



 www.durobo.com

 support@durobo.com

Warranty

1.Warranty Terms

We offer the following warranty policy for our products:

15-Day Replacement: Within 15 days of your purchase, if you experience any performance issues under normal operating conditions, we will replace your product with a new one of the same type or provide maintenance services.

1-Year Maintenance Service: Within 1 year of your purchase, you can request maintenance services for any performance issues, provided the product has not been overhauled and is used under normal operating conditions.

3-Year Fee-Based Maintenance: Within 3 years of your purchase, we will offer maintenance services for any performance issues that arise, available for a fee.

2. Warranty Exclusions

This warranty will be void under the following conditions. Paid service remains available.

1. The product is not a genuine DuRoBo device or bears no DuRoBo trademark.
2. The product was disassembled or repaired without official authorization.
3. The serial number is missing, damaged, or has been altered.
4. Faults or damage caused by improper use or abnormal operating conditions (e.g., excessive humidity or dryness, unstable voltage or current, high ground potential, etc.).
5. Damage resulting from external forces, such as liquid exposure, cracks, improper connections, insect infestation, etc.
6. Natural wear and tear (e.g., aging of components, casing wear, surface abrasion).
7. Damage caused by force majeure events (e.g., fire, flood, earthquake, or other natural disasters).
8. Malfunctions caused by software operations beyond the scope of the DuRoBo SDK permission.
9. The product is not an original DuRoBo product.

3. Maintenance Services Notices

If your device is damaged and needs repair, contact DuRoBo customer support (support@durobo.com) to determine the issue and complete the maintenance application form available on the DuRoBo official website.

Please include the original or a copy of the purchase invoice when sending your product. Note that the warranty or maintenance service applies only to electrical components, such as the hardware board and screen, excluding the shell, packaging, and other accessories.

4. Particular Declaration

DuRoBo shall not be responsible for any mechanical failure or any direct or indirect losses (such as loss of business information, etc.) arising from any software problem. You are protected by the consumer protection laws of the country where you purchased the product. If you purchased it outside your country of residence, the consumer laws of the country or region of purchase apply, and warranty coverage may be limited to the original place of sale.

*NL: DuRoBo B.V. reserves the right to the final interpretation of this policy.

Warranty Card

Serial Number:
Model:
Date of Purchase :
Customer:
Dealer:

DuRoBo

Focal

Quick Start Guide
Snelstartgids

What's in the Box Inhoud van de doos



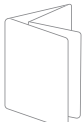
A



B



C



D



English

- A Focal
- B Stylus
- C USB-C to USB-C cable
- D Quick start guide & warranty card
- 1 Power button
- 2 Speaker
- 3 Indicator light
- 4 USB-C port
- 5 Microphone

Quick Start Guide

- **Power On/Off:**
Press and hold the power button to turn the device on or off.
- **Charging:**
Use the USB-C cable to connect to a power source when the battery is low.
- **Firmware Updates:**
Your device supports OTA (over-the-air) updates.
- **Force Shutdown:**
Press and hold the power button for a few seconds.
- **Note on Charger:**
For environmental reasons, a charger is not included. You can use most USB power adapters with a USB-C cable to power the device.

Nederlands

- A Focal
- B Stylus
- C USB-C-naar-USB-C-kabel
- D Quickstartgids & garantiekaart
- 1 Aan/uit-knop
- 2 Luidspreker
- 3 Indicatielampje
- 4 USB-C-poort
- 5 Microfoon

Quickstartgids

- **Aan-/uitzetten:**
Houd de aan/uit-knop ingedrukt om het apparaat aan of uit te zetten.
- **Opladen:**
Gebruik de USB-C-kabel om het apparaat op een stroombron aan te sluiten wanneer de batterij bijna leeg is.
- **Firmware-updates:**
Uw apparaat ondersteunt OTA-updates (over-the-air).
- **Geforceerd uitschakelen:**
Houd de aan/uit-knop enkele seconden ingedrukt.
- **Opmerking over de oplader:**
Om milieuredenen is er geen oplader meegeleverd. U kunt de meeste USB-voedingsadapters met een USB-C-kabel gebruiken om het apparaat van stroom te voorzien.