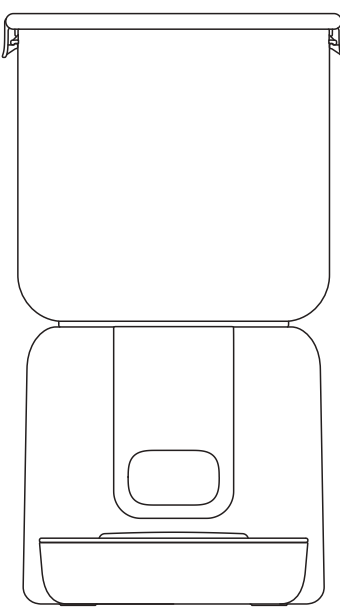


User Manual

F28-C Automatic Pet Feeder



Please read the manual carefully before using this product.

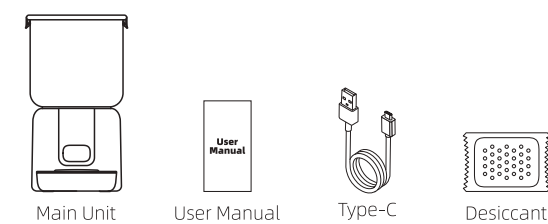
Safety Precautions

Read all instructions carefully before attempting to operate this device.

⚠ Precautions

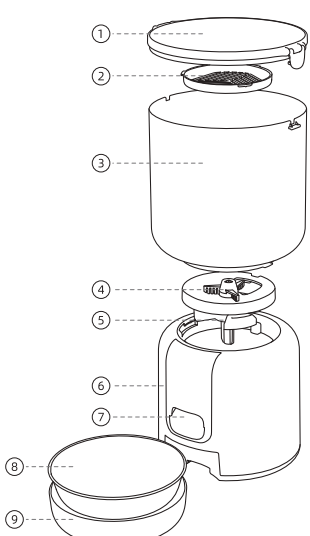
- Please ensure the device is placed on a stable, flat surface and avoid tilting, shaking, or inverting it.
- Position the device against a wall indoors in a dry area, away from direct sunlight or damp locations.
- Do not place it at high elevations to prevent falls and damage.
- Do not install or store the device in environments with temperatures below 0°C (32°F).
- Ensure the food tray and surrounding area are free of obstructions to avoid blocking pet access or damaging the device.
- When unattended or traveling, keep the device plugged in to ensure stable operation.
- Note that dry batteries degrade over time, even when unused, and may lose charge. Replace them at least every six months.
- To prevent electric shock, never immerse the power cord or plug in water or other liquids.
- If moisture or water contacts the power port, disconnect the power immediately and ensure the cord is fully dry before reuse.
- Only use a dedicated 5V/2A power adapter—non-compliant adapters are prohibited.
- This product is intended for users aged 12+. Children must be closely supervised by guardians during use.
- The desiccant pack contains inedible filler. Do not use if damaged.
- This feeder is designed for 5-15mm dry pet food only. Never insert foreign objects, oversized kibble, or powdered substances.
- Unauthorized disassembly, repairs, or modifications may void the warranty.
- Never submerge the feeder in water, as this will damage electronic components.
- Dispose of packaging materials properly. Some parts contain plastic bags, posing a suffocation risk—keep away from children and pets.
- Do not use the pet feeder for any purpose other than its intended function.

Product List



Features

①	Top Lid
②	Desiccant BOX
③	Food Hopper
④	Impeller
⑤	Feeding Mechanism
⑥	Body
⑦	Food Outlet
⑧	Stainless Steel Bowl
⑨	Food Bowl



Parameters

Product Name	Automatic Pet Feeder
Product Model	F28-C
Dimension	L306 x W198 x H340mm
Material	Food-grade ABS
N.W	1.0KG
Capacity	4.0L
Food Appliance	5-15mm Dry Food
Pets Appliance	Cats & Small size dogs
Power	Type-C 5V 2A Adapter/*3"D Size Batteries
Rated Power	10W
WiFi Connection	Both 2.4Ghz and 5Ghz

Setup and Assemble Feeder

Place Desiccant Box

Open the desiccant box cover on the back of the top case, take out the desiccant pack and remove its plastic wrap, insert the pack fully into the desiccant box, close the cover firmly.

*Note:

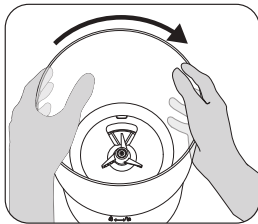
1. Do not tear open the inner packaging of the desiccant pack.
2. The desiccant pack is not edible.
3. Replace the desiccant pack once a month.

Assemble

Install the impeller assembly, making sure to align it with the notch.

Install food hopper

- ① Remove the main body from the food hopper.
- ② Align the latches at the bottom of the food hopper with the gaps inside the main body, then rotate clockwise to reset.
- ③ The installation is complete when you hear a "Click" sound.



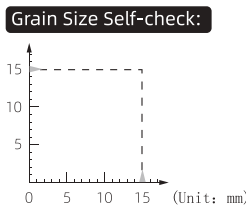
Plug in Power Adapter

- ① Battery Power Supply: Open the battery cover at the bottom of the device. Insert three new D-size alkaline dry batteries, then close the battery cover securely.
- ② AC Power Supply: Insert the power cord into the power port at the bottom of the device, and secure the cord into the cable slot.

*Note: Please use safe and standard alkaline dry batteries. Do not mix dry batteries of different specifications or models to avoid affecting the normal use of the device.

Fill Pet Food

Open the top cover, pour fresh dry food into the food hopper, and then close the top cover.



*Note: The device only support 5-15mm dry pet food.

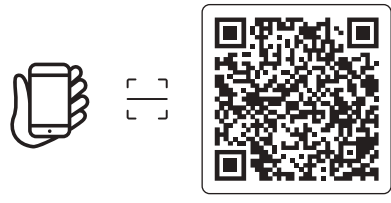
Product Introduction

Get Access to App

- ① Scan the QR code to download the APP;

- ② Please login or register an account;

- ③ Confirm that the Link light is flashing orange, click "+" on top right in Home page and Add device follow the instruction.



*Note: Both 2.4Ghz and 5Ghz are allowed to use.

Set up a Feeding Schedule in the APP

The pet feeder will dispense the food based on the programmed feeding and users can receive the feeding notifications accordingly.

Remote Manual Feeding via APP

Enter device setting page and click "Feeding", select servings and click Feed to complete the remote feeding.

*Note: Users can not feed your pets via APP when powered by batteries.

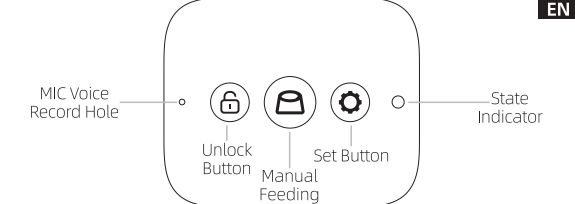
Unbind the APP

Open the APP and go to the device interface, long-press the connected device then tap "Remove Device" to complete unbinding.

*Note:

- ① For more smart settings, go to the device interface in the APP and follow the steps to configure.
- ② When unplugged, the device will appear offline in the APP and cannot be controlled remotely, but pre-programmed feeding schedules will still operate normally.

Operation Interface Introduction



Unlock The Panel

Press and hold the "+" key until you hear two beeps "DiDi!" to unlock. The panel will automatically lock after 30 seconds of inactivity. (The settings button cannot be locked)

Reset Your Pet Feeder

Long press "+" button to reset your feeder until you hear "Ding-dong" sound. The Orange Link indicator will flash rapidly and now you can try to connect your pet feeder again.

Manual Feed

Unlock the panel, press and hold the "+" button to manually dispense one portion of food.

Indicator Status

● STATE	Red indicator solid then turn off	Powered by Battery
	Red light flashing	Battery voltage too low
	Orange light flashing	Device malfunction
	Blue indicator solid	WiFi Connecting

*Note: If the device shows an abnormal status, please check the specific issue in the APP.

Disassemble & Clean

Power Off

Unplug and take out the alkaline batteries.

Cleaning

- ① To disassemble, hold both sides of the food hopper and rotate to the left and lift upwards.
- ② Disassemble the impeller and feeding mechanism.
- ③ The Stainless-Steel Bowl is dishwasher safe. The Food Hopper and plastic Food Bowl are not dishwasher safe. These parts can be cleaned using warm water and a mild detergent.
- ④ The Main Body, Power Adaptor and Desiccant are not dishwasher safe. Do not immerse the main body in water as this will cause damage to the internal electronics or cause electric shock. Use only a soft dry cloth to wipe as the Main Body is not waterproof. Do not use a wet cloth.
- ⑤ Make sure all parts of the feeder are completely dry before reassembling and filling with food.

*Warnings:

- ① For detailed steps, please refer to the product installation guide.
- ② Please keep the food hopper dry after cleaning it.
- ③ Please replace the food on a regular basis to avoid it becoming stale.
- ④ Please clean and maintain your feeder on a regular basis to prolong the life of the product.

FAQ

What happened to your device	How to check by yourself	How to solve it
Food hopper can not be installed	Food blocked on the installation position	Clear the cat food inside the installation position and reinstall
Device Abnormal	Impurities inside food hopper	Ensure to use 5-15mm dry food
	Food size inapplicable	Contact After-sale Service
Device Offline	Motor Faulty	Contact After-sale Service
	Power outage of the device	Check if power cut or power adapter is fixed properly
	Network abnormal or something wrong with WiFi	Make sure to use a 5V/2A adapter. If not, please replace it with the correct one
	Mainboard Defective	Check if the WiFi is normal and re-connect the pet feeder

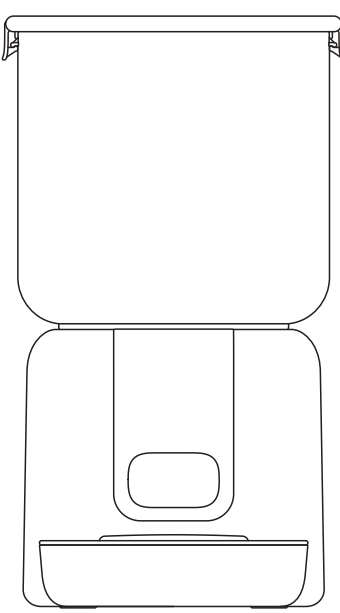
FCC STATEMENT :
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates noise and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

用户手册

F28-C 宠物自动喂食器



使用产品前请仔细阅读用户手册，并妥善保管。

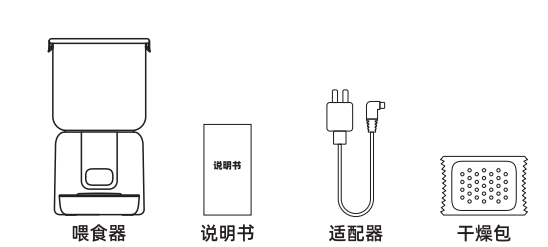
使用安全指导

用本产品之前，请先阅读本手册中的所有指导说明与注意事项。

⚠ 注意事项

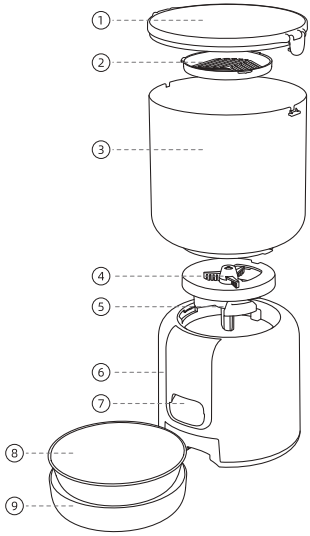
- 请确保设备放置在稳固的平面，不可倾斜、摇晃或翘翘。
- 设备尽量垂直放置在室内干燥处，尽量避开阳光直射或潮湿区域，不可放置在高处以免跌落造成损坏。
- 请勿将设备安装在或存放在气温低于0°C的地方。
- 请保证设备食物盘上及周围没有异物阻挡，以免阻挡宠物正常进食或造成设备损坏。
- 无人看护或出门时请插电使用，确保设备能够稳定运行。
- 干电池即使未使用也会老化衰退，电量也会下降，并出现低电量的情况，建议电池至少半年更换一次。
- 为防止触电，切勿将电源线或插头插入水中或其他液体中。
- 如果电源线接口有水分或不慎接触到水，请立即断开电源，并在继续使用前确保电源线完全干燥。
- 设备仅支持使用5V/2A适配器，请勿使用非专用适配器。
- 本产品适用于12岁以上人群，儿童使用时，请监护人密切监督。
- 干粮包内填充物不可食用，如有破损，切勿使用。
- 本产品适用于5-15mm干性宠粮，切勿在喂食器中放除宠粮外的各种异物以及超出尺寸的宠粮和粉末。
- 请勿擅自拆卸、维修、改装设备，可能导致保修条款失效。
- 任何时候不要将喂食器浸泡在水中，否则会导致电子元件损坏。
- 请妥善处理包装材料，部分零件含塑料，可能造成窒息危险，请远离儿童及宠物。
- 不可使用宠物喂食器做除预期用途以外的其他用途。

产品清单



产品简介

①	顶盖
②	干燥包盖
③	粮桶
④	搅粮片
⑤	叶轮
⑥	机身
⑦	出食口
⑧	不锈钢碗
⑨	食物盘



产品参数规格

产品名称	宠物自动喂食器
产品型号	F28-C
产品尺寸	L306xW198xH340mm
材质	食品级ABS
净重	约1.0KG
容量	约4L
宠粮尺寸	5-15mm干性宠粮
宠物类型	小型犬/猫
电源	Type-C 5V 2A / 3节1号(Size D)碱性干电池
额定功率	10W
无线连接	兼容WiFi-2.4G&5G网络
执行标准	GB4706.1-2005

产品安装

安装干燥包

请将设备顶盖背面的干燥包盖轻轻打开，取出干燥包，撕除外部的透明包装，将干燥包正确置入干燥盒内，确保完全放入合上干燥包盖。

*注意:

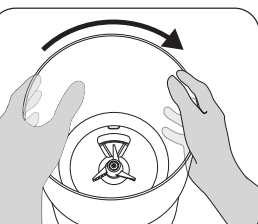
1. 干燥包内包装严禁撕开，否则可能影响使用效果。
2. 干燥包开封后，除产品质量问题外，不支持七天无理由退换。
3. 干燥包内含干燥剂，请妥善保管，避免儿童接触，不可食用。
4. 建议1月更换一次干燥包。

安装叶轮

安装叶轮组件，安装时注意对准缺口。

安装粮桶

- ① 将机身从粮桶中取出；
- ② 粮桶底部卡扣对准机身内部缺口；
- ③ 顺时针旋转复位，听到“咔哒”一声即可安装完成。



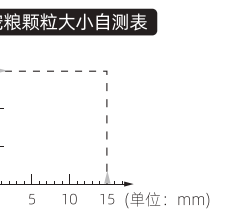
接通电源

- ① 电池供电：打开设备底部的电池盖，将三节全新的1号(Size D)碱性干电池放入，关上电池盖即可。
- ② 电源供电：将电源线插进主机底部的电源接口，并将电源线卡进线槽中。

*注意：请使用安全正规的碱性干电池，请勿混用不同规格型号的干电池，以免影响设备的正常使用。

放入宠粮

打开上盖，将新鲜的干粮倒进粮桶中，盖上顶盖。



产品使用

连接APP

- ① 扫码下载APP;

- ② 首次使用需要先注册账户;

- ③ 进入APP“首页”，确认Link灯橙色闪烁，点击右上角的“+”添加设备，按照提示绑定设备。



*注意：兼容WiFi-2.4G&5G网络。

APP设置喂食计划

设备绑定成功后，在APP中设置喂食计划，喂食器会按照设置的计划，每天自动出粮，也能及时收到推送消息。

APP远程投喂

打开APP设备界面，选择喂食功能，设置需要喂的份数，点击“喂食”，即可远程投喂。

*注意：电池供电使用状态下，暂不支持远程投喂。

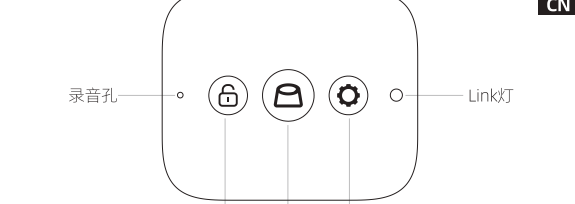
APP解除绑定

打开APP设备界面，长按已绑定的产品，点击“移除设备”，即可解除绑定。

*注意:

- ① 更多智能设置可进入APP设备界面按步骤进行设置。
- ② 断开电源后，APP界面显示设备离线状态，无法使用APP功能，但不影响已经设置的喂食计划。

操作界面简介



面板解锁

长按“+”键直到听见“滴滴”两声即可解锁，30秒无操作面板自动锁定。(设置键不会被锁定)

重置网络

若需要更换网络可长按操作面板上的“+”按钮直到设备“叮咚”一声，LINK指示灯橙色闪烁，使用APP重新连接即可。

手动喂食

解锁面板，按“+”键，可执行手动喂食一次，每次出食一份。

指示灯说明

● STATE	白灯亮灯后熄灭	电池供电
	红灯闪烁	电池电量过低
	橙灯闪烁	机器故障
	蓝灯常亮	WiFi连接中

*注意：设备异常时请打开APP查看异常情况。

故障排除

故障现象	原因分析	解决办法
储粮筒无法安装	叶轮没有安装正确	检查并正确安装叶轮
APP提示喂食器异常	储粮桶内部有异物	清理储粮桶中的异物
	宠粮不匹配	更换符合尺寸的宠粮
APP提示喂食器离线	电机故障	联系售后处理
	设备断电	请检查家中供电是否正常，并确认电源适配器连接稳固
	网络异常，或WiFi已更换/升级	请确认适配器规格是否为5V/2A，若不符请更换，并重新配网
	设备主板故障	联系售后处理