MC50

PLEASE READ AND SAVE THESE INSTRUCTIONS

MASSAGE CHAIR USER MANUAL

Make Your Home an Extremely Relaxing Environment

Thank you for purchasing Massage Chair!

We understand the profound impact of relaxation and our mission is to make it accessible and effortless, transforming your home into a sanctuary where stress melts away. Every moment becomes an opportunity to unwind, recharge and experience true well-being. From advanced massage techniques to quality craftsmanship, every detail of reflects our dedication to excellence and your well-being.

All the instructions necessary to set up and safely relish your chair are contained within this manual. We strongly recommend you to review the entire manual thoroughly before assembling or using your chair for your utmost safety and optimal enjoyment.

For the sake of convenience, we've created a Quick Start Guide designed to acquaint you with all the features of your new chair.

Contact Us

If you have any questions, please do not hesitate to reach out to us via following methods:
Website：https://linktr.ee/ownrealu

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction

In case of any problems beyond above reasons, turn off the power supply and contact the distributor or manufacturer for assistance.

TIP:
Do not attempt to dismantle or repair the product by yourself, and our company shall not be liable for the damage or injury caused by improper use or servicing without authorizations. Thank you for your cooperation!

Specifications

Model: MC50
Rated Voltage: 110V ~ 240V
Rated Frequency: 50HZ~60HZ
Rated Power: 90W
Safety Design: Class I
Net Weight: 110.23LB
Gross Weight: 123.5LB
MEAS: 3.3*29.15*52. 56 IN

Manufacturer reserves the right to make changes to information published in this document, including without limitation specifications and product descriptions at any time and without prior notice.

Contact Us

For any inquiries or quality-related issues concerning our products, please send an email to https://linktr.ee/ownrealu , we will respond to you as soon as possible and give you an appropriate solution (refund or replacement).

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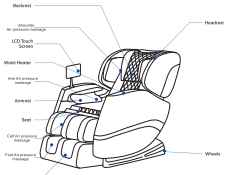
Massage Chair

MC50

Overall Structure



Fixing Issues

Troubleshooting

Problems/Issues	Possible Causes	Possible Solution
● Sounds like tapping or hum are heard while in use	● These sounds are normal and arise from air pump, motor or other mechanical parts	● Normal, no need to take any measure
● Massage chair stops working suddenly	● Power connection is bad ● Auto program time is up	● Unplug and reinsert the power cord to the chair ● Normal circumstance
● Massage chair doesn't work after power on	● Power switch is not turned on ● Connection between plug and socket is bad ● Massage remote is not turned on ● Power wire plug is broken ● Fuse is blown ● Control unit fails to work properly	● Turn on switch ● Insert power cord again ● Turn on massage remote ● Contact customer service or professional technician ● Replace with a fuse of same type and rating ● Contact our customer service or professional technician
● Roller height changes	● Rollers work alternately	● Normal, no need to take any measure
● Abnormal sounds are heard suddenly while in use	● May be caused by over-working of the massage chair	● Reduce usage ● Contact our customer service or professional technician
● Backrest or footrest can not recline	● Be obstructed, make sure that there is enough space for the chair to fully recline	● Stop operation, move the obstacles and provide sufficient clearance
● Fail to restore position after reclined	● Electric reclion pole fails ● Plug connection is bad	● Contact our customer service or professional technician ● Insert the power plug properly into the socket
● No music comes from the speaker	● The volume is adjusted to its minimum setting	● Adjust the speaker volume and ensure that both the chair's and phone's Bluetooth settings are activated

Best Practices for Safe Use

Warning

- Do not put your hands or head under the chair.
- When using the massage chair, make sure that the footrest is in the lowest position.
- Do not allow children to play near the chair, especially when the chair is in use.
- Do not leave mobility impaired or speech impaired people alone in chair.
- Do not place or stack this chair near damp places such as swimming pools or bathrooms.
- Do not press massage rollers by force.
- Do not stand on the chair or put heavy items on the chair.
- Do not use in a humid, dusty, greasy or oxygen-deficient environment.
- Do not spill water or other liquids onto the control buttons to avoid fault.
- Do not sit on the edge of the chair or lean over the chair's head.
- Wear suitable clothing, do not massage with bare skin.
- Do not place it directly in the sun.
- Do not use electric blanket while using the massage chair.
- Do not clean liquid.
- Do not massage while smoking.
- Do not massage immediately after meals.
- Do not sit on the back cushions, armrest, or footrest.
- Do not use it when your body is wet or moist as it can result in electrical shock.
- Do not massage with more than one person.
- Don't massage when using headrest as it can result in injury.
- Do not stumble over electrical wires or connections.
- Do not use the chair to over bend, pull hard or twist the cord.
- Do not use the massage chair when you are not feeling well.
- Do not massage the heads, elbow joints, knees, chest, abdomen directly on the massage belt.
- Do not damage the power cord, which may result in electric shock or electrical fire.
- Do not stand on or stack heavy objects on the footrest.
- Do not fall asleep when using the product.
- Do not disassemble, fix or modify the product yourself to avoid failure.
- Please be seated properly while using the product.

Unplug the Massage Chair

Caution

- Pull out the power plug before maintenance.
- Do not plug in or unplug the massage chair with damp hands to avoid electric shock.
- Turn off power and unplug the massage chair from the electrical outlet when not in operation, during a thunderstorm, during power surges or other emergencies that may damage the massage chair or to avoid children powering on the massage chair accidentally.
- Power off the chair and unplug the massage chair after using.
- Disconnect the controller and store the chair carefully.

Main Features

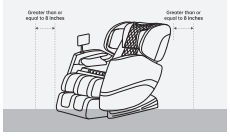
- 10 Fixed Points Massage Rollers
- Full Body Air pressure massage
- 3 levels of air pressure
- Auto Programs
- 3 Massage Techniques
- 3 Massage Intensity
- Timer Function
- Zero - G
- Waist Heating
- LCD Touch Screen
- Foot Roller
- Footrest Extension

Before You Begin

Installation Site

Please guarantee the proper clearance space for the massage chair

- Place a massage chair in a place where there is enough space for the back of the chair to recline and the footrest to extend.
- Make sure that there is a clearance of at least 8 inches in the back of the massage chair and a clearance of at least 8 inches in front of the massage chair.
- Please keep it at least 40 inches away from the TV, radio and other video and audio devices to avoid signal interference.



CAUTION

- Please tidy up the cables well to avoid tangle or damage.
- When the massage chair sliding forward or backward, please check first to make sure there are no kids, pets or other objects around to avoid accidents.
- We recommend to place a piece of carpet or other pad under the massage chair to avoid damaging the floor.

Safety Precautions

Not Suitable for Below Persons

Warning

- We recommend those with any of the following conditions consult your doctor before using the massage chair:
- Patients with serious hypertension.
- Patients with swollen lamp and thrombosis.
- Patients with serious heart conditions.
- Women who are pregnant.
- People who have drunk large amounts of alcohol.
- People with diabetes.
- People suffering from high fever.
- Patients with malignant tumors or malignant abscesses.
- People with distorted joints.
- People with skin diseases or conditions.
- People with spinal injuries.
- Minors under 16 years or people unable to control their behavior, such as mental patients and people with paralysis.
- Children shall not play with the device.

Best Practices for Safe Use

Warning

- Use this product only for its intended use as described in this manual.
- Do not use attachments not recommended by the manufacturer.
- Never operate this chair if it has a damaged cord or plug.
- Keep the cord away from heated surfaces.
- Empty pockets and remove all your arm jewelry and watches before using the chair.
- Do not operate where aerosol (spray) products are being used.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Connect this device to a properly grounded outlet only. See Grounding Instructions.
- Do not remove the back cushion to modify roller mechanism.
- Do not remove the bottom seat to modify actuators.
- Keep the cord away from a heavy traffic area.
- Please unplug the power cord from the electrical outlet immediately after use.
- Only for users who weigh below 120kg.
- Do not operate any equipment with damaged parts.
- Any repair not recommended by the manufacturer may cause electrical shock or injury.
- Do not touch or re-wire the wires connected to the master-box.
- Do not attempt to repair or modify any electrical or mechanical functions on this unit, it will void the warranty.

Airbag Programs

- Airbag programs:
  The massage chair is equipped with full body air pressure massage, including shoulders, arms, hips, calves and feet.
- You can click the "Pressure AUTO" button to let all air pressure massage work automatically, or activate air pressure massage for different body parts and adjust the air pressure intensity according to personal preference.
- When not in air pressure massage, the air pressure bag will be inflated to wrap the body. Due to the limited power of the air pump, air pressure bag will not be over-inflated, ensuring a comfortable experience without applying excessive pressure on the body.

Zero Gravity

- In Zero Gravity mode, the massage chair will recline the back and elevate the feet to reduce stress on your joints and spine.
- Press the button to select your desired Zero Gravity setting and feel the relaxation when the chair is fully reclined.

Waist Heating

- Press the Heat Function button to apply the hot compress to waist to expel the moisture from the body, thus promoting blood circulation and relieving muscle pain.

Massage Time Adjustment

- Short press the Power button to turn the massage chair on and adjust the massage session duration (5 minutes will be added with each press).
- Recommended massage time: 1 hour or less each time.

Surrounding Environment

- Keep the massage chair away from damp places (such as bathroom) to prevent electric shock accident.
- Keep the massage chair away from high temperature sources (such as stove) to avoid fire hazard or damage to leather material.

Move Methods

- Apply pressure to the back of the massage chair from behind to pivot on the casters.
- One person should raise the chair via moving holder while another person pushes the chair from the top to facilitate the movement of the casters. Ensure there is a second person at the front to assist in guiding the footrest to its correct position. Keep the specified clearances in mind and gently lower it into place. Do not pull on the armrests.

CAUTION

- Do not move the chair when there are people inside the chair.
- To move the chair, do not lift by the footrest or armrest, and only hold the moving holder in the back and front.

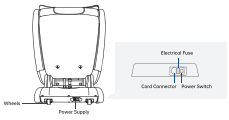
Grounding Instructions

- Insert the plug into a 110V-240V grounded outlet.
- This product must be grounded. In case of malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.
- Danger：Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or servicemen if you are in doubt as to whether the product is properly grounded. Do not replace the plug provided with the product - it may not fit the outlet; have a proper outlet installed by a qualified electrician.

Chair Setup

Main Power Switch

- Activate the chair by switching the main power button, located on the back of the chair's base, to the ON position.



- Turn on the massage chair to automatically start the massage session. In automatic modes, massage intensity and strength cannot be adjusted. To adjust the massage intensity and strength, please switch to the manual modes and select the specific areas such as arms, foot or shoulders to make proper adjustment.
- You can press "Power" button to switch time from 15/20/25/30 minutes. Press and hold the Power button to turn the massage chair off.
- Auto massage mode will stop automatically after 15/20/25/30 minutes.
- It is allowed to switch to next auto program at any time, without waiting for the end of current program.
- In auto mode, you can turn air pressure system, heater and foot rollers on or off.

Manual Programs

- After selecting the manual option, the automatic mode will stop and you can select single or multiple massage areas to customize your massage experiences.
- Press the button of "air intensity", "foot intensity", "speed+" and "speed-", and adjust the intensity of airbags and rollers(3 levels adjustable).
- When the chair is powered on，Press button of "Back Up" or" Back Down" on the screen to adjust the chair angle.

Shoulder & Neck Massage	Shoulder & Neck Massage: Press this button to turn the shoulder and neck massage function on/off.
Lumbar Massage	Lower Back Massage: Press this button to turn the lower back massage function on/off.
Hip Massage	Hip Massage: Press this button to turn the hip massage function on/off.
Foot Massage	Foot Massage: Press this button to turn the foot massage function on/off.
Full Massage	Full Massage: Press this button to turn all massage functions on/off.
Auto Air Pressure	Auto Air Pressure: Press this button to turn the air pressure function on/off.
Shoulder Airbag	Shoulder & Arm Airbags: Press this button to turn the shoulder and arm airbags on/off.
Seat & Hip Airbag	Seat & Hip Airbags: Press this button to turn the seat and hip airbags on/off.
Leg Airbag	Leg Airbags: Press this button to turn the leg airbags on/off.
Air Pressure Intensity	Air Pressure Intensity: Press this button to adjust the air pressure intensity (3 levels available).
Power Button	Power Button: Press to turn the massage chair on/off.
Lower Back Speed+	Lower Back Speed+: Press to increase the speed of the lower back and hip massage rollers (7 levels available).
Lower Back Speed-	Lower Back Speed-: Press to decrease the speed of the lower back and hip massage rollers (7 levels available).
Heating	Heating: Press to turn the lower back heating function on/off.
Backrest Down	Backrest Down: Press to lower the backrest of the massage chair.
Zero Gravity	Zero Gravity: Press to activate the zero gravity position (3-step adjustment).
Backrest Up	Backrest Up: Press to raise the backrest of the massage chair.
Manual Mode	Manual Mode:Press to stop all active functions and manually choose your desired massage or adjustment options.
Timer	Timer: Press to adjust the session duration. Each press adds 5 minutes, with a maximum session length of 30 minutes.
Foot Speed+	Foot Speed+: Press to increase the speed of the foot massage rollers (7 levels available).
Foot Speed-	Foot Speed-: Press to decrease the speed of the foot massage rollers (7 levels available).

Foot Rollers

- Press the foot rollers button to turn the rollers on or off

CAUTION

- Please turn off the massage chair and unplug it from power the electrical outlet immediately after using.
- Please turn off the massage chair and unplug it from the electrical outlet when the chair is not in use, to avoid children to power on the chair accidentally.
- It is advised to cover the chair with dust-proof cloth, coil the power cord and store the massage chair in a dust-free and dry environment to maintain its condition when it is not in use for a long time.

Headrest Adjustment

- How to use headrest
  Sit in the chair and observe the position of the neck headrest on your neck. Ensure it comfortably fits in the arch of your neck by adjusting it - remove it from the Velcro, align it as needed, and reattach it to the Velcro for the desired positioning.
- Increase or reduce the massage intensity manually
  Flip up the headrest or both the headrest and headrest pad so that you lie directly on the seat back pad to obtain a more intense massage in the neck area.
  For a milder massage experience, fold down the headrest to increase cushioning.

Footrest Extension

- Take a comfortable seat in the massage chair and press the power button to turn it on. As the massage begins, the back of the chair will recline to a certain degree. To adjust the footrest, simply step onto it with proper strength to extend it until you reach the desired length, then hold the position.

CAUTION

- Do not stand directly on the footrest to get in or out of the massage chair, as it will cause damage to the foot rollers!

TIPS:

- How to sit correctly on the chair
  How to sit on the massage chair correctly will directly affect your massage experience. It is recommended that you sit in the massage chair deeply, adjust the length of the legs after massage starts, ensuring your body fits snugly against massage chair cushion. After body scanning ends, get ready to start your relaxation journey!
- How to get out of the chair
  Simply press the ON/OFF power button to return the chair to its upright position at any time to get out of the chair.

Component Functions

Key Functions of LCD Touch Screen

- The LCD touch screen on the massage chair is designed with a user-friendly interface, facilitating you to use the massage chair easier.