

1.Warranty Terms

We offer the following warranty policy for our products:

15-Day Replacement: Within 15 days of your purchase, if you experience any performance issues under normal operating conditions, we will replace your product with a new one of the same type or provide maintenance services without any prior repairs.

1-Year Maintenance Service: Within 1 year of your purchase, you can request maintenance services for any performance issues, provided the product has not been overhauled and is used under normal operating conditions.

3-Year Fee-Based Maintenance: Within 3 years of your purchase, we will offer maintenance services for any performance issues that arise, available for a fee.

2. This warranty will automatically be void under the following circumstances. However, customers may still access paid maintenance services:

1. The product is not a genuine DuRoBo device or bears no DuRoBo trademark.
2. The product was disassembled or repaired without official authorization.
3. The serial number is missing, damaged, or has been altered.
4. Faults or damage caused by improper use or abnormal operating conditions (e.g., excessive humidity or dryness, unstable voltage or current, high ground potential, etc.).
5. Damage resulting from external forces, such as liquid exposure, cracks, improper connections, insect infestation, etc.
6. Natural wear and tear (e.g., aging of components, casing wear, surface abrasion).
7. Damage caused by force majeure events (e.g., fire, flood, earthquake, or other natural disasters).
8. Malfunctions caused by software operations beyond the scope of the DuRoBo SDK permission.
9. The product is not an original DuRoBo product.

3. Maintenance Services Notices

If your device is damaged and needs repair, contact DuRoBo customer support to determine the issue and complete the maintenance application form available on DuRoBo official website.

Please include the original or a copy of purchase invoice when sending your product. Note that the warranty or maintenance service apply only to electrical components, such as the hardware board and screen, excluding the shell, packaging, and other accessories.

Special attention is required to prevent potential issues for fragile E-ink screens.

4. Particular declaration

DuRoBo shall not be responsible for any mechanical failure or a result of direct and indirect losses (such as loss of business information, etc.) arising from any software problem.

You are protected by the consumer protection laws of the local country. If you purchased the product in a foreign country, then you must follow the consumer laws of that country or region, and coverage may be limited to the original sale location.

Interpretation of this warranty card owned by NL, DuRoBo BV

Serial Number:
Model:
Date of Purchase:
Customer:
Dealer:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

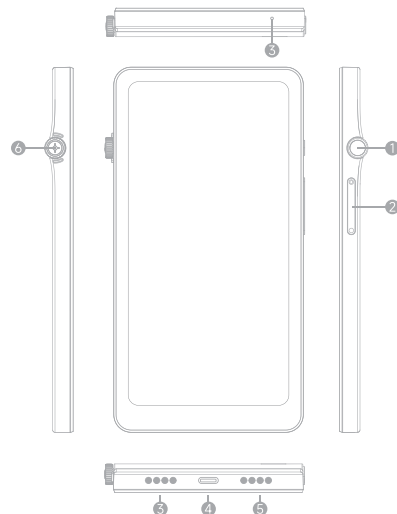
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

The device has been tested and comply with FCC/ISED SAR limits.



- 1 Power button
- 2 Volume buttons
- 3 Dual Microphones
- 4 USB-C Port
- 5 Speaker
- 6 Smart Dial
- A Krono Device
- B Quick Start Guide & Warranty Card
- C USB-C Cable

Setup Guide

- **Power On/Off:** Press and hold the power button to turn the device on or off.
- **Charging:** If needed, connect your device to a power source (e.g., PC or an adapter) using a USB-C cable.
- **Set Up Smart Dial:**
Short press, double click, or long press the Smart Dial to trigger custom functions.
 - * To set these actions, go to Settings > Smart Dial.
- **Updates & Force Shutdown:**
Your device supports OTA (over-the-air) updates.
To force a shutdown, press and hold the power button for about 15 seconds.
- **Note on Charger:**
For environmental reasons, a charger is not included. You can use most USB power adapters with a USB-C cable to power the device.

- 1 Aan/uit-knop
- 2 Volumeknoppen
- 3 Dubbele microfoons
- 4 USB-C-poort
- 5 Luidspreker
- 6 Smart Dial (slimme draaiknop)
- 7 Krono-apparaat
- 8 Snelstartgids & garantiekaart
- 9 USB-C-kabel

Aan de slag

- **Apparaat in- of uitschakelen:** Houd de aan/uit-knop enkele seconden ingedrukt om het apparaat in of uit te schakelen.
- **Opladen:** Sluit het apparaat aan op een stroombron (zoals een computer of adapter) met behulp van de meegeleverde USB-C-kabel.
- **Smart Dial instellen:** Druk kort, dubbelklik of houd de Smart Dial ingedrukt om aangepaste functies te activeren. Je stelt deze acties in via: Instellingen > Smart Dial.
- **Software-updates:** Het apparaat ondersteunt automatische draadloze updates (OTA).
- **Geforceerd afsluiten:** Wil je het apparaat geforceerd uitschakelen? Houd dan de aan/uit-knop ongeveer 15 seconden ingedrukt.
- **Belangrijk!**
Geen oplader meegeleverd. Om het milieu te ontzien, is er geen oplader inbegrepen. Je kunt het apparaat opladen met vrijwel elke USB-voedingsadapter in combinatie met de USB-C-kabel.