the host panel :

Water shortage prompt: the "water drop" icon on the host panel turns red;

Battery icon on the host panel:

Low battery prompt: the battery icon on the host panel will turn red ;

Usage status when the host is connected to the network.

(The operation of connecting to the network is as follows)

The water dispenser must be plugged into a power source to connect to the network.



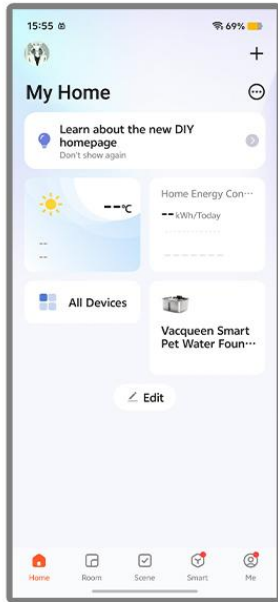
Or



1. Download from App Store:
Download Tuya Smart or Smart Life App.

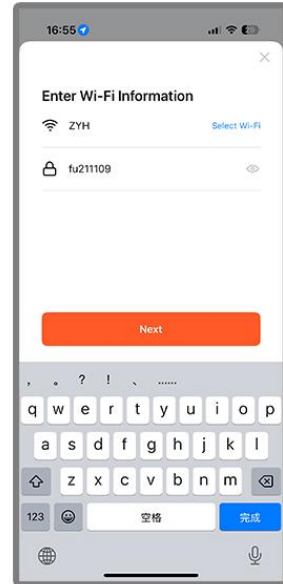
2. Click the power icon five times in a row to enter the distribution network state.
(The blue light keeps flashing in the distribution network state)

3. Enter the Tuya smart operation interface.



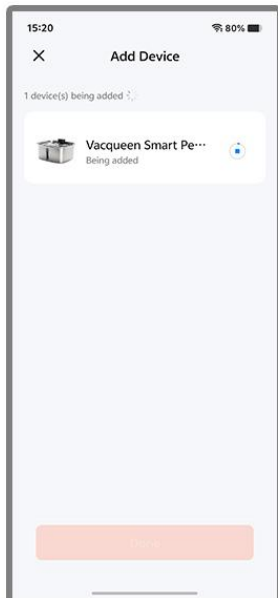
Automatically discover the device and click to add.

4. Enter the WiFi account and password.



WiFi requires a 2.4g network to connect.

5. Connecting in progress (Connection time is approximately 0 to 30 seconds)



Connecting in progress



Connection successful

The network requires 2.4G when connecting, and Bluetooth needs to be turned on.

6. Enter the home page interface



When the water dispenser is filled with water it will display a green state.

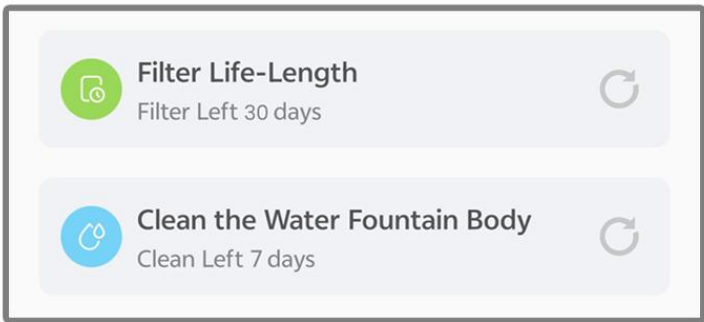


It will show a red state when there is no water.



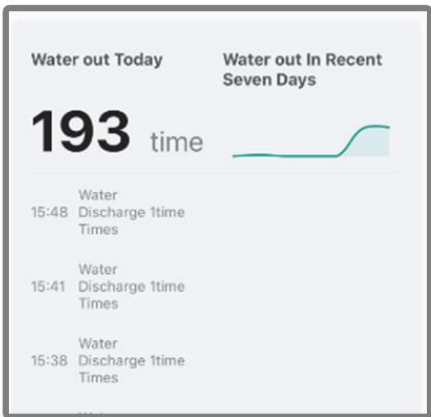
In battery-powered mode, if the mobile phone APP prompts that the host pump needs to be charged, or the battery icon turns red when the APP is opened, please charge the host pump in time (it is recommended to charge the host pump in advance when the power display is around 35%)

7. The cleaning cycle time of the filter element and the water dispenser



The replacement cycle of the filter of the water dispenser. When the time comes, the water dispenser needs to be cleaned to make the cat drink water more safely.

8. Do you know enough about the number of times and the duration of water induction.

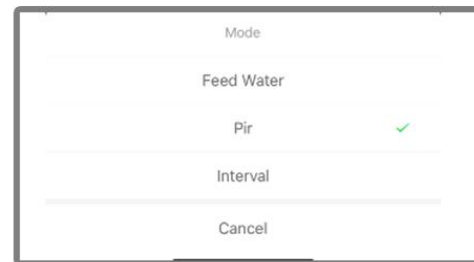


By displaying the number of water discharges in the main unit's sensing mode on the APP, we can understand the pet's drinking situation.

9. Select (pir) remote operation for water output



(There are three modes)



Description of two modes

This machine can choose plug-in mode and unplug-in mode

Plug-in mode

Only in plug-in mode can you use the app function, for example: adjust the water outlet mode of the water dispenser, remotely control the water pump, and update the water pumping times in real time

Unplug-in mode

When not plugged in, the host needs to trigger before uploading the water pumping times/water shortage reminder

Steps for use in plug-in battery-driven mode

1. Long press the power icon of the host for 3 seconds to turn on or off. 
2. Click the power button 5 times in a row to reset the WIFI connection, the blue light flashes quickly, and enter the WiFi connection mode
3. After the connection is successful, operate the water outlet mode and remotely control the water pump on the app" 1. Long press the power icon of the host for 3 seconds to turn on or off.

Steps for use in unplug-in battery-driven mode

1. Long press the power icon of the host for 3 seconds to turn on or off. 
2. The default induction mode is turned on, and water will be discharged when the pet approaches.
3. Double-click the power icon of the host for 2 seconds to switch to interval mode (water is discharged once every 30 minutes, and the water discharge time is 30 seconds)

Notes

1. Host battery life mode: The host can be plugged in and can be used for 30 days without being plugged in (the app will only show that the connection is successful when it is working. The unplugged mode can record the number of water flows, but it needs to be plugged in when the operation mode is required.)
2. For cats or dogs, a 10L stainless steel water dispenser can generally be used for 15 days for a cat and 9 days for a dog. However, it is not recommended to leave the water in the host body for so long. Generally, it needs to be changed after 7 days. After pouring out the remaining water, add new clean water.
3. The stainless steel material is 304 food grade stainless steel.
4. Anti-dry burning function: If the host current is too low, it is judged that the host pump is short of water or has left the water source. At this time, the host pump is turned off and the "water drop" icon flashes.
6. Induction mode range and distance: 60 cm from the front of the host and 100 degrees at an angle; intermittent water discharge time: The intermittent water discharge host can be normally set to 30 minutes and 30 seconds. When the host is connected to the App, you can freely set the time from 5 minutes to 120 minutes and the interval water discharge time from 5 seconds to 120 seconds.

7. The silent decibel test of the host electric pump is 20 decibels.

8. Filter replacement time: For the health of your pet, the filter element and filter cotton accessories of the pet water dispenser are replaced every 30 days, and the app will remind you to replace them.

9. The cleaning time of the host electric pump is generally cleaned once every 3-6 months. Normally, the host electric pump does not need to be cleaned if it can operate normally.

10. Water shortage reminder: When the water volume of the machine is less than 1500ml, the "water drop" icon on the host panel will prompt water shortage, and the "water drop" icon on the host panel will turn red; generally, the host electric pump will prompt water shortage when it cannot pump water.

11. Low battery reminder: When the battery is less than 20%, it will remind you. There will be a pop-up window on the mobile phone App and the battery icon on the host panel will display red.

VACQUEEN®



SCAN the QR code
to Activate extended 2-Year **WARRANTY**



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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.