

Dear Customer

Thank you so much for purchasing Hoengager Desktop Computer products.

Please kindly view the product received to make sure it does not have physical damages inside and outside of the PC case. If there are visible physical damages, parts missing, distortions, unauthorized and unexpected modifications, or replacement of parts, please reserve all evidences of product original delivery status and report to our support team immediately by emailing to service@hoengager.com.

If product is determined physically intact but return is needed because of DOA or any other reasons, please make sure product is well protected to avoid physical damages in transit. We would strongly advise that the PC packed before shipping with all the padding included when receiving. If you are no longer in possession of the original boxes, please kindly reach out to us by email first to get assistance to avoid damages before handing over to courier. Therefore, we would strongly recommend keeping all the original boxes and paddings for 60 days or even longer time frame in case return is needed for refund, replacement or warranty services.

Please kindly note returns shipping security falls in your responsibilities and damages happened in transit from your address to our return address may cause return rejection with reasons of physical damages or not matching the product status. However, if damages and product status changes were reported and approved before return shipping happens, we will review and return full amount if it is within our return policy.

For help needed or quick troubleshooting, you can visit our website: www.hoengager.com/help/ where we gathered the most frequently raised questions and answers and keep it up-to-date.

If you are not able to resolve the issues independently or need extra guidance, we are here to support, please always feel free to contact us.

Email: service@hoengager.com; neservice@sennow.com

Phone: 626-670-1733 (USA/CANADA; 9:00am-5:00pm Monday-Friday PT)

Text Message: 626-670-1733(USA/CANADA)

Thank you so much!
Hoengager Customer Service Team
Sennow Inc



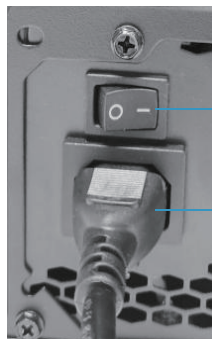
**THE INSTRUCTIONS IN YOUR QUICK START
GUIDE BEFORE PLUGGING IN YOUR NEW PC**



Scan QR Code for Help & Troubleshooting or visit:

<http://www.hoengager.com/help>

I. Power Connector Description



• Power supply switch

• Power socket

II. Motherboard Interface Description

① PS/2 — 

② HDMI — 

③ VGA — 

④ USB3.0 — 

⑤ USB2.0 — 

⑥ Network Interface — 

⑦ MIC — 

⑧ Line Out — 

① PS/2 I/O Ports: phased out for current I/O devices

② HDMI Port – Video out for PC models without standalone GPU / Video Card

③ VGA Port – Video out for PC models without standalone GPU / Video Card

Motherboard audio ports:

⑦ Microphone In

⑧ Audio Out(Green), for headphones, stereo; Audio In(Blue) for external audio equipment with high-fidelity audio signal input to the computer.

III. Remove Padding Foam inside Computer Chassis

1. For certain models, the inner space of the PC Case was stuffed with padding foam to avoid shipping damages in transit. Be sure to check and remove the padding from the chassis before usage if there is any.



• Pull Out Gently with Care

2. For PC models equipped with dedicated GPU / Video Card, please make sure the correct ports are used for video signal output to your display devices. See below photo for references.

Using incorrect video ports will lead to consequences from signal missing on the targeted display devices to computer being underperforming.

GPU/ Video Card Video Ports



DVI



HDMI



DP

For models with dedicated GPU / Video Card, please do distinguish the DVI, DP, HDMI or DVI (varies from models) video ports on the GPU / Video Card from those on the Motherboard itself.

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.