

E10S Sonic Vibration Electric Toothbrush
Product Manual

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7-Day Free Return / Exchange / Repair

15-Day Free Exchange / Repair

Warranty Exclusions (The above warranty does not apply to the following conditions)

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Part Description

Brush Head

Brush Handle

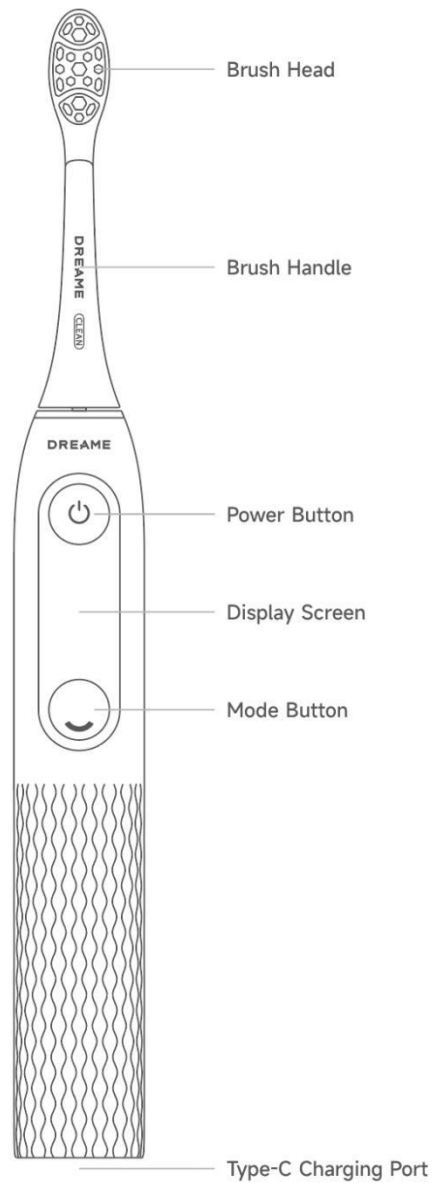
Power Button

Display Screen

Mode Button

Type-C Charging Port

Part Description



How to Use

Step 1: Insert the brush head into the handle. A gap of less than 1 mm is normal.

Step 2: For first-time use, press and hold the Power Button for 3s to turn on the device.

Step 3: Lift the toothbrush to wake it, then short press the Mode Button to select a brushing mode.

Step 4: After selecting the mode, short-press the Power Button to start brushing.

Step 5: To pause, press the Mode Button to change modes, then press the Power Button to resume.

Step 6: When brushing is complete, the display shows your brushing score and coverage.

Button Controls

Step 1 Mode Selection:

When awakened but not running, short-press the Mode Button to select a brushing mode.

Step 2 Intensity Adjustment:

While brushing, short-press the Mode Button to adjust intensity.

Step 3 Mode Change:

Pause brushing, press the Mode Button to switch modes.

After selecting, press the Power Button to continue.

Step 4 Settings Mode:

When idle,

press and hold the Power Button for 3 seconds to enter Settings.

Step 5 Confirm / Cancel:

In Settings, press the Power Button to confirm or turn on;

press the Mode Button to cancel or turn off.

Step 6 Brush Head Cleaning:

When idle,

press and hold the Mode Button for 3 start the brush-head self-cleaning mode.

Package List

Electric Toothbrush Handle ×1, Type-C Charging Cable ×1, Brush Head ×2

Toothbrush Holder ×1, User Manual ×1, Quick Guide ×1

App Connection

- Scan the QR code below or search "Dreame" in the App Store to download the App.

- Follow the in-app instructions to connect and bind the device. Make sure the

toothbrush is powered on and the screen is lit during connection.

Charging

Charge the toothbrush promptly when the battery is low. The charging time is approximately 4 to 5 hours.

* This product uses a Type-C charging port for fast, universal charging. Use a certified USB adapter that meets national standards. Avoid low-quality chargers.

Battery Removal

- Ensure the battery is fully discharged before removal.
- Use a flathead screwdriver to pry open the gap between the bottom cover and handle, then remove the cover.
- Use tweezers to squeeze the two snaps on the movement bracket inwards to release them.
- Hold the handle with the motor shaft facing down, and push to remove the internal assembly.
- Disconnect the battery connector with tweezers, then take the battery out from the plastic holder.

* Before disposal, the battery must be removed from the appliance. Ensure the product is disconnected from power before removal. After removal, dispose of the battery

safely. Battery disassembly is not recommended under normal conditions to avoid product damage.

Specifications

Product Name: E10S Sonic Vibration Electric Toothbrush

Model: E10S

Applicable Users: Adult

Rated Input Voltage: 5V $\overline{=}$

Rated Input Power: 5W

Waterproof Rating: IPX8

Battery Capacity: 2500mAh*

Batch No.: See product body

Manufacturer: Yuanmeng Chuangzhi Technology (Shenzhen) Co., Ltd.

Address: Unit 1903, Tower A, Future Center Building, Yuehai Street, Nanshan District, Shenzhen, Guangdong Province, China.

Service Hotline: 400-118-1111

* Battery capacity may vary within ± 50 mAh.

Battery & Charging Safety

- Do not throw the rechargeable battery into fire, expose it to sunlight, or charge, use, or store it in high-temperature environments to avoid leakage, overheating, or explosion.
- Do not use the toothbrush while charging or with the charging port uncovered. Check that the supply voltage meets the rated requirement before charging.
- Do not modify, disassemble, or repair the product yourself. Do not wrap the powered cable around the toothbrush. Disconnect the power after charging is complete.
- Do not use the product while bathing or in hot springs. Keep the charging port dry and clean. Avoid residue or debris that may affect charging safety.
- Use a 5V⁼⁼ power adapter. Using an adapter with higher output voltage may cause damage or safety hazards. The power supply must not exceed 15W under any condition.
- This product contains a non-removable battery. If the battery fails or the power remains low, contact a qualified technician. Stop using the product if damaged by impact or drop. For battery removal, refer to the Battery Removal section.

Safety Notes

- Do not clean the product with solvents such as paint thinner, benzene, or alcohol. Stop using it immediately if any damage, rust, or cracks are found.
- Mild gum bleeding may occur during initial use as gums adapt to the efficient cleaning. This usually stops within one to two weeks.
- If bleeding continues for more than two weeks, or if any pain or discomfort occurs, stop using the product and consult a dentist. Users with severe periodontal disease, ongoing dental treatment, or oral concerns should consult a dentist before use.
- This product complies with electromagnetic safety standards. If you use a pacemaker or other implanted device, consult your doctor or the device manufacturer before use.

Maintenance and Care

- Rinse the brush head thoroughly after each use to prevent bacterial growth.
- Replace the brush head regularly, preferably every three months.
- Avoid storing the toothbrush in damp environments to prevent bacteria buildup and reduce battery wear.
- Keep the toothbrush away from extreme heat or cold to maintain battery performance.
- Avoid drops or impacts that could damage internal components.
- Clean the handle and the joint area between the handle and brush head regularly to prevent dirt accumulation.

Trouble shooting

Issue	Possible Cause	Solution
Device won't turn on	Battery too low	Charge the product
	Cannot turn on while charging	Disconnect the charger

After-Sales Service and Support

The Dreame Electric Toothbrush product adheres strictly to the Three Guarantees (San Bao) after-sales service policy, in accordance with the Consumer Rights Protection Law of the People's Republic of China and the Quality Law of the People's Republic of China.

Category :	Main Unit	Battery	Accessories
Warranty Period :	2 Years	1 Years	1 Years

Warranty Policy

Your product warranty service period begins from the date of purchase (based on the customer's valid purchase receipt).

During the warranty period, if the product requires factory repair as defined in the Troubleshooting section, and upon confirmation by our After-Sales Service Center, you are entitled to the following free warranty services:

Warranty Exclusions (The above warranty does not apply to the following conditions)

1. The product has exceeded the warranty or replacement period. 2. Damage caused during transportation or handling when the customer applies for return, exchange, or repair. 3. Damage caused by accidents or human factors, such as incorrect voltage, high temperature, mechanical impact, drops, or use in improper environments resulting in severe oxidation or rust. 4. Normal wear and tear or aging that does not affect normal use (e.g., natural wear of brush heads or batteries). 5. Malfunction or damage caused by failure to use, maintain, or store the product as instructed in the manual. 6. Product nameplate, SN barcode, or tamper-proof label removed, damaged, or illegible. 7. Damage or malfunction caused by force majeure events (e.g., fire, earthquake, flood, etc.). 8. Damage resulting from any modification, disassembly, or repair not authorized by Dreame, or from using non-original Dreame parts.

Return, Exchange & Repair Guidelines

1. Products sent for repair must first be inspected by the Dreame Service Center. After confirming the fault, the service center will determine the repair method. Products within the warranty period are entitled to repair, replacement, or return in accordance with this policy. For product replacement, defective parts replaced become the property of Dreame. If no fault is found, the product will be returned as

is. 2. For products not covered under warranty, repair fees will be charged by the Dreame Service Center.



we, Yuanmeng Chuangzhi Technology (Shenzhen) Co., Ltd., hereby declare that this equipment is in compliance with the applicable Directives and European Norms, and amendments. The full text of the EU declaration of conformity is available at the following internet address: <https://www.dreame.tech>



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.