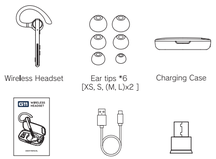
G11 WIRELESS HEADSET

USER MANUAL

Before Using

Before using the product, please check that you have all the items in the kit.
If missing, please contact our customer service.

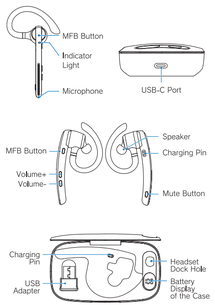
Packing List



Accessories List

1.Wireless Headset
2.Ear tips *6 [XS, S, (M, L)x2]
3.Charging Case
4.User Manual
5.USB-C Charging Cable
6.USB Adapter

Appearance Overview



Product Specification

Model	G11
Supporting Protocols	ACC/SBC
Headset Battery Capacity	85 mAh
Charging Case Battery Capacity	500 mAh
Charging Time	About 3 hours
Standby Time	About 200 hours
Charging Port	USB-C
Communication Distance	10meters(open space)
Working Environment	-10°C- 50°C

Wear

A.Select an ear tip that fits comfortably and replace it on the headset.

Ear tips*6 [XS, S, (M, L)x2]

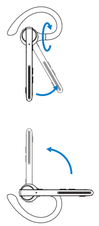
B.Adjust the microphone boom until it is directed towards your mouth.

C.Adjust the ear hook to the most comfortable fit.

D.Move the microphone boom up and down for a better fit.

Switch ears

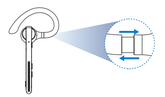
To wear the headset on the other ear, first rotate the boom upwards. Then twist it around so that the eartip is on the opposite side. Finally, lower the microphone boom.



Adjustable Design for Comfort

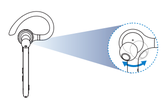
Retractable Ear Hook Connection:

The joint between the ear hook and the headset body is retractable. You can adjust its length to fit the contour of your ear for a snugger fit.



Rotatable Ear Tip:

The ear tip can be adjusted left or right at a certain angle, This allows you to fine-tune the position for maximum comfort, even during long-term wear.



Power On and Power off

Automatic:

The headset will turn on when taken out of the case and turn off when placed back into the case.

Manual:

Long Press the MFB button for 3 seconds. The indicator light will flash blue and a voice prompt will announce "Power on" when the headset is turned on.

Long Press the MFB button for 5 seconds. The indicator light will flash red and a voice prompt will announce "Power off" when the headset is turned off.

Pair With Phone

1.Power on and automatically enter pairing mode:
- The headset will power on and enter pairing mode automatically, indicated by alternating flashing red and blue lights.

2.First-time pairing:
- Open the Bluetooth settings and search for available devices.
- Locate and select "G11" from the list of devices.
- Once connected, the indicator light will turn off, and you will hear a voice prompt saying "Connected."

3.Subsequent pairings:
- If a previous pairing record exists, simply remove the headset from the charging case.
- The headset will automatically reconnect to your device.

Pair with 2 Devices Simultaneously

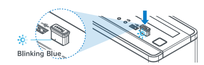
1.Re-enter pairing mode with first device disconnected:
- After pairing with the first device, turn off its Bluetooth. The headset will re-enter pairing mode.

2.Pair with the second device:
- Turn on the second device' s Bluetooth and pair it with the headset.

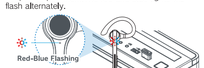
3.Manually select "G11" on the first device:
- With the headset now paired to the second device, turn on the first device' s Bluetooth and select "G11" from the device list. The headset will auto-connect to both devices.

Pair With USB Adapter

1.Insert the USB adapter into the computer' s USB port. The USB adapter will flash a blue light.



2.Turn on the headset and hold it close to the USB adapter to pair them.The red and blue lights will flash alternately.

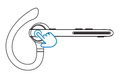


3.When pairing is successful, the USB adapter' s indicator light will stay blue, and the headset' s indicator light will turn off. This indicates that the headset is successfully connected to the USB adapter.

Key Function

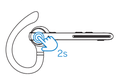
MFB Button

Answer/End Call:Press the MFB button once.
Play/Pause Music:Press the MFB button once.



Last Number Redial: Press the MFB button twice.

Reject Call: Long press the MFB button for 2s.



Mute Button

Mute/Unmute:Press the mute button **once during a call on phone.**

Activate Siri:Double-click the mute button, hear a "beep" prompt, and activate Siri.

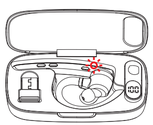
Volume Button

Volume +:Press Volume "+"button once.
Previous Song:Long Press Volume "+" 3s.

Volume -:Press Volume "-"button once.
Next Song:Long Press Volume "-" 3s.

Charging the Headset

To charge the headset, place it back into the charging case. The indicator light on the headset will turn red during charging and will turn off once the headset is fully charged.



Note:
When the headset battery is low, there will be a voice prompt "Battery low" at regular intervals and the indicator light flashes red.

How to View Headset Battery Level?

After pairing your headset with the phone, you can check the battery level on your phone.

How to Charging the Case?

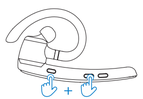
To charge the charging case, use the included USB-C charging cable to connect to a charger (not included). During charging, the single-digit number on the charging case's display screen will flash, indicating that it is being charged.

Troubleshooting

Q.Headset fail to pair with the device.

1.Reset the headset: Press and hold the volume "+" button and the MFB Button simultaneously until the blue light illuminates for 1 second to clear the pairing information of the headset.

2.Repair: Then the headset's indicator light will flash red and blue alternately, automatically entering pairing mode.



Q.Headset is unable to connect to the USB.

1.Reset the headset: Press and hold the volume "+" button and the MFB Button simultaneously until the blue light illuminates for 1 second to clear the pairing information of the headset.

2.Search for the headset: Long-press the USB dongle to research the headset.The USB Adapter' s indicator will flash blue.Then Release the USB Adapter's button.

3.Re-pair the headset: Place the headset close to the USB Adapter.The headset's indicator will flash red and blue alternately.

4.Pairing successful: Headset's indicator will turn off,And USB Adapter's indicator will stay blue.

Q.Device cannot find the Headset in the Bluetooth list.

1.Ensure that your headset is fully charged and in pairing mode, and that it is not automatically connected to another device.
2.Disable other Bluetooth devices that may interfere with the connection, or change the usage environment.
3.Check your device for software updates and install them if available.
4.Turn off the Bluetooth function on the device, and then turn it on again to search for devices.

Q.Headset cannot be charged.

1.Clean the charging contacts and the mesh earbuds with an alcohol pad to remove any dust or earwax that might interfere with charging or volume.
2.Clean the charging pins inside the charging case with an alcohol pad and check for normal elasticity, deformation, or color change.
3.If the above steps show no issues, place the headset in the charging case to check the magnetic attraction.
4.Finally, connect the charging case to power (with the headset inside) and verify that the headset' s

indicator light turns red and the single-digit number on the charging case's display screen flashes.

Q.No sounds from the headset.

1.Ensure the headset is paired and connected to your device.
2.Ensure that the call selects G11 ,not the phone speaker.
3.Check if the mute button was accidentally pressed during the call.

If you have any questions,please contact customer service through Amazon at any time.

Tips

1.Low battery may cause disconnection. To ensure normal use, please charge the headset promptly.
2.If the headset fails to turn on, try charging it first. Once fully charged, attempt to turn it on again.
3.If the battery is depleted or the headset has been unused for an extended period, the indicator light may not illuminate initially when charging. However, it should normally turn red after a few minutes.
4.Adjust the volume control to a low setting before placing the headset on your ears.

5.When using the headset while walking, be vigilant about the surrounding traffic to avoid traffic accidents.
6.To safeguard your hearing, avoid turning the volume up excessively.
7.If the product falls into flammable substances or liquids like water, cease using it immediately and contact the store where you purchased it or us. Continued use may lead to fire, malfunction, or electric shock.
8.Opening the inside may cause malfunction or electric shock. Do not touch the internal components. Additionally, we do not guarantee the performance if the device has been modified internally by anyone.
9.Avoid charging the device with wet hands or touching the charging port to prevent electric shock.
10.Stop using the product immediately if you feel unwell while using it.
11.If you use a medical device like a pacemaker, consult your doctor before using this product.
12.Do not let small children use this product.

Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
--Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technician for help.
NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

The device has been evaluated to meet general RF exposure requirement, The device can be used in portable exposure condition without restriction.

折后尺寸: 65mm X 105mm
材质: 105g铜版纸
印刷颜色: 四色印刷
装订方法: 风琴10折页/20P骑马订册子