

Verity Autonomous Inventory Drone System – Series 4

USER MANUAL

General Information

Product Name	Verity Autonomous Inventory Drone System
Model Name(s)	Verity Drone Series 4 Series 4 Charger Series 4 Battery
Manufacturer	Verity AG Binzmühlestrasse 81 8050 Zurich Switzerland
Intended Use	This device is an autonomous indoor drone designed for warehouse inventory tracking purposes within enclosed environments.
Document Version	V1.0_001

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Safety Symbols and Markings

Symbols

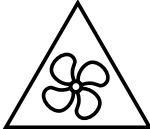
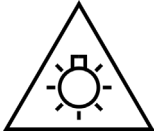
Level	Description
 WARNING	Procedures which, if not correctly followed, create the probability of property damage, collateral damage, AND create a high probability of serious injury.
 NOTICE	Procedures, which, if not correctly followed, create the possibility of physical property damage AND little or no possibility of injury.
 INFORMATION	A description of situations where a non-immediate or potential hazard presents a risk of damaging property and equipment. It may be used to indicate critical operational characteristics.



WARNING

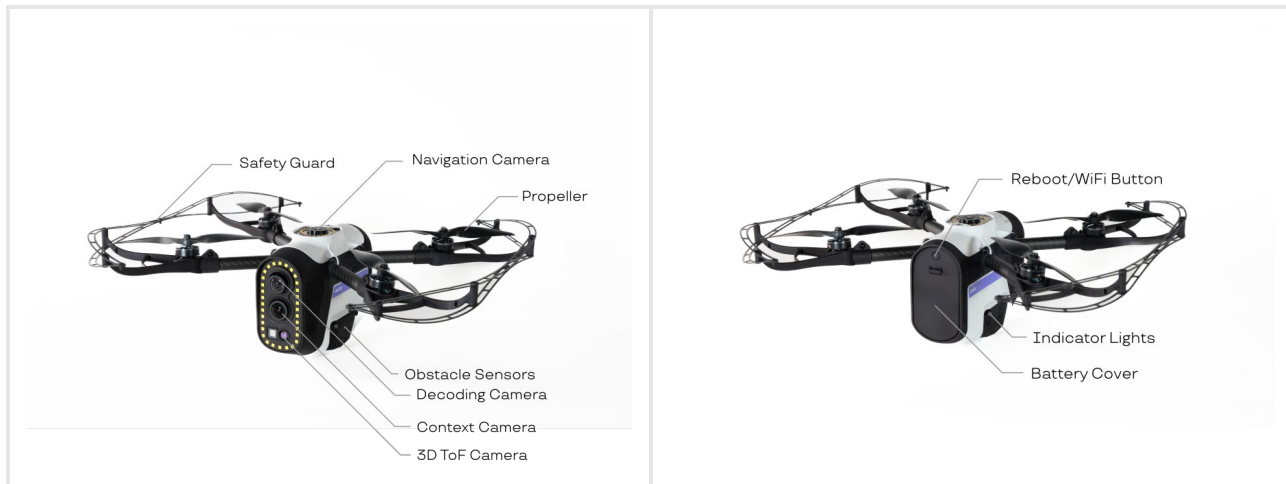
Failure to adhere to our instructions could result in personal injury or property damage.

Labeled Markings

Hazard	Symbol	Description
Motors & Propellers		WARNING Moving fan blades. Keep body parts away from moving parts.
LED Flash		CAUTION High intensity light emitted from this product. Do not stare directly into front flashing light during operation.

System Overview

Verity Drone Series 4



Charger Series 4



Drone Warnings, Notices, and Information



WARNING

- The Verity Series 4 Drone and its accessories may only be operated and serviced by skilled users.
- This equipment is not suitable for operational use in locations where children are likely to be present.
- The device incorporates a Class 1 laser product. Class 1 laser radiation is considered safe during normal operation.
- NEVER touch the motors or propellers or place your hands where they can contact the propellers. You could get seriously injured if you do so. If you are instructed to do so by Verity Support, first disconnect the battery before you touch the drone (see Battery Swap procedure) beforehand.
- DO NOT attempt to "catch" or grab a flying drone. Only approach and touch the drone 5 seconds after all propellers have stopped moving. A drone which has landed outside of a charger should always be thoroughly inspected, and Verity Support must be contacted.

Safety Guards

- Broken guards can injure people & affect the flight of the drone. Never attempt to repair broken guards. Contact Verity Support to order a replacement.
- Always hold the drone in the method demonstrated in the Drone Handling Overview. NEVER grab the drone by the outside of the guard, by the propellers, or making contact with lenses or sensors.
- ALWAYS contact Verity Support in the case of ANY damage to the drone.
- DO NOT place a defective drone back on the Charger unless instructed by Verity Support.



WARNING

- DO NOT allow the batteries to come into contact with liquid of any kind.
- DO NOT leave the batteries exposed to any outdoor elements or near any source of moisture. If the inside of a battery comes into contact with water, chemical decomposition may occur, potentially resulting in the battery catching on fire, and possibly leading to an explosion.
- DO NOT use non-Verity batteries. Only use the batteries supplied by Verity.
- DO NOT use swollen, leaky, or damaged batteries (disconnect them immediately from the drone and DO NOT attempt to charge). If your battery shows visual signs of abnormality, contact Verity Support for assistance and DO NOT attempt to use it.
- Batteries should be properly stored according to local regulations at temperatures between 7°C and 30°C. Storage above 40°C could lead to battery rupture, fire, or explosion.
- DO NOT disassemble the batteries in any way. Disassembly of the protective casing of the batteries could lead to electrolyte leakage, fire, or explosion.
- DO NOT pierce the casing of the battery in any way. Ruptures in the casing could lead to electrolyte leakage, fire, or explosion.
- If any electrolyte leakage occurs and makes contact with your skin or eyes, immediately wash the affected area with water and contact a doctor. Contact Verity Support immediately.
- In case of a battery fire, one of the following extinguishing methods should be used: sand, water, or a Class ABC dry chemical fire extinguisher. Contact Verity Support immediately.
- DO NOT use a battery if it was involved in a crash or heavy impact.
- DO NOT allow the internal contacts of the battery connector to contact any metal.
- Drone batteries should only be handled by trained personnel.
- Discard defective and used batteries according to the local regulations.

 NOTICE

- DO NOT stare into the camera flash during operation. The camera flash LEDs operate at high intensities that could lead to retinal damage when viewed repetitively or for extended durations and when up close (<0.5 m)
- In case of an emergency landing, the vehicle will land straight down. It is very unlikely but possible that a drone collides with another object or a person while performing this safety manoeuvre.
- If a user discovers a drone in error state, they should first confirm that the drone is safely in its charger and then contact Verity Support. If the drone is not in the charger, locate it, place it on the charger, and inform the person in charge for the drone system at your warehouse.
- Each drone is assigned to a dedicated charger. Always make sure to place the drone back in the correct charger.
- The drone has a fixed orientation in the charger. Always make sure to place the drone in the charger the right way. The front facing camera must point in the direction of the arrow in the charger.

 NOTICE – Obstacle Detection

Drones are designed to detect and circle around larger, solid objects. Small objects or objects that are moving (for example a person or a forklift arm) cannot be detected and circled around by the drone. Collisions with such objects or humans can occur, if such objects are placed in the flight space or humans enter it.

 INFORMATION

Avoid contact with the drone charging contacts. Contact with the charging contacts can degrade the charging performance and durability of the parts.

 INFORMATION – Obstacle Detection

In the rare case where a drone is not able to re-route around an obstacle on the way back to its charger, it will wait 30 seconds for that the obstacle to clear and, if the obstacle remains to be in its way, execute a safety landing. At this point, the user will need to bring the drone back to its designated charger.

Charger Warnings, Notices, and Information

WARNING

- ALWAYS install chargers on concrete or other solid, non-combustible surfaces.
- The charger and its accessories may only be operated and serviced by skilled users
- This equipment is not suitable for operational use in locations where children are likely to be present

NOTICE

NEVER move the charger without contacting Verity Support first, as the drone may not be able to make a successful landing if in flight and will not take off if the charger has moved significantly. Damage may occur if a landing is attempted with the charger in a different location.

INFORMATION

Avoid contact with the charger charging contacts. Contact with the charging contacts can degrade the charging performance and durability of the parts.

System Warnings, Notices, and Information

NOTICE

No-fly zones can only be created, updated or deleted when the system is locked, and there are no ongoing reports.

INFORMATION

- No-fly zones will remain in place until it deleted.
- If the path surrounding a charger is blocked, drones will not be able to land or take off.

Assure a safe drone system environment

Verity's Autonomous Drone System relies on certain environmental conditions in order to function reliably and safely. If you disregard these instructions, you risk that the quality of the images and results is harmed or the drone damaged or even destroyed.

Dust free floors

Flying drones whirl up dust from the floor. If there is too much dust in the air, the performance of the camera lenses and sensors on the drones can be affected, resulting in poor data quality (unreadable images etc.) or safety landings. Cleaning the floors of a facility from time to time helps mitigate and safeguards consistently good results.

Dust free system components

Dirt and dust sitting on chargers and drones may cause poor electrical connection when charging. Please always keep both chargers and drones dust and dirt free.

No shrink wrap and other loose materials

Shrink wrap, wrapping films, package material, banners (if not marked with no-fly zones), cables, and other items hanging loosely from the racks or lying on the floor, are a threat to drones. The loose material can be sucked into the drone's propellers and can cause the drone to crash. It is that responsibility of the user to provide a safe environment for the drones by removing all loosely hanging items from the facility's racks, ceilings and elsewhere.

Normal-range temperatures and humidity

Drones (and batteries in the drones) work best in temperatures between 0°C – 40°C and in non-condensing humidity. All temperatures outside of this range can affect performance. Contact Verity Support if the temperature in the facility is falling below 0°C or raising above 40°C.

No liquids

All parts of the drone system have always to be clear from water and any other liquids. Avoid spills and prevent contact with liquids over any component of the System.

Keep clear the flight paths

All parts of the flight path have to be kept clear of any obstacles in order to enable the drones to takeoff, fly and return to their chargers anytime (if obstacles are not marked by no-fly zones). E.g., don't park forklifts in front of chargers, or leave items in the aisle near the chargers.

Do not move the chargers

If the chargers are moved from their originally installed location, a drone may land outside of the charger or crash.

Communication with Verity

Verity must be informed immediately if any of the following occur:

Safety Related

- Any damage to any component of the system, including drone or charger hardware.
- If any of the below warning situations occur.

Operations Related

- Any changes to the space that would necessitate a map change, such as:
 - Rack changes
 - End cap changes
 - Elements placed in aisles or racks

- Elements hung from the ceiling in the aisles after system commissioning
- Elements placed between the stars on the ceiling and the floor that could block the view of localization stars from the drones
- If a charger gets, bumped, moved, or otherwise relocated in any way.

Operational Instructions

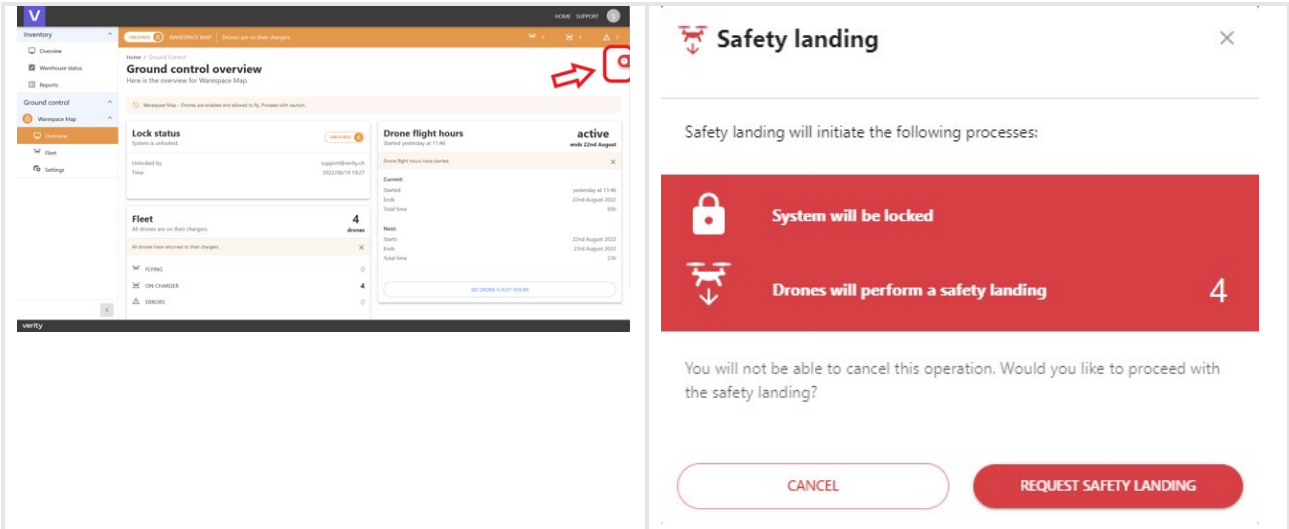
Initiate Emergency Actions

Lock the system

Locking the Verity System prevents drones from taking off, and if drones are actively flying, commands to all Drones to abort their missions and return to their Chargers. Any Drone that does not have wireless communication with the system will start returning home as soon as it comes back into WiFi range. You will be able to see the Drones returning to their Chargers on the Overview screen. When it is desired for an active system to stop operations, this is the safest action and the one Verity recommends unless there is an immediate safety situation.

Safety Landing

This function can be activated by selecting the red "Safety Landing" tab on the top-right hand of the screen. This will display the Safety Landing menu. If you press "Request Safety Landing" button on the menu, the Drones will immediately land on the ground.



1. Select "Safety Landing" tab.
2. Select "Request Safety Landing" button.

Check Fleet Status - Verity Dashboard

To see the status of any of the Drones, enter the Fleet menu in the Ground Control. This page shows various information about the Drone's connectivity, status and state of charge.

Information that can be found about the Drones:

- Battery Level (from 0 to 100%)
- Battery State (In Charge or Fully Charged, Not Plugged-In)
- Drone State (On Charger, Flying, Error)
- WiFi Status (Online or Stale)

- Assigned Charger (Charger ID)
- Information about the Chargers' position and pod can also be found in this page.

Check Drone Status - Verity Drone

Light Color	Blink Pattern	Status
White/Red/Yellow	Steady	Idle or Charging
Blue/Green	Slow blinking	Scanning in progress
Orange	Fast blinking	Drone preparing for takeoff - Keep clear Drone taking off OR landing
Red	Fast blinking	Drone has executed an urgent stop
	Steady	Drone requires service - Contact Verity Support

Check Charger Status - Verity Charger

Light Color	Status
White	The drone is not making contact or is not present on the charger.  If a drone is present and the status shows not charging, ensure the drone is correctly seated in the charger
Blue	The drone is properly seated in the charger.
Red	A charger fault detected.

Pre & Post Flight Checklist

Pre-flight

Before starting the Verity Drone system each day, the warehouse user will need to perform the following:

1. Log in to the Verity Dashboard
 - ✓ Confirm System & Drone status - If any of the Drones are shown in red the user must investigate and take corrective action
 - ✓ Control if the active NFZs are still needed, otherwise disable or delete them as you see fit.
 - ✓ Confirm the warehouse is safe to fly and, if applicable, set No-Fly Zones - The warehouse is only "safe to fly" if it can be secured. Nobody (no persons, no moving objects such as forklifts) will enter the flight area during the drones perform their missions. If this cannot be secured, the system must not be unlocked
2. Unlock system

3. (Optional) Set scheduled system lock

Post-Flight

The warehouse user will need to check the system:

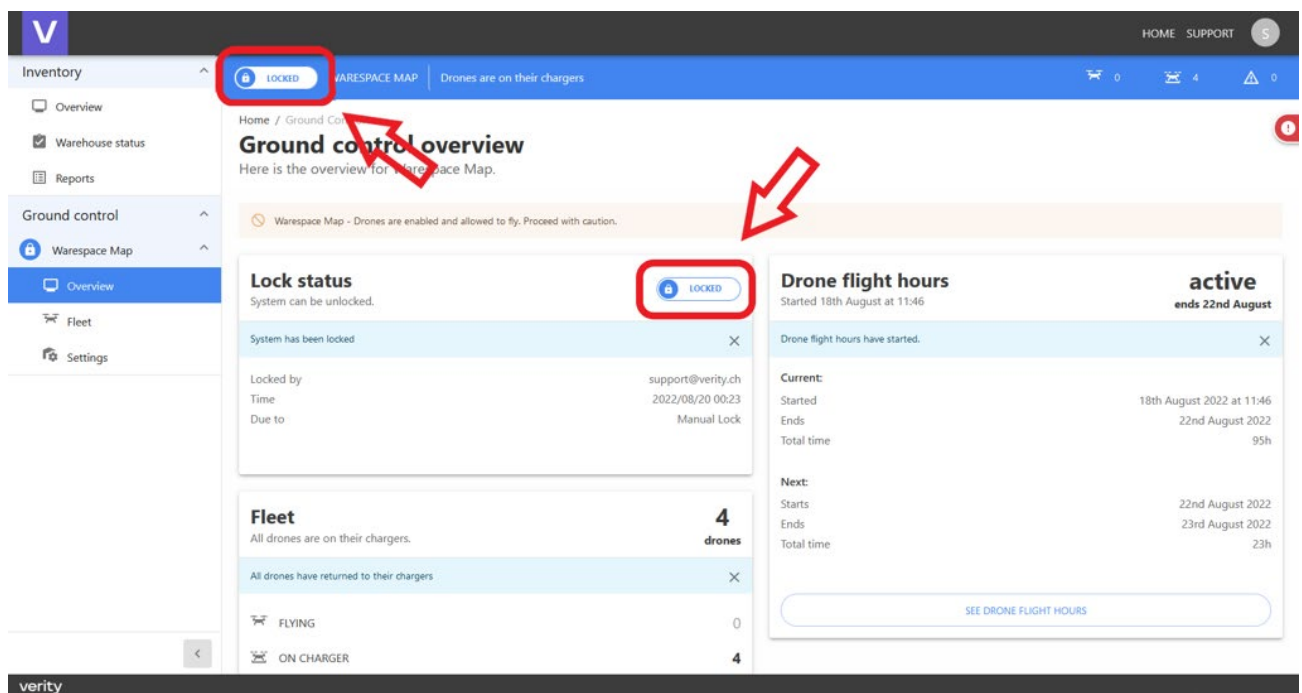
1. Log in to the Verity Dashboard
- ✓ Check system is locked, if not lock the system manually
- ✓ Confirm System & Drone status - If any of the Drones are shown in red the user must investigate and take corrective action.

Define No-Fly Zones

1. Select the No Fly Zone tab on the menu section of Ground Control on the left side.
2. Press the "NEW NO FLY ZONE" button and select the area that you do not wish to fly in (usually the aisle in question, but could also be a marketplace area or drive-through).
3. Insert a name and description to the No Fly zone.
4. Dimensions, positions and height can be changed accordingly.
5. Click on Save.

If the No Fly zone is already created, toggle/untoggle to activate/deactivate the No-Fly zone in the area.

Lock and Unlock the System



Locking the System

When a trained user would like to prevent Drones from flying (usually at the beginning of every work day), they will lock the system. Clicking on the lock icon in the top left will bring up a dialog box to confirm they want to "Lock the system" and how many Drones are still flying. The color of the page will then become blue.

Unlocking the System

When a trained warehouse user has completed the "Pre & Post Flight Checklist" and is ready for the

Drones to fly, they can unlock the system by clicking on either the top left-hand button with the lock symbol, or, in the Overview menu, in the middle of the screen. This will bring up a confirmation box that once acknowledged will unlock the system (which is visible by the orange color of the page).

Drone flight hours

Drone flight hours are an additional safety option. These hours are the only time that Warehouse User is able to unlock the system and allow the Drones to fly. In the right side of the User Dashboard, you'll see a Drone flight hours box. This will show whether the system is active or inactive. In this box, the current and/or next Drone flight hours will be listed.

- If the system shows "active", the user is able to unlock the system (see below).
- If the system shows "inactive", the user will NOT be able to unlock the system and the Drones will not be able to take off.

The user will have to wait until the Drone flight hours have begun to unlock the system.

Finally, when the Drone flight hours end and the system is not locked, it will automatically lock.

Maintenance

Drone Handling

Drones should be handled by carefully gripping the sides of the body OR by gripping two motor arms close to the body



Avoid contacting the top facing localization camera, the front facing cameras, or the sensor windows on the top and lower sections of the drone.

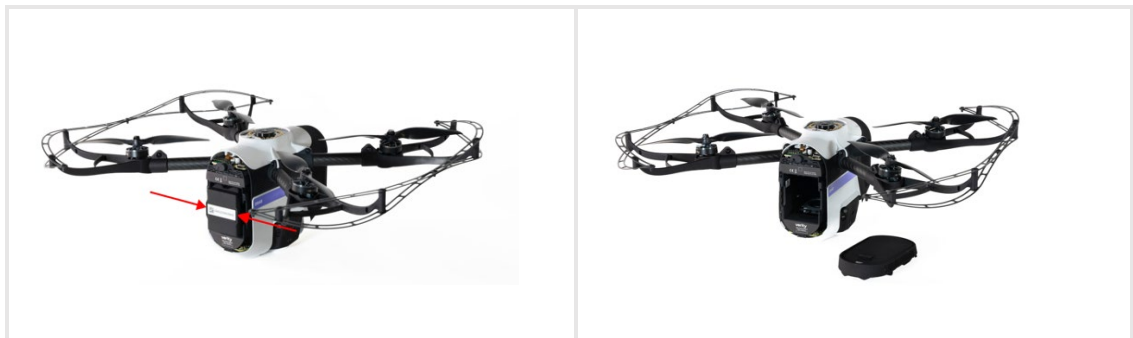


Battery Changing

1. Lock the system and locate the Charger containing the Drone
2. Remove the Drone from the Charger and place it on a flat surface
3. Remove the rear Battery Cover



4. Pulling from the tabs, pull the Battery straight out of the Drone body



5. Insert a new Battery, taking note of the correct orientation when inserting.

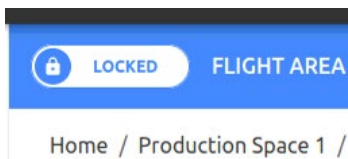


6. Re-attach the rear Battery Cover, confirming that the clip is fully engaged.
7. Place the Drone back on the Charger to activate the new Battery.
8. The Drone will boot up and will show up in the Ground Control - Fleet menu within a few minutes.

Change Charger Charging Pins

Prerequisites

1. Lock the system



2. Prepare the charger

- Confirm the charger location is either marked at the feet, or feet cups are securely installed. If the location is not marked, mark it with masking tape or similar.
- Remove the drone from the charger and carefully move it to a safe place. Note that each drone is assigned to a particular charger, so have it near the charger you are working on.
- Check if the position of the charger is marked on the floor. As the charger must be returned to that initial position before use again, you may use tape and mark the floor to know where to place it after the rework.
- Remove the power cable from the charger



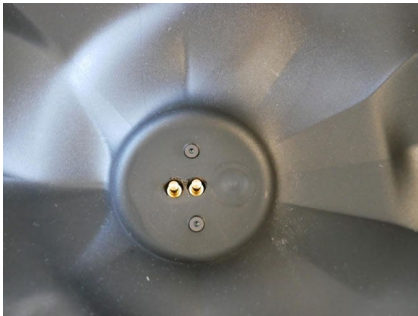
Charger Charging Pin Replacement

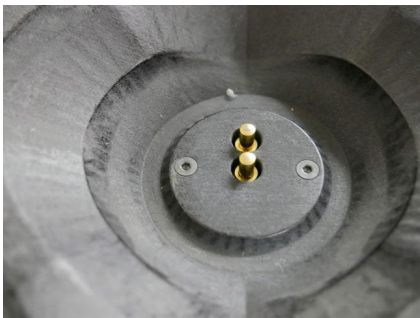
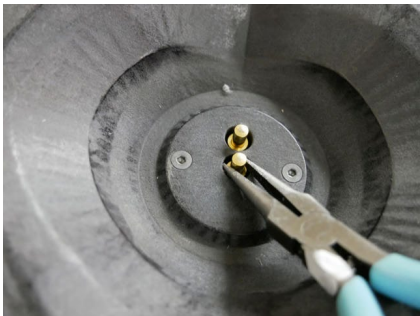
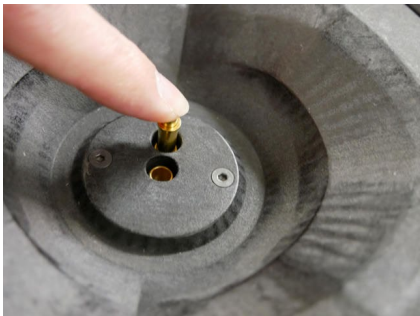


Remove the power cable from the charger. The charger **MUST** be powered OFF for this procedure



Note: Some images below were taken from an older version charger. The pin removal and installation procedure is equivalent for all Verity Chargers using pogo pin contacts.

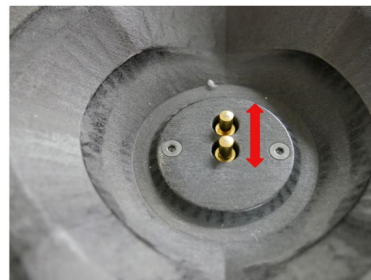
Step	Details
The pogo pins (charging pins) are installed with a light press fit, which allows for them to be removed by using a straight pull-out technique to slide them out of the charger.	

	
Using needle nose pliers (or similar), grip one charging pin and pull straight out. If needed, some side-to-side rocking motion can help to get it started. Do the same for both charging pins.	 
Install 2x new charging pins at the open locations, pressing them in halfway by hand. Do not apply excessive force to the pin if the fit is tight. Note the longer, larger diameter section should be inserted into the hole. The smaller, spring fed pin sticks up above the charger plastic.	 

Using the Charging Pin Replacement tool, continue to insert both pins until they bottom out. Check that the two pins are level. If one pin is still higher than the other, try to further push the pin using the tool until it's fully inserted.



Once both pins are installed and level, check for smooth operation of the pin springs by pressing down on each pin 3–5 times. If a pin has resistance or does not fully return to its original height, replace the pin with a new one.



Finish Up

1. Remove any dust or debris from the charger and contact areas
2. Plug the power cable back into the charger.
3. Carefully put back the same drone that was removed from this charger in a previous step.
4. Check that the charger was not moved from its original position on the floor during this procedure. Replace the charger back in its designated location if it was moved.



Drones have defined charger location assigned.
Check the UDB for the drone ↔ charger assignment.

Clean Drone - Cameras and Sensors

The Verity Drone Series 4 is equipped with three front-facing cameras, one top-facing camera, and bottom- & top-mounted sensors. For optimal system performance, these components should be inspected regularly for damage or contamination.

 Due to their fragility, cameras and sensors must only be cleaned if contamination is visible or if instructed by Verity Support.

If any damage is observed, contact Verity Support immediately.

Required tools

- Lint-free, micro-fiber cloth

 • Do NOT use liquids, solvents, compressed air, or abrasive tools.
• Improper cleaning may cause scratches or sensor damage and affect system reliability.

 • Each Drone is assigned to a dedicated Charger. Always make sure to place the Drone back in the same Charger it originally came from
• Always make sure that the front cameras are pointing in the direction of the arrow in the charger when placing the Drone back on the Charger.

Procedure

1. Remove the Drone from the Charger and place it on a clean, stable work surface. Make sure to handle the drone according to the instructed *Drone Handling* methods listed above.
2. Fold the microfiber cloth to create a narrow, padded edge or corner.
3. Use the folded edge to gently clean cameras and sensors, including those in narrow or recessed locations. Apply minimal pressure and use only a clean section of the cloth.
4. Once cleaning is complete, place the drone back into its assigned charger, ensuring correct orientation.

Clean Drone - Charging Contacts

The Drone uses charging contacts to receive power from the charger. Over time, these contacts may become dirty, which can affect charging performance. Inspect the drone charging contacts regularly and clean them if contamination is visible or if instructed by Verity Support.

Reboot Drone

1. Reboot Drone
2. Press and hold the Reboot/WiFi Button for 3 seconds. The Drone LEDs will turn BLUE to indicate it is ready to accept an additional command.
3. Again, press and hold the Reboot/WiFi Button for 3 seconds. The Drone LEDs will flash WHITE to indicate the reboot command was successful and during the reboot routine.

4. Wait for the Drone to reboot and reconnect to WiFi.
5. After a few minutes, then the Drone should become visible again in the Ground Control - Fleet menu.

Connect Drone to WiFi

1. Press and hold the Reboot/WiFi Button for 3 seconds. The Drone LEDs will turn BLUE to indicate it is ready to accept an additional command.
2. Press the Reboot/WiFi Button two times in succession. The Drone LEDs will flash GREEN while waiting for new WiFi credentials to be provided in the following steps.
3. Log in to the Verity Dashboard and navigate to the Flight Area → Fleet section
4. Manually enter the SSID and Password for the desired WiFi network connection and generate the WiFi QR code.
5. Point the Drone camera at the generated QR code.
6. The Drone LEDs will turn steady GREEN when the Drone has accepted the new credentials.
7. The Drone will shutdown and reboot automatically.

Replace a Drone



Be careful when handling a Drone:

- Lock the system in the Verity Dashboard
- Remove the power cable from the Charger before removing a Drone



Up to date information about Drone replacements can be found at:

<https://support.verity.net/support/solutions/articles/80001074167-replace-a-drone>

1. Remove the Drone from its charger.
2. Remove the battery from the original Drone according to the Battery Replacement procedure.
3. Install the battery to the new Drone according to the Battery Replacement procedure.
4. Remove the protective lens caps from the top camera and the front camera on the new Drone and place them in the replaced drone
5. Follow the steps in Connect Drone to WIFI above
6. Place it on the original Charger. Inform Verity Support of the exact Charger ID and location. Verity Support will confirm information and make the Drone assignment updates.
7. Place the original Drone (without battery) in the box where the new drone was stored and continue to follow logistics instructions provide by Verity Support or Verity Logistics.

Typically an email with further instructions will be sent along with a shipping return label and any other required forms to include with the shipment.

Compliance

Australia & New Zealand

This product bears the Regulatory Compliance Mark (RCM) to demonstrate compliance with the applicable Australian and New Zealand regulations, including radio communications, EMC and electrical safety requirements.

Use of this device is subject to the conditions of the applicable radiocommunications class licenses in Australia and New Zealand.

Canada

CAN ICES3(B)/NMB3(B)

IC: 34466-SRE401

English

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference; and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

RF Exposure

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

The device for operation in the band 5150-5250MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Operation of 5250-5350 MHz is restricted to indoor use only.

Français

Le présent appareil contient des émetteurs/récepteurs exemptés de licence qui sont conformes aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage; et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Exposition aux Radiofréquences

L'appareil est conforme aux limites d'exposition aux rayonnements spécifiées par la ISED pour les environnements non contrôlés. La distance entre le radiateur et le corps doit être d'au moins 20 cm lors de l'installation et du fonctionnement de l'appareil.

L'appareil destiné à fonctionner dans la bande 5150-5250MHz est uniquement destiné à une utilisation en intérieur afin de réduire le risque d'interférence nuisible aux systèmes mobiles par satellite utilisant le même canal.

Le fonctionnement de la bande 5250-5350MHz est limité à une utilisation en intérieur uniquement.

European Union + Switzerland

Hereby, Verity AG declares that the radio equipment type Verity Autonomous Inventory Drone System is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity can be requested by requesting from compliance@verity.net

Saudi Arabia

This equipment is approved by the Communications, Space and Technology Commission (CST), Kingdom of Saudi Arabia. Use of this device is subject to applicable CST regulations.

United Arab Emirates

This product complies with the requirements of the Emirates Conformity Assessment Scheme (ECAS). Use of this device is subject to applicable regulations in the United Arab Emirates.

United Kingdom

Hereby, Verity AG declares that the radio equipment type Verity Autonomous Inventory Drone System is in compliance with the Radio Equipment Regulations 2017.

The full UK declaration of conformity can be requested by requesting from compliance@verity.net

This device is restricted to indoor use only when operating in the 5150–5350 MHz frequency range.

United States of America

FCC ID: 2BRHC-SRE401

Any modifications not expressly approved may void user authority to operate.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Change equipment outlet connection to a different location from which the receiver is connected.
4. Consult an experienced radio technician for help

RF Exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Frequency and Power

- 2.4G Wi-Fi:
2412-2472MHz (18.78 dBm)
- 5G Wi-Fi:
5180-5240MHz (20.42dBm)
5260-5320MHz (20.44dBm)
5500-5700MHz (21.96dBm)
5745-5825MHz (13.30dBm)



BE	BG	CZ	DK	DE	EE	IE	EL	LI
ES	FR	HR	IT	CY	LV	LT	LU	CH
HU	MT	NL	AT	PL	PT	RO	SI	TR
SK	FI	SE	NO	IS	UK	UK(NI)		

In the UK and EU member states, operation of 5150-5350 MHz is restricted to indoor use only.

Contact and Service

<https://support.verity.net/support/home>

<https://support.verity.net/support/tickets/new> or support@verity.net

General company contact:

<https://www.verity.net/contact-us>

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