## 信息贴纸不干胶

尺寸：190×170mm
颜色：白底黑字
材质：合成纸不干胶

OTC

IP22

**WARNING! If you are younger than18, do not use this.** You should go to a doctor, preferably an ear nose throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

**You hearing aid is for adults with signs of mild to moderate hearing loss. How do you know if you have this?**
- You have trouble hearing speech in general.
- You have trouble hearing speech in groups.
- Listening makes you tired.
- You need to turn up the volume on the TV or radio, and other people complain it's too loud.

**Some people with hearing loss may need help from a hearing healthcare professional. How do you know if you need to see one?**
- You get frustrated when trying to listen.
- Pain don't hear loud sounds well. For example, you don't hear loud music, power tools, engines, or other very noisy things.
- You have ringing, buzzing, or other sounds in your ears that won't go away. Ask your doctor about ways that a professional, if this hearing aid does not help you enough, ask for help from a hearing healthcare professional.

**WARNING: When to See a Doctor**
If you have any of the problems listed below, please see a doctor, preferably an
- You have a birth defect in your ear.
- Pain or drainage from your ear.
- You have had a sudden or quickly worsening hearing problem in one ear, or both ears, that happened in an accident.
- You have a dizziness.
- Pain or feels painful or uncomfortable.
- You suddenly get hearing loss or something could be in your ear.
- You get ringing, buzzing, or other noises in your ear that won't go away.
- You have had a hearing loss in one ear.
- Your hearing changes. It gets worse then gets better again.
- You have ringing or buzzing in one ear.
- You have ringing or buzzing in only one ear.

USB

This information and other labeling, including the user manual, are available on the internet at: [https://www.zdeer.com.cn]
You may also contact service.us@zdeer.com to request a paper copy of this information and other labeling.
Manufacturer's return policy:
If this hearing aid is purchased through authorized providers, if the hearing aid does not meet your needs, it may be returned in clean, undamaged condition for exchange or credit, subject to dealer policy. Non-defective returns are not accepted directly by the manufacturer.

This is not a used or rebuilt hearing aid.
No accessories were presented in, pre-installed in the hearing aid

Manufacturer:
Zdeer Technology(Hainan) CO.,LTD
Address: Room 1801, 18th Floor, South of Qin Long East Road, Tsukan Village Committee, Lanlown Town, Changjiang, Hainan Province, P.R. China, 812300
Model Number: BG1199

Date of manufacture:
Period of use: 5 years

## 标签

尺寸：80×20mm
材质：合成纸不干胶

DIGITAL HEARING AIDS

## 左点数字助听器-说明书

尺寸：160×122mm
颜色：白底黑字

材质：双胶纸
装帧：骑马钉

zdeer

DIGITAL HEARING AIDS

### Precautions and Warnings

**WARNING: If you are younger than 18, do not use this.** You should go to a doctor, preferably an ear nose throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

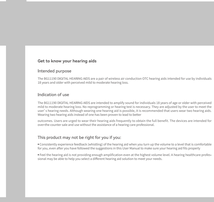
This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

**WARNING: When to See a Doctor**
If you have any of the problems listed below, please see a doctor, preferably an
- You have a birth defect in your ear.
- You have had a sudden or quickly worsening hearing problem in one ear, or both ears, that happened in an accident.
- You have had a hearing loss in one ear.
- You get dizzy or have a feeling of spinning or swaying (called vertigo).
- You have ringing or buzzing in only one ear.
- Your hearing changes. It gets worse then gets better again.
- You have ringing or buzzing in one ear.

**WARNING: This hearing aid should not cause pain when inserting it.** Remove this device and see a hearing healthcare professional immediately if you feel pain. Pain is a signal that you should not ignore. If you feel pain or discomfort again, contact the manufacturer. If your pain or discomfort doesn't go away, contact your hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

These PRECAUTIONS point out situations which could cause minor or moderate injuries to the user or to the hearing aid.
- Any unusual biochemical wound that is not the same as the usual
- before using the ZDEER BG1199 aid to ensure personal safety and correct use.
- Please read the instructions carefully for support if you experience unexpected
- operations or performance.
- Do not attempt to modify the shape of the hearing aid yourself.
- Do not use the hearing aid if it is damaged, especially the BG1199.
- Never throw your hearing aids where small children and pets can reach them.

These WARNINGS point out situations which could cause serious injuries to the user or to the hearing aid.
- In some acoustic environments, some amplification can cause discomfort and can lead to the patient's hearing.
- Do not use your hearing aid if epilation or augmented tinnitus.
- Do not use your hearing aid if you have a skin disease or skin irritation itching, redness, soreness, inflammation, or a burning sensation in or around your ear, inform a hearing healthcare provider and contact your physician.
- Do not use your hearing aid if you have a skin disease or skin irritation itching, redness, soreness, inflammation, or a burning sensation in or around your ear, inform a hearing healthcare provider if you continue to have difficulty.
- Do not use your hearing aid if you have a skin disease or skin irritation after removal of the hearing aid, contact a physician
- immediately. Report the event to your hearing healthcare provider as soon as possible.
- Remove your hearing aids for CT and MRI scans or for other electromagnetic procedures.
- Do not use your hearing aid if you have a skin disease or skin irritation.
- If you feel pain in or behind your ear, if it is inflamed, if skin irritation or any complications of ear wax occur, please check with a hearing healthcare provider, preferably an ear-nose-throat doctor (ENT).
- Do not use your hearing aid if you have a skin disease or skin irritation. Keep away from the active implant.
- Do not cover the whole hearing aid while charging with the charging cable, e.g. with a cloth etc.
- Please do not share your hearing aid with other people.
- Do not use your hearing aid if you have a skin disease or skin irritation. Risks very from damaging your hearing aids to expo- sincing discomfort and/or feedback. You will find, however, that there are many assistive devices available for you, such as safety alarms that can be placed under your pillow or wristbands that vibrate when you have a phone call.
- Contact service.us@zdeer.com for support if you experience unexpected


### Caution and notices for users

**Caution: This is not hearing protection.** You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, you should not use plugs in loud places, as they can block important sounds and cause an echo.

**Caution: The sound output should not be uncomfortable or painful.** The sound output should not be uncomfortable or painful. If you feel discomfort, you should lower the volume or remove the device. If the discomfort or pain usually hearing is painful. If you consistently need to turn the volume down, you may need to further adjust your device.

**Caution: You might need medical help if a person gets stuck in your ear.** If any part of your hearing aid, like the ear tip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to remove it yourself with tools or sharp objects because this can push the part further into your ear, injuring your eardrum or ear canal, possibly seriously.

**Note: If you remain concerned, consult with a professional.** If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

**Note: What you might expect when you start using a hearing aid.** A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing even with your hearing aid. Hearing aids can help you hear sounds around you more clearly, but they may not improve your ability to understand speech. Using a hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that listening in noisy settings can help them get more out of their devices. If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make your brain hear/learn listening for example, noisy environments.

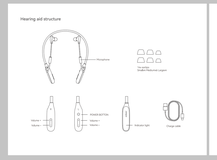
**Note: Tell FDA about injuries, malfunctions, or other adverse events.** To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls these "adverse events," and they might include: skin irritation in your ear, injury from the device (like cuts or scratches, or burns from an overheated battery), or a malfunction (like a battery that overheats). You can report to FDA online at [www.fda.gov/MedWatch](http://www.fda.gov/MedWatch), or call **1-800-FDA-1088.** You can also download a form to mail to FDA.

### What's inside the box?

The device consists of a main unit (microphone, amplifier, receiver, shell), battery, vents and charging cable.
The product is equipped with a charging cradle. Please use the charger correctly for charging.



Schematic diagram of hearing aid


### Hearing aid structure

Microphone

Receiver

Volume + button

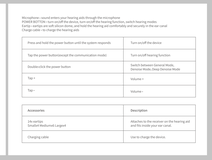
Volume - button

POWER BUTTON

Telecoil

Indicator light

Charge cable


Microphone: sound enters your hearing aids through the microphone
POWER BUTTON: Turn on/off the device, turn on/off the hearing function, switch hearing modes
Safety: startup are soft silicon dome, and hold the hearing aid comfortably and securely in the ear canal
Charge cable: to charge the hearing aids

| | |
|---|---|
| Press and hold the power button until the system responds | Turn on/off the device |
| Tap the power button(except the communication mode) | Turn on/off hearing function |
| Double-click the power button | Switch between Normal Mode, Omnidirectional Mode, Deep Denoise Mode |
| Tap + | Volume + |
| Tap - | Volume - |

| Accessories | Description |
|---|---|
| Ear tips<br>Small/ Medium/ Largeet | Attached to the receiver on the hearing aid and fits inside your ear canal. |
| Charging cable | Use to charge the device. |


### Get to know your hearing aids

#### Intended purpose

The BG1199 OTC HEARING AIDS are a pair of wireless, air-conduction OTC hearing aids intended for use by individuals 18 years and older with perceived mild to moderate hearing loss.

#### Indication of use

The BG1199 OTC HEARING AIDS are intended to amplify sound for individuals 18 years of age or older with perceived mild to moderate hearing loss. No ranges(normal or hearing loss) is necessary. They are adjusted by the user to meet the user' s hearing needs. Although hearing over long term and is possible, it is recommended that users wear two hearing aids. Hearing aids may help users understand speech better in quiet and noisy environments.

Additionally, Users are urged to wear their hearing aids frequently to obtain the full benefit. The devices are intended for over-the-counter sale and use without the assistance of a hearing care professional.

#### This product may not be right for you if you:

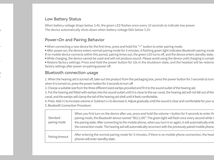
- Have a severe hearing loss. Severe hearing loss is defined as hearing well when you turn up the volume to a level that is uncomfortable for many others, you should follow the suggestions in the User Manual to make sure your hearing aid fits properly.
- Feel the hearing aid is not providing enough amplification even at the highest volume level. A hearing healthcare professional may be able to help you select a different hearing aid volume to meet your needs.

### Installation and Usage

1. When the hearing aid is turned off, take out the product from the packaging box, press the power button for 3 seconds to turn on, when it is turned on, press the power button for 3 seconds to turn off.
2. Choose a suitable size from the three different sized ear tips provided and fit it to the receiver of the hearing aid.
3. Put the hearing aid into your ear canal, and adjust the position of the hearing aid to ensure that it is then adjust the wering until a long and comfortable fit is achieved, thus preventing the hearing aid from dropping off.
Note:Identifying your left and right hearing aid according to the Feet L and R above the power button
4. Tap the power button to turn on the hearing aid function.Tap the power button again to turn off the hearing aid function.
5. Double-click the power button to switch between General Mode,Denoise Mode,Deep denoise Mode, and the appropriate mode.
6. Press the + button to increase the volume, press the - button to decrease the volume. Each press will increase or decrease the volume one independent set of left (+ and button) or (- button). By adjusting the buttons on the corresponding side, you can repeatedly control the hearing aid volume for the left.
7. The hearing aid will automatically memorize the volume switched to that shown.
8. After use, shut down, remove the hearing aid and clean it, and put it in the packaging box.
9. Charging: Use the original USB power cord to charge your hearing aid. Make sure it is fully charged before first use.

#### Charging state

While charging, all device operations and audio output are disabled.
Fully charged: Indicator light is solid and fully illuminated.
Charge completed: Shuts off itself.


### Low Battery Status

When battery voltage drops below 3.4V, the green LED flashes once every 10 seconds to indicate low power.
The device automatically shuts down when battery voltage falls below 3.2V.

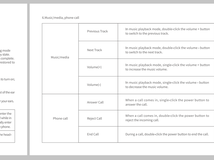
#### Power-On and Pairing Behavior

- When the hearing aid is turned off, press the power button for 3 seconds to turn on, when it is turned on, press the power button for 3 seconds to turn off.
- After powering on, the device enters pairing mode for 2 minutes. A flashing green light indicates Bluetooth pairing mode.
- If no mobile device connects within this period, pairing times out, the green LED turns off, and the device enters standby state.
- To manually enter pairing mode, press and hold the Power button for 5 seconds until the green LED flashes, then release.
- Volume during call settings: Press and hold the Volume+ button for 2s to the shutdown state, and the Youtube will be restored to the last saved volume setting.

#### Bluetooth connection prompt

1. When the hearing aid is turned off, take out the product from the packaging box, press the power button for 3 seconds to turn on, when it is turned on, press the power button for 3 seconds to turn off.
2. Choose a suitable size from the three different sized ear tips provided and fit it to the sound outlet of the hearing aid.
3. Put the hearing aid filled with ear tips into the sound outlet and fit it to the ear canal, the hearing aid will fall out of the ear canal, and the vents will clamp the tail of the hearing aid shell and it feels comfortable.
4. Tap the power button to turn on the hearing aid function.Tap the power button again to turn off the hearing aid function.
5. Bluetooth Connection Procedure

| | |
|---|---|
| Standard pairing mode | When you first turn on the device after use, press and hold the volume + button for 3 seconds to enter the pairing mode, the Bluetooth device named "BG1199". The green light will flash once every second when in the pairing state. After connecting to the mobile phone, when you turn on the again, it will automatically enter the pairing mode, and the green light will flash once every second when in the pairing state. |
| Pairing timeout | After entering the normal pairing mode for 2 minutes, if there is no mobile phone connection, the hearing phones will enter standby state. |


6.Music/media, phone call

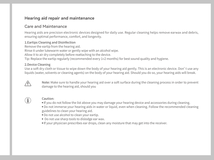
| | | |
|---|---|---|
| Music/media | Previous Track | In music playback mode, double-click the volume + button to switch to the next track. |
| | Next Track | In music playback mode, double-click the volume - button to switch to the next track. |
| | Volume+ | In music playback mode, single click the volume + button to increase the music volume. |
| | Volume- | In music playback mode, single click the volume - button to decrease the music volume. |
| Phone call | Answer Call | When a call comes in, single-click the power button to answer the call. |
| | Reject Call | When a call comes in, double-click the power button to reject the incoming call. |
| | End Call | During a call, double-click the power button to end the call. |

7. Auto Reconnection (Limited) Function

**Automatic Reconnection after Power-On:**
When the hearing aid is powered on, it will automatically reconnect to the last paired mobile device without manual intervention. Ensure Bluetooth is enabled.
If the connection is lost due to moving out of Bluetooth range, the hearing aid will automatically reconnect to the previously paired device within 5 minutes of returning to range.
If the device is not found within the 5-minute limit, it remains, the connection will time out, and the hearing aid will exit auto-reconnect mode and return to normal pairing mode.

#### Important Notes:

1. For hearing aid be powered use by the user. Please follow the cleaning, disinfection, and maintenance methods described in this manual to operate correctly. Do not connect the hearing aid to any other devices besides those mentioned above.
2. Before the hearing aid is fully worn, it may emit a buzzing sound, which is a normal phenomenon. The correct sign of correct operation, please check if you have followed the correct steps to wear the hearing aid. If there are no errors in the operation and the buzzing sound still exists, please replace with another appropriate ear tip.
3. When not using the hearing aid, please put it in the packaging box in time.


### Hearing aid repair and maintenance

#### Care and Maintenance

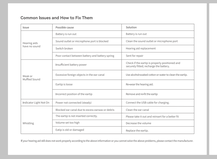
Wipe the hearing aid with a dry, non-abrasive cleaning cloth. Regular cleaning helps remove earwax and debris, ensuring optimal performance, comfort, and longevity.

**1.Surface Cleaning and Disinfection**
**2.Cleaning and Maintenance of Ear Tips**
Rinse it under lukewarm water or gently wipe with an alcohol wipe.
Rinse it to air dry completely before reattaching to the device.
Ear tips should be changed approximately every 1-2 months for best sound quality and hygiene.

**3.Device Cleaning**
Use a soft dry cloth or tissue to wipe down the body of your hearing aid gently. This is an electronic device. Don't use any liquids (water, solvents or cleaning agents) on the body of your hearing aid. Should you do so, your hearing aids will break.

**Note:** Make sure to handle your hearing aid over a soft surface during the cleaning process in order to prevent damage to the hearing aid, should you

**Caution:**
- Do not let or follow the list above you may damage your hearing device and accessories during cleaning.
- Do not immerse your hearing aids in water or liquid, even when cleaning. Follow the recommended cleaning guidelines to clean your hearing aid.
- Do not use abrasive materials to clean.
- Do not use sharp tools to dislodge ear wax.
- If your physician prescribes ear drops, clean any moisture that may get into the receiver.


### Common Issues and How to Fix Them

| Issue | Possible cause | Solution |
|---|---|---|
| Hearing aids have no sound | Battery is run out | Battery is run out |
| | Sound outlet or microphone port is blocked | Clean the sound outlet or microphone port |
| | Solid blocked | Hearing aid replacement |
| Weak or limited sound | Poor contact between battery and battery spring | Turn for reset |
| | Insufficient battery power | Check if the surface is properly positioned and if the battery charge is flashing. |
| | Excessive foreign objects in the ear canal | Use sterilized earwax cotton to swab the hearing |
| | Earflap is loose | Loosen the hearing aid. |
| | Incorrect position of the earflap | Remove and wear the earflap |
| Indicator Light Not On | Power not connected properly | Connect the USB cable for charging. |
| | Rechargeable battery is in extreme cold or extreme heat | Check the room and |
| | The battery is not charged correctly | Please clean it or just reinsert for charge 5V |
| Whistling | Earflap is not inserted properly | Reinsert the earflap |
| | Sound outlet is damaged | Replace the earflap |

If your hearing aid still does not work properly according to the above information or you continue to have problems, please contact the manufacturer.

### Transport and storage conditions, methods

#### 1.Normal working conditions

a) Ambient temperature range:0℃~40℃;
b) Relative humidity range: 15%~93%;
c) Atmospheric pressure range: 860hPa~1060hPa;

#### 2.Normal storage conditions

When storing the hearing aids for an extended period of time, make sure to fully charge them and store them at:
a) Temperature range: -20℃ to 45℃;
b) Relative humidity range: 15%~93%;
c) Atmospheric pressure range:700hPa~1060hPa;

#### 3. Gently handle, avoid product collision or strong impact.

Improper handling may cause damage to the internal components of the hearing aids. It will only have
Avoid dropping or subjecting the hearing aids to excessive force or pressure. Drops or impacts can damage the internal components and may void the warranty.
- Avoid any physical shock to the hearing aids.
- Do not use the hearing aids for extended periods of time without recharging them (max. six months).
- Keep your hearing aids away from high-temperature and/ or a high-humidity atmosphere.
- Keep your hearing aids away from magnetic fields, such as cell phones, microwaves or other hearing equipment. This will cause them to malfunction and may cause buzzing or noise.

#### 4. Clean your hearing aids regularly.

- Remove earwax and debris from your hearing aids by using cleaning tool.
- Note: Don't store the hearing aids in the package if they' re wet.

### Before using the hearing aids for the first time, charge them fully

The hearing aids are equipped with a rechargeable lithium-ion battery. It is recommended that you fully charge the hearing aids before using them for the first time to ensure optimal performance and battery life.

Avoid frequently shortcircuiting the positive (+) and negative (-) power outputs during regular use.Lithium batteries should be recycled and disposed of in accordance with local regulations.

#### Battery Operating and Storage Conditions:

- Charge temperature: 0°C to 45°C
- Storage temperature: -20°C to 70°C
- Store the battery in a dry, well-ventilated environment.
- Keep the battery away from corrosive substances, open flames, and heat sources.

If the hearing aid will not be used for an extended period, perform a full charge and discharge cycle every 30 to 45 days to help maintain battery performance.

Actual battery lifespan may vary depending on usage frequency and the number of charge-discharge cycles.

Do not disassemble or burn the battery, as this may cause it to explode or leak, resulting in injury.

If the battery is damaged or leaking, avoid contact with skin or eyes. If exposed, rinse immediately with water and seek medical advice if irritation occurs.

#### Warranty

The hearing aids have a limited warranty which covers defects in material and workmanship for a period of one year from the date of purchase. The charging cable is considered a consumable part, so it' s only guaranteed for 3 months.

Any damage caused by improper handling and use, exposure to elements or chemicals, or unauthorized service will not be covered by the warranty.

The earbuds are designed for single use for one person. If you need to purchase additional earbuds, please contact us at service.us@zdeer.com

If your hearing aid isn' t working, check the **Common Issues and How to Fix Them** in this manual first. If the problem still persists, please reach out to us for repair by exactly help with the return process.

#### Contact Us

If you are not having trouble despite following the suggested solutions or if you' re unhappy with your hearing aids please contact your team of experts by email at service.us@zdeer.com

#### Device specification

| Specification | Parameters |
|---|---|
| Maximum output (SSPL90) | < 114 dB SPL |
| High-frequency average (HFA-SSPL90) | 112+/-3 dB SPL |
| High-frequency average full gain (HFA-FOG) | 80+/-3 dB SPL |
| Reference test gain | 30+/-dB SPL |
| Frequency response range | 0.1 kHz to 8.0 / 4.0 kHz |
| Total harmonic distortion | 4% |
| Equivalent noise input | 29 dB |
| EIN (Internal noise noise) | 31dB |
| Latency | 24 ms |
| Battery life without streaming | 35 hours |
| Frequency Smoothness | 10 dB |
| Insertion depth | 11mm |

Actual battery life may vary depending on volume settings, battery age and streaming usage.Reference to ANSI/CTA-2051 - ANSI/CTA-2051.2017

### Information and description of symbols

| | | | |
|---|---|---|---|
| | Keep off. Maximum load (including case) 80 ± 4gf(0.7 ± 0.04N) | | The medical device manufacturer |
| | The manufacturer's date of manufacture | | The current weight symbol on a package |
| | Fragile, handle with care | | Keep away from sunlight |
| | The date after which the medical device is to be used | | a medical device that needs to be protected from moisture |
| | Medical device | | a medical device that needs to be protected from extreme temperatures |
| | Consult instructions for use | | Storage and transportation humidity limiting |
| | Caution, consult accompanying documents<br>Refer to manual/booklet for important cautionary information such as warnings and precautions that cannot, for various reasons, be presented on the medical device itself. | IP22 | Protected against solid objects over 12.5mm(e.g. fingers) and protected against vertically falling water drops when enclosure tilted up to 15°. |
| | The obligation to adhere | | No smoking |
| | The instruction manual/ booklet must be read | | Type B device |
| | Non-ionizing electromagnetic radiation | | Protected against the ingress of particles greater than 1.0 mm and against vertically falling water drops. |

NOTE: Listed symbols may not be used in this manual.
The symbols listed above may not be used on the label of the product with the current version of the manual. Please check all symbols on the label of the product before using the product. Please keep the manual properly for future reference. If you have any questions, please contact us by email to consult. Please keep the manual properly for future reference. If you have any questions, please contact us by email to consult.

### Regulatory and legal information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Changes or modifications not expressly approved by Zdeer Technology(Hainan) CO.,LTD. could void the user' s authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:**
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation. This device complies with FCC radiation exposure limits set forth for general populations.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
FCC ID: 2BCG11199
Radio Technology: Bluetooth Low Energy (BLE)
Radio Transceiver Frequency Range: 2.4 to 2.48 GHz
Modulation Type: GFSK
Modulation Type: 1 Mb/s GFSK Pixel Effective bandwidth

**FCC Radiation Exposure statement**
**This device complies with FCC radiation exposure general RF exposure requirement. The device can be used in portable exposure condition without restriction.**

DIGITAL HEARING AIDS
User Manual
Model: BG1199
Version No.:1.0

**Welcome to your BG11199 OTC Hearing Aids.**

This manual will provide you with all the information you need to use and maintain your new OTC hearing aids.
For additional information on the use of these hearing aids contacting us at service.us@zdeer.com

Manufactured by Zdeer Technology(Hainan) CO.,LTD.
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