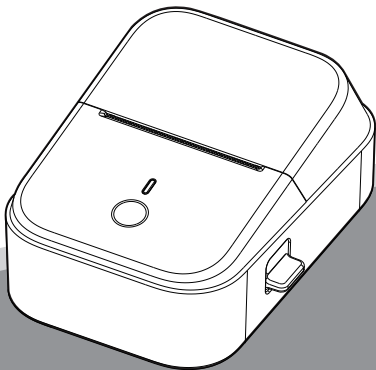


THERMAL LABEL PRINTER

USER MANUAL



PM260

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Thank you for choosing our product. We are committed to providing the most intelligent label solutions and the best customer service. If you have any questions or suggestions while using our products, please feel free to contact us at any time. We place great importance on user experience and are willing to listen to our customers' feedback to optimize our products and software. Every customer's voice is the inspiration and driving force behind our development. Account registration is not required to use the app or printer, but the app does require location and storage permissions to operate correctly. Registering an account will allow you to save labels and templates on our servers. If labels or templates are lost or deleted by mistake, you can contact us by e-mail to retrieve them. Thank you again for choosing and trusting us. Now, welcome to life with intelligent labeling.

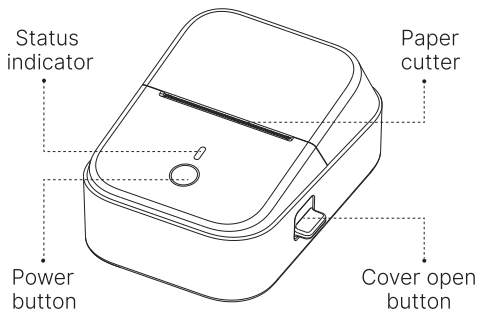
• **Statement**

• To ensure proper and safe use of this product and to avoid personal injury or property damage, it is important to carefully read all instructions and warning tips provided in the product manual before use.

• **Warning**

1. Do not disassemble this product by yourself. Improper operation may result in fire hazards. Disassembled products will not be returned or exchanged.
2. Do not use corrosive chemicals or cleaning agents to clean this product.
3. Do not use this product near flammable materials such as gas stations or fuel warehouses.
4. After printing is complete, the print head will still be at a high temperature. Do not touch it to avoid burns.
5. This product has a built-in rechargeable battery. Do not throw it into a fire, heat it up, or charge, use or store it in a high-temperature place, otherwise it may overheat, catch fire or explode.
6. When you notice smoke or unusual smells coming from the product or power adapter, immediately unplug the power adapter and avoid getting burned.

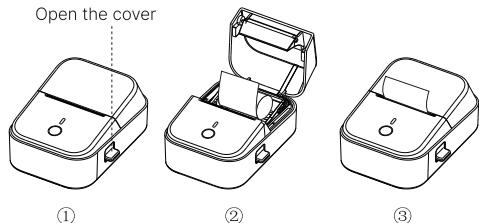
Model	PM260
Printing method	Thermal
Resolution	203dpi
Support label width	30~50mm
Maximum print width	48mm
Connection	Bluetooth、USB
Support system	IOS、Android、MAC、Windows
Working temperature	0°C~50°C(32°F~122°F) No condensation
Storage temperature	-20~70°C(-4°F ~ 158°F) No condensation
Input	DC 5V= 1A
Charging	Type-C
Life expectancy	50km
Product size	130*91*63.3mm
Product weigh	235g



• Install Paper and Power On

- ① Open the paper cover.
- ② Place the label roll into the paper bin with the label side facing down and leave about 0.2 in of the label sticking out before closing the cover.

- ③ Press and hold the Power button to turn on / off.



Function	Operation
Power on	Press and hold the "Power button" for two seconds.
Power off	
Print Self-Test Page	Press the "Power button" five times
Feed Label	Click the "Power button" when the device is power on.
Retract Label	Double-click to retract label paper

Note:

- If the printer does not power on, charge for at least 30 minute before trying again.
- If the label roll is installed incorrectly, blank labels will be printed as only the label side is heat sensitive.
- If the labels feed abnormally, open the cover and leave some of the label sticking out of the printer before closing the cover.
- Use genuine label paper for best results.

• **Connect via the Computer**

Please visit the labelnize support page to obtain the PM260 computer driver installation file and related installation tutorials.

labelnize support page: <https://labelnize.com>

Get path: Support-Support by product-Driver & User manual-PM260-Drivers\ App download

Note:

- The PM260 printer currently only supports printing in black.
- There are a number of elements, such as bar-codes and borders, included in the app that can be used to create personalized labels.
- Some elements have multiple tabs that allow for further customization.

INDICATOR LIGHT STATUS 05

Indicator light	Action	Status
Blue	Solid	Charging complete
Red	Solid	Low printer battery / Charging in progress

Green	Solid	Bluetooth connected
Green	Flashing slowly	Printer in normal standby state
Red	Flashing rapidly	Cover Open / Detecting / Recognizing Incorrect Paper / Paper Out

FAQ

06

Do I need to register to use the printer?

01

Registration is not necessary. Registered accounts are able to save and retrieve label templates from our servers.

Why is the printer printing blank labels?

02

It may be because the label paper is laid reversely, the labels must be face up.

Why does the printer continuously feed labels?

03

There is residue or debris on the sensors or print head. Open the paper bin cover and clean the sensors and print head with rubbing alcohol.

Does the printer automatically power off?

04

The printer will automatically power off if it is disconnected from Bluetooth or if the app has been inactive for 15 minutes.

Why does the printout look gray or faded?

05

Use genuine label paper for best results. If the issue persists, try cleaning the print head with rubbing alcohol.

Why does the printer skip a label or print incomplete?

06

- (1) Check if the label size and app print template match.
- (2) Reinstall the label roll and manually press the feed button once to allow the printer to detect the label gap position.

(3) Using non-genuine labels may result in poor print quality or mismatched sizes. Use genuine label paper for best results.

Can I print using multiple devices?

07

The printer can only be connected to a single device at a time. To connect to a different device, disconnect from the current device first.

Why did the printer suddenly stop printing?

08

Certain safety measures are in place. The most common reasons are going to be the printer ran out of paper or it is low on battery.

How can I center the label content when editing?

09

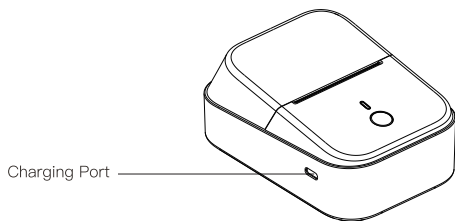
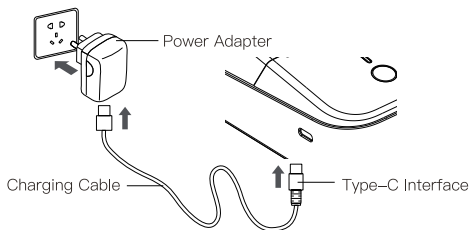
(1) Each element comes with a tab titled "Align" that allows for automatic alignment in both the X- and Y-axis. The arrows on this tab can also be used to move the element across the template area.

• Charging

Fully charge the device before first use. To ensure optimal printing results, keep the battery level above 40%.

Note: Print quality maybe affected when the battery level is low.

- Use the included USB cord for charging. If charging from an outlet, use an adapter rated 5V - 1A. An adapter is not included with the purchase.
- When the battery level is low, the red indicator light is solid. If the printer is not plugged in and continues to print, the printer will automatically power off. Charge in a timely manner to continue printing.
- The battery takes 2-3 hours to fully charge.
- To ensure normal battery usage, it is recommended to charge at least once every 2-3 months even when not in use.



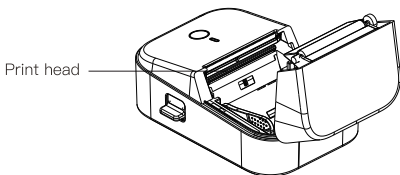
• **Cleaning of print head and rubber rollers**

When any of the following situations occur during printing, the print head and rubber rollers should be cleaned:

- Unclear printing;
- Loud noise during paper feeding or paper return;
- Debris stuck on the print head.

The steps for cleaning the print head and rubber rollers are as follows:

- ① Power off the printer;
- ② Open the paper bin cover and locate the print head (as shown in the figure). If the printer was just used to print, wait for the print head to cool completely;
- ③ While rotating the roller, use a cotton ball with some rubbing alcohol on it to wipe off any dust or debris;
- ④ Use a cotton ball with some rubbing alcohol on it to wipe off any dust or debris on the print head;
- ⑤ Wait for the rubbing alcohol to completely evaporate before closing the paper bin cover.



Note:

- The printer must be powered off while cleaning.
- Avoid touching the surface of the print head with your hands or metal objects, and do not use tweezers or other tools to scratch the surface of the print head, rubber rollers, or sensors.
- Do not use organic solvents such as gasoline or acetone to wipe the print head or roller.
- Wait for the rubbing alcohol to completely evaporate before turning on the power and continuing to print.
- Keep the sensor surface clean.

We offer an extensive warranty for all products that extends through 1 YEAR of the order date. This warranty covers quality related issues and product defects.

If you are past the 30-day return period on Amazon, contact us directly via the “Contact seller” option on your Order Details. If the product is not working properly, we can send you a replacement product. This warranty does not apply in cases of abuse, mishandling, or unauthorized repair of the product. If you have any questions about this warranty or would like additional information, please contact us via the “Contact Seller” option or directly via e-mail (check the packing box). Please keep the original box, packing materials and all documentation in the event that service is required.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

This device contains licence-exempt transmitter(s)/receiver (s)/ that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1) this device may not cause interference and
 - 2) this device must accept any interference, including interference that may cause undesired operation of the device.
- Radiation Exposure: This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment; To maintain compliance with IC's RF Exposure guidelines, This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Déclaration de l'ISED Canada:

Cet appareil contient des transmetteur (s) / récepteur (s) sans licence / conformes à l'innovation RSS exemptes de licence de Sciences et Développement économique Canada.

L'opération est sous réserve des deux conditions suivantes:

- 1) cet appareil ne peut pas causer d'interférences et
- 2) ce dispositif doit accepter toute interférence, y compris peut provoquer le fonctionnement indésirable de l'appareil.

Exposition aux rayonnements: Cet équipement est conforme aux radiations du Canada limites d'exposition pour un environnement incontrôlé noncé d'exposition RF Pour maintenir le respect des guides d'exposition RF d'IC, Cet appareil et ses antennes ne doivent pas être co-localisé ou en opération en conjonction avec toute autre antenne ou émetteur.