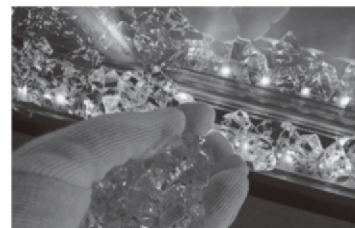


Step 6. Placing the Decorations

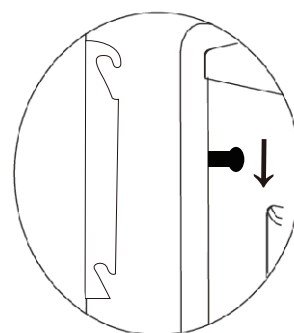
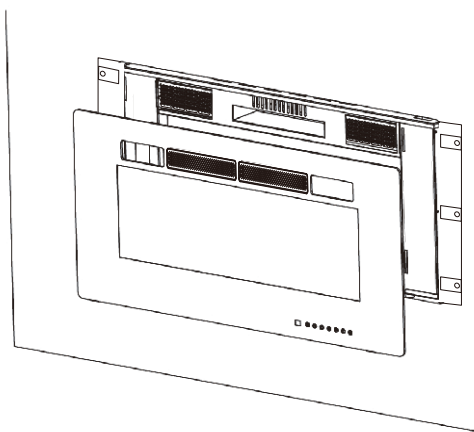
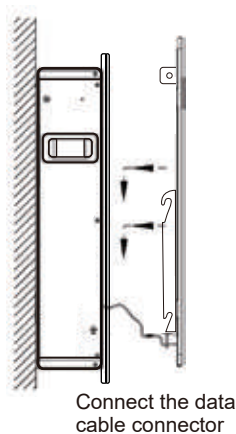
- Carefully place crystal (together with the appliance) or other decoration into the bottom tray on the front of the appliance as illustrated.

NOTE: Media bed kits may have sharp edges, wear safety goggles and gloves when handling.



Step 7. Hanging the Glass Frame

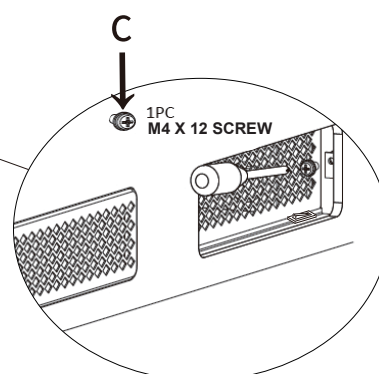
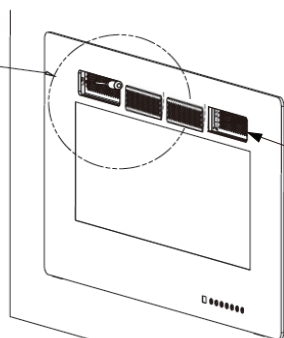
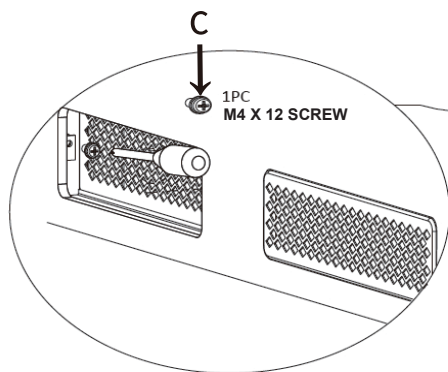
- Connect the data cable connector before hanging the glass frame on the appliance.
- Gently push on the glass panel by aligning the 4 hooks until it snaps into position (sinks down 1-2 cm).



WARNING: It's better to reserve a space between frame and wall to enable better air circulation during working if available.

Step 8. Refasten the Glass Frame

- Thread the M4 X 12 screw into the threaded holes on the glass panel. Check the alignment of the glass panel and securely tighten the screws.



4.0 FINISHING



GRILLE MAY BE HOT, DO NOT TOUCH AIR OUTLET UNTIL COOLED.
THE DOOR HOOKS ARE PART OF A SAFETY SYSTEM AND MUST BE PROPERLY ENGAGED. DO NOT OPERATE THE APPLIANCE WITH HOOKS DISENGAGED.

FACING FINISHING MATERIALS MUST NOT INTERFERE WITH AIR FLOW THROUGH AIR OPENINGS, OPERATION OF DOORS OR ACCESS FOR SERVICE. OBSERVE ALL CLEARANCES WHEN APPLYING COMBUSTIBLE MATERIALS.

BEFORE DOOR IS REMOVED. TURN THE APPLIANCE OFF AND WAIT UNTIL APPLIANCE IS COOL. DOORS ARE HEAVY AND FRAGILE, SO HANDLE WITH CARE.

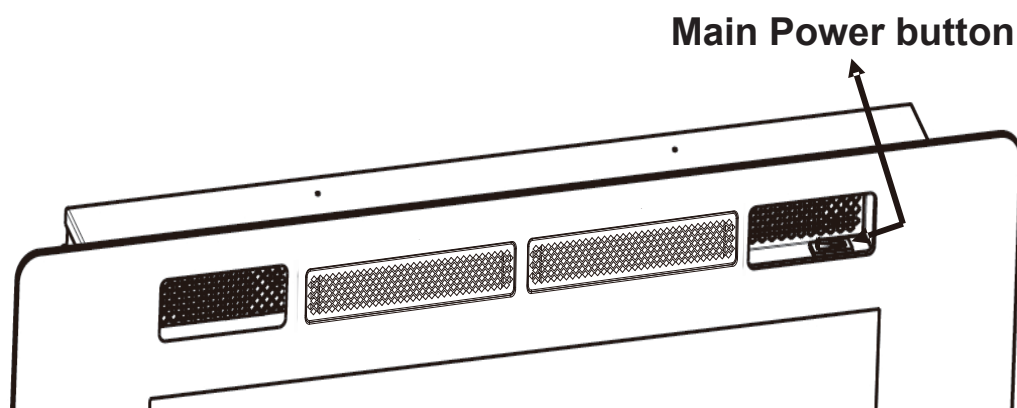
NOTE: Glass front must be removed and the appliance must be finished in its final location before the media bed kits are installed. Media bed kits may have sharp edges, wear safety glasses and gloves when handling.

5.0 OPERATING INSTRUCTION

Once the appliance has been plugged into a grounded electrical outlet, it is ready to operate.

5.1 MAIN POWER BUTTON

The main power switch for the fireplace is on the front right.
Press indicator to turn on the appliance, press the other side turns it off.



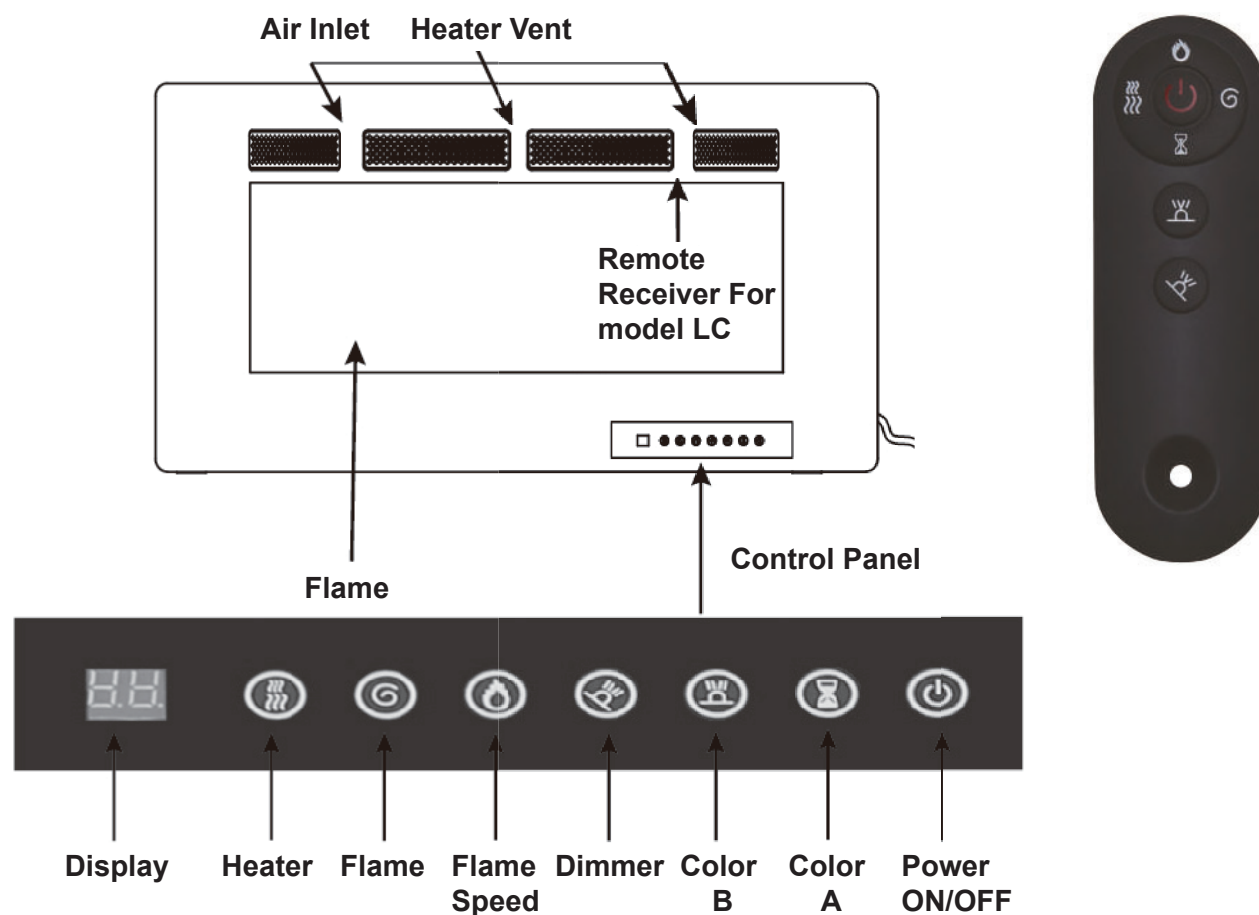
Note: Make sure the Main Power Switch is turned on before operating.

5.2 CONTROL PANEL / REMOTE CONTROL OPERATION

(Main Power Switch must be turned ON before using remote control.)

The touch display panel is shown on the bottom right of the front of the appliance.

◆ Move the battery's transparent insulating piece away before using remote control.



POWER		Turn the appliance ON/OFF. NOTE: Make sure the main switch on the top of fireplace is turned on before operating.
DIMMER		Control Flame brightness. 5 Settings: (L1-L2-L3-L4-L5) Flame dims from L1 to L5. L5 is the brightest setting. NOTE: Long-press the "DIMMER" button for 6 seconds, the appliance will go into sleep mode. All the lights off, the heating function goes on. Long-press for 6 seconds again, the appliance will back to normal mode.
TIMER		Control the Timer. 8 Settings: (1h, 2h, 3h, 4h, 5h, 6h, 7h, 8h) Press button until reach desired setting.
FLAME SPED		Control Flame speed. 5 Settings: (V1-V2-V3-V4-V5) Flame speed from V1 to V5. V5 is the largest setting

HEATER		Control the Heater. Press button to initiate the heater. (OFF) no heater or blower. (-), heater blows warm air(750 W) (--), heater blows hot air(1500 W) NOTE: Heater functions cycle from (OFF) (-)(-)
COLOR A		Control the flame color. 12 Settings: 1. red 2. yellow 3. blue 4. orange 5. red & yellow 6. red & blue 7. orange & blue 8. yellow & blue 9. yellow & orange 10. blue & white 11. red & yellow & blue 12. multi color. NOTE: When you press the button for 6 seconds until you hear a beep, the indicator will show digital "O", the flame color and brightness will be changed automatically.
COLOR B		Control the flame bed color. 12 Settings: 1. red 2. gentian blue 3. green 4. pink 5. yellow 6. cyan 7. purple 8. white 9. saffron 10. sky blue 11. verdant 12. Capri blue NOTE: When you press the button for 6 seconds until you hear a beep, the indicator will show digital "O", the flame color and brightness will be changed automatically.

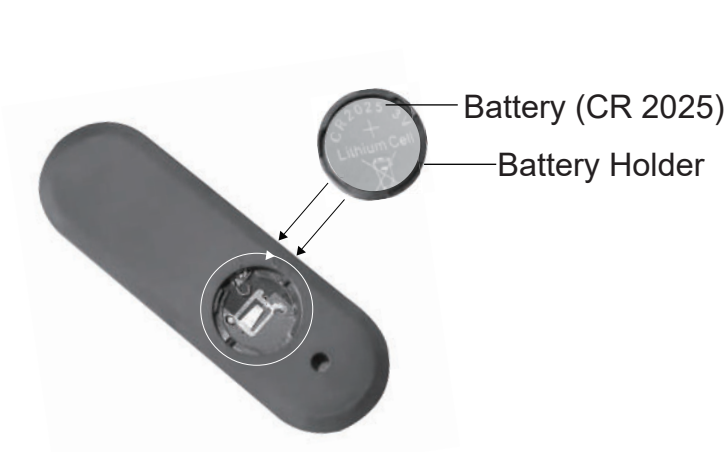
WARNING: Do not move or remove the mesh trim panel when the appliance is plugged in and operating. This will cause the remote control and touch panel to no longer function.

NOTICE: When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.

NOTICE: To improve operation, aim the remote control at the front of the fireplace. DO NOT press the buttons too quickly. Give the unit time to respond to each command.

5.3 REMOTE CONTROLN

◆ Move the battery's transparent insulating piece away before using.



Battery must be recycled or disposed of properly. Check with your Local Authority or Retailer for recycling advice in your area.

6.0 TROUBLE SHOOTING GUIDE

PROBLEM	SOLUTION	
The mounting bracket cannot be removed	1. The mounting bracket is pre-attached. Unscrew the two screws at both sides of the fireplace by Phillips screw driver, then remove the pre-attached mounting bracket. 2. If the problem is still not solved, please contact us via Amazon Message or message.	
The control panel functions do not work	1. Make sure the Power Switch on the control panel is turned on before operation. 2. Make sure you have reconnected the data cable which was pull out when you removed the glass frame. 3. If the problem is still not solved, please contact us via Amazon Message.	
Sudden power outage during the heating process	1. Don't cover the air outlet. 2. Unplug the plug, wait for 10 minutes and try to open it again. 3. If the problem is still not solved, please contact us via Amazon Message.	
The appliance does not blow hot air when it turns on and off.	This is normal. The fans blow cool air while the appliance gradually heat up. The fans blow after the appliance turn off to cool the appliance and prevent overheating.	
The appliance does not blow hot air when it turns on and off.	1. Main Power supply switch is off.	Turn the main power supply switch to "ON" position.
	2. Circuit breaker has tripped. air when it turns on and off.	Too many appliances on this circuit. Be sure that electrical supply for this unit is an individual circuit.
	3. Heater is unplugged from wall outlet.	Make sure the power cord is plugged into a functioning and properly grounded 15 Amp 120V AC electrical outlet.
	4. Power cord or power plug are damaged.	Contact a qualified electrician to replace power cord.
	5. Power outlet for power plug prong is loose.	Check the power outlet and replace with a new one.
	6. Loose wiring.	Check all wiring for loose connections. Contact a qualified electrician.
Heater is on, but no flame or low flame intensity.	1. Heater switches in on, but Flame is not on.	Long-press the "DIMMER" button for 6 seconds, the appliance will go into sleep mode. All the lights off, the heating function goes on. Long-press for 6 seconds again, the appliance will back to normal mode.

	2. Flame Adjusting knob is at low setting.	Turn the knob to maximum setting.
	3. Loose wiring.	Check all wiring for loose connections. Contact a qualified electrician.
Flame are frozen	1. Flame element is not attached to the motor.	Contact us via Amazon Message
	2. Rotation motor is defective.	Contact us via Amazon Message
Excessive noise in the lower portion of the heater.	1. Flame element isn't seated properly.	Contact us via Amazon Message
	2. Motor is defective.	Contact us via Amazon Message
Heater system doesn't come on.	1. Heater power switch is off.	Turn the heater power switch to the "ON" position.
	2. Heater system is overheated.	Maybe the heater is covered or air inlet or air outlet is blocked; remove the clothes or the blockage and turn off the power switch and unplug it. Wait 10 minutes, and then turn the heater on again.
	3. Loose wiring.	Check all wiring for loose connections. Contact a qualified electrician.
	4. The air inlet or air outlet is blocked completely.	Leave adequate space around the unit. Remove the blockage, on or in front of the air outlet.
"HEAT " switch has been flipped in the on position, but there is no airflow.	1. The heater system is overheated. Temperature Limit thermostat is cut off.	Check the air inlet and outlet. Turn off the power switch and unplug it. Wait 10 minutes, and then tun the heater on again.
	2. Fan motor is defective.	Contact us via Amazon Message
	3. Fan blower is balanced badly.	Contact us via Amazon Message
	4. The "POWER" and the "HEAT" switches are not turned on.	Turn these two switches on.
Fan runs but no heat is coming out.	1. Loose wiring.	Contact us via Amazon Message
	2. Bad heating element.	Contact us via Amazon Message
	3. Build up of dirt on the fans.	Clean all fans.
	4. Heater fan is defective.	Contact us via Amazon Message

The remote control does not work.	1. The battery is not properly installed.	Make sure the battery is properly installed. Move the battery's transparent insulating piece away before using.
	2. Not pointing to the right position.	Aim the remote control at the receiver.
	3. Have an obstacle in front of the machine.	Remove objects that may be in the way. Items between the remote control and the remote control receiver will block the signal.
	4. Press the remote control buttons too quickly.	Don't press the remote control buttons too quickly. Give the unit time to respond to your commands.
There is an odor coming from the heater.	The heater may emit a slight,harmless odor when first used. This is a normal condition caused by initial heating of the internal parts and will not occur again.	
NOTE: For the most of functional problems, you can unplug the plug, wait for 10 minutes and plug it again, the machine will reset to the initial status (product originals). If the problem is still not solved, feel free to contact us via Amazon Mes- sage.		

7.0 MAINTENANCE



DISCONNECT POWER AND ALLOW HEATER TO COOL BEFORE ATTEMPTING ANY MAINTENANCE OR CLEANING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR DAMAGE TO PERSON.

THE FIREPLACE SHOULD NOT BE OPERATED WITH AN ACCUMULATION OF DUST OR DIRT ON OR IN THE UNIT, AS THIS CAN CAUSE A BUILD UP OF HEAT AND SUBSEQUENT EVENTUAL DAMAGE. FOR THIS REASON THE HEATER MUST BE INSPECTED REGULARLY, DEPENDING ON CONDITIONS AND AT LEAST AT YEARLY INTERVALS.

7.1 PARTIALLY REFLECTIVE GLASS CLEANING

The partially reflective glass is cleaned in the factory during the assembly operation. During shipment, installation, handling, etc., the partially reflective glass may collect dust particles; these can be removed by dusting lightly with a clean dry cloth.

To remove fingerprints or other marks, the partially reflective glass can be cleaned with a damp cloth. They partially reflective glass should be completely dried with a lint-free cloth to prevent water spots. To prevent scratching, do not use abrasive cleaners.

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.