PUFF MUFFS

Gaming Headset

SCAN FOR INSTRUCTION VIDEO

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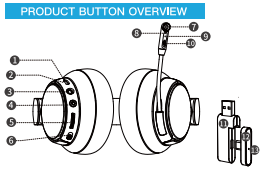
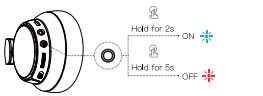
PACKING LIST

PRODUCT BUTTON OVERVIEW



1. LED Indicator
2. Type-C Charging Port
3. 3.5mm Cable Port
4. Power Key/Multi-Function Button
5. Volume Knob
6. Bluetooth Mode Switch
7. 510 Threaded Connection
8. E-cigarette Indicator Light
9. Microphone Indicator Light
10. Microphone Mute
11. USB Dongle
12. Type-C Dongle
13. Indicator Light

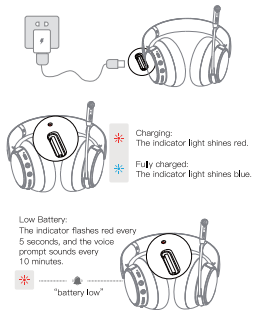
Power Key/Multi-Function Button



Multi-Function Button (Play/Pause/Answer/ Hangup/Reject/Music Switch)

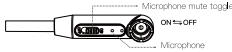
Double-click to next song, triple-click to previous song

Type-C Charging



Microphone

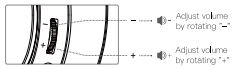
The mic pole has a toggle switch for turning the mic on/off.



The 510 threaded connection is breath activated with a voltage of 3.3V.

There is no button to activate the cartridges when it is attached. Inhale to activate the cartridge.

Volume Knob



Bluetooth Mode Switch

Toggle the switch to alternate between Bluetooth mode

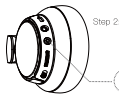
TIPS:
Please make sure to enter the correct mode when needing the corresponding function.

WIRELESS CONNECTION–BLUETOOTH MODE

COMPATIBILITY: MOBILE PHONES, TABLETS, PCs, & OTHER BLUETOOTH ENABLED DEVICES.

Step 1: Turn on the headset and toggle the switch to the position.

Step 2: Press and hold the button for 3 seconds. The LED indicator will flash blue and red to indicate that pairing mode has been entered.



Step 3: Open your device's Bluetooth setting and turn on the Bluetooth, search for "PUFF MUFFS" to connect.

TIPS:
1. Please connect the headset to your device within 33 Ft.
2. If you turn off the headset, it will automatically connect to the previously connected device when you turn it on again.
3. When connecting another new device, please disconnect the previously connected device.

CLEAR PAIRING DEVICE

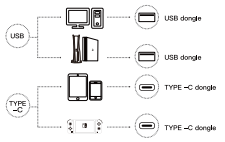
In ON state, press the multi-function button 5 times fast to remove Bluetooth connection. Red and blue lights will the flash in new pairing mode, until the headset powers off.

WIRELESS CONNECTION–BLUETOOTH MODE (USB/TYPE-C DONGLE)

COMPATIBILITY: PC, PS4, PS5, NINTENDO SWITCH*

Step 1: Turn on the headset and toggle the switch to the position.

Step 2: Insert 2.4GHz USB Dongle into USB port/Type-C port on your PC, PS4/PS5/Nintendo Switch.
Do not support Xbox all series.

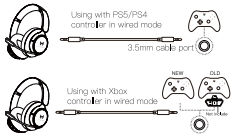


Step 3: The headset will automatically connect to the dongle. The indicator light will flash blue when connected.

TIPS:
1. To use USB dongle properly, both pieces (USB and Type-C) must be connected to each other.
2. PS5 controller's Type-C charging port cannot insert the Type-C dongle.
3. The microphone feature is not supported on the Nintendo Switch*.

WIRED CONNECTION–3.5MM AUDIO CABLE

COMPATIBILITY: XBOX ALL SERIES, MOBILE, TABLET, PC, PS4, PS5,
NINTENDO SWITCH–(INVALID MICROPHONE)



TIPS:
If you need to replace the 3.5mm audio cable, please contact us. Other 3.5mm audio cables may not be compatible with the Puff Muff Gaming Headset.

Pairing Devices

Compatibility Information

Device	2.4G-Wireless				Bluetooth-Wireless					
	USB Dongle			Type-C Dongle						
	Sound	Mic	Mic-Mute	Sound	Mic	Mic-Mute	Sound	Mic		
PC with Bluetooth	✓	✓	✓	✗	✗	✗	✓	✓	✗	✓	✓	✓
PS4 Console	✓	✓	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
PS4 Controller	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓	✓	✓
PS5 Console	✓	✓	✓	✓	✓	✓	✗	✗	✗	✗	✗	✗
PS5 Controller	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Xbox Series Console	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗	✗
Xbox Series (OG version) Controller	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓	✗	✗
Xbox Series (New version) Controller	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓	✓	✓
Switch	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
Cell Phone (3.5mm,Type-C)	✗	✗	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tablet(3.5mm,Type-C)	✗	✗	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓

SPECIFICATIONS

HEADSET	Model No	PUFF MUFFS
	Battery	1000mAh/3.7V
	Charging Time	< 3.5 Hours
	Music	83 Hours (Bluetooth)/45 Hours(2.4G) 10 Hours (Type-C) on Bluetooth Mode/ 8 Hours (Type-C) on 2.4G Mode)
	Frequency Response Range	20HZ-20KHZ
	Speaker Driver	40mm Dynamic Driver
	Speaker Impedance	32Ω±15%
	Operating Voltage	3.2V~4.2V
	Charging Voltage	5V
	Operation Range	33Feet (10m)
	Wireless Profile	HFP /A2DP /AVRCP
MICROPHONE	Low Latency	<30ms (2.4G Mode)
	Cell Sensitivity	-21±3dB
	Microphone indicative	Omnidirectional
USB TRANSMITTER	Bluetooth Transmission Frequency	2.402GHz-2.480GHz
	Receive Sensitivity	-88dB±3dB

TIPS AND RECOMMENDATIONS

1. Do not try to disassemble the product. Please contact Myster for help troubleshooting any issues you may be experiencing.
2. Do not use Puff Muffs in high temperatures, near heat, or near fire.
3. Only use the charging cable provided to charge the Puff Muffs.
4. Long exposure to loud volume may cause hearing damage. It's advised to adjust the volume to a proper level for use.
5. For your safety, it's not recommended to wear the headset when driving as it may result in distractions.
6. Please pay attention to the surroundings when you use the product in case of potential risks.

TROUBLESHOOTING GUIDE

Q1: My Teammate Can't Hear Me?

1. The connection options vary for different devices. Please make sure you have followed the instructions on pages 7, 8, and 9, using the correct dongle for Wireless Connection and 3.5mm Audio Cable for wired connections.
2. Make sure the microphone has been installed and turned on.
3. Make sure the Puff Muff is switched to the "ON" position on the mic arm.
4. Verify the sound settings on your connected device to ensure the headset microphone is enabled.
5. Please contact Myster support if this issue is unresolved.

Q2: How To Connect to a PS5/PS4?

1. Wired Mode: Use the 3.5mm Audio Cable to connect the headset and the PS5/PS4 controller.
2. 2.4GHz Mode
a. Turn on the PS5/PS4 Console.
b. Turn on the headset, making sure to toggle the switch to the position.
c. Insert the USB Dongle into the PS5/PS4 console. The Puff Muffs will connect automatically.

Q3: How to connect to an Xbox?

1. Ensure the Xbox console is powered on and the controller is already connected.
2. Insert the audio cable into the Xbox controller, and connect the other end to the Puff Muff Gaming Headset to use.

PS: Xbox Series is only compatible with the 3.5mm wired mode.

Q4: How to switch between Bluetooth mode and 2.4GHz mode?

The Puff Muff Gaming Headset includes a simple mode toggle switch, allowing you to easily switch between Bluetooth mode and 2.4GHz mode.

Q5: Why Does The Sound Crackle or Hiss?

Other sources of interference may be too close, such as TVs, refrigerators, power tools, and other electric devices. Please keep away from them when using the Puff Muff Gaming Headset.

FCC STATEMENT:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:
(1)This device may not cause harmful interference.
(2)This device must accept any interference received,including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTICE:

Note: This equipment has been tested and found to comply with these limits for a Class B digital device,pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

(1)Reorient or relocate the receiving antenna.
(2)Increase the separation between the equipment and receiver.
(3)Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
(4)Consult the dealer or an experienced radio/TV technician for help.