

Can't connect?
Need help?

WE
CAN
HELP

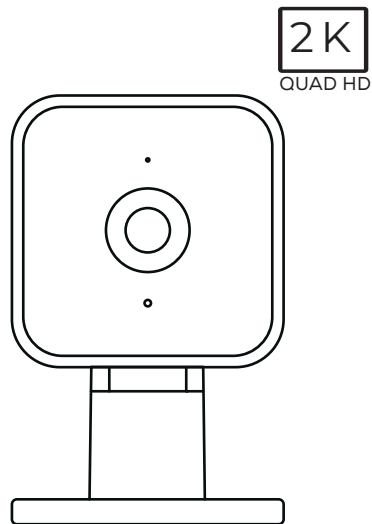
DO NOT
RETURN THIS
PRODUCT TO
THE STORE

•

contact your seller, or email to:
"marina@ztdoor.cn"

Garage Door SmartView
Camera

• START GUIDE



SMART View
GARAGE DOOR
CAMERA

Thank you for purchasing your SmartView
Camera+ Garage Door Opener.

Get started using your new devices by downloading the TuYa Smart Life App, a convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi, view, and control your garage door opener with the touch of your fingertips.

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FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

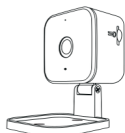
NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Statement

To maintain compliance with FCC'S RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm between the radiator and your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

START GUIDE

What's in the Box



- Smart Indoor Camera



- User Manual



- Camera Cable(Pre-connected to camera)



- 2*4X12PA Screws (Motor mount), or 4*M4X12 Screws (Rail mount)



- Know your Wi-Fi network and password



- Make sure you're connecting to either a 2.4GHz or 5GHz Wi-Fi network



iOS 9 Android 5.0

- Make sure your mobile device is running iOS® 9 or higher or Android™ 5.0 or higher

Download & Register

STEP 1

- Download the TUYA smart life app from App Store or Google Play.



- Register an account on your TUYA App.

01.

Enter your email address.

01

86

Password

[Register Now!](#) [Forget Password](#)

02.

Enter the verification code and create a password.

Enter Verification Code

A verification code has been sent to your email 302965387@qq.com (Resend) (56s)

Set Password

Use 6-20 characters with a mix of letters and numbers

03.

Log in to the App.

Log in with Tuya Account

Log in

[Sign Up](#) [Forgot Password?](#)

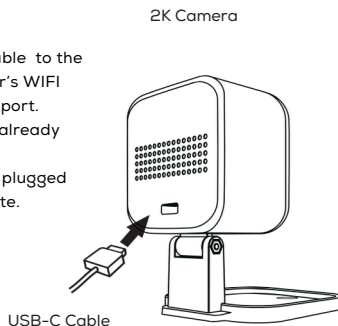
STEP 2

■ Plug In

01.

Connect Camera cable to the Garage door opener's WIFI camera connection port. (Cable & camera is already connected).

Camera need to be plugged into motor to operate.

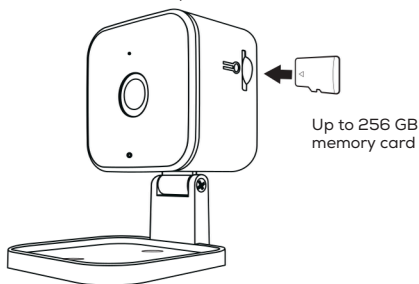


STEP 3

■ SD Card Installation*Optional SD card

02.

Insert microSD card as shown. This will enable video recording and playback from your phone. (*optional micro SD card not included/not provided in the camera kit)



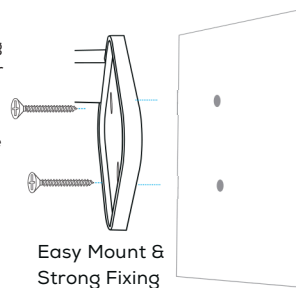
Note: The Smart Camera can stand on its own and be angled for any vantage point.

STEP 4

■ Mount The Camera:

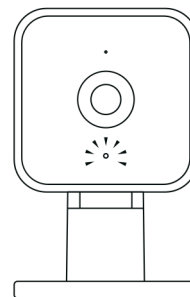
03. Locate the mounting area on the garage door opener, or the metal camera bracket.

Use a screw driver & the screws provided to attach the camera base securely to motor or the install bracket.



04.

Once installed, plug in the power cable. The light will begin flashing to indicate it is ready for the setup.

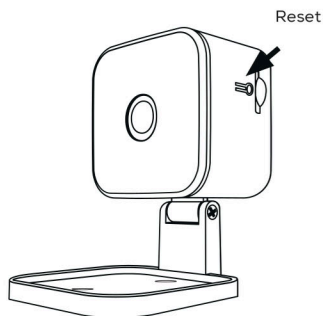


NOTE: If you unplug the camera, you do not need to repeat the setup steps—the camera will automatically reconnect to your Wi-Fi network.

STEP 5

- How do I reset my device?
and what does the blinking
light mean?

Reset the Camera by pressing the reset button for 3-4 seconds to delete the pre connected wifi network. After reset, please search & Add the camera again through the Tuya app and connect camera to Wi-Fi.



Solid Blue
Starting Up

Blinking Blue
Ready to connect

Solid Blue
Connected

■ Connect

Add device method 1:
Auto Discover Device

Your device is now able to be discovered to connect to your home Wi-Fi network. It's quicker and easier than ever to connect.

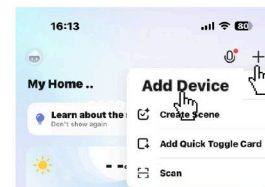
01.

Device is flashing

Connect to
Wi-Fi

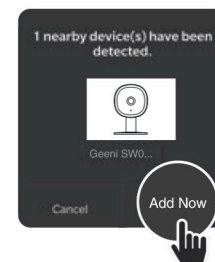
02.

While the device is flashing, press  in the TUYA app main page upper right corner.



03.

The TUYA app will automatically detect your device using its wireless connection. Tap "Add Device Now".

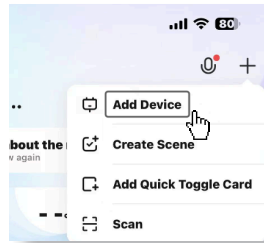


Connect

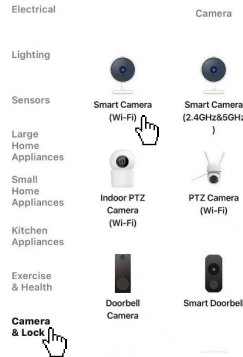
■ Connect

Add device method 2:
QR Code Mode

01. Please confirm the camera is plugged in motor, (&motor connected to power) and confirm the indicator light is blinking blue.

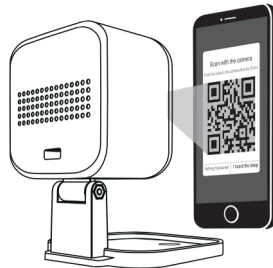


02. In the Tuya app, on the top corner of the Devices screen, click **+**.
In "Add manually" Section:
Select "Camera&Lock";
Select "Smart Camera(wi-fi).



03. Click Next, Follow the instructions and enter your Wi-Fi details.

04. Then Scan the QR Code with the camera. When you hear the camera beep, select 'I heard the beep' and it will add your camera.



05.
The indicator light will turn solid blue when device was connected successfully!

Main Screen

Main Screen

■ Cycle Counter:

0000000
CYCLE

Tracks total door operations.

Icon **Flashes Red** as a maintenance service reminder. (Optional*)

■ Auto-Reverse Alert Icon:



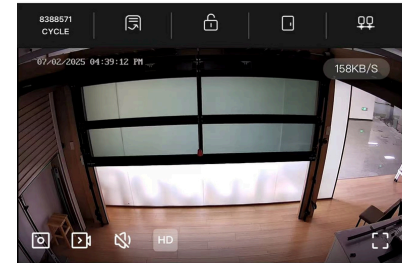
Flashes red when the door auto reverses due to an obstruction or closing failure.
⚠May Indicates a safety rebound event.
Check for obstructions or resistance during door closure before re-operate the door.

■ Electronic Lock Icon:



Locked (left icon) & Unlocked (right icon)
Indicates Electronic Lock Status.
*Requires optional accessory.

GDO Camera 4



■ Wicket Door Alert:



Left shows Closed & Right icon means Opened.

Warns the user if the small/wicket door is open or not properly closed.
*Requires optional accessory.

■ IR Photocell Safety Beam Status Indicator icon:



Shows the working status of the Photocell/infrared safety beam:

- Grey/White Icon: Photocell is not installed.
- Green: The photocell is installed and functional/working normally.
- **Red Flash:** Photocell is blocked, garage door autoreverses due to Photocell blockage.

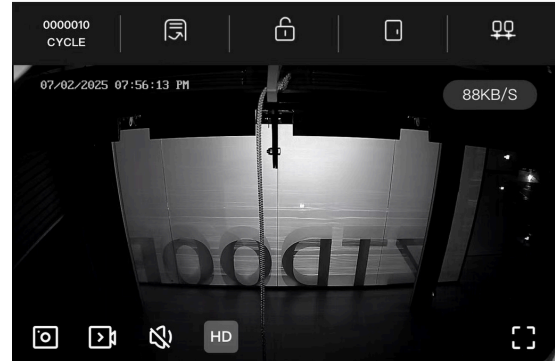
⚠ May indicates a safety beam BLOCKAGE event.

⚠ **Safety Warning: When a Photocell Obstruction is Detected.**

1. *Please check for any objects or obstacles in the path of the garage door before continuing the operation.*
2. *Remove any people, items that may be blocking the beam to ensure safe use.*
3. ***DO NOT** operate the door until People or any obstruction below the door is cleared away to avoid injury or damage.*

*Requires optional accessory.

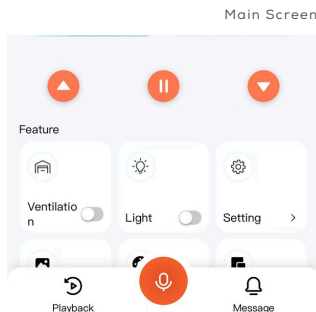
***Safety IR photocell use is strongly recommended, or may be Mandatory depending on your region, and professional installation and regular maintenance of the IR photocell are also encouraged.**



-  Screen Shot function button
-  Screen Recording function button
-  Full Screen View function button
-  Mute/Unmute Camera Sound function button
-  Switch High Definition / Standard Definition display button

Door operation Buttons:

-  **Up Arrow:**
Opens the Garage Door.
-  **Pause button:**
Stops the garage door movement immediately.
-  **Down button:**
Closes the Garage Door.



One-Touch Control Feature Buttons:

-  **Partial Open Function/Ventilation Mode:**
One-Click: 
Opens the door slightly for fresh air or secure in-garage package deliveries. (Height adjustable.)
Click again: 
Automatically fully close the garage door.
-  **Light On/OFF Button:**
One-Click: 
Turns the courtesy LED light ON for extra garage lighting.
Click again: 
Turns the courtesy LED light OFF to save energy.
-  **Settings Button:**
Click to enter customized settings page.

More settings on Garage door opener Open/Close Power, Partial Open height, door auto-close timer, light autoclose timer, IR safety beam setting, and opener travel limit setting is available.

Settings

Advanced Settings Menu Guide

■ Opening Force Level Setting:

Adjust the force used to open the garage door.

1 = Lowest power,
8 = Max Power,
Factory Default at lv.5

■ Closing Force Level Setting:

Adjust the force used to Close the garage door.

1 = Lowest power,
8 = Max Power,
Factory Default at lv.5

■ Ventilation Opening Percentage (%):

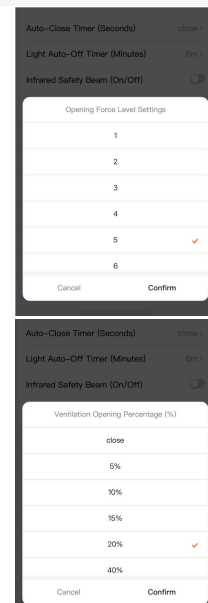
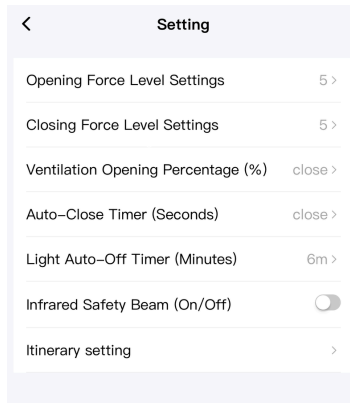
Set how high the door opens in terms of fully opening height percentage.
For ventilation/package delivery.

Example: 5% -lowest opening,
40%-highest opening.

■ Auto-Close Timer (Seconds)

Automatically closes the door after the set timer.

Choose delay time in terms of seconds.
Example: 180s means the garage door will auto close in 3 minutes after it fully opens.



Light Auto-Off Timer (Minutes)

Set how long the courtesy light stays on after door stops operation.

Auto-Close Timer (Seconds)	
close	
10s	
20s	
30s	✓
40s	
50s	

Cancel Confirm

Infrared Safety Beam (On/Off)

Enable/disable IR Photocell safety beam sensors.

*This function must be turned ON if IR photocell safety beams are installed. Otherwise Photocell will not function normally.

Infrared Safety Beam (On/Off)



Itinerary Setting

Configure or Adjusting the open/close travel limits of the garage door.

This setting adjusts the garage door's fully open and fully closed positions (travel limits).

⚠ Travel Limit Adjustment Warning:

During adjustment, the door and mechanical parts will move automatically.

Please follow these safety precautions:

✓ Ensure a clear and unobstructed view of the entire door.

✗ Do not stand under or near the door while it is in motion.

⚠ Keep people, pets, and objects away from the door's path at all times during the setting.

Please Operate with caution. Failure to follow these instructions may result in serious injury or death.

Itinerary setting

This function is for initial setting or modification of door opening and closing positions, please operate with caution. When setting up, you must be able to directly see the actual operation of the door!

Cancel Confirm

Frequently Asked Questions

- Can I share with family and friends?
Yes, you can share your device with family and friends who will have access to control your Garage Door Opener. In the Tuya app, press the Profile button and click on the "Device Sharing" button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the Geeni app and registered a new account.
- The device appears offline or unreachable, what should I do?
Make sure your Wi-Fi router is online and in range. Make sure you have the latest Tuya Smart lift App functionality by clicking "Check for firmware update" in your device settings.

- What's the wireless range?

The range of your home Wi-Fi largely depends on your router's signal strength and the layout of your home. The maximum Wi-Fi signal range to the camera is approximately 30 to 40 meters.

To ensure a strong connection to your garage, try to avoid obstacles like walls or doors that can significantly weaken the Wi-Fi signal.

- If my Wi-Fi/Internet goes down, will the SmartView camera still work?
The Camera need to be connected to Wi-Fi in order to use them remotely.

Questions.

Troubleshooting. Notices

Troubleshooting

- Cannot connect to your Wi-Fi network.
Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router , move it to a close location & try again.

Reset the device

- Reset the Camera by pressing the reset button for 3-4 seconds

System Requirements

- Mobile device running iOS® 9 or higher or Android™ 5.0 or higher Existing Wi-Fi Network
-

Technical Specifications

- Resolution: up to (2560 X 1440 pixel) at
- 15 fps Viewing Angle: 90° diagonal
- Storage: supports up to 128GB microSD card (not included)
- Two way audio Motion Alerts Wi-Fi:
- IEEE 802.11n, 2.4GHz and 5GHz

VOICE CONTROL GUIDE

Thank you for purchasing your TUYA smart home Garage Door Opener Camera. Make sure your devices are already set up and connected using the Tuya app, then follow these steps.

Name and Control Each Device by Voice



Contents

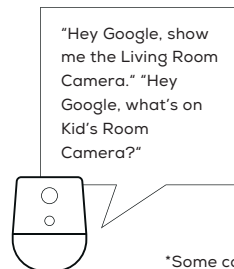
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 - Google Home 17
 - Amazon Alexa..... 19

Google Assistant



To control your Tuya smart view camera, just say "OK Google," or "Hey Google," and ask. Make sure your devices are already set up using the TUYA Smart Lift app.

Things you can say*:



*Some commands require compatible devices.

01

- Open the Google Home app and go to "Devices" in the menu.

Devices



When any household member adds a device, it appears here

+ Add device

02

- Tap the "Add device" button.



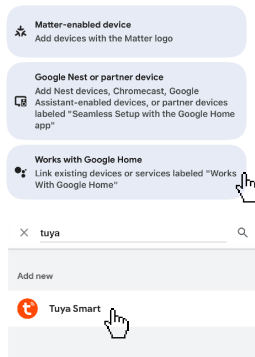
03

Select "Works with Google Home"; then Choose "TUYA Smart Life" from the list of Home Control partners.

Google Assistant

Set up a device

Set up a new device or add an existing device or service to your home



Link your "Tuya Smart" account with "Google"

The App will have the following permissions after authorization:

"Devices status and control permission"



Now your Google Home app and SmartView Garage door opener camera devices are linked!

You're now able to say "Hey Google" and control your Geeni devices.

Amazon Alexa



To control your SmartView camera in tuyas app, just ask Alexa. Make sure your devices are already set up using the tuyas smart life app.

Things you can say*:

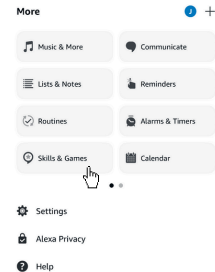
"Alexa, show Living Room Camera."
"Alexa, show me the kids' room Camera."



*Some commands require compatible devices.

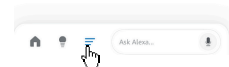
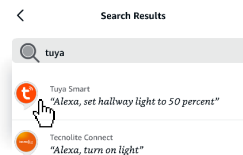
01

- Open the Alexa app and go to Skills & Games in the menu.



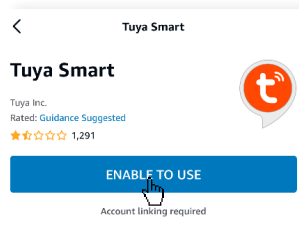
02

- Search for Tuya then tap Enable.



03

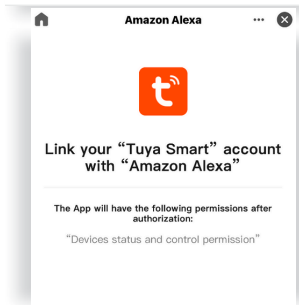
- Choose "Enable to Use." After a few seconds your Geeni devices will be displayed under Smart Home in the Alexa app.



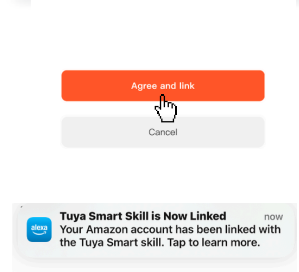
04

- Authorize in your Tuya Smart App account. (which will open up automatically)

Link with Alexa by clicking "Agree and link".



- Tuya Smart has now been successfully linked



Tuya Smart has been successfully linked

Close this window to discover smart-home devices you can control with Alexa.

⚠️ Legal Disclaimer and Safety Notice

We take user safety seriously. While we provide advanced smart features and safety systems, the final responsibility for safe installation, use, and maintenance of the SmartView camera garage door system rests with the user and/or installer.

Important Safety Responsibilities:

Photocell Sensor Use:

Photocell (infrared safety beam) sensors are strongly recommended and may be legally required in your region.

Failure to use or correctly install safety sensors may result in serious injury, death, or property damage.

Obstruction Detection:

The smart app system provides alerts and door auto-rebounds when an obstruction impacts the door.

Always inspect the door area and clear any people/blockage before re-operating the door.

Operating the door while sensors are obstructed is dangerous and strictly discouraged.

Maintenance and Inspections:

Users are responsible for regularly inspecting door components and ensuring the opener, sensors, and emergency systems function correctly.

The Cycle Counter function has its reminder features to assist with this, but it **DOES NOT** serve as or replace professional inspection and actual maintenance.

Mobile App Control:

Remote control via smartphone app must be used with care.

Always ensure the doorway is fully clear before operating the door remotely through the app.

Serious injury, death, or property damage may result from:
Improper installation or wiring,
Disabled, removed, or incorrectly installed safety sensors,
Ignoring safety warnings,
Failure to follow operational instructions.

By using this product, users acknowledge and accept the safety responsibilities outlined above.