

hyve Wi-Fi Hub (Model: HH-CT-0825)
Quick Start + Compliance Guide

Product Overview

The hyve Wi-Fi Hub securely connects your hyve smart delivery pod to your home network. It uses Bluetooth for initial setup and Wi-Fi to maintain a cloud connection for real-time updates and control via the hyve mobile app.

Installation

1. Plug in your hyve Wi-Fi Hub to a wall outlet near your Wi-Fi router (indoor use only).
2. Connect via Bluetooth
 - a. Open the hyve app.
 - b. Follow on-screen steps to pair the hub via Bluetooth and connect it to your home Wi-Fi.
3. Wait for the LEDs:
 - a. Green Wi-Fi light: Connected to your router.
 - b. Green Cloud light: Connected to hyve cloud.
 - c. Green Comm light: Connected to your hyve pod.
4. Resetting:
 - a. Press and hold the main button for 10 seconds to factory reset.
 - b. Alternatively, use a pin to press the hidden side reset button.

- Indoor residential use only.
- Do not expose to moisture, extreme temperatures, or direct sunlight.
- Complies with RoHS and REACH environmental standards.
- Designed for a 10-year service life under normal conditions.

Support

For help connecting your Wi-Fi hub or troubleshooting LED indicators, contact: hello@hyvesecurity.com

Technical Specifications

Model Number	IW10 (SARIW10)
Power Supply	5V DC (from wall adapter or RJ45)
Connectivity	Wi-Fi 802.11 b/g/n, Bluetooth 4.2
Operating Range	Wi-Fi up to 50m, BLE up to 10m (line of sight)
Power Consumption	Max. 3W
Operating Temperature	0°C – 40°C
Ingress Protection	IP30 (indoor use only)
Certifications	CE, UKCA, FCC, IC (Canada)
Compliance	RoHS, REACH

FCC Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

IC Statement:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS) d'Innovation, Sciences et Développement économique Canada.

Le fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne doit pas causer d'interférences.
2. Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.

Lors de l'utilisation du produit, maintenir une distance de 20cm du corps pour assurer le respect des exigences d'exposition RF. Environmental & Safety