

1. Power on the Tag & Replace the Battery

Take out the Tag insulation film and power on

Successful power-on will beep twice.



The red indicator light flashes twice.



Open the Tag case from the side gap.



Insert battery into compartment with the positive (+) side facing up.

2. Install the App

Please grant all permission requests (Location, Bluetooth, Nearby Devices, Read/Write Storage, etc.).



Scan to install

(open in your device's browser)



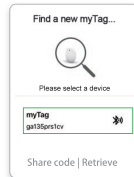
mytag.world



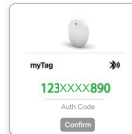
* iOS 12.0 | Android 8.0 or later

3. Tag Activation

App main page → → Search for Bluetooth name "myTag"
→ Select device → Enter Auth. Code (10-digit number) →
Choose purpose, enter contact details → Confirm → Successful



Please check the card specific authorization code inside the packaging



* Search for compatible devices "CityTag" or "CityFinder"
→ Select device → Choose purpose, enter contact details
→ Continue → Activation successful

4. App main page functions

Settings: View hidden devices, Privacy Policy, Multiple languages.



Nearby search



Tag List



Add a Tag



Location History:

Tap the icon to view the list.

3D: 2 days ago

2D: Yesterday

1D: Today

6H: Last 6 hours

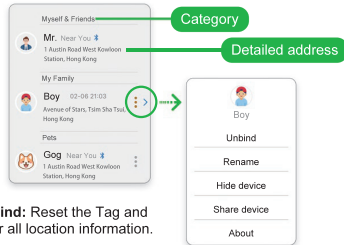
3D
2D
1D
6H



Location refresh



5. Tag function list



Unbind: Reset the Tag and clear all location information.

Rename: Modify the name.

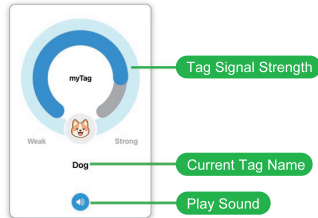
Hide device: This Tag will not appear in the main interface, you can check it in settings.

Share this device: Share with up to 12 people to view the Tag location.

About: Tag activation date and machine code.

6. Nearby search

The Tag can play sound when within the phone's Bluetooth signal range. Bluetooth signal strength is affected by the environment, obstacles such as walls, metal, and the human body may weaken the signal.



* The working range of nearby search is often less than 15 meters (depending on the actual environment).

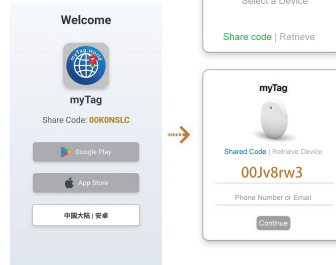
7. Add "Share Code"

After obtaining a share code, go to the bottom left corner of the App main page and tap " + " → Select "Retrieve"

→ Enter Share code

→ Phone number or email

→ Continue → Successful



8. FAQ

1. App Installation Issues

Some phones (e.g., Huawei Purity Mode, Xiaomi Security Mode) may block installation. Disable these modes before installing.

2. Failed to Add Tag

Ensure Bluetooth is on, app permissions are granted, and the Tag is powered on. If it fails, check your network.

3. No Location Data

Ensure the Tag is powered on, move it to a crowded area for better signal.

4. Retrieve Tag After Changing Phone

Tap "+" on the App main interface, select "Retrieve", and follow the prompts.

5. Location Deviation

The Tag uses a crowdsourced network, not GPS. Indoor use or high-speed movement may cause deviations. Check history for accuracy.

6. No Response in Nearby search

Ensure Bluetooth is on and the Tag is powered. A gray speaker icon means it's out of range. If the battery is low, only tracking can work - no sound.

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.