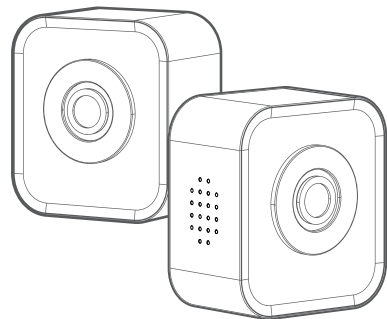


Koohome LC6212

2K Window Camera



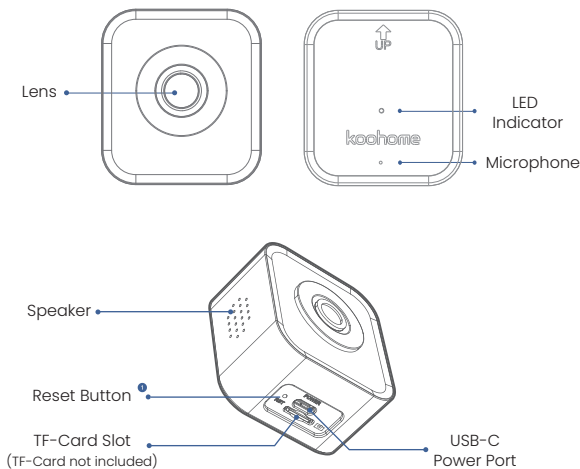
User Manual (v1)

Setup Guide & Compliance Information

We're Here to Help!

- ✉ Email: koohome.help@outlook.com
- 💬 In-App Support Chat: 7-day support chat in the KooCam app, reply within 24h.

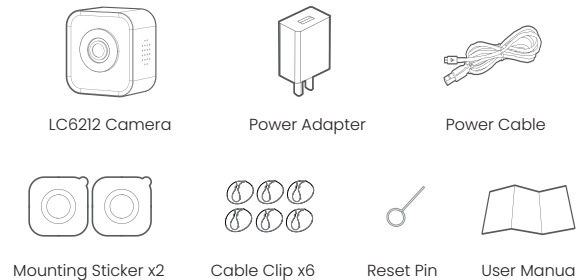
Product Overview



- Reset Button Instructions**
Double press: Enter network setup mode
Press and hold for 5 seconds: Restore factory settings

1

What's In the Box



LED Indicator Guide

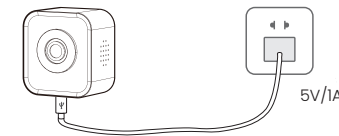
	LED Status	Explanation
	Falshing red	Camera initializing
	Flashing blue once per second	Camera pairing
	Solid blue	Camera is online
	Flashing red once every two second	Camera is offline
	Flashing blue twice per second	Firmware upgrading

2

Set Up Your Camera

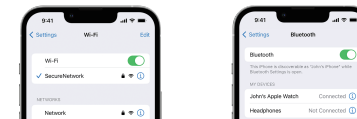
Step 1.

Plug the camera into a power source using the included 5V/1A cable and adapter.



Step 2.

Ensure your phone is connected to a Wi-Fi network and that Bluetooth is turned on.



Step 3.

Download the KooCam app by scanning the QR code below.



Legal Notes:

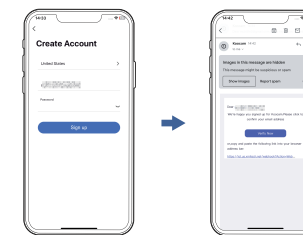
Google Play™ and the Google Play logo are trademarks of Google LLC.
App Store™ is a service mark of Apple Inc.

3

Set Up Your Camera

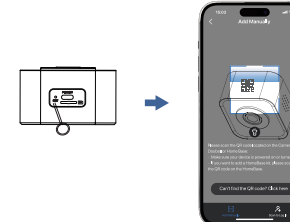
Step 4.

Create a KooCam account with a valid email and complete the email verification. (Check your spam folder if you don't receive the email.)



Step 5.

Use a pin to press the "RST" button twice until you hear a prompt tone and the indicator light starts flashing blue. Then scan the QR code on top of the camera.



4

Mounting the Camera

Installing on Window Glass

Step 1.

Clean both sides of the window glass to ensure a clear view and secure attachment.

Step 2.

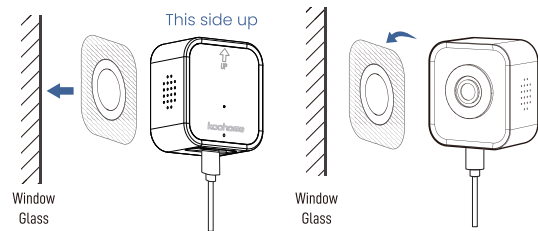
Take the magnetic sticker from the package and remove the film. Two are included for flexible placement.



Step 3.

Hold the camera against the window and check the live view in the app to help find the optimal position. Stick the magnetic mounting sticker onto the window and attach the camera to it.

Notes Don't forget to remove the protective film from the camera lens.



Frequently Asked Questions

1. Unable to Register a KooCam Account

- Make sure to use a valid email address when registering.
- Check your spam or junk folder for the verification email.

2. Unable to Connect to the Network

- a) Can't connect to Wi-Fi
 - Ensure your phone is connected to the same Wi-Fi network as the camera.
 - Try resetting the camera and reconnecting.
- b) Incorrect Wi-Fi password
 - Confirm the camera is connecting to the correct Wi-Fi network.
 - Double-check the password.
 - If it contains special characters (e.g., ", ' , \), please contact support.

3. Image Not Clear or Not Showing

- Make sure the transparent protective film on the lens is removed.
- Gently clean the lens with a soft cloth and ensure it's not blocked.

4. How to Enable 24/7 Recording

- Go to: **Device Settings** > **Recording Mode**
- Toggle on 24/7 Continuous Recording.

5. How to Turn Off Sound Recording (Video Only)

- Go to: **Device Settings** > **Audio Settings**
- Toggle off the Microphone option.

6. No Recorded Videos in the App

- Recordings are stored in the cloud or locally on a microSD card (not included).
- To save locally, insert a microSD card (up to 256GB) into the slot at the bottom of the camera.

7. No Motion Detection Alerts or Too Few

- Go to: **Device Settings** > **Motion Detection**
- Ensure Motion Detection and Push Notifications are enabled in the app.
- Increase the motion detection sensitivity to a higher level.
- Make sure notification permissions are enabled in your phone's system settings for the KooCam app.

8. Motion Detection Alerts Too Frequent

- Go to: **Device Settings** > **Motion Detection**
- Lower the motion detection sensitivity (low level recommended).
- High sensitivity or lighting changes may cause frequent alerts.

9. How to Share with Family Members

- Go to: **Account** > **Shared Devices**
- Enter the user's email and select the device you want to share.
- Note: Devices can only be shared with accounts registered in the same region (e.g., U.S.).

10. Micro SD Shows Damaged

- Disconnect power before inserting the microSD (TF) card.
- Format the card on a computer before using it in the camera.
- Use a branded microSD card for better compatibility.

11. How to Connect with a Voice Assistant

- Go to: **Account** > **Smart Integrations**
- Select Amazon Alexa or Google Assistant, then follow the on-screen instructions.

12. When to Use the Reset Button

- To reset Wi-Fi settings
- When the camera fails to connect to Wi-Fi
- If the Wi-Fi password has changed
- After a network outage
- When switching to a different Wi-Fi network

Notification of Compliance

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located for operating in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC ID: **2BR4E-LC6212**

Customer Service

For the fastest assistance, use the support chat in the KooCam app - available 7 days a week. Our team is committed to getting back to you within 24 hours.

