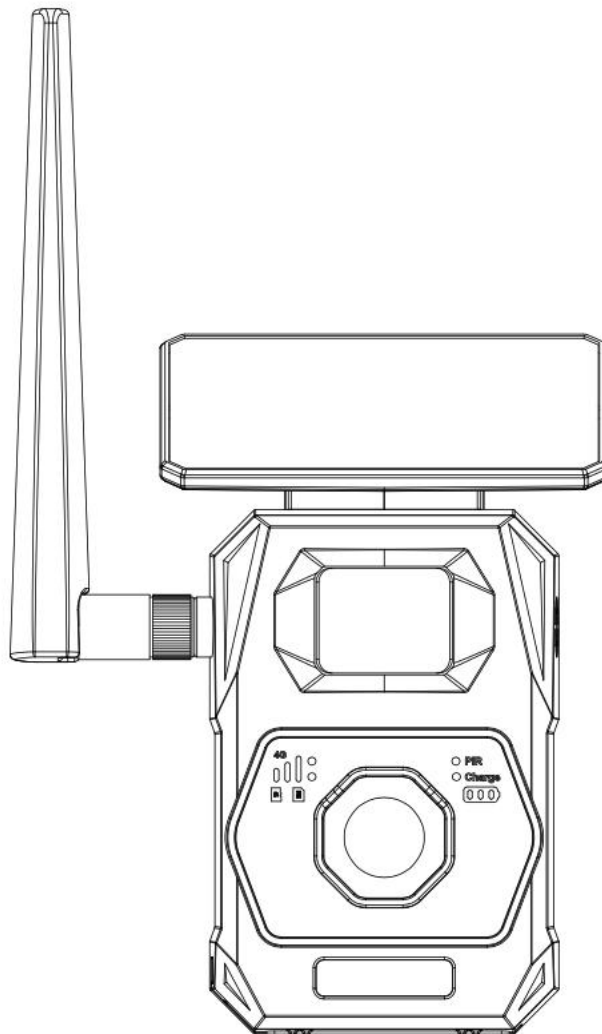


The Solar 4G AI Trail Camera Instruction Manual

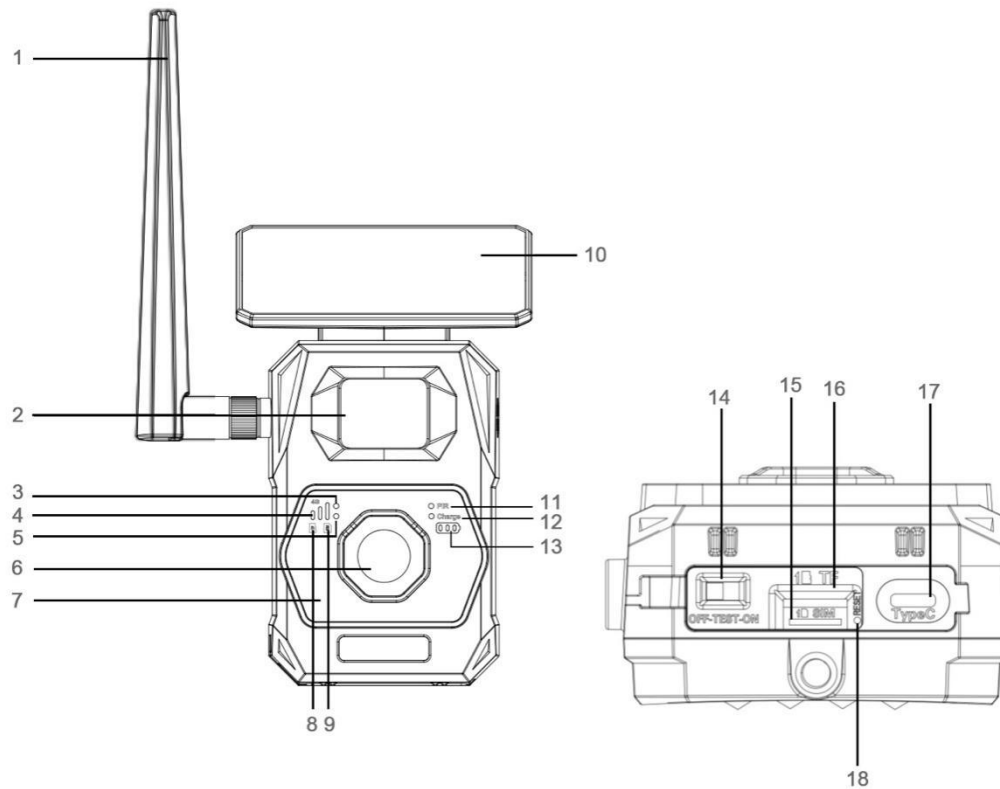


Instruction Manual

English

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Package Contents



1.4G antenna

2. PIR motion

3.4G Network Normal Indicator Light

4. 4G Signal Indicator Light

5.4G Network Abnormal Indicator Light

6. Lens

7. Infrared LEDs

8. TF Card Abnormal Indicator Light

9. SIM Card Abnormal Indicator Light

10. Solar panel

11. PIR Trigger Sensor Light

12.Charging Indicator Light

13 Battery Level Indicator Light

14. Mode switch

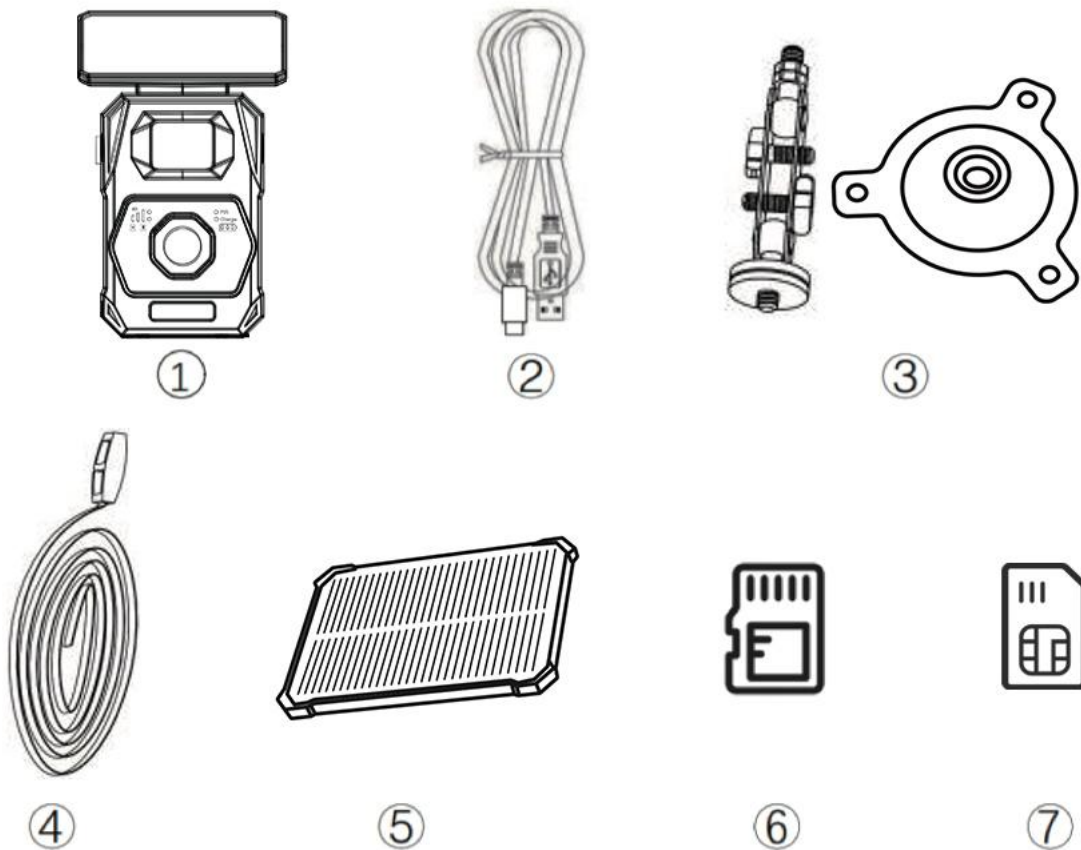
15. SIM card slot

16. TF card slot

17. Type-C slot

18. Reset eyelet

Package Contents



1.Important Note

Device: The Solar 4G AI Trail Camera IV-TC21

FCC Warning Statement:

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user ' s authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference;
- (2) This device must accept any interference received, including interference that may cause undesirable operation.

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body.

Before You Get Started

There are some important notes about the battery, Micro SD card and setting up the camera connection you should be aware of, before you begin learning how to use your AI trail camera.

1.1. Built-in Battery

The camera features a rechargeable built-in 5200mAh battery.

To charge the battery, plug the large end of the supplied USB type- C cable into a USB port on the computer or on the USB wall charger (5V1A).

·USB type-C port (on the camera): solar input, charging port (5V) ·Charging time: 6 to 8 hours.

Charge the battery before first-time use. The red light is

illuminated when charging. .You can switch the camera's "Power/Mode" button to "TEST" mode and check the battery level through the camera's LED indicator light.

1.2 . Cloud service

Data Plan of Built-in Sim Card

This Sim card can effectively identify the strength of signals from various communication providers, in order to allocate better network configurations.

The built-in Sim card has 100MB of trial data for first time use.

Once the trial data runs out, users need to be top up cellular data on app. With plans starting at \$ 4 per month to \$96.0 per year per camera (other options available)

* Note that the monthly traffic has a validity period, the first of the next month will clear 0, please use as soon as possible

1.3 Memory card

Be sure to use a standard Micro SDXC/SDHC card (maximum supported capacity:128GB,Class 10)for data storage. Before use, please format your Micro SD card in the camera in case it may not work with the camera.

Switch off the camera before inserting or removing the Micro SD card. Insert the Micro SD card into the cards lot until you hear a

click. To remove the Micro SD card, gently push in the card to release.

If you need to delete files from the memory card, you can use the included data cable to connect the camera to the computer or use a card reader to connect the computer and batch delete them on the computer.

1.4. About APP 4G Connection

In order to get better performance, the camera must be installed in the range of 4G signal coverage, such as poor signal will lead to the failure to transfer image files, or the machine will increase power consumption due to prolonged connection time.

2.CAMERA OPERATION

Power/ Mode switch has 3 operational modes: "OFF", " TEST ", and " ON ".

Power/ Mode Switch	Functions
“OFF” Mode	1. install/ replace the batteries . 2. insert an Micro SD card and SIM card. 3. connect to an external device or a power.
“TEST” Mode	1.You can check whether the

	camera is turned on normally through the camera LED indicator, Check if the 4G signal, network, PIR, Micro SD card, and SIM card are working properly, and display the battery level as well as whether the battery is charging. 2.Establish a live video connection between the mobile app and the camera. Note: In "TEST" mode, the camera cannot automatically take pictures and videos.It needs to be in the "ON" mode works and uploads photos and videos.
“ON” Mode	1. According to the setting of the camera, PIR triggers or regularly uploads pictures/videos to the cloud server, which can be viewed through the mobile phone.

	2. Can be connected to the mobile phone for camera settings. 3. Establish a live video connection between the mobile app and the camera.
--	---

3.App connection operation

Step 1:

Check whether the SIM card is correctly installed. If the SIM card is pre-installed,It is recommended to use the SIM card we provide to avoid any unnecessary issues.

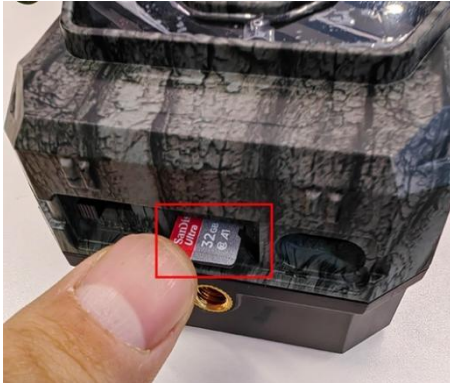
* making sure the chip side of the SIM card faces upwards, as shown below:



* Note: Check if the SD card is installed correctly. If it is not installed, you will need to insert the memory card into the camera yourself.

Install memory card (TF card or SD card depending on the model)

* Make sure the chip side of the SD card is facing down, as shown in the image below.



If the antenna is not pre-installed, tighten the screws

Switch the camera to TEST mode, wait for the network connection to succeed according to the 4G status indicator, and then switch to ON to enter the camera working mode

Step 2:

Before using the 4G functionality,

please download the ‘AITrailCam’ APP. on your phone from the App Store (iPhone) or Google Play (Android).

TO ADD A CAMERA on APP “AITrailCam”

Step 3:

You need to register an account when using the **AITrailCam** App.

3:13

Email

Please enter your email address

Password

Enter your password

☐ I've read and agree to the [Privacy Policy](#) and [Terms of Service](#).

Login

Sign Up

Forgot user ID or password

3:13

← Sign Up

Email

Please enter your email address

Password

Enter your password

Confirm password

Confirm your password

☐ I've read and agree to the [Privacy Policy](#) and [Terms of Service](#).

Sign Up

At the time of registration, need your email address. After registering an account, if you forget your password, try clicking Forgot password and you can retrieve your password through your registered email address.

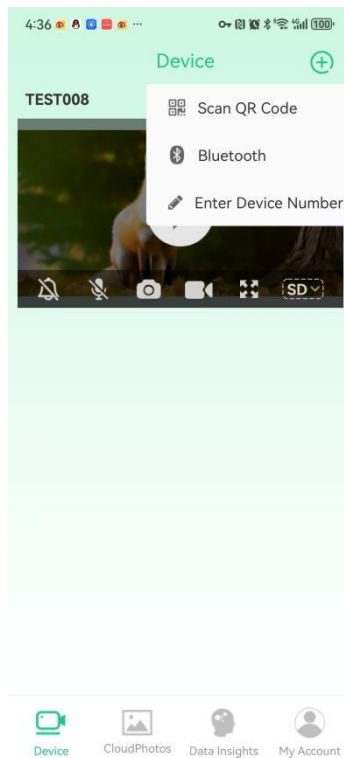
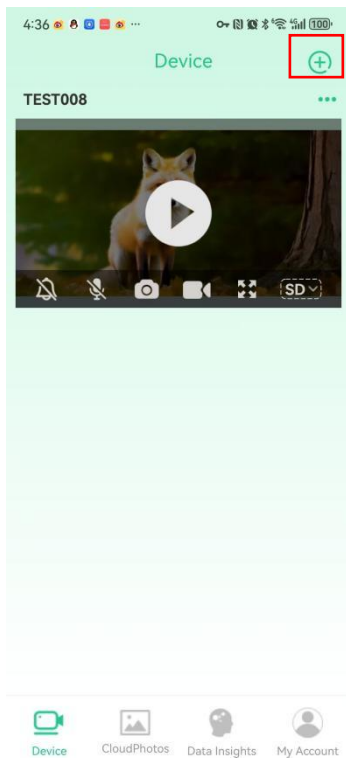
Step 4:

Log in to the APP using your registered email address and camera password. Make sure your camera is in "ON" mode.

*please get close to your camera no further than 15 meters (50 feet) away without obstacles. (The camera has the fastest connection speed within 1 meter)

Open the App, To Add a Camera on APP **“AI Trail Cam”**

Press “+” to add a device.

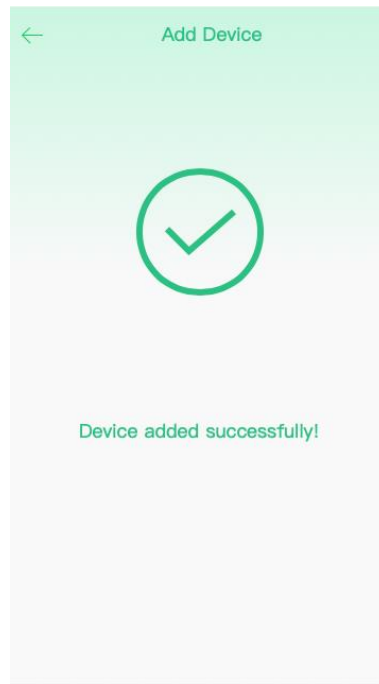


The app offers three methods to add a device.

Scan QR Code、 Bluetooth、 Enter Device Number

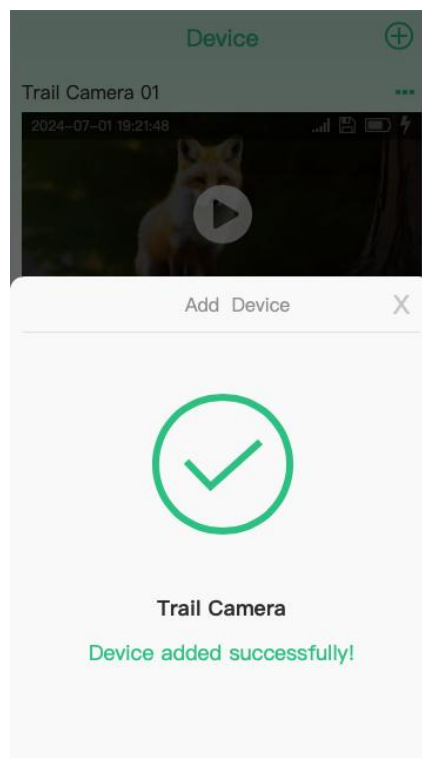
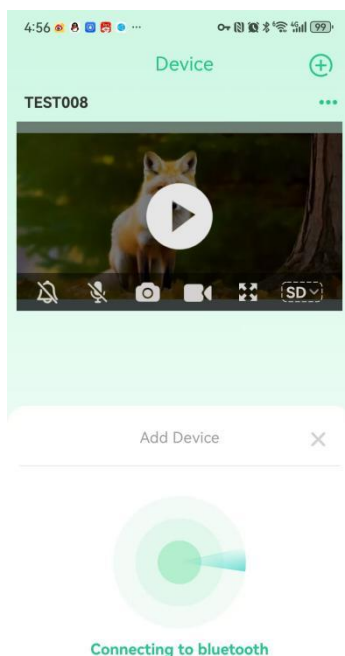
① . Scan QR Code

Scan the QR code on the back of the camera with your phone to complete the device setup. If prompted to grant camera access, please select "Agree."



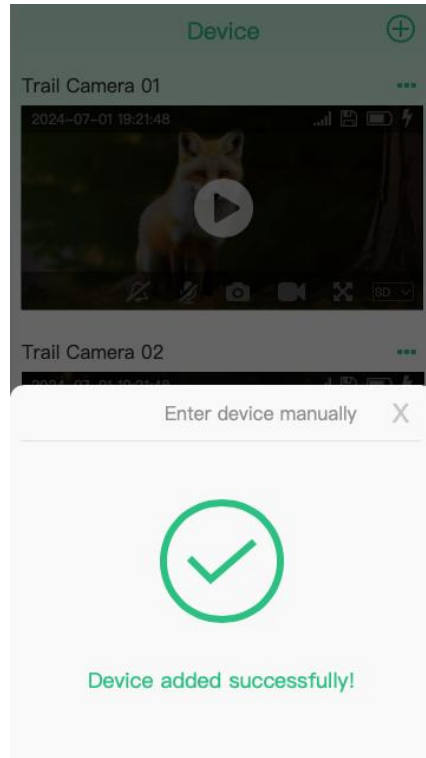
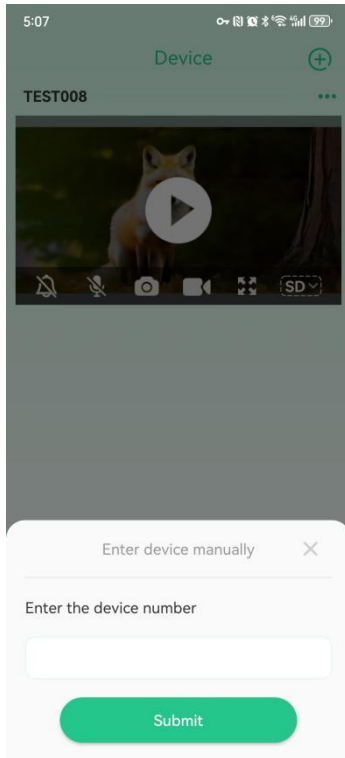
② . Bluetooth

The system will automatically scan and detect the attached camera, and will add the device automatically. If prompted to grant Bluetooth access, please select "Agree."



③ Enter Device Number

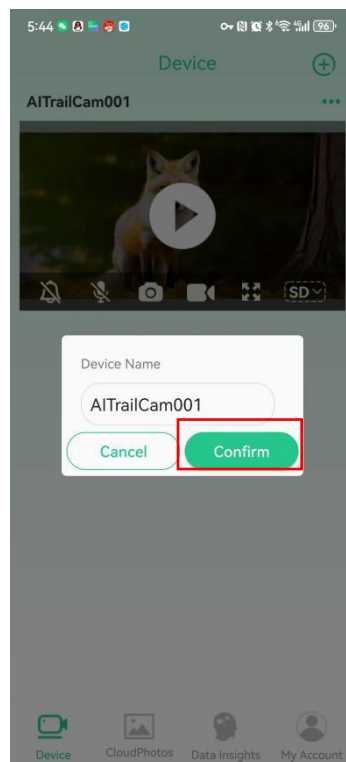
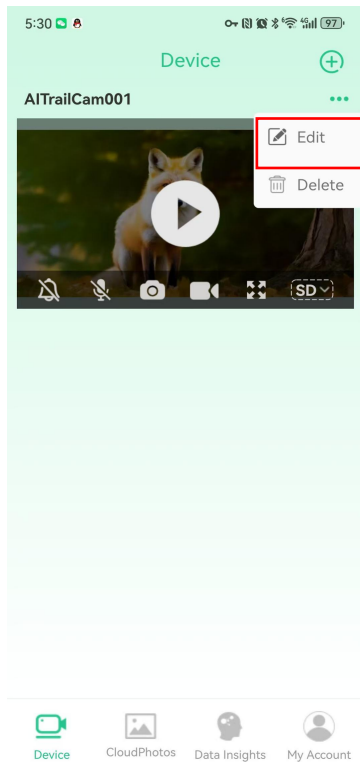
Enter the device ID and click the "Submit" button to complete the device addition.



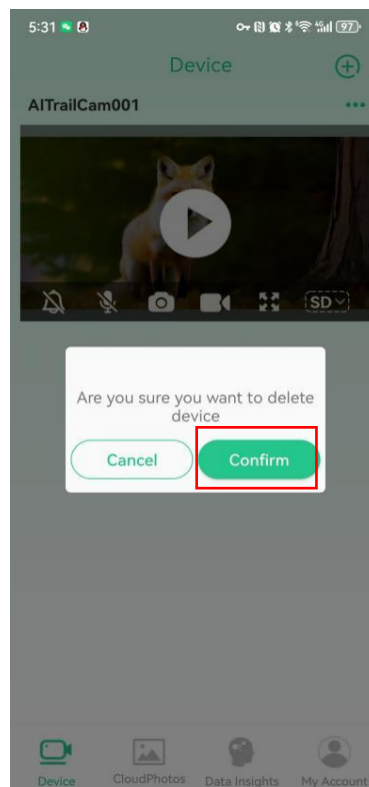
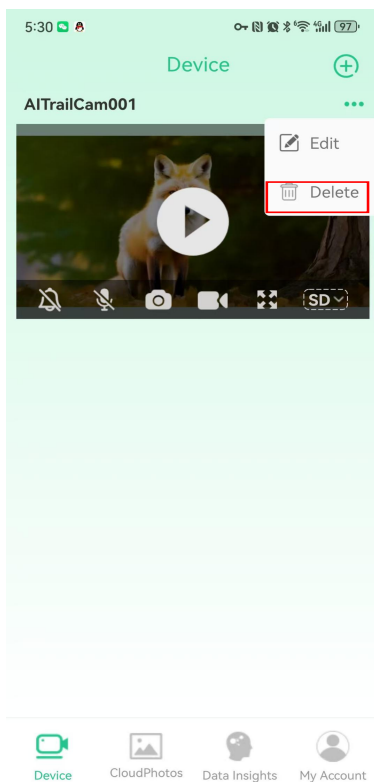
4. APP Function Description

4.1 Device

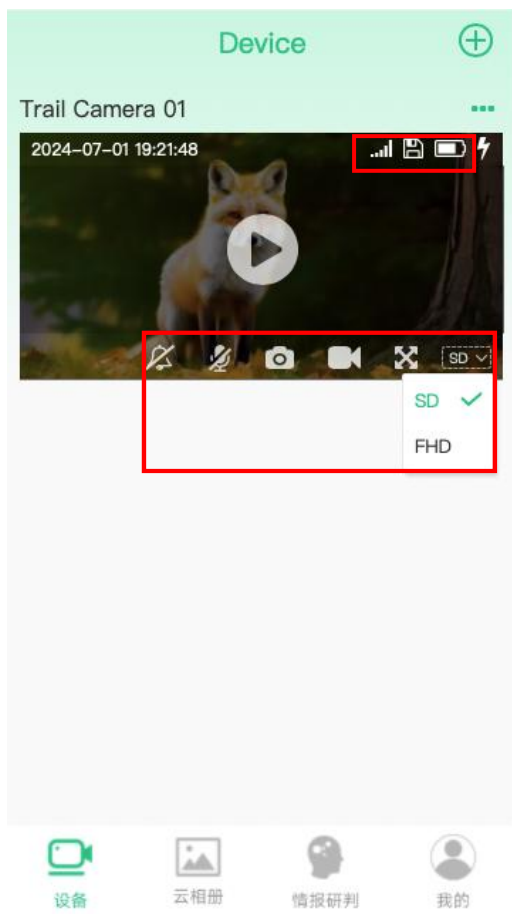
4.1.1 Edit Device Name



4.1.2 Delete or Unbind Device



4.1.3 Real-time Video Feature Description

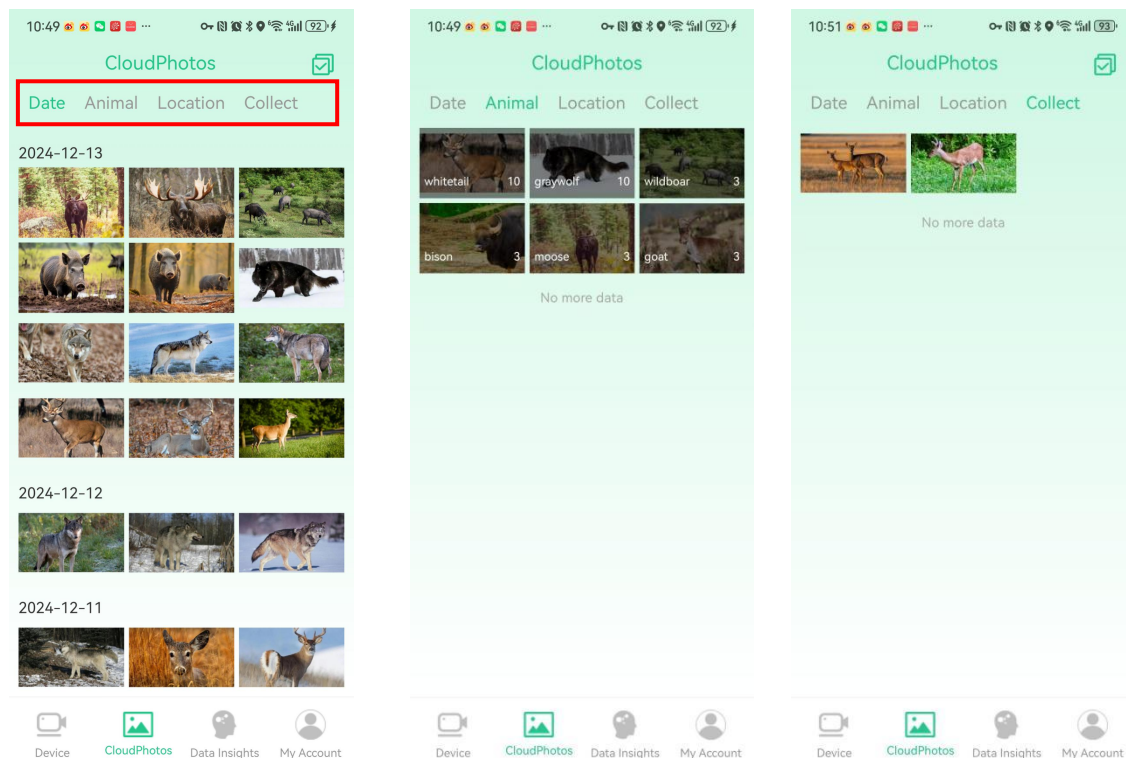


- 1).  Display the strength of the 4G network signal connection.
- 2).  Display the memory card's working status. A white icon indicates the memory card is working normally, while a red icon indicates the memory card is either not installed or malfunctioning.
- 3).  Display battery level information.
- 4).  Play real-time video.
- 5).  End real-time video.
- 6).  By default, real-time video plays in silent mode. Tap the icon to switch to sound-enabled real-time video mode.
- 7).  The app supports real-time voice calls between the app and the camera, which is disabled by default. Tap the icon to enable it.

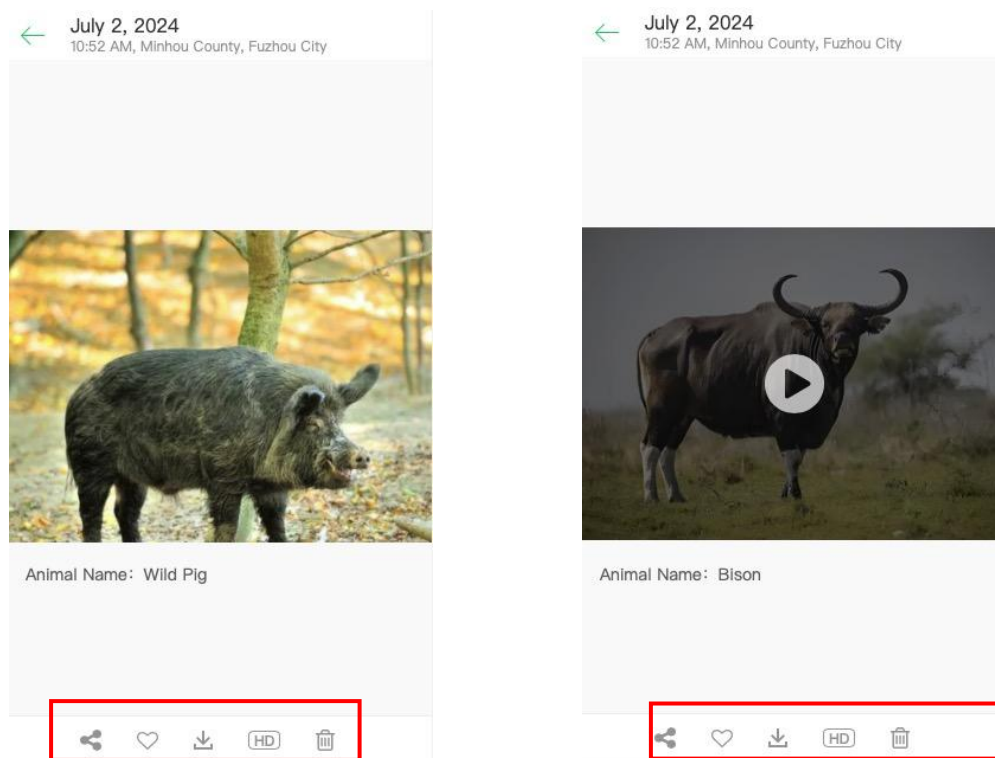
- 8).  Users can take screenshots while watching real-time video. The captured images will be automatically saved to the phone's gallery.
- 9).  Users can record videos during real-time video playback. The recorded videos will be automatically saved to the phone's gallery.
- 10).  Tap the icon to switch to full-screen mode for real-time video playback. Tap again to exit full-screen mode.
- 11).  Choose between standard-definition or full-HD resolution for real-time video playback. Standard definition resolution: 640x360, Full HD resolution: 1920x1080. Selecting full HD provides clearer video but consumes more data, so choose carefully.

4.2 CloudPhotos

The camera will upload the detected animal images to the cloud album via the 4G network. The animal images in the cloud album will be intelligently categorized and stored based on dimensions such as animal name, date, location, and favorites.



4.2.1 View animal images or videos.



- 1) .  **Share button:** Allows you to share the current animal photo or video to social media platforms.
- 2) .  **Favorite button:** Allows you to add or remove the current

animal photo or video from favorites. Favorite content will be displayed under the "Favorites" tab.

3) .  **Download button:** Allows you to download the current animal photo or video to your phone's gallery.

4) .  **Download HD photo or video button:** After clicking the "Download HD Photo or Video" button, a dialog box will pop up offering two download options: "Subscribe Download" and "Download Now." Users can choose the appropriate download method based on their needs:

Subscribe Download: The camera will upload the HD photo or video to the cloud album during the next photo transfer.

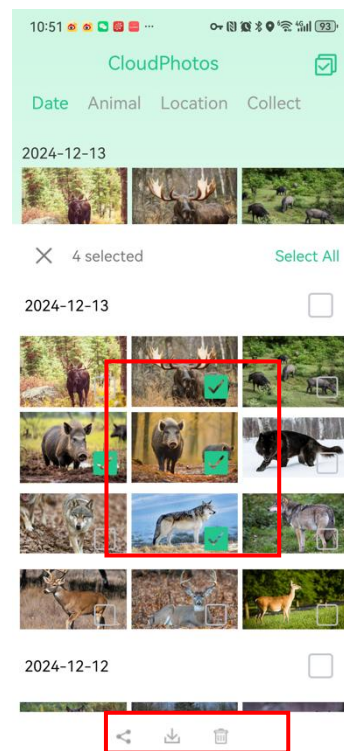
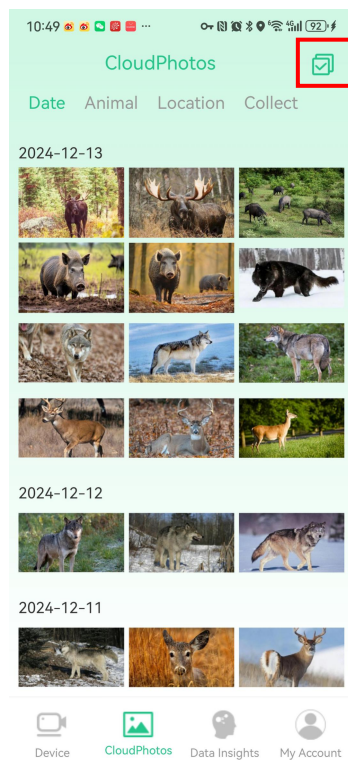
Download Now: Starts the photo transfer immediately, but will consume the camera's battery. Please avoid frequent use.

Note: Downloading HD photos or videos consumes a large amount of 4G data. Please download carefully based on your actual needs.

5) .  **Delete button:** Deletes the current animal photo or video from the cloud album.

4.2.2 Batch Select

Click the "Batch Select" button to choose one or more photos/videos under the current tab for sharing to social media, downloading to the phone's gallery, or deleting.



- 1) .  **Share button:** Allows you to share the selected animal photos or videos to social media platforms.
- 2) .  **Download button:** Allows you to download the selected animal photos or videos to your phone's gallery. A maximum of 10 photos/videos can be downloaded at once.
- 3) .  **Delete button:** Allows you to delete the selected animal photos or videos from the cloud album.

4.2.3 No Cloud Subscription or Subscription Expired

- 1).**No cloud subscription:** If no cloud subscription is purchased, the camera will not upload photos or videos to the cloud album, so the cloud album will be empty.
- 2).**Cloud subscription used up but still within the validity period:** If

the cloud subscription's storage is used up but still within its validity period, the camera will stop uploading photos or videos to the cloud album. However, previously uploaded photos or videos can still be viewed in the cloud album.

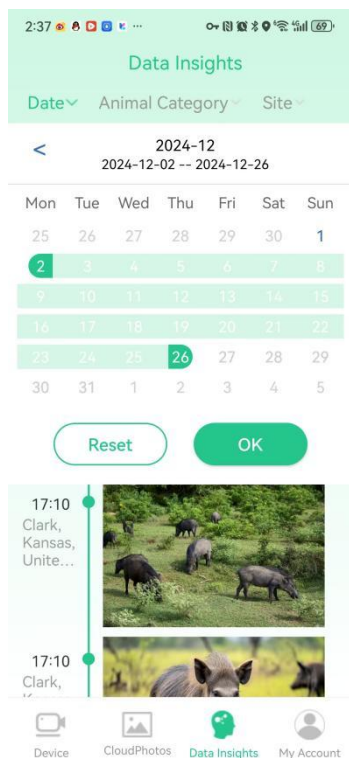
3).Cloud subscription expired and no renewal: When the cloud subscription expires and the user has not renewed it in time, the camera will stop uploading photos or videos to the cloud album, and the cloud album will be locked, preventing access to its content. Once the user renews the subscription, they can access the cloud album, and the camera will resume uploading photos or videos to the cloud.

4).Grace period for expired cloud subscription: If the cloud subscription expires and has not been renewed in time, the content in the cloud album will be temporarily retained for 6 months. After this 6-month retention period, all content in the cloud album will be automatically deleted by the system.

4.3 Data Insights

The system will perform in-depth analysis on the photos and videos uploaded to the cloud album by camera devices connected to the app. Users will be able to filter and sort these animal-related photos and videos based on various dimensions such as time, location, animal name, etc. Based on the filtered results, users can analyze the animals' movement patterns and plan their hunting activities accordingly.

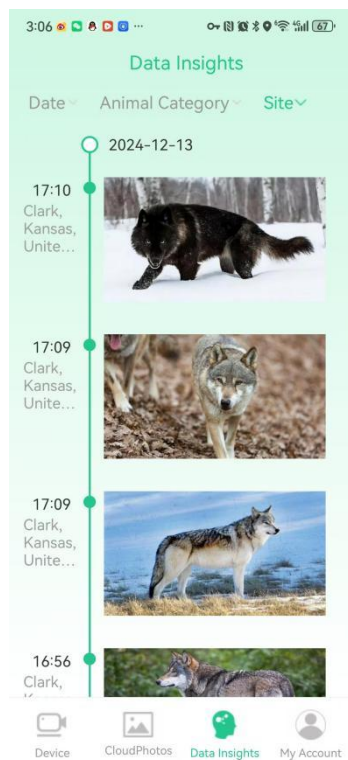
4.3.1 Filter animals based on the dimension of time



4.3.2 Filter animals based on the dimension of animal name



4.3.3 Filter animals based on the dimension of shooting location

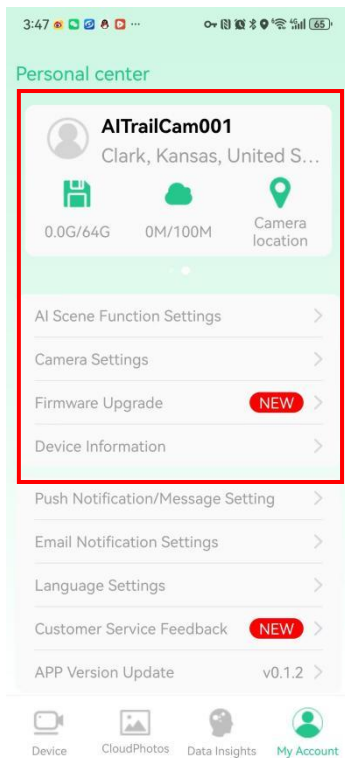


4.4 My Account

The core functions of the personal center cover the following key aspects: displaying real-time status information of the storage card, cloud subscription purchase and usage details, camera location settings, remote camera settings, and app settings.

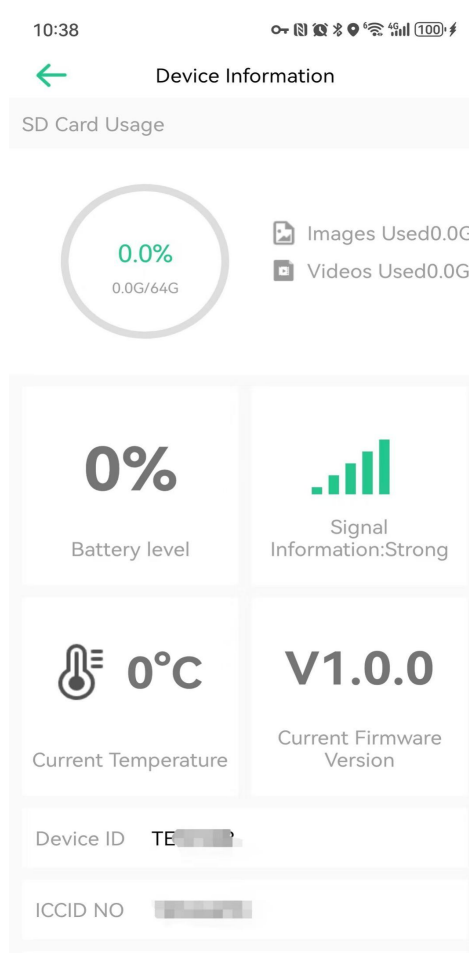
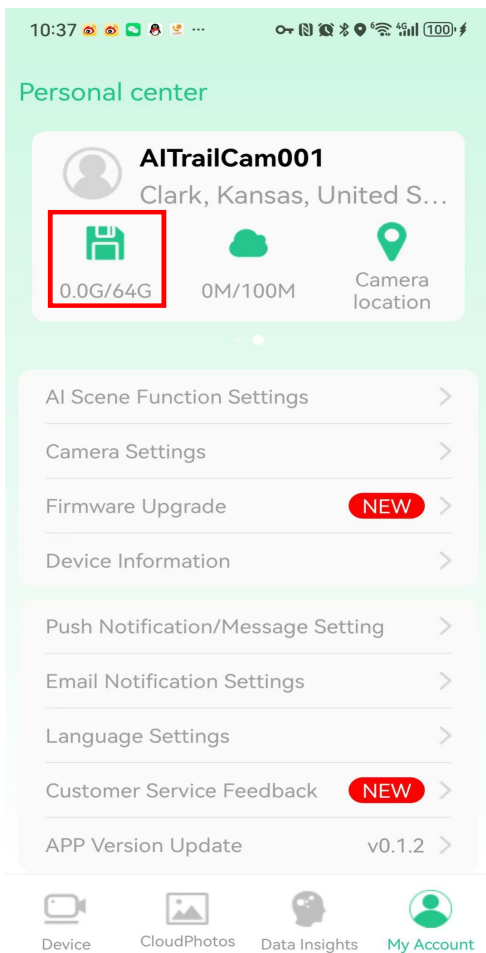
4.4.1 Switching Between Multiple Camera Devices

If multiple devices are added to the app, you can switch between devices by swiping left or right. The camera-related settings will change accordingly. If only one device is added to the app, this function will be ignored.



4.4.2 Storage Card Status Information and Device Information

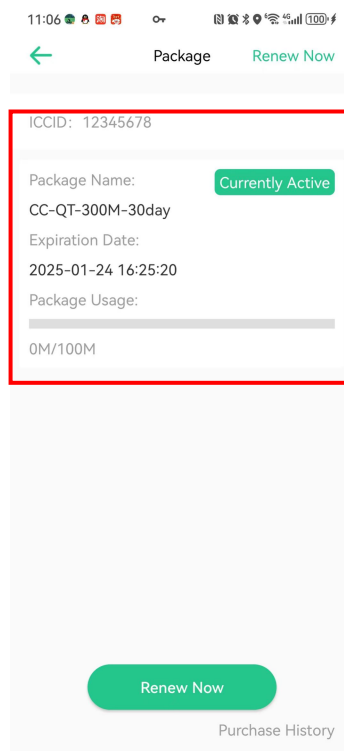
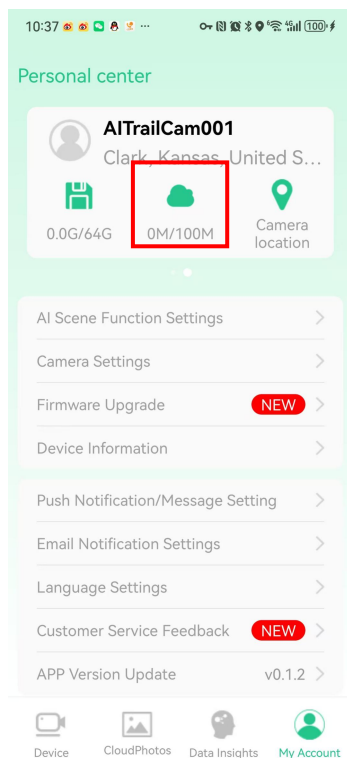
The system automatically detects and updates the storage card's status information, displaying the used and total capacity. When the user clicks the storage card icon, they will be redirected to a new page that displays detailed information about the device, such as battery level, 4G signal strength, current temperature, and the device's unique ID number.



4.4.3 Cloud Subscription

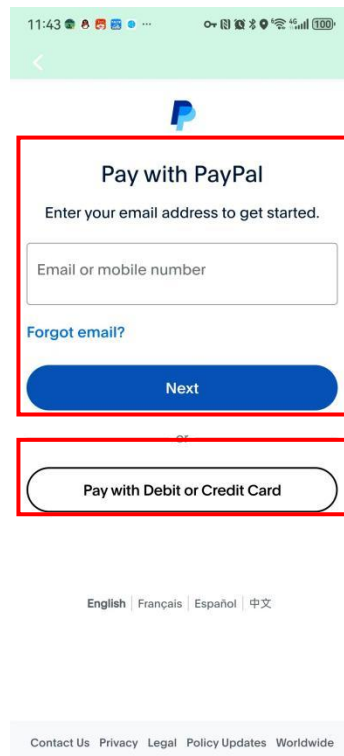
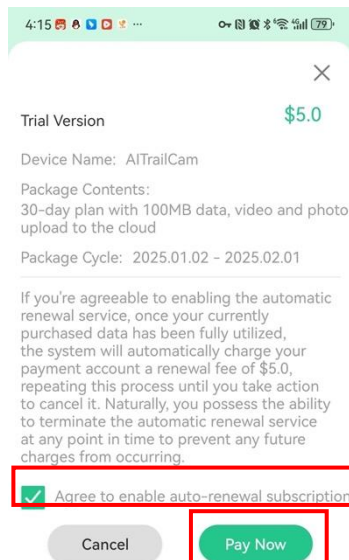
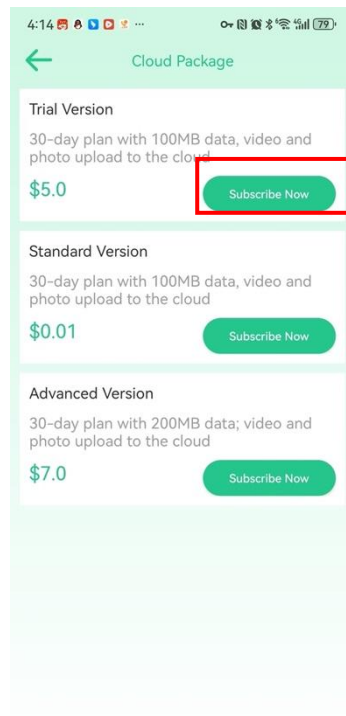
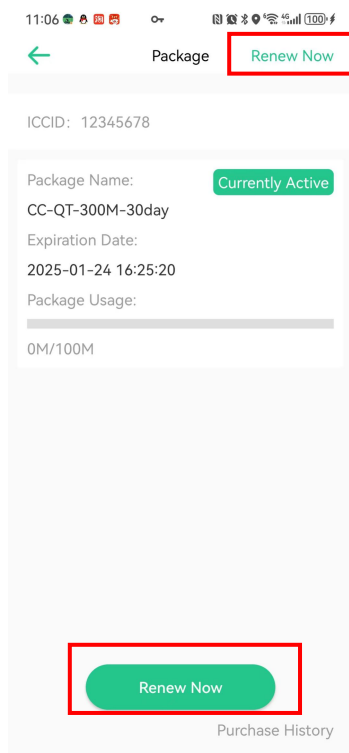
The system can display the real-time usage of the current subscription, including the used and total data information. When the user clicks the cloud subscription icon, they will be redirected to a new page that shows the details of the purchased subscription. If a renewal is required, the user can click the "Renew" button, which will open the purchase page for the subscription list. For first-time users, clicking the cloud subscription icon will directly display the purchase page for the subscription list.

1) 、 View subscription usage information and details of the subscribed plan.



2) 、 Cloud Subscription Purchase

Click the "Renew Now" button to go to the cloud subscription list page. Click "Subscribe Now" to enter the subscription purchase page. Then, click "Pay Now" to proceed to the payment page, where you can choose either "Paypal" or "Credit Card" as your payment method.



Note:

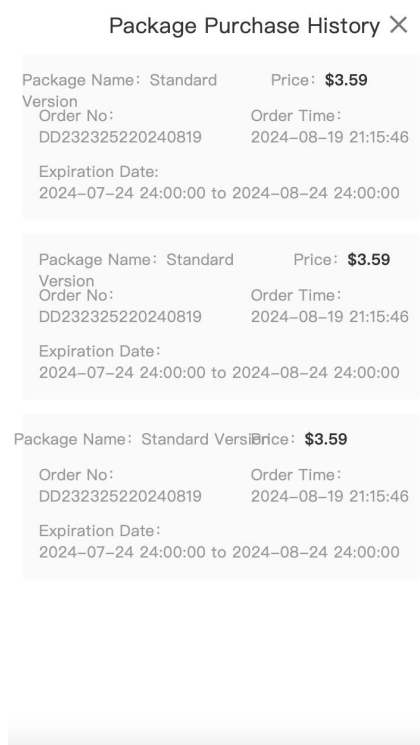
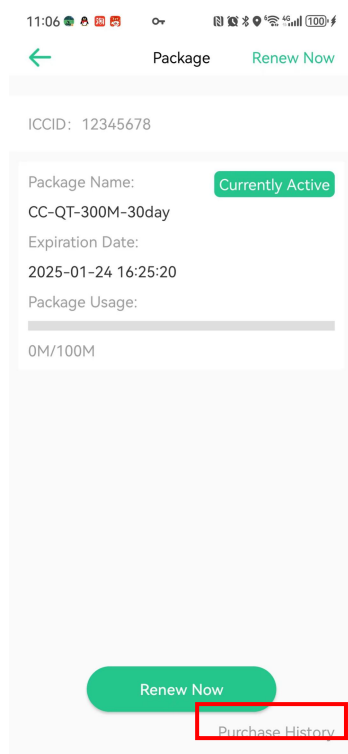
On the subscription purchase page, if you select the option "Agree to enable auto-renewal," the system will automatically renew your cloud

subscription when it expires, so you don't have to worry about service interruption due to forgetting to make a purchase.

The content of the cloud subscription is only valid within the subscription period. Once the subscription expires, i.e., after midnight on the last day, all content in the subscription will be automatically cleared by the system. Therefore, please make sure to use the subscription content before the expiration date.

4) 、 Subscription Purchase History

This page will display all records of successfully purchased cloud subscriptions.

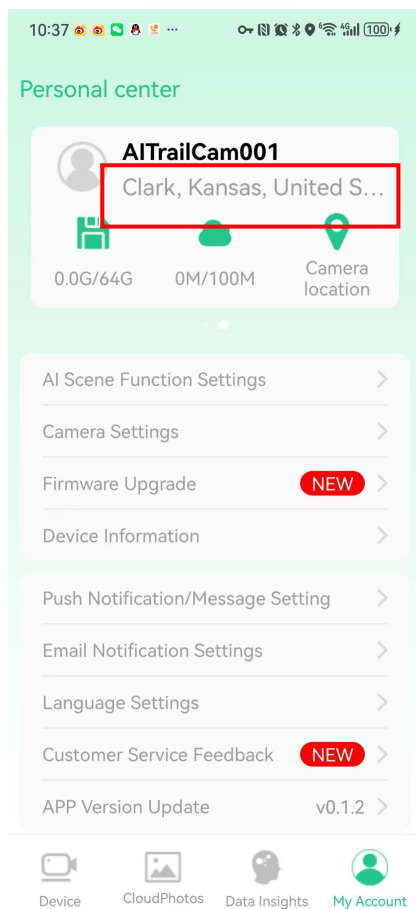
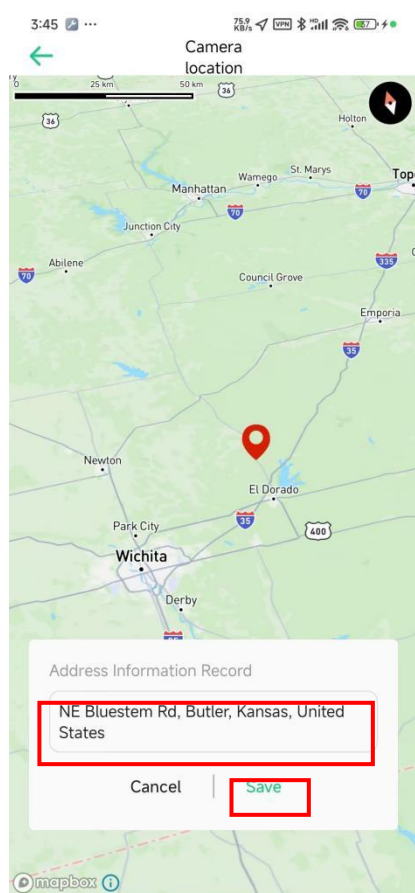
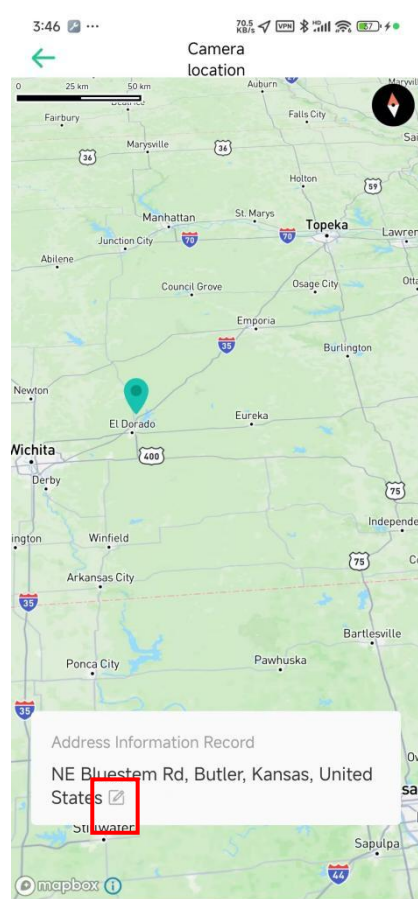
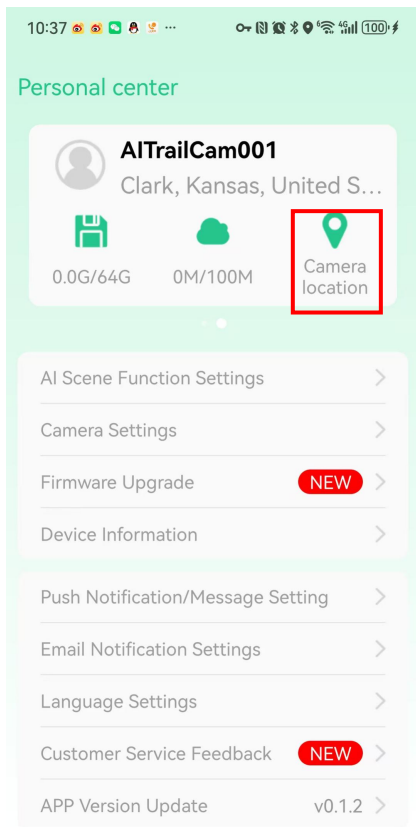


4.4.4 Camera Location Settings

This feature is primarily used to mark the specific location where the camera is placed, helping to avoid the difficulty of locating the camera if it is forgotten. The camera's location information will be embedded into the photos taken. This feature is linked with the "Cloud Album" and "Data Insights" functions, allowing users to filter and sort photos based on the camera's location, providing a more convenient photo browsing experience.

1) .Camera Location Settings

Click the "Camera Settings" icon to go to the camera location settings page. Click the "Edit" button to display the address input field. You can manually enter the address in the input field, or you can click a location on the map to set the location. Alternatively, you can click on a point on the map to automatically retrieve the address, which will then be automatically filled into the address input field.



Note:

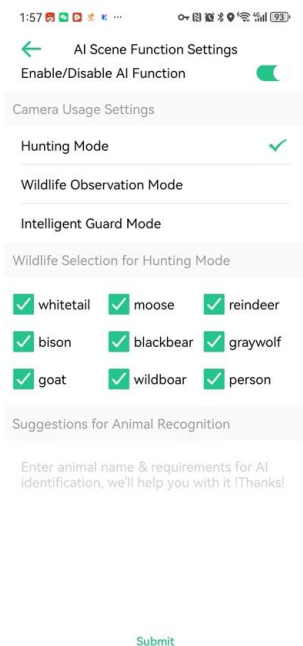
After changing the camera location, please update the address settings to avoid forgetting the location. Also, make sure the "Cloud Album" and "Data Insights" functions filter photos accurately by location.

4.4.5 AI Usage Scenario Settings

Currently, there are three built-in AI usage scenarios: Hunting Scenario, Wildlife Observation Scenario, and Smart Surveillance Scenario. As the usage scenario changes, the list of animals that the AI can recognize will also change accordingly. If the list of animals recognized by the AI does not meet your needs, you can write your suggestions in the "Add Animal Recognition Suggestions" section below and click the "Submit" button to inform us.

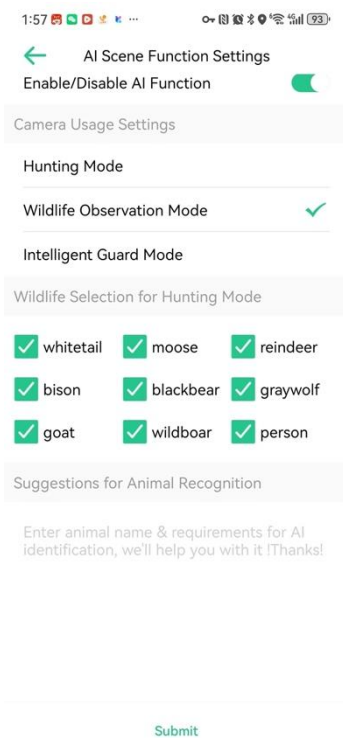
1) Hunting Scene

In this scenario, the AI can recognize the following list of animals:



2) Wildlife Observation Scene

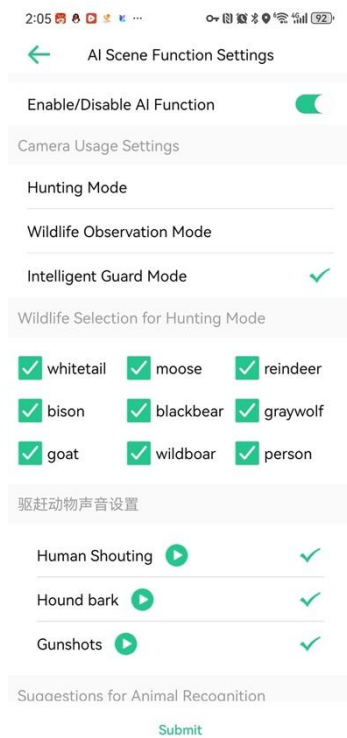
In this scene, the AI can recognize the following list of animals:



3).Smart Surveillance Scene

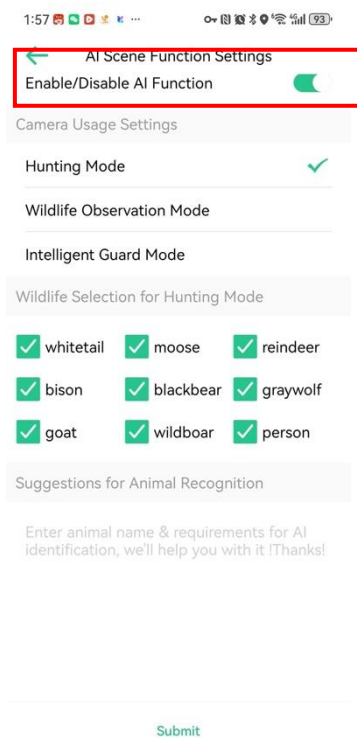
In this scene, once the AI camera detects a target animal, in addition to pushing animal images and notifications to the app, the camera can also

automatically emit a sound that scares the animal away. The sound can be selected from multiple options, and the system will randomly play one of the sounds. In this scene, the AI can recognize the following list of animals:



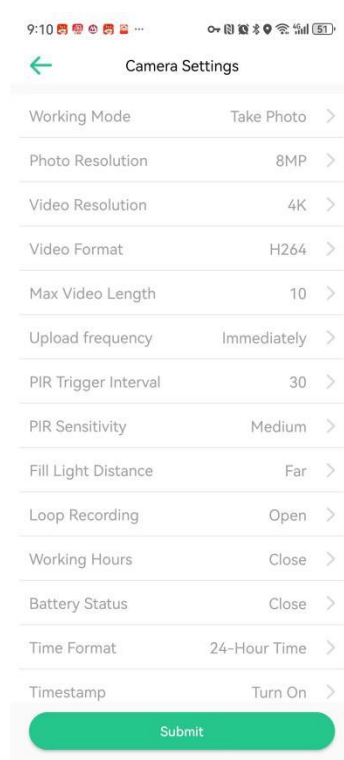
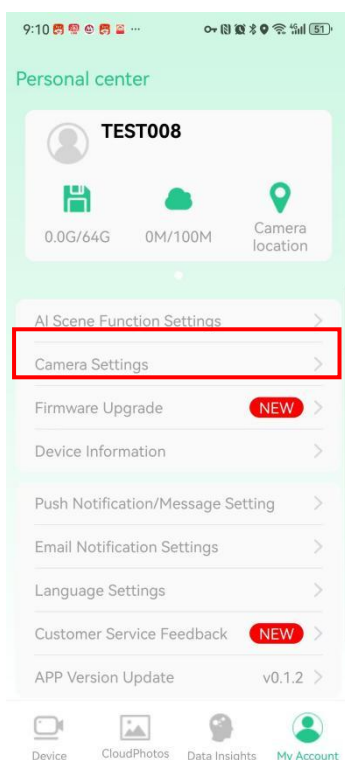
4).Enable/Disable AI

If the AI function is turned off, the camera will no longer be able to recognize wildlife or provide accurate notification services. Additionally, the camera's power consumption, 4G data usage, and storage space occupancy will increase. Therefore, we do not recommend turning off the AI function.



4.4.6 Camera Settings

You can change the settings of your camera on the phone, the settings will take effect when the camera is restarted.



Working Mode

Click [here](#) to switch between video and photo capture modes.

Photo Resolution

Local photo resolution settings:

2MP/4MP/9MP/16MP/20MP/24MP/32MP/36MP/48MP/100MP, with the system default set to 9MP.

The resolution of photos uploaded to the cloud service is 1280x720PX.

Note: The higher the pixel rate, the better the photo quality, but the higher the storage card space consumption.

Video Resolution

Local video recording specifications: 4K/2.7K/1080P/720P; the system default is 4K.

The resolution of videos uploaded to the cloud service is 640x360PX.

Note: The higher the resolution, the better the video quality, but the higher the storage card space consumption.

Video Encoding Format

Video encoding format options: H264/H265, with the system default set to H265.

Maximum Video Length

In video recording mode, the AI will automatically determine the recording duration based on the animal's stay time. Please set the maximum recording duration according to your actual needs.

PIR Sensitivity

The options available are: High/Medium/Low PIR sensitivity levels, with the system default set to "Medium."

When set to "High," PIR sensitivity is at its highest, with the longest detection range.

When set to "Medium," PIR sensitivity is moderate, with an average detection range.

When set to "Low," PIR sensitivity is lower, with a shorter detection range.

Note: This setting will affect the PIR detection range and sensitivity. Please set this carefully!

PIR Trigger Interval

Set the interval time between PIR triggers for photo or video capture. During this interval, the camera will not operate. Users can set the interval between 5 seconds and 1 hour, with the system default set to 30 seconds.

Upload Frequency

Set whether the camera uploads photos or videos of detected animals immediately to the cloud album, or uploads them at the specified interval.

Upload frequency options include: Immediate/Every 3 hours/Every 6 hours/Every 12 hours/Every 24 hours.

Note: The more frequent the upload frequency, the higher the camera's power consumption, which will reduce the battery life.

Supplementary Lighting Distance

This option allows you to set the brightness of the infrared supplementary light for nighttime photography, with three settings: Near/Medium/Far.

The system default is "Far."

Loop Recording

This option allows you to turn the loop recording function on or off. The system default is "Off." When the system detects that the remaining storage on the SD card is less than 100MB, it will automatically delete the oldest photos or videos stored for more than one month, freeing up space for new photos or videos.

Working Hours

You can set this feature to be turned on or off. Users can configure it based on the time period they want to monitor. The system default is "Off."

Time Format

Set the time format displayed on the camera. The available options are 12-hour format or 24-hour format, with the system default set to "24-hour format." Users can adjust this based on their preference.

Watermark

You can turn this feature on or off. The system default is "On." When enabled, photos or videos will display watermark information such as "Temperature" and "Time." When turned off, this information will not be displayed.

Format SD Card

This option allows you to format the SD card.

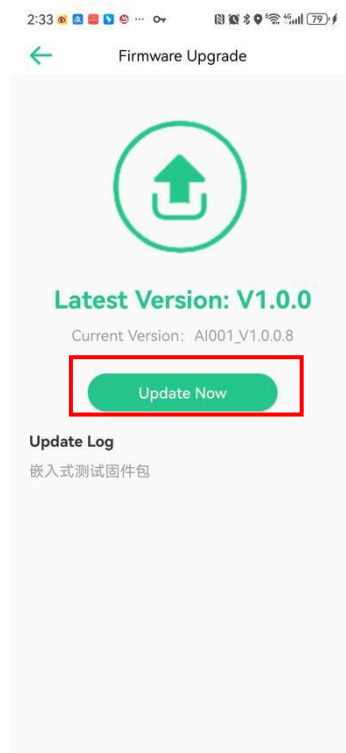
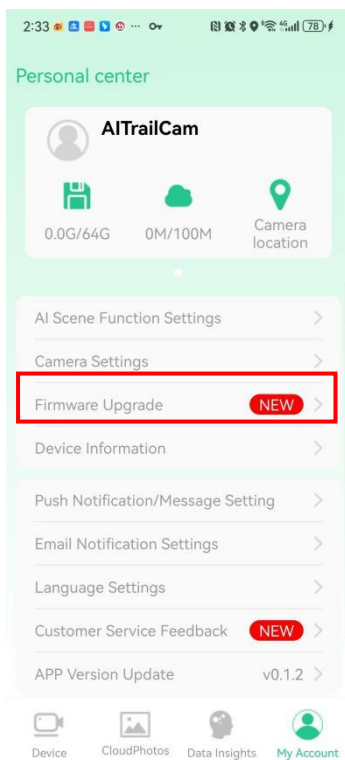
Note: The camera will format the SD card, and all files on the card will be deleted. Please proceed with caution. It is recommended to format a newly purchased SD card or one being used for the first time with this camera.

Restore Factory Settings

This option restores the camera to its default settings. If the product settings are disrupted or the camera is not functioning properly, please use this option to reset it.

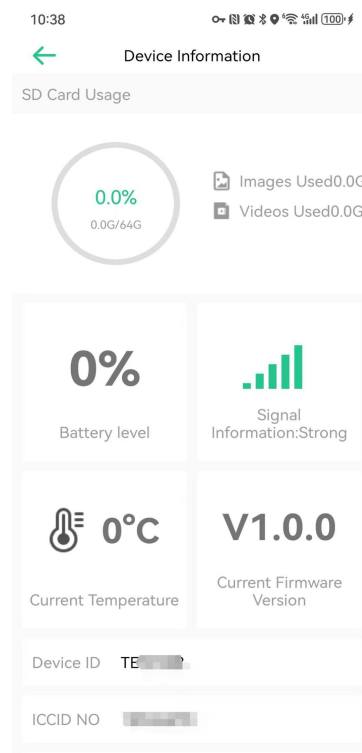
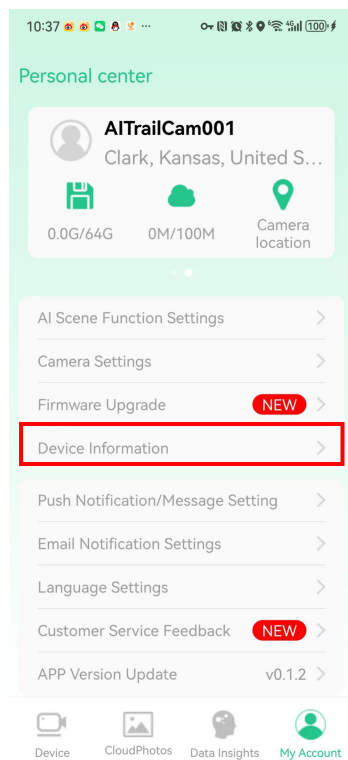
4.4.7 Firmware Upgrade

The app has an automatic function to detect the camera's firmware version. If it detects that the current camera firmware is not the latest version, a "NEW" notification icon will appear on the app interface to alert the user that a firmware update is available. Users can click on the "Firmware Upgrade" section in the app and then click the "Upgrade Now" button to initiate the camera system firmware upgrade process.



4.4.8 Device Information

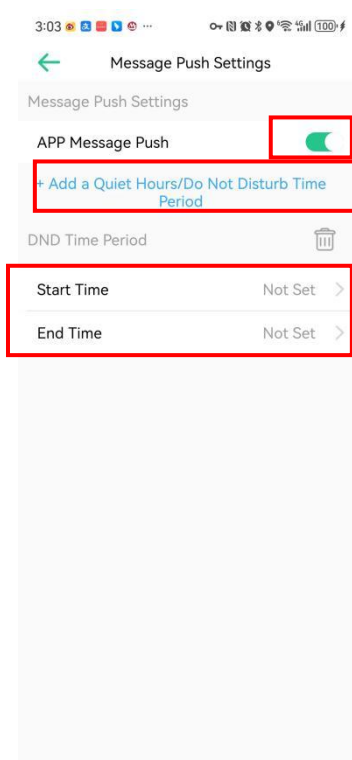
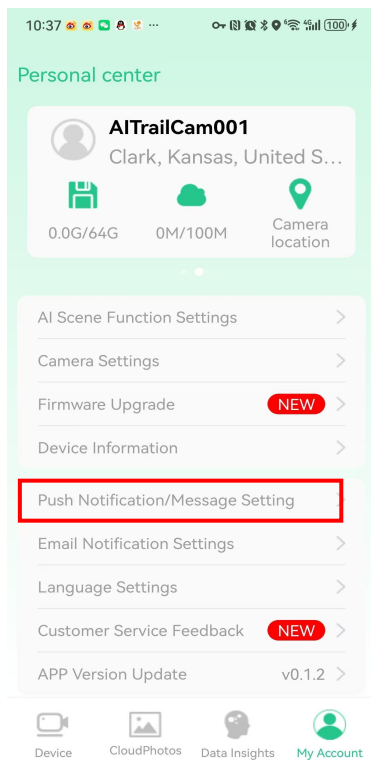
The device information section displays relevant details about the camera device, such as battery level, 4G signal strength, current temperature, unique device ID, camera address, system firmware version, and other related information.



4.4.9 Push Notification Settings

Push notification settings allow you to customize the time period during which the app will receive notifications. Outside of the set time period, the system will not push any messages to the app, ensuring that your work and life are not disturbed by unnecessary notifications.

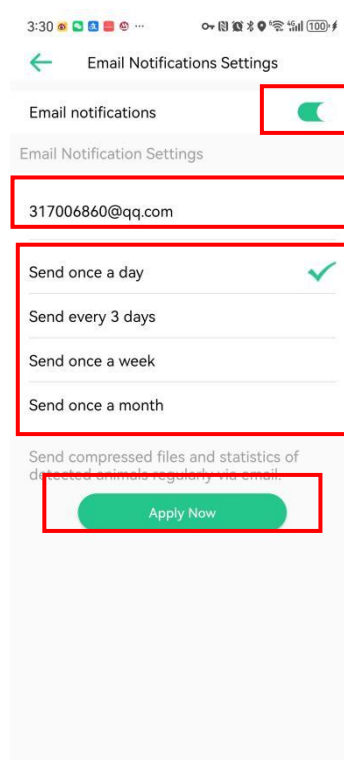
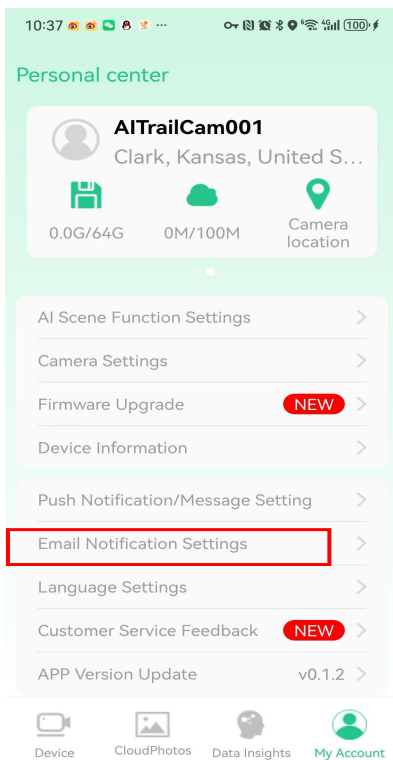
The push notification setting options are "On/Off," with the system default set to "Off."



4.4.10 Email Push Notification Settings

The system can automatically collect animal photos or videos captured by the camera within a specified time period, compress them into a file, and send the file as a link to your email. The available options for the specified time are: send once daily, send once every 3 days, send once weekly, or send once monthly.

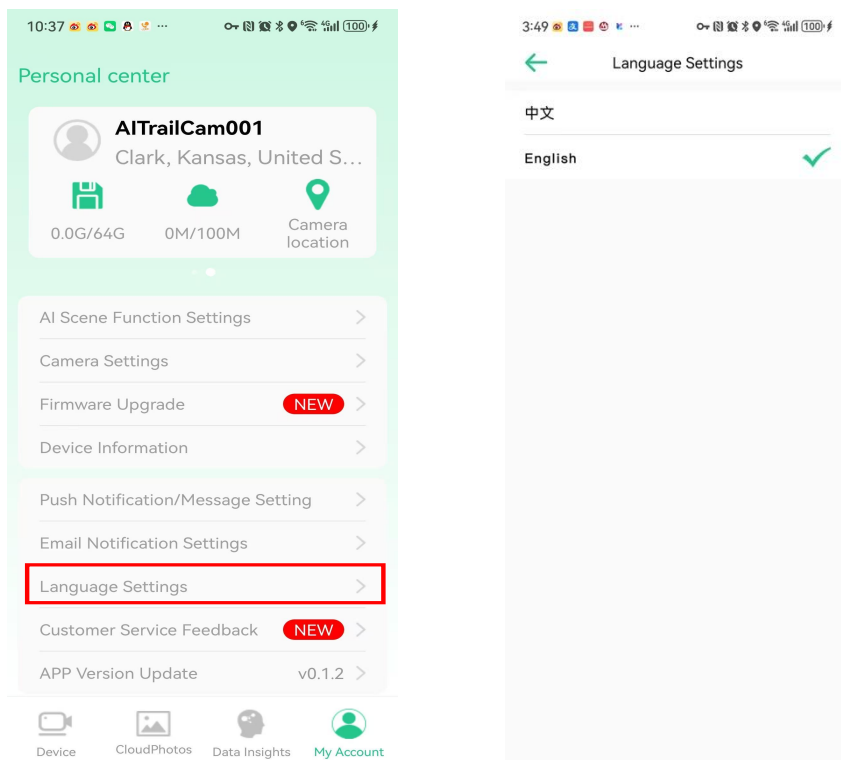
The email push notification settings options are "On/Off," with the system default set to "Off."



4.4.11 Language Settings

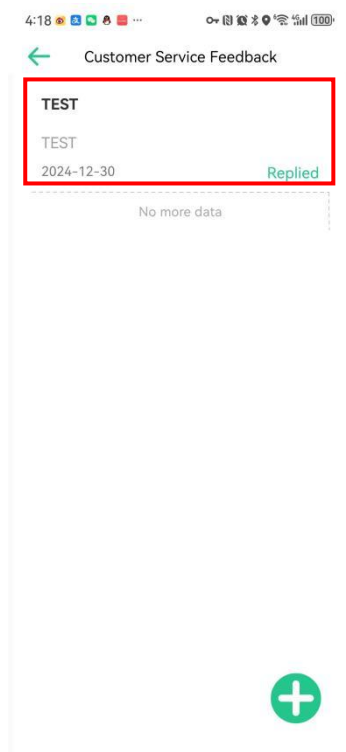
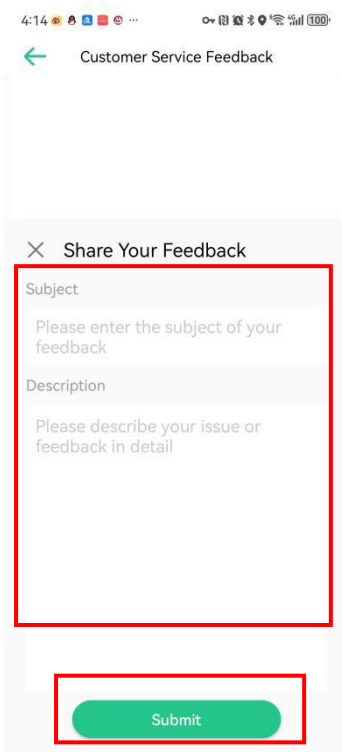
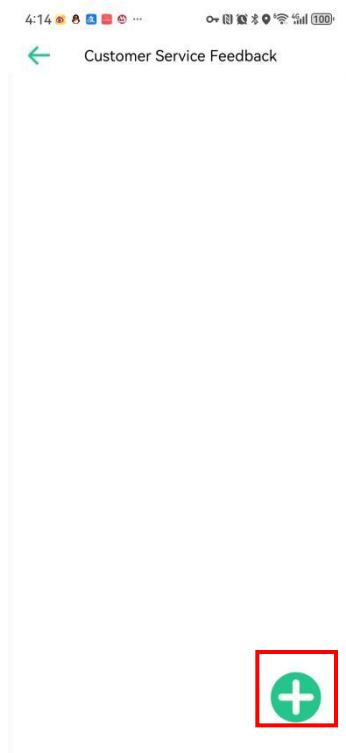
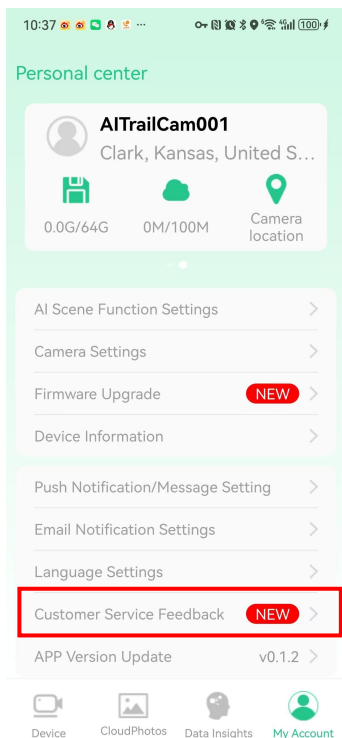
Set the display language of the app. The language options available are "Chinese/English," with plans to expand support for more languages in the future. The app will automatically detect the current language setting of your phone's system and switch to display in the same language as the phone's system.

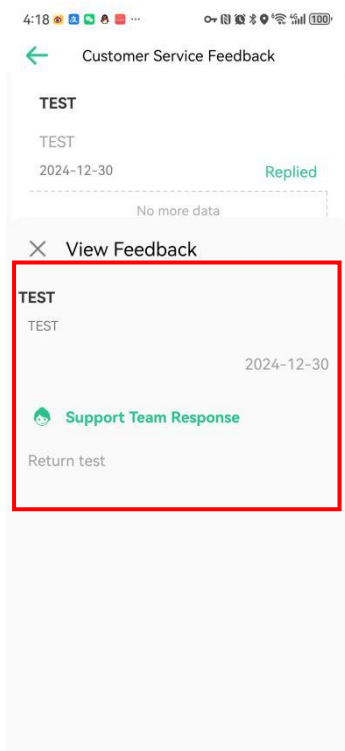
This app allows users to customize their display language, currently offering "Chinese" and "English" options, with future plans to support more international languages. Additionally, the app features intelligent language adaptation, automatically detecting and matching the language set on the user's phone system without the need for manual adjustments. This ensures the app's interface language will automatically switch to match the language of the phone's system.



4.4.12 Customer Service Feedback

If users encounter any issues while using the product, they can submit feedback through the online customer service. The backend administrator will respond to the feedback once it is received. For feedback that has been replied to, the system will display a "NEW" notification icon in the "Customer Service Feedback" section to inform the user of a new response. Once the user has viewed the reply, the "NEW" icon will automatically disappear.

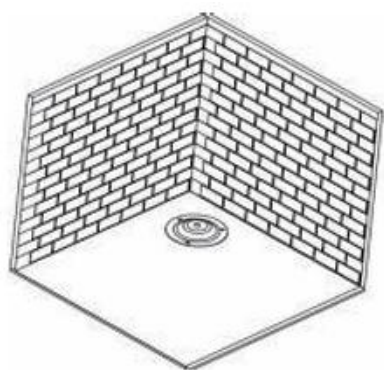




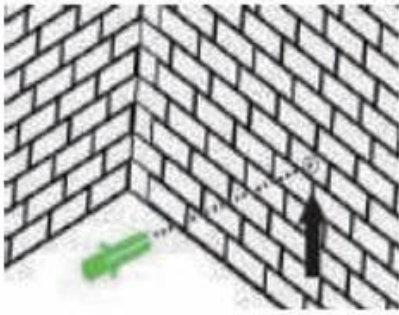
5. INSTALLATION

If you want to put the camera on the wall.

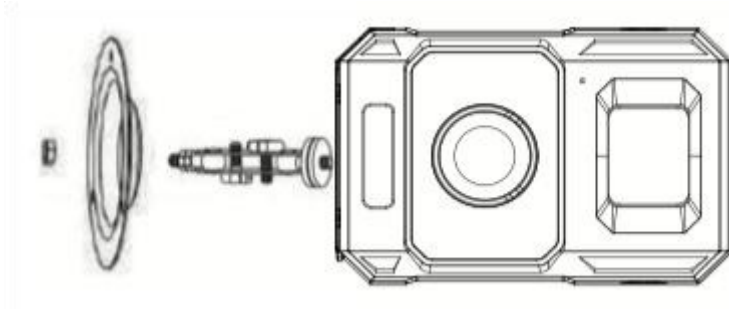
1. Mark the installation position with the help of the metal plate and make holes in the wall.



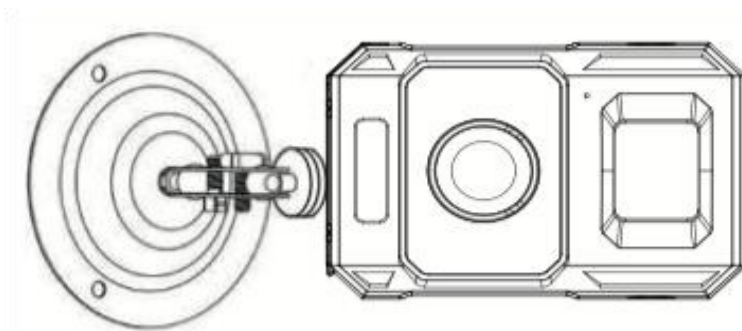
2. Put the white components in the holes.



3. Fix the Fixation Kit by following the picture.

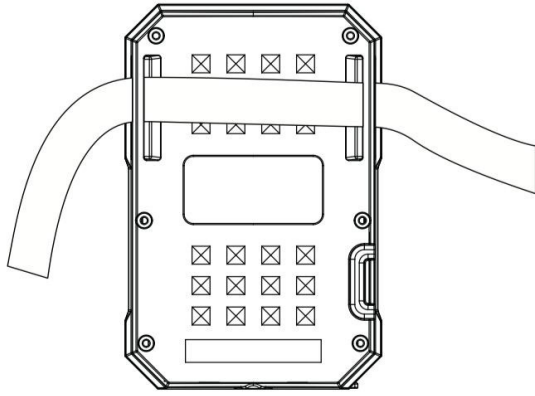


4. Put the camera at the position you have chosen and fix the camera with screws.

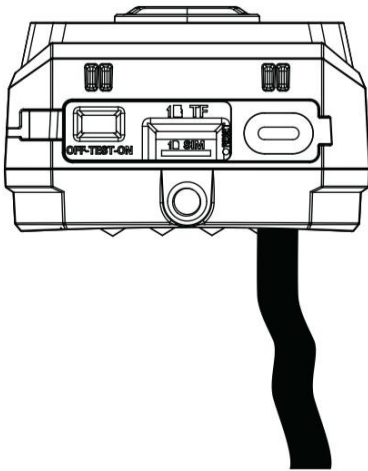


If you want to put the camera on a tree.

1. Pass the Installation Belt through the support on the back of the camera.
2. Put the camera on the bottom of the tree.



3. Go to the other side of the tree, pass the belt through the buckles by following the picture.



4. Adjust the position of the camera then tightens the belt.
5. If you afraid that the camera would fall, you could also use the Fixation Kit and the Installation Belt together to make sure that the camera is sturdily fixed on the right position.

6. Technical Specifications

Image Sensor	CMOS 4.0MP sensor
Lens	Focal Length=4mm F/NO=1.6 View Angle=97.4°
Video Resolution	4K/2.7K/1080P/720P
File Format	JPG/MP4
Image Resolution	2MP/4MP/9MP/16MP/20MP/24MP/32MP/36MP/48 MP/100MP
Working Mode	Photo/Video
Capture Mode	color images/videos during daytime B&W images/videos at night
IR Filter:	Full Automatic IR Filter
PIR Detection Angle	75°
PIR Sensing Distance	65ft/20 meters
PIR Sensor Sensitivity	high/medium/low
Triggering Interval	5second ~ 60mins (default 30 sec)
Trigger Times	< 0.6 Seconds
Number of IR LED	2X3W IR LEDs

Max Night Vision Lighting Distance	65ft/20 meters
Connection mode	Live connected viewing and two-way talkback
TFT Display Screen:	N/A
External Memory	Micro SDXC/SDHC card (max.supported capacity:128GB,class 10)+Cloud Storage
Inter face	Micro SD card slot,SIM Card Slot,USB type C20 port
Standby Current	2.3MA (3.7V)
Power Source	Built-in 5200MA battery; External
	solar panel input(TypeC); Charge
	TypeC(5V).Integrated solar panel
Integrated Solar Panel	Monocrystalline Silicon
	Power: 0.75W
	Voltage: 6V
Supports External Solar Panel	Type C, Maximum 5W
Stand-by Time	Greater than 60 days
Low Battery Auto Shutdown	Supported

Built-in Microphone & Speaker	Supported
Date Time Imprint/Date & Time Display	Supported
Ambient Temperature Imprint/Waterproof Rating	IP66
Operating Temperature	-20°C to 60°C (-4°F to 140°F)
Security authentication	FCC
Fix Method	External

7. Precautions for Use

Read all safety notes and helpful tips before using the camera.

8.1 Safety Notes

1. This device can be used for wildlife observation, hunting, farm surveillance, garden monitoring, and security monitoring. Please do not use it for any illegal activities.

2. Do not immerse the camera into water.
3. Do not disassemble the camera, please feel free to contact our customer service for help.
4. Do not use the different type of power source, it may result in fire or electric shock.
5. Always disconnect the power supply during a thunderstorm/ a lightning

8.2 Helpful Tips

1. Before your first use, Please tear off all protective films on the IRLED, Lens. PIR Sensors. charge the built-in rechargeable battery with the included USB cable and 5V wall outlet charger (not included) for about 6-8 hours (When the hunting camera is charging, the red charging indicator light will turn on)
2. The solar panel may not work well in low temperatures/low sunlight conditions, it is recommended to use in sunny places.
3. Remove obstructions in the lens range in case of overexposure when IR LED flash.
4. The video recording function and IR LED consume a lot of power, and it will significantly affect battery life.
5. Please allow all the access permissions including location, Bluetooth, and network of the APP to finish the connection.
6. Place the device on an even surface or a stable stand. If you want to the camera on a tree trunk, install it using the premium-quality Mounting Hardware strap camera.

7.To prevent damage,never subject the camera to heavy shocks and do not shake or drop it.

8.The device is not intended for use by children.Keep out of the reach of children.

8.FAQ

Do I have to purchase the cloud service to use the camera?

Cloud services are primarily used to upload photos and videos captured by the camera to the cloud album, enable live video streaming, and facilitate data transmission between the app and the camera. You can choose whether to subscribe to the cloud service based on your needs. If the cloud service is not purchased, the camera will still operate normally, and the photos or videos captured by the camera will be stored on the memory card.

Cloud services are mainly used to upload the photos and videos captured by the camera to the cloud album, enable real-time live video transmission, and facilitate data exchange between the app and the camera. Users can choose whether to subscribe to this service based on their actual needs. If the cloud service is not subscribed to, the camera will continue to function normally, and the photos or videos will be saved directly to the camera's memory card.

The Camera Can't Charge?

Troubleshooting method for hunting camera not charging:

Switch the power switch to OFF and plug in the USB charging cable, the red charging indicator light will remain on while charging.

*Please use the original charging cable included in the package, other charging cables may not be compatible with the camera

1.If the charging indicator light does not turn on,, try to insert the Type C plug with a little force. The camera cannot be charged when the Type C plug is loosen or not inserted completely.

2. If the charging indicator light still does not turn on, try to replace other Type C data cables;

The Camera not Waterproof?

1.First of all, please check whether the hunting camera is installed in the right way.

2 .When mounting this camera, please take special care to ensure that the bottom of the body, where the card slot and the cable connector are located, is placed facing downwards. By mounting the unit with the bottom facing downwards, the unit is better protected against moisture intrusion from these critical areas., if the hunting camera is upside down, it will lead to rainwater back up.

The photos at night are completely black or exposed?

- A. Please ensure the battery is fully charged.
- B. Use the app to view the live video. If there are still issues with the live video, adjust the camera position to check if there are any obstructions in front of the lens or if there is direct light shining on the camera. After adjusting the position, check the live video through the app. If the live video is normal, it means the camera is working properly.
- C. If the photos are still completely black or overexposed after adjusting the camera position, please feel free to contact us.

Why the camera not taking photos in ON mode?

- (1) Ensure that the camera's batteries have sufficient power.
- (2) Please check if the PIR trigger interval time is set too long, as the camera will be in a non-working state during the set interval.
- (3) please try restoring the camera to its factory settings and then test the camera's performance again.