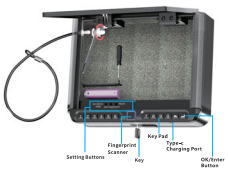
BILLCONCH

Model: B-2

Warning: When using the safe for the first time, it is in demo mode. Any fingerprint can open your safe!
Please set up the password immediately [Please refer to setting steps 2 and 3 for Password and Fingerprint setting].
APP settings steps are printed on the back of this page.



Notes:

1. Please do not place the spare keys in to the safe, please place them somewhere else that you are familiar with.
2. Always check and confirm if the device door is fully closed.
3. Please keep your fingers dry and clean (dirt, wounds, scars, wrinkles,and moistures may result to recognition failure).

1. User Guide & Video Guidance

For the first time use, Install the battery, the safe will be in standby mode.

For a more intuitive understanding of the setting steps,
please scan the QR code on the right and follow the steps to set up your safe.
Scan the APP instruction QR code on the right for APP instructions.

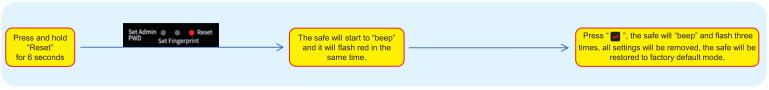
Set up instruction

App instruction

2. Password setting steps (Factory original password: 0-0-0-0-0-0)

3. Fingerprint ID setting steps

4. Factory Reset steps



5. Multiple failed attempt protection mode

When incorrect password or fingerprint are entered 10 times in a row, the safe will be locked for 3 minutes.In this state, you can only use the key to unlock or wait for 3 minutes and overcoming the password or fingerprint.

6. Silent Mode

Press the * button in the bottom right corner of the keyboard to wake up the device, enter "1", Press * again to enter silent mode, repeat the steps to return to normal mode with sounds.

7. Battery Management

Low battery warning: When unlocking the device, if you hear 5 buzzes from the buzzer and see the light on the fingerprint sensor flash five times, it means that the device's low on power; your device needs to be recharged immediately.
Check battery percentage: Press * button, after the keypad lights up then press "5", press * again, then the keypad light will flash to indicate battery percentage.
One flash, power less than 20% remaining. Two flashes, power between 20%-70% remaining.Three flashes, power more than 70% remaining.
Battery percentage while charging : You can plug in a USB charger to recharge the device, the light on the fingerprint sensor will indicate current battery percentage.
Flashing Red light: less than 20% charged; Steady Red light: 20%-99% charged; Steady Green light: 100% charged.
When the battery level is low, you can use the USB cable that was included with the product to charge the device, the USB cable can also be used as an external power connector to power the device when the battery is not working.

8. Product Specification

Model	Billconch-B2
Dimension	10.03 x 8.66 x 2.76 inch
Material	Cold rolled steel plate
Weight	6.17 LBs
Color	Metallic Grey
Power Supply	3.7V~4.2VDC
Standby Current	<40 uA
Working Current	<200 mA
Password Qty	1 Admin password, 1 Unlock password, 1 Bluetooth password
Password Digits	4 Digits
Working Temperature	32°F ~ 158°F
Working Humidity	20% ~93%RH

9. FQA

Q: Why can any fingerprint still open the safe even if I already set up my fingerprint?
A: It is likely that the fingerprint add not setup successfully, and the safe is still in demo mode. If you can open the safe with any fingerprint. Please refer to the second and third sections of the manual, or scan the QR code to set up according to the video tutorial to solve the problem. As long as you have correctly modified the password and registered a fingerprint,unlocking with an unregistered fingerprint will result in a red indicator light and a warning sound. Unlock with registered fingerprints, the safe will flash green and open.

Q: What should I do if I accidentally locked the key inside the safe?
A: In this case, you can use the charging cable or other USB data cable to plug into the charging port on the safe to charge it. Then you can use fingerprint or password to unlock the safe. Please note that after unlocking, reset the password or fingerprint ASAP!

Q: My key is lost. Can I get a new key sent over?
A: As each key is unique, to ensure the safety of your safe, we cannot provide additional new keys. We suggest that you use other unlocking methods to unlock the safe.
If you do need more keys, it is recommended that you find a legitimate locksmith locally to configure the keys!
We appreciate your understanding. This is for the sake of your property safety!

Q: What is the model of the battery? What should I do if the battery runs out of charge?
A: This safe uses an 18650 rechargeable lithium-ion battery (Button Top). It delivers 3.7V. You can charge the battery by plugin the USB data cable into the charging port. If you wish to replace it, please ensure that the capacity of the new battery exceeds 5200mAh.

Q: What happens to the fingerprints stored in my safe if the battery runs out?
A: If the battery malfunctions, the safe will retain all fingerprints. Once the power is restored by connecting the charging cable, the device will function as before.

Q: My safe has been functioning normally, and the fingerprint recognition (successfully entered according to the setting process) and password unlocking are both normal. However, sometimes the safe cannot recognize my fingerprints. What is the reason for this?
A: We suggest that you follow the reset process, reset your fingerprint. If it happened again within a period of time. Please contact our customer service representative via email. Our professional after-sales team will provide more detailed answers to you!

Q: Can my safe correctly scan my fingers when my fingers/fingerprints wrinkle after taking a shower or swimming?
A: The safe has been designed to be very sensitive when authenticating and matching fingerprints. When your fingerprints have moisture from the showers or swimming, the device will still open as usual. Sometimes, due to prolonged exposure to water, extreme moisture retention may cause your fingerprints to change in a short period of time. If this happens, your fingerprint may be denied until your fingerprint returns to its normal state. The keyboard and application will not be affected and can still function properly to open the safe.

Q: If I cut my finger, will this finger still be able to open the safe after healing?
A: Usually yes, although if the cutting is severe or requires stitching, scar tissue may cause changes in your fingerprints. That's why we recommend registering additional user fingerprints or the fingerprint of any other hand.

Q: Can I take my Billconch safe for a trip? Is it safe to pass airport security checks through the US Customs?
A: Yes, there are no restrictions on carrying such items. Please note that instead of undergoing X-ray inspection, you may be asked to open the safe for inspection. We suggest that the registered users should be present if it's requested by government authorities.

Q: Is my Billconch safe fireproof, or waterproof?
A: No, the safe is not fireproof or waterproof. The safe is specifically designed for portability and convenience.

10. Customer Support and Warranty

Billconch™ is committed to providing top-notch smart safes to safeguard you and your family!

If you are not satisfied with the quality of the safe dupont box product, or the product failed to meet your expectations (except abuse, misuse, use in any manner for which is not designed, neglected, modification, damage, inadvertently caused by the user, accidents, and/or tampering), please contact our after-sales department within the 365 day warranty period from the date of order creation or purchase from an authorized dealer([support@billconch.com]). Or contact us on Amazon.If your safe is determined to be defective, we will have it repaired at our expense, or we will send you a new one at no cost to you. You will be required to return your existing unit as well as all included parts along with proof of purchase to Billconch™ before receiving a new replacement.

Defects such as: 1. The product stops working 2. Quality issues 3. Damaged parts need to be replaced 4. Missing accessories

In addition, you can also enjoy our indefinite technical support services and lifelong repair services. Please rest assured that BILLCONCH's customer service professional team is always willing to provide you with assistance!
When you contact us for defective return queries, please provide the following information:
- Purchasers name and mailing Address/Email address and phone number
- Copy of receipt
- Authorized dealer name
- Detailed description of problem

Stop! Do not return to retailers. If you have any questions about the Billconch™ safe or need help setting it up, please visit www.billconch.com to contact us.

11. Exemption Clause

Neither seller nor manufacturer shall be liable for any injury, loss or damage, direct or consequential, arising out of the use of, or the inability to use the Billconch safe. The user shall determine the suitability of the Billconch safe before the intended use and user assumes all risks and liability whatsoever in connection therewith.

Website: www.billconch.com
Aftersales email: support@billconch.com
Return address: 10314 Brockwood Rd, Dallas, TX 75238

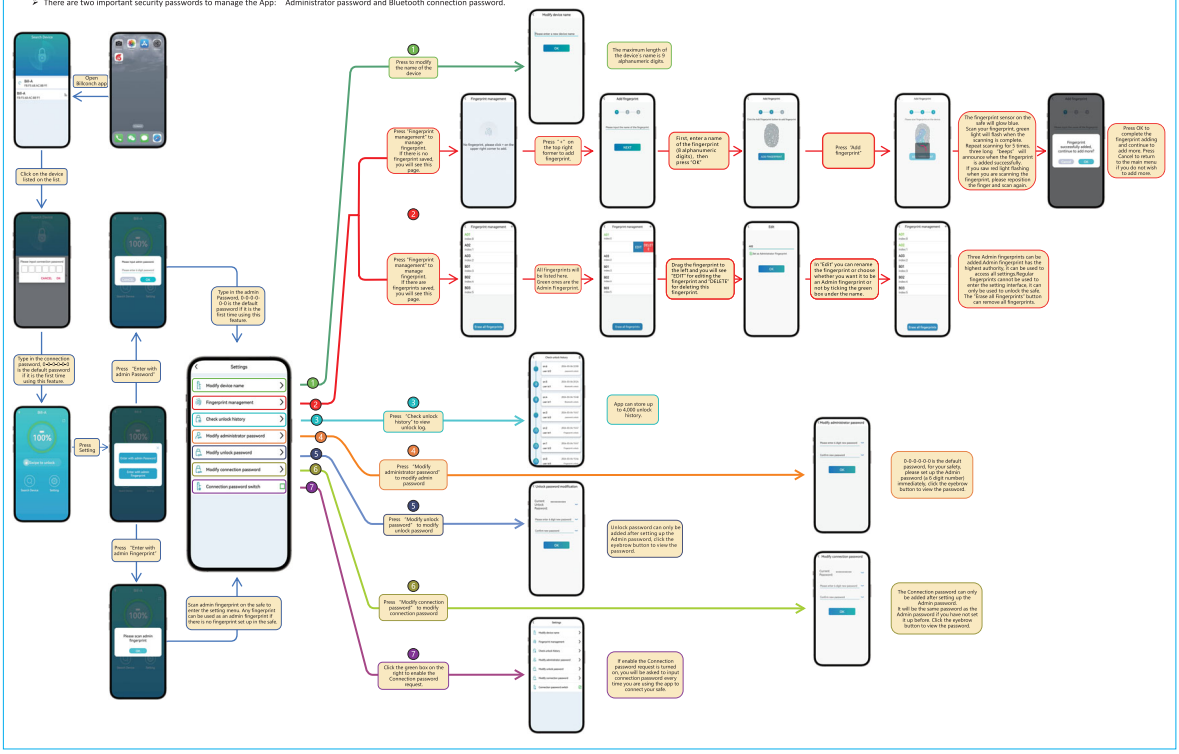
Thank you for choosing our product. We hope our safe can provide you with a great product experience!

APP Installation and Operation

- First, download the Billconch App from Apple App Store or Google Play Store.
- There are two important security passwords to manage the App: Administrator password and Bluetooth connection password.

Notes for APP operation:

- For IOS devices, please turn on the Bluetooth before using the APP.
- For Android devices, Bluetooth and GPS should be turned on at the same time before using the APP.



FCC Warnning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection againstharmful interference in a residential installation. This equipment generates, uses and can radiateradio frequency energy and, if not installed and used in accordance with the instructions, maycause harmful interference to radio communications. However, there is no guarantee thatinterference will not occur in a particular installation. If this equipment does cause harmfulinterference to radio or television reception, which can be determined by turning the equipmentoff and on, the user is encouraged to try to correct the interference by one or more of thefollowing measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.