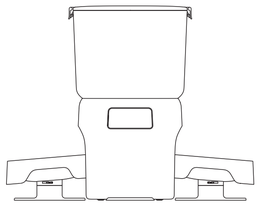
正面

User Manual

F24-DW

Smart Pet Feeder



Please read the manual carefully before using this product.

EN

Safety Precautions

Read all instructions carefully before attempting to operate this device.

⚠ Precautions

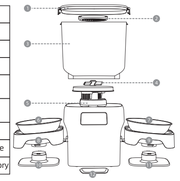
- Please ensure the device is placed on a stable, flat surface and avoid tilting, shaking, or inverting it.
- Position the device against a wall indoors in a dry area, away from direct sunlight or damp locations.
- Do not place it at high elevations to prevent falls and damage.
- Do not install or store the device in environments with temperatures below 0℃ (32℉).
- Ensure the food tray and surrounding area are free of obstructions to avoid blocking pet access or damaging the device.
- When unattended or traveling, keep the device plugged in to ensure stable operation.
- Note that dry batteries degrade over time, even when unused, and may lose charge. Replace them at least every six months.
- To prevent electric shock, never immerse the power cord or plug in water or other liquids.
- If moisture or water contacts the power port, disconnect the power immediately and ensure the cord is fully dry before reuse.
- Only use a dedicated 5V/1A power adapter—non-compliant adapters are prohibited.
- This product is intended for users aged 12+. Children must be closely supervised by guardians during use.
- The desiccant pack contains inedible filler. Do not use if damaged.
- This feeder is designed for 5–18mm dry pet food only. Never insert foreign objects, oversized kibble, or powdered substances.
- Unauthorized disassembly, repairs, or modifications may void the warranty.
- Never submerge the feeder in water, as this will damage electronic components.
- Dispose of packaging materials properly. Some parts contain plastic bags, posing a suffocation risk—keep away from children and pets.
- Do not use the pet feeder for any purpose other than its intended function.

Product List



Features

1	Top Lid
2	Desiccant BOX
3	Food Hopper
4	Impeller
5	Feeding Mechanism
6/7	Stainless Steel Bowl
8/9	Food Bowl
10/11	Food Bowl Base
12	Anti-tip accessory



Parameters

Product Name	App-Controlled Dual Feeder
Product Model	F24-DW
Dimension	L488 x W231 x H383mm
Material	Food-grade ABS, SUS304
N.W	1.9 Kg
Capacity	6L
Food Appliance	5–18mm Dry Food
Pets Appliance	Cats & Small size dogs
Power	Type-C 5V 1A /3*D Size Batteries
Rated Power	5W
WiFi Connection	2.4GHz

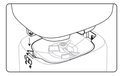
Setup and Assemble Feeder

Place Desiccant Box
Open the desiccant box cover on the back of the top case, take out the desiccant pack and remove its plastic wrap, insert the pack fully into the desiccant box, close the cover firmly.

***Note:**
1. Do not tear open the inner packaging of the desiccant pack.
2. The desiccant pack is not edible.
3. Replace the desiccant pack once a month.

Assemble
Align the triangle mark when installing the impeller.

Install Food Hooper
① Remove the main unit from the food hopper.
② Ensure the base lock latch is in the "" position.
③ Align the food hopper's bottom latch with the slot inside the main unit and insert it securely.
④ Slide the unit's lock latch from "" to "" to secure the food hopper.



Plug in Power Adapter
① Battery power supply: remove the battery cover by releasing the retaining clip, insert 3 good quality alkaline* D* batteries and reinstall the battery cover.
② Power adapter supply: plug in the power adapter and connect the power cable into the card slot.

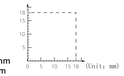
***Note: Please use new and standard D batteries, and do not mix batteries of different specifications and models. Different battery specifications will prevent the device from working normally.**

Fill Pet Food
Open the top lid, pour fresh dry food into the food hopper, and close the top lid.

***Note: The device only support 5-18mm dry pet food.**

The dispenser portion is approximately 10g ± 2g for 5-15mm pet food, and 7g ± 2g for 15-18mm pet food.

Grain Size Self-check:



* The data comes from internal experimental tests and is for reference only. Due to variations in the density and weight of different pet foods, users should establish a reasonable feeding plan based on actual dispensing data.

Product Introduction

Get Access to App
① Scan the QR code to download the APP;
② Please login or register an account;
③ Confirm that the Link light is flashing white, click "+" on top right in Home page and Add device follow the instruction.



Download the APP

***Note: Only 2.4GHz is allowed and 5Ghz or mixed frequency is not fit for this device.**

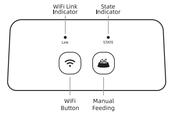
Set up a Feeding Schedule in the APP
After successful device pairing, set up a feeding schedule in the APP. The feeder will automatically dispense food daily according to your settings, and you'll receive timely push notifications.

Remote Manual Feeding via APP
Open the APP device interface, select the feeding function, set the desired portion quantity, click "Feed" to remotely dispense food.
***Note: Users can not feed your pets via APP when powered by batteries.**

Unbind the APP
Open the APP and go to the device interface, long-press the connected device then tap "Remove Device" to complete unbinding.

***Note:**
① For more smart settings, go to the device interface in the APP and follow the steps to configure.
② When unplugged, the device will appear offline in the APP and cannot be controlled remotely, but pre-programmed feeding schedules will still operate normally.

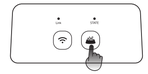
Operation Interface Overview



Reset Your Pet Feeder
Long press "" button to reset your feeder until you hear "Du" sound. The White Link indicator will flash rapidly and now you can try to connect your pet feeder again.



Manual Feed
Unlock the panel, long press "" button to feed one portion.



Indicator information

STATE	Red indicator solid	Powered by Battery
	Red light flashing	Device malfunction
		Battery voltage too low
LINK	OFF	WiFi Off
	White light flashing	WiFi Connecting
	White indicator solid	WiFi Connected

***Note: If the device shows an abnormal status, please check the specific issue in the APP.**

Disassemble & Clean

Power Off
Unplug and take out the alkaline batteries.

Cleaning
① Empty all pet food from the food hopper.Unlock the lock latch. Remove the food hopper.
② Disassemble the impeller and feeding mechanism.
③ The Stainless-Steel Bowl is dishwasher safe. The Food Hopper and plastic Food Bowl are not dishwasher safe. These parts can be cleaned using warm water and a mild detergent.
④ The Main Body, Power Adaptor and Desiccant are not dishwasher safe. Do not immerse the main body in water as this will cause damage to the internal electronics or cause electric shock. Use only a soft dry cloth to wipe as the Main Body is not waterproof. Do not use a wet cloth.
⑤ After cleaning, wipe all parts dry with a soft cloth. Place them in a well-ventilated area to air-dry completely. Reassemble all parts one by one.

***Warnings:**
① For detailed steps, please refer to the product installation guide.
② Please keep the food hopper dry after cleaning it.
③ Please replace the food on a regular basis to avoid it becoming stale.
④ Please clean and maintain your feeder on a regular basis to prolong the life of the product.

FAQ

What happened to your device	How to check by yourself	How to solve it
Food hopper can not be installed	Food blocked on the installation position	Clear the cat food inside the installation position and reinstall
Device Abnormal	Impurities inside food hopper	Ensure to use 5-18mm dry food
	Food size Inapplicable	Contact After-sales service
	Motor Faulty	Contact After-sales service
Device Offline	Power outage of the device	Check if power cut or power adapter is fixed properly
		Make sure to use a 5V/1A adapter. If not, please replace it with the correct one
	Network abnormal or something wrong with WiFi	Check if the WiFi is normal and re-connect the pet feeder
	Mainboard Defective	Contact After-sales service

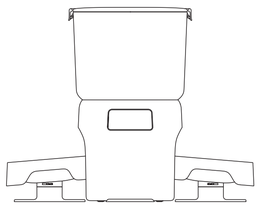
FCC STATEMENT :
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

用户手册

F24-DW
宠物智能喂食器



使用产品前请仔细阅读用户手册，并妥善保管。

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使用安全指导

用本产品之前，请先阅读本手册中的所有指导说明与注意事项。

⚠ 注意事项

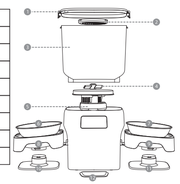
- 请确保设备放置在稳固的平面，不可倾斜，摇晃或倒置。
- 设备尽量靠墙放置在室内干燥处，尽量避开阳光直射或潮湿区域，不可放置在高处以免跌落造成损坏。
- 请勿将设备安装或存放在气温低于0℃的地方。
- 请保证设备食物盘上及周围没有异物遮挡，以免阻挡宠物正常进食或造成设备损坏。
- 无人看护或出远门时请插电使用，确保设备能够稳定运行。
- 干电池即使未使用也会老化衰退，电量也会下降，并出现低电量的情况，建议电池至少半年更换一次。
- 为防止触电，切勿将电源线或插头插入水中或其他液体中。
- 如果电源线接口有水分或不慎接触到水，请立即断开电源，并在继续使用前确保电源线完全干燥。
- 设备仅支持使用5V/1A适配器，请勿使用非专用适配器。
- 本产品适用于12岁以上人群，儿童使用时，请监护人密切监督。
- 干燥包内填充物不可食用，如有破损，切勿使用。
- 本产品适用于5-18mm干性宠粮，切勿在喂食器中放除宠粮外的各种异物以及超出尺寸的宠粮和粉末。
- 请勿擅自拆卸、维修、改装设备，可能导致保修条款失效。
- 任何时候不要将喂食器浸泡在水中，否则会导致电子元件损坏。
- 请妥善处理包装材料，部分零件含塑料袋，可能造成窒息危险，请远离儿童及宠物。
- 不可使用宠物喂食器做除预期用途以外的其他用途。

产品清单



产品简介

1	顶盖
2	干燥包盖
3	粮桶
4	搅棍片
5	叶轮
6/7	不锈钢碗
8/9	食物盘
10/11	食物盘底座
12	防倾倒配件



产品参数规格

产品名称	宠物智能喂食器
产品型号	F24-DW
产品尺寸	L488 x W231 x H383mm (含底座)
材质	食品级ABS，304不锈钢
净重	约 1.9Kg
容量	约6L
宠粮尺寸	5–18mm干性宠粮
宠物类型	中小型犬/猫
电源	Type-C 5V 1A / 3节1号(Size D)碱性干电池
额定功率	5W
无线连接	WiFi-2.4GHz

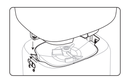
产品安装

安装干燥包
请将设备顶盖背面的干燥包盖轻轻打开，取出干燥包，撕除其外部的透明包装，将干燥包正确置入干燥盒内，确保完全放入合上干燥包盖。

***注意：**
1. 干燥包内包装严禁撕开，否则可能影响使用效果。
2. 干燥包拆封后，除产品质量问题外，不支持七天无理由退换。
3. 干燥包内含干燥剂，请妥善保管，避免儿童接触，不可食用。
4. 建议1月更换一次干燥包。

安装叶轮
安装叶轮组件，安装时注意对准缺口。

安装粮桶
① 将机身从粮桶中取出；
② 确认底座锁扣是在"" 状态；
③ 粮桶底部卡扣对准机身内部放入缺口中；
④ 将机身卡扣锁从 "" 推到 "" 即可锁住粮桶。



接通电源
① 电池供电：打开设备底部的电池盖，将三节全新的1号(Size D)碱性干电池 放入，关上电池盖即可。
② 电源供电：将电源线插进主机底部的电源接口，并将电源线卡进线槽中。

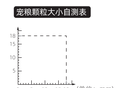
***注意：请使用安全正规的碱性干电池，请勿混用不同规格型号的干电池，以免影响设备的正常使用。**

放入宠粮
打开上盖，将新鲜的干粮倒进粮桶中，盖上顶盖。

***注意：本产品适用5-18mm干性宠粮，切勿在喂食器中放入超出尺寸的宠粮。**

5-15mm宠粮每份出粮约10g ± 2g；15-18mm宠粮每份出粮约7g ± 2g

宠粮颗粒大小自测表



* 数据来源于内部实验测试，仅供参考。由于不同宠粮的比重和宽重不同，请用户根据实际的出食数据，制定合理的喂食计划。

产品使用

连接APP
① 扫码下载APP;
② 首次使用需要先注册账户;
③ 进入APP“首页”，确认Link灯白色闪烁，点击右上角的“+”添加设备，按照提示绑定设备。



APP下载

***注意：仅支持WiFi-2.4G，暂不支持WiFi-5G。**

APP设置喂食计划
设备绑定成功后，在APP中设置喂食计划，喂食器会按照设置的计划，每天自动出粮，也能及时收到推送消息。

APP远程投喂
打开APP设备界面，选择喂食功能，设置需要喂的份数，点击“喂食”，即可远程投喂。

***注意：电池供电使用状态下，暂不支持远程投喂。**

APP解除绑定
打开APP设备界面，长按已绑定的产品，点击“移除设备”，即可解除绑定。

***注意：**
① 更多智能设置可进入APP设备界面按步骤进行设置。
② 断开电源后，APP界面显示设备离线状态，无法使用APP功能，但不影响已经设定的喂食计划。

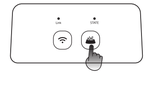
操作界面简介



重置网络
若需要更换网络可长按操作面板上的 “” 按钮直到设备“嘟”一声，LINK指示灯白灯闪烁，使用APP重新连接即可。



手动喂食
解锁面板，单击“” 键，可执行手动喂食一次，每次出食一份。



状态灯说明

STATE	红灯常亮	设备异常
	红灯闪烁	电量过低
LINK	熄灭	设备未连接电源
	白灯闪烁	配网中
		WiFi连接中
	白灯常亮	WiFi连接正常

***注意：设备异常时请打开APP查看异常情况。**

设备清洁与保养

断开电源
进行清理前请拔掉电源插头，取出电池。

清洗
① 首先清空储粮桶内的宠粮，然后将机身卡扣锁解锁，然后取出储粮桶。
② 取出叶轮组件。
③ 用清水冲洗储粮桶及叶轮组件，切勿使用钢丝球等金属磨具或研磨性的清洁材料进行清洁，以免破坏产品表面，影响密封性。
④ 用柔软干布擦拭机身内部，机身不防水，切勿使用湿布清洁。
⑤ 清洗完成后，用柔软干布将所有零部件擦拭干净并放在通风处完全晾干，然后逐一装回。

***注意：**
① 详细步骤请查看产品安装。
② 储粮桶清洗后，请勿将未完全风干的部件装回，避免宠粮受潮。
③ 宠粮不适宜放置过久，放置过久的宠粮不应跟新鲜宠粮混用，以免污染新鲜宠粮。
④ 定期对设备进行清洁与保养有利于延长设备使用寿命，提高宠粮新鲜程度。

故障排除

故障现象	原因分析	解决办法
储粮筒无法安装	叶轮没有安装正确	检查并正确安装叶轮
APP提示喂食器异常	储粮桶内部有异物	清理储粮桶中的异物
	宠粮不适配	更换符合尺寸的宠粮
	电机故障	联系售后处理
APP提示喂食器离线	设备断电	请检查家中供电是否正常，并确认电源适配器连接稳固
		请确认适配器规格是否为5V/1A，若不符请更换
	网络异常，或WiFi已更换/升级	请检查家庭WiFi网络状态，并重新配网
	设备主板故障	联系售后处理

反面

88x169mm

80g书纸

16P_风琴7折

单黑印刷